

ARGENTO

argento.com

Returns Form

UK Tel : 0845 366 4224

Intl Tel : +44 (0)2890 473483

Email : customerservices@argento.com

Instructions for Return

1. To help us deal with your order faster please tick the box for the return Postage and Packing charge. This will speed up your exchange processing time.

If you pay by Paypal, Argento will send a payment request to you, please check your Paypal account.

Tick here for additional items to be charged to the original card

2. Please complete this form in full.

3. Check on Argento.com to ensure any additional items are in stock before you order.

4. Please return all items with invoice and original packaging.

5. If your item is faulty or the wrong item packed, please contact our customer services team for further instructions.

6. We advise that you return all items by recorded delivery.

(Argento will only refund the cost of 2nd class recorded delivery if the return is due to a fault or Argento error.)

7. Postage of £2.95 payable on all UK exchanges. International exchanges at current charge.

8. Please ensure your packaging is secure. Argento cannot accept responsibility for items lost or damaged in transit to our warehouse.

9. Sale and Outlet items purchased online have a 7 working day returns window from date of receipt, please refer to Returns Policy on www.argento.com for further information. This does not affect your statutory rights.

Your Details

Order Number:

Name:

Telephone:

Address:

Line 2:

Post Code:

Returned Items

STOCK ID:	ITEM:	EXCHANGE Please tick appropriate box:	REFUND	RETURN REASON:	RETURN REASONS, Enter appropriate reason for each item:
		<input type="checkbox"/>	<input type="checkbox"/>		1 - ITEM ARRIVED DAMAGED
		<input type="checkbox"/>	<input type="checkbox"/>		2 - WRONG ITEM RECEIVED
		<input type="checkbox"/>	<input type="checkbox"/>		3 - DID NOT MEET EXPECTATIONS
		<input type="checkbox"/>	<input type="checkbox"/>		4 - POOR QUALITY
		<input type="checkbox"/>	<input type="checkbox"/>		5 - FAULTY
		<input type="checkbox"/>	<input type="checkbox"/>		6 - CHANGED MIND
		<input type="checkbox"/>	<input type="checkbox"/>		7 - INCORRECT SIZE ORDERED
		<input type="checkbox"/>	<input type="checkbox"/>		8 - ARRIVED TOO LATE

Exchanged Items (New Items you require in exchange for your original purchase)

NEW STOCK ID	ITEM	PRICE
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.....
.....
.....

Additional Items (Any extra items, including postage, you wish to add to your order)

NEW STOCK ID	ITEM	PRICE
.....
.....
.....
.....

Return Address

Please return all items by 2nd class recorded delivery to :

Customer Services, Argento, 4a Connsbrook Avenue, Belfast, BT4 1JT

(Argento supply tamper proof bags and labels with all online purchases of earrings and body jewellery, to enable our customers to exchange or refund the items. Argento cannot exchange or refund if there is any evidence of the seal having been broken, due to health and safety reasons. This does not affect your statutory rights.)