

# *Sustainability Actions*



## Safer Stronger Communities Fund

Mapping of Service Provision & Community  
Engagement  
In Cliftonville West &  
Margate Central Wards

March 2007

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# Margate



SAFER STRONGER COMMUNITIES FUND  
WORKING FOR MARGATE CENTRAL AND CLIFTONVILLE WEST



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## Project Background

The objective of Safer Stronger Communities Fund (SSCF) is to improve the quality of life for people living in Cliftonville West and Margate Central wards, realised through a multi-agency, co-ordinated approach to understanding the priorities and needs of local people, forming the basis for future service provision.

SSCF commissioned Sustainability Actions (SA), a local voluntary organisation, to undertake a mapping exercise to identify the Voluntary and Community Sector Organisations that provide services to, or engage with, the residents of the Cliftonville West and Margate Central wards. In addition SSCF wanted to ascertain the nature of their work, and produce an analysis of the findings, along with an insight into the groups who, given funding would extend their sphere of activity to these two wards.

## Project Aims

The SSCF Programme needs to know who is doing what in the Community and Voluntary Sector so they can:

- Understand the priorities and needs of local people.
- Identify which services and facilities are already available for the residents of the designated wards.
- Identify the gaps in provision where needs are not being met.
- Work in partnership with the Voluntary and community sector to develop services to meet these needs.
- Use the findings to inform future funding policy and make grants where they will be most effective.

## Questionnaire Design

Based on the project brief, SA developed a draft questionnaire which was then refined through a collaborative review process to reflect SSCF's key priorities:

- The questionnaire was devised with reference to guidelines produced by the Community Development Foundation on "Mapping the Voluntary and Community Sector".
- Consideration was given to factors affecting response, and considerable effort was made not to systematically exclude any types of groups due to the survey method. For example, we are aware that organisations working with victims of domestic violence are reluctant to give a postal address, so we asked the Domestic Violence Forum to forward the questionnaire on our behalf.

## Timescale

The mapping exercise timescale was:

- Commence 1<sup>st</sup> February 2007
- Conclude on 29<sup>th</sup> March 2007



## Data Source

In the absence of a comprehensive, up to date information source for community and voluntary sector activity in Margate and Cliftonville, SA identified and collated a number of disparate information sources to compile one central database of over 1000 contacts for individuals active in the community and voluntary sector in Thanet.

These were then screened to ensure that they met the scope and brief set out by the SSCF bid, producing a tailored database of 400 organisations.

## Project Methodology

SA employed a robust, multi-tiered contact strategy to ensure that the questionnaire was received, completed and returned by as many relevant organisations as possible:

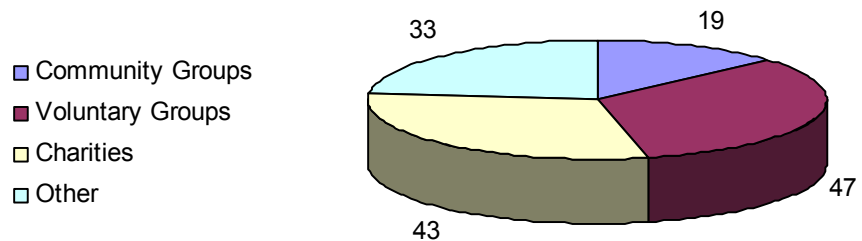
- A postal version of the questionnaire was sent, together with an explanatory covering letter and a postage-prepaid envelope, to just under 300 contacts.
- A further 120 email questionnaires were sent out.
- Churches, schools, forums, health workers and community groups were contacted by phone in an effort to reach groups not on the original database.
- Where contact details were found to be out of date or inaccurate, they were up-dated through telephone and internet research.
- On the closing date a further e-mail version was sent out to all groups/organisations that had not responded.
- Further postal and electronic versions were sent out over the course of the project as contacts were identified.
- Telephone support was provided to the groups, four days a week, eight hours a day, the lines remaining open until 7pm. Questionnaires were followed up by phone and e-mail.
- In total 743 phone calls were made on behalf of the mapping project, and at all times the SSCF grant scheme was actively promoted.
- A total of 400 + questionnaires were sent out and 112 completed questionnaires were returned.

## The Questionnaire

1.0 Section One of the questionnaire was simply the details for two contacts for each group/organisation.

Section Two asked the group/organisation to tell us about themselves.

### 2.1 Please tell us what type of group/organisation you are.

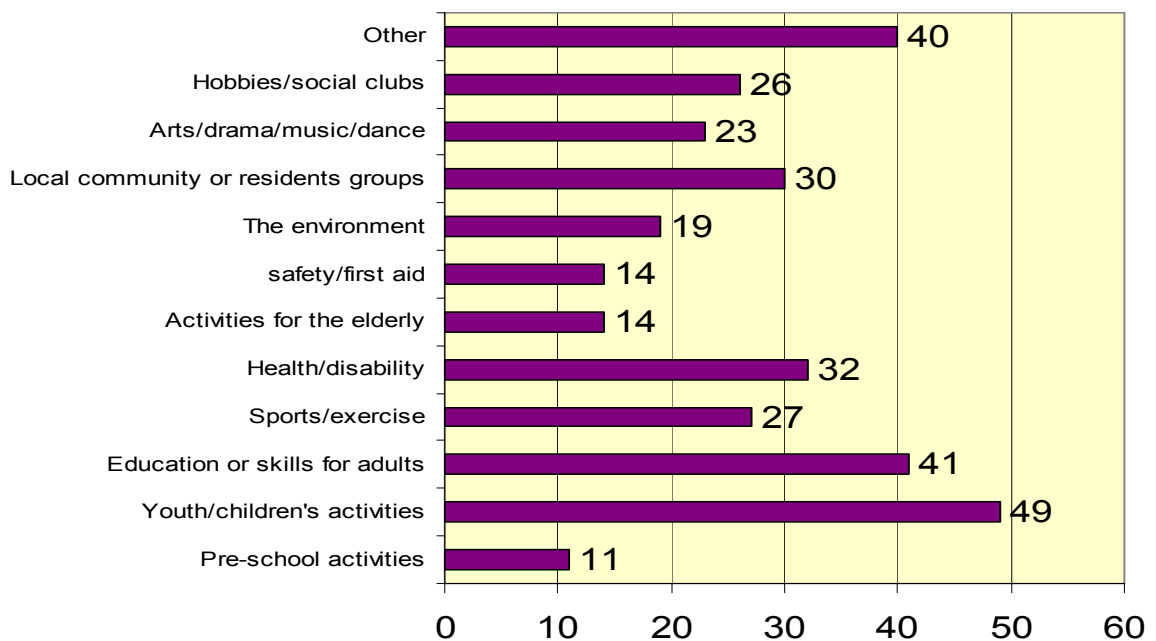


The above chart shows the number of groups selecting each option. Many groups selected two or three options. For types of group/organisation listed as 'Other' see **Appendix 1**

### 2.2 What are the main aims of your group/organisation?

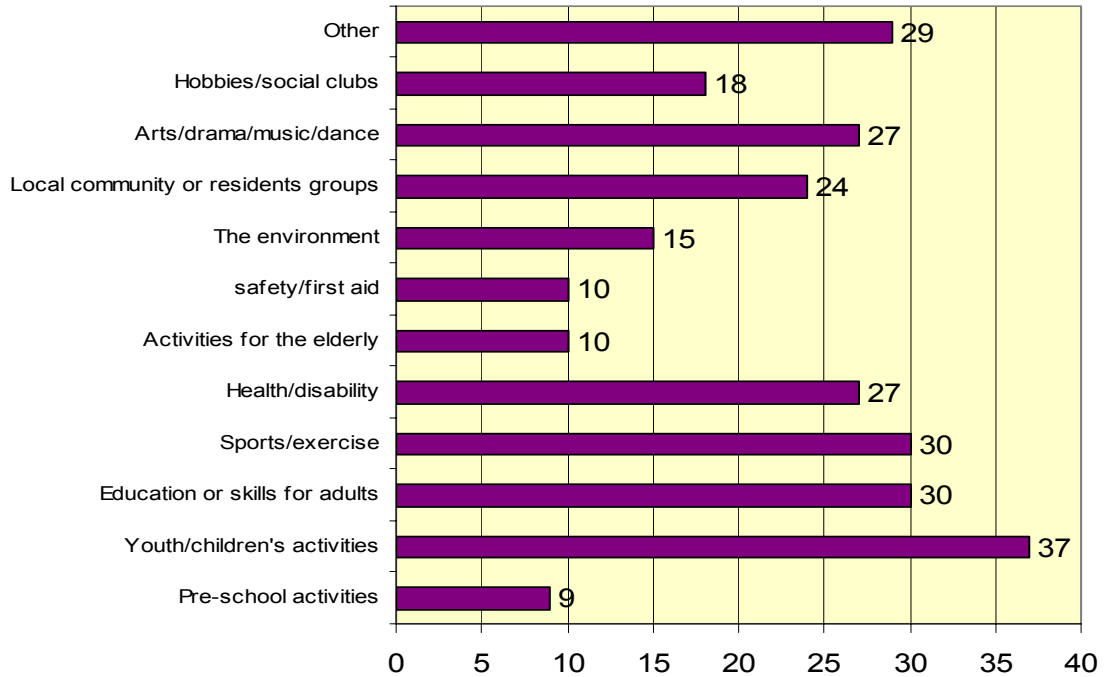
This was a chance for respondents to tell us what they wanted us to know, rather than be constrained by tick boxes. We included this question and question 2.4 knowing that, while they would not produce information that could be readily turned into statistics, they would give us real insight into the work of the groups. The responses show the quantity and variety of work that people are actually doing in the community. For the original responses, see **Appendix 2**

### 2.3 What are your group/organisation's main types of activity? (Results for all respondents)





**2.3 What are your group/organisation's main types of activity?**  
(The results for groups active in Cliftonville West and Margate Central.)

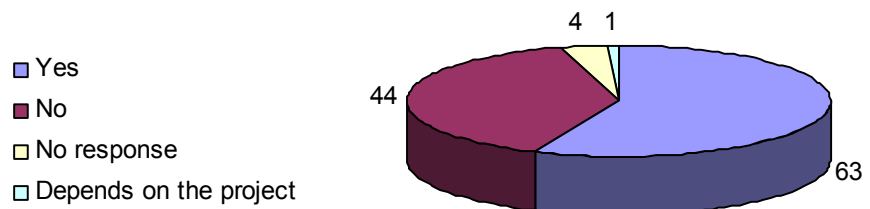


To see the activities groups/organisations listed under 'Other' see **Appendix 3**.

**2.4 Please provide more detail about what you actually do?**

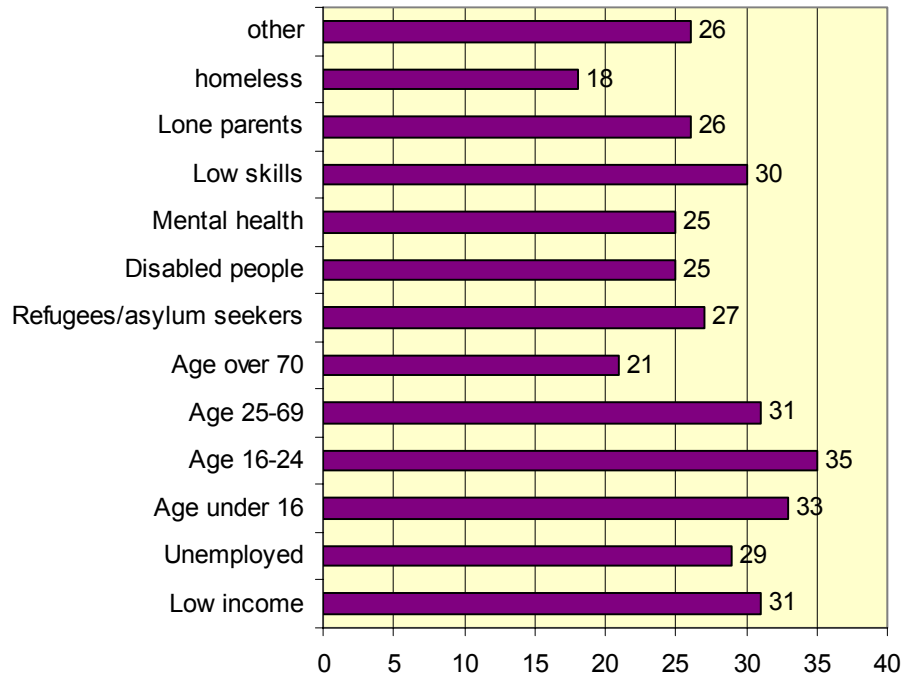
Another open question that produced information leading to real insight as to the nature of the work that is going on in the community and raised some interesting possibilities for future collaboration and partnership working. For the actual responses see **Appendix 4**.

**2.5 Is your project directed at a particular group of people?**

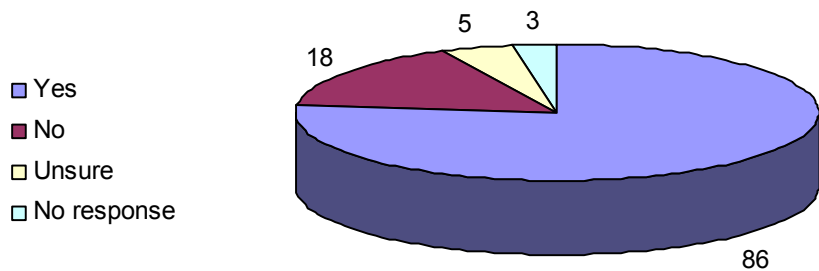




If 'Yes' tick the boxes below to show who benefits from your project.



**2.10 Does your group/organisation provide services to, or engage with residents of Cliftonville West and/or Margate Central Wards?**

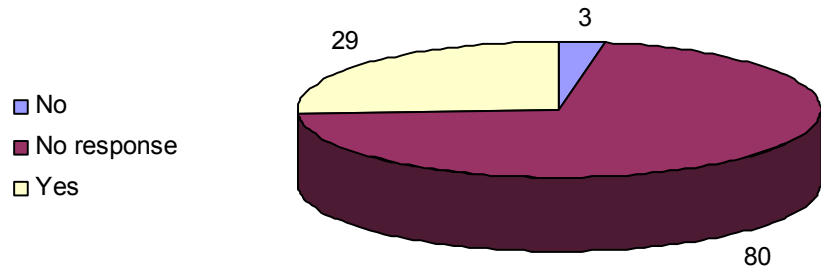


**2.10a If 'Yes', how many?**

This was a key area for the SSCF programme, but did not prove straightforward for those completing the questionnaire. In particular the question of 'How many?', with 41 not responding at all, and answers like, 'it varies', 'as many as possible' or 'all if required'. It seems the majority of organisations do not keep records in terms of which wards their clients/members/participants come from. For details of organisations identified as active in Margate Central and Cliftonville West see **Appendix 5**.

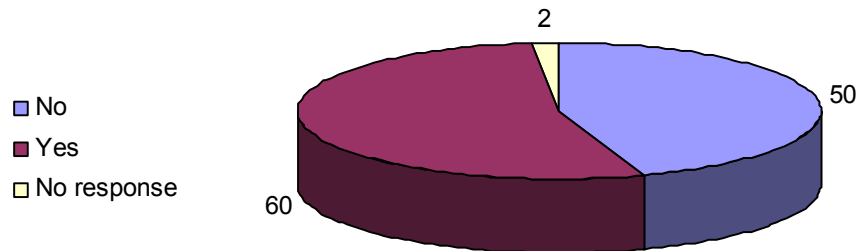


**2.10b If 'No', would you be interested in doing so if funding was made available?**



**Premises**

**3.1 Does your group/organisation own or lease any premises?**



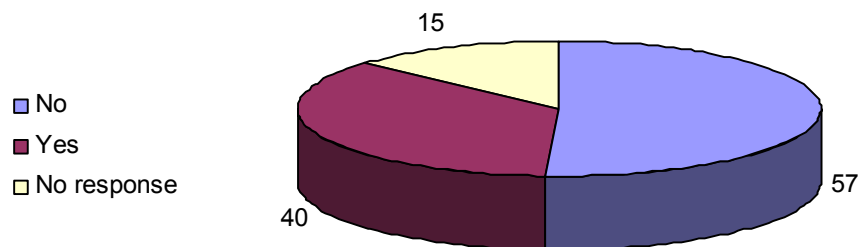
**3.2 If 'Yes' where are they located and what facilities do you have? (See Below)**

**3.3 If 'Yes' what improvements would you make if funding were available?**

Another key area of interest for the SSCF Programme. The results to questions 3.2, 3.3 & 3.6 have been combined in **Appendix 6**, where they are listed with their postcodes to enable those in the SSCF area to be easily identified.

**3.4 If 'Yes' would you be interested in renting the space/facilities to other groups for their use?**

For a list of groups with facilities to offer to others see **Appendix 7**.





**3.5 If 'No' where do you hold your meetings?**

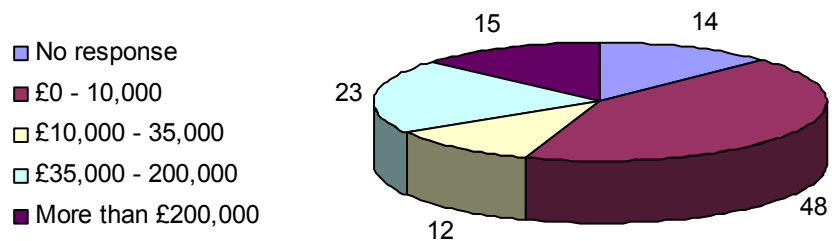
The following answers were provided by organisations active in Margate Central and Cliftonville West: Church Halls; Committee Members' homes; Hotels; TDC offices; we hire halls; The Margate Club Cliftonville Avenue; Hartsdown Sports Centre; Public House; Northdown House; on school premises; Quarterdeck Youth Centre; Royal British Legion Club; St Paul's community Centre; Sundowners Club; Surestart Millmead; The Indoor Bowls Centre; The Charlotte Centre Margate; CAB Offices in Margate Old Town; Thanet Mental Health Unit & in the Community and Where necessary!

**3.6 What improvements could be made to these facilities if funding were available/**

The responses to this question have been collated with the responses from questions 3.2 & 3.3 and can be found in **Appendix 6**.

**Finance**

**4.1 What was the income of your group/organisation last year?**



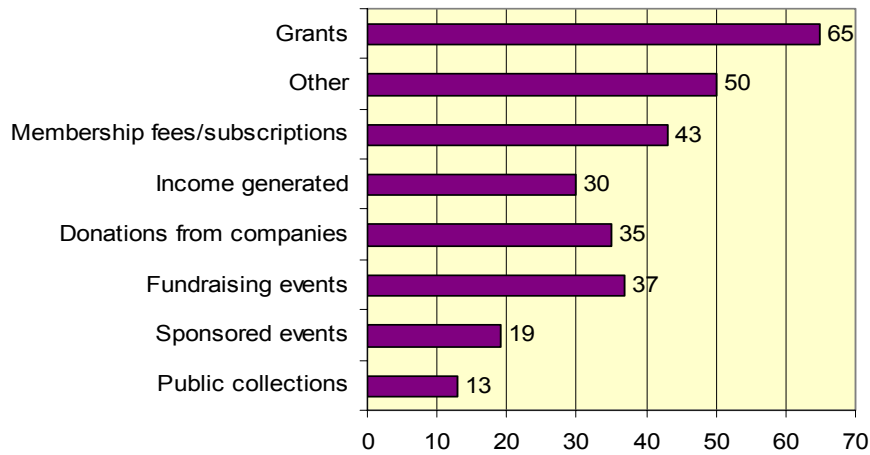
**4.2 Do you have a bank account in the group/organisation's name?**

Yes	93
No	9
No response	10

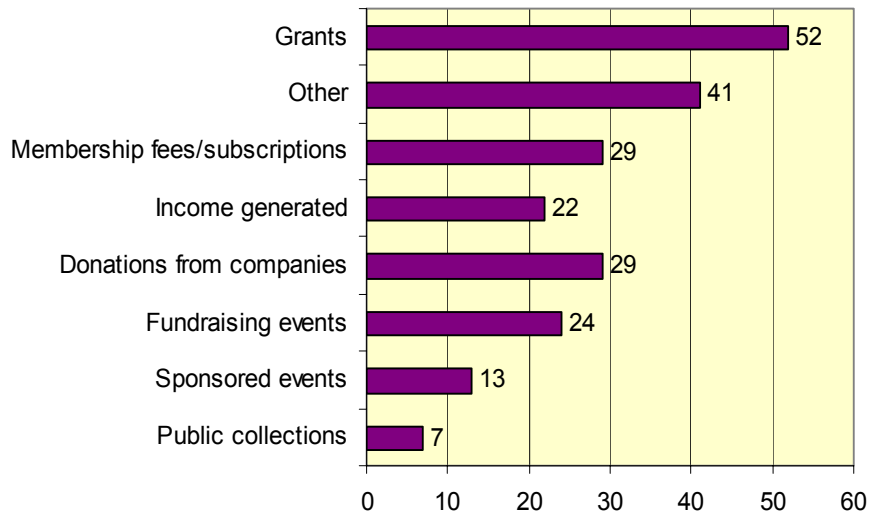
All those who replied 'No' were forums or operating under the umbrella of a larger organisation.

**4.3 How does your group/organisation fund its activities? (All respondents)**

**4.3a**



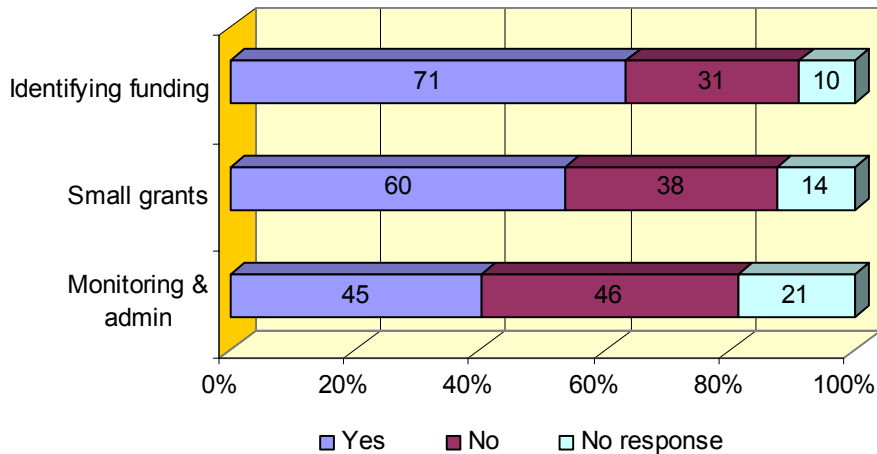
**4.3b (Funding of groups/organisations active in Margate Central and Cliftonville West)**



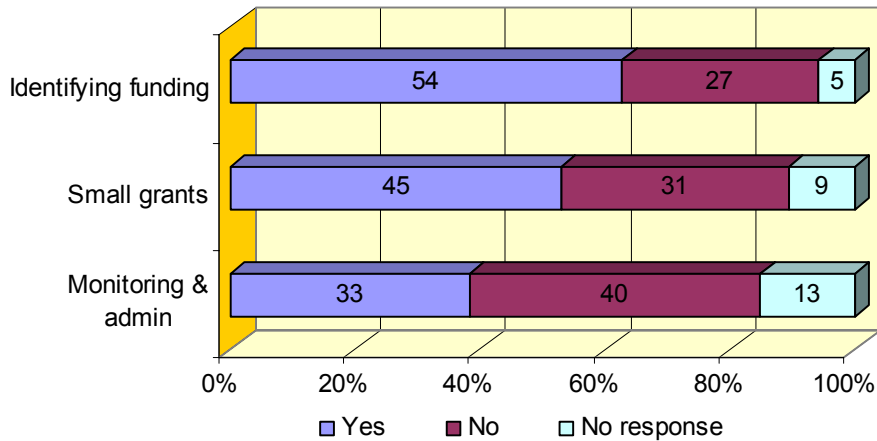


**4.4 Would your group/organisation benefit from support or training in:**

- a) Identifying sources of funding?
- b) How to apply for small grants?
- c) Administering and monitoring the spend of the grant to fulfil the funders' requirements?



Responses of groups active in Margate Central and Cliftonville West.



**4.5 If you have expertise in the above areas would you consider training/mentoring other groups/individuals?**

- 37 Yes
- 29 No
- 2 Perhaps on a multi-agency basis
- 44 No response

For a list of organisations that would consider sharing their expertise see **Appendix 8**.

## Appendix 1

### Types of group listed as 'Other'

- A consultancy to & for the community and voluntary sector.
- ARC is a multi-agency group with partners from both statutory and voluntary organization.
- Bridge Club
- Central government funding and a company limited by guarantee
- Civic Society
- Club
- Community Careers Guidance
- Community Interest Company
- Community Interest Company limited by guarantee (Social Enterprise)
- Company Limited by guarantee
- Company limited by guarantee no. 5392093
- Cycling club
- Education Provider
- Forum
- Forum
- Four schools – pilot project through KCC's Extended Schools Team
- Further Education College
- Interest orientated group
- Lawn Bowling sports for club members and visitors
- Leisure Centre
- Limited company status
- Non profit nature conservation related initiative
- Non-maintained special school for deaf children with additional disabilities
- Not-for-profit organisation working in partnership with learning disabled people
- Outreach section of Thanet college
- Shared interest in classical music
- Social club
- Social Enterprise
- Social Enterprise
- Statutory
- Statutory partners include Surestart; EKPCT '5 a day' and TDC
- The programme is run by Charlton Athletic Community Scheme (professional football club)
- Trainer
- Women's Institute



## Appendix 2

### The main aims of groups and organisations

<p>KCHT          Breakthrough/Breakthrough Plus</p>	<p>Most families need support from time to time. Breakthrough/Breakthrough Plus are early intervention services that aim to support families at the earliest point possible to prevent crisis point being reached. Breakthrough and Breakthrough Plus aim to: Empower families to find their own solutions to their difficulties by identifying and building on existing strengths and exploring where changes in attitudes and response may improve communication and relationships. Support parents and carers in helping children and young people to enjoy, achieve and reach their potential. Enable and encourage children and young people to attend and enjoy school/ educational placements. To encourage and support young people into employment, education or training. To listen to the needs and views of all individuals without judging blaming or taking sides. To treat all individuals with respect.          Education to develop girls and young women.</p>
<p>1<sup>st</sup> Cliftonville (Holy Trinity) Rainbow Unit          1<sup>st</sup> Margate (St Johns) Scout Group          1<sup>st</sup> Margate Boys and Girls Brigades          1<sup>st</sup> Westgate-on-Sea Boys Brigade</p>	<p>To encourage the physical, mental and spiritual development of young people so that they may take a constructive place in society.          Social, physical, spiritual, discipline. A whole range of classes, band to Duke of Edinburgh badges work.          To provide a stress free environment for girls and boys between 5 yrs 9 months and 18 years of age to enjoy and express themselves through indoor and outdoor activities, along with competitions with other groups, helping them to learn how to work in a group (team players) listening and taking on board other people's ideas.</p>
<p>2433(Ramsgate) Squadron Air Training Corps.          Adolescent Resource Centre (KCC)</p>	<p>To provide support to adolescents and their parents to ensure that Thanet adolescents have the best possible life chances in accordance with the five outcomes of Every Child Matters.</p>
<p>Air Training Corps 438 (Thanet) Sqn</p>	<p>To promote and encourage among young men and women a practical interest in aviation and the Royal Airforce. To provide training that will be useful both in service and in civilian life. To foster the spirit of adventure and develop the qualities of leadership and good citizenship.</p>
<p>Beeping Bush Limited</p>	<p>To advance appreciation and education of the arts, by the establishment of a community arts centre providing studio, exhibition and gallery space. Promoting the development of artists and film makers, with the object of social inclusion.</p>
<p>Chalkfoot Theatre Arts</p>	<p>To serve South East England with professional theatre, especially in non-theatre venues such as community halls, open air locations and heritage sites. Chalkfoot's outreach programme aims to provide a high quality theatre experience for a wide range of community groups, where local people have the opportunity to work with professionals towards a theatre experience which reflects their own lives and community.</p>
<p>Charlton Athletic Positive Futures          Christ Church United Reform Church          Cliftonville Bowling Club</p>	<p>Diversionsary activities for young people with support from key agencies such as police, fire, drugs misuse, Connexions, network rail etc          Following Jesus</p>
<p>Cliftonville Children's Centre</p>	<p>To provide lawn bowling as a healthy outdoor activity in the summer months (01/05 – 30/09). This is a mixed bowling club.          To strengthened local community, improve health, education and well-being of families &amp; children before birth and up to the age of five.</p>
<p>Cliftonville W.I.          Community Education Thanet College</p>	<p>To encourage friendships          Remit to widen participation in learning. To help people to help themselves by gaining qualifications and confidence to move forward.</p>



<p>Community Enterprises          Consultancy          Community Resource Centre          Margate          Connexions</p>	<p>To provide information and/or practical support to community and voluntary sector organisation at any stage of their development.          Provide a resource for voluntary and community groups in Thanet.</p>
<p>Dalby Square Project</p>	<p>The Connexions service was established to work with all 13-19 year olds (to 25 years with LDD) delivering information, advice and guidance on all issues affecting their future and progress.</p>
<p>Dane Area Action Group ( DAAG )          Drapers Windmill          East Kent Advocacy Service (Rethink)          East Kent Crossroads</p>	<p>To maintain and improve gardens (new) in Dalby Square. Provide horticultural training. Increase community spirit and involvement.          To improve the environment and build community spirit.</p>
<p>East Kent Cycling Club</p>	<p>To educate the public about and preserve Drapers Windmill.</p>
<p>East Kent Users Forum (Rethink)</p>	<p>Offer short term issue based advocacy support to anyone who has a Mental Illness.</p>
<p>Elements Community          Counselling Charity          Elements Community Interest          Company</p>	<p>To provide short breaks from caring responsibilities for carers of people with illness or disability in their own homes.</p>
<p>Engaging Youth Forum (part of Thanet Community Safety Partnership)</p>	<p>Cycle touring/riding to suit all ages and physical abilities to pursue better health and happiness/leisure.</p>
<p>English National Association of Visually Handicapped Bowlers          Fegans '160' Family Resource Centre</p>	<p>We represent people's views of the mental health services. The forums have representation at the highest level which means the groups views reach the people who are able to change the services people receive.</p>
<p>Focus to Work</p>	<p>Community Counselling for people affected by cancer, HIV or for young people 14-19 yrs old.</p>
	<p>Training for young people, unemployed, those on incapacity benefit, low income, designed to capacity build individuals and community groups. Create workshop space for graduate retention.</p>
	<p>Targeting non centre based youth work and outreach services to address needs of all young people Raising local awareness and understanding of youth issues.          Developing joint working projects to meet local youth needs.</p>
	<p>To provide facilities for blind and partially sighted people of all ages to participate in recreation and sport, in order to enhance conditions of life.</p>
	<p>We are involved in 3 areas of work 1. Schools work providing an 'emotional support service' to primary schools in Broadstairs and Ramsgate. Also, assemblies and lunch-time clubs. 2. Parents+. Providing 'advice, information, support and inspiration to Parents in Ramsgate and Broadstairs 3. A needs-led community centre for the Whitehall estate.</p>
	<p>Focus to Work is an umbrella organisation for the development, promotion and support of social entrepreneurs. Its mission is to effect through social entrepreneurs and enterprises major social change and to transform the lives of deprived communities in a tangible and measurable way. Focus to Work aims to stimulate new, entrepreneurial ways to tackle social problems more effectively and more efficiently. We achieve this by connecting people and communities, bringing together those from voluntary and not-for-profit organisations with the public and private sectors. This enables the sharing of ideas and practical experience, and encourages innovation. To support those identified in the labour market as disadvantaged in terms of access to training and employment opportunities. To support new and existing social businesses. To offer a range of vocational training opportunities to those seeking to return to work or enhance their employment prospects. To identify new social business solutions to identified community needs.</p>



<p>Gordon Road Street Scheme (GRASS)</p>	<p>Street scheme for the residents of Gordon Rd, Percy Rd, Selwyn Rd, Edgar Rd, St Pauls Rd, Cliftonville Mews &amp; Ethelbert Crescent. To bring together residents to help them with landlord / letting issues and disputes. Promote integration, awareness and environmental improvements through meetings, 'Grass roots' quarterly community newsletter, influencing policy through attending TDC public meetings and forums.</p>
<p>Grotto Hill Area Street Scheme</p>	<p>To make the group area of ten streets a good, safe, clean place to live. A great place for young and old to live – we are trying to bring back a community spirit.</p>
<p>GT Education &amp; Training</p>	<p>To provide training at all levels in such areas as Citizenship and Personal Development.</p>
<p>Guidelines</p>	<p>To deliver careers progression guidance to 20 plus adults via individual interviews or group settings in local jobcentres and the communities of Thanet and the East Kent area. To enable all 20 plus adults to have the opportunity of career progression towards learning, training or employment opportunities regardless of their status. We achieve this via outreach drop-in services at local Jobcentre plus offices as part of the Next Step Services, other outreach venues across Thanet include Thanet College and local Surestart Children's Centres etc.</p>
<p>Haemophilia Society          Hartsdown Flyers (Trampoline Club)          Hugin Vikings Football Club          Isle of Thanet Arts (IOTA) LTD</p>	<p>Sport and recreation for the community.</p> <p>To provide training sessions and matches for anyone wishing to play football. IOTA delivers community and celebratory arts projects for and with children and young people. Since 1998, IOTA, its collaborators, volunteers and participants have been involved in and organised over 30 exhibitions and 60 community and celebratory arts projects and events. These projects have involved over 6000 participants from schools, community groups and the general public of Thanet. The scope of work encompasses many art forms and artistic ambitions including carnival, murals and environmental art with focus on participation and inclusion of children and young people. IOTA aims to create moments of magic that spread from street to street, house to house and person to person, by imaginative and playful expressions given life by as many children and young people as possible in celebration of our times and our lives.</p>
<p>Isle of Thanet Photographic Society          KCA (Kent Council for Addiction)          KCHT Moving Forward</p>	<p>To promote interest and understanding of photography</p> <p>KCA's aim is to prevent or reduce the harms and costs arising from the use of alcohol, prescribed and non-prescribed drugs.</p> <p>KCHT Moving Forward aims to provide direct support to young people age 16-25yrs to enable them to organise their potential within the community with the overall aim being to promote successful independent living. Moving Forward aims to provide information, advice and practical support to young people and supportively signpost them to other services in response to individual needs. Moving Forward also aims to provide advocacy and representation for service users when needing to liaise with different agencies.</p>
<p>Kent &amp; Medway Social Enterprise Network CIC</p>	<p>We are a membership organisation which strives to: Provide support and guidance on social enterprise. Raise awareness and promote social enterprise as an option. It is Kent &amp; Medway's link with regional and national social enterprise activity and is part of SEEDA's infrastructure to take social enterprise forward.</p>
<p>Kent Refugee Support Group (becoming Refugee &amp; Minority Support Group)</p>	<p>Community development work and social inclusion through integration of refugees and minority groups within the community. KRSG works to improve understanding and the appreciation of all cultures and diversity that enhances society.</p>

Let's Face It	Linking people with facial disfigurement, their families, friends and professionals with resources for recovery.
Little Fishes Toddler Group	To provide a meeting place for mums and carers and a safe environment for toddlers to play.
Margate Active Retired Association	Active, social events and activities for the over 55's.
Margate Amateur Boxing Club	To teach amateur boxing and fitness.
Margate Baptist Coffee Mornings	Coffee mornings, meeting place and a friendly welcome to the community around our church.
Margate Baptist Luncheon Club	To provide a friendly welcome and a good meal to all our guests.
Margate Civic Society	To encourage and support care for our town particularly with green spaces, coastline, buildings and of course their proper maintenance.
Margate Cricket Club	Our aim is to get kids and adults playing cricket because, not only do we love the game, but we think that cricket helps youngsters develop social skills and teamwork abilities and gives them an outdoor sport to follow all their lives. Margate CC aims to be a friendly, inclusive club offering cricket and related activities to all those from the age 5 who want it! We see our junior section as our long term strength. The club has always had an open door policy and tries to provide cricket to all, whatever their standard of cricket or background.
Margate Deaf Centre	To provide social, educational and religious activities for deaf/deafened/hard of hearing people.
Margate Hebrew Congregation	To go to the Synagogue on a Sabbaths (Saturday Morning) for usual prayers. Committee meetings in the Synagogue Hall. To give knowledge to various schools and groups of adults in the Synagogue.
Margate Lawn Tennis Club	To afford Lawn Tennis players of all ages and standards opportunities for enjoying the game and social events together.
Margate Recorded Music Society	To enjoy classical music.
Margate Royal Naval Association	Comradeship of ex Royal Navy & Royal Marines. Support of local Sea Cadets T/S Jamaica.
Margate Yacht Club	Leisure sport.
Migrant Helpline	To provide quality advice to asylum seekers and refugees.
Millmead Children's Centre Partnership Ltd	To provide a range of family services to children and families on the Millmead Estate.
Millmead Neighborhood Centre	To provide services and facilities for children and their families in the local community.
Options Pregnancy Crisis Centre	To help women and men experiencing a crisis pregnancy related issue, including pregnancy loss for any reason. We also go into all the secondary schools in Thanet and run lessons on relationships and all that entails, including sexual health. Our aim is to give every young person, age-specific information that will build their self-esteem and confidence re relationships and the pressures they face and allowing them to make informed decisions whilst being free to ask questions in a safe environment. They will then be in a position to choose a way forward they feel secure and comfortable about. In turn this will lead to a reduction in the numbers seen experiencing crisis pregnancies and STIs. We want to expand the programme to include broader school years and also parent information sessions.
Penguins Preschool	Penguins preschool provides high quality care and education for children aged 2-5 years and support for their families.



Pie Factory Music	Pie Factory Music is a charity set up to provide music and related arts workshops for young people across East Kent. We aim to create a better cultural and social environment and a higher quality of life, through music and related arts primarily, but not exclusively, for young people. Pie Factory Music aims to give young people the opportunity to try various music and related arts workshops in an informal and fun way. Our programme is designed to try these, whether as a taster or series of small workshops, but with pathways leading onto opportunities of progression and accreditation in elements of music creating and music business.
Quartet in the Community	Trial new ideas about the role of schools in the community and to make services, facilities and opportunities available to the pupils, families and the wider community to help fulfil their potential.
Rethink Thanet Way Employment Services Revolution Skatepark Ltd	To support people with mental health problems access & sustain paid & voluntary work/ training or educational opportunities to recover a quality of life. To Promote health and fitness of all of our users and provide a safe environment for them to practice their chosen sport or hobby. We also try to give our users an alternative to the "street corner" culture that seems to be on the increase. We also feel that we have the opportunity and responsibility to endorse Thanet as a safe and healthy place to visit.
Shelter Kent Housing Aid	To provide specialist legal advice and advocacy, to any one who is homeless or is badly housed.
St Paul's community Trust and Training Centre	To promote a more prosperous and cohesive community by the provision of assistance and guidance with housing, social welfare, education and health matters together with the promotion of creative leisure activities.
Sundowner Social Club Committee Surrey Road Area Action Group Sustainability Actions Techniques Light & Sound CIC	To promote diversity and to provide Thanet with a resource for Gay people and Gay friendly people. Restore and maintain the quality of life of the residents.  To achieve and sustain strong, vibrant communities within a healthy environment.
Thanet 106 British Sub Aqua Club Thanet Beachwatch	To provide professional light, sound and audiovisual services with a distinct aim of improving the quality of production on live artistic and cultural events thereby advancing economic development and regeneration. To provide training opportunities in this field, such as lighting/sound design, stage management, warehouse management, stewarding and security, production management etc. Local and overseas sub aqua diving. Training members of the club in safe diving and progressing skills of members already trained. Training and diving within a club. Educate general public on the need to keep foreshore along strandline clear of flotsam (litter/rubbish). Organise voluntary beach cleans and flotsam surveys.
Thanet Bridge Club Thanet Chess League Thanet Coast Project	To provide a base for social duplicate bridge three evenings a week. To encourage the playing of chess in East Kent. Generating greater awareness of the importance of marine and bird life and how to avoid damage to it. Implementing management scheme action. Running or supporting wildlife related events and making links with wildlife and green tourism, landscape and the arts. Provide a focal point for coastal enquiries. Providing updated information on the above through regular newsletter and scheduled meetings.
Thanet College Thanet Community Development Trust	We aim to be the college choice for the local community and employers TCDT is a socially based not-for-profit organisation and charity. Our central aim is to develop and improve communities in Thanet. Priority is given to people and areas identified as somehow disadvantaged.

<p>Thanet Community Transport Association          Thanet District Citizens Advice Bureau</p>	<p>Transportation of people in Thanet either groups or individuals who are unable to use ordinary transport due to illness or disability.          To empower local people with the knowledge they need to make effective choices about the options open to them, by means of a free, confidential and impartial advice and information service. To exercise a responsible influence on the development of social policy.</p>
<p>Thanet Fairtrade Initiative</p>	<p>To raise awareness of Fairtrade and local produce. To make and keep Thanet a Fairtrade Island. To campaign on trade issues.</p>
<p>Thanet GAP Project</p>	<p>To run a community project in the centre of town; providing groups and activities that will promote and further the well being and quality of life, relieve poverty where possible, improve family relationships and advance educational opportunities for a wide range of people, of all ages, particularly the disadvantaged and vulnerable in Thanet. The activities we run are totally inclusive and we work closely with other agencies both voluntary and statutory. The centre is open for people to drop in on a daily basis and emergency assistance is given where possible.</p>
<p>Thanet Heart Support Group</p>	<p>To help the people of Thanet who suffer with cardiac problems by getting them to mix with similar people and to try to help them to live a normal life again.</p>
<p>Thanet Indoor Bowls Club          Thanet Mediation Service          Thanet Mencap Society</p>	<p>To provide indoor bowls for Thanet Community.          To provide mediation service and train people in mediation across Thanet.          The provision of holistic service packages to enhance the lives of people with learning disabilities and their carers'. Maximising people's opportunities to take control of their lives.</p>
<p>Thanet Mind</p>	<p>To promote the preservation and the safeguarding of mental health and the relief of persons suffering from mental disorder in association with Mind (National Association for Mental Health).</p>
<p>Thanet Music &amp; Drama Festival          Thanet Rainbow</p>	<p>To promote understanding and enjoyment of the performing arts in Thanet.          To promote health, safety and well-being of Lesbian, Gay, Bi-Sexual and Trans--gendered people in Thanet.</p>
<p>Thanet Senior Citizens Forum          Thanet Senior Citizens' Forum          Environment Sub Group          Thanet Travel forum          Thanet Volunteer Bureau</p>	<p>Working on behalf of pensioners          To address 1) particular environmental concerns of older people in Thanet 2) pass past examples of sustainable living to younger people.          To facilitate community involvement in the transport planning process in Thanet.          Recruit and place volunteers throughout Thanet through brokerage, marketing, Good Practice development. Strategic development of Volunteering, Policy response and Campaigning.</p>
<p>Thanet Youth Council</p>	<p>To give young people in Thanet and voice and a say in what goes on in the area. Our age range is 11-20.</p>
<p>The Children's Society</p>	<p>The Children's Society is a leading national charity, driven by the belief that every child deserves a good childhood. We provide vital help and understanding for those forgotten children who face the greatest danger, discrimination or disadvantage in their daily lives, children who are unable to find the support they need anywhere else. Our network of projects helps over 50,000 children and their families each year. Through our pioneering research and influential campaigning, we defend, safeguard and protect the childhood of all children. Our direct action supports children in trouble with the law, guiding them away from a cycle of crime and custody. We work with children who are forced to run away from home or care, protecting them from abuse, crime and prostitution on the streets. We ensure that disabled children are protected and are given the choices that other children enjoy. We help refugee children rebuild their lives in new communities, surrounded and supported by friends. And we are expanding our work with young carers, children whose parents misuse alcohol or drugs and with traveller children.</p>

The Christian Housing Trust	To design, develop and provide a range of “tailor made” services primarily aimed at the socially excluded or those that provide a service for them.
The Cliftonville Partnership	To raise the ethos of Cliftonville. To encourage new businesses into the area. To help and support existing businesses. To encourage businesses to work together. To establish good relationships between businesses and local residents.
The Lighthouse Project	To provide a secure home from which young men aged 16 -25 can plan and actively re-launch their lives.
The Rotary Club of Margate	1) Development of acquaintance as an opportunity for service. 2) High ethical standards in business and professional life and recognition of worthy occupations. 3) Application of service in personal, business and professional life. 4) Advancement of international goodwill and understanding. Education for deaf children and adults.
The Royal School for Deaf Children Margate The Scrine Foundation	To provide long term solutions to homelessness and support vulnerable and organise people in need.
The Skillnet Group	To support and work in partnership with learning disabled people who have difficulty accessing mainstream services.
University of Kent Victim Support Kent Volunteer Reading Help	To raise aspiration for educational progression. To offer free and confidential emotional and practical support to victims of crime. VRH trains volunteers to work with young children within schools and also with Looked After Children after school. Our volunteers help build the children’s confidence and self esteem by working 1-1 twice a week with the same 3 children over the course of a year.
Wantsum Savers (Isle of Thanet Credit Union) Wantsun Angling Association	To provide an ethical savings and loans service to those who live or work in Thanet.  To provide freshwater (coarse) angling facilities to our members and day ticket holders.
Windmill community Allotment Project	Healthy eating and living; strengthening community; environment education; community green space for all.

## Appendix 3

### Types of activity listed as 'Other'

- Advice and advocacy to anyone in housing need
- Advice and Information
- Advice and information service
- Advice on asylum and immigration to vulnerable adults and children
- Beach & marine conservation
- Coffee mornings in the Synagogue Hall for members and friends
- Community safety
- Department of Education
- Delivering careers progression guidance
- Emotional support
- Employment support
- Especially urban environment
- Film making and cinema
- Financial services
- Gay Forum – Speakers Forum –Woman’s Forum – Walk & Talk –Users forum – training e.g. confident building – assertiveness training for Mental Health Service Users, representation on Patient Council
- Housing and homelessness
- Individual support for parents, children and young people, mediation, parents groups, workshops, school clinics
- Integration of refugees, ethnic minorities and migrants
- Individual support for parents, children and young people, mediation, parents groups, workshops, school clinics
- Integration of refugees, ethnic minorities and migrants
- Luncheon Club
- Mental Health
- Promoting sustainable travel
- Provision of voluntary transport scheme
- Reading within schools
- Resources, information, networking and facilities
- Service organisation
- Social club
- Social enterprise development
- Speaking up groups
- Support/guidance/signposting
- Sustainable communities
- Technical resource for performance arts
- Using theatre to explore relevant social issues with a wide range of groups
- Various regional group meetings at hospitals
- We make links
- Welfare



## Appendix 4

Details of what it is the groups/organisations actually do.

KCHT Breakthrough/Breakthrough Plus	Breakthrough (Age 10 -16yrs) and Breakthrough Plus (0 -19 YRS) are services for young people and their families. Through mediation, one to one support, school clinics, group work, activities and workshops individuals are encouraged to find solutions to their difficulties. Key workers facilitate change by empowering young people and families to find solutions to their problems. Breakthrough/Breakthrough Plus takes a holistic approach to support provision and will refer to and work closely with other agencies to meet the varying needs of individual families. We have very close links with schools in Thanet and have one designated key worker who works within secondary schools as part of the Take Time to Talk team.
1st Cliftonville (Holy Trinity) Rainbow Unit	Rainbows are for 5 -7 age group. Work to national programme based on educational framework through games activities and life skills.
1st Margate (St Johns) Scout Group	Provide activities and experiences to meet main aims - camping, cooking, mapping, sports athletics badges swimming, communication, IT badge - games all badges working up to the Chief Scout Gold Award and hopefully onto Duke of Edinburgh Award.
1st Margate Boys and Girls Brigades	
1st Westgate-on-Sea Boys Brigade	We have 3 sections 5 - 8 (Anchors), 8 -11(Juniors), 11-18 (Seniors). All sections work within the Boys Brigade Badge structure (Core work), we have and take part in competitions with other groups i.e. football, cross country, swimming, team games, quizzes, figure marching, etc. etc. Teaching young people how to work and play as individuals and team players. We also play our part in the work of our church.
Adolescent Resource Centre (KCC)	Parenting skills; anger management; self-esteem building; teen relationships
Air Training Corps 438 (Thanet) Sqn	We are a uniformed youth organization. Our cadets are aged 13-20. We have a subject syllabus at the end of which the cadets can attain a BTEC qualification. We also teach a range of subjects relating to outdoor pursuits, map reading etc. The cadets get opportunities to go flying and gliding in RAF aircraft. The ATC is the largest organisation involved in the Duke of Edinburgh Award Scheme.
Beeping Bush Limited	Art Gallery; 16mm film & digital cinema; cultural events; venue hire; educational pursuits; artists studios; group activities; film & video production; DVD authoring & design; Web design; animation; motion graphic design; training & equipment hire.
Chalkfoot Theatre Arts	Taking professional theatre into various non-theatre venues - including village halls, outdoor spaces. Working with organisations such as Creative Partnerships, Health Trusts and Local Authorities to create theatre specially tailored to the needs of a particular group or community. Offering theatre workshops and training opportunities to a wide range of community groups. Producing shows for mainstream theatre.
Charlton Athletic Positive Futures	Football training sessions at estate venues around the district including Millmead, Cliftonville West and Central Harbour wards.
Christ Church United Reform Church	The 6 churches provide many activities especially for the young and elderly
Cliftonville Bowling Club	Tuition to youths aged 11-18 in this alternative sports activity in a project known as youth into bowling
Cliftonville Children's Centre	Provide services for families and children such as parent & toddler, English courses, health visiting, midwifery, careers advice etc
Cliftonville W.I.	Encourage friendships amongst the elderly community in Thanet.



Community Education Thanet College	We provide 'first steps' education for people who have no or few qualifications. We target 'hard to reach' groups such as the long term unemployed, lone parents, ethnic minorities and all those who have been disaffected with education in the past. We provide progression routes to further education, training and employment. Our programmes include literacy and numeracy, personal development, computing skills, healthy eating and art.
Community Enterprises Consultancy Community Resource Centre Margate Connexions	Provide office facilities to the Vol/ Comm sector, advice, information, networking. Facilitate the Vol/Comm sector forum. The majority of the Connexions service is delivered through schools and colleges, however we also contract with 31 voluntary and community groups to deliver the service within local communities, particularly where young people live in isolated/rural locations. We provide a one-stop shop with a sign-posting service for careers guidance, housing advice, health issues, job search and individually tailored workshop programmes to help young people into work or training.
Dalby Square Project	Try to improve quality of life. Have spent nearly 5 years raising funds for the community garden involving the community in planning a design, now we are encouraging the community to take pride in their gardens by raising awareness of plants and their care. Study day in square, continuing to fund raise for further play equipment.
Dane Area Action Group ( DAAG )	Street clean ups, monitoring anti-social behaviour seen funding for improvements in the area e.g. alley gating, fencing, preening open spaces and developing them for community use. Liaise with other relevant groups, joint action with them. Produce a newsletter, attend several community forums and invite appropriate speakers to monthly DAAG meetings.
Drapers Windmill	We open the mill to the general public including to groups of children. We maintain, repair and continue to refurbish the windmill machinery.
East Kent Advocacy Service (Rethink)	We operate in East Kent providing independent, free and confidential support to those who experience mental ill health, trained advocates work alongside clients promoting and protecting their rights and interests. We endeavour to eliminate discrimination by empowering individuals to express their thoughts and feelings.
East Kent Crossroads East Kent Cycling Club	Families/under sixteens welcome. Advice on cycle repair. Advice on safe cycling. All people are welcome to ride with us. The 'runs' secretary possess KCC enhanced CRB clearance.
East Kent Users Forum (Rethink)	We represent people's views of the mental health services. The forums have representation at the highest level which means the group's views reach the people who are able to change the services people receive. Based on discussions at meetings the users forum make representation to the organisations responsible for Planning and providing health service.
Elements Community Counselling Charity Elements Community Interest Company	One to one non faith based counselling provision for residents of Thanet. Client focused long & short term therapy. Work shops to community groups, Training programs, group work, mentoring and consultancy capacity building for individuals and community groups. Consultancy to help community groups and people to develop own businesses.



Engaging Youth Forum (part of Thanet Community Safety Partnership)

Engage youth at all levels. The Engaging Youth Group has been set up to help youths residing within Thanet to counter act anti-social behaviour and to help prevent their perception as the main antagonists of this. The Thanet Community Safety Survey found that anti-social behaviour is as much a concern to young people as it is to older members. The Engaging Youth Group will be a working partnership between voluntary and official agencies within the Thanet area. AIM The aim of the meeting is to ensure that youths are neither victims nor perpetrators of anti-social behaviour. Terms of Reference Linking all youth agencies to develop a Youth Policy and Strategy for Thanet in order to raise awareness of youth issues and to ensure that needs are met in the appropriate way by the appropriate agencies. To develop Youth Consultancy forums in order promote positive images of young people and including youths in Local Management Boards. To fill gaps in provisions and to provide outreach services to assist hard to reach groups in order to ensure that all youth groups are included. To also ensure that events are properly advertised and co-ordinated to youths and agencies. To produce a research paper concerning the pressures and risk factors which cause youths to become either offenders or victims of crime. Meetings will be held on a monthly basis with additional meetings being held as required to discuss the minimum number of events being planned per year. Linking with the Safer, Cleaner Thanet Group to develop and deliver local action plans and joint initiatives. Also to report to other sub groups to update on actions taken. Attending at least three residents meetings per year to develop and deliver local action plans. To keep information confidential. Members of the Group Eastern and Coastal Kent Primary Care Trust KCC Primary Intervention Project KCC Youth and Community KCC Youth Inclusion Project Millennium Volunteers Pie Music Factory – Deputy Chair Pipeline - Chair Thanet Community Safety Partnership Thanet District Council Thanet Police Youth Offending Service.

English National Association of Visually Handicapped Bowlers Fegans '160' Family Resource Centre

Organise bowls events and competitions for the visually impaired at all levels from grassroots to international level. Please provide more detail about what you actually do 1. In schools we provide and emotional support service; a 20 minute drop-in for children or a more 'classic' block of 'counselling' sessions. We have also run groups for children with low self-esteem or for children at risk of exclusion. We also provide assemblies and lunchtime clubs with a Christian foundation. 2. We run the Parentalk parenting principles course. We provide the Super Nanny intensive family support programme (1 month intensive parenting intervention). We run a Parents support group and we have case load of a number of families who need on-going befriending, advocacy and support. 3. We are aiming to run a needs-led family centre for the deprived Whitehall estate in Ramsgate (where the centre is based). We run a pre-school, a 'Mums and Tots', an after school club for Infant school aged children, we have a full-time youth worker running various groups and one-2-one support. We run various seasonal and holiday activities. We also provide ongoing and flexible support for the most vulnerable families on the estate.

Focus to Work

Focus to Work has played a pivotal role in the development of Social Enterprise in Kent and the South East. We believe it is our responsibility to enable new and existing social enterprises to develop and prosper. In order to achieve this aim we are partners in a number of projects that seek to improve the support structures, systems and infrastructures of social enterprises in order to facilitate growth of the sector.



Gordon Road Street Scheme (GRASS)	We organise the Cliftonville Olympics, bi annual street clean initiatives to reduce fly tipping by enabling the residents to get rid of unwanted items. We monitor and report: fly tipping, street lights, anti social activity by neighbours and in the streets. We produce and distribute a 500 copy 1/4ly newsletter, GRASS ROOTS. Recent achievements include new pavements and the clean up of Cliftonville Mews and Newgate Gap.
Grotto Hill Area Street Scheme	We have a garden group that meet once a week for two hours for 6-13 year olds. Our group focuses on neighbourhood safety and we regularly run clean up days in the area.
GT Education & Training Guidelines	We also aim to visit any courses, groups or activities where adults get together to ensure that they are offered advice & the latest information on local courses or employment opportunities. We aim to ensure that all adults, however excluded are offered an opportunity for career development, including identification of basic skills needs etc. Guidelines are unique in the proactive way we achieve our aims in the community and the range of community partnerships we have developed across the board.
Haemophilia Society	Provide support for families with Haemophilia and other blood disorders - arrange group holidays, D.L.A, other.
Hartsdown Flyers (Trampoline Club)	Mon @ Hartsdown Sports Centre 6.30-8.30 (2x1 hour sessions) Tues @ Ramsgate Sports Centre 6.30-8.30 (2x1 hour sessions)
Hugin Vikings Football Club	We have 31 teams in the club catering for people from 5 years old to our veteran men's team, the oldest player being 65 years old. We have girls' teams and a ladies team and most play League Football. We train our trainers and managers and encourage them to gain FA coach qualifications.
Isle of Thanet Arts (IOTA) LTD	IOTA's Artmonkeys deliver community and celebratory art projects to vulnerable children and young people aged 5-16 in Thanet and the surrounding area. We hold regular art workshops for specific art projects i.e.: murals, lantern processions, carnivals, festivals, and events. IOTA's Artmonkeys encompasses the five outcomes of Every Child Matters of being healthy, staying safe, enjoyment and achievement, positive contribution and economic wellbeing.
Isle of Thanet Photographic Society	IOTPS is a group of 50 members who meet weekly between September and June for lectures, competitions, discussions and practical sessions
KCA (Kent Council for Addiction)	Harm reduction; advice and information, community counselling, prescribing and shared care; drug intervention programmes and young persons substance misuse services
KCHT Moving Forward	Individual support is given to young people age 16 -25 years giving advice, support and practical help to young people who need to live independently. Individuals are helped to manage the issues of living independently including accessing housing, benefits and specialist advice. Moving Forward provides workshops and positive activities to encourage young people into education and/or employment. Moving Forward builds on existing strengths, treats individuals with respect and listens to the views of others without judging blaming or taking sides. Moving Forward also has one semi-supported property based in Cliftonville. Referrals for placements are made via Rainer 16+ team.
Kent & Medway Social Enterprise Network CIC	Talk to individuals and groups about social enterprise. Deliver workshops on the subject. Provide network members with support, guidance and networking opportunities. Promote social enterprise activities across all sectors. Social Enterprise information conduit for members – from grass routes to national and vice versa.





Kent Refugee Support Group (becoming Refugee & Minority Support Group)	We provide an advice service/office which covers a range of legal support from education, housing, employment, Human Rights, benefits, working Registration Scheme, to racism and immigration work. Other activities are outreach worker Homework club, Integration social evening, community events, workshops in schools and diversity training to organisations and businesses, assisting Self Help Groups and advocating for refugees. We also assist with and provide community development projects that aid integration, promote understanding and reduce social exclusion. Much of this work is in conjunction with the local community groups and other organisations i.e. the Cliftonville Olympics and Global Cultural Day.
Let's Face It	One to one support and counselling. Link families, friends and professionals. Assist people with facial disfigurement to share their experiences, struggles and hopes. Help to build courage to face life again. Provide continuing education to medical, nursing and allied health professionals concerning the lifelong needs of people with facial disfigurement. Educate the public to value the person behind every face.
Little Fishes Toddler Group	Our group meets every Tuesday morning and provides a meeting place and a safe environment for parents, carers and toddlers. Average attendance is 20-30 mums.
Margate Active Retired Association Margate Amateur Boxing Club	Outings, events and social events with 6 clubs in Thanet. On three evenings a week provide fitness training for about 40 members aged 10 to 24 years. ABC preparation for competitions staged in the SE of England. The coaches and volunteers provide positive thought and action on the part of youth from varied social/economic backgrounds.
Margate Baptist Coffee Mornings	We serve the local community by providing a drop in coffee morning 2 days a week, offering refreshment, a friendly welcome to all and someone to talk to.
Margate Baptist Concern Club	Once a week (Wed / Fri) we provide a 3 course meal for up to 50 local residents, many of whom are not otherwise connected to the church but need the friendly welcome and wholesome food.
Margate Civic Society Margate Cricket Club	We enter teams in the Thanet and Canterbury Youth Leagues summer and winter from under 9s to under 15s, including a girls' team, and we have two senior sides too. We feel that it is important that we try to get our teams to play within the spirit of cricket at all times. Importantly though it's not all about leagues and competitions. We run open to all sessions every Monday of the summer and in the summer holidays for children to introduce them to the game. The emphasis is always on about enjoying the game. We feel very strongly that cricket offers children a different kind of sport, emphasising teamwork and the acceptance of the umpire's decision!
Margate Deaf Centre	social clubs for deaf adults Saturday nights; holiday club for deaf children; sign language classes; youth club for deaf Thursdays; social clubs for elderly deaf people Wednesday afternoon; church services for deaf people
Margate Hebrew Congregation	Prayers on Saturday mornings and on all Jewish Holydays. Committee meetings and the AGMM in the Synagogue Hall. Occasional outings. Coffee mornings with a quiz and a raffle. Entertain various school groups of different ages and adult groups.
Margate Lawn Tennis Club	We provide opportunities to all who wish to play tennis. The volunteers on the committee (and others) work hard to provide for this and develop and maintain the facilities on the site.
Margate Recorded Music Society	We meet fortnightly to hear recorded classical music over Hi-Fi.
Margate Royal Naval Association	We hold a monthly meeting to discuss local and national affairs relating to Ex Naval & Royal Marine Veterans. We hold social dinners, lunches and pay visits to other branches.
Margate Yacht Club	Dinghy sailing at weekends, racing on Sundays, practice and learning Saturdays, social events.



Migrant Helpline	Provide orientation briefings to newly arrived asylum seekers and dispersal briefings once they have been through initial accommodation, i.e. before they are dispersed to Wales, Glasgow etc. Caseworkers help to complete NASS forms and for those who are vulnerable such as pregnant women, those with new born babies, help is given by our special needs coordinators.
Millmead Children's Centre Partnership Ltd	Out of school and holiday club for children 5-14 yrs Provide 50 childcare / education places for children in the 0-5 yr bracket. Provide a Community café and allotment project Wide range of out reach services and adult education courses.
Millmead Neighbourhood Centre	Pre school daily. After school club daily. Provide advice and information. Coffee bar facilities.
Options Pregnancy Crisis Centre	We provide a safe and confidential place for those experiencing crisis pregnancies to take time out to consider all their options. Clients are enabled to make a well-informed choice. We offer free pregnancy tests and counselling, pregnancy loss counselling, with male counsellors available for partners, all in a non-judgemental atmosphere. We network and signpost clients to agencies who may best help them, including Connexions. There is a drop-in clinic on Monday and Thursday evenings, 6-8 pm, with appointments at other times. We present Sex and Relationships education programmes in all Thanet Secondary schools.
Pals & Volunteer dept ( Mental Health ) Penguins Preschool	Penguin preschool provides high quality care and education for children aged 2-5 years and support for their families.
Pie Factory Music	We have seen over 40,000 workshops space filled and over 17,000 first time experiences in 6 years see <a href="http://www.piefactorymusic.com">www.piefactorymusic.com</a> for more info.
Quartet in the Community	The Project schools are – Hartsdown Technology College, Holy Trinity and St. John's CEP School, Salmestone Primary School and Garlinge Primary School (currently Infants and Juniors) and through an employed co-ordinator they share resources and attend each others schools for extra curriculum activities – such as After school clubs, family learning, parenting courses, family trips, holiday activities, study support.
Rethink Thanet Way Employment Services Revolution Skatepark Ltd	Give one to one support to our clients who are people with mental health problems who want to return o work or some other meaningful activity. Revolution is a combined Skatepark. Skate-surf shop and climbing centre that has been open since mid 1998. We run 2 hour sessions from 10am to 10pm and cater primarily for users from Thanet and the surrounding areas of Kent although we regularly get visitors from all over the UK and Europe. We provide skateboarding lessons, competitions, Easter and summer skate camps, venues for musicians and artists and generally provide a safe and healthy place for parents to leave their kids unattended.
Shelter Kent Housing Aid	We provide legal advice and advocacy on any aspect of housing to those who are homeless and in housing needs. Access is by way of telephone or drop in services. We cover the whole county of Kent. At the moment we provide a drop in surgery at Margate CVS and run a Court Desk service on Tuesdays at Margate County Court
St Paul's community Trust and Training Centre	Please provide more detail about what you actually do: We provide assistance and advice with housing, benefit and education/training problems. We supply free food / food parcels, toiletries, clothing and (some) bedding to homeless and those awaiting benefit receipts. Where relevant, we refer people to doctors, education establishments, alcohol & drug dependency units, women's' refuges
Sundowner Social Club Committee	We support various charity organisations, organise events, holidays and outings and liaise with outside agencies to provide education and training.



Surrey Road Area Action Group	Improve the safety of the area by alley-gating (already in place), lobbying for better street lighting, work closely with police to combat vandalism, work for cleaner, safer streets, help residents to obtain help for improving and maintaining their properties in a clean, safe and secure state.
Sustainability Actions	Enable change by working towards achieving an ecologically and economically sustainable society by empowering and networking people's potential. Providing information for people to enable this to happen.
Techniques Light & Sound CIC	We can offer ideas, practical support, technical expertise and training opportunities to organisations, businesses, academic institutions and individuals in all aspects of live event management and production. We offer bespoke services to suit the needs of the client, from dry hire of equipment to full production management of an event.
Thanet 106 British Sub Aqua Club	Local and overseas sub aqua diving. Will have to have to have a medical to dive. Training members of the club in safe diving and progressing skills of members already trained. Training and diving within a club. Club is affiliated to British Sub Aqua Club (BSAC).
Thanet Beachwatch	See 2.2, ensuring all health & safety etc. All events insured by Marine Conservation Society.
Thanet Bridge Club	Play duplicate bridge at Northdown House Mon, Wed, Thur 7-10pm.
Thanet Chess League	The Thanet chess League comprises about 12 clubs stretching from Whitstable round to Folkestone, including Margate Chess club, Broadstairs Chess Club, Ramsgate Chess Club.
Thanet Coast Project	A full list of our current scheduled activities can be viewed at <a href="http://www.thanetcoast.org.uk/whats_on.aspx">http://www.thanetcoast.org.uk/whats_on.aspx</a> . Through these events TCP aims to The project aims to: raise awareness of the area's important marine and bird life work with people to safeguard coastal wildlife be a one-stop shop for coastal information promote wildlife events or activities.
Thanet College	Thanet College provides vocational and non vocational training to all groups within the community.
Thanet Community Development Trust	TCDT assists in the regeneration process in Thanet by engaging with local residents to help improve the quality of life and local environments. To build the skills of local people and community activists through training and personal development to create a more inclusive society.
Thanet Community Transport Association	We provide transport with wheelchair access to the people of Thanet to prevent isolation, and encourage people to be independent. Anyone unable to use normal transport due to illness or disability is able to have a door to door service to take them shopping, or to join our excursions and trips as well as our short break holidays. We also provide vehicles for local community groups, clubs and Charities to assist them to go out and about at very affordable rates.
Thanet District Citizens Advice Bureau	Free legal advice and information to anyone who lives or works in Thanet.
Thanet Fairtrade Initiative	A Campaigning Group. We hold events, run workshops, give talks etc. about the plight of producers in the developing world, and encourage consumers – businesses, places of study, places of worship, shops, restaurants, hotels, B&Bs etc. to sell, serve or use Fairtrade products and local produce, and to support our campaign to make and keep Thanet a Fairtrade Island.



Thanet GAP Project	Crèche, parents & toddlers group, youth clubs, lunch club for young people out of work and school, after-school activities, football competitions and a theatre group and various young peoples workshops i.e. break-dancing. Coffee mornings, sit & be fit and lunch club for the elderly. IT courses and one to one tuition and learn direct courses and free internet access. Keep fit and the WEB group; for people with learning difficulties.
Thanet Heart Support Group	We meet once a month when there is a speaker, a chance for a cup of tea/coffee and a chat with other people; a raffle; sales table; heart related books available; a health worker to take blood pressures for those who want it. Transport is made available for those unable to get to the meeting on their own. We also arrange outings occasionally and help those who need it to get to rehabilitation classes.
Thanet Indoor Bowls Club	Provide indoor bowls facility of 8 rinks for members and general public 7 days per week. Also provide restaurant and bar facility for members and general public.
Thanet Mediation Service	We offer mediation to anybody living or working in Thanet who is in conflict or dispute with another/others. We also train school children and adults in the mediation process.
Thanet Mencap Society	Two evening clubs for up to 90 people. A wide area of opportunity (residential, tenanted, education, employment, day services) for people with learning disabilities and respite for families. As a learn direct hub we provide education and skills development for carers, users, staff.
Thanet Mind	Thanet Mind operates three areas of service. Two informal day centres, one in Ramsgate, one in Margate, also a horticultural therapy garden in Cliftonville. We offer a supportive, social environment for those experiencing mental health issues. Promoting social inclusion and wellbeing for all who participate.
Thanet Music & Drama Festival	Run an amateur performing arts festival in February-March each year at multiple venues around Thanet with competitive classes in 5 sections (Instrumental, Pianoforte, Dance, Speech & Drama, Vocal & Choral) assessed by external guest adjudicators.
Thanet Rainbow	We work to ensure LGBT people have a meeting place to exchange information and ideas.
Thanet Senior Citizens Forum Thanet Senior Citizens' Forum Environment Sub Group Thanet Travel forum	Represent the interest and concerns of pensioners over 55.
Thanet Volunteer Bureau	Hold at least 6 meetings a year for each of the following: travel forum; bus sub groups.
Thanet Youth Council	Prospective volunteers can access volunteering opportunities by interview, do-it website, drop-in or telephone call. Leaflets, posters and information on voluntary organisations in Thanet. Database for organisations to register their details and volunteering opportunities they have on offer.
The Children's Society	To give young people in Thanet and voice and a say in what goes on in the area. Our age range is 11-20.
	In Thanet, The Children's Society currently provides a preventative and diversionary service for children and young people aged 5 to 18 years through a small grants scheme called the Diary Awards. Out reach Youth support workers work with groups of children and young people to enable them to develop and deliver their own projects with the support of a grant of up to £500. Areas of benefit for this work are defined by the funders. The Children's Society is also seeking to expand the nature of its work In Thanet with children and young people who are refugees, children with disabilities, children in trouble with the law or young runaways. (see2.2)



The Christian Housing Trust	Managing agent for supported housing for clients from a background of homelessness coupled with mental health problems (Cliftonville). Community cafeteria and resource centre in Ramsgate. Thanet counselling services based in Margate.
The Cliftonville Partnership	<ul style="list-style-type: none"> <li>• Organising regular meetings</li> <li>• Liaising with TDC staff/other community groups and agencies</li> <li>• Organising/supporting local events</li> <li>• Updating businesses with relevant information</li> <li>• Offering support and advice to businesses</li> <li>• Applying for funding, as appropriate to CP's needs.</li> </ul>
The Lighthouse Project	We are a supported housing unit for homeless young men aged 16-25. We offer accommodation, training and social opportunities through the use of key workers who create a support plan for every client.
The Rotary Club of Margate	Extend acquaintance amongst business and professional people. Subscribe to the Rotary Foundation that supports worldwide support for many health, education and humanitarian aid around the world. Raise fund for local national and international charities. Locally we support young people through grants for our Millennium Fund and raise funds for supporting the old and the lonely with meal on Christmas day and numerous other projects.
The Royal School for Deaf Children Margate	We are a school and a college for deaf children and adults.
The Scrine Foundation	In Thanet (Cliftonville) we operate a Resettlement and Rough Sleepers service in Northdown Road. Our main aim is to find accommodation for people who would otherwise be homeless. We do this in Thanet by working with local landlords and estate agents to find suitable accommodation for our clients. Our Rough Sleepers Service is open from 8 – 9pm every night and hands out food, clothes and blankets to people who are sleeping rough in the area.
The Skillnet Group	We support people with learning disabilities to access the community and become more independent and possibly move onto college or work. We can support people individually to make their person centred plan and learn the skills they have identified. We provide training and research for other organisations led by learning disabled people with support if necessary.
University of Kent Victim Support Kent	Deliver presentations, short and accredited courses in community settings. We provide victims of crime the opportunity to talk about their experience to trained volunteers, who listen and offer options on how to cope with the effects of the crime. Victims of all crimes can access this service by self-referring, or through the police if they report the crime.
Volunteer Reading Help	VRH trains volunteers to work with young children within schools and also with Looked After Children after school. Our volunteers help build the children's confidence and self esteem by working 1-1 twice a week with the same 3 children over the course of a year.
Wantsum Savers (Isle of Thanet Credit Union)	We provide savings facilities and encourage all members to put money aside on a regular basis for unforeseen events. We provide affordable loans to members for personal or business purposes. All savings and loans are insured.
Wantsum Angling Association	We operate an angling club for our members and day ticket anglers. We hold many matches throughout the year on our own venues and other local venues. Our venues are available for booking by other clubs and associations.



Windmill community Allotment  
Project

Hands on learning in growing organic food and flowers. Open to all groups or individuals in community to grow and share produce. School groups can access activities linked to curriculum; parent and toddler group; work experience placements. We are hoping to set up children's environmental/gardening club in summer holidays; events and open days; Bee keeping and developing more formal training. Compost toilet, some indoor space, refreshments and orchard individual and communal growing beds and picnic area.



## Appendix 5

Organisations identified as active in Margate Central & Cliftonville West

- 1st Margate (St Johns) Scout Group
- 1st Westgate-on-Sea Boys Brigade
- Adolescent Resource Centre (KCC)
- Air Training Corps 438 (Thanet) Sqn
- Beeping Bush Limited
- Charlton Athletic Positive Futures
- Christ Church United Reform Church
- Cliftonville Bowling Club
- Cliftonville Children's Centre
- Community Education Thanet College
- Community Resource Centre Margate
- Connexions
- Dalby Square Project
- Dane Area Action Group ( DAAG )
- East Kent Advocacy Service (Rethink)
- East Kent Crossroads
- East Kent Cycling Club
- East Kent Users Forum (Rethink)
- Elements Community Counselling Charity
- Elements Community Interest Company
- Engaging Youth Forum (part of Thanet Community Safety Partnership)
- Fegans '160' Family Resource Centre
- Focus to Work
- Gordon Road Street Scheme (GRASS)
- Grotto Hill Area Street Scheme
- Guidelines
- Hartsdown Flyers (Trampoline Club)
- Hugin Vikings Football Club
- Isle of Thanet Arts (IOTA) LTD
- Isle of Thanet Photographic Society
- KCA (Kent Council for Addiction)
- KCHT Breakthrough/Breakthrough Plus
- KCHT Moving Forward
- Kent Refugee Support Group (becoming Refugee & Minority Support Group)
- Little Fishes Toddler Group
- Margate Active Retired Association
- Margate Amateur Boxing Club
- Margate Baptist Coffee Mornings
- Margate Baptist Concern Club
- Margate Civic Society
- Margate Cricket Club
- Margate Lawn Tennis Club
- Margate Recorded Music Society
- Margate Royal Naval Association
- Migrant Helpline
- Millmead Children's Centre Partnership Ltd
- Options Pregnancy Crisis Centre
- Penguins Preschool
- Pie Factory Music
- QUARTET IN THE COMMUNITY
- Rethink Thanet Way Employment Services
- Revolution Skatepark Ltd
- Shelter Kent Housing Aid
- St Paul's community Trust and Training Centre
- Sundowner Social Club Committee
- Surrey Road Area Action Group
- Sustainability Actions
- Thanet 106 British Sub Aqua Club
- Thanet Beachwatch
- Thanet Bridge Club
- Thanet Coast Project
- Thanet College
- Thanet Community Development Trust
- Thanet Community Transport Association
- Thanet District Citizens Advice Bureau
- Thanet GAP Project
- Thanet Heart Support Group
- Thanet Indoor Bowls Club
- Thanet Mediation Service
- Thanet Mencap Society
- Thanet Mind
- Thanet Senior Citizens' Forum Environment Sub Group
- Thanet Travel forum
- Thanet Volunteer Bureau
- Thanet Youth Council
- The Children's Society
- The Christian Housing Trust
- The Cliftonville Partnership
- The Royal School for Deaf Children Margate
- The Scrine Foundation
- The Skillnet Group
- Victim Support Kent
- Volunteer Reading Help
- Wantsun Savers (Isle of Thanet Credit Union)
- Wantsun Angling Association
- Windmill community Allotment Project



## Appendix 6

### Facilities which need improvements

Margate Baptist Coffee Mornings	<b>CT9 1BD</b>	New chairs, improved coffee making equipment, water boiler etc, new cups, mugs plates.
Little Fishes Toddler Group	<b>CT9 1BD</b>	New wheeled toys.
Margate Baptist Concern Club	<b>CT9 1BD</b>	New cooking equipment, stainless steel pans etc Some new crockery etc needed.
Sustainability Actions	<b>CT9 1RR</b>	Vestibule at entrance to retain heat when automatic door is used. Ability to reduce hearing below 16 degrees as there are no operable windows.
Thanet Coast Project	<b>CT9 1XZ</b>	Dedicated office facility & interpretation building to promote public interaction.
Elements Community Counselling Charity	<b>CT9 1EJ</b>	2nd counseling room. More room & equipment for group sessions.
Elements Community Interest Company	<b>CT9 1EJ</b>	2nd counseling room, better equipment & 2nd toilet.
Thanet District Citizens Advice Bureau	<b>CT9 1EU</b>	3.4 Accommodation is all unsuitable. Would need fully adapted or purpose built accommodation.
Penguins Preschool	<b>CT9 1NY</b>	Better equipment. Children would have access to improved resources and families would benefit indirectly through their children.
The Lighthouse Project	<b>CT9 2JU</b>	Both the interior and exterior of the building are in a bad way – they need repair work and decoration. Also the back and front of the building need some kind of community garden.
1st Margate Boys and Girls Brigades	<b>CT9 2HE</b>	Continuing redecoration, internal and minor repairs.
Options Pregnancy Crisis Centre	<b>CT9 1NY</b>	Decoration and new flooring.
Kent Refugee Support Group	<b>CT9 1EG</b>	Double glazing, central heating and loft insulation. Disability access to change entrance and downstairs office extension.
Windmill community Allotment Project	<b>CT9 1NY</b>	Establish a temporary classroom/volunteer room with tea facilities immediately, then plan for eco building which had classroom and kitchen, employ architect etc.
Cliftonville Bowling Club	<b>CT9 1JF</b>	Improve security and fencing on site immediately. Expand the youth project. Improve the signage to advertise it and seating.
Beeping Bush Limited	<b>CT9 1ES</b>	Fit plasterboard ceiling and lighting, fit fire doors, sink, hearing loop, internal refurbishment to gain cinema/entertainments license.
Thanet Mencap Society	<b>CT9 2RB</b>	Front facades, toilet facilities, training areas.
Dalby Square Project	<b>CT9 2EP</b>	Further play equipment for the square. More IT
Focus to Work	<b>CT9 1EY</b>	Improved access, services and equipment.
The Skillnet Group	<b>CT9 1QD</b>	More office equipment and training opportunities.
St Pauls community Trust and Training Centre	<b>CT9 2DB</b>	Much of the main building is fairly run down and is in need of decoration. A separate toilet block exclusively for the cafeteria and a shower within the clients' toilet area would both be very useful.
Community Resource Centre Margate	<b>CT9 1PR</b>	Rear entry door phone, heating control / thermostat, mend roof and retractable fire escape ladder.





Margate Yacht Club	<b>CT9 1HD</b>	Repair building, make inside more adaptable for current use; complete re-organisation; decoration; modernisation.
Chalkfoot Theatre Arts	<b>CT9 1LE</b>	The building is affected by damp ingress and needs refurbishment. The company vehicle needs replacement.
Thanet Youth Council	<b>CT9 1RP</b>	To progress the Youth Councils aims as outlined 2.2 The building has a lot to offer the local community and funding would enable more extensive use of the available facilities.
The Christian Housing Trust KCHT Moving Forward	<b>CT9 1JT</b> <b>CT9 1BD</b>	Upgrade supported housing facilities; upgrade equipment for training. We have a basement here that is not used to it's full potential with funding we could make this more service user friendly, put a whiteboard up, projector etc for the workshops and activities we run. The facilities here are already used fully by a wide range of agencies.
KCHT Breakthrough/Breakthrough Plus	<b>CT9 1BD</b>	We have a basement here that is not used to it's full potential with funding we could make this more service user friendly, put a whiteboard up, projector etc for the workshops and activities we run.
Air Training Corps 438 (Thanet) Sqn East Kent Users Forum (Rethink)	<b>CT9 1NA</b> <b>CT9 1DT</b>	We have numerous jobs around our premises that need attention! We would hold more groups out in the community for people with mental health problems. We are very under funded if we had more funding we could set up more support groups for people with mental health problems. We could also put more support into groups we already run e.g. Woman's Group and Gay forum.
The Scrine Foundation Wantsum Savers (Isle of Thanet Credit Union)	<b>CT9 2RD</b> <b>CT9 2QD</b>	We would like to improve our training facilities . We would seek to move to larger premises in the same area.

## Appendix 7

### Groups with facilities to offer others

- Beeping Bush Limited
- Christ Church United Reform Church
- Community Education Thanet College
- Community Resource Centre Margate
- Elements Community Counselling Charity
- Elements Community Interest Company
- Fegans '160' Family Resource Centre
- Focus to Work
- Guidelines
- Hugin Vikings Football Club
- Isle of Thanet Arts (IOTA) LTD
- KCHT Breakthrough/Breakthrough Plus
- KCHT Moving Forward
- Kent Refugee Support Group
- Margate Cricket Club
- Margate Lawn Tennis Club
- Penguins Preschool
- Pie Factory Music
- Revolution Skatepark Ltd
- St Pauls community Trust and Training Centre
- Thanet 106 British Sub Aqua Club
- Thanet College
- Thanet Community Development Trust
- Thanet District Citizens Advice Bureau
- Thanet GAP Project
- Thanet Indoor Bowls Club
- Thanet Mencap Society
- Thanet Volunteer Bureau
- The Children's Society
- The Christian Housing Trust
- The Royal School for Deaf Children Margate
- The Scrine Foundation
- Wantsun Angling Association



## Appendix 8

### Organisations that would consider sharing their expertise

- 1st Cliftonville (Holy Trinity) Rainbow Unit
- Chalkfoot Theatre Arts
- Christ Church United Reform Church
- Cliftonville Childrens Centre
- Community Enterprises Consultancy
- Connexions
- Dalby Square Project
- East Kent Users Forum (Rethink)
- Elements Community Counselling Charity
- Elements Community Interest Company
- Engaging Youth Forum (part of Thanet Community Safety Partnership)
- Focus to Work
- GT Education & Training
- Haemophilia Society
- Isle of Thanet Arts (IOTA) LTD
- KCHT Breakthrough/Breakthrough Plus
- KCHT Moving Forward
- Kent & Medway Social Enterprise Network CIC
- Kent Refugee Support Group (becoming Refugee & Minority Support Group)
- Margate Cricket Club
- Pie Factory Music
- Sundowner Social Club Committee
- Sustainability Actions
- Techniques Light & Sound CIC
- Thanet Coast Project
- Thanet Community Development Trust
- Thanet District Citizens Advice Bureau
- Thanet Indoor Bowls Club
- Thanet Mediation Service
- Thanet Mencap Society
- Thanet Rainbow
- Thanet Volunteer Bureau
- The Children's Society
- The Royal School for Deaf Children Margate
- The Scrine Foundation
- The Skillnet Group
- Wantsum Savers (Isle of Thanet Credit Union)
- Windmill Community Allotment Project