

How to Host a Food Drive for Lakeview Pantry



Coordinator's Kit

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Dear Neighbor,

Hello from Lakeview Pantry! Since 1970, Lakeview Pantry has been providing food for our neighbors in need. They may be disabled, working for minimum wage, recently unemployed or elderly. Whatever the reason, we are here to help. By the end of this year, through our two sites, over one million pounds of food will be distributed to more than 2,800 individuals each month. Today, we ask for you to partner with us in carrying out this important mission by holding a food drive.

In this packet you will find information on how to facilitate a food drive. Holding a food drive is a fun way to help our neighbors in need! If you are interested, or have any questions please don't hesitate to contact me. I'd be happy to provide any additional information you might need. Feel free to contact me at your convenience. I look forward to hearing from you!

Thank-you!

Lothar Greski Community Outreach Coordinator Lakeview Pantry 3831 N. Broadway Chicago, IL 60613 Phone: 773-525-1777 x12

Email: Lothar@lakeviewpantry.org Web: www.lakeviewpantry.org

Lakeview Pantry Donor Bill of Rights

- To be informed of Lakeview Pantry's mission, of the way the organization intends to use donated resources, and of our capacity to use donations effectively for their intended purpose.
- To be informed of the identity of those serving on Lakeview Pantry's governing board, and to expect the board to exercise prudent judgment in its stewardship responsibilities.
- To have access to Lakeview Pantry's most recent financial statements.
- To receive appropriate acknowledgment of their gift in a timely manner.
- To be assured that information about their donations is handled with respect and with confidentiality.
- To expect that their name will never be sold or given to any other organization or individual.
- To feel free to visit Lakeview Pantry at any time to see first-hand the work that their gift supports.
- To feel free to ask questions and to receive prompt, truthful and forthright answers.



Lakeview Pantry Mission Statement

The mission of Lakeview Pantry is to deliver the following services in the communities we serve:

- Provide food to fill the basic need of hungry people.
- Increase the independence of the people we serve through self help initiatives and innovative programs.
- Raise awareness of hunger and poverty, and work toward solutions to eliminate them.

Lakeview Pantry Vision Statement

The Lakeview Pantry will be a stable presence in the communities we serve, and will be a model of compassionate, effective, and collaborative service delivery. Our ultimate goal is the eradication of hunger and poverty in our communities.

General Facts

Lakeview Pantry has a comprehensive website: www.lakeviewpantry.org

<u>Lakeview Pantry operates from two sites:</u>

<u>Lakeview Pantry East</u>:

3831 N. Broadway

Chicago, IL 60613

773-525-1777

Food is distributed on M, W, and F afternoons from 12pm-4pm.

Lakeview Pantry West:

1414 W. Oakdale

Chicago, IL 60657

773-404-6333

Food is distributed on Tues and Thurs 6:30pm-8pm and Saturdays 11:30am-1pm

Our Food Sources

- About 50% of our food comes from the Greater Chicago Food Depository. They charge us \$.08 per pound.
- Individuals and groups donate food directly or host food drives for our benefit.
- We utilize donations from local stores, including Trader Joes and Whole Foods, among many others. They provide us with the food items that would otherwise be thrown away. Some convenience stores give us pre-packaged sandwiches and other items appropriate for our "no-cook" bags given to homeless individuals.
- In addition to these donations, we purchase highly nutritious food ourselves to ensure that clients get variety and a good nutritional balance. The money for direct purchases comes from individual donations and foundation grants.

Our Services

- Every month over 2,800 individuals are served through Lakeview Pantry.
- Lakeview Pantry was one of the first pantries in the city to offer food distribution to the homeless. To serve these individuals, we purchase or obtain donations of specially packaged foods that do not require a refrigerator, can opener, or storage.
- We also provide clothing, hygiene products, and other household items which cannot be purchased with food stamps.
- Lakeview Pantry provides case management services to help clients address urgent issues such as employment, housing, and health problems.
- In addition to on-site food distribution, Lakeview Pantry offers a home delivery service for elderly or disabled clients. We are one of the only pantries in the region which offers this service. We deliver to an average of 180 individuals each month; 30-40 volunteers help with the process of packing and delivering food to these individuals.

Our Clients

- Those we see are of every race, religion, age, nationality, and background.
- The average monthly income for our clients is less than \$750.
- 24% of our clients are children, 24% are seniors, 5% are homeless, 14% are veterans, and approximately 52% live with physical or mental illness.



How to Help

- Host a food or fund collection on behalf of Lakeview Pantry. Contact Community Outreach Coordinator, Jenny Dwyer for information and assistance: 773-525-1777 x12 or <u>Lothar@lakeviewpantry.org</u>
- Bring in donations of food, clothing, hygiene products and small household items to 3831 N. Broadway (Monday through Friday 9am-5pm). Donations can also be made at 1414 W. Oakdale on Tuesday and Thursdays 6:30pm-8pm, and Saturdays 10am-1pm.
- Monetary donations can be sent to 3831 N. Broadway, or made via secure payment online at www.lakeviewpantry.org. We are also able to assist with employer matching gifts, planned gifts, and gifts of stock. For more information on making a monetary donation, contact our Director of Development, June Dreznick: 773-525-1777 x18 or june@lakeviewpantry.org
- Many volunteer opportunities are available to fit any interest and schedule.
 Daytime and evening positions are available six days per week. For more information, contact our Director of Volunteers, Erin Stephens: 773-525-1777 x15 or erin@lakeviewpantry.org

How to Host a Food Drive for Lakeview Pantry

Most Needed Items

<u>Lakeview Pantry's most needed food items are:</u>

- 100% Fruit or Vegetable Juice
- Peanut Butter and Jelly
- Whole Grain Products
- Canned Tuna or Meat
- Canned Vegetables
- Beans
- Low Sodium Canned Goods
- Pop-Top Easy Open Canned Goods

<u>Lakeview Pantry also collects clothing, hygiene products and small household items</u> to distribute. Some of Lakeview Pantry's most needed non-food items are:

- Toothbrushes and Toothpaste
- Shampoo and Conditioner
- Soap and Deodorant
- Men's Clothing
- Baby Supplies
- Summertime: Sun Block, Reusable Water Bottles, Fans and Summer Clothing
- Wintertime: Coats, Gloves, Scarves, Hats, Ear Muffs, Blankets, Hand/Feet Heat Packs, and Warm Sweaters

Items We Can't Accept

- Perishable Items (produce, foods requiring refrigeration)
- Expired Food
- Opened Items (both food and self-care products)
- Baby Furniture/Car Seats
- Furniture
- Medication
- Non-Standard Infant Formula (including Rx only, premature infants, lactose free and added rice formulas)

Picking Up or Dropping Off Donations

Our van is able to pick up donations from food drives. Since our van is busy, we ask that if you have a small amount to donate that you bring it in during our drop off hours.

We recommend calling ahead of time to ensure staff will be present

3831 N. Broadway: Monday through Friday 9am-5pm

1414 W. Oakdale on Tuesday and Thursdays 6:30pm-8pm, and Saturdays 10am-1pm



Ways We Can Help You With Your Food Drive

We can supply you with collection bins.

We can pick up the food quickly with our van.

We can provide you with literature to pass out for people to learn more about how their donation is helping.

We can provide information for people who would like to help the pantry in other ways, such as volunteering or making a cash donation.

We can give you a tour of our pantry.

We can provide consultation at any point during the food drive event.

We can get the word out about the great work you are doing—you would be mentioned in our E-news letter, which is sent out to about 4,000 of our neighbors.



lakeview pantry



We have 2 different sizes of collection bins:

Small:

- Holds up to 150 pounds of food.
- 30 gallon bin about 2ft tall and 19 inches in diameter.
 - Perfect for classroom or small parties.

Large:

- Holds up to 300 pounds of food.
- 55 gallon bin about 3 ft tall and 22 inches in diameter.
- Perfect for long term collections, large residential buildings, grocery store collections and big parties.

Types of Drives

There are many ways to do a drive. Below are some general ideas for different types of drives. Feel free to be creative and come up with something else as well!

<u>Group Collection</u>: This is when members of a group get together to collect items. Often times groups such as churches, classrooms, offices and condominium associations engage in this kind of drive. It often involves a theme and goes for a designated period of time, usually anywhere between 1 week to 1 month. This usually involves keeping a large collection barrel in a highly visible area for people to drop their donations in. Sometimes it is helpful to give all of the group members a grocery bag and ask them to bring it back filled up with food or other items!

<u>Group Drive Event</u>: This is when members of a group get together for a one time event where all group members are encouraged to bring items. An example would be collecting food at a company holiday party.

<u>Business or Organization Collection</u>: This is when a business or organization collects food or other items from their customers. Often times they will offer an incentive to their customers, such as a discount, or entry into a raffle to win a gift certificate.

Grocery Store Drive: This is when a group partners with a grocery store for a day. Usually the group will pick a day to set up outside of the grocery store and ask customers as they are going in to purchase items to donate on the way out. This kind of drive is great for getting the word out into the community! Contact Lothar (773-525-1777 x12 or Lothar@lakeviewpantry.org more information on how to facilitate this kind of drive.

<u>Permanent Barrel</u>: This is like a group collection drive, though it is long term. It usually involves keeping a large collection barrel in a highly visible area, so that donations can be collected year round.

<u>Community Bag Drive</u>: This is when a group goes out into the community and places empty bags on porches and in lobbies on a street block. Usually attached to the bag will be a letter giving instructions to fill the bag with food and to put it out on their porch or lobby on a designated day—usually about 1 week after receiving the bag. The group then goes out to pick up all of the filled bags of food.

Hosting a Successful Food Drive

Tips for Running a Smooth Food Drive

- Designate a Chair/Spokesperson for the drive.
- Have the Chair make regular announcements and other forms of communication to the target audience. Have a clear starting and ending point for the drive.
- Hand out the "Most Wanted" items list to as many people as possible at the
 drive's start. Post it as a reminder in a visible place (e.g. weekly bulletin,
 employee information board). Lakeview Pantry can provide the list in electronic
 format which you could adapt with a more personal organizational look/message.
- Have multiple, well marked collection bins (Lakeview Pantry can provide). If you
 provide your own make sure they are relatively small so that they can be easily
 transported when they are full.
- Remind donors that we can only accept **non perishable items**. We also cannot accept opened packages or items that have passed their expiration date.

Think Fun! Making Your Food Drive Unique

- Set up a **contest** between different groups. Lakeview Pantry can help you determine the amount, weight or value of each group's donations. Have a celebration at the end of the drive to announce results and congratulate winners.
- Have a theme for a drive and collect only one item. For example, some groups only collect peanut butter. You adopt a slogan such as "100 Jars of Peanut Butter Goes a Long Way!
- Set a financial or poundage goal. Lakeview Pantry can assist with tallying your collection in terms of total items or pounds collected, or value of donated products.
- Host a hunger banquet to kick off your food drive. Have a potluck, but divide
 your guests into groups according to the distribution of the world's food
 resources. Most of your guests will only eat rice and beans but a select few will
 be able to eat whatever they want.
- Have a canned goods sculpture contest. Award prizes for the best sculpture or the sculpture that would provide the most nutritious meal. Leave sculptures on display for the remainder of the food drive.
- Split into competing teams and develop prizes and a point system. Have the
 teams collect items and give a point value to the items—most needed items will
 be worth the most points. Have prizes for the team with the most points. This is
 a great way to get people in a group working together.

Special Types of Collections

Household Needs for the Family: Self care items are requested very often, as they are expensive for people to purchase. This is one of our areas of greatest need.

<u>Needed Items</u>: Shampoo and Conditioner, Soap, Toothbrush and Toothpaste, Sanitary Napkins, Razors, Disposable Diapers, Baby Wipes, and Laundry Soap.

<u>Diabetic Food Drive</u>: We have a Home Delivery Program for our neighbors who are disabled or elderly. We recently started providing special bags for our home delivery clients that have diabetes. About 34% of our home delivery clients choose this option.

<u>Needed Items</u>: Brown Rice, Whole Grain Pasta, Nuts (preferably Walnuts or Almonds), Seeds (preferably Pumpkin or Sunflower), No Sugar Added Nut Butters and Jelly, Canned Fish, Canned Meat, Low Glycemic Canned Veggies (Carrots, Green Beans, Spinach, Mushrooms, Asparagus, Artichokes, and Tomatoes).

Special Needs Diets: Many of our visitors have special dietary needs such as lactose intolerance or gluten intolerance. We also serve a number of people who request items that are vegetarian, vegan, Kosher or low in sodium.

<u>Needed Items</u>: Soy/Non-dairy milk, Non-dairy creamer, Shelf stable tofu, Low sodium soup and crackers, Gluten-free items, Kosher items and any other specialty items.

Help the Homeless: Some of our visitors are homeless and need food items that don't need to be cooled or cooked. Our visitors who are homeless also often request hygiene supplies, especially ones that are sample sized and easy to carry.

<u>Needed Items:</u> Easy open cans, Ready to eat no-cook items, Sample-sized Shampoo, Soap, Disposable Razors, Toothbrush and Toothpaste, and Deodorant.

Veggie Drive: Veggies are healthy and in demand. You can't go wrong with Veggies!

<u>Needed Items</u>: Canned Tomatoes, Canned Corn, Canned Beans, Canned Potatoes, Canned Peas, Canned Yams, Canned Carrots, Canned Green Beans, Canned Spinach, Canned Mushrooms, Canned Asparagus, Canned Artichokes, Any Other Canned Veggie.

Organic: Organic items are healthy and popular!

<u>Needed Items</u>: Organic canned vegetables, Organic canned fruits, Organic dry beans, Organic rice, Organic coffee or tea, Any other non-perishable organic items.

<u>Family Time</u>: Everyone in the family has different tastes—so we can use any non-perishable items from Macaroni & Cheese to Peanut Butter! Ethnic foods are great too!

Needed Items: All non-perishable, non-expired foods ©

How to Host a Food Drive at a Jewel Food Store

Step #1: Call the head store manager to let them know that you'd like to do a food drive at their store to benefit Lakeview Pantry. The head manager is the only one who can authorize this. Before you call make a list of the items that you plan to collect the day of the event (see step #3 for our most needed items). That way you can let them know so that they can order more of those items if needed.

Jewel, 3531 N. Broadway, Chicago, Illinois 60657, (773) 871-1054 Jewel, 2940 N. Ashland, Chicago, Illinois 60657, (773) 871-8242 Jewel, 3630 N. Southport, Chicago, Illinois 60613, (773)348-2596

Saturdays from 9-5 seem to be a very fruitful time for collections, though a weekday is fine if you prefer--the only day that we are not able to accept food is on Sunday. If you choose to do a Sunday we ask that you bring the food in during the week.

<u>Step #2</u>: Call us to let us know the date so that we can plan for it. We can arrange to be available the day of your event to come pick up the food throughout the day as needed. We can also make arrangements to get you collection barrels and literature to hand out.

Lakeview Pantry, Food Drives: Lothar Greski, **Community Outreach Coordinator** 3831 N. Broadway, Chicago, Illinois 60657 773-525-1777 x 12 Lothar@lakeviewpantry.org

Step #3: Make small paper lists of the items that you are collecting to hand out as people walk into the store. Some of our most needed items are: peanut butter, jelly, tuna, 100% juice, beans, soup, stew, canned fruit, and canned meat. Feel free to collect other items if you like, just so long as they are non-perishable. No fresh produce or items requiring refrigeration can be accepted.

Step #4: On the day of the event you'll want to bring the small food lists to hand out, a card table, collection barrels, and any signage you've made to set up outside the front entrance of the store. You can put Lakeview Pantry literature and magnets on the table if you like and a container for people who prefer to give a monetary donation. Making large, brightly colored home-made posters will help draw attention to the area.

Step #5: Make sure that everyone in your group has a role. Since many people walk into the store at once, you'll probably want to have 2 or more people handing out the food lists to customers as they walk into the store. You'll also want to have 2 or more people by the collection barrel area to accept food and hand out literature. Depending on the size of your group you might want to set up shifts throughout the day.

Step #6: If you would like pickups of the food throughout the day we can make arrangements for that. On the day of the event call us as needed and we'll pick up the food and bring it back to the pantry.

Monetary Donations

You can also collect financial contributions during your food drive. Checks should be made out to Lakeview Pantry.

Monetary donations can also be sent to 3831 N. Broadway, or made via secure payment online. We are also able to assist with employer matching gifts, planned gifts, and gifts of stock.

We take pride in keeping our administrative costs to a minimum so that your gift can directly help our neighbors in need.

Lakeview Pantry is a 501 (c)(3) nonprofit organization, so your gift is tax deductable. You will receive a receipt for your contribution upon request. Our Federal Employer Identification Number is: 36-2734184.

For more information on making a monetary donation, contact our Director of Development, June Dreznick: 773-525-1777 x18 or june@lakeviewpantry.org



Tools for Your Food Drive

- Example Food Drive Flyer, 17
- Example Clothing Drive Flyer, 18
- Example Bag Drive Letter, 19
- Information to Hand Out to Food Drive Participants (20-26)
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3831 N. BROADWAY, CHICAGO, IL 60613 (773) 525-1777 www.lakeviewpantry.org

MOST NEEDED FOOD ITEMS

Peanut Butter & Jelly
Whole Grain Products (Cereal, Pasta)
Canned Tuna
Canned Meat
Canned Beans or Veggies
Canned Fruit in Juice
Low Sodium Soup
Toothbrushes and Toothpaste
Vegetable Juice/V8
Any Other Non-Perishable, Non-Expired Food Items

FOR MORE INFORMATION CONTACT JENNY AT: lothar@lakeviewpantry.org (773) 525-1777 X 12



LAKEVIEW PANTRY CLOTHING DRIVE!

Please donate items that are clean and in good condition

Men's Clothing is Especially needed

Questions? Contact Jenny at Lakeview Pantry 773-525-1777 x12 / jenny@lakeviewpantry.org

3831 N. BROADWAY, CHICAGO, IL 60613 773-525-1777 WWW.LAKEVIEWPANTRY.ORG



Dear Neighbor,

Hello from Lakeview Pantry! Since 1970 we have been providing food for our neighbors in need. While our doors are open to all, the vast majority of those we serve live right here in our community. They may be disabled, working for minimum wage, recently unemployed, or elderly. Whatever the reason, we are here to help. By the end of this year, through our two sites, over one million pounds of food will be distributed. Today, we ask for you to partner with us in carrying out this important mission.

Please fill this bag with any food that you'd like to donate and leave it in your lobby or outside of your door on (insert day, date and time) Volunteers will come shortly after this time and will not ring your doorbell, so it is important that your bag is visible and in an unlocked area.

We accept any non-perishable, wholesome food items that are not expired. Our most needed items include: peanut butter, jelly, canned tuna, canned meats, canned beans, soup, stew, canned fruit, and easy-open pop top canned items.

If our volunteers miss picking up your bag, or if you have any questions or concerns, please contact (insert name and phone #). In the event that you get voice mail, please leave a message with your name, address and phone number.

An envelope is attached for those who prefer to make a monetary donation. With every \$5 gift we can provide someone with a two week supply of groceries!

Thanks so much for your generosity!

Sincerely,

Lakeview Pantry Staff and Volunteers 3831 N. Broadway Chicago, IL 60613 (773) 525-1777 www.lakeviewpantry.org

DID YOU KNOW?

Your neighbors (of zip code 60657) have raised \$951,967.68 in donations for Lakeview Pantry.

Lakeview Pantry

3831 N. Broadway, Chicago, IL 60613 773-525-1777 www.lakeviewpantry.org

Most Needed Items

Peanut Butter and Jelly
Whole Grain Cereal
Whole Grain Pasta
Canned Tuna or Meat
Canned Veggies or Beans
Low Sodium Soup
Toothbrushes and Toothpaste
Pop-top easy open canned items
100% Vegetable or Fruit Juice

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Lakeview Pantry

Give a Monetary Donation

Contact: June Dreznick
June@lakeviewpantry.org

773-525-1777 x18

Or donate on-line: www.lakeviewpantry.org

Give an In-Kind Donation

Contact: Lothar Greski Lothar@lakeviewpantry.org 773-525-1777 x12

Volunteer

Contact: Erin Stephens Erin@lakeviewpantry.org

773-525-1777 x15

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Erin@lakeviewpantry.org

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773-525-1777 x15

Lakeview Pantry: 3831 N. Broadway, Chicago, IL 60613



lakeview pantry

Lakeview Pantry, founded in 1970, distributes over one million pounds of food each year to individuals in need in the Lakeview community. In addition to providing groceries, we help clients address the issues that often lead to food insecurity, such as unemployment and housing instability. Every month over 2,800 individuals are served through its two distribution centers, home delivery program, case management services, and clothing distribution.

Lakeview Pantry is a non-profit organization with the mission of eliminating hunger in our community by: providing food to fill the basic need of hungry people, increasing the independence of our clients through self-help initiatives and other innovative programs, and raising awareness of poverty and its solutions.

Lakeview Pantry is seen as a model organization in the food security industry. In 2007 we received the "Outstanding Agency Award" from the Greater Chicago Food Depository. The award recognizes excellence in five key areas: client services, operational processes, staff and volunteer development, financial management, and community outreach. In 2008 we were recognized as having the Best Food Program Operations and Processes.

Lakeview Pantry distributes food at two sites 6 days a week, which includes evening and weekend hours for working families. Lakeview Pantry also has a Home Delivery program, which serves homebound elderly and disabled people in the Lakeview area.

Lakeview Pantry utilizes more than 400 volunteers to operate our programs. We have 10 full-time and 1 part-time staff members. We distribute over a million pounds of food each year. That's two tons of food each week to about 2,800 individuals each month. Our client visits have increased 15-20% as a result of the economic slump.

Less than 5% of our funding comes from the government. The majority comes from individuals in our community (60%). The remainder comes from local businesses, religious communities, and philanthropic organizations. About 20% of the food we distribute is donated by individuals in the community. Half of our food is purchased at a subsidized price from the Greater Chicago Food Depository.

Other Ways to Help Lakeview Pantry

To Give a Monetary Donation

Contact: June Dreznick
Director of Development
june@lakeviewpantry.org
Or donate on line at www.lakeviewpantry.org
(773) 525-1777 x18

To Give an In Kind Donation

(food, clothing, hygiene and household items)
Contact: Lothar Greski
Community Outreach Coordinator
lothar@lakeviewpantry.org
(773) 525-1777 x 12

To Volunteer at Lakeview Pantry

Contact: Erin Stephens Director of Volunteers <u>erin@lakeviewpantry.org</u> (773) 525-1777 x15

Other Ideas

Collect canned goods from your co-workers
Promote a toiletry drive at your church
Organize a coat drive at your child's school
Donate CTA passes for our job seeking clients
Drop off mittens and scarves from your neighbors
Donate unused hotel soaps and shampoos
Spend the last of your FSA \$ and donate the items
Donate your bags from a grocery store or conference
Donate the clothes that your family hasn't worn in awhile
Know a friend who owns a business? Ask them to donate their services

Lakeview Pantry in Action—Client Success Stories

Linda's Story

Linda* had been seeking employment for several months after being laid off, but wasn't having any luck finding work and had fallen behind on her rent. She spent all of her savings and sold even some of her personal belongings to make ends meet, but she was out of money. When she came to the Pantry she had finally been hired for a job to start in a few weeks, but her landlord was threatening to evict her if she did not immediately pay rent for the month. Through Bootstraps, Lakeview Pantry's Case Management program, we were able to assist Linda by paying her rent to prevent her from becoming homeless. With the income from her new job she will be able to pay her rent again.

Lakeview Pantry is thankful we are able to help clients like Linda in these difficult times.

*This name has been changed to protect client confidentiality.

Mary's* Story

Mary had recently started working as a server in an upscale restaurant. During her long, exhaustive job search she had fallen behind on paying her rent. Thankfully, her landlord was willing to give her the opportunity to catch up. She was finding it difficult to find transportation to work and was unable to buy new clothing to fit the restaurant's dress code, and was worried she might have to leave the position.

While she was visiting the pantry for her two-week supply of food, she learned that we had resources through our case-management program, Bootstraps, which could help keep this from happening. We were able to supply her with CTA passes to get to work and with a gift card to help her buy work-appropriate clothing. She was able to keep her job and is now able to get back on track with paying her rent and avoid losing her housing.

Lakeview Pantry celebrates Mary's fortune as she becomes one of the countless clients who has seen success through Bootstraps.

*This name has been changed to protect client confidentiality.

Leonard's* Story

Leonard was desperate to move out of his current living situation. His health was suffering due to the unsafe conditions. He was slowly losing hope that he would ever be able to find an affordable apartment - and with it, some peace of mind. Lakeview Pantry's Director of Client Services, Tiffany Lyons, worked with Leonard and with other organizations to find a nice, yet reasonably priced, apartment.

When he found the apartment, he was ecstatic to say the least. He had finally found a safe, clean apartment in a neighborhood where he would not be afraid to leave or return home at night. Through Bootstraps, Lakeview Pantry's case management program, he was given assistance in securing the apartment. In a matter of days he had the keys to his new home.

Leonard could not have been more thankful saying, "Thank you Lakeview Pantry. You are truly much needed and appreciated. I would never have been able to get my wonderful new place without your help and encouragement."

Lakeview Panty would like to congratulate Leonard on his new home. We are grateful that we are able to help clients like Leonard improve their lives.

*This name has been changed to protect client confidentiality.

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Ted's* Story

When Ted first came to Lakeview Pantry he had recently started a new job working in a warehouse. Unfortunately, his eyesight was poor and he was having trouble reading labels on the stock and information on the computer screens. He was afraid he would lose his job, but he was uninsured and didn't have the money to buy eyeglasses. Through our Bootstraps case management program we were able to supply him with the funds to purchase eyeglasses. Thanks to his improved vision, Ted was able to better perform his duties and keep his job.

Lakeview Panty is thankful that we are able to help clients like Ted maintain stable employment.

*This name has been changed to protect client confidentiality.

Marla's Story

Marla suffers from Bipolar Disorder and, after experiencing various kinds of abuse, has cut herself off from her family and lives on her own. Several bad experiences with social workers from other agencies have led her to go it alone; but thanks to Lakeview Pantry, she doesn't feel alone. After coming to Lakeview Pantry in 2005, Marla found a family-like atmosphere to hold on to. "To have that link makes the world feel less cold," she says.

Marla visits our Lakeview Pantry West site monthly for regular food distribution. Carrie McCormack, Lakeview Pantry West Coordinator, describes Marla as friendly and says, "Marla is a pleasure to work with, I'm really glad she takes advantage of our weekly add-ons (bread, produce and clothing distributions). It's good to know we are offering programs that are needed and appreciated." The feeling is obviously mutual as Marla has nothing but exemplary things to say about LVP staff and Volunteers. "LVP staff are wonderful, she said after explaining that she feels there is a stigma associated with coming to a food pantry that makes her feel as if people see her as less of a person because she needs help. But at Lakeview Pantry, Marla feels like she is welcomed and cared for.

Marla considers the Pantry to not only be her source for food, but also one of her primary sources of social interaction. "Seeing Carrie and the other clients is therapeutic. It keeps me healthy." she stated as she explained how simply having a conversation with another person makes her feel good. In addition to the people she has met, one of her favorite things about Lakeview Pantry is the availability of fresh flowers. She dries them out and uses them to decorate her home. This is part of the reason she considers Lakeview Pantry to be a 'ray of light on a cloudy day.'

To show her gratitude for the kindness and respect she feels at Lakeview Pantry, Marla says she is always telling people how they can help by donating funds and food.

Marla's story truly is one of 'food for today and hope for tomorrow'

Lakeview Pantry in Action

There is no better way to show the impact you have on your community by supporting Lakeview Pantry than to pass on the gratitude of one of our clients.

Recently, we received the following thank you:

"I am a Cancer patient, without employment, and the pantry has been a blessing to me in more ways than I can say: 1) The monthly food supplies

2) The Clothing Closet; since I lost weight, all of my clothing no longer fits well; it made me uncomfortable and embarrassed, but you have helped to fit me in my new size. 3) In addition, Ms. Tiffany helped me to get my prescription filled at the local Walgreens. (I had no other resource that could have helped me in this area.) When I am able I will remember the Pantry in a larger and regular way. Thanks so much!" - Lakeview Pantry Client

Tax Receipts

Lakeview Pantry can supply donors with receipts for tax purposes for any type of donation. The donor will be given the ability to determine the value of the items donated.

Please contact Jenny Dwyer (773-525-1777 x12 or Lothar@lakeviewpantry.org to request a receipt.



Other Information

Large Food Donations from Businesses

Lakeview Pantry accepts large food donations from grocers, packers and producers. There are many benefits for donors including:

- Reducing waste and garbage
- Tax benefits
- Exposure in our monthly E-News which is sent to more than 4,000 people
- Donations are going to a great cause!

We are able to make arrangements to pick up large food donations. We are also able to provide reports and acknowledgement of your giving as often as needed.

If you have any questions regarding making a large food donation, please contact: Jenny Dwyer, Community Outreach Coordinator 773-525-1777 x12 or Lothar@lakeviewpantry.org



Volunteering at Lakeview Pantry

<u>Lakeview Pantry East – 3831 N. Broadway:</u>

LVPE is open to the public every Monday, Wednesday and Friday. Volunteers will assist with working the counter, restocking food, repacking bulk foods, sorting clothing, and other various jobs.

We have volunteers assisting with the following shifts: (10:00 a.m. to 2:00 PM) and (1:00 p.m. to 5:00 PM)

Other LVPE volunteer opportunities:

Every Thursday, from 10 AM until 1 PM, we need volunteers to help unload weekly deliveries from the Greater Chicago Food Depository.

Every Monday, Wednesday, Friday and Saturday from 9 AM to 11 AM, we need volunteer drivers to assist with donation pick-ups from various local stores.

Lakeview Pantry West – 1414 W. Oakdale:

LVPW is open for distribution to the public every Tuesday, Thursday, and Saturday. Volunteers will assist with working the counter, restocking food, repacking bulk foods, sorting clothing and other various jobs. We need volunteers for the following shifts:

Tuesday and Thursday: (4:30 PM to 6:30 PM) for set-up and (6 PM to 8:30 PM) for food distribution).

Saturday: 10 AM to 1:30 PM for both set-up and food distribution.

Other LVPW volunteer opportunities:

- Every Wednesday and the 2nd and 4th Friday of each month, from 10 AM until 1 PM, we need volunteers to help unload weekly deliveries from the Greater Chicago Food Depository.
- Every Tuesday, Thursday, and Saturday, from 9 AM to 11 AM, we need volunteer drivers to assist with donation pick-ups from various local stores.

Home Delivery:

Three Saturdays per month, LVP delivers food to elderly, physically disabled and homebound people in the Lakeview neighborhood. We are looking for both driver volunteers who can provide their own vehicle, as well as non-drivers.

Volunteers arrive at LVPE (3831 N. Broadway) for the following shifts: from 9 AM to 10:30 AM: Set-up volunteers arrive to prep and fill the bags to be delivered. 10:30 AM to Noon: Driver volunteers arrive with their cars to make deliveries. Contact Erin Stephens, Director of Volunteers at 773-525-1777 x15 or erin@lakeviewpantry.org for information.

Hunger Facts

The first step in solving any problem is to understand it. Here are a few facts to provide a clear picture on the state of hunger and poverty both locally and nationally:

Hunger & Poverty in Chicago

"Even before this recession, 2.2 million Chicago area residents were struggling in or near poverty, having difficulty finding jobs after getting laid off, experiencing homelessness after losing their house, being held back by low education levels, and finding it next to impossible to save for a brighter future."

Terpstra, A., Rynell, A., & Roberts, A. (2009). 2009 report on Chicago region poverty. Chicago: Heartland Alliance Mid-America Institute on Poverty.

Hunger & Poverty in Illinois

"Over 900,000 Illinoisans get food from food pantries each year."

Terpstra, A., & Rynell, A. (2009). 2009 report on Illinois poverty. Chicago: Heartland Alliance Mid-America Institute on Poverty.

Hunger & Poverty in America

Of the 37 million people the Feeding America network serves:

- 70 percent of households have incomes below the federal poverty line.
- The average monthly income for client households is \$940.
- 36 percent of households have one or more adults who are working.
- 10 percent of client households are homeless.



P.S. See how your donation impacts our community! Watch your email for our monthly e-newsletter. It's a great way to stay informed of Pantry news, volunteer opportunities, and upcoming events. Haven't signed up yet? Just visit our website www.lakeviewpantry.org