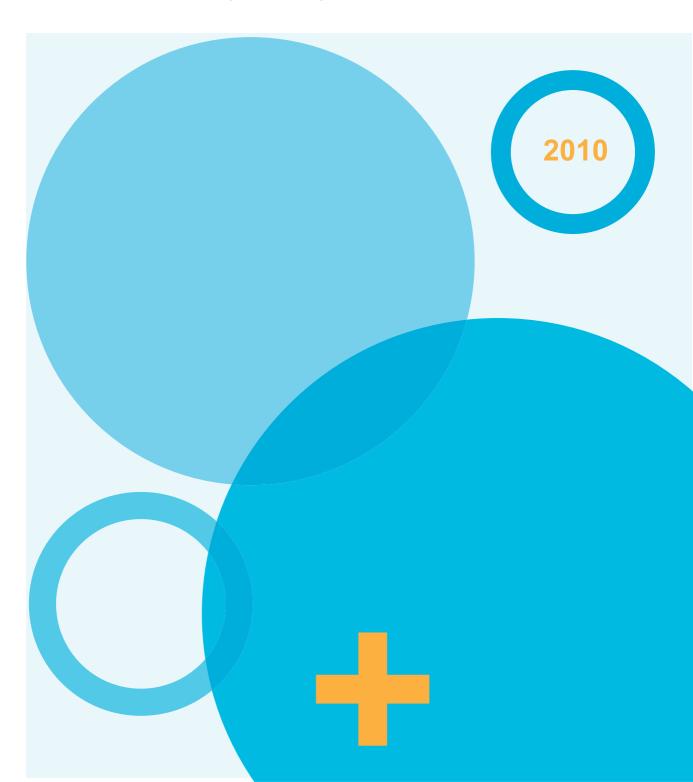


## **Listening to patients**

Northern Devon Healthcare NHS Trust National Maternity Survey Results



# **Survey results**

This report sets out the core results from the 2010 Survey of Women's Experience of Maternity Care, ordered in exactly the same way as the questionnaire sent to women who have given birth.

### Reading the columns of figures

The results are shown firstly in absolute numbers then as percentage responses. The first two columns show the results for the Trust from the 2007 survey (2007); the second two columns show the results for the Trust from the 2010 survey (2010); and the third two columns show the results from all the Trusts where Quality Health undertook the survey in 2010 (ALL).

The purpose of presenting the figures in this way is to give direct, at-a-glance, comparisons between the Trust's performance in 2007 and 2010; and between the Trust and other Trusts in the Quality Health database.

On some questions there are no results in the 2007 columns. This is because the question is either a new question this year or because the question has been substantially changed and is therefore not comparable with the 2007 question.

#### Conventions

The percentages are calculated after excluding those patients that did not answer that particular question. All percentages are rounded to the nearest whole number. When added together, the percentages for all answers to a particular question may not total 100% because of this rounding.

The 'Missing' figures show the number of patients who did not reply to that particular question. In some cases, the 'Missing' figure is quite high because it includes patients who did not answer that question or group of questions because it was not applicable to their circumstances (e.g. QB5).

On some questions there are also some figures which are italicised. These figures have been recalculated to exclude responses where the question was not applicable to the patient's circumstances. For example, questions such as B13 about seeing the same midwife every time for antenatal check-ups, where those not answering (Missing) and those saying they did not see a midwife or they only saw a midwife once are excluded.

### Changes made to the data

There are a number of questions which are 'routed' (i.e. where patients are directed to a subsequent question depending on their answer to the lead question). Sometimes there are conflicts in the answers that patients give to these questions and the data is corrected to account for this. For example, if option 1 in question B10 is ticked and the patient goes on to answer question B11 etc., then any data between question B10 and question B14 (where the patient was directed) will be deleted as the patient should not have answered these questions.

TES AND YOUR BABY	Total	2007	Total	2010	Total	All
Did you give birth to a single baby, twins or more in your most recent pregnancy?						
A single baby	135	97%	139	98%	7469	98%
Twins	4	3%	3	2%	130	2%
Triplets quads or more	0	0%	0	0%	2	0%
Missing	0		1		59	
What time was your baby born?						
Early morning (12:01am-6.00am)	0	0%	35	25%	1907	25%
Morning (6:01am-12:00 noon)	0	0%	27	19%	2026	27%
Afternoon (12:01pm-6:00pm)	0	0%	46	32%	1928	25%
Evening / Night (6:01pm-12:00 midnight)	0	0%	34	24%	1703	23%
Missing	139		1		96	
Roughly how many weeks pregnant were you when your baby was born?						
Before I was 37 full weeks pregnant	0	0%	13	9%	574	8%
When I was 37 weeks pregnant or more	0	0%	129	91%	7007	92%
Missing	139		1		79	
How much did your baby weigh at birth?						
Less than 2500g / 2.5kg (Less than 5 pounds 8 ounces)	0	0%	7	5%	384	5%
2500g / 2.5kg or more (5 pounds 8 ounces or more)	0	0%	135	95%	7131	94%
Don't know / Can't remember	0	0%	0	0%	42	1%
Missing	139		1		103	
	recent pregnancy? A single baby Twins Triplets quads or more Missing  What time was your baby born? Early morning (12:01am-6.00am) Morning (6:01am-12:00 noon) Afternoon (12:01pm-6:00pm) Evening / Night (6:01pm-12:00 midnight) Missing  Roughly how many weeks pregnant were you when your baby was born? Before I was 37 full weeks pregnant When I was 37 weeks pregnant or more Missing  How much did your baby weigh at birth? Less than 2500g / 2.5kg (Less than 5 pounds 8 ounces) 2500g / 2.5kg or more (5 pounds 8 ounces or more) Don't know / Can't remember	Did you give birth to a single baby, twins or more in your most recent pregnancy?  A single baby 135 Twins 4 Triplets quads or more 0 Missing 0  What time was your baby born? Early morning (12:01am-6.00am) 0  Morning (6:01am-12:00 noon) 0  Afternoon (12:01pm-6:00pm) 0  Evening / Night (6:01pm-12:00 midnight) 0  Missing 139  Roughly how many weeks pregnant were you when your baby was born? Before I was 37 full weeks pregnant 0  When I was 37 weeks pregnant or more 0  Missing 139  How much did your baby weigh at birth? Less than 2500g / 2.5kg (Less than 5 pounds 8 ounces) 0 2500g / 2.5kg or more (5 pounds 8 ounces or more) 0 Don't know / Can't remember 0	Did you give birth to a single baby, twins or more in your most recent pregnancy?           A single baby         135         97%           Twins         4         3%           Triplets quads or more         0         0%           Missing         0         0           What time was your baby born?         2         2           Early morning (12:01am-6.00am)         0         0%           Morning (6:01am-12:00 noon)         0         0%           Afternoon (12:01pm-6:00pm)         0         0%           Evening / Night (6:01pm-12:00 midnight)         0         0%           Missing         139         139           Roughly how many weeks pregnant were you when your baby was born?         0         0%           Before I was 37 full weeks pregnant or more         0         0%           When I was 37 weeks pregnant or more         0         0%           Missing         139         139           How much did your baby weigh at birth?         2         2500g / 2.5kg or more (5 pounds 8 ounces)         0         0%           2500g / 2.5kg or more (5 pounds 8 ounces or more)         0         0%           Don't know / Can't remember         0         0%	Did you give birth to a single baby, twins or more in your most recent pregnancy?           A single baby         135         97%         139           Twins         4         3%         3           Triplets quads or more         0         0%         0           Missing         0         0         1           What time was your baby born?           Early morning (12:01am-6.00am)         0         0%         25           Morning (6:01am-12:00 noon)         0         0%         27           Afternoon (12:01pm-6:00pm)         0         0%         34           Evening / Night (6:01pm-12:00 midnight)         0         0%         34           Missing         139         1           Roughly how many weeks pregnant were you when your baby was born?           Before I was 37 full weeks pregnant or more         0         0%         13           When I was 37 weeks pregnant or more         0         0%         129           Missing         139         1           How much did your baby weigh at birth?           Less than 2500g / 2.5kg (Less than 5 pounds 8 ounces)         0         0%         7           2500g / 2.5kg or more (5 pounds 8 ounces or more)         0         0%<	Did you give birth to a single baby, twins or more in your most recent pregnancy?   135   97%   139   98%   7 wins   4   3%   3   2%   7 wins   5   2%   7 wins   7	Did you give birth to a single baby, twins or more in your most recent pregnancy?           A single baby         135         97%         139         98%         7469           Twins         4         3%         3         2%         130           Triplets quads or more         0         0%         0         0%         2           Missing         0         0%         0         0%         2           What time was your baby born?         2         2         1907         0         0%         35         25%         1907           Morning (6:01am-12:00 noon)         0         0%         27         19%         2026         Afternoon (12:01pm-6:00pm)         0         0%         46         32%         1928         Evening / Night (6:01pm-12:00 midnight)         0         0%         46         32%         1928         Evening / Night (6:01pm-12:00 midnight)         0         0%         34         24%         1703         Missing         139         1         96         700         96         700         700         100         300         100         96         574         700         700         700         700         700         700         700         700         700 <td< th=""></td<>

AN <sup>-</sup>	TENATAL CARE	Total	2007	Total	2010	Total	AII
B1	Who was the first health professional you saw when you thought you were pregnant?						
	GP / family doctor	87	63%	87	61%	5215	69%
	Midwife	50	36%	50	35%	2004	26%
	Other	2	1%	5	4%	354	5%
	Missing	0		1		87	
B2	Roughly how many weeks pregnant were you when you first saw this health professional about your pregnancy care?						
	Before I was 7 full weeks pregnant	0	0%	54	38%	3907	52%
	When I was 7 to 12 weeks pregnant	0	0%	77	55%	3144	41%
	When I was more than 12 weeks pregnant	0	0%	5	4%	379	5%
	Don't know / Can't remember	0	0%	5	4%	148	2%
	Missing	139		2		82	
В3	Roughly how many weeks pregnant were you when you had your 'booking' appointment (the appointment where you were given your pregnancy notes)?						
	Before I was 8 full weeks pregnant	0	0%	15	11%	1227	16%
	When I was 8 or 9 weeks pregnant	0	0%	71	51%	2480	33%
	When I was 10 or 11 weeks pregnant	0	0%	26	19%	1559	21%
	When I was 12 weeks pregnant	0	0%	10	7%	972	13%
	When I was 13 or more weeks pregnant	0	0%	9	6%	705	9%
	Don't know / Can't remember	0	0%	9	6%	612	8%
	Missing	139		3		105	
В4	At the start of your pregnancy did you have a choice about where you could have your baby?						
	Yes	105	85%	109	86%	5459	78%
	No	7	6%	12	9%	1243	18%
	No but this was not possible for medical reasons	16	12%	15	11%	520	7%
	Don't Know / Can't remember	11	9%	6	5%	320	5%
	Missing	0		1		118	
B5	Were you given a choice of having your baby at home?	400	0.00/	00	000/	2402	700/
	Yes	102	88%	93	92%	3493	70%
	No	10	9%	4	4%	1118 487	22% 9%
	No but this was not possible for medical reasons  Don't Know / Can't remember	23 <i>4</i>	17% 3%	7 4	6% <i>4%</i>	461 361	9% 7%
	Missing	0	3/6	35	4/0	2201	1 /0
В6	Did you get enough information from a midwife or doctor to help you decide where to have your baby?						
	Yes definitely	0	0%	75	72%	2784	58%
	Yes to some extent	0	0%	25	24%	1438	30%
	No	0	0%	3	3%	512	11%
	No but I did not need this information	0	0%	5	5%	703	13%
	Don't know / Can't remember	0	0%	1	1%	46	1%
	Missing	139		34		2177	

AN1	TENATAL CARE	Total	2007	Total	2010	Total	AII
В7	Before your baby was born, did you plan to have your baby at home?						
	Yes	0	0%	20	14%	527	7%
	No	0	0%	122	86%	7035	93%
	Missing	139		1		98	
В8	Were you given a copy of The Pregnancy Book?						
	Yes	70	65%	101	82%	4968	71%
	No	29	27%	9	7%	1459	21%
	No I already had one	32	23%	17	12%	565	7%
	Don't Know / Can't remember	8 0	7%	13 3	11%	<i>584</i> 84	8%
	Missing	U		3		04	
В9	Were you given information about the NHS Choices website?						
	Yes	0	0%	31	22%	1680	22%
	No	0	0%	72	51%	4222	56%
	Not sure / Don't know	0	0%	39	27%	1673	22%
	Missing	139		1		85	
B10	Roughly how many antenatal check-ups did you have in total?						
	None	0	0%	1	1%	72	1%
	1 to 6	0	0%	58	41%	2974	39%
	7 to 9	0	0%	56	40%	2241	30%
	10 to 14	0	0%	16	11%	1192	16%
	15 or more	0	0%	4	3%	474	6%
	Don't know / Can't remember	0	0%	6	4%	601	8%
	Missing	139		2		106	
B11	During your pregnancy were you given a choice about where your antenatal check-ups would take place?						
	Yes	35	25%	32	23%	1741	23%
	No	98	71%	100	71%	5457	73%
	Don't Know / Can't remember	5	4%	9	6%	312	4%
	Missing	1		2		150	
B12	Which of the following health professionals did you see for your antenatal check-ups?						
a.	Midwife	0	0%	141	99%	7255	96%
	Missing	139		1		333	
	OD (Family destan)	^	001	_	407	4000	400/
b.	GP (Family doctor)	0	0%	5	4%	1329	18%
	Missing	139		137		6259	
c.	Hospital doctor	0	0%	48	34%	2955	39%
•	Missing	139		94		4633	
d.	Other	0	0%	2	1%	121	2%
	Missing	139		140		7467	

ANTENATAL CARE	Total	2007	Total	2010	Total	All
B13 If you saw a midwife for your antenatal check-ups, did you see the same one every time?						
Yes every time	32	23%	32	23%	1489	20%
Yes most of the time	63	46%	69	49%	2887	39%
No	43	31%	39	28%	2963	40%
I only saw a midwife once	0	0%	1	1%	74	1%
I did not see a midwife	0	0%	0	0%	38	1%
Don't Know / Can't remember	0	0%	0	0%	33	0%
Missing	1		2		176	
B14 Did you have a 'dating scan'? This takes place between 8-14 weeks of pregnancy.						
Yes	0	0%	133	94%	7130	94%
No	0	0%	7	5%	355	5%
Don't know / Can't remember	0	0%	2	1%	91	1%
Missing	139		1		84	
B15 Was the reason for this scan clearly explained to you?						
Yes definitely	0	0%	97	70%	5606	75%
Yes to some extent	0	0%	30	22%	1331	18%
No	0	0%	8	6%	342	5%
Don't know / Can't remember	120	0%	3	2%	149	2%
Missing	139		5		232	
B16 Did you have any screening tests (a blood test or nuchal scan) to check whether your baby might have Down's syndrome?						
Yes a blood test only	67	73%	70	71%	2711	47%
Yes a nuchal scan only	12	13%	4	4%	300	5%
Yes a nuchal scan and a blood test	11	12%	20	20%	2478	43%
No I didn't want a screening test for Down's Syndrome	44	32%	43	30%	1667	22%
No I wasn't offered any screening test for Down's syndrome	2	2%	4	4%	172	3%
Don't Know / Can't remember	0	0%	0	0%	134	2%
Missing	3		2		198	
B17 Were the reasons for having a screening test for Down's syndrome clearly explained to you?						
Yes definitely	0	0%	107	76%	5653	76%
Yes to some extent	0	0%	23	16%	1232	17%
No	0	0%	9	6%	368	5%
Don't know / Can't remember	0	0%	2	1%	164	2%
Missing	139		2		243	
B18 Did you have a scan at around 20 weeks of pregnancy? This may have been called a '20 week' scan, or an 'anomaly' scan or a 'mid-trimester' scan.						
Yes	0	0%	142	100%	7434	98%
No	0	0%	0	0%	82	1%
Don't know / Can't remember	0	0%	0	0%	61	1%
Missing	139		1		83	

ANTENATAL CARE	Total	2007	Total	2010	Total	AII
B19 Was the reason for this scan clearly explained to you?						
Yes definitely	0	0%	114	80%	5948	79%
Yes to some extent	0	0%	23	16%	1243	16%
No	0	0%	5	4%	256	3%
Don't know / Can't remember	0	0%	0	0%	95	1%
Missing	139		1		118	
B20 Roughly how many ultrasound scans did you have in total during this pregnancy?						
None	0	0%	0	0%	16	0%
One	0	0%	2	1%	115	2%
Two to Three	0	0%	84	60%	4691	62%
Four or more	0	0%	53	38%	2696	36%
Don't know / Can't remember	0	0%	2	1%	56	1%
Missing	139		2		86	
B21 During your pregnancy did you have the name and telephone number of a midwife you could contact if you were worried?						
Yes	133	97%	136	96%	7065	93%
No	4	3%	5	4%	474	6%
Don't Know / Can't remember	0	0%	1	1%	44	1%
Missing	2		1		77	
B22 If you contacted a midwife, were you given the help you needed?						
Yes always	0	0%	97	82%	4219	72%
Yes sometimes	0	0%	18	15%	1288	22%
No	0	0%	4	3%	320	5%
I did not contact a midwife	0	0%	21	15%		23%
Missing	139		3		98	
B23 Thinking about your antenatal care, were you spoken to in a						
way you could understand?				/		/
Yes always	117	89%	130	92%	6288	83%
Yes sometimes	15	11%	11	8%	1117	15%
No Don't know / Can't remember	0	0% 0%	1 0	1% 0%	136 38	2% 1%
Missing	0 7	0%	1	0%	30 81	1 70
Missing	,		'		01	
B24 Thinking about your antenatal care, were you involved enough in decisions about your care?						
Yes always	0	0%	118	83%	5462	73%
Yes sometimes	0	0%	22	15%	1619	22%
No	0	0%	3	2%	348	5%
I did not want / need to be involved	0	0%	0	0%	56	1%
Don't know / Can't remember	0	0%	0	0%	89	1%
Missing	139		0		86	

ANTENATAL CARE	Total	2007	Total	2010	Total	All
B25 Overall, how would you rate the care received during your						
pregnancy?						
Excellent	88	64%	88	62%	3126	41%
Very good	29	21%	39	27%	2604	34%
Good	14	10%	14	10%	1220	16%
Fair	4	3%	1	1%	468	6%
Poor	3	2%	1	1%	141	2%
Missing	1		0		101	
B26 During your pregnancy, did you attend any antenatal classes						
provided by the NHS?						
Yes	63	88%	45	63%	2321	57%
No I was not offered any classes	9	13%	23	32%	1572	39%
No they were all booked up	0	0%	3	4%	159	4%
No I attended other antenatal classes (e.g. NCT)	1	1%	10	7%	355	5%
No I did not need to attend the classes	49	36%	50	35%	2182	29%
No I did not attend for some other reasons	16	12%	10	7%	923	12%
Missing	1		2		148	

YO	UR LABOUR AND THE BIRTH OF YOUR BABY	Total	2007	Total	2010	Total	All
C1	Roughly how long did your labour last? Less than 8 hours 8 hours or longer but less than 12 hours 12 hours or longer but less than 18 hours 18 hours or longer Missing	0 0 0 0 139	0% 0% 0% 0%	61 26 12 22 22	50% 21% 10% 18%	3130 1304 950 1328 948	47% 19% 14% 20%
C2	During your labour, were you able to move around and choose the position that made you most comfortable? Yes most of the time Yes some of the time No not at all No but it was not possible to move around Missing	0 0 0 0 139	0% 0% 0% 0%	87 22 2 9 23	78% 20% 2% 8%	3727 1624 501 831 977	64% 28% 9% 12%
C3	During your labour and birth, did you use any of the following to help relieve the pain?						
a.	Natural methods (e.g. breathing massage) Missing	61 78	44%	68 75	48%	3079 4581	40%
b.	Water or a birthing pool Missing	32 107	23%	42 101	29%	814 6846	11%
C.	TENS Machine (with pads on your back) Missing	34 105	24%	36 107	25%	1222 6438	16%
d.	Gas and air (breathing through a mask) Missing	101 38	73%	99 44	69%	5420 2240	71%
e.	Injection of pethidine or a similar painkiller Missing	27 112	19%	25 118	17%	2100 5560	27%
f.	Epidural or similar (injection in your back given by an anaesthetist)	35	25%	33	23%	1965	26%
	Missing	104		110		5695	
g.	Other Missing	3 136	2%	1 142	1%	125 7535	2%
h.	I did not use any pain relief Missing	4 135	3%	9 134	6%	430 7230	6%
C4	During your labour and birth, did you feel you got the pain relief you wanted?						
	Yes definitely Yes to some extent No No but it was not possible to have any pain relief (e.g. there was not time) I did not want any pain relief	86 20 4 7	78% 18% 4% 6%	76 16 5 16	78% 16% 5% 14%	3800 1544 449 539 282	65% 26% 8% 8% 4%
	Don't know / Can't remember Missing	<i>0</i> 20	0%	0 27	0%	38 1008	1%

YO	UR LABOUR AND THE BIRTH OF YOUR BABY	Total	2007	Total	2010	Total	All
C5	Where was your baby born? In hospital In a birth centre/maternity unit separate from hospital At home Other Missing	115 5 8 0 11	90% 4% 6% 0%	123 0 12 0 8	91% 0% 9% 0%	6632 273 204 7 544	93% 4% 3% 0%
C6	Thinking about the birth of your baby, what kind of delivery did you have? (If you had twins or more than two babies this time, please fill in this question about the baby which was born first)						
	A normal vaginal delivery An assisted vaginal delivery (e.g. with forceps or ventouse suction cup) A planned caesarean delivery An emergency caesarean delivery	0 0 0	0% 0% 0% 0%	90 15 22 15	63% 11% 15% 11%	4596 1096 770 1102	61% 14% 10% 15%
	Missing	139		1		96	
C7	Where did you give birth? On a bed On the floor In water or in a birthing pool Other Missing	74 9 11 2 43	77% 9% 11% 2%	79 12 12 1 39	76% 12% 12% 1%	5137 239 228 127 1929	90% 4% 4% 2%
C8	What position were you in when your baby was born? Sitting / sitting supported by pillows On my side Standing squatting or kneeling Lying / lying supported by pillows Lying with legs in stirrups Other Missing	18 11 21 24 18 2 45	19% 12% 22% 26% 19% 2%	15 8 31 24 26 1 38	14% 8% 30% 23% 25% 1%	1031 260 684 1827 1739 137 1982	18% 5% 12% 32% 31% 2%
C9	If you had an episiotomy (cut) or tear requiring stitches, how						
	l did not have an episiotomy (cut) or a tear I did not have stitches Within 20 minutes 20 minutes to 1 hour More than 1 hour Don't know / Can't remember Missing	24 13 20 12 5 0 65	32% 18% 54% 32% 14% 0%	25 19 30 8 6 3 52	27% 21% 64% 17% 13% 6%	1390 497 1944 981 397 156 2295	26% 9% 56% 28% 11% 4%
C10	Did you have skin to skin contact (baby naked, directly on your chest or tummy) with your baby shortly after the birth?						
	Yes No No but this was not possible for medical reasons I did not want skin to skin contact with my baby Missing	0 0 0 0 139	0% 0% 0% 0%	105 16 14 6 2	87% 13% 10% 4%	5741 1030 643 159 87	85% 15% 8% 2%

YOUR LABOUR AND THE BIRTH OF YOUR BABY	Total	2007	Total	2010	Total	AII
C11 Had you met any of the staff who cared for you during your labour and birth before you went into labour?						
Yes	58	42%	56	40%	1925	25%
No	78	57%	84	60%	5574	73%
Don't know / Can't remember	1	1%	0	0%	103	1%
Missing	2		3		58	
C12 Did you have confidence and trust in the staff caring for you during your labour and birth?						
Yes definitely	112	82%	114	81%	5536	73%
Yes to some extent	22	16%	24	17%	1708	22%
No	2	1%	2	1%	313	4%
Don't know / Can't remember	1 2	1%	0 3	0%	35 68	0%
Missing	2		3		00	
C13 If you had a partner or a companion with you during your labour and delivery, were they made welcome by the staff?						
Yes definitely	0	0%	130	93%	6194	83%
Yes to some extent	0	0%	9	6%	1085	14%
No	0	0%	1	1%	170	2%
I did not have a partner or a companion with me	0	0%	1	1%	109	1%
Don't know / Can't say	0	0%	0	0%	48	1%
Missing	139		2		54	
C14 Were you (and/or your partner or a companion) left alone by midwives or doctors at a time when it worried you?						
Yes during labour	15	11%	13	9%	873	12%
Yes shortly after the birth	7	5%	9	6%	451	6%
Yes during labour and shortly after the birth	1	1%	0	0%	310	4%
No not at all	114	83%	119	84%	5852	78%
Missing	2		2		174	
C15 Thinking about your care during labour and birth, were you spoken to in a way you could understand?						
Yes always	121	89%	129	92%	6257	82%
Yes sometimes	12	9%	9	6%	1064	14%
No	3	2%	2	1%	224	3%
Don't know / Can't remember	0	0%	0	0%	54	1%
Missing	3		3		61	
C16 Thinking about your care during labour and birth, were you involved enough in decisions about your care?						
Yes always	0	0%	119	86%	5232	70%
Yes sometimes	0	0%	16	12%	1748	23%
No	0	0%	4	3%	436	6%
I did not want / need to be involved	0	0%	1	1%	91	1%
Don't know / Can't remember	0	0%	0	0%	85	1%
Missing	139		3		68	

YOUR LABOUR AND THE BIRTH OF YOUR BABY	Total	2007	Total	2010	Total	All
C17 Overall, how would you rate the care received during your labour and birth?						
Excellent	97	70%	104	74%	4206	56%
Very good	24	17%	27	19%	2043	27%
Good	10	7%	5	4%	746	10%
Fair	3	2%	2	1%	280	4%
Poor	4	3%	2	1%	255	3%
Missing	1		3		130	

CA	RE IN HOSPITAL AFTER BIRTH (POSTNATAL CARE)	Total	2007	Total	2010	Total	All
D1	How long did you stay in hospital after your baby was born?						
	Up to 12 hours	0	0%	29	23%	1158	16%
	More than 12 hours but less than 24 hours	0	0%	21	16%	1410	19%
	1 to 2 days	0	0%	35	27%	2603	36%
	3 to 4 days	0	0%	37	29%	1460	20%
	5 or more days	0	0%	6	5%	675	9%
	Missing	139		15		354	
D2	Looking back, do you feel that the length of your stay in						
	hospital after the birth was:						
	Too long	17	13%	14	11%	1147	16%
	Too short	25	20%	13	10%	852	12%
	About right	78	61%	98	77%	5121	70%
	Not sure / Don't remember	8	6%	2	2%	189	3%
	Missing	11		16		351	
D3	Thinking about the care you received in hospital after the birth						
	of your baby, were you given the information or explanations you needed?						
	Yes always	84	66%	78	62%	3717	51%
	Yes sometimes	31	24%	37	29%	2657	36%
	No	13	10%	11	9%	917	13%
	Don't know / Can't remember	0	0%	0	0%	36	0%
	Missing	11		17		333	
D4	Thinking about the care you received in hospital after the birth						
	of your baby, were you treated with kindness and understanding?						
	Yes always	89	70%	91	72%	4293	59%
	Yes sometimes	31	24%	31	24%	2410	33%
	No	7	6%	5	4%	581	8%
	Don't know / Can't remember	0	0%	0	0%	25	0%
	Missing	12		16		351	

FEE	EDING YOUR BABY	Total	2007	Total	2010	Total	AII
E1	During your pregnancy did your midwife discuss infant feeding with you?						
	Yes definitely	0	0%	88	63%	4234	56%
	Yes to some extent	0	0%	40	29%	2047	27%
	No Don't know / Con't remember	0	0%	10	7%	1158 117	15%
	Don't know / Can't remember Missing	0 139	0%	2	1%	104	2%
	Wilcomg	100		Ū		104	
E2	In the first few days after the birth how was your baby fed?						
	Breast milk (or expressed breast milk) only	97	70%	89	64%	4391	58%
	Both breast and formula (bottle) milk	24	17%	30	22%	1496	20%
	Formula (bottle) milk only	18	13%	20	14%	1654	22%
	Not sure Missing	0 0	0%	0 4	0%	12 107	0%
	Wildering	U		7		107	
E3	Did you ever put your baby to the breast (even if it was only once)?						
	Yes	125	90%	3	15%	427	25%
	No	14	10%	17	85%	1250	75%
	Missing	0		123		5983	
E4	Thinking about feeding your baby (breast or bottle) did you feel that midwives and other carers gave you consistent advice?						
	Yes always	63	48%	47	35%	2690	37%
	Yes generally	44	33%	61	46%	3046	42%
	No	24	18%	26	19%	1514	21%
	Don't know	1	1%	0	0%	54	1%
	I didn't want or need this	6	4%	5	4%	257	3%
	Missing	1		4		99	
<b>E</b> 5	Did you feel that midwives and other carers gave you active support and encouragement?						
	Yes always	75	56%	64	47%	3250	44%
	Yes generally	33	24%	60	44%	3047	41%
	No	24	18%	13	9%	1056	14%
	Don't know	3	2%	0	0%	44	1%
	I didn't want or need this	2	1%	1	1%	158	2%
	Missing	2		5		105	

CARE AT HOME AFTER THE BIRTH		Total	2007	Total	2010	Total	AII
F1	When you were at home after the birth of your baby did you have the name and telephone number of a midwife or health visitor you could contact if you were worried?						
	Yes	133	96%	135	97%	7155	95%
	No	5	4%	4	3%	349	5%
	Don't know / Can't remember	1	1%	0	0%	51	1%
	Missing	0		4		105	
F2	If you contacted a midwife or health visitor, were you given the help you needed?						
	Yes always	0	0%	83	86%	3992	75%
	Yes sometimes	0	0%	13	13%	1089	21%
	No	0	0%	1	1%	224	4%
	I did not contact a midwife or health visitor	0	0%	40	29%	2215	29%
	Missing	139		6		140	
F3	Since your baby's birth have you been visited at home by a midwife?						
	Yes	0	0%	138	99%	7410	98%
	No I visited the midwife or saw a midwife in a clinic	0	0%	2	1%	48	1%
	No I was not offered a visit	0	0%	0	0%	21	0%
	No I was visiting or staying near my baby in a neonatal unit (NNU NICU SCBU)	0	0%	0	0%	71	1%
	No for another reason	0	0%	0	0%	12	0%
	Missing	139		3		98	
F4	How many times in total did you see a midwife after you went home?						
	1 - 2	0	0%	27	20%	1778	24%
	3 - 4	0	0%	70	51%	3926	53%
	5 - 6	0	0%	30	22%	1215	16%
	7 times or more	0	0%	11	8%	444	6%
	Don't know / Can't remember	0	0%	0	0%	83	1%
	Missing	139		5		214	
F5	Would you have liked to have seen a midwife						
	More often	17	12%	20	14%	1594	22%
	Less often	5	4%	5	4%	290	4%
	I saw a midwife as much as I wanted	117	84%	114	82%	5524	75%
	Missing	0		4		252	
F6	In the six weeks after the birth of your baby did you receive help and advice from health professionals about feeding your baby?						
	Yes definitely	73	61%	69	58%	3443	52%
	Yes to some extent	39	33%	41	34%	2218	34%
	No	7	6%	10	8%	907	14%
	Did not need any	18	13%	22	15%	937	12%
	Missing	2		1		155	

CARE AT HOME AFTER THE BIRTH		Total	2007	Total	2010	Total	AII
F7	In the six weeks after the birth of your baby did you receive help and advice from health professionals about your baby's health and progress?						
	Yes definitely	85	73%	82	63%	4666	64%
	Yes to some extent	30	26%	37	28%	2240	31%
	No	2	2%	11	8%	385	5%
	Did not need any	20	15%	12	8%	234	3%
	Missing	2		1		135	
F8	Did you have a postnatal check-up of your own health? (Around 4-8 weeks after the birth)						
	Yes	123	88%	125	88%	6655	89%
	No	16	12%	17	12%	861	11%
	Missing	0		1		144	
F9	Were you given enough information about your own recovery after the birth?						
	Yes definitely	0	0%	62	47%	3164	43%
	Yes to some extent	0	0%	46	35%	2893	39%
	No	0	0%	24	18%	1258	17%
	No but I did not need this information	0	0%	7	5%	155	2%
	Don't know / Can't remember	0	0%	1	1%	55	1%
	Missing	139		3		135	
F10	Were you given enough information about any emotional changes you might experience after the birth?						
	Yes definitely	0	0%	68	52%	3112	43%
	Yes to some extent	0	0%	44	33%	2620	37%
	No	0	0%	19	14%	1355	19%
	No but I did not need this information	0	0%	10	7%	368	5%
	Don't know / Can't remember	0	0%	1	1%	69	1%
	Missing	139		1		136	
F11	Were you given information or offered advice from a health professional about contraception?						
	Yes	131	95%	132	94%	6789	90%
	No	6	4%	8	6%	629	8%
	Don't know / Can't remember	1	1%	1	1%	109	1%
	Missing	1		2		133	
F12	Overall, how would you rate the care received after the birth?						
	Excellent	65	47%	59	42%	2347	31%
	Very good	34	25%	48	34%	2636	35%
	Good	22	16%	28	20%	1569	21%
	Fair	10	7%	3	2%	659	9%
	Poor	7	5%	3	2%	278	4%
	Missing	1		2		171	

ΥΟι	J AND YOUR HOUSEHOLD	Total	2007	Total	2010	Total	All
G1	Have you had a previous pregnancy? Yes No Missing	87 52 0	63% 37%	86 56 1	61% 39%	4231 3297 132	56% 44%
G2	How many babies have you given birth to before this pregnancy? None 1-2 3 or more Missing	6 65 16 52	7% 75% 18%	4 67 14 58	5% 79% 16%	444 3383 425 3408	10% 80% 10%
G3	<b>Age:</b> 16 - 24 25 - 34 35 - 44 45 - 54 55+ Missing	18 76 40 1 0 4	13% 56% 30% 1% 0%	12 79 41 3 0 8	9% 59% 30% 2% 0%	1105 4060 2035 40 5 415	15% 56% 28% 1% 0%
G4	Who do you live with now? I live alone (with or without my baby / children) With a partner/husband/boyfriend (with or without any children) With family members other than a partner/husband/boyfriend (e.g. parents) With friends Other Missing	0 0 0 0 0 139	0% 0% 0% 0% 0%	13 126 1 0 0 3	9% 90% 1% 0% 0%	567 6401 425 22 39 206	8% 86% 6% 0% 1%
G5	What language do you speak most often at home? English Other European language Asian Language African language Other including British Sign Language Missing	139 0 0 0 0	100% 0% 0% 0% 0%	142 0 1 0 0	99% 0% 1% 0% 0%	6557 325 317 131 99 231	88% 4% 4% 2% 1%

YOU AND YOUR HOUSEHOLD		Total	2007	Total	2010	Total	All
G6	Do you have any of the following long-standing conditions?						
a.	Deafness or severe hearing impairment Missing	0 139	0%	1 142	1%	48 7612	1%
b.	Blindness or partially sighted Missing	0 139	0%	1 142	1%	22 7638	0%
C.	A long-standing physical condition Missing	0 139	0%	0 143	0%	143 7517	2%
d.	A learning disability Missing	0 139	0%	1 142	1%	56 7604	1%
e.	A mental health condition Missing	0 139	0%	2 141	1%	127 7533	2%
f.	A long-standing illness such as cancer HIV diabetes chronic heart desease or epilepsy Missing	0 139	0%	3 140	2%	143 7517	2%
g.	No I do not have a long-standing condition Missing	0	0%	132 11	92%	6734 926	88%
G7	Does this condition(s) cause you difficulty with any of the following?						
a.	Everyday activities that people your age can usually do Missing	0 0	0%	2 6	25%	144 342	30%
b.	At work in education or training Missing	0 0	0%	1 7	13%	99 387	20%
C.	Access to building streets or vehicles Missing	0 0	0%	1 7	13%	29 457	6%
d.	Reading or writing Missing	0 0	0%	1 7	13%	54 432	11%
e.	People's attitudes to you because of your condition Missing	0 0	0%	1 7	13%	56 430	12%
f.	Communicating mixing with others or socialising Missing	0 0	0%	1 7	13%	86 400	18%
g.	Any other activity Missing	0 0	0%	2 6	25%	63 423	13%
h.	No difficulty with any of these Missing	0 0	0%	2 6	25%	261 225	54%

YOU AND YOUR HOUSEHOLD		Total	2007	Total	2010	Total	All
G8	To which of these ethnic groups would you say you belong?						
	British	138	100%	136	97%	5729	77%
	Irish	0	0%	0	0%	50	1%
	Any other White background	0	0%	3	2%	580	8%
	White and Black Caribbean	0	0%	0	0%	33	0%
	White and Black African	0	0%	0	0%	25	0%
	White and Asian	0	0%	0	0%	26	0%
	Any other mixed background	0	0%	0	0%	37	0%
	Indian	0	0%	0	0%	198	3%
	Pakistani	0	0%	0	0%	160	2%
	Bangladeshi	0	0%	0	0%	59	1%
	Any other Asian background	0	0%	1	1%	96	1%
	Caribbean	0	0%	0	0%	81	1%
	African	0	0%	0	0%	301	4%
	Any other Black background	0	0%	0	0%	12	0%
	Chinese	0	0%	0	0%	56	1%
	Any other ethnic group	0	0%	0	0%	39	1%
	Missing	1		3		178	