Outlook2003
Overlooked Outlook Treasures

Auto-Create	It couldn't be easier - Outlook2003 supports "**drag & drop**" to **quickly create appointments, contacts & e-mail messages!** ‣ **Create appointment from e-mail message** **Drag** e-mail message from Inbox [Barton, Cynthia A.] to [Calendar] in Navigation Pane ✦✦ New appointment window opens ✦✦ Insert additional information ✦✦ Click Save & Close ‣ **Create new contact from e-mail message** **Drag** e-mail message from Inbox [Barton, Cynthia A.] to [Contacts] in Navigation Pane ✦✦ New contact form opens with name & e-mail address already filled in for you ‣ **Create new message to contact** **Drag** contact [McDonald, Ellen] to [Mail] in Navigation Pane ✦✦ New message window opens with name and e-mail address already filled in
Categories	‣ Apply category(s) (custom or default) to **appointments**, **contacts**, or **tasks**
Create new category	1. Open or create appointment, contact, or task 2. Enter details 3. Click [Categories...] in appointment form 4. Type new category in field and click [Add to List] 5. Apply other categories, if desired 6. Click **OK** 7. Click **Save & Close**
view by category	‣ Select **Category** [By Category ▼] from drop-down list in **Advanced** Toolbar **OR** View ✦ Arrange By ✦ Category
Contacts: *Activities tab in contact form*	‣ Shows all email, meetings & journal entries associated with a particular contact 1. Open **desired contact** 2. Click [Activities] tab 3. Items are listed in window Updated: test 1 — meeting FW: Tech Training Classes — urban Systems Integration — Contacts 4. Close window when finished **NOTE**: **Double**-click to quickly open any of the listed items
Calendar: *Color appointments and meetings automatically*	1. In [Calendar], **right**-click the calendar grid 2. Click **Automatic Formatting** on the shortcut menu 3. Click **Add**, and then type a name for the rule 4. In the **Label** list, click a color 5. Click **Condition** to specify the conditions under which the color will be applied 6. Click **OK** twice
Organize messages with color	1. Highlight desired message in Inbox (i.e. message from your supervisor) 2. Tools ✦ Organize 3. Under **Ways to Organize Inbox**, click **Using Colors** [Using Colors] 4. **From** and **name** has already been filled in for you 5. Select color from drop-down list [Red ▼] 6. Click **Apply Color**

E-mail Message options	1. Create message 2. Click ☐ Options... 3. Select options to **request read receipts**, use **voting & tracking** options, have **replies sent to someone else**, **delay delivery of message**, etc. 4. Click **Close** 5. Complete message and **Send** **NOTE**: In the new message window, click ❗ ⬇ in the toolbar to set High or Low importance in the message window

Rules ✉	▸ A quick & easy way to create a rule is to base the rule on an existing message
	
	  1. **Right**-click message to base rule on and click Create Rule or click ✉
	  2. Select **conditions**
	  3. Click **OK**
	Incoming messages with these criteria will follow conditions of this rule.

Delete rule	1. In the Navigation Pane, click **Mail** 2. On the **Tools** menu, click **Rules and Alerts**. 3. Click the "**E-mail rules**" tab 4. Select desired rule and click ✕ Delete and click **OK**
Tasks	
Create task	1. Click ☑ Tasks in Navigation Pane 2. Click ☐ New ▾ 3. Type subject Subject: [ ] 4. In **Due Date** pop-up Calendar, select the date when task is due 5. From the **Priority** drop-down list, select a priority 6. Select a date for Reminder if desired **NOTE** the other options for entering in more detailed information on the task 7. Click **Save** & **Close**
Task view options	1. Click desired view option from toolbar [Simple List ▾]
Link file to task	1. Open ☑ Tasks in Navigation Pane 2. Open desired task 3. **Insert ▸ File** 4. In **Look In** drop-down list, locate desired file 5. In the **list** box, select the file to which you want to link 6. Click **Insert** 7. Click **Save** & **Close**
Share task information	1. Click ☑ Tasks in Navigation Pane 2. **Right**-click the task icon and choose **Forward** 3. A new message form opens 4. Complete and **send** the message