

REQUEST FOR PROPOSAL

Commercial General Liability Insurance Program

Through

The Office of Risk Management

For

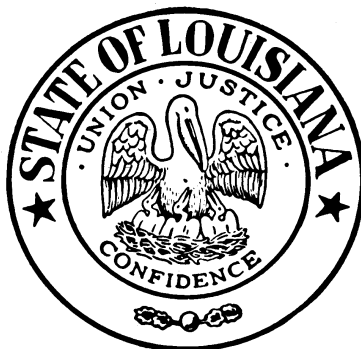
The State of Louisiana

Louisiana Stadium and Exposition District and SMG, A/T/I/M/A

Mercedes Benz Superdome

Smoothie King Center

Champions Square



File Number: U28962EP

Solicitation Number: 2257121

Proposal Opening Date: June 9, 2014

Proposal Opening Time: 10:00 A.M. CST

**State of Louisiana
Office of State Purchasing
Issued: May 8, 2014**

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Separate Documents Found at ORM Website <http://doa.louisiana.gov/orm/rfp.htm>:

Commercial General Liability Loss Experience Summary (7/1/2008 – 3/25/2014)

Excess Liability Insurance Policy Summary (7/1/2009 – 3/25/2014)

Example Self-Insurance Policy (SCGL20142015)

Example License Agreement (including indemnification and insurance requirements)

Certificate of Insurance (contracted concessionaire)

Mercedes-Benz Superdome Information (including general information, event schedule and emergency action plan)

Smoothie King Center Information (including general information, event schedule and emergency action plan)

Champions Square Information (including Club XLIV and Encore)

General Information for All Facilities (including Mercedes-Benz Superdome, Smoothie King Center and Champions Square)

REQUEST FOR PROPOSAL (RFP)
Commercial General Liability Insurance Program
Through
The Office of Risk Management
For
The State of Louisiana
Louisiana Stadium and Exposition District and SMG, A/T/I/M/A
Mercedes Benz Superdome
Smoothie King Center
Champions Square

NOTICE: This RFP supersedes any and all market submissions made for commercial general liability for the State of Louisiana, Louisiana Stadium and Exposition District (LSED) and SMG, A/T/I/M/A for the Mercedes-Benz Superdome, Smoothie King Center and Champions Square prior to the release of this RFP. Any outstanding broker-of-record letters are deemed null and void with the release of this RFP.

PART I: ADMINISTRATIVE AND GENERAL INFORMATION

1.1 Background

The Office of Risk Management (ORM) is procuring commercial general liability insurance and related services for the State of Louisiana, Louisiana Stadium and Exposition District and SMG, A/T/I/M/A for the Mercedes-Benz Superdome, Smoothie King Center and Champions Square. This coverage is currently being provided under a commercial general liability program with an expiration date of July 1, 2014.

The Office of Risk Management was created within the Office of the Governor, Division of Administration by LA R.S. 39:1527, et seq, in order to provide a comprehensive risk management program for the State. The mission of ORM is to develop, direct, achieve and administer a cost effective comprehensive risk management program for all agencies, boards and commissions of the State of Louisiana and for any other entity for which the State has an equity interest, in order to preserve and protect the assets of the State of Louisiana. R.S. 39:1527, et seq, further designates ORM to be solely responsible for all property and casualty and workers' compensation insurance purchased by ORM or self-insured by ORM for all State

Departments, Agencies, Boards and Commissions. The ORM website can be found at <http://doa.louisiana.gov/orm>.

The Louisiana Stadium and Exposition District (LSED) is a state agency/political subdivision comprised of seven members appointed by the governor. The board's primary purpose is to plan, finance, construct, develop, maintain and operate facilities located within the District for events of public interest. The LSED is responsible for the Mercedes-Benz Superdome, Smoothie King Center, Zephyr Field, John A. Alario Sr. Event Center, TPC Louisiana and the New Orleans Saints Training Facility.

SMG is a worldwide entertainment and convention venue management company which has been contracted by the State to manage the Mercedes-Benz Superdome, Smoothie King Center and Champions Square. It was founded in 1977 with the management of their first facility, the Mercedes-Benz Superdome.

Per the Management Agreement between the State of Louisiana and SMG, the State is required to insure SMG's operations of the Mercedes-Benz Superdome, Smoothie King Center. The State is providing the indemnity to SMG for SMG's operations, errors, acts or omissions, except for gross negligence, intentional misconduct or breach of contract on the part of SMG.

1.1.1 Purpose

The purpose of this RFP is to obtain competitive proposals as allowed by Louisiana Revised Statute 39:1540 from bona fide, qualified Proposers who are interested in providing a commercial general liability insurance program and related services for the State of Louisiana, Louisiana Stadium and Exposition District and SMG, A/T/I/M/A for the Mercedes-Benz Superdome, Smoothie King Center and Champions Square, as described in Attachment 1, Scope of Services.

1.1.2 Goals and Objectives

The purpose of this RFP is to structure a reasonable and cost-effective excess commercial general liability insurance program for the State of Louisiana, Louisiana Stadium and Exposition District and SMG, A/T/I/M/A for the Mercedes-Benz Superdome, Smoothie King Center and Champions Square and provide related services with regard to this program. The successful Proposer will be expected to bind coverage based on the program recommended in their proposal and provide, through a subcontractor if necessary, all required services as defined in this RFP.

1.2 Definitions

A. Shall – The term “shall” denotes mandatory requirements per RS: 39:1556(24).

B. Must - The term “must” denotes mandatory requirements.

C. May - The term “may” denotes an advisory or permissible action.

- D. Should – The term “should” denotes a desirable action.
- E. Contractor – Any person having a contract with a governmental body.
- F. State - The State of Louisiana.
- G. Discussions - For the purposes of this RFP, a formal, structured means of conducting written or oral communications/presentations with responsible Proposers who submit proposals in response to this RFP.
- H. RFP – Request for Proposal.
- I. ORM – The State of Louisiana, Office of Risk Management who, for the purposes of this RFP, is acting on behalf of the State of Louisiana all State Departments, Agencies, Boards and Commissions to procure the insurance and services requested herein.
- J. OSP – The State of Louisiana, Office of State Purchasing who, for the purposes of this RFP, is providing the RFP administrative services on behalf of ORM.
- K. A/T/I/M/A – As Their Interest May Appear
- L. LSED – State of Louisiana, Louisiana Stadium and Exposition District

1.3 Schedule of Events

Event	Date	Time (CST)
RFP Release Date on ORM Website	May 8, 2014	10:00 A.M.
Deadline to Receive Written Inquiries	May 16, 2014	
Deadline to Answer Written Inquiries	May 28, 2014	
Proposal Opening Date (deadline for submitting proposals)	June 9, 2014	10:00 A.M.
Discussions with Proposers	To be Scheduled	
Notice of Intent to Award to be mailed	To be Scheduled	
Contract Initiation	To be Scheduled	

NOTE: The State of Louisiana reserves the right to revise this schedule. Any such revision will be formalized by the issuance of an addendum to the RFP.

1.4 Proposal Submittal

This RFP is available in electronic form at the Office of Risk Management (ORM) website <http://doa.louisiana.gov/orm/rfp.htm>. It is available in PDF format or in printed form by submitting a written request to the RFP Contracting Officer with the Office of State Purchasing.

It is the Proposer's responsibility to check the ORM website frequently for any possible addenda that may be issued. The Office of State Purchasing is not responsible for a Proposer's failure to download any addenda documents required to complete a Request for Proposal.

All proposals shall be received by the Office of State Purchasing **no later than the date and time shown in the Schedule of Events.**

Important - - Clearly mark outside of envelope, box or package with the following information and format:

1. **Proposal Name:** Commercial General Liability Insurance Program through the Office of Risk Management for the State of Louisiana, Louisiana Stadium and Exposition District and SMG, A/T//M/A for the Mercedes-Benz Superdome, Smoothie King Center and Champions Square.
2. **File Number:** U28962EP
3. **Proposal Opening Date:** June 9, 2014 at 10:00 A.M. CST

Proposers are hereby advised that the U. S. Postal Service does not make deliveries to our physical location.

Proposals may be mailed through the U. S. Postal Service to our box at:

Office of State Purchasing
P. O. Box 94095
Baton Rouge, LA 70804-9095

Proposals may be delivered by hand or courier service to our physical location at:

Office of State Purchasing
1201 North 3rd St.
Suite 2-160
Baton Rouge, LA 70802

Proposer is solely responsible for ensuring that its courier service provider makes inside deliveries to our physical location. The Office of State Purchasing is not responsible for any delays caused by the Proposer's chosen means of proposal delivery.

Proposers should be aware of security requirements for the Claiborne building and allow time to be photographed and presented with a temporary identification badge.

Proposer is solely responsible for the timely delivery of its proposal. Failure to meet the proposal opening date and time shall result in rejection of the proposal.

PROPOSALS SHALL BE OPENED PUBLICLY AT THE PHYSICAL LOCATION IDENTIFIED ABOVE AND ONLY PROPOSERS SUBMITTING PROPOSALS SHALL BE IDENTIFIED ALOUD. PRICES SHALL NOT BE READ.

1.5 Mandatory Requirements

Proposers of this RFP must meet the following mandatory requirements. Failure to respond to or comply with any of the following will result in disqualification of the proposal.

1. The Proposer must satisfy at least one of the criteria below. This RFP requires evidence of authority to sign and submit proposals to the State of Louisiana. Provide documentation to support which of the following applies to the signer of this proposal:
 - a. The signer of the proposal is either a corporate officer who is listed on the most current annual report on file with the LA Secretary of State **or** a member of a partnership or partnership in commendam as reflected in the most current partnership records on file with the LA Secretary of State. **A copy of the annual report or partnership record must be attached to the proposal.**
 - b. The signer of the proposal is a representative of the Proposer authorized to submit this proposal as evidenced by documents such as, corporate resolution, certification as to corporate principal, etc. **A copy of the resolution, certification or other supportive documents must be attached to the proposal.**
 - c. The Proposer has filed with the LA Secretary of State an affidavit **or** resolution **or** other acknowledged/authentic document indicating that the signer is authorized to submit proposals for public contracts. **A copy of the applicable document must be attached to the proposal.**
 - d. The signer of the proposal has been designated by the Proposer as authorized to submit proposals on the Proposer's vendor registration on file with the Office of State Purchasing. **A statement confirming such registration must be attached to the proposal.**
2. The Proposer must have experience in structuring, placing, binding, and servicing complex commercial general liability insurance programs for large stadium and exhibition venues. Two (2) specific examples of such experience must be included as part of the proposal. Reference information must be listed for each example and should include the organization name, contact name, title, telephone number, and email address, along with the number of years as a client. All references must not be from a person, company or organization with any interest, financial or otherwise, in the proposer's organization.
3. Paper copies or an internet link of the three (3) most recently completed annual financial statements, completed within the last five (5) years, with at least one audited by an independent CPA (with management letter attached), must be included. One set of financial statements may be submitted with your proposal and must be clearly labeled. The financial statements should be detailed enough to analyze and assess the Proposer's financial position. Financial statements of the parent company are acceptable. If a parent company's financial statements are submitted, a document verifying the relationship between the parent company and the Proposer must also be submitted.

4. Proposer must complete and sign Attachment 2, Total Cost Proposal Form, which identifies the maximum total cost for all services required as described in Attachment 1, Scope of Services.

1.6 Proposal Response Format

Proposals submitted for consideration should follow the format and order of presentation described below. Headings and subheadings should be separated by tabs.

- A. **Cover Letter**: The cover letter should exhibit the Proposer's understanding and approach to the project. It should contain a summary of Proposer's ability to perform the services described in the RFP and confirm that Proposer is willing to perform those services and enter into a contract with the State.

The cover letter should also

- Identify the submitting Proposer and provide their federal tax identification number;
- Identify the name, title, address, telephone number, fax number, and email address of each person authorized by the Proposer to contractually obligate the Proposer;
- Identify the name, address, telephone number, fax number, and email address of the contact person for technical and contractual clarifications throughout the evaluation period.

- B. **Mandatory Requirements**

See Section 1.5 Mandatory Requirements. Each qualification must be addressed separately with appropriate documentation as required.

- C. **Qualifications and Experience**

1. The Proposer and/or its parent company should give a brief description of their company including the following: a brief history, a clearly-defined company structure and organizational chart, number of years in business, size, scope, capability, and areas of specialization. The parent company or other entities with significant financial interest in the Proposer should be identified and a brief description of relationship to the Proposer should be included.
2. Identify the primary point of contact and backup point of contact that will service the contract.
3. Identify the location, and the hours of operation, of the office that will service the contract.

4. Identify by name and provide resumes describing the education and work experience for each of the key staff who would be assigned to the contract. Provide titles, professional designations, area(s) of expertise, and number of years of experience.
5. If subcontractor(s) will be used to perform the Minimum Services Required, as defined in Attachment 1, Scope of Services, clearly identify any subcontractor arrangements. Information required of the Proposer, as described in 1. through 4. above, is also required for each proposed subcontractor.

D. **Technical Proposal**

1. **Proposed Solution/Technical Response**

The Proposer should address how the firm will meet all the requirements of this RFP, with particular attention to the details outlined in Attachment 1, Scope of Service, Exhibit A, Insurance Program Specifications and Exhibit B, Innovative Concepts-Alternatives and Options. The methodology that was used or would be used to structure and place the insurance program should be described in detail. Examples of information that should be included are how Proposer has analyzed data, how they have or would approach the market using that analysis, which insurers have or would be approached and why, etc.

- a. All available documentation related to the proposed commercial general liability insurance program should be included, including insurance company names, schedule of non-concurrent layers (if applicable), premiums per layer, A.M. Best ratings, etc.
- b. Each Minimum Service Required as defined in Attachment 1, Scope of Services should be addressed with any suggested plans or procedures that may be implemented to fulfill those required services. Any additional services to be provided should be described in detail.

2. **Innovative Concepts**

Alternative options, creative ideas, and/or cost-saving measures are expected and encouraged. Please clearly denote alternative insurance options available in the marketplace and specific suggested services separate from the requirements in Attachment 1, Scope of Services. Points in this technical section of the evaluation will be considered for those Proposers who provide alternatives and/or additional services.

Costs associated with Exhibit B, Innovative Concepts-Alternatives and Options will not be considered as part of the financial evaluation of this RFP.

E. **Financial Proposal**

A total cost must be clearly stated in Attachment 2 Total Cost Proposal Form. The total cost proposed must fulfill the requirements found in Attachment 1, Scope of Services and the Exhibit A, Insurance Program Specifications. Costs associated with Exhibit B, Innovative Concepts-Alternatives and Options will not be considered as part of the financial evaluation of this RFP. Costs will be subject to the terms below:

1. Surplus lines taxes and/or fees shall not be included as part of the cost proposal. Documented taxes and/or fees, if applicable, will be paid in addition to the base premium cost.
2. The Contractor shall be compensated with a combination of a fee and capped commission as outlined below.
 - A. The Proposer shall quote a flat annual fee for all services.
 - B. The Contractor shall pay any domestic wholesaler that assists in the placement from the annual fee.
 - C. Commissions are acceptable for foreign wholesalers and will be capped at a maximum of 10%. Commission rates should be indicated per company per layer.
3. The Contractor is prohibited from accepting any contingent income, profit sharing, enhanced commission, or other forms of hidden income associated with the contract.
4. Premium rates must remain unchanged for the term of the contract.

1.6.1 Number of Response Copies

Each Proposer shall submit one (1) signed original response. Six (6) additional copies of the proposal and one (1) CD should be provided, as well as one (1) redacted copy, if applicable (See Section 1.7).

1.6.2 Legibility/Clarity

Responses to the requirements of this RFP in the formats requested are desirable with all questions answered in as much detail as practicable. The Proposer's response is to demonstrate an understanding of the requirements. Proposals prepared simply and economically, providing a straightforward, concise description of the Proposer's ability to meet the requirements of the RFP is also desired. Each Proposer is solely responsible for the accuracy and completeness of its proposal.

1.7 Confidential Information, Trade Secrets, and Proprietary Information

The designation of certain information as trade secrets and/or privileged or confidential proprietary information shall only apply to the technical portion of the proposal. The cost

proposal will not be considered confidential under any circumstance. Any proposal copyrighted or marked as confidential or proprietary in its entirety may be rejected without further consideration or recourse.

For the purposes of this procurement, the provisions of the Louisiana Public Records Act (La. R.S. 44.1 et. seq.) will be in effect. Pursuant to this Act, all proceedings, records, contracts, and other public documents relating to this procurement shall be open to public inspection. Proposers are reminded that while trade secrets and other proprietary information they submit in conjunction with this procurement may not be subject to public disclosure, protections must be claimed by the Proposer at the time of submission of its Technical Proposal. Proposers should refer to the Louisiana Public Records Act for further clarification.

The Proposer must clearly designate the part of the proposal that contains a trade secret and/or privileged or confidential or proprietary information as “confidential” in order to claim protection, if any, from disclosure. The Proposer shall mark the cover sheet of the proposal with the following legend, specifying the specific section(s) of his proposal sought to be restricted in accordance with the conditions of the legend:

“The data contained in pages xx of the proposal have been submitted in confidence and contain trade secrets and/or privileged or confidential information and such data shall only be disclosed for evaluation purposes, provided that if a contract is awarded to this Proposer as a result of or in connection with the submission of this proposal, the State of Louisiana shall have the right to use or disclose the data therein to the extent provided in the contract. This restriction does not limit the State of Louisiana’s right to use or disclose data obtained from any source, including the Proposer, without restrictions.”

Further, to protect such data, each page containing such data shall be specifically identified and marked “CONFIDENTIAL”.

Proposers must be prepared to defend the reasons why the material should be held confidential. If a competing Proposer or other person seeks review or copies of another Proposer’s confidential data, the state will notify the owner of the asserted data of the request. If the owner of the asserted data does not want the information disclosed, it must agree to indemnify the state and hold the state harmless against all actions or court proceedings that may ensue (including attorney’s fees), which seek to order the state to disclose the information. If the owner of the asserted data refuses to indemnify and hold the state harmless, the state may disclose the information.

The State reserves the right to make any proposal, including proprietary information contained therein, available to OSP personnel, the Office of the Governor, or other state agencies or organizations for the sole purpose of assisting the State in its evaluation of the proposal. The State shall require said individuals to protect the confidentiality of any specifically identified proprietary information or privileged business information obtained as a result of their participation in these evaluations.

If your proposal contains confidential information, you should also submit a redacted copy along with your proposal. If you do not submit the redacted copy, you will be required to submit this copy within 48 hours of notification from the Office of State Purchasing. When submitting your redacted copy, you should clearly mark the cover as such - “REDACTED COPY” - to avoid having this copy reviewed by an evaluation committee member. The redacted copy should also state which sections or information has been removed.

1.8 Proposal Clarifications Prior to Submittal

1.8.1 Pre-Proposal Conference

NOT REQUIRED FOR THIS RFP

1.8.2 Proposer Inquiry Periods

The state shall not and cannot permit an open-ended inquiry period, as this creates an unwarranted delay in the procurement cycle and operations of our ORM. The state reasonably expects and requires responsible and interested Proposers to conduct their in-depth proposal review and submit inquiries in a timely manner.

An inquiry period is hereby firmly set for all interested Proposers to perform a detailed review of the proposal documents and to submit any written inquiries relative thereto. *Without exception*, all inquiries MUST be submitted in writing by an authorized representative of the Proposer, clearly cross-referenced to the relevant solicitation section. All inquiries must be received by the Deadline to Receive Written Inquiries date set forth in Section 1.3 Schedule of Events in this RFP. Only those inquiries received by the established deadline shall be considered by the State. Inquiries received after the established deadline shall not be entertained.

Inquiries concerning this solicitation may be delivered by mail, express courier, e-mail, hand, or fax to:

Office of State Purchasing
Attention: Janelle Brown
P. O. Box 94095
Baton Rouge, LA 70804-9095

1201 North Third St.
Claiborne Bldg., Suite 2-160
Baton Rouge, LA 70802

E-Mail: Janelle.Brown@la.gov

Phone: (225)219-7839/ Fax: (225)342-8688

An addendum will be issued and posted at the ORM website <http://doa.louisiana.gov/orm/rfp.htm>, to address all inquiries received and any other changes or clarifications to the solicitation. Thereafter, all proposal documents, including but not limited to the specifications, terms, conditions, plans, etc., will stand as written and/or amended by any addendum. No negotiations, decisions, or actions shall be executed by any Proposer as a result of any oral discussions with any state employee or state consultant. It is the Proposer's responsibility to check the ORM website frequently for any possible addenda that may be issued. The Office of State Purchasing is not responsible for a Proposer's failure to download any addenda documents required to complete a Request for Proposal.

Any person aggrieved in connection with the solicitation or the specifications contained therein, has the right to protest in accordance with R.S. 39:1671. Such protest shall be made in writing to the Director of State Purchasing at least two days prior to the deadline for submitting proposals.

1.9 Errors and Omissions in Proposal

The State will not be liable for any error in the proposal. Proposer will not be allowed to alter proposal documents after the deadline for proposal submission except under the following condition: The State reserves the right to make corrections or clarifications due to patent errors identified in proposals by the State or the Proposer. The State, at its option, has the right to request clarification or additional information from the Proposer.

1.10 Proposal Guarantee

NOT REQUIRED FOR THIS RFP

1.11 Performance Bond

NOT REQUIRED FOR THIS RFP

1.12 Changes, Addenda, Withdrawals

The State reserves the right to change the Schedule of Events or issue Addenda to the RFP at any time. The State also reserves the right to cancel or reissue the RFP.

Prior to the proposal opening, if the Proposer needs to submit changes or addenda, such shall be submitted in writing, signed by an authorized representative of the Proposer, cross-referenced clearly to the relevant proposal section, and must be submitted in a sealed envelope. Such shall meet all requirements for the proposal.

1.13 Withdrawal of Proposal

A Proposer may withdraw a proposal that has been submitted at any time up to the proposal closing date and time. To accomplish this, a written request signed by the authorized representative of the Proposer must be submitted to the Office of State Purchasing.

1.14 Material in the RFP

Proposals shall be based only on the material contained in this RFP. The RFP includes official responses to questions, addenda, and other material, which may be provided by the State pursuant to the RFP.

1.15 Waiver of Administrative Informalities

The State reserves the right, at its sole discretion, to waive administrative informalities contained in any proposal.

1.16 Proposal Rejection

Issuance of this RFP in no way constitutes a commitment by the State to award a contract. The State reserves the right to accept or reject any or all proposals submitted or to cancel this RFP if it is in the best interest of the State to do so.

In accordance with the provisions of R.S. 39:2192, in awarding contracts after August 15, 2010, any public entity is authorized to reject a proposal or bid from, or not award the contract to, a business in which any individual with an ownership interest of five percent or more, has been convicted of, or has entered a plea of guilty or nolo contendere to any state felony or equivalent federal felony crime committed in the solicitation or execution of a contract or bid awarded under the laws governing public contracts under the provisions of Chapter 10 of Title 38 of the Louisiana Revised Statutes of 1950, professional, personal, consulting, and social services procurement under the provisions of Chapter 16 of Title 39, or the Louisiana Procurement Code under the provisions of Chapter 17 of Title 39.

1.17 Ownership of Proposal

All materials (paper content only) submitted in response to this request become the property of the State. Selection or rejection of a response does not affect this right. All proposals submitted will be retained by the State and not returned to Proposers. Any copyrighted materials in the response are not transferred to the State.

1.18 Cost of Offer Preparation

The State is not liable for any costs incurred by prospective Proposers or Contractors prior to issuance of or entering into a Contract. Costs associated with developing the proposal, preparing for oral presentations, and any other expenses incurred by the Proposer in responding to the RFP are entirely the responsibility of the Proposer, and shall not be reimbursed in any manner by the State of Louisiana.

1.19 Non-Negotiable Contract Terms

Non-negotiable contract terms include but are not limited to taxes, assignment of contract, audit of records, EEOC and ADA compliance, record retention, content of contract/order of precedence, contract changes, governing law, claims or controversies, and termination based on contingency of appropriation of funds.

1.20 Taxes

Any taxes, other than state and local sales and use taxes from which the state is exempt, shall be assumed to be included within the Proposer's cost. Surplus lines taxes and/or fees shall not be included as part of the Proposer's cost.

1.21 Proposal Validity

All proposals shall be considered valid for acceptance until such time an award is made up to a maximum of 60 days. However, the State reserves the right to reject a proposal if the Proposer's acceptance period is unacceptable and the Proposer is unwilling to extend the validity of its proposal.

1.22 Prime Contractor Responsibilities

The selected Proposer shall be required to assume responsibility for all items and services offered in his proposal whether or not he produces or provides them. The State shall consider the selected Proposer to be the sole point of contact with regard to contractual matters, including payment of any and all charges resulting from the contract.

1.23 Use of Subcontractors

Each Contractor shall serve as the single prime Contractor for all work performed pursuant to its contract. That prime Contractor shall be responsible for all deliverables referenced in this RFP. This general requirement notwithstanding, Proposers may enter into subcontractor arrangements. Proposers may submit a proposal in response to this RFP, which identifies subcontract(s) with others, provided that the prime Contractor acknowledges total responsibility for the entire contract.

If it becomes necessary for the prime Contractor to use subcontractors, the State urges the prime Contractor to use Louisiana vendors, including small and emerging businesses, a small entrepreneurship or a veteran or service-connected disabled veteran-owned small entrepreneurship, if practical. In all events, any subcontractor used by the prime should be identified to the State.

Information required of the prime Contractor under the terms of this RFP, is also required for each subcontractor and the subcontractors must agree to be bound by the terms of the contract. The prime Contractor shall assume total responsibility for compliance.

1.24 Written or Oral Discussions/Presentations

In accordance with LA R.S. 39:1540, where there is more than one Proposer, written or oral discussions shall be conducted with at least the three, or two if there are only two, highest qualified Proposers who submit proposals determined in writing to be reasonably susceptible of being selected for award.

Any commitments or representations made during these discussions may become formally recorded in the final contract.

1.25 Acceptance of Proposal Content

The mandatory RFP requirements shall become contractual obligations if a contract ensues. Failure of the successful Proposer to accept these obligations shall result in the rejection of the proposal.

1.26 Evaluation and Selection

All responses received as a result of this RFP are subject to evaluation by the State Evaluation Committee for the purpose of selecting the Proposer with whom the State shall contract.

To evaluate all proposals, a committee whose members have expertise in various areas has been selected by ORM.

The committee will recommend for award to ORM the responsible Proposer whose proposal meets the requirements and criteria set forth in the RFP and whose proposal is most beneficial to the State of Louisiana, considering the price and the evaluation factors set forth in the RFP. If ORM approves the recommendation, then ORM will submit a written recommendation for award to the Director of State Purchasing.

The committee may reject any or all proposals if none is considered in the best interest of the State.

1.27 Notice of Intent to Award

Upon review and approval of the evaluation committee's and ORM's recommendation for award, OSP will issue a "Notice of Intent to Award" letter and a "Broker of Record" letter executed by ORM to the apparent successful Proposer. A contract shall be completed and signed by all parties concerned on or before the date indicated in the "Schedule of Events." If this date is not met, through no fault of the State, the State may elect to cancel the "Notice of Intent to Award" letter and make the award to the Proposer whose proposal is the next most beneficial to the State of Louisiana.

OSP will also notify all unsuccessful Proposers as to the outcome of the evaluation process. The evaluation factors, points, evaluation committee member names, and the completed evaluation summary and recommendation report will be made available to all interested parties after the "Notice of Intent to Award" letter has been issued.

Any person aggrieved by the proposed award has the right to submit a protest in writing, in accordance with RS: 39:1671, to the Director of State Purchasing, within fourteen days of the award/intent to award.

1.28 Contract Negotiations

Negotiation with the Proposer whose proposal is recommended for award by the Evaluation Committee may include revision of non-mandatory terms, conditions, and requirements. OSP must approve the final contract form and issue a purchase order, if applicable, to complete the process. If for any reason the Proposer whose proposal is recommended for award by the Evaluation Committee does not agree to a contract, that proposal shall be rejected and the State may negotiate with the Proposer whose proposal is the next most beneficial to the State of Louisiana.

1.29 Contract Content and Execution

The RFP, including any addenda, and the proposal of the selected Contractor will become part of any contract initiated by the State.

Proposers are discouraged from submitting their own standard terms and conditions with their proposals. Proposers should address the specific language in the sample contract in Attachment 4 of this RFP and submit any exceptions or deviations the Proposer wishes to negotiate. The proposed terms will be negotiated before a final contract is entered. Mandatory terms and conditions are not negotiable. If applicable, a Proposer may submit or refer to a Master Agreement entered into by the Contractor and the State in accordance with R.S. 39:198(e).

If the contract negotiation period exceeds thirty (30) days or if the selected Proposer fails to sign the contract within **seven calendar** days of delivery of it, the State may elect to cancel the award and award the contract to the Proposer whose proposal is the next most beneficial to the State of Louisiana.

1.30 Debriefings

Debriefings may be scheduled by the participating Proposers after the “Notice of Intent to Award” letter has been issued by scheduling an appointment with the Office of State Purchasing. Contact may be made by phone at (225) 219-7839 or E-mail to: Janelle.Brown@la.gov.

1.31 Insurance Requirements

Contractor shall furnish insurance as shown in Attachment 3, Contractor Insurance Requirements.

1.32 Subcontractor Insurance

The Contractor shall ensure that all subcontractors satisfy the same insurance requirements stated herein for the Contractor.

1.33 Indemnification and Limitation of Liability

See Attachment 3, Contractor Insurance Requirements and language below.

Neither party shall be liable for any delay or failure in performance beyond its control resulting from acts of God or force majeure. The parties shall use reasonable efforts to eliminate or minimize the effect of such events upon performance of their respective duties under the contract.

Neither party shall be liable to the other for special, indirect or consequential damages even if the party has been advised of the possibility of such damages. Neither party shall be liable for lost profits, lost revenue or lost institutional operating savings.

The State may, in addition to other remedies available to them at law or equity and upon notice to the Contractor, retain such monies from amounts due Contractor, or may proceed against the performance and payment bond, if any, as may be necessary to satisfy any claim for damages, penalties, costs and the like asserted by or against them.

1.34 Fidelity Bond Requirements

NOT REQUIRED FOR THIS RFP

1.35 Payment

1.35.1 Payment for Services

The Contractor shall invoice the State for premium payments prior to the inception date of the program. Other costs may be invoiced at a mutually-agreed upon interval throughout the contract term. Payments will be made by ORM within approximately thirty (30) days after receipt of a properly executed invoice and approval by ORM. Invoices shall include the contract number and description of program or services for which invoice is submitted. Invoices

submitted without documentation will not be approved for payment until the required information is provided.

1.35.2 Late Payments

Interest due by the State for late payments shall be in accordance with R.S. 39:1695 and 13:4202.

1.36 Termination

1.36.1 Termination of the Contract for Cause

The State may terminate the contract for cause based upon the failure of the Contractor to comply with the terms and/or conditions of the contract, or failure to fulfill its performance obligations pursuant to the contract, provided that the State shall give the Contractor written notice specifying the Contractor's failure. If within thirty (30) days after receipt of such notice, the Contractor shall not have corrected such failure or, in the case of failure which cannot be corrected in thirty (30) days, begun in good faith to correct such failure and thereafter proceeded diligently to complete such correction, then the State may, at its option, place the Contractor in default and the contract shall terminate on the date specified in such notice.

The Contractor may exercise any rights available to it under Louisiana law to terminate for cause upon the failure of the State to comply with the terms and conditions of the contract, provided that the Contractor shall give the State written notice specifying the State's failure and a reasonable opportunity for the State to cure the defect.

1.36.2 Termination of the Contract for Convenience

The State may terminate the contract at any time by giving thirty (30) days written notice to the Contractor of such termination or negotiating with the Contractor an effective date.

The Contractor shall be entitled to payment for deliverables in progress, to the extent work has been performed satisfactorily.

1.36.3 Termination for Non-Appropriation of Funds

The continuance of the contract is contingent upon the appropriation of funds to fulfill the requirements of the contract by the legislature. If the legislature fails to appropriate sufficient monies to provide for the continuation of the contract, or if such appropriation is reduced by the veto of the Governor or by any means provided in the appropriations act or Title 39 of the Louisiana Revised Statutes of 1950 to prevent the total appropriation for the year from exceeding revenues for that year, or for any other lawful purpose, and the effect of such reduction is to provide insufficient monies for the continuation of the contract, the contract shall terminate on the date of the beginning of the first fiscal year for which funds are not appropriated.

1.37 Assignment

The Contractor shall not assign any interest in the contract by assignment, transfer, or novation, without prior written consent of the State. This provision shall not be construed to prohibit the Contractor from assigning his bank, trust company, or other financial institution any money due or to become due from approved contracts without such prior written consent. Notice of any such assignment or transfer shall be furnished promptly to the State.

1.38 No Guarantee of Quantities

NOT APPLICABLE TO THIS RFP

1.39 Audit of Records

The State legislative auditor, federal auditors and internal auditors of the Office of Risk Management, Division of Administration, or others so designated by the DOA, shall have the option to audit all accounts directly pertaining to the resulting contract for a period of five (5) years from the date of final payment or as required by applicable State and Federal law. Records shall be made available during normal working hours for this purpose.

1.40 Civil Rights Compliance

The Contractor agrees to abide by the requirements of the following as applicable: Title VI and Title VII of the Civil Rights Act of 1964, as amended by the Equal Opportunity Act of 1972, Federal Executive Order 11246, the Federal Rehabilitation Act of 1973, as amended, the Vietnam Era Veteran's Readjustment Assistance Act of 1974, Title IX of the Education Amendments of 1972, the Age Act of 1975, and Contractor agrees to abide by the requirements of the Americans with Disabilities Act of 1990. Contractor agrees not to discriminate in its employment practices, and will render services under the contract and any contract without regard to race, color, religion, sex, national origin, veteran status, political affiliation, or disabilities. Any act of discrimination committed by Contractor, or failure to comply with these statutory obligations when applicable shall be grounds for termination of the contract.

1.41 Record Retention

The Contractor shall maintain all records in relation to the contract for a period of at least five (5) years after final payment.

1.42 Record Ownership

All records, reports, documents, or other material related to any contract resulting from this RFP and/or obtained or prepared by Contractor in connection with the performance of the services contracted for herein shall become the property of the State and shall, upon request, be returned by Contractor to the State, at Contractor's expense, at termination or expiration of the contract.

1.43 Content of Contract/ Order of Precedence

In the event of an inconsistency between the contract, the RFP and/or the Contractor's Proposal, the inconsistency shall be resolved by giving precedence first to the final contract, then to the RFP and subsequent addenda (if any) and finally, the Contractor's Proposal.

1.44 Contract Changes

No additional changes, enhancements, or modifications to any contract resulting from this RFP shall be made without the prior approval of OSP.

Changes to the contract include any change in: compensation; beginning/ ending date of the contract; scope of work; and/or Contractor change through the Assignment of Contract process. Any such changes, once approved, will result in the issuance of an amendment to the contract.

1.45 Substitutions

If, during the term of the contract, the Contractor requests an insurance company or subcontractor substitution, that substitution shall meet or exceed the requirements stated herein. Prior approval of substitution must be granted by ORM before the substitution takes effect.

1.46 Governing Law

All activities associated with this RFP process shall be interpreted under Louisiana Law. All proposals and contracts submitted are subject to provisions of the laws of the State of Louisiana including but not limited to L.R.S. 39:1527-1736; purchasing rules and regulations; executive orders; standard terms and conditions; special terms and conditions; and specifications listed in this RFP.

Venue of any action brought with regard to the contract shall be in the Nineteenth Judicial District Court, parish of East Baton Rouge, State of Louisiana.

1.47 Claims or Controversies

Any claims or controversies shall be resolved in accordance with the Louisiana Procurement Code, LA R.S. 39:1673.

1.48 Proposer's Certification of OMB A-133 Compliance

Certification of no suspension or debarment: By signing and submitting any proposal for \$25,000 or more, the Proposer certifies that their company, any subcontractors, or principals are not suspended or debarred by the General Services Administration (GSA) in accordance with the requirements in OMB Circular A-133.

A list of parties who have been suspended or debarred can be viewed via the internet at <https://www.sam.gov/Portal/Public/SAM/#1>.

1.49 Anti-Kickback Clause

The Contractor hereby agrees to adhere to the mandate dictated by the Copeland "Anti-Kickback" Act which provides that each Contractor or subgrantee shall be prohibited from inducing, by any means, any person employed in the completion of work, to give up any part of the compensation to which he is otherwise entitled.

1.50 Clean Air Act

NOT REQUIRED FOR THIS RFP

1.51 Energy Policy and Conservation Act

NOT REQUIRED FOR THIS RFP

1.52 Clean Water Act

NOT REQUIRED FOR THIS RFP

1.53 Anti-Lobbying and Debarment Act

The Contractor will be expected to comply with Federal statutes required in the Anti-Lobbying Act and the Debarment Act.

PART II: SCOPE OF WORK/SERVICES

2.1 Scope of Work/Service

See Attachment 1, Scope of Services in this RFP

2.2 Period of Agreement

The period of any contract resulting from this RFP is tentatively scheduled to begin on or about July 1, 2014 and end July 1, 2015, with the option to renew for two (2) additional twelve (12) month periods at the same rates, terms and conditions.

2.3 Price Schedule

Total cost should be clearly stated on Attachment 2, Total Cost Proposal Form. See Section 1.6 Proposal Response Format, E. Financial Proposal.

2.4 Deliverables

See Attachment 1, Scope of Services in this RFP.

2.5 Proposal Elements

2.5.1 Qualification and Experience

See Section 1.6 Proposal Response Format, C. Qualifications and Experience in this RFP.

2.5.2 Technical

See Section 1.6 Proposal Response Format, D. Technical Proposal in this RFP.

2.5.3 Veteran-Owned and Service-Connected Disabled Veteran-Owned Small Entrepreneurships (Veteran Initiative) and Louisiana Initiative for Small Entrepreneurships (Hudson Initiative) Programs Participation

Each Proposer should address how the firm will meet the following:

The State of Louisiana Veteran and Hudson Initiatives are designed to provide additional opportunities for Louisiana-based small entrepreneurships (sometimes referred to as LaVet's and SE's respectively) to participate in contracting and procurement with the state. A certified Veteran-Owned and Service-Connected Disabled Veteran-Owned small entrepreneurship (LaVet) and a Louisiana Initiative for Small Entrepreneurships (Hudson Initiative) small entrepreneurship are businesses that have been certified by the Louisiana Department of Economic Development. All eligible vendors are encouraged to become certified. Qualification requirements and online certification are available at www.ledsmallbiz.com.

If a Proposer is not a certified small entrepreneurship as described herein, but plans to use certified small entrepreneurship(s), Proposer shall include in their proposal the names of their certified Veteran Initiative or Hudson Initiative small entrepreneurship subcontractor(s), a description of the work each will perform, and the dollar value of each subcontract.

During the term of the contract and at expiration, the Contractor will also be required to report Veteran-Owned and Service-Connected Disabled Veteran-Owned and Hudson Initiative small entrepreneurship subcontractor or distributor participation and the dollar amount of each.

The statutes (R.S 39:2171 *et. seq.*) concerning the Veteran Initiative may be viewed at <http://legis.la.gov/lss/lss.asp?doc=671504>; and the statutes (R.S 39:2001 *et. seq.*) concerning the Hudson Initiative may be viewed at <http://legis.la.gov/lss/lss.asp?doc=96265>. The rules for the Veteran Initiative (LAC 19:VII. Chapters 11 and 15) and for the Hudson Initiative (LAC 19:VIII Chapters 11 and 13) may be viewed at <http://www.doa.louisiana.gov/osp/se/se.htm>.

A current list of certified Veteran-Owned and Service-Connected Disabled Veteran-Owned and Hudson Initiative small entrepreneurships may be obtained from the Louisiana Economic Development Certification System at www.ledsmallbiz.com. Additionally, a list of Hudson and Veteran Initiative small entrepreneurships, which have been certified by the Louisiana Department of Economic Development and who have opted to register in the State of Louisiana LaGov Supplier Portal https://lagoverpvendor.doa.louisiana.gov/irj/portal/anonymous?quest_user=self [reg](https://www.prd1.doa.louisiana.gov/osp/lapac/vendor/vndpubmain.cfm?tab=2) may be accessed from the State of Louisiana Procurement and Contract (LaPAC) Network <http://www.prd1.doa.louisiana.gov/osp/lapac/vendor/vndpubmain.cfm?tab=2>. When using this site, determine the search criteria (i.e. alphabetized list of all certified vendors, by commodities, etc.) and select Smalle, VSE, or DVSE.

2.5.4 Financial

See Section 1.6 Proposal Response Format, E. Financial Proposal in this RFP.

PART III: EVALUATION

3.1 Mandatory Requirements Review

All proposals will be reviewed to determine compliance with the mandatory requirements as specified in Section 1.5 of this RFP. Proposals found not to be in compliance will be rejected from further consideration.

3.2 Clarification of Proposals

ORM reserves the right to seek clarification of any proposal for the purpose of identifying and eliminating minor irregularities or informalities.

3.3 Evaluating for Content

ORM will evaluate each proposal based on the content and specificity supplied in the proposal. Each will be evaluated in light of the material and the substantiating evidence presented to the State, not on the basis of what may be inferred. Proposers should ensure that their proposals contain sufficient information for ORM to make its determination by presenting clear and acceptable evidence for each section described in 1.6 Proposal Response Format.

3.4 Evaluation Criteria

Proposals that pass Section 3.1 Mandatory Requirements Review will be evaluated based on the information and content provided in the proposal. The evaluation committee shall assign points as follows:

EVALUATION CRITERIA	POSSIBLE POINTS
Qualifications and Experience (Section 3.6):	120
Qualifications and Experience Subtotal	120
Technical Proposal (Section 3.7)	105
Innovative Concepts (Section 3.7.1)	50
Veteran and Hudson Initiative (Section 3.7.2)	50
Financial Proposal (Section 3.8)	175
Technical, Veteran/Hudson, and Financial Subtotal	380
Total Points	500

The subtotal scores for the Qualifications and Experience and Technical, Veteran/Hudson, and Financial will be combined to determine the Total Points.

3.5 Evaluation Procedure

Per 1.24 Written or Oral Discussions/Presentations, the highest qualified proposers and then those susceptible of being selected for award will be determined in sequence as follows:

- a. Each proposal will be subject to the Mandatory Requirements Review (3.1). If any one of the requirements are not met, then the proposal requires no further consideration.

- b. If all requirements are met, each proposal will then be evaluated and assigned points for Qualifications and Experience (3.6). Thereafter, these proposals will then be evaluated on their Technical and Financial portions (3.7, 3.7.1, 3.8).
- c. The highest Total Points for each proposal will determine the top three (3) proposals (or two (2) proposals if only two remain) reasonably susceptible of being selected for award and those Proposers will be subject to the required discussions. Discussions may be in the form of email, telephone, or physical meetings, as determined by ORM.
- d. After discussions, the Technical, Veteran/Hudson, and Financial Subtotal points may be reviewed and adjusted.
- e. The proposal with the highest Total Points will be recommended for award.

3.6 Qualifications and Experience

The following criteria are of importance and relevance to the evaluation of this RFP which include but are not limited to the following:

- Proposer Qualifications based on company history, number of years in business, size, capabilities, specializations, education and work experience of key staff
- Proposer Experience with large stadium and exhibition venues
- Subcontractor Qualifications and Experience

3.7 Technical Proposal

The following criteria are of importance and relevance to the evaluation of this RFP which include but are not limited to the following:

- Proposed Methodology, including detailed description of data analysis, marketing, and structuring of the program
- Plans/Procedures to fulfill required services

3.7.1 Innovative Concepts

The following criteria are of importance and relevance to the evaluation of this RFP which include but are not limited to the following:

- Response to options requested in Exhibit B
- Alternative options, creative ideas, and/or cost saving measures

3.7.2 Veteran-Owned and Service-Connected Disabled Veteran-Owned Small Entrepreneurships (Veteran Initiative) and Louisiana Initiative for Small Entrepreneurships (Hudson Initiative) Programs Participation

Ten percent (10%) of the total evaluation points on this RFP are reserved for Proposers who are themselves a certified Veteran or Hudson Initiative small entrepreneurship or who will

engage the participation of one or more certified Veteran or Hudson Initiatives small entrepreneurship as subcontractors.

Reserved points shall be added to the applicable Proposers' evaluation score as follows:

Proposer Status and Reserved Points

- Proposer is a certified small entrepreneurship: Full amount of the reserved points
- Proposer is not a certified small entrepreneurship but has engaged one or more certified small entrepreneurship to participate as subcontractors or distributors. Points will be allocated based on the following criteria:
 - the necessity of the services to fulfill Attachment 1 Scope of Services
 - the number of certified small entrepreneurship to be utilized
 - the experience and qualifications of the certified small entrepreneurship(s)
 - the anticipated earnings to accrue to the certified small entrepreneurship(s)

If the Proposer is not a certified small entrepreneurship as described herein, but plans to use certified small entrepreneurship(s), Proposer shall include in their proposal the names of their certified Veteran Initiative or Hudson Initiative small entrepreneurship subcontractor(s), a description of the work each will perform, and the dollar value of each subcontract.

3.8 Financial Proposal

The following financial criteria will be evaluated: Total Cost as described in Section 2.5.4 and stated on Attachment 2, Total Cost Proposal Form.

The information provided in response to this section will be used in the Financial Evaluation to calculate lowest evaluated cost.

A Proposer's base cost score will be based on the cost information provided on Attachment 2, Total Cost Proposal Form and computed as follows:

$$BCS = (LPC/PC \times 175)$$

Where: BCS = Computed cost score (points) for Proposer being evaluated
 LPC = Lowest proposed cost of all Proposers
 PC = Total cost of Proposer being evaluated

PART IV: PERFORMANCE STANDARDS

4.1 Performance Requirements

See Attachment 1, Scope of Services, 4, Deliverables in this RFP.

4.2 Performance Measurement/Evaluation

The following criteria will be used for the evaluation of the contract:

- A. Contractor bound insurance as proposed and agreed upon by ORM not exceeding the maximum total cost figure shown on Attachment 2 Total Cost Proposal Form of the Contractor's proposal.
- B. Contractor reviewed and delivered all policies within ninety (90) days of binding.
- C. The required and requested reports were submitted accurately and timely.
- D. All services were performed as stated in this RFP and the Contractor's awarded proposal.
- E. The Contractor's annual statement identified all income earned by each party participating in the placement of the insurance program.

4.3 Veteran-Owned and Service-Connected Disabled Veteran-Owned Small Entrepreneurships (Veteran Initiative) and Louisiana Initiative for Small Entrepreneurships (Hudson Initiative) Programs Reporting Requirements

During the term of the contract and at expiration, the Contractor will be required to report Veteran-Owned and Service-Connected Disabled Veteran-Owned and Hudson Initiative small entrepreneurship subcontractor or distributor participation and the dollar amount of each.

ATTACHMENT 1 - SCOPE OF SERVICES

1. Overview

The purpose of this RFP is to structure a reasonable and cost-effective commercial general liability insurance program for the State of Louisiana, Louisiana Stadium and Exposition District and SMG, A/T/I/M/A for the Mercedes-Benz Superdome, Smoothie King Center and Champions Square and to provide related services with regard to this program. The successful Proposer will be expected to bind coverage based on the program recommended in their proposal and provide, through a subcontractor if necessary, all required services. ORM encourages the use of admitted, surplus lines and mutual companies.

The Contractor shall provide a commercial general liability insurance program and qualified personnel to perform the services indicated below.

2. Insurance Program

Analyze Exhibit A, Insurance Program Specifications and structure conceptual insurance program within its parameters. The methodology that was used or would be used to structure and place the insurance program should be described in detail. Examples of information that should be included are how Proposer has analyzed the data, how they have or would approach the market using that analysis, which insurers have or would be approached and why, etc.

Insurance program options outside of the parameters shown in Exhibit A, Insurance Program Specifications are listed in Exhibit B, Innovative Concepts – Alternatives and Options. Additional ideas and options are also encouraged.

3. Minimum Services Required

A. Claims Adjusting Service

The Contractor, or subcontractor, shall be responsible for the handling of all commercial general liability claims to their conclusion in a timely and professional manner. Should the contract expire or terminate, the Contractor shall remain responsible for occurrences that took place during the policy period.

B. Loss Control Services

The Contractor, or subcontractor, shall be required to provide loss prevention/loss control services related to the insurance coverage provided under the contract. Risk evaluation, recommendations, and assistance shall be provided as part of two (2) annual on-site visits, including but not limited to the following:

- Housekeeping
- Evacuation Procedures/Routes
- Emergency Response (fire, bomb threat, weapons, crowd control, etc.)
- Hazard Communication
- Security (in-house vs. contract)

- Fire Protection (fire dept., extinguishers, sprinklers, suppression systems in concessions cooking areas)
- Backup generators

Reports shall be submitted to ORM and the named insureds within ten (10) working days following each visit. ORM or the named insureds may request additional visits as necessary in the event of a high-profile loss or an identified risk with potentially severe impact.

C. Certificates of Insurance

Lease agreements and other contracts often require the venue to submit proof of general liability coverage. Certificates of Insurance shall be issued within three (3) days of request.

4. Deliverables

- Upon award, Contractor shall bind insurance as proposed and agreed upon by ORM. Company signature pages may be required to validate the placement of the program.
- At the time coverage is bound, rates per company per layer must be provided to ORM.
- Contractor shall review and deliver all policies within ninety (90) days of binding.
- Claims history and loss runs shall be submitted quarterly and upon request by ORM.
- The Minimum Services Required shall be performed as stated in this RFP and the Contractor's awarded proposal. ORM reserves the right to request verification and/or reports at any time.
- Premium rates and commission rates shall be reported per company per layer on the bound insurance program within thirty (30) days of binding. The preferred method of reporting is an Excel spreadsheet.
- The costs in the awarded proposal are subject to audit. The Contractor shall submit an annual statement identifying all income earned by each party participating in the placement of the insurance program.

Exhibit A - Insurance Program Specifications

The following parameters are required in the commercial general liability insurance program for the State of Louisiana, Louisiana Stadium and Exposition District and SMG, A/T/I/M/A for the Mercedes-Benz Superdome, Smoothie King Center and Champions Square. All options in addition to or differing from these parameters will be evaluated separately from the base program. ORM reserves the right to choose any combination of options presented.

1. The example self-insurance policy (SCGL20142015) found at ORM Website <http://doa.louisiana.gov/orm/rfp.htm> is the preferred scope of coverage. ORM will accept comparable coverage.
2. If a layered program is developed, non-concurrent program structure and pricing are required.
3. For the following exclusions, it is acceptable for the companies to use their own forms in all layers:
 - Fungus/Mold
 - Asbestos
 - Terrorism
 - Pollution, except the form must have an exception for hostile fire
 - Claims resulting from a violation of economic or trade sanctions, if applicable
 - Claims resulting from a violation of a communication or information law, if applicable
4. The First Named Insured is as follows:

The State of Louisiana, Louisiana Stadium and Exposition District and SMG,
A/T/I/M/A for the Mercedes-Benz Superdome, Smoothie King Center and Champions
Square
c/o Office of Risk Management
P.O. Box 91106
Baton Rouge, LA 70821-9106
5. It is the States intent for the inception date of the commercial general liability program to be July 1, 2014 and the expiration date to be July 1, 2015. ORM reserves the right to modify these dates.
6. Minimum program limit: \$100,000,000 per occurrence. ORM reserves the right to purchase a lower limit.
7. Deductible per occurrence = \$0.

8. The following coverages will be accepted at \$10,000,000 per occurrence:
- Professional Liability (Errors And Omissions)
 - Public Officials And Employees Liability Insurance
 - Employee Benefits Liability
9. Participating insurance companies must have an A.M. Best rating of A-, VIII or higher and be licensed to do business in the State of Louisiana.
10. In the event an insurance company (or companies) fails to perform, ORM shall allow substitution for such company (or companies) if the new company (or companies) sought to be substituted meets all criteria set forth in this RFP.
11. The following wording, or its equivalent, is required in the commercial general liability policy:

A. Cancellation Provisions

ORM may cancel the policy by giving the company thirty (30) days advance notice of the date cancellation is to take effect. The insurance company(ies) may cancel or non-renew the policy(ies) by notifying the Contractor, who is then responsible to notify ORM in writing at least:

One hundred twenty (120) days notice if cancellation or non-renewal is due to any reason other than non-payment of premium; or

Ten (10) days before the effective date of cancellation if cancellation is due to non-payment of premium.

If this insurance is cancelled by the Insurer, the Insurer shall retain the pro-rata proportion of the premium earned from the date of inception to the date of cancellation. If this insurance is cancelled by the Insured, the Insurer shall retain the pro-rata proportion of the premium earned from the date of inception to the date of cancellation.

Payment or tender of any unearned premium by the Insurer shall not be a condition precedent to the effectiveness of cancellation but such payment shall be made as soon as practicable.

B. Errors and Omissions

Any error or inadvertent omission made by the Insured shall not void or impair the insurance hereunder provided the Insured reports such error or inadvertent omission as soon as reasonably possible after discovery by the First Named Insured.

C. The following standard clauses are included: Other Insurance and Permission for Excess.

D. Additional Insureds

The following shall be added as additional insureds:

Zelia, Inc.
Red Mountain Entertainment, Inc.
NCF Sub-DCE 5, LLC
U.S. Bancorp Comm. Dev. Corp.
Ameriprise Financial, Inc.
Busch Media Group, Inc.
Evangelical Lutheran Church in America
Essence Festivals Productions, LLC SEC

Blue Deuce Entertainment, LLC
Mid-City Comm. CDE-Loan Fund, LLC
USB LSED Investment Fund, LLC
NBA and NBAE
NCAA
NFL
Feld Entertainment, Inc.
Cirque du Soleil, Inc.

Exhibit B - Innovative Concepts – Alternatives and Options

Alternative options, creative ideas, and/or cost-saving measures are expected and encouraged. **Please clearly denote alternative programs and options separate from the requirements in Attachment 1, Scope of Services.** Points in the technical section of the RFP evaluation will be considered for those proposers who provide alternatives and/or additional services.

1. Potential Self Insured Retention (SIR):

ORM will supply the SIR amount on behalf of the Louisiana Stadium and Exposition District and SMG, A/T/I/M/A.

- a. \$1,000,000 per occurrence
- b. \$2,500,000 per occurrence
- c. \$5,000,000 per occurrence

2. Potential Deductibles (with no SIR):

Paid directly by the Louisiana Stadium and Exposition District and SMG, A/T/I/M/A.

- a. \$1,000 per occurrence
- b. \$5,000 per occurrence
- c. \$10,000 per occurrence

ATTACHMENT 2 – TOTAL COST PROPOSAL FORM

Provide the maximum contract amount for the required services identified in Attachment 1, Scope of Services.

Proposer Name: _____

Total Cost: _____

The total cost proposed fulfills the requirements found in Attachment 1, Scope of Services and Exhibit A, Insurance Program Specifications.

If awarded, the maximum total cost billed to ORM for the requirements found in Attachment 1, Scope of Services and Exhibit A, Insurance Program Specifications must not exceed the figure shown above.

The above proposed cost must be firm for sixty (60) days.

Authorized Signature: _____

Printed Name and Title: _____

ATTACHMENT 3 - CONTRACTOR INSURANCE REQUIREMENTS

The Contractor shall purchase and maintain for the duration of the contract insurance against claims for injuries to persons or damages to property which may arise from or in connection with the performance of the work hereunder.

A. MINIMUM SCOPE AND LIMITS OF INSURANCE

1. **Workers Compensation**

Workers Compensation insurance shall be in compliance with the Workers Compensation law of the state of the Contractor's headquarters. Employers Liability is included with a minimum limit of \$500,000 per accident/per disease/per employee. A.M. Best's insurance company rating requirement may be waived for workers compensation coverage only.

2. **Commercial General Liability**

Commercial General Liability insurance, including Personal and Advertising Injury Liability, shall have a minimum limit per occurrence of \$1,000,000 and a minimum general aggregate of \$2,000,000. The Insurance Services Office (ISO) Commercial General Liability occurrence coverage form CG 00 01, or equivalent, is to be used in the policy. Claims-made form is unacceptable.

3. **Professional Liability (Errors and Omissions)**

Professional Liability (Error & Omissions) insurance, which covers the professional errors, acts, or omissions of the Contractor, shall have a minimum limit of \$5,000,000. Claims-made coverage is acceptable.

B. DEDUCTIBLES AND SELF-INSURED RETENTIONS

Any deductibles or self-insured retentions should be declared. The Contractor shall be responsible for all deductibles and self-insured retentions.

C. OTHER INSURANCE PROVISIONS

The policies are to contain, or be endorsed to contain, the following provisions:

1. General Liability Coverage

a. The Office of Risk Management (ORM) its officers, agents, employees and volunteers, shall be named as additional insureds as regards negligence by the Contractor. ISO Form CG 20 10, or equivalent, is to be used when applicable. The coverage shall contain no special limitations on the scope of protection afforded to the additional insureds.

b. The Contractor's insurance shall be primary as respects ORM its officers, agents, employees and volunteers. Any insurance or self-insurance maintained by ORM and shall be excess and non-contributory of the Contractor's insurance.

- c. The Contractor's insurance shall apply separately to each insured against whom claim is made or suit is brought, except with respect to the policy limits.

2. Workers Compensation and Employers Liability Coverage

The insurer shall agree to waive all rights of subrogation against ORM and its officers, agents, employees and volunteers for losses arising from work performed by the Contractor under the contract.

3. All Coverages

- a. Coverage shall not be canceled, suspended, or voided by either party (the Contractor or the insurer) or reduced in coverage or in limits except after 30 days written notice has been given to ORM. Ten-day written notice of cancellation is acceptable for non-payment of premium. Notifications shall comply with the standard cancellation provisions in the Contractor's policy.
- b. Neither the acceptance of the completed work nor the payment thereof shall release the Contractor from the obligations of the insurance requirements or indemnification agreement.
- c. The insurance companies issuing the policies shall have no recourse against ORM for payment of premiums or for assessments under any form of the policies.
- d. Any failure of the Contractor to comply with reporting provisions of the policy shall not affect coverage provided to the ORM and its officers, agents, employees and volunteers.

D. ACCEPTABILITY OF INSURERS

All required insurance shall be provided by a company or companies lawfully authorized to do business in Louisiana. Insurance shall be placed with insurers with a A.M. Best's rating of **A-:VIII or higher**. This rating requirement may be waived for workers compensation coverage only.

If at any time an insurer issuing any such policy does not meet the minimum A.M. Best rating, the Contractor shall obtain a policy with an insurer that meets the A.M. Best rating and shall submit another Certificate of Insurance as required in the contract.

E. VERIFICATION OF COVERAGE

Contractor shall furnish the ORM with Certificates of insurance reflecting proof of required coverage. The Certificates for each insurance policy are to be signed by a person authorized by that insurer to bind coverage on its behalf. The Certificates are to be received and approved by ORM before work commences and upon any contract renewal thereafter. ORM reserves the right to request complete certified copies of all required insurance policies at any time.

Upon failure of the Contractor to furnish, deliver and maintain such insurance as above provided, the contract, at the election of ORM, may be suspended, discontinued or

terminated. Failure of the Contractor to purchase and/or maintain any required insurance shall not relieve the Contractor from any liability or indemnification under the contract.

F. SUBCONTRACTORS

Contractor shall be responsible for verifying and maintaining the Certificates provided by each subcontractor. Subcontractors shall be subject to all of the requirements stated herein. ORM reserves the right to request copies of subcontractor's Certificates at any time.

G. WORKERS COMPENSATION INDEMNITY

In the event Contractor is not required to provide or elects not to provide workers compensation coverage, the parties hereby agree that Contractor, its owners, agents and employees will have no cause of action against, and will not assert a claim against, the State of Louisiana, its departments, agencies, agents and employees as an employer, whether pursuant to the Louisiana Workers Compensation Act or otherwise, under any circumstance. The parties also hereby agree that the State of Louisiana, its departments, agencies, agents and employees shall in no circumstance be, or considered as, the employer or statutory employer of Contractor, its owners, agents and employees. The parties further agree that Contractor is a wholly independent contractor and is exclusively responsible for its employees, owners, and agents. Contractor hereby agrees to protect, defend, indemnify and hold the State of Louisiana, its departments, agencies, agents and employees harmless from any such assertion or claim that may arise from the performance of the contract.

H. INDEMNIFICATION/HOLD HARMLESS AGREEMENT

Contractor agrees to protect, defend, indemnify, save, and hold harmless ORM and its officers, agents, servants, employees, and volunteers, from and against any and all claims, damages, expenses, and liability arising out of injury or death to any person or the damage, loss or destruction of any property which may occur, or in any way grow out of, any act or omission of Contractor, its agents, servants, and employees, or any and all costs, expenses and/or attorney fees incurred by Contractor as a result of any claims, demands, suits or causes of action, except those claims, demands, suits, or causes of action arising out of the negligence of ORM and its officers, agents, servants, employees and volunteers.

ATTACHMENT 4 - SAMPLE GENERIC CONTRACT

STATE OF LOUISIANA
PARISH OF _____

File No. _____

CONTRACT

Be it known, that effective upon approval by the Director of State Purchasing, as evidenced by the Director's signature on this document, the (*Agency Name*) (hereinafter sometimes referred to as "State") and (*Contractor's name and legal address including zip code*) (hereinafter sometimes referred to as "Contractor") do hereby enter into contract under the following terms and conditions.

SCOPE OF SERVICE

Contractor hereby agrees to furnish the insurance program and services in accordance with the RFP Solicitation Number _____, Addendums, and Contractor's proposal.

CONTRACT MODIFICATIONS

No amendment or variation of the terms of this contract shall be valid unless made in writing, signed by the parties and approved as required by law. No oral understanding or agreement not incorporated in the contract is binding on any of the parties.

Changes to the contract include any change in a) compensation; b) beginning/ending date of the contract; c) scope of work; and/or d) contractor change through the assignment of contract process. Any such changes, once approved, will result in the issuance of an amendment to the contract.

FUND USE

Contractor agrees not to use contract proceeds to urge any elector to vote for or against any candidate or proposition on an election ballot nor shall such funds be used to lobby for or against any proposition or matter having the effect of law being considered by the Louisiana Legislature or any local governing authority. This provision shall not prevent the normal dissemination of factual information relative to a proposition on any election ballot or a proposition or matter having the effect of law being considered by the Louisiana Legislature or any local governing authority.

HEADINGS

Descriptive headings in this contract are for convenience only and shall not affect the construction of this contract or meaning of contractual language.

PAYMENT TERMS

The Contractor shall invoice the State Agency directly and payment shall be made by the State Agency directly to the Contractor in accordance with the payment terms agreed to under this Contract.

LATE PAYMENTS

Interest due by the State Agency for late payments shall be in accordance with R.S. 39:1695 and 13:4202.

DELIVERABLES

Contractor will deliver the insurance program and services as stated in the RFP and the Contractor's awarded proposal.

TAXES

Contractor agrees that all applicable taxes are included in the schedule pricing. State agencies are exempt from all state and local sales and use taxes.

TERMINATION OF THIS CONTRACT FOR CAUSE

The State may terminate this contract for cause based upon the failure of Contractor to comply with the terms and/or conditions of the contract, or failure to fulfill its performance obligations pursuant to this contract, provided that the State shall give the Contractor written notice specifying the Contractor's failure. If within thirty (30) days after receipt of such notice, the Contractor shall not have corrected such failure or, in the case of failure which cannot be corrected in thirty (30) days, begun in good faith to correct such failure and thereafter proceeded diligently to complete such correction, then the State may, at its option, place the Contractor in default and the contract shall terminate on the date specified in such notice.

The Contractor may exercise any rights available to it under Louisiana law to terminate for cause upon the failure of the State to comply with the terms and conditions of this contract, provided that the Contractor shall give the State written notice specifying the State's failure and a reasonable opportunity for the State to cure the defect.

TERMINATION OF THIS CONTRACT FOR CONVENIENCE

The State may terminate this Contract at any time by giving thirty (30) days written notice to the Contractor of such termination or negotiating with the Contractor an effective date.

The Contractor shall be entitled to payment for deliverables in progress, to the extent work has been performed satisfactorily.

TERMINATION FOR NON-APPROPRIATION OF FUNDS

The continuation of this contract is contingent upon the appropriation of funds to fulfill the requirements of the contract by the legislature. If the legislature fails to appropriate sufficient monies to provide for the continuation of the contract or if such appropriation is reduced by the veto of the Governor or by any means provided in the appropriations act or Title 39 of the Louisiana Revised Statutes of 1950 to prevent the total appropriation for the year from exceeding revenues for that year, or for any other lawful purpose, and the effect of such reduction is to provide insufficient monies for the continuation of the contract, the contract shall terminate on the date of the beginning of the first fiscal year for which funds are not appropriated.

OWNERSHIP

All records, reports, documents, or other material related to this contract and/or obtained or prepared by Contractor in connection with the performance of the services contracted for herein shall become the property of State, and shall, upon request, be returned by Contractor to State, at Contractor's expense, at termination or expiration of this contract.

USE OF AGENCY'S FACILITIES

Any property of the State furnished to the Contractor shall, unless otherwise provided herein, or approved by the State and/or Agency, be used only for the performance of this contract.

The Contractor shall be responsible for any loss or damage to property of the State and/or State Agency which results from willful misconduct or lack of good faith on the part of the Contractor or which results from the failure on the part of the Contractor to maintain and administer that property in accordance with sound management practices, to ensure that the property will be returned to the State and/or State Agency in like condition, except for normal wear and tear, to that in which it was furnished to the Contractor. Upon the happening of loss, or destruction of, or damage to property of the State, the Contractor shall notify the State thereof and shall take all reasonable steps to protect that property from further damage.

The Contractor shall surrender to the State and/or State Agency all property of the State and/or State Agency prior to settlement upon completion, termination, or cancellation of this contract. All reference to the Contractor under this section shall include any of its employees, agents, or subcontractors.

WAIVER

Waiver of any breach of any term or condition of this contract shall not be deemed a waiver of any prior or subsequent breach. No term or condition of this contract shall be held to be waived, modified or deleted except by the written consent of both parties.

WARRANTIES

Contractor warrants that all services shall be performed in a workmanlike manner, and according to its current description (including any completion criteria) contained in the scope of service.

INDEMNIFICATION AND LIMITATION OF LIABILITY

See Attachment 3 in the RFP, Contractor Insurance Requirements and the language below.

Neither party shall be liable for any delay or failure in performance beyond its control resulting from acts of God or force majeure. The parties shall use reasonable efforts to eliminate or minimize the effect of such events upon performance of their respective duties under the contract.

Neither party shall be liable to the other for special, indirect or consequential damages even if the party has been advised of the possibility of such damages. Neither party shall be liable for lost profits, lost revenue or lost institutional operating savings.

The State may, in addition to other remedies available to them at law or equity and upon notice to the Contractor, retain such monies from amounts due Contractor, or may proceed against the performance and payment bond, if any, as may be necessary to satisfy any claim for damages, penalties, costs and the like asserted by or against them.

INSURANCE

Contractor will be required to provide the State of Louisiana with Certificates of adequate insurance indicating coverage required, as shown in Attachment 3 in the RFP.

LICENSES AND PERMITS

Contractor shall secure and maintain all licenses and permits, and pay inspection fees required to do the work required to complete this contract, if applicable.

SEVERABILITY

If any term or condition of this contract or the application thereof is held invalid, such invalidity shall not affect other terms, conditions or applications which can be given effect without the invalid term, condition or application; to this end the terms and conditions of this contract are declared severable.

SUBCONTRACTORS

The Contractor may enter into subcontracts with third parties, as provided in the RFP document, for the performance of any part of the Contractor's duties and obligations. In no event shall the existence of a subcontract operate to release or reduce the liability of the Contractor to the State and/or State Agency for any breach in the performance of the Contractor's duties. The Contractor will be the single point of contact for all subcontractor work.

SUBSTITUTION OF PERSONNEL

If, during the term of this contract, the Contractor or subcontractor cannot provide the personnel as proposed and requests a substitution, that substitution shall meet or exceed the requirements stated herein. A detailed resume of qualifications and justification is to be submitted to the State for approval prior to any personnel substitution. It shall be acknowledged by the Contractor that every reasonable attempt shall be made to assign the personnel listed in the Contractor's proposal.

ASSIGNMENT

Contractor shall not assign any interest in this contract by assignment, transfer, or novation, without prior written consent of the State. This provision shall not be construed to prohibit the contractor from assigning his bank, trust company, or other financial institution any money due or to become due from approved contracts without such prior written consent. Notice of any such assignment or transfer shall be furnished promptly to the State.

CODE OF ETHICS

The contractor acknowledges that Chapter 15 of Title 42 of the Louisiana Revised Statutes (R.S. 42:1101 et. seq., Code of Governmental Ethics) applies to the Contracting Party in the

performance of services called for in this contract. The contractor agrees to immediately notify the state if potential violations of the Code of Governmental Ethics arise at any time during the term of this contract.

CONFIDENTIALITY

The following provision will apply unless the state agency statement of work specifically indicates that all information exchanged will be non-confidential:

All financial, statistical, personal, technical and other data and information relating to the State's operations which are designated confidential by the State and made available to the Contractor in order to carry out this contract, shall be protected by the Contractor from unauthorized use and disclosure through the observance of the same or more effective procedural requirements as are applicable to the State. The identification of all such confidential data and information as well as the State's procedural requirements for protection of such data and information from unauthorized use and disclosure shall be provided by the State in writing to the Contractor. If the methods and procedures employed by the Contractor for the protection of the Contractor's data and information are deemed by the State to be adequate for the protection of the State's confidential information, such methods and procedures may be used, with the written consent of the State, to carry out the intent of this paragraph. The Contractor shall not be required under the provisions of the paragraph to keep confidential any data or information, which is or becomes publicly available, is already rightfully in the Contractor's possession, is independently developed by the Contractor outside the scope of the contract, or is rightfully obtained from third parties.

CONTRACT CONTROVERSIES

Any claim or controversy arising out of this contract shall be resolved by the provisions of Louisiana Revised Statute 39:1673.

RIGHT TO AUDIT

The State Legislative Auditor, federal auditors and internal auditors of the Division of Administration (DOA), or others so designated by the DOA, shall have the option to audit all accounts directly pertaining to the contract for a period of five (5) years from the date of final payment or as required by applicable State and Federal Law. Records shall be made available during normal working hours for this purpose.

SECURITY

Contractor's personnel will comply with all security regulations in effect at the State's premises, and externally for materials and property belonging to the State or to the project. Where special security precautions are warranted (e.g., correctional facilities), the State shall provide such procedures to the Contractor, accordingly. Contractor is responsible for promptly reporting to the State any known breach of security.

TERM OF CONTRACT

This Contract is effective _____ and will end no later than twelve (12) months following this date, unless otherwise terminated in accordance with the termination provision of this

Contract. The State has the option, upon acceptance by the Contractor, to renew for two (2) additional twelve (12) month periods at the same rates, terms and conditions.

COMMENCEMENT OF WORK

No work shall be performed by Contractor and the State shall not be bound until such time as this Contract is fully executed between the State and the Contractor and all required approvals are obtained.

COMPLIANCE WITH CIVIL RIGHTS LAWS

The Contractor agrees to abide by the requirements of the following as applicable: Title VI and Title VII of the Civil Rights Act of 1964, as amended by the Equal Opportunity Act of 1972, Federal Executive Order 11246, the Federal Rehabilitation Act of 1973, as amended, the Vietnam Era Veteran's Readjustment Assistance Act of 1974, Title IX of the Education Amendments of 1972, the Age Act of 1975, and Contractor agrees to abide by the requirements of the Americans with Disabilities Act of 1990. Contractor agrees not to discriminate in its employment practices, and will render services under this contract without regard to race, color, religion, sex, national origin, veteran status, political affiliation, or disabilities. Any act of discrimination committed by Contractor, or failure to comply with these statutory obligations when applicable shall be grounds for termination of this contract.

ANTI-KICKBACK CLAUSE

The Contractor hereby agrees to adhere to the mandate dictated by the Copeland "Anti-Kickback" Act which provides that each Contractor or subgrantee shall be prohibited from inducing, by any means, any person employed in the completion of work, to give up any part of the compensation to which he is otherwise entitled.

CLEAN AIR ACT

Not Required.

ENERGY POLICY AND CONSERVATION ACT

Not Required.

CLEAN WATER ACT

Not Required.

ANTI-LOBBYING AND DEBARMENT ACT

The Contractor will be expected to comply with Federal statutes required in the Anti-Lobbying Act and the Debarment Act.

GOVERNING LAW

This Contract shall be governed by and interpreted in accordance with the laws of the State of Louisiana. Venue of any action brought with regard to this Contract shall be in the Nineteenth Judicial District Court, parish of East Baton Rouge, State of Louisiana.

COMPLETE CONTRACT

This is the complete Contract between the parties with respect to the subject matter and all prior discussions and negotiations are merged into this contract. This contract is entered into with neither party relying on any statement or representation made by the other party not embodied in this contract and there are no other agreements or understanding changing or modifying the terms. This Contract includes RFP Solicitation Number _____, Addendums, and Contractor’s proposal which are attached hereto by reference.

ORDER OF PRECEDENCE

The Request for Proposal (RFP) for the commercial general liability insurance program and related services for the State of Louisiana, Louisiana Stadium and Exposition District and SMG, A/T/I/M/A for the Mercedes-Benz Superdome, Smoothie King Center and Champions Square, dated _____, and the Contractor's Proposal, dated _____, are attached hereto and, incorporated into this Contract as though fully set forth herein. In the event of an inconsistency between this Contract, the RFP and/or the Contractor's Proposal, unless otherwise provided herein, the inconsistency shall be resolved by giving precedence first to this Contract, then to the RFP and finally, the Contractor's Proposal.

THUS DONE AND SIGNED at _____ on this _____ day of _____, 2014, and, IN WITNESS WHEREOF, the parties have executed this Contract.

WITNESSES' SIGNATURES:	CONTRACTOR'S NAME CONTRACTOR SIGNATURE:
_____	By: _____
_____	Title: _____

THUS DONE AND SIGNED at Baton Rouge, Louisiana on this _____ day of _____, 2014, and, IN WITNESS WHEREOF, the parties have executed this Contract.

WITNESSES' SIGNATURES:	NAME OF STATE AGENCY STATE AGENCY SIGNATURE:
_____	By: _____
_____	Title _____
	Phone No.: _____

Approved by:

Director of State Purchasing

Date: _____