



The City of Kirkland offers adjustments for lost water to qualifying utility customers that meet the following criteria eligibility:

- Have a leak deemed undetectable by the homeowner
- Provide proof of the repair (receipts for any materials or services related to that repair)
- Must be part of the plumbing system

**Kirkland Municipal Code 15.24.050 - All water lost from any size meter unknown to the owner and proved to be a failure in the plumbing, may be charged out at current wholesale plus ten percent and the owner's bill credited for the balance. (Ord. 3368 § 8 (part), 1993: Ord. 2129 § 1 (part), 1970: Ord. 2062 § 6.04, 1969)**

**Please note: NO ADJUSTMENTS are made for leaks to irrigation systems, pools, water features or boat docks, as they are not a part of the plumbing system.**

**IMPORTANT:**

Please be aware that a large leak may result in a water bill that could total SEVERAL THOUSAND DOLLARS. Small leaks are typically less, but many small leaks are often a sign of a problem water line and indicate that larger and more expensive leaks are likely to happen in the future. If a service line is prone to future leaks, the best way to reduce the risk of a second leak is not to patch or "spot-fix" the break, but to replace the entire line. Each circumstance is unique, we strongly suggest that you contact your repair provider for professional advice given your particular circumstance.

**Leak adjustment methodology:**

The City will provide an adjustment based on 2 meter reads, the one just prior to the discovery and repair of the leak and the one following. These reads will be compared to the average use from the same time period for the last three years. The difference in usage will be credited to the account calculated at the billed rate less the City cost per unit plus 10%. If a three year history is not available the City will use an average based on occupancy or process the adjustment after actual usage can be determined.

If you wish to apply for a Leak Adjustment, please complete the Leak Adjustment Application and return it to our office as soon as possible with the necessary receipts. If you do not have receipts you will also need to complete the No Repair Receipt Documentation form. No action can be taken to process your adjustment until the information on the completed application form is received.