

FMM Executive Certificate in Industrial Relations Management



This programme provides theoretical and practical knowledge in industrial relations management. The main objective of the programme is to develop potential industrial relations practitioners who will be prime movers and contribute significantly to the development of the industry.



COURSE MODULES

Module 1: Industrial Relations Practices in Malaysia

- Evolution of Trade Unions
- Industrial Relations Act 1967
- Employee Misconduct and Disciplinary Action
- Domestic Inquiry Procedures
- Trade Disputes and Industrial Actions
- Industrial Court

Module 2: Malaysian Employment Law

- Introduction to Malaysian Employment Law
- Essential Aspects of The Employment Act 1955 (Incorporating 1998 Amendments)
- The Essential Aspects of the Children and Young Persons (Employment) Act 1966
- The Essentials Aspects of the Employees Provident Fund Act 1991
- The Essential Aspects of the Employees' Social Security Act 1969
- The Essential Aspects of the Workmen's Compensation Act 1952
- Occupational Safety and Health Act 1994
- Factories and Machinery Act 1967

Module 3: Compensation and Benefits

- Forms of Compensation and Benefits
- Performance Appraisals Management
- Performance Appraisals System
- Legal Issues on Compensation, Performance Planning and Management

Module 4: Collective Bargaining and Negotiation

- Collective Bargaining Concepts
- Collective Bargaining Process
- Trade Unions and Legal Provisions

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LEARNING OUTCOMES

- To understand the development and functions of the Trade Union
- To be equipped with the pertinent regulations governing key human resource issues under the Industrial Relations Act 1967
- To gain an understanding of the process of collective bargaining
- To learn what constitutes misconduct and how the domestic enquiry procedures and process work
- To be familiar with some common trade disputes and industrial actions taken
- To understand the role play by the Industrial Court

AWARD OF CERTIFICATION

Participants are required to meet the 80% course attendance requirement to qualify to sit for FMM Institute's internal examination. Participants who have attended at least 80% of the programme will be awarded a Certificate of Attendance and those who pass the internal examination of this programme will be awarded the FMM Executive Certificate in Industrial Relations Management.

WHO SHOULD ATTEND

Executives, Officers and Supervisors.

COURSE STRUCTURE

Contact Days / Hours : 16 days / 112 hours

Lecture Days : Sat and Sun Duration of Programme : 4 months

Evaluation

Assignment and final examination

ADMINISTRATIVE DETAILS

Date: May 13 – July 28, 2012 Time: 9.00 a.m. – 5.00 p.m.

Venue: FMM Institute

2nd Floor, Wisma FMM No.3, Persiaran Dagang, PJU 9 Bandar Sri Damansara

52200 Kuala Lumpur

Fees: FMM Member RM 3500/-Non-member RM 4000/-

(Fees do not include meals)

All cancellations must be made in writing. There will be no charge for cancellation received 10 or more working days before the start of the programme. Cancellation received 6-9 working days before the start of the programme is subjected to a cancellation fee of 50% of the course fees. Cancellation received 5 working days and below before the start of the programme is subjected to cancellation fee of 100% of the course fees. If the participant fails to attend the programme, the full course fees are payable. However, replacement can be accepted at no additional cost.

REGISTRATION FORM

FMM EXECUTIVE CERTIFICATE IN INDUSTRIAL RELATION MANAGEMENT

Saturday & Sunday Date: May 13 - July 28, 2012 Venue: FMM Institute, Kuala Lumpur (To be completed in BLOCK LETTERS) A. PERSONAL PARTICULARS Full Name (Mr/Ms) : ______ NRIC No.____ Designation: ______ Name of Company: _____ Permanent Address : ____ Correspondence Address: (if different from permanent address) Tel No. (H): ______ Fax No.: _____ E-mail Address : ______ H/P No: _____ Date of Birth: _____ Sex: ____ Age: ____ Nationality: ____ Race: ____ B. EDUCATIONAL BACKGROUND Years Attended Name of School / Institution Highest From To Qualification Obtained Secondary: _____ ___ College / University: Any Special Professional Course : _____ ___ ____ C. SPONSORSHIP Company Sponsored Self Sponsored Please Tick $(\sqrt{})$ **D. SUBMITTED BY** (*To be filled if sponsored by company*) SBL Non Contributor Please Tick $(\sqrt{})$ _____ Designation : ____ Company Name: ___ Company Address : _____ Tel No. : _____ Fax No. : ____ E-mail Address : ____ FMM Membership No: ______ My Corporate Identity No : _____ E. DECLARATION I hereby declare that the information provided is correct and complete. Signature of Participant: Enclosed cheque/bank draft No. ______for RM _____being payment for ______participant(s) made in favour of "FMM Institute".

Please fax or mail the registration form to :

Hasnah / Anitha Tel : 03-62867200 Fax : 03-62761316 Wisma FMM, No 3, Persiaran Dagang, PJU 9, Bandar Sri Damansara, 52200 Kuala Lumpur. E-mail : hasnah@fmm.org.my or anitha @fmm.org.my Website : www.fmm.edu.my