# Employment and Support Allowance



#### How to claim

The best way to make a claim is by phone.

Please contact us on 0800 055 6688. Calls to 0800 numbers are free from BT landlines but you may have to pay if you use another phone company a mobile or if you are calling from abroad.

If you have speech or hearing difficulties you can contact us using a textphone on 0800 023 4888.

You can ask a friend or relative or an organisation that you know and trust to help you, or contact Jobcentre Plus.

This form is available in Welsh for customers in Wales. If you wish to speak to us in Welsh please contact us on 0800 012 1888.

#### **About this form**

You may not get Employment and Support Allowance if you do not

- answer all the questions on the form that apply to you and your partner, if you have one, and
- send us the completed claim form and all the documents we ask for straight away.

If you are unable to do this, please tell us why in Part 22 Other **information**. Sometimes we may still be able to deal with your claim.

You should send your claim form back to us within one month of the date it was sent to you. If you do not, you may only get benefit from the date you give us all the information we need.

Please read the notes before you fill in this form. They will help you decide what to claim.

**Employment and** Support Allowance Working for a better life

**ESA1** 04/09

For our use

Office code

Issue date

# What is Employment and Support Allowance?

Employment and Support Allowance is a social security benefit for people who have an illness or a disability.

You may be able to get Employment and Support Allowance if you have an illness or disability, and you

- are unemployed, or
- are self-employed, or
- work for an employer but you cannot get Statutory Sick Pay, or
- have been getting Statutory Sick Pay but it has now stopped.

Statutory Sick Pay is money employers pay to employees who are away from work for 4 days or more in a row because of their illness or disability.

### Work capability assessments

We may ask you to take part in a work capability assessment. By 'work capability assessment' we mean

- filling in and returning a questionnaire, and
- going to a medical assessment.

We will contact you about this. If you do not fill in the form or take part in an assessment, we may stop your benefit.

### Work focused interviews

We may ask you to go to work focused interviews that will help you get back into work. We will contact you about these. If you do not take part in these interviews, we may reduce your benefit.

# Contribution-based Employment and Support Allowance

Contribution based Employment and Support Allowance is based on how much National Insurance you have paid in the last two tax years. Generally, self employed contributions will not help you qualify for contribution based Employment and Support Allowance.

Contribution-based Employment and Support Allowance is paid at a basic rate for the first 13 weeks. We will then pay your benefit at a rate based on your work capability assessment. We call the first 13 weeks that we pay your benefit your 'assessment phase'.

Sometimes you cannot get contribution-based Employment and Support Allowance based on your United Kingdom (UK) National Insurance contributions. But you may be able to get contribution-based Employment and Support Allowance if you have worked outside the UK.

We may reduce your contribution-based Employment and Support Allowance if you get

- other social security benefits
- $\bullet$  a personal or occupational pension
- a public service pension.

Your savings will not affect your contribution-based Employment and Support Allowance.

# Income-related Employment and Support Allowance

You may get income-related Employment and Support Allowance if you do not have enough money coming in.

You can claim income-related Employment and Support Allowance for

- you and your partner
- some housing costs
- special needs. For example, if you or a member of your family have a disability.

We may reduce your income-related Employment and Support Allowance if you or anyone you are claiming for has

- savings over £6,000
- money coming in each week. For example
  - earnings from part-time work
- other social security benefits
- personal or occupational pensions.

#### If you are claiming for a partner

We may ask your partner to go for work focused interviews. If we need your partner to go for an interview, we will contact them after you have been getting income-related Employment and Support Allowance for 26 weeks or more.

If they do not take part in these interviews, it may affect your benefit.

We use 'partner' to mean

- a person you are married to or a person you live with as if you are married to them, or
- a civil partner or a person you live with as if you are civil partners.

# **Employment and Support Allowance in Youth**

If you are aged between 16 and 25, sometimes you can claim Employment and Support Allowance even if you have not paid enough National Insurance contributions.

You may be able to claim Employment and Support Allowance in Youth if

- you are aged between 16 and 20, or
- you are aged between 21 and 25, and you were in education or training during the last three months before your 20th birthday, and
- you have been unable to work because of illness or disability for at least 28 weeks, and
- you normally live in Great Britain, and have lived in Great Britain for 26 weeks in the year before you claim.

If you do not normally live in Great Britain, or have not lived in Great Britain for 26 weeks in the year before you claim, but you are

- a serving member of HM Armed Forces
- an airman
- a mariner, or
- working on the continental shelf you may still be able to claim Employment and Support Allowance in Youth.

Employment and Support Allowance in Youth is a flat rate benefit for the first 13 weeks. We will then pay your benefit at a rate based on your work capability assessment.

We may reduce your Employment and Support Allowance in Youth if you get

- other social security benefits
- a personal or occupational pension, or
- a public service pension.

Your savings will not affect your Employment and Support Allowance in Youth.

#### **Child Tax Credit**

Employment and Support Allowance does not include money for children or qualifying young persons. But you can claim Child Tax Credit. To find out more about Child Tax Credit visit www.hmrc.gov.uk

You can claim Child Tax Credit online too.

You can also phone HM Revenue & Customs about Child Tax Credit on **0845 300 3900**. If you have speech or hearing difficulties you can contact them using a textphone on **0845 300 3909**.

Lines open 8am–8pm seven days a week except Christmas Day, Boxing Day and New Year's Day. If you need help or a form in Welsh, please phone **0845 302 1489**. Lines are open 8.30am–5pm Monday to Friday.

We use 'child' to mean a person aged under 16 who you are getting Child Benefit for.

We use 'qualifying young person' to mean a person aged 16, 17, 18 or 19 who you are getting Child Benefit for.

### **Medical certificates**

If you are getting Statutory Sick Pay, please send us your current medical certificate with your claim.

If you are not entitled to Statutory Sick Pay, you do not normally need to get a medical certificate for the first 7 days of your illness or disability. From the 8th day you will need to get a medical certificate from your doctor and send it to us.

# How we collect and use information

The information we collect about you and how we use it depends mainly on the reason for your business with us. But we may use it for any of the Department's purposes, which include

- social security benefits and allowances
- child support
- employment and training
- private pensions policy, and
- retirement planning.

We may get information from others to check the information you give to us and to improve our services. We may give information to other organisations as the law allows, for example to protect against crime.

To find out more about how we use information, visit our website **www.dwp.gov.uk/privacy.asp** or contact any of our offices.

#### Our service standards

At Jobcentre Plus we aim to provide a high standard of customer service at all times. Details of the standard of service you can expect from us can be found on our website at www.jobcentreplus.gov.uk

You can access our website from many libraries.

For more information please contact Jobcentre Plus.

#### More information

To find out more, ask for a leaflet about Employment and Support Allowance from Jobcentre Plus. Or visit our website at www.jobcentreplus.gov.uk

### Before you fill in this form

To work out if you need to fill in this form answer the questions below.

а	Do you get any special medical treatment?  By 'special medical treatment' we mean  dialysis  radiotherapy  chemotherapy  plasmapheresis  total parenteral nutrition for gross impairment of enteric function.	No ☐ Please go to question <b>b</b> .  Yes ☐ Please go to question <b>d</b> .
b	Are you employed by an employer, even if you are not working at the moment?	No Please go to question d.  Yes If you have more than one job, please tell us how many below.
С	Have any of your employers given you a form <b>SSP1</b> ?	No You may be able to get Statutory Sick Pay instead of Employment and Support Allowance. Ask your employer about Statutory Sick Pay before you fill in this form.  Yes You must send us a separate form SSP1 for each job you do along with this form.
d	Have you claimed Incapacity Benefit during the 104 weeks before the date you want to claim from?  Did you start work or training within one month of leaving Incapacity Benefit?	No Please go to the next page.  Yes We will contact you about this.  No Please go to the next page  Yes Do not complete the rest of this form contact us on 0800 055 6688

### Part 1 About your claim

before the date you first got in touch with us.

What date do you want to claim
<b>Employment and Support Allowance from?</b>
We will need more information if the date you put is

/ /

To help you decide which parts of the form to fill in, answer the question below and follow the instructions.

Claim **income-related** Employment and Support Allowance

- if you think you cannot get contribution-based
   Employment and Support Allowance, or Employment and Support Allowance in Youth or
- if you think that contribution-based Employment and Support Allowance, or Employment and Support Allowance in Youth, will not be enough to live on or
- to get money for your partner, if your partner works less than 24 hours a week or
- to get help with your housing costs or
- if you and your partner have savings of £16,000 or less.

# Do you want to claim income-related Employment and Support Allowance? Tick Yes if you are not sure.

If you do not claim income-related Employment and Support Allowance now, but then ask for it at a later date, we may only pay it from that later date. No Go to page 2. Fill in the answer boxes under You on pages 2 to 24. Then go to page 45.

Yes Fill in the answer boxes under You and Your partner on pages 2 to 24. Then go to page 25.

# Does your partner, if you have one, agree to you making this claim?

If you do not have a partner got to page 2

No Still tell us as much as you can about your partner.
We will get in touch with you about this.

Yes Your partner may need to go to a work focused interview if you are claiming for them.

## Part 2 **About you and your partner**

	You	Your partner
	Everyone must fill in this column.	Fill in this column if you have a partner and want to claim income-related Employment and Support Allowance.
Surname		
Other names		
Any other surnames you have been known by		
Title	Mr Mrs Miss Ms Other title	Mr Mrs Miss Ms Other title
Date of birth	/ /	1 1
National Insurance number You can get this from payslips or from tax papers.	Letters Numbers Letter	Letters Numbers Letter
Address Please tell us your address, and tell us your partner's address, if different.		
	Postcode	Postcode
Address, if different in the last 3 years. If you need to tell us about more than one other address, use the space in Part 22 Other information.	Doctoode	Doctordo
	Postcode	Postcode
Mobile phone number		
Daytime phone number, if different	Code Number	Code Number
	work home	work home
Nationality For example, British.		

## Part 2 About you and your partner continued

	You	Your partner	
If you are homeless but have a temporary address, even if this changes from day-to-day, please tick this box.	Please say where we can get in touch with you in the address box below.	Please say where we can get in touch with yo in the address box below.	
If you are homeless and have nowhere to live at all, please tick this box.	Please say where we can get in touch with you  Postcode	Please say where we can get in touch with yo  Postcode	
What is your marital or civil partnership status? Tick all the boxes that apply. If you tick more than one box, please tell us why in Part 22 Other information.	Married or civil partner  Divorced or civil partnership dissolved  Single  Separated  Living together  Widowed or surviving civil partner  Date became widowed or surviving civil partner	Married or civil partner  Divorced or civil partnership dissolved  Single  Separated  Living together  Widowed or surviving civil partner  Date became widowed or surviving civil partner	
Are you expecting a baby?  If you ticked Yes, you may be able to get  Healthy Start Vouchers. To claim Healthy Start  Vouchers, fill in the form in leaflet HS01 'Free milk for pregnant women'. You can get it from  your doctor's surgery or health clinic. Or you can phone 0845 610 1112.	No  Yes What date is the baby due?	No  Yes What date is the baby due?	
Have you had a baby in the 39 weeks before the date you are claiming from?	No  Yes What date was your baby born?	Yes What date was your baby born?	

## Part 3 **About your illness or disability**

	You	Your partner
What date did your illness or disability start?	/ /	/ /
Please give brief details of your illness or disability		
Name of doctor who signs your medical certificates		
Address of doctor who signs your medical certificates		
	Postcode	Postcode
Phone number of doctor who signs your medical certificates	Code Number	Code Number
Are you getting Statutory Sick Pay?	No Please go to the next question.	
	Yes Please send your current medical certificate to us. Go to the next page.	
Are you entitled to Statutory Sick Pay? If you are not sure, please ask your employer.	No Ask your doctor for a medical certificate from the 8th day of your illness or disability, and send it to us.  Yes	

### Part 3 About your illness or disability continued

	You	Your partner
Have you been in hospital as an in-patient	No 🔲	No 🗌
in the last 52 weeks?	Yes Please tell us about this below.	Yes
Name and address of hospital		
		-
	Postcode	Postcode
Date you went into hospital	/ /	/ /
Have you come out of hospital?	No 🔲	No 🗌
	Yes Date you came out of hospital	Yes Date your partner came out of hospital
Are you due to go into hospital in the next 3	No 🔲	No 🗌
months?	Yes Date you are due to go into hospital	Yes Date your partner is due to go into hospital
Have you ever been registered or certified	No 🔲	No 🗌
<ul> <li>as blind or severely sight impaired with</li> <li>a local authority in England or Wales, or</li> <li>a regional or islands council in Scotland?</li> </ul>	Yes Please tell us the name of the local authority or council.	Yes Please tell us the name of the local authority or council.
Has your local authority or council removed	No 🔲	No 🗌
you from the register?	Yes Date your local authority removed you from the register	Yes Date your local authority removed your partner from the register

### Part 4 Special rules

**Special rules** apply to people who are not expected to live longer than 6 months because of an illness.

If you claim under special rules, you will be able to get your benefit more quickly and easily.

	You
Do you think that the special rules	No Go to Part 5 About work
apply to you?	Yes Ask your doctor or specialist for a DS1500 Report.
	The <b>DS1500 Report</b> is a report about your medical condition. You will not have to pay for it.
	You can ask the doctor's receptionist, or nurse, or a social worker to arrange this for you. You do not have to see the doctor. You should be given the <b>DS1500 Report</b> straight away. Ask for the report in a sealed envelope if you do not want anyone to see it.
	If you cannot get your <b>DS1500 Report</b> in time, claim Employment and Support Allowance anyway. Then give us the <b>DS1500 Report</b> as soon as you can.
Have you already asked for a <b>DS1500 Report</b> for your claim for Disability Living Allowance?	No  Yes You do not need to get another DS1500 Report. Send the DS1500 Report with your claim for Disability Living Allowance.
Have you already sent the <b>DS1500 Report</b> with your claim for Disability Living Allowance?	No

### Part 5 **About work**

### We need to know about work you are doing now

We need to know about any

- work for an employer or self-employed work
- full-time or part-time work
- permanent or casual work

- unpaid work or paid work
- work as a company director
- time spent on Work-Based Training for Young People, or Skillseekers in Scotland.

Are you working at the moment? If you do voluntary work or you are temporarily absent from work, still tick Yes and tell us when you usually work.	You  No Please send us your P45. Go to Part 6 About other benefits.  Yes Please tell us about this below.	Your partner  No Go to Part 6 About other benefits.  Yes Please tell us about this below.
Date the work started	/ /	/ /
If you are no longer working, date you last worked	/ /	/ /
Number of hours a week you usually work	hours	hours
Number of days a week you usually work	days	days
Number of hours a week you currently work	hours	hours
Number of days a week you currently work	days	days
Employer's name		
Employer's address	Postcode	Postcode
Employer's phone number	Code Number	Code Number
Job title		
Clock, payroll or employee number		

### Part 5 About work continued

	You	Your partner
Will your employer keep paying you if you are off work because of an illness or disability?	No ☐ Yes ☐	No S
Do you get any money for expenses?	No  Yes	NoYes
Does the employer pay any money towards a pension for you?	No C	No C
Is the work you do voluntary work?	to be paid for the work?  Do you get anything else in return for working? For example, things	No Services Can your partner choose whether or not to be paid for the work?  Yes Does your partner get anything else in return for working? For example, things like accommodation or food.
Are you self-employed or a sub-contractor?	No  Yes  We will send you a form B16 to fill in ar return to us.	No Ves We will send you a form B16 to fill in and return to us.
Do you work in a specialist occupation?  By 'specialist occupation' we mean  an auxiliary coastguard  a part-time fire-fighter  a part-time member of a lifeboat crew, or  territorial or reserve forces.	No C	No Service
Are you involved in a trade dispute?  By 'trade dispute' we mean a dispute between you and your employer or ex-employer.	No  Yes	No  Yes We will write to you about this.

### Part 5 About work continued

	You
Do you know when you will be well enough to work again?	No Tell us when you will be well enough to work.
Are you going to go back to work?	No 🔲
	Yes What date will you go back to work?
Did you work a night shift which included midnight on the date you last worked?	No Please tell us about this below.
What date and time did you start the shift?	/ / at am / pm
What date and time did you end the shift?	/ / at am / pm
Will you go back to work on a night shift which includes midnight?	No Please tell us about this below.
What date and time will you start the shift?	/ / at am / pm
What date and time will you end the shift?	/ / at am / pm

If you have more than one employer, please tell us about them in Part 22 Other information.

#### Part 6 About other benefits

We need to know about any social security benefits you are getting now, or have claimed in the past. We will tell you if they affect your Employment and Support Allowance.

#### For example, you must tell us about

- Attendance Allowance
- Bereavement Allowance
- Bereavement Payment
- Carer's Allowance
- Disability Living Allowance
- Incapacity Benefit
- Income Support

- Industrial Death Benefit
- Industrial Injuries Disablement Benefit
- Jobseeker's Allowance
- Maternity Allowance
- Motability or any other help with mobility problems
- Pension Credit

- Reduced Earnings Allowance
- State Pension
- Severe Disablement Allowance
- Unemployability Supplement
- Widow's Benefit
- Widowed Mother's Allowance
- Widowed Parent's Allowance

You must also tell us about any other social security benefits, even if they are not on this list.

Do not tell us about Housing Benefit or Council Tax Benefit. We will ask you about this later.

You

Are you getting or waiting to hear about any social security benefits now?

No Go to page 12.

Yes Please tell us about these benefits on page 11.

Your partner

No Go to page 12.

Yes Please tell us about these benefits on page 11.

	Benefit 1	Benefit 2	Benefit 3
Name of the benefit			
Who is getting the benefit?			
Reference number You can find this number on letters we have sent about the benefit.			
How much is paid?	£	£	£
How often is it paid?	Weekly Monthly	Weekly Monthly	Weekly Monthly
	Fortnightly 4 weekly	Fortnightly 4 weekly	Fortnightly 4 weekly
	Other every	Other every	Other
What day is it paid?			
How is it paid?	Direct into a bank or building society account	Direct into a bank or building society account	Direct into a bank or building society account
	By cheque	By cheque	By cheque
Date of next payment	/ /	/ /	1 1
Is any money being deducted from	No 🗌	No 🗌	No 🗌
the benefit?	Yes	Yes	Yes
How much is being deducted?	£	£	£
What is it being deducted for?			

If you need to tell us about more than 3 benefits, please tell us in Part 22 Other information.

	You	Volle portpor
	10u	Your partner
Have you ever claimed Carer's Allowance? Tick Yes, even if you were not paid any	No 🗌	No 🗌
Carer's Allowance. This could have been because you were better off getting another social security benefit.	Yes	Yes
Has the Carer's Allowance stopped in	No 🔲	No 🗌
the last 3 months?	Yes	Yes
Date of last claim or payment	/ /	
Name of the person being cared for		
Address of the person being cared for	Postcode	Postcode
Does anyone care for you on a regular basis?	No 🔲	No 🗌
	Yes _	Yes 🗌
What is their name and address?		
	Postcode	Postcode
Do they get Carer's Allowance for caring for you?	No 🗌	No 🗌
Tick <b>Yes</b> , if they have claimed Carer's Allowance and are waiting to hear about it	Yes	Yes

	You	Your partner	Children or qualifying young persons
Do you or your partner or any of your children or qualifying young persons who live in your household get Disability Living Allowance?  We use 'child' to mean a person aged under 16 who you are getting Child Benefit for.  We use 'qualifying young person' to mean a person aged 16, 17, 18 or 19 who you are getting Child Benefit for.	No See See See See See See See See See Se	No Yes	No  Yes Who gets the allowance?
Is the Disability Living Allowance for help with getting around?	No	No  What rate is paid? Lower rate Higher rate	No  Yes What rate is paid? Lower rate Higher rate
Is the Disability Living Allowance for help with personal care?	Yes What rate is paid? Lowest rate Middle rate Highest rate	No  Yes What rate is paid? Lowest rate Middle rate Highest rate	No  Yes What rate is paid? Lowest rate Middle rate Highest rate
Do you or your partner or any of the children or qualifying young persons who live in your household get  • Attendance Allowance  • Motability  • War Pension Mobility Supplement, or  • other help with mobility problems?	No U	No U	No  Yes Who gets the benefit or help?

	You	Your partner		
Do you get War Widow's or	No 🔲	No 🔲		
War Widower's Pension?	Yes	Yes		
Reference number				
Are you currently getting Return to Work Credit?	No 🔲	No 🔲		
	Yes	Yes		
Did you get Return to Work Credit in the last 3 months?	No 🗌	No 🗌		
in the last 3 months?	Yes Date of the last payment / /	Yes Date of the last payment / / /		
Do you get In Work Credit?	No 🔲	No 🔲		
	Yes Date of the last payment / /	Yes Date of the last payment / /		
Is anyone getting, or has anyone just stopped getting, Child Benefit for you?	No  Yes Please tell us about them below.	No  Yes Please tell us about them below.		
Their surname				
Their other names				
Their address	Postcode	Postcode		
Their Child Benefit reference number	Numbers Letters	Numbers Letters		
Their China Delicite following framed				

	You	Your partner
Have you claimed any other benefits in the last 3 years?	No 🔲	No 🗌
If the claim was turned down, still tick <b>Yes.</b>	Yes Tell us the last benefit you claimed below.	Yes Tell us the last benefit you claimed below.
Name of benefit		
Date of last payment	/ /	
Which benefit office dealt with the claim?		
Was your name or address different when you last claimed a benefit?	No  Yes Please tell us about this below.	No Please tell us about this below.
Full name		
Address		
	Postcode	Postcode
When did you move to your present address?	/ /	/ /
Is anyone getting extra money added to	No 🔲	No 🔲
their benefit for you?	Yes Please tell us about this in Part 22 Other information.	Yes Please tell us about this in Part 22 Other information.

## Part 7 About time spent abroad

	You	Your partner
Have you	No 🔲	No 🔲
<ul> <li>worked or claimed benefit, or</li> <li>been a member, or in the family of a member of HM Armed Forces</li> <li>outside the United Kingdom in the last 5 years?</li> <li>By the 'United Kingdom' we mean England,</li> </ul>	Yes	Yes
Scotland, Wales and Northern Ireland.	Country	Country
Which countries did you go to, and when?		
	From To	From To / /
	Country	Country
	From To / /	From To / /
Please tick the boxes that describe what you did while you were abroad.	Employed by a foreign employer Self-employed	Employed by a foreign employer Self-employed
	Employed by a UK employer	Employed by a UK employer Claimed UK benefit Claimed UK
Were you abroad because you were in HM Armed Forces?	No  Yes	No  Yes
Were you abroad because someone in your family was in HM Armed Forces?	No  Yes	No  Yes
What is their relationship to you? For example, your father or mother.		

### Part 7 About time spent abroad continued

Are you exempt from paying UK income tax?	You No  Yes	Your partner  No  Yes
Were you abroad for more than one year in total in the 5 years before you stopped paying UK income tax?	No ☐ Yes ☐	No ☐ Yes ☐

### Part 8 **About statutory payments**

We need to know about any statutory payments you are getting from your employer, or have claimed in the past. We will tell you if they affect your Employment and Support Allowance.

#### For example, you must tell us about

- Statutory Adoption Pay
- Statutory Maternity Pay
- Statutory Paternity Pay
- Statutory Sick Pay

	You		Your partne	er	
Are you getting or waiting to hear about	No 🔲		No 🔲		
any statutory payments now?	Yes Please tell us about the	nis below.	Yes Please	tell us about th	nis below.
Name of the statutory payment					
Who do you get your statutory payment from?					
How much money do you get and how often?	£ every	weeks / months	£	every	weeks / months
What day is it paid?	day			day	
Have you ever had a statutory payment in	No Go to Part 9 About p	ensions.	No 🔲 Go to I	Part 9 About p	ensions.
the past?	Yes Please tell us about the	Yes Please tell us about this below.			
Name of the statutory payment					
Who did you get your statutory payment from?					
How much money did you get and how often?	£ every	weeks / months	£	every	weeks / months
What day was it paid?	day			day	
If you need to tell us about any other statutory pay	yments, tell us in Part 22 Other in	formation.			

### Part 9 **About pensions**

## Are you getting or waiting to get a pension? By 'pension' we mean

- an occupational pension,
- a personal pension
- a retirement annuity contract, or
- payment from the Armed Forces Compensation Scheme.

#### Do not tell us about State Pension here.

#### Tick Yes if you get

- regular pension payments
- an annual compensation payment from a previous job
- lump sum payments from an occupational or personal pension. These could be paid yearly.
- payments from the Pension Protection Fund
- Financial Assistance Scheme payments.

#### You

- No Go to Part 10 About permanent health insurance.
- Yes Please tell us about this below.
  If you have more than one pension, please tell us about them in Part 22 Other information.

#### Your partner

- No Go to Part 10 About permanent health insurance
- Yes Please tell us about this below.

  If your partner has more than one pension, please tell us about them in Part 22 Other information.

### Please send us proof of your pension income. For example

- a letter of entitlement from your employer or the insurance company that pays the pension
- a payment advice notice from your pension provider
- a current wage slip showing details of your pension income.

Send us the original documents. Do not send us photocopies.

If you do not send proof of pension income, you may lose benefit.

What type of pension are you getting or waiting to get?

- Personal pension
- Occupational, work or employee's pension
- Retirement annuity contract
- Public service pension
- Pension paid to you as a beneficiary

- Personal pension
- Occupational, work or employee's pension
- Retirement annuity contract
- Public service pension
- Pension paid to you as a beneficiary

### Part 9 About pensions continued

	You	Your partner
Name and address of your pension provider		
	Postcode	Postcode
Their phone number	Code Number	Code Number
Pension or policy reference number		
How much is the pension <b>before</b> any deductions? For example, deductions like income tax.	£ every weeks / months / year	£ every weeks / months / year
How much is the pension <b>after</b> any deductions?	£ every weeks / months / year	£ every weeks / months / year
How much are the deductions and what are they for?	£ for	£ for
	£ for	£ for
When did the pension start or when will it start?	/ /	
Date of first payment	/ /	/ /
Will the pension increase?	No Date of first payment after the increase	No Date of first payment after the increase
How much will your pension be after the increase?	£ every weeks / months / year	£ every weeks / months / year
Did you choose to take regular income from the pension scheme instead of buying an annuity?	No Was this the maximum income you could take?  No Ves	No Ves Was this the maximum income you could take?  No Ves
Did you inherit your pension?	No Tyes Tyes	No The Yes The

## Part 10 About permanent health insurance

	You	Valle partnar
		Your partner
Are you waiting to hear about any permanent health insurance payment?	No 🔲	No 🔲
If <b>Yes</b> , let us know as soon as your permanent health insurance payment has been awarded.	Yes	Yes
Do you get a permanent health insurance payment? If you have more than one permanent health insurance payment, please tell us about them in Part 22 Other information.	No Go to Part 11 Education, training and apprenticeship.  Yes	No Go to Part 11 Education, training and apprenticeship.  Yes
Please send us proof of your permanent healt  a letter of entitlement from your employer or the permanent health insurance  a payment advice notice from your permanent  a current wage slip showing details of your permanent	health insurance provider rmanent health insurance income.	
Send us the original documents. Do not send us	photocopies.	
If you do not send proof of your permanent he	ealth insurance, you may lose benefit.	
Name and address of the employer paying the permanent health insurance premiums		
	Postcode	Postcode
Their phone number	Code Number	Code Number
Has your contract of employment ended with this employer?	No Substitution No Substitutio	No Ves When did it end?
Have you contributed more than half the premiums towards any permanent health insurance payment?	No T	No Yes

### Part 11 Education, training and apprenticeship

	You	Your partner			
Have you done a course of education, training	No Go to Part 12 Where you live.	No Go to Part 12 Where you live.			
or apprenticeship in the last 4 years? If you are still doing the course, tick Yes.	Yes Please tell us about this below.	Yes Please tell us about this below.			
What was the course?	Education Apprenticeship Training	Education Apprenticeship Training			
Name of course, training scheme or apprenticeship					
Name and address of school, training centre, college or university					
	Postcode	Postcode			
Number of hours a week	hours	hours			
Start date and official end date	from / / to / /	from / / to / /			
Do you have a final examination date?	No Please tell us the date below.	Yes Please tell us the date below.			
Are you eligible for a student loan or grant?	No 🗌	No 🗌			
	Yes	Yes			
Are you getting a student loan or grant?	No 🔲	No 🗌			
	Yes ☐ What is the reference number?	Yes What is the reference number?			

### Part 12 Where you live

#### You Your partner No $\square$ Do you live with parents, relatives or friends No 🔲 as part of their family? Yes Tell us about this below. Yes Tell us about this below. Then go to page 25 Full name of the head of the household Mr Mrs Miss Ms Title Other title Mr Mrs Miss Ms Other title Relationship to you For example, parent, friend or relative. No No 🔲 Do you share the rent or mortgage for the place where you live with anyone else? **Yes** Names of the people you share with **Yes** Names of the people you share with If you just share with your partner, tick No. Do you rent your home from a council? No No 🔲 Tick Yes Yes Name and address of the council Yes Name and address of the council • if the council is paying for you to stay in bed and breakfast, or a hotel • if you do not pay rent because you get Housing Benefit. Postcode Postcode No 🗌 No 🔲 Do you pay a private landlord, landlady or housing association for the place where **Yes** Please tell us their name and address. **Yes** Please tell us their name and address. you live? Tick Yes if you • just pay for the place where you live • pay for meals as well as the place where you live • live in a hotel, guest house or hostel. Postcode Postcode

### Part 12 Where you live continued

	You	Your partner
Do you pay any service charges for the place	No 🔲	No 🗌
where you live? For example, cleaning and maintenance of stairs and hallways.	Yes	Yes
How much do you pay and how often?	£ every weeks / months / year	£ every weeks / months / year
	If you have any papers about the service charge, pl	ease send them to us with this form.
Is the place where you live a Crown tenancy or	No 🗌	No 🗌
under a long term agreement? By long term agreement we mean a tenancy agreement which is for more than 21 years.	Yes	Yes
Are you already getting, waiting to hear about or intending to claim		
Housing Benefit	No 🗌	No 🗌
	Yes	Yes
Council Tax Benefit?	No 🔲	No 🗌
These benefits do not affect the amount of Employment and Support Allowance you can get.	Yes	Yes 🗌
	To claim Housing Benefit or Council Tax Benefit, fill in <b>HCTB1</b> to your local council.	the form <b>HCTB1</b> . Then send the completed form
Did you claim Housing Benefit or Council Tax  Benefit with a previous claim for	No 🗌	No 🗌
Jobseeker's Allowance	Yes Did you get an extra 4 weeks No payment for your rent or council	Yes Did you get an extra 4 weeks No payment for your rent or council
<ul><li>Income Support, or</li><li>Employment and Support Allowance?</li></ul>	tax when you started work after Yes your previous claim?	tax when you started work after your previous claim?

#### What to do now

### If you are claiming contribution-based Employment and Support Allowance or Employment and Support Allowance in Youth

If you are sure you do not want to claim income-related Employment and Support Allowance, go to Part 20 How we pay you.

If you are not sure, read the **Notes** at the front of this form to help you decide.

If you are still not sure, claim anyway. Please answer all the questions on the form that apply to you and your partner, if you have one.

If you do not claim income-related Employment and Support Allowance now, but then ask for it at a later date, we will normally only pay it from that later date.

### If you are claiming income-related Employment and Support Allowance

If you ticked **Yes** on **page 1** to claim income-related Employment and Support Allowance, we need more information. Please go to **Part 13 About children and qualifying young persons**.

### Part 13 About children and qualifying young persons

Do you have any children or qualifying young persons living permanently in your household who are dependent on you?

Do not include

- foster children
- children or qualifying young persons who are boarded out with you while they wait to be adopted.
- No Go to Part 14 About bank and building society accounts, savings and property.
- Yes Please tell us about these children or qualifying young persons below.
  - We use 'child' to mean a person aged under 16 who you are getting Child Benefit for.
  - We use 'qualifying young person' to mean a person aged 16, 17, 18 or 19 who you are getting Child Benefit for.

	ying young persons living pern who are dependent on you	nanently	Relationship to you  Male or	Relationship to your partner	Are you getting or have you claimed Child Benefit for this child or qualifying	Does the child or qualifying young person have a parent or parents who live somewhere
Surname	Other names	Date of birth	•	, son, daughter, niece, repdaughter or none	young person?	else?
		/ /		spaceginer or none	No Yes	No Yes
		/ /			No Yes	No Yes
		/ /			No Yes	No Yes
		/ /			No Yes	No Yes
		/ /			No Yes	No Yes
		/ /			No Yes	No Yes
		/ /			No Yes	No Yes
		/ /			No Yes	No Yes

#### Tell us in Part 22 Other information

- if you have more than 8 children or qualifying young persons
- if you have any children or qualifying young persons who normally live with you but are in boarding school or local authority care.

If you have told us about a child or qualifying young person who has a parent who lives somewhere else, ask for a leaflet about child maintenance if you are claiming benefits. You can get it from Jobcentre Plus.

### Part 14 About bank and building society accounts, savings and property

#### We need to know about savings that you or your partner have.

By 'savings' we mean all money, savings, investments and property in the United Kingdom (UK) or abroad which belong to you or your partner. By the 'UK' we mean England, Scotland, Wales and Northern Ireland.

Do you or your partner have any of the following? Please tick <b>No</b> or <b>Yes</b> for every item in the list.	You a	nd your partner			
Tell us about accounts even if they are not in credit.	No Yes	Amount			
Bank accounts, including current accounts		£			
Building society accounts, including current accounts		£			
Post Office® accounts		£			
National Savings & Investments accounts		£			
			Number of units	Issue number	Purchase price
National Savings Certificates		£			£
Premium bonds		£			£
			Number of units	Name	
Income Bonds or Capital Bonds		£			
Unit trusts		£			
ISAs, PEPs and other investments		£			
Government Stock		£			
Money or property held in trust		£			
Cash		£			
A lump sum personal injury payment in last 52 weeks		£	Date you got the p	payment / /	
Insurance for repairs or possessions		£			
Money from the sale of a home		£			

### Part 14 About bank and building society accounts, savings and property continued

<b>Do you or your partner have any of the following?</b> Please tick <b>No</b> or <b>Yes</b> for every item in the list.	You and your partner
Tell us about accounts even if they are not in credit.	No Yes Amount
Money set aside for essential repairs	£
Outstanding money from the Social Fund	£
Other money from benefits owed to you	£
World War II compensation payment	£
Far Eastern Prisoners of War compensation payment	£
State Pension lump sum	£
Money from a trust fund <b>Do not tell us about payments from</b> The Macfarlane Trust  The Eileen Trust  The Skipton Fund, or  London Bombings Relief Charitable Fund	£
Any other money	£
Shares Please tell us about any other shares in Part 22 Other information.	Number of shares Name of company
How much are the savings worth in total? Add together all the amounts from pages 27 and 28 to work this out.	£
Do you and your partner's savings add up to £5,500 or more?	No Please send us proof of your savings with this form. For example, a recent bank statement or a savings book updated within the last month.
Have your savings been more than £5,500 during the last 6 months?	No Please send us proof of your savings with this form. For example, a recent bank statement or a savings book updated within the last 6 months.

### Do you live in a care home? No 🔲 **Yes** Do you and your partner's savings add up No 🔲 to £9.500 or more? Yes Please send us proof of your savings with this form. For example, a recent bank statement or a savings book updated within the last month. No 📗 Apart from the home you live in, do you or your partner own or jointly own any other property Yes What is it? or land in the UK or abroad? Land Tick **Yes** if the property or land is • on a mortgage or loan, or What is the address of the property or land? • jointly owned. Postcode What is the property or land currently used for? What was the original purpose for buying it? Who does this property or land belong to? Is the property or land up for sale? No 🔲 Yes No 🔲 Have you or your partner sold any property other than where you lived during the last Please send us proof of the sale of this property or land. Yes 6 months?

Part 14 About bank and building society accounts, savings and property continued

### Part 15 About other money coming in

We need to know if you or your partner have any other money coming in.

For example, you must tell us about

- fostering fees or allowances
- prison discharge grant
- any training allowance for example, from
- New Deal
- Work-Based Learning in Wales
- Training for Work
- Work-Based Training for Young People or Skillseekers in Scotland

- Guardian's Allowance
- Child Benefit
- Child Tax Credit
- Working Tax Credit
- War Pension
- War Widow's, or Widower's, Pension
- payments from the Pension Protection Fund
- Financial Assistance Scheme payments
- Employers sick pay

- benefits, allowances and pensions not from social security
- student grants or loans
- money from a mortgage protection policy
- money from a charity or benevolent fund
- any other money coming in.

Do you, your p	artner or anyone else
you are claimi	ng Employment and
Support Allow	ance for, have any
other money c	oming in?

Who gets this money?

Where does the money come from?

How much money do they get and how often?

What day is it paid?

No 🗌

Yes Please tell us about this below.

Money	1	
£	every	weeks / months
	day	

Money 2		
£	every	weeks / months
	dav	
	uay	

If you need to tell us more about any other money coming in, please tell us in **Part 22 Other information**.

You must send us proof of any other money coming in.

For example

- a statement from the person or company that pays the money
- a court order
- payslips, or
- a full bank statement showing the amount and how often it is paid.

## Part 15 About other money coming in continued

Does anyone owe any money to you, your partner or anyone else you are claiming Employment and Support Allowance for? This might be for things like  • arrears of maintenance, or  • money lent to someone.	No Please tell us about this below.					
	Money 1			Money	2	
Who is owed this money?						
How much money are they owed?	£			£		
What is this money owed for?						
When do you expect the money to be paid back?	/	/		/	/	
Do you, your partner or anyone else you are claiming Employment and Support Allowance for, get maintenance payments? Tell us about maintenance paid • voluntarily • because of a written agreement • because of a court order, or • because of a child maintenance assessment.	No	ase tell us about	this below.	Money	2	
Who gets this money?						
Who is this money for?						
Who is paying you this money?						
How much money do you get and how often?	£	every	weeks / months	£	every	weeks / months
What day is it paid?		day			day	
You must send us proof of this money. For examp						

## Part 15 About other money coming in continued

Do you or your partner get any payments from	No 🔲
a credit insurance policy?	Yes Please tell us about this below.
What items, if any, were bought using the credit that you had?	
Which of these items are covered by the insurance policy?	
Who does the insurance company make the payments to?	Direct to the supplier
	To you or your partner
	To the credit company
How much is paid and how often?	£ every weeks / months
When did the payments start?	
When will the payments end?	
	You must send us full details of what the insurance company has paid you.
If you need to tell us more about any other money of please tell us in <b>Part 22 Other information</b> .	coming in,
Do you or your partner hold any money or property, in this country or abroad, which belongs to someone else?  By money we mean things like bank accounts or investments.	No  Yes Is this money or property in your or your partner's name?  No  Yes Please tell us about them in Part 22 Other information

# Part 15 About other money coming in continued

Does anyone pay you, your partner, or anyone else you are claiming Employment and Support Allowance for, o rent rooms or property? For example, boarders, lodgers, tenants and subtenants.	No 🗌 Yes 🗍 Ple	ease tell us abo	ut this below.			
	Rent 1			Rent 2		
Vho pays the rent?						
Who do they pay?						
How much do they pay?	£	every	weeks / months / year	£	every	weeks / months / yea
Vhat day do they pay it?		day			day	
Tick here if the money they pay includes any money for heating or meals.	Heating Meals			Heating Meals		

### Part 16 About other people who live with you

We need to know about any other people who live in the same household as you.

We need this information to make sure we work out your housing costs correctly.

#### Please tell us about

- children or qualifying young persons who live in your household
- relatives, if they live in your household
- boarders and lodgers
- friends
- anyone else who lives in your household.

#### Do not tell us about

- members of your immediate family, if you live with them in their household
- people who just share a hall or bathroom or toilet with you, or who live in a separate flat or bedsit in the same house
- other residents, if you live in a care home
- foster children, or children or qualifying young persons boarded out with you while they wait to be adopted.

Do any other people live in your household who you have not already told us about? If you need to tell us about more than 4 people, please tell us in Part 22 Other information.

Full name

Title

Relationship to you

Date of birth

Do they work for 16 hours or more a week?

Full name

Title

Date of birth

Relationship to you

Do they work for 16 hours or more a week?

### No Go to Part 17 Owning your home.

Yes Please tell us about these people.

Person 2
Mr Mrs Miss Ms Other title
/ /
No 🗌
Yes
Person 4
Mr Mrs Miss Ms Other title
/ /
No 🔲

### About other people who live with you continued

# Part 16 We need to know if any of the people living with you have any money coming in. You do not have to answer these questions. But if the money they have coming in is low, you may get more money.

#### Tell us about

- earnings
- social security benefits
- any other money they have coming in. If they have earnings, tell us the amount before tax, National Insurance and any other money has been taken off.

#### Do not tell us about

- Attendance Allowance
- Disability Living Allowance
- any money from
  - the Macfarlane Trust
- the Fund
- the Skipton Fund
- the Eileen Trust, or
- the Independent Living Fund.

	Person 1	Person 2
Do they have any money coming in?	No 🗌	No 🔲
	Yes	Yes
Where does the money come from? This could be wages, a pension or benefits.		
How much is coming in and how often?	£ every weeks / months / year	£ every weeks / months / year
Does this person usually live with you?	No 🔲	No 🔲
	Yes	Yes
If <b>No</b> , where do they usually live?		
	Postcode	Postcode
When did this person start to live with you?	/ /	/ /
Do you know when this person will stop	No 🗌	No 🔲
living with you?	Yes When will they stop living with you?	Yes When will they stop living with you?

# Part 16 About other people who live with you continued

	Person 3	Person 4
Do they have any money coming in?	No 🗌	No 🗌
	Yes 🗌	Yes 🗌
Where does the money come from? This could be wages, a pension or benefits.		
How much is coming in and how often?	£ every weeks / months / year	£ every weeks / months / year
Does this person usually live with you?	No 🗌	No 🗌
	Yes	Yes
If <b>No</b> , where do they usually live?	Postcode	Postcode
When did this person start to live with you?	/ /	/ /
Do you know when this person will stop living with you?	No  Yes When will they stop living with you?	No  Yes When will they stop living with you?
Are any of these people you have told us about  • married to each other or living together as if they are married, or  • civil partners or living together as if they are civil partners?  We call these people 'partners'.		artner of

If you need to tell us about more than 4 people, please tell us in Part 22 Other information.

# Part 17 **Owning your home**

Do you or your partner own your own home? If the home is on a mortgage or loan, or if it is	No Go to Part 18 Living in a care home.		
leasehold or freehold, tick <b>Yes</b> .	Yes Make sure you fill in form HCTB1 to claim Council Tax Benefit and send it to the council.		
Do you or your partner have a mortgage or loan on your home?	No Service Ser		
Whose name is the mortgage or loan in?	Yours Your partner's Both		
Is the mortgage or loan secured on your home?	No 🔲		
When was it taken out?	Yes		
Is the mortgage or home loan for anything apart from buying the place where you live? For example, a piece of land, a car, home improvements or repairs.	No  Yes Please tell us what it is for.		
Do you or your partner have a second mortgage, a home improvement loan or a loan for repairs?	No Ves		
Whose name is the mortgage or loan in?	Yours Your partner's Both		
Is the mortgage or loan secured on your home?	No 🔲		
When was it taken out?	Yes		
Is the mortgage or home loan for anything apart from buying the place where you live? For example, a piece of land, a car, home improvements or repairs.	No Please tell us what it is for.		
·			

# Part 17 **Owning your home** continued

Was your original mortgage taken out before October 1995?	No				
October 1993:	Yes Please tell us about this below.				
	Original mortgage	Remortgage or home loan 1	Remortgage or home loan 2		
Who was the mortgage or home loan lender?					
Whose name was the mortgage or home loan in?					
When was it taken out?	/ /	/ /	/ /		
Which address was this mortgage or home loan for?	Current address Previous address	Current address  Previous address	Current address  Previous address		
	If you or your partner have me please tell us in Part 22 Other	nore than 2 remortgages or home loer information.	ans,		
Do you or your partner have an insurance	No 🔲				
policy to pay the mortgage or home loan if you become unemployed or ill?	Yes Have you made a cla	aim on the insurance policy?	o 🗌		
		Ye	es 🗌		
Is any part of the place where you live rated as a business?	No 🗌				
	Yes				
Do you or your partner pay ground rent?	No 🔲				
	Yes How much is paid ar	nd how often?	every weeks / months / year		
	Please send us prod	of of your ground rent. For example,	your tenancy agreement.		
Is your or your partner's home leasehold?	No 🗌				
		first granted, was it for more No.	o 🔲		
	than 21 years?	Ye	es		
How many rooms are there in your home?  Do not count the kitchen, hall, bathroom or toilet.	rooms				

# Part 18 Living in a care home

	You	Your partner	
Do you or your partner live in a care home?	No Please go to Part 19.	No Please go to Part 19.	
	Yes	Yes	
Are you or your partner paying for this	No 🗌	No 🗌	
care out of your savings?	Yes	Yes	
Are you or your partner living in a care	No 🗌	No 🗌	
home temporarily?	Yes How long do you expect to stay?	Yes ☐ How long do you expect to stay?	
Are your friends or family paying for this care?	No 🔲		
Are your menus or raining paying for this care:	Yes		
Did you or your partner ever own your home before you moved to where you live now?	No Please go to Part 19.		
before you moved to where you live now:	Yes		
Who owned the home?	You Your partner Both of you		
Has it been sold?	No 🗌		
	Yes When was it sold?		
	/ /		
	How much was it sold for?		
	£		
If it has not been sold, does anyone live there?	No 🗌		
	Yes We will write to you about this.		

# Part 19 **Special circumstances**

	You	Your partner	
Have you separated from a person who used	No Go to page 42.	No Go to page 42.	
to be your partner in the last 6 months? If you need to tell us about more than one person, please tell us about them in Part 22 Other information.	Yes Please tell us about this below.	Yes Please tell us about this below.	
Surname			
Other names			
Address	Postcode	Postcode	
Date of birth		1 1	
	Letters Numbers Letter	Letters Numbers Letter	
National Insurance number, if you know it			
When did you separate?	/ /	/ /	
Is this separation temporary?	No 🔲	No 🗌	
	Yes Please tell us about this below.  For example, the reason for the separation and how long you expect it to last.	Yes Please tell us about this below.  For example, the reason for the separation and how long you expect it to last.	
Has this person gone abroad?	No 🔲	No 🗌	
	Yes Have they gone abroad No permanently?	Yes Have they gone abroad No permanently?	

# Part 19 Special circumstances continued

Will the person who used to be your partner keep paying anything towards the rent or mortgage, or any household bills?	No Please tell us a	bout this below.		
mongago, or any nousemble sme.	Payment 1	Payment 2	Payment 3	Payment 4
What is this payment for?				
How much do you expect to get?	£	£	£	£
When will you get this payment?	/ /	/ /	1 1	/ /
How often will this be paid?				
	If you need to tell us ab	out more payments, ple	ase use the space under I	Part 22 Other information.
If the person who used to be your partner is still paying towards your mortgage, who do they make payments to?	To you  Direct to your lender	]		
Has the person who used to be your partner	No 🗌			
stopped paying you money?	Yes Please tell us about the last payment you received.			
What was this payment for?		]		
How much did you get?	£	]		
When was this paid?	1 1	1		

# Part 19 Special circumstances continued

# Everyone must answer these questions, if you do not your claim may be delayed. By the *United Kingdom* we mean England, Scotland, Wales and Northern Ireland.

	You	Your partner
If a UK national, do you or your partner have the right of abode in the UK?  For example, you have the right of abode in the UK if you are a British citizen.  By the right of abode we mean you  are free from immigration control, and  do not need the permission of an immigration officer to enter the UK, and  can live and work in the UK without restriction.	No Yes D	No Yes D
At any time, have  you, your partner, or  anyone else you are Employment and Support Allowance for come to live or returned to live in the United Kingdom (UK) from abroad?	No Please tell us about this below.  Person 1	Person 2
, ,	1 613011 1	1 613011 2
Who has come to live in the UK?		
What is their nationality?		
Which country have they come from?		
Was this to work in the UK?	No Pres Pres Pres Pres Pres Pres Pres Pres	No Yes
Has the Home Office put a limit on how long they can stay in the UK?	No C Yes C	No ☐ Yes ☐
Does their passport say <b>no recourse to public funds?</b>	No L Yes L	No ☐ Yes ☐
If they have lived in the UK before, when did they last leave the UK?	/ /	1 1

Have you, your partner or anyone else you are claiming Employment and Support Allowance for, come to the UK under the Family Reunion Scheme?	No Please go to the next question.  Yes Please go to the next page.
Have you, your partner or anyone else you are claiming Employment and Support Allowance for, come to the UK under a sponsorship undertaking?	No Yes Please tell us about this below.
A 'sponsorship undertaking' is a form that a relative must sign to say that they will pay for your living expenses if you settle in the UK. You can find out more by visiting www.ukvisas.gov.uk A sponsorship undertaking is not the same as the Family Reunion Scheme.	
Who is being sponsored?	
Name of the sponsor	
Address of the sponsor	
	Postcode
Home Office reference number	
What date did the sponsor sign the sponsorship undertaking?	
If more than one sponsor signed the sponsorship u	

please tell us about them in Part 16 Other information.

We may get in touch with you for more information.

### Part 19 Special circumstances continued

Please answer all of these questions, even if you think they do not apply to you.

	You	Your partner
Are you or your partner an asylum seeker?	No Go to next page.  Yes Tell us about this below.	No Go to next page.  Yes Tell us about this below.
Have you or your partner recently had a successful decision on your asylum application?	No Yes	No L Yes L
Have you or your partner been supported by the Home Office while waiting for a decision on your asylum application?	No Yes	No C Yes C
	<ul> <li>Notes</li> <li>If you are an asylum seeker, you must send us application.</li> <li>If you made your first asylum application on o But you may be entitled to get help from the F</li> </ul>	r after 3 April 2000, you may not be entitled to benefit.

• You must send us proof of your immigration status and details of any support given to you by the Home Office. For example, a letter from the Home Office which tells us about these things.

### Part 20 How we pay you

#### We normally pay your money into an account.

Many banks and building societies will let you collect your money at the post office.

We will tell you when we will make the first payment and how much it will be for. We will tell you if the amount we pay into the account is going to change.

#### Finding out how much we have paid into the account

You can check your payments on account statements. The statements may show your National Insurance (NI) number next to any payments we have made. If you think a payment is wrong, get in touch with the office that pays you straight away.

#### If we pay you too much money

We have the right to take back any money we pay that you are not entitled to. This may be because of the way the system works for payments into an account.

For example, you may give us some information, which means you are entitled to less money. Sometimes we may not be able to change the amount we have already paid you. This means we will have paid you money that you are not entitled to.

We will contact you before we take back any money.

#### What to do now

- Tell us about the account you want to use on the next page. By giving us your account details you
  - agree that we will pay you into an account, and
  - understand what we have told you above in the section If we pay you too much money.
- If you are going to open an account, please tell us your account details as soon as you get them.
- If you do not have an account, please contact us and we will give you more information.

Fill in the rest of this form. You do not have to wait until you have opened an account or contacted us.

### About the account you want to use

- You can use an account in your name, or a joint account.
- You can use someone else's account if
  - the terms and conditions of their account allow this, and
  - they agree to let you use their account, and
  - you are sure they will use your money in the way you tell them.
- You can use a credit union account. You must tell us the credit union's account details. Your credit union will be able to help you with this.
- If you are an **appointee** or a **legal representative** acting on behalf of the customer, the account should be in your name only.

Please tell us your account details below.

It is very important you fill in all the boxes correctly, including the building society roll or reference number, if you have one. If you tell us the wrong account details your payment may be delayed or you may lose money.

You can find the account details on your chequebook or bank statements. If you do not know the account details, ask the bank or building society.

Name of the account holder Please write the name of the account holder exactly as it is shown on the chequebook or statement.	
Full name of bank or building society	
Sort code Please tell us all 6 numbers, for example: 12-34-56.	
Account number  Most account numbers are 8 numbers long. If your account number has fewer than 10 numbers, please fill in the numbers from the left.	
Building society roll or reference number  If you are using a building society account you may need to tell us a roll or reference number. This may be made up of letters and numbers, and may be up to 18 characters long. If you are not sure if the account has a roll or reference number, ask the building society.	
You may get other benefits and entitlements we do not pay into an account.  If you want us to pay them into the account above, please tick this box	

### Part 21 Post office details

Please give details of your local post office.	
We still need post office details even if your money s paid into an account.	
	Postcode

### Part 22 **Other information**

Please use this space to tell us anything else you think we might need to know.

If there is not enough space, please use a separate sheet of paper. Make sure that you

- tell us who the information is about, and
- put your full name and National Insurance number on each sheet of paper, and
- sign and date each sheet that you use.

# Part 23 Filling in the form for someone else

Other names  Any other surnames you have been known by  Title  Date of birth  National Insurance number You can get this from payslips or from tax papers.  Address  Postcode  Home phone number  Code Number	Are you filling in this form for someone else?	No Please go to Part 24 Declaration.  Yes Please tell us about yourself below.
Any other surnames you have been known by  Title  Date of birth  National Insurance number You can get this from payslips or from tax papers.  Address  Postcode  Home phone number  Code Number	Surname	
Title  Date of birth  National Insurance number You can get this from payslips or from tax papers.  Address  Postcode  Code Number	Other names	
Date of birth  National Insurance number You can get this from payslips or from tax papers.  Address  Postcode  Code Number	Any other surnames you have been known by	
National Insurance number You can get this from payslips or from tax papers.  Address  Postcode  Code Number	Title	Mr Mrs Miss Ms Other title
You can get this from payslips or from tax papers.  Address  Postcode  Code Number	Date of birth	/ /
Postcode  Code Number		Letters Numbers Letter
Home phone number Code Number	Address	
Home phone number Code Number		
·		Postcode
Daytime phone number, if different Code Number	Home phone number	Code Number
work \( \Pi \) mobile \( \Pi \) fax \( \Pi \)	Daytime phone number, if different	

# Part 23 Filling in the form for someone else continued

Are you signing this form for someone else?	No Please go to Part 24 Declaration.
	Yes Even though you can fill in this form for another adult, they must still sign it themselves unless one or more of the following apply. Tick one of the boxes below.
I am signing this form on their behalf because	
I have Power of Attorney for them.	Please send us your power of attorney document or certified copy with this claim form. Remember to sign the <b>Declaration</b> at <b>Part 24</b> .
I am a receiver or deputy for them under a Court of Protection Order, or in Scotland a tutor, curator or guardian appointed in terms of the law.	Please send us the relevant document or certified copy with this claim form. Remember to sign the <b>Declaration</b> at <b>Part 24</b> .
The Department for Work and Pensions has already appointed me to get their benefits and to deal with letters about their benefits.	We will send all letters about this claim directly to you.
They cannot manage their own affairs because of a mental illness or a mental disability.	We will get in touch with you about this. The Department for Work and Pensions may appoint you to get their benefits and to deal with letters about their benefits.
They are so ill or disabled they find it impossible to sign for themselves.	We will get in touch with you about this.
If the person does not know you are signing this form for them, please tell us why.	

### Part 24 **Declaration**

Please read the **Notes** at the front of this form, and the text below. Then sign and date the form at the bottom of this page.

- I declare that the information I have given on this form is correct and complete as far as I know and believe and I have included all my income and savings.
- I understand that if I knowingly give information that is incorrect or incomplete, I may be liable to prosecution or other action.
- I understand that I must promptly tell the office that pays my benefit of anything that may affect my entitlement to, or the amount of, that benefit.
- I agree that
- the Department for Work and Pensions
- any approved health care professional advising the Department
- any organisation with which the Department has a contract for the provision of medical services

may ask any of the people or organisations mentioned on this form for any information which is needed to deal with

- this claim for benefit
- any request for this claim to be looked at again and that the information may be given to that approved health care professional or organisation or to the Department.

- I also understand that the Department may use the information which it has now or may get in the future to decide whether I am entitled to
  - the benefit I am claiming
  - any other benefit I have claimed
  - any other benefit I may claim in the future.
- I agree to my doctor, or any doctor treating me, being informed about the Secretary of State's determination on
- limited capability for work.
- limited capability for work related activity or
- both

This is my claim for Employment and Support Allowance.

Signa	ature			
Date				
	/	/		
Pleas	e tick	this box	c if someone filled in	

Under sections 111A and 112(1A) of the Social Security Administration Act 1992 it is an offence to fail to notify a change of circumstances promptly.

this form for you.

Failure to tell us about a change in your circumstances promptly may result in action being taken against you.

### Part 25 What to do now

- Check that you have answered all the questions on this form that apply to you and your partner, if you have one.
- **Check** that you have given us ALL your account details in **Part 20 How we pay you** if you want to be paid directly into your account.
- Check that you have signed and dated this form.
- Check that you have sent us all the documents we have asked for.
  Use the checklist below.

#### **Proof of identity**

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It is important that we can be sure of your identity when you claim Employment and Support Allowance. We may need to ask you more questions about this. We may also need to see official documents that help prove your identity.

A National Insurance number is not proof of identity.

Even if you do not have all the documents we ask for, **send this form back to us straight away**. Send us the documents you do not have later.

You may lose benefit if you do not provide original documents within one month of the date that your claim form was sent to you.

no,	Partner	Claim form this Employment and Support Allowance claim form
		About you and your partner any proof we have asked for about an asylum application
		About money any papers about • redundancy payments • lump sum payments
		proof of savings over £5,500 including any National Savings Certificates and share certificates
		proof of savings over £9,500, if you or your partner live in a care home
		proof of any pension income you have told us about
		proof of any payments from a credit insurance policy
		any proof we have asked for about any other money coming in

About illness or disability
Medical certificates
form SSP1
DS1500 Report
About work, education or training
the last 5 weekly payslips or last 2 monthly payslips, if you or your partner are still working
form P45
discharge papers if you have just left HM Forces
discharge papers if you have just left prison
full details of any education or training courses or apprenticeships

### Part 27 What happens next

- If you are entitled to Employment and Support Allowance we will write to tell you how your benefit has been worked out and how you will be paid.
- If you are not entitled to Employment and Support Allowance we will write to tell you why and what to do if you disagree with the decision.
- If you have claimed Housing Benefit or Council Tax Benefit, your local council will get in touch with you.
- We will not be able to deal with your claim and may have to send your claim form back to you if
  - you have not answered all the questions on this form that apply to you and your partner, if you have one, or
  - you have not provided all the documents we have asked for.

#### For our use

#### **Declaration**

The answers I have given to the questions on this form have been read back to me.

I agree they are correct and complete as far as I know and believe.

Customer's signature	Interviewing officer's name	
	Interviewing officer's signature	
Date		
/ /		