



The fastest route to a rental car.  
With AlphaRent by Alphabet.

Alphabet



## Terms and conditions for cars and lorries

### Calculation basis

Prices include items listed on separate charge list(s). VAT is added at the rate applicable when the vehicle rental begins.

### Fees (net)

Fee for railway station / airport	The additional fee for handing over the Avis vehicle at railway stations and airports is 20 % of the rental charge.
Registration fee	Free of charge.
Additional driver	No fee charged for business clients.
Fines / offences	The person hiring the car and their company are fully responsible for the consequences of any offences, including traffic offences or punishable acts, in connection with the Avis vehicle, and are liable to Avis for any fees and costs incurred as described in the supplementary sheet entitled "Important Customer Information". In such cases, Avis is obliged to provide the authorities with the names of the hirer and driver.
Vehicle occupant insurance	Charged according to the current standard German price list.
Super cover	Charged according to the current standard German price list.
Delivery / collection at company address during branch opening hours	A fee of € 7.50 is charged per trip within the city boundary (where there is an Avis branch in the town in which the company is located). Beyond the city boundary, an additional charge of € 0.60 per kilometre is charged from and to the city boundary.
Rental outside branch opening hours	Additional fee of € 25.00. Rental subject to advance booking and the approval of the branch in question.
Evening-before early collection	Additional fee of € 12.00. In the event that a vehicle is collected on the eve of the actual rental period (from 5.00 p.m., and only in consultation with the branch in question), the contractual insurance cover shall apply to this "contract-free" period, albeit only in relation to direct travel from the branch to the customer's private address. The contract is deemed to commence when a journey begins the following day, or at 8.00 a.m. at the latest. The vehicle may not be driven between the time of arrival at the customer's private address and their departure the following morning.
Emergency service	Outside depot opening hours there is a charge of € 50.00.
Navigation	In all vehicle groups which do not include a navigation device, a mobile one can be booked additionally at many depots at a charge of € 3.36 (max. charge: € 33.60).
Toll fees	The hirer bears all costs relating to the use of particular transport routes.
One-way rental fee	When renting an Avis vehicle in Germany and returning it abroad, Avis charges a standard rate, less company rebate, and a one-way fee according to the current standard German price list.

24-hour service line:

+49 89 55 20 90 90

Fax number:

+49 89 55 20 90 99



## Excess

Excess in the event of vehicle damage or loss is currently as follows for each damage occurrence:

All groups	€ 550.00
Groups J, M, N	€ 800.00
Group P	€ 1,050.00

## Rental abroad

When a company rents vehicles abroad, Avis grants the company discounts, or special discounts (USA and Canada), on time and kilometre tariffs. The companies which are eligible for these at the following rates:

	Tariff / discount
Europe	30 %
USA / Canada	UQ / M2
Asia / South America / Caribbean	10 %
Africa / Middle East	25 %
Pacific	25 %

Services invoiced to the company in addition to the car rental (e.g. collision damage waiver, passenger accident insurance, fuel, fees for provision of a vehicle at an airport, etc.) shall be charged in accordance with the price list of the national Avis company in question as it stands at the time of the car rental.

## Driver minimum age

The minimum age for eligible company drivers (Avis-approved proof of identity and / or means of payment) is 18 years, and 21 years for Group J. The minimum age for driving Porsche vehicles is 25.

## Validity

Rates are valid from 01/04/2014 to 31/10/2014. With the first rental based on the attached flat-rate structure, the latter is deemed to have been accepted by the company. Valid only on presentation of Avis-approved proof of identity and / or means of payment.

## Subject to alteration

Avis reserves the right to alter these terms and conditions as appropriate, adapt rates as appropriate with 30 days notice and pass on the relevant extra charges to the hirer if vehicle-related costs, taxes or fees increase.

24-hour service line:

+49 89 55 20 90 90

Fax number:

+49 89 55 20 90 99



## Daily flat rates for cars

in Germany in euros (net rates), valid from 01/04/2014 to 31/10/2014

Category		Avis vehicle group	SIPP code	Type	1–2 days per day incl. CDW / TP / km	3–5 days per day incl. CDW / TP / km	6 days per day incl. CDW / TP / km	7–17 days per day incl. CDW / TP / km	Monthly rate incl. CDW / TP / 4,200 km / extra km €0.17	Additional day incl. CDW / TP / 140 km / extra km €0.17
Sub-compact	manual	A	ECMR	VW Polo, Ford Fiesta, Opel Corsa, Seat Ibiza, Fiat 500	€51.00	€49.00	€40.83	€35.00	€558.00	€18.60
Compact	manual	B	CDMR	VW Golf, Ford Focus, Opel Astra, Opel Meriva, Seat Leon, Citroën C4	€55.00	€52.80	€44.00	€37.71	€591.00	€19.70
	manual / navigation	C	CXMR	Audi A3, VW Golf, Opel Astra, VW Scirocco, Renault Megane	€58.00	€55.70	€46.42	€39.79	€684.00	€22.80
	manual / estate car	H	CWMR	Ford Focus Turnier, Ford C-Max, Opel Astra ST, Seat Altea XL, Peugeot 308 SW, Renault Megane GT	€58.00	€55.70	€46.42	€39.79	€684.00	€22.80
	automatic	K	CDAR	VW Golf, Opel Astra, Ford Focus, Renault Megane	€58.00	€55.70	€46.42	€39.79	€684.00	€22.80
Mid-range	manual	D	IDMR	MB A-Class, MB B-Class, VW Passat, Audi A3 Sportback, Ford Kuga, Nissan Qashqai, Kia Sportage	€62.00	€59.50	€49.58	€42.50	€690.00	€23.00
	manual / estate car	I	IWMR	VW Touran, VW Passat Variant, Ford S-Max, Ford Mondeo Turnier, Ford Grand C-Max, Opel Insignia, Opel Zafira, Seat Exeo ST, Renault Grand Scenic, Renault Laguna GT	€77.00	€73.90	€61.58	€52.79	€918.00	€30.60

Avis vehicles comply with the latest technology and highest safety standards. All vehicles are equipped with power steering, central locking, immobiliser, air conditioning, airbags, ABS and emission sticker. The above vehicle models and groups are examples and can be replaced by equivalent vehicles / groups.

Scope: Prices for 1 to 29 days apply per 24 hours or a part thereof (max. grace period: 29 minutes). Any additional kilometres are charged at a rate of €0.17 / km.

24-hour service line:  
+49 89 55 20 90 90

Fax number:  
+49 89 55 20 90 99



## Daily flat rates for cars

in Germany in euros (net rates), valid from 01/04/2014 to 31/10/2014

Category		Avis vehicle group	SIPP code	Type	1–2 days per day incl. CDW / TP / km	3–5 days per day incl. CDW / TP / km	6 days per day incl. CDW / TP / km	7–17 days per day incl. CDW / TP / km	Monthly rate incl. CDW / TP / 4,200 km / extra km €0.17	Additional day incl. CDW / TP / 140 km / extra km €0.17
Upper mid-range	manual / navigation	E	FXMR	MB C-Class, MB C-Class T-Model, VW CC, VW Tiguan, Audi A4, Audi A4 Avant, Volvo XC60, Volvo S60, Volvo V60	€84.00	€80.60	€67.17	€57.57	€948.00	€31.60
	automatic / navigation	G	FXAR	MB C-Class, MB C-Class T-Model, BMW 3 Series, BMW 3 Series Touring, Volvo XC60	€85.00	€81.60	€68.00	€58.29	€984.00	€32.80
Top class	automatic / navigation	F	PXAR	MB E-Class, MB E-Class T-Model, BMW 5 Series, BMW 5 Series Touring, Audi Q5, Audi A6, Audi A6 Avant, Volvo V70	€120.00	€115.20	€96.00	€82.29	€1,344.00	€44.80
Luxury class	automatic / navigation	J	LXAR	MB S-Class, MB M-Class, BMW 7Series, VW Touareg	€168.00	€161.30	€134.42	€115.21	€1,968.00	€65.60
Minibus, 7-seater	manual	O	FVMR	VW Sharan, VW Multivan, VW Caddy Maxi, Ford Galaxy, Seat Alhambra, Renault Espace, Peugeot Expert	€116.00	€111.40	€92.83	€79.57	€1,176.00	€39.20
Bus, 9-seater	manual	L	PVMR	MB Vito, VW Caravelle, Renault Trafic, Fiat Scudo	€128.00	€122.90	€102.42	€87.79	€1,368.00	€45.60
Van	panel	M	incl. 150 km	MB Vito, MB Sprinter, Renault Master, Iveco Daily, Fiat Ducato	€81.00	€77.80	€64.83	€55.57	€1,161.00	€38.70
Van	panel	N	incl. 150 km	MB Sprinter with long wheelbase and with tow bar, Iveco Daily with long wheelbase and sometimes with tow bar, Renault Master with long wheelbase and without tow bar	€102.00	€97.90	€81.58	€69.93	€1,326.00	€44.20
Lorry	box with tail lift	P	incl. 150 km	MB Atego, Renault Midlum, Iveco Eurocargo	€139.00	€133.40	€111.17	€95.29	€1,725.00	€58.40

Avis vehicles comply with the latest technology and highest safety standards. All vehicles are equipped with power steering, central locking, immobiliser, air conditioning, airbags, ABS and emission sticker. The above vehicle models and groups are examples and can be replaced by equivalent vehicles / groups.

Scope: Prices for 1 to 29 days apply per 24 hours or a part thereof (max. grace period: 29 minutes). Any additional kilometres are charged at a rate of €0.17/km.

24-hour service line:  
+49 89 55 20 90 90

Fax number:  
+49 89 55 20 90 99





## Contact

### Addresses

**Alphabet Fuhrparkmanagement GmbH**

**Branch office: Berlin**

Torgauer Str. 12–15, EUREF-Campus 12  
10829 Berlin  
Germany  
Phone +49 30 28884888 - 0  
Fax +49 30 28884888 - 70

**Alphabet Fuhrparkmanagement GmbH**

**Branch office: Hanover**

Expo Plaza 10  
30539 Hannover  
Germany  
Phone +49 511 93943 - 0  
Fax +49 511 93943 - 22

**Alphabet Fuhrparkmanagement GmbH**

**Branch office: Düsseldorf**

Jagenbergstraße 4  
41468 Neuss  
Germany  
Phone +49 2131 20528 - 0  
Fax +49 2131 20528 - 30

**Alphabet Fuhrparkmanagement GmbH**

**Branch office: Munich**

Georg-Brauchle-Ring 50  
80788 München  
Germany  
Phone +49 89 99822 - 0  
Fax +49 89 99823 - 0

**Alphabet Fuhrparkmanagement GmbH**

**Branch office: Frankfurt**

Hanauer Landstraße 182  
60314 Frankfurt  
Germany  
Phone +49 69 669020 - 0  
Fax +49 69 669020 - 55

**Alphabet Fuhrparkmanagement GmbH**

**Branch office: Stuttgart**

Liebknechtstraße 33  
70565 Stuttgart  
Germany  
Phone +49 711 2527 - 0  
Fax +49 711 2527 - 1523

**Alphabet Fuhrparkmanagement GmbH**

**Branch office: Hamburg**

Bernhard - Nocht - Strasse 113  
20359 Hamburg  
Germany  
Phone +49 40 2530643 - 0  
Fax +49 40 2530643 - 33

24-hour service line:

**+49 89 55 20 90 90**

Fax number:

**+49 89 55 20 90 99**