

BlueCross BlueShield of Texas

Instructions for submitting REQUESTS FOR PREDETERMINATIONS

Predeterminations are not required.

We offer this service as a courtesy to our physician and other professional providers on behalf of our members.

1. Prepare a separate form for each individual request. Make sure <u>all</u> fields are completed.

- Compile legible copies of all the pertinent medical record documentation that will support the request for coverage of services. View the list of supporting documentation needed to successfully process a request. http://www.bcbstx.com/provider/pdf/medical_policy_guidelines_051410.pdf
- 3. Place each completed Request for Predetermination Form on top of the corresponding medical documentation being submitted.
- 4. Standard requests should be placed in a sealed envelope with the words "REQUEST FOR PREDETERMINATION" written on both sides and sent to the appropriate address found on the form.
- 5. Photographs will not be accepted over the fax. They should be placed in a sealed envelope with the words "**REQUEST FOR PREDETERMINATION ORIGINAL PHOTOS DO NOT BEND**" written on both sides and sent to the appropriate address found on the form.
- 6. To submit predeterminations for *Synagis*, use the appropriate form found under https://www.bcbstx.com/provider/forms/index.html.
- 7. To be notified via fax of the determination, please provide a contact name and fax number under the "Provider Data" section of the form. Also, a letter will be mailed the day the determination is made.

A Predetermination is not a guarantee of payment. It establishes medical necessity and determines if benefits would be available. All services are still subject to contract exclusions, pre-existing and claim check edits. For information concerning a guarantee of payment for services, please refer to http://www.bcbstx.com/provider/training/reference_guide.html for details.



Predetermination Request

THIS IS NOT AN APPEAL FORM AND CANNOT BE USED FOR VERIFICATION

Please attach supporting documentation to facilitate your request, for example, the history & physical, letter of medical necessity, original photographs, etc. This form **must be placed on top** of the information you are submitting.

Critical (Check if service is listed below)			Other (Check if service is not on the critical list)		
Bariatric Surgery Repair Chemot		r Related Treatment otherapy/Radiation 5 CPM Device	Hyperbaric Oxygen Therapy IMRT PET Scan	Transplants	
Fax to (888) 579-7935 or Mail to the Following Address:					
ParPlan/Blue <i>Choice®</i>		ParPlan/Blue <i>Choice</i> , P.O. Box 660044, Dallas, Texas 75266-0044			
HealthSelect sm		HealthSelect, P.O. Box 660044, Dallas, Texas 75266-0044			
HMO Blue® Texas		HMO Blue Texas, P.O. Box 660044, Dallas, Texas 75266-0044			
BlueCard® (Out-of-area) Program Reminder:		Predetermination requests for members with BCBS benefits in another state should be sent to the Plan indicated on the member's ID card.			
Member/Patient Data:					
Identification Number: (Include the three-digit prefix)				Group #	
Member's Name					
Patient's Name				Anticipated Date of Service:	
Patient's Date of Birth					
Procedure Codes: (List primary first)					
Diagnostic Codes: (List primary first)					
Please check one of the boxes: Left Right Bilateral NA					
Services Rendered Please	e check one of the boxes: [one of the boxes: Provider Office Outpatient Facility Inpatient Facility Other			
Please include any additional information regarding the predetermination in the space below.					
Provider Data:					
National Dravider Identifics (NDI) Number(a)					
National Provider Identifier (NPI) Number(s)				Today's Date:	
Physician/Professional Provider Name					
Address					
Contact Person			Phone # ()	Fax # ()	