



P O Box 145122
Salt Lake City, UT
84114-5122
800-663-1662
mycornerstoneloan.org



#BWNHDGF
«KeyLine»
«FirstName» «LastName»
«Address1»
«Address2»
«City» «State» «ZIP»
«Country»



«StaticCurrentDate»
«AccountNumber»

WHAT'S NEW?

Enclosed is the Economic Hardship Deferment Request. Please complete this form and return it with any necessary documentation, as explained on the form.

WHAT ELSE?

It generally takes us 10 business days or less to process deferment applications once we receive them. When processing is completed, we will notify you by mail about the status of your request.

It is important to continue to make payments until your deferment request has been approved. If your loans become delinquent, we will begin collection activities which will continue until the deferment has been approved.

If you are currently using our automatic payment service, we will continue to withdraw payments from your bank account until your deferment request is approved. Upon entering deferment you will be removed from the automatic payment program and will need to re-enroll when the deferment ends.

If you have questions we are available at the number above Monday through Thursday 6 a.m. to 9 p.m., Friday 6 a.m. to 5 p.m., and Saturday 8 a.m. to 12 noon MT. We can also be reached by e-mail at customerservice@mycornerstoneloan.org.

Enclosure