

WINE COUNTRY AIRSTREAMS AIRSTREAM TRAILER RENTAL AGREEMENT

AIRSTREAM RESERVATION POLICY and PAYMENT POLICY

Full payment is required to secure your dates. 15% cancellation fees are applied if cancellations are made before 14 days of the Rental Period. After 14 days, reservation fees will be non-refundable. This payment is determined by multiplying the number of days of your rental times the rate.

AIRSTREAM	DAILY RATE	WEEKLY RATE	TOTAL
Unit:	Rate:		

DAMAGE DEPOSIT POLICY

A REFUNDABLE \$1,000.00 deposit is required for all Airstream rentals and is due at the time of trailer delivery. This deposit covers our cost in the event there are missing or damaged items inside or damages to the outside of the camping trailer during your RENTAL PERIOD. The deposit may also be used to pay any monies owed to Wine Country Airstreams under this Agreement.

The deposit will be returned if the airstream is returned free of damage and all included items are returned in the same condition when we released the trailer for your use. If any items, appliances, or conditions of the airstream trailer are broken and/or damaged, it is your responsibility to immediately report this to Wine Country Airstreams to avoid being charged for repair or replacement fees that may not be your responsibility.

It is your responsibility to review your checklists when you arrive. When you check out of the trailer, when we pick up the trailer, ANY equipment, contents and/or accessories that are damaged or stolen (missing), the damages and losses will be deducted from your deposit. In the event the damage exceeds \$1,000.00 you agree and approve of those costs being charged to your credit card, beyond the insurance deductible and/or any damages not covered by your insurance, if that applies. You are required to recover from your insurance policy unless we agree in writing to an alternative solution.

CAMPGROUND RESERVATION POLICY

We are not responsible for campground or trailer location reservations. All campground and campsite fees are separate from and in addition to the rental price and fees under this Agreement. No refunds will be given for campsite reservation errors. If we deliver a trailer to a privately owned location, access and egress need to be adequate to bring the trailer and towing vehicles onto the property. You assume any liability related to your activities on those sites.

MINIMUM NIGHTS POLICY

3 nights minimum stay during weekend and 4 nights minimum for any major holidays.

PAYMENT POLICY

Payment for the rental may be made by cash, cashier's check, PayPal and all major credit cards. (There will be 4% credit card processing fee). Checks must be received a minimum 10 working days in advance of your rental to us ensuring the bank will clear your funds. You must include a signed copy of this document. You can email a signed PDF which will serve as a binding agreement. You may fax documents to our office.

CHECK IN POLICY

Delivery times are generally between 2:00 p.m. and 5:00 p.m. daily. It is your responsibility to call us or email us one day prior to the Rental Period Start Date to schedule delivery time. You are required to receive an acknowledgement from us. Check-out times are 10:00am the morning of departure. Different departure times can be negotiated in advance and documented in this agreement.

DELIVERY POLICY

We will deliver and set up the Trailer at the Rental Location on the Rental Period Start Date and pick up the Trailer upon completion of your Rental Period. At the time of delivery, one of our staff members will provide you with an orientation to show you the safe and proper use of the AIRSTREAM and its features. Additionally, the orientation will provide a summary of the campground rules and prohibited uses of the Trailer, if we are familiar with that particular site. The Trailers will include instruction booklets, which will explain the operation of the Trailer and its features, as well as provide campground rules. The orientation process can take up to one (1) hour - please allow yourself enough time. There are no refunds for early departures.

CLEANING POLICY

You are required to do basic clean up at the end of your stay. The Airstream must be returned without damage and the inside must be clean prior to check out (dishes washed, dried, and put away, trash removed, floors swept, and countertops wiped. Bathrooms (tub, toilet and sink cleaned. Surfaces wiped clean and all garbage properly disposed of in campsite receptacles). Failure to return the Airstream in the same condition when delivered will result in additional charges that may be deducted from the Security Deposit and, if necessary, additional charges may be made to your credit card.

We can provide cleaning services at an additional charge, if agreed in advance. The minimum charge is \$200.00 depending on the level of cleaning necessary and the size of the trailer.

NO SMOKING POLICY

There is No Smoking in any of the Trailers. If the Trailer is returned with any kind of smoking odor or other evidence of smoking, it will result in the forfeiture of the security deposit plus any additional charges incurred in cleaning and/or repair.

PET POLICY

Sorry, due to health and hygiene concerns, no pets are allowed in our rental trailers, with the exception of our trailers designated for animal use. Please contact us to check availability. Additional deposit and cleaning charges may apply.

GENERATOR POLICY

Our Airstream does not come equipped with a gasoline-powered generator but is available by request. The generator supplies 110 volt power to the outlets in the Trailer. The generator also supplies power to the Airstream's microwave oven and roof air conditioner. The generator can be used to recharge the Airstream's 12 volt batteries. The generator is full of fuel (approximately four (1.5) gallons) when rented to you. It is your responsibility to refuel the generator if necessary. A fuel can is provided with the Airstream.

EQUIPMENT MALFUNCTION POLICY

The A/C, coffee maker, generator, awning, radio, microwave, television, jacks, etc. are convenience items. If any malfunctions should occur with any of these items, no reimbursements will be made. For assistance, you are advised to consult the informational material in the Trailer or contact Wine Country Airstreams for assistance.

AIRSTREAM DAMAGE POLICY

You are required to provide us a certificate of insurance prior to our release of your rented airstream (auto insurance liability, homeowners liability insurance policy or rental liability insurance) with your deposit.

If the Airstream and/or the contents in the Airstream at the time of the delivery orientation are damaged during your rental period, you are responsible to pay all damage costs whether you were at fault or not or if damage was caused by acts of nature (wind, rain, earthquake, fire, flood, etc). If an accident occurs, you are responsible for obtaining a police report, contacting the other party's insurance company and contacting us immediately. At check out, Wine Country Airstreams will estimate the damage, if any, and expedite the cleaning and/or repair.

INDEMNITY AND HOLD HARMLESS AGREEMENT

The renter expressly agrees to indemnify and hold harmless of, from, and against any and all loss, costs, damages, attorneys fees and/or liability in connection with the enforcing of this contract by the owner, including expenses incurred in

collecting or attempting to collect damages and in the event suit is instituted by the owner to recover possession of said airstream trailer and/or to enforce any of the terms, conditions, and/or fees of the owner incurred in connection therewith. The renter agrees that the owner may enter upon the renter's premises for the purpose of recovering possession of the said airstream trailer; no action shall be taken against Wine Country Airstreams, or its employees, for trespassing or attempting to recover our property. We make no warranties, express, implied or apparent, regarding the airstream trailer, no warranty of merchantability and no warrant that the airstream trailer is fit for a particular purpose.

Renter acknowledges his/her responsibility and will hold the owner harmless from any and all fines, forfeitures and penalties arising out of any violation of law that the owner shall not be held liable for damages, inconvenience, or time lost caused by malfunction of the airstream trailer. The owner is not responsible for damage or loss occurring to any of the renter's personal property while in, or on the rented airstream trailer. Renter further agrees to indemnify and hold harmless the owner from, and against any and all claims for loss of, or damage to property or injury to persons, including death, resulting through the use, operation, or possession of the airstream trailer.

NO REFUND POLICY

No refunds will be given for any reason, including, but not limited to, bad weather, no shows, personal emergencies, late arrivals, or early departures.

RENTERS

Each renter below has read, understands and agrees to all conditions listed in the three pages of this contract. No terms of this contract can be waived or modified except by a writing that we have signed. This contract constitutes the entire agreement between you and us. All prior representations and agreements between you and us regarding this rental are merged into this contract.

You must be over 25 years of age, have a current drivers license, be listed on the insurance binder and must sign this contract to be an authorized user during the rental period. We also require a copy of a current driver's license for each renter.

Date	Renter Name	Driver's License #	State Issued
Birthdate	Address: Street	Address: City	Address: State/Zip
Signature:			

Date	Renter Name	Driver's License #	State Issued
Birthdate	Address: Street	Address: City	Address: State/Zip
Signature:			

I/We agree to all terms and agreements within this document.

Date **Renter 1 (print)** **Renter 2 (print)**

Acknowledged: Wine Country Airstreams: Signature _____

Mailing Address: Wine Country Airstreams, DeWayne White POBox 4557 Santa Rosa, CA 95402
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