# AMERICAN EXPRESS<sup>®</sup> CREDIT CARD APPLICATION FORM

	Sales & Service Centre
making sense of money	Date d d m m y y y y
File Serial # Branch D	ST Group Sales Application Code
<b>General Instructions:</b> Use CAPITAL LETTERS Tick boxes as appropriate and write NA where not applicable to yo Countersign all changes or corrections you make	DU
About your application	
I want to apply for American Express® Credit Card (Local)	American Express® Credit Card (Dual) American Express® Gold Credit Card (Dual)
For Existing VISA Cardholders	
[Please read below instructions carefully before you fill up this portion]	
Do you have a City Bank VISA card? If yes, please fill in the below	information:
Your Full Name (as in passport ID)	
City VISA Card No:	Expiry Date:
Card Limit BDT	USD
Under that circumstances, please indicate your American Expr	s (American Express & VISA) must not exceed Tk. 5,00,000 - BDT & USD put together. ress and VISA card's limit split ratio below:
American Express Card Limit %	
VISA Card Limit %	
<ol><li>Please indicate how you want us to split the total limit betwe quota rule)</li></ol>	en two currencies (BDT & USD - USD limit can not exceed USD 4,000 under travel
American Express Card Limit BDT %	
AITETUAIT LAPIESS VALU LIITIIL DUT 70	USD %
VISA Card Limit BDT %	USD %
VISA Card Limit BDT %	
•	USD %
VISA Card Limit BDT %	USD %
VISA Card Limit BDT %	USD %
VISA Card Limit BDT %	USD %
VISA Card Limit BDT %	USD %
VISA Card Limit BDT %	USD %
VISA Card Limit BDT %	USD %
VISA Card Limit       BDT %         About yourself         Mr.       Mrs.       Of         Your Full Name (as in passport / ID)       Image: Constraint of the second	USD %
VISA Card Limit BDT %	USD %
VISA Card Limit BDT %	USD %
VISA Card Limit BDT %     About yourself     Mr.   Mr.   Mrs.   Mr.   Mrs.   Mr.   Mrs.   Of   Your Full Name (as in passport / ID)   Date of Birth   d   d   m   m   y   y   y   VISA Card Limit     BDT %     About yourself     Mr.   Mrs.   Of   Your Full Name (as in passport / ID)   Date of Birth   d   d   m   m   y   y   y   VISA Card Limit   Single   Married   Is spour   Educational Qualification   Post Graduate   Favorite color:   Favorite color:   Favorite city:     Father's Name	USD %
VISA Card Limit       BDT %         About yourself         Mr.       Mrs.       Ms.       Of         Your Full Name (as in passport / ID)	USD %
VISA Card Limit       BDT %         About yourself         Mr.       Mrs.       Ms.         Your Full Name (as in passport / ID)       Image: Sport / ID)         Date of Birth       Image: Sport / ID)       Image: Sport / ID)         Date of Birth       Image: Sport / ID)       Image: Sport / ID)         Date of Birth       Image: Sport / ID)       Image: Sport / ID)         Date of Birth       Image: Sport / ID)       Image: Sport / ID)         Marital Status       Single       Married       Is sport / IS sport	USD %
VISA Card Limit       BDT %         About yourself         Mr.       Mrs.       Ms.       Of         Your Full Name (as in passport / ID)       Image: Sport of the	USD %

Your Residential Status Owned Company provided Rented	Other
Residential Address	
City Post Code No. of years at current	address Year Month
Your contact details (tel/fax/email)	
Office phone no. Ext. no. Fax	Mobile/ Pager
Residence phone no. Other	E-mail
Your permanent address	
Name of your friend or relative in Bangladesh	
His/Her contact address	
Relationship with the person	
Phone no. Res Office	Ext. no. Mobile
About your work	
You are Salaried Self-employed Both Student Retir	ed If other (Please specify)
Company name	
Nature of business Designatio	n
Department Employee ID no.	
About your work (contd.)	
Office address	
City Post code	Phone
Business establishment date (if self employed) d d m m y y y y	
No. of months with current organization	
· · · · · · · · · · · · · · · · · · ·	
Name of previous organization	
Total work experience in months	
Total work experience in months About your income	
Total work experience in months           About your income           If you are salaried:	Total monthly calary Tk
Total work experience in months           About your income           If you are salaried:           Basic (monthly) Tk.   Allowances (monthly) Tk.	Total monthly salary Tk.
Total work experience in months          About your income         If you are salaried:         Basic (monthly) Tk.         Allowances (monthly) Tk.         If you are self-employed:	
Total work experience in months          About your income         If you are salaried:         Basic (monthly) Tk.         Allowances (monthly) Tk.         If you are self-employed:         Gross income (monthly) Tk.         Expenses (monthly) Tk.	Total monthly salary Tk.
Total work experience in months          About your income         If you are salaried:         Basic (monthly) Tk.         Allowances (monthly) Tk.         If you are self-employed:         Gross income (monthly) Tk.         Expenses (monthly) Tk.         Additional monthly income (if any, attach relevant documents) :	Net income Tk.
Total work experience in months         About your income         If you are salaried:         Basic (monthly) Tk.         Allowances (monthly) Tk.         If you are self-employed:         Gross income (monthly) Tk.         Expenses (monthly) Tk.         Additional monthly income (if any, attach relevant documents) :         Source of other income	Net income Tk.
Total work experience in months         About your income         If you are salaried:         Basic (monthly) Tk.         Allowances (monthly) Tk.         If you are self-employed:         Gross income (monthly) Tk.         Expenses (monthly) Tk.         Additional monthly income (if any, attach relevant documents) :         Source of other income         Income of         Others' income Tk.	Net income Tk.
Total work experience in months         About your income         If you are salaried:         Basic (monthly) Tk.         Allowances (monthly) Tk.         If you are self-employed:         Gross income (monthly) Tk.         Expenses (monthly) Tk.         Additional monthly income (if any, attach relevant documents) :         Source of other income         Income of         Others' income Tk.         Statement mailing address (select any one)	Net income Tk.   spouse Tk.   TIN
Total work experience in months         About your income         If you are salaried:         Basic (monthly) Tk.         Allowances (monthly) Tk.         If you are self-employed:         Gross income (monthly) Tk.         Expenses (monthly) Tk.         Additional monthly income (if any, attach relevant documents) :         Source of other income         Income of         Others' income Tk.         E - Statements:	Net income Tk.
Total work experience in months         About your income         If you are salaried:         Basic (monthly) Tk.         Allowances (monthly) Tk.         If you are self-employed:         Gross income (monthly) Tk.         Expenses (monthly) Tk.         Additional monthly income (if any, attach relevant documents) :         Source of other income         Income of         Others' income Tk.         Statement mailing address (select any one)	Net income Tk.   spouse Tk. TIN For Printed statement (select any one) :

About your bank loan accounts								
Bank name & branch	Account no.	A/C typ	De	Installmer	t amount (in	taka)	Outstanding amount (in	taka)
1.					(	,		
2.								
3.								
Details of other credit cards								
Bank name	Card number			Crec	it limit		Member since	
			BD	)T	USE	)\$		
1.								
23								
I								
ollowing section (SI) is only for	CBL account holder							
Standing instruction facility (Sl	)							
Yes, I would like to have m	v Citv Bank's account	automatical	llv debited	each moni	h for pavmen	it of my Cred	lit Card dues as follows:	
Monthly payment:	Minimum amou		·		urrent balanc			
				_	_			
ity Bank Account No.1 For BDT				Account	No. 2 For USD			
ranch name				Signature				
				orgnature				
lote								
If this is left blank, your accoun	t will be debited for th	e minimum	amount di	le				
Supplementary Card Application	n (Enjoy one Comple	mentary Su	pplementa	ary Card)				
Mr. Mrs.	Ms.	Ot	ther					
lame of Supplementary Card app	blicant:							
irst name		Idle name				Last name	9	
lame of Supplementary Card app		L	ear on the d	ard (leave	one snace be	J		ckname`
								Skilario
elationship with the Primary Ca			Doront	Drothe	er/Sister	Child	Other (please specify)	
		ouse	Parent	DIULIE		Child	Other (please specify)	
Pate of Birth d d m m		cupation						
ather's name								
Iother's name								
ddress								
Vould you like to set up a spendi	ng limit per billing cyc	cle to your S	Supplement	tary Card?			Yes	
yes	% of local Credi	limit and _			% of U	SD Credit lin	nit	
ard no.				TIN				
Photo				Signatu	ires			
				Sign withi	n area, use black	ink only		
Primary Card Applicant	Supplemen	tary Card Appli	cant	Primary C	ard Applicant's Si	ignature	Supplementary Card Applican	t's Signat
						-		5
Please attach 2 recent color		n 2 recent						
passport size photographs in this box, Write your name on the back	box, Write you	photographs i Ir name on the						
of the photographs.	of the photogr	aphs.						

### **Supplementary Card Applicant Declaration**

I, the Supplementary Card applicant, agree to be jointly and separately liable to all transactions processed by the use of the Card applied for and issued by CBL to the Primary Card applicant and or to myself, and to be bound by all the terms and conditions of the Bank's Credit Card Agreement.

Signature Supplementary Applicant

## **Primary Card Applicant Declaration**

I hereby apply for an American Express Credit Card & declare that the information provided in this application is true and correct and I shall advise you of any changes thereto. I hereby authorize The City Bank Limited to verify any information from whatever sources it may consider appropriate. I accept that The City Bank Limited is entitled in its absolute discretion to accept or reject this application without assigning any reason whatsoever and that the application and its supporting documents shall become part of the Bank's records and shall not be returned to me. I acknowledge and agree that the use of the Primary Card and/ or Supplementary Card(s) if any, issued on my account shall be deemed as an acceptance of the terms and conditions of the Bank's Credit Card Agreement (which may be amended from time to time) accompanying the Card. Upon approval I agree to pay the prevailing fees. By signing the application and/ or activating and/ or using the Card, I agree to be bound by the terms and conditions as mentioned in the Bank's AMERICAN EXPRESS CREDIT CARD agreement. Where requested, I authorize The City Bank Limited to issue Supplementary Card(s) for use on my account to the person(s) named whom I undertake is over 18 years of age, and is a resident of Bangladesh and agree that you may provide information to him/her about the account. In case the Supplementary Card Applicant is between 18 and 21 years old, I hereby undertake that the use of such Card shall be made under my supervision and control. I hereby agree to indemnify the Bank against loss, damage, liability or cost incurred by the Bank on account of any breach by me or by the Supplementary Cardmember(s) of the aforesaid Conditions or any other Terms and Conditions contained in the Bank's AMERICAN EXPRESS CREDIT CARD Agreement or by reason of any legal disability or incapacity of the supplementary Cardmember. I also understand that the Supplementary Card fees shall be billed in my statement and it shall be my primary responsibility to honor all charg

I am also aware that City Shield Insurance Coverage is available for me - being the Primary Cardmember - with the AMERICAN EXPRESS Credit Card. I have understood the Terms, Conditions, Exclusions and Benefits of this valuable Protection Scheme. Being aged between 18 and 60, I agree, unless I state in writing to The City Bank Limited otherwise, to get enrolled into City Shield Insurance program automatically upon opening of my Credit Card account and I understand that this insurance is not applicable to the consequences of a sickness or an accident incurred prior to my enrolment in the Insurance Scheme. I hereby authorize the insurance company to verify the information in relation with this insurance scheme from whatever sources it may consider appropriate.

I hereby agree that all statements whether through e-statements service or other means of transmission sent by the, Bank for my AMERICAN EXPRESS CREDIT CARD shall be accepted and upheld by me as correct and authentic. I declare that I shall not raise any objection against the Bank on its agreeing to the same and I fully accept the risk and responsibility of statements transmitted by the Bank. The Bank does not warrant against any external factors affecting the privacy and/ or security of e-mail during internet transmission. I also agree to keep the Bank indemnified against all actions, proceedings, liabilities and claims, cases, damages, costs and expenses in relation to or arising out of so accepting my request by the Bank and transmitting statements and information through e-mail. I assure the Bank that I shall inform in writing of any change in my e-mail address or any request for discontinuation of this facility to Card Department, The City Bank Limited, AI-Amin Centre (10th Floor), 25/A, Dilkusha CIA, Dhaka-1000. The Bank shall not be liable or responsible for data corruption, delay and/or interception of the information so given and the Bank reserves the right to update every such information from time to time and at any time.

I hereby indemnify the bank that I shall notify the bank at least one month before renewal of my card or discontinuation of the same.

For Bank use only       Application No	Primary Card Applicant's Signature			Date (dd/r	nm/yyyy)
Application No Card No	For Bank use only				
	Application No.		Card No.		
Date         d         m         m         y         y         y         y         Credit Limit (in Taka)         USD	Date d d m m y y y y	Credit Limit (in Taka)		USD	

Please Note:

- You do not have to be a City Bank Account holder to apply for an American Express Credit Card
- Enclose the following documents:

a) Photograph (2 copies)

b) Copy of Passport (First 5 pages and last 3 pages if you apply for a dual card)

c) Personal Bank Statement for last 6 months for businessman & 3 months for salaried person

d) If salaried, latest original salary certificate/pay slip

e) If self-employed, copy of Trade License/Memorandum/Articles of Association and Personal/Company Bank Statement for the last 6 months

f) Copy of TIN (Tax Identification Number) related documents

g) Copy of NID (National Identity Card) {any Photo ID when NID is not available}

• Complete all sections of the application form. Incomplete application may be delayed or cancelled

Date (ddlmmlyy)

CUSTOMER DECLARATION	Yes	No
I am aware of all fees and charges applicable to the City Bank Limited's AMERICAN EXPRESS CREDIT CARD		
I am aware of the AMERICAN EXPRESS CREDIT CARD's monthly payment requirements		
I am aware that the Bank may seek to verify or confirm the validity of my information		
I have filled up the application form myself		
I have applied for AMERICAN EXPRESS CREDIT CARD without any undue influence		
I have furnished all supporting documents along with the application form		
I am aware that The City Bank Limited has the right to reject my application without assigning any reason		
I am aware that the assigning of credit limit is at the sole discretion of the Bank		
I am aware of all benefits and uses of AMERICAN EXPRESS CREDIT CARD		
Documents Submitted	Yes	No
Photo		
Salary Certificate / Payslip		
Bank Statement		
Trade License		
TIN Certificate		
Memorandum / Articles of Association		
Copy of Passport		
National ID		
Others (Please specify)		
I	w me in this form is	true and correct

I also confirm that Mr./Ms.

-(Card Division Official), has explained to me all the features of The City Bank Limited's AMERICAN EXPRESS CREDIT CARD

Signature

Date (dd/mm/yyyy)

## **CREDIT CARD BALANCE TRANSFER FORM**

American Express Credit Card Information	
American Express Credit Card number	У
Credit Limit BDT USD	
Cardmember's name	
Credit Card 1	
Bank name	
Credit Card number         Expiry date         m         y	У
Credit Limit BDT Amount to be transferred (minimum BDT 10,000) BDT	
Credit Card 2	
Bank Name	
Credit Card number         Expiry date         m         y	У
Credit Limit BDT Amount to be transferred (minimum BDT 10,000) BDT	
Total amount to be transferred BDT	
Please attach:	
1. Copy of the other bank's Credit Card(s) front and back side	
2. Copies of the last 3 months' of other bank Card(s) statements	

#### **Declaration & Signature**

I hereby apply for CBL Balance Transfer facility which states that, I can transfer any outstanding amount (more than BDT 10,000 and less then 90% of my total credit limit) from any of my existing other Bank's credit card(s) to my AMERICAN EXPRESS CREDIT CARD. I declare that the information in this application form is true and correct. I also declare that the documents submitted with this application are genuine and I shall inform the Bank of any changes thereafter. I hereby authorize CBL to verify any information from whatever sources it may consider appropriate. I accept that CBL is entitled at its absolute discretion to accept or reject this application without assigning any reason whatsoever and that the application and its supporting documents shall become part of the Bank's records and shall not be returned to me. I hereby affirm that I will pay all the installments of the approved amount within correct time frame and I will accept whichever amount is approved by the Bank. I also affirm that if I fail to pay any installment it will be added to my current outstanding amount and regular rate of interest will be calculated. I acknowledge and agree that upon approval of a Balance Transfer, processing fee will be charged and shall be billed in my statement and I am well aware of other fees & charges.

I irrevocably authorize and permit the Bank to disclose and furnish such information that it deems fit concerning my Balance Transfer including but not limited to this agreement to the Bank's associates, branches, assignees, agents or other parties. I also irrevocably authorize and permit the Bank to disclose information about my credit card account (if any) to any credit rating/reference agency, bank, financial institute, any Government regulatory agency or to anyone else when the Bank deems it is in its interest to do so.

Yes, I would like to take the facility of AMERICAN EXPRESS CREDIT CARD Balance Transfer program. The terms & conditions of this program are fully understood by me.

Signature	Date	d d m m	у у у у
For Bank Us	e Only		
Instruction Processed by	Date	d d m m	у у у у
Instruction Checked by	Date	d d m m	у у у у

Balance Transfer will be subject to the satisfaction of the credit analyst based on the support of the income documents and Cardmember's transaction behavior.

#### **Insurance Declaration in Card Application**

#### Primary Card Applicant's Declaration

I am aware that City Shield Insurance Coverage is available for me - being the Primary Cardmember - with the American Express Credit Card. I have understood the Terms, Conditions, Exclusions and Benefits of this valuable Insurance Scheme. Being aged between 18 and 60, I agree, unless I state in writing to The City Bank Limited otherwise, to get enrolled into City Shield Insurance program automatically upon opening of my Credit Card account and I understand that this insurance is not applicable to the consequences of a sickness or of an accident incurred prior to my enrolment in the Insurance Scheme. I hereby authorize the insurance company to verify the information in relation with this insurance scheme from whatever sources it may consider appropriate.

Primary Card Applicant's Signature

Date (dd/mm/yyyy)

## City Shield Insurance Coverage

I/we, hereby assing the benefits of City Shield Insurance to-



Primary Card Applicant's Signature

Date (dd/mm/yyyy)

Schedule of Charges			
Particulars	American Express Credit Card (Local)	American Express Credit Card (Dual)	American Express Gold Credit Card
Annual Fee	BDT 1,500.00	BDT 2,000.00	BDT 4,000.00
Supplementary Card Annual Fee <sup>1</sup>	BDT 750.00	BDT 1,000.00	BDT 2,000.00
Card Replacement Fee	BDT 300.00	BDT 500.00	BDT 750.00
PIN Replacement Fee	BDT 200.00	BDT 300.00	BDT 500.00
Late Payment Fee	BDT 200.00	BDT 300.00 or USD 10	BDT 500.00 or USD 10
Cash Advance Fee (On Us) <sup>2</sup>	Free	Free	Free
Cash Advance Fee (Remote On Us) <sup>3</sup>		USD 3 or 2%	USD 3 or 2%
Overlimit charge	BDT 300.00	BDT 500.00 or USD 15	BDT 750.00 or USD 15
Interest (Purchase & Cash Advance)	30%	30%	30%
Interest (Balance Transfer)	22%	22%	22%
Interest (EMI)	24%	24%	24%
Card Cheque Book Fee (10 leaves)	BDT 100.00	BDT 100.00	BDT 100.00
Card Cheque Processing Fee	1%	1%	1%
Out town check collection fee	BDT 100.00	BDT 100.00	BDT 100.00
Check Return Fee	BDT 50.00	BDT 50.00	BDT 50.00
Mark up	N/A	2%	2%
City Shield Insurance Premium Per Month	0.30%	0.30%	0.30%
Balance Transfer Fee	1%	1%	1%
Balance Transfer Interest	22%	22%	22%

1. 1st Supplementary Card is Free; this charge is for second one and onwards

2. City Bank American Express Cards at City Bank ATMs

3. City Bank American Express Cards at other ATMs, per transaction USD 3 or 2% whichever is higher

\* 15% VAT is applicable for all charges

- 1. Balance Transfer (BT) features offer American Express Cardmembers a special interest rate, applicable only on the outstanding balance transferred from other Banks' credit card(s).
- 2. The special interest rate is valid until the entire transferred amount is paid off.
- 3. Interest rate 22% per annum.
- 4. A processing fee @ 1% of the total transferred amount will be charged to the account.
- 5. To qualify as a BT applicant, you must not have paid more than 1 (one) Late Payment Fees in your other Bank's credit card(s) during the last 3 months' period.
- 6. A Cardmember can apply for one BT in 1 year.
- 7. To avail the BT facility, you must enclose copies of your other Banks' credit card(s) statement for the last 3 months.
- 8. The minimum that can be transferred from any other Banks' credit card account to your American Express Credit Card is Tk.10,000.
- 9. The maximum amount that can be transferred from any other Banks' credit card account to your American Express Credit Card is 90% of the available local currency credit limit on your American Express Credit Card as on the date of approval of your application. You can transfer balances from more than one Bank's Credit Card under the same within this limit.
- 10. If the amount (as mentioned in the application form) to be transferred to your American Express Credit Card exceeds 90% of the available credit limit on the date of acceptance by CBL, CBL will automatically transfer only an amount equal to 90% of your credit limit available at that time.
- 11. CBL shall deposit the pay order favoring the other credit card account for the approved transfer amount directly to the card issuer and send you the copy of the deposit slip for reference.
- 12. American Express Credit Cardmembers may request for transfer from multiple card accounts. Cardmember has to request for all such BT at the same time (which means multiple card transfer at the same time. It cannot be staggered).
- 13. During the BT term, the balance transferred will also be included for computing the minimum payment due, as mentioned in your Credit Card statement from CBL.
- 14. CBL reserves the right to decline any BT request.
- 15. CBL shall not be held liable for the service charges or late payment charges debited to other Bank's credit card account due to decline or delay in execution of your BT request.
- 16. You shall continue to make payments on your other Banks' credit card until you receive confirmation in a subsequent American Express Credit Card statement that your account with the other issuer(s) has been credited.
- 17. This facility cannot be availed to transfer balance from another American Express Credit Card.
- 18. CBL has the sole right to modify or change any of the above terms and conditions without prior notice.
- 19. The entire BT outstanding on the credit card (including any balances transferred) will become payable immediately upon closure of the credit card whether such closure is initiated by the Bank or by the Cardmember.