



Zion Trailer Rentals | Rental Agreement
www.ZionTrailerRentals.com - (435) 275-4470

In order to reserve your trailer from Zion Trailer Rentals you must agree to the following:

1. No smoking and no pets are allowed in the Trailer. The Security Deposit is non-refundable if there is evidence of smoking or pets in the trailer.
2. Renter must have a valid driver's license and be a minimum age of 25.
3. Payment methods: We accept cash, American Express, VISA, MasterCard, Discover, and PayPal.
4. Reservation deposit: The deposit of \$300 is non-refundable.
5. Cancellation policy: Please notify our office immediately if you need to cancel your reservation. If you cancel your reservation 30 days or more prior to your delivery date there will be a \$100 charge deducted from your \$300 reservation deposit. Cancellations within 30 days, deposit will be forfeited. Full deposit may be used to reschedule reservation up to 12 months from original date.
6. Refund policy: Zion Trailer Rentals will not give refunds for any reason. If you need to adjust your reservation date, please call our office at least 30 days prior to your arrival date and we will re-schedule your stay.
7. Reservation deposit and final payment: Once we receive your reservation request form from our website, you will receive a phone call within 24 hours to confirm your reservation. We will process your \$300.00 reservation deposit at that time. The \$300 reservation deposit will be deducted from the rental. Prior to the day you arrive, the full rental payment including extra amenities ordered, firewood, campmates, cleaning service, water jugs, propane used, etc. is due.
8. Use of awnings is NOT included with RV rental. Attempt to use awning can easily result in injury to you and damage to the RV. Minimum fee for damage is \$500.00.
9. Cleaning and Security Deposit. Zion Trailer Rentals will not charge your credit card unless damages are present when the RV is picked up. Charges that will be deducted from the \$500 security deposit, may include, ANY damages to the interior/exterior of the trailer, cleaning fees if the interior is not cleaned as you received it, or if you have stand by time. (late charges) Time changes, traffic, food stops etc.
10. A \$50.00 lost RV key replacement fee if keys are lost and/or are not returned upon RV Trailer Pick up.



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11. We will do a walk through together before the rental. Prior to Zion Trailer Rentals pickup of the trailer we require clean up. Please empty your trash and all food along with basic cleaning of the interior which includes: refrigerator, stove, oven, microwave, kitchen sink, toilet, sink, showers, and floors swept. Please return it to the same level of cleanliness that you received it in. If not fully cleaned to our standard; you will be charged a cleaning fee. If damage occurs during your rental period, any damage is the responsibility of the renter, regardless of cause.

Charges may also apply for, missing items, broken items, vandalism, extra generator hours, and any excessive wear and tear.
12. Fees are \$75 per hour for any deep cleaning due to excessive dirt and \$75 per hour for any repairs required; this includes travel time and gas for supplies. If all of these requirements are met during our final walk through, your security deposit will be returned.
13. All travel trailers are insured; however you are liable for the trailer. A \$2,000.00 deductible, per accident, will apply if any damage happens to the inside and/or outside of the RV.
14. We have the right to substitute any RV if the rented unit becomes unavailable or cancel a rental at any time. We are not responsible to pay any additional charges to renter, other than the deposit received.
15. All trailer rentals include: toaster, coffee maker, wine bottle opener, TV, DVD, AC, heating, sewer hose, water hose, toilet paper, electrical cord, cleaning supplies and a broom and/or hand vacuum will be provided. If sewage tank is filled on pick up we provide dump service for you.
16. Drop off and pickup times: The drop-off time is Monday through Saturday 11:00 a.m. or later at campground. The pickup time is Monday through Saturday 8:00 a.m. - 11:00 a.m. at campground and depending Delivery & Pick-up schedule. The times can be changed if available. **A 24 HOUR NOTICE IS REQUIRED TO CHENGE ANY DELIVERY TIME.**
17. **PLEASE DO NOT BE LATE.** There will be a charge of \$25 per every 15 minutes that you are late over your scheduled pickup or drop-off times if the driver is kept waiting.
18. Renter is responsible for keeping the trailer at its original location of drop off. If it is moved, appropriate legal action may result.



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19. Disclaimer: Zion Trailer Rentals will not be responsible for accidents or injury to its renter's or their guests. Renter agrees to hold harmless Zion Trailer Rentals for the above mentioned.
20. Attorneys' Fees: In the event arbitration or litigation is necessary to enforce any of the provisions of this Rental Agreement, the prevailing party therein shall be entitled to all costs and reasonable attorneys' fees incurred in connection therewith.
21. We reserve the right to add a fuel surcharge to delivery prices without notice.

PLEASE FILL OUT AND MAIL OR FAX TO US AT (888) 277-3038. THE RESERVATION DEPOSIT OF \$300.00, WHICH IS DEDUCTED FROM THE RENTAL BALANCE AND SECURITY DEPOSIT OF \$500.00, WILL BE AUTHORIZED AT THE TIME RENTER'S DEPARTURE.

I have read and understand the Rental Agreement Contract: ☐ Yes

Renter's Name: _____

Phone: _____

Cell Phone: _____

E-mail: _____

Address: _____

City: _____

State/Province: _____

Zip/Postal Code: _____

Country: _____

EMPLOYMENT INFORMATION

Employer's Name: _____

Contact Phone: _____



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Position: _____

Address: _____

City: _____

State/Province: _____

Zip/Postal Code: _____

Country: _____

TRIP INFORMATION

Not all times are guaranteed, but we will do our best to accommodate your request.

Drop off Date: _____ MM/DD/YEAR Time: ☐ a.m. ☐ p.m.

Pick Up Date: _____ MM/DD/YEAR Time: ☐ a.m. ☐ p.m.

Zion Trailer Rentals will attempt to meet your request for different times if available.

TRAILER SIZE REQUESTED

(Check box)

☐ 22' Trailer

☐ 23' Trailer

☐ 27' Trailer Bunkhouse

☐ 28' Trailer Bunkhouse



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PICK UP AND DROP OFF TIME & LOCATION

Drop-Off Time: _____ ☐ a.m. ☐ p.m.

Campground Name: _____

Space # _____

Pickup time: _____ ☐ a.m. ☐ p.m.

CREDIT CARD BILLING INFORMATION

We are unable to accept credit cards via our website at this time, but we are happy to accept your reservation deposit information by mail or telephone. Once you have mailed or faxed your rental agreement to us, please call (435) 275-4470 to confirm we have received it. We look forward to assisting you!

WE WILL CHARGE YOUR CARD FOR THE FULL AMOUNT ON THE DAY BEFORE YOUR RENTAL.

THE CREDIT CARD USED MUST BE IN THE RENTER'S NAME AND THE SAME NAME THAT WILL BE USED ON THE SIGNATURE OF THIS RENTAL AGREEMENT.

Name on card: _____

Phone: _____

Address: _____

City: _____

State/Province: _____

Country: _____

Type of card: ☐ Visa ☐ MasterCard ☐ American Express ☐ Discover
☐ PayPal (we can email an invoice to you)

Your Email address:

Card Number: _____

Expiration Date: _____

CVV Code: _____



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I, _____ (*print name*) have read and understand this agreement and authorize Zion Trailer Rentals to make charges to my credit card in accordance with the above agreement.

The above information is true and correct to the best of my knowledge and I have read and understand the above reservation and deposit information.

Signature: _____ Date: _____ MM/DD/YEAR

Zion Trailer Rentals

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Virgin, Utah 84779

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