

## Freight Force, Inc. Customer Account Rate Quote Procedures Form

Over the last year Freight Force has seen an increase in discrepancies over "RATE QUOTES". In the belief that neither party can afford to spend neither the time nor money to look at a bill a second time, Freight Force, Inc. is taking the position that ALL RATE QUOTES must be reduced to writing and signed by both the Forwarder and a Freight Force Station operations personnel.

Freight Force, Inc. has programmed a rate quote form into its software program, (Freight Force Operations System), so that a customer can call any of our stations, request a rate quote for that city and have that quote E Mailed or faxed ON THE SPOT.

Freight Force, Inc. is then asking the customer to review the quote, and if all information is correct, please sign the quote and Fax the Quote back to the Freight Force city that will perform the service for you.

Effective Monday, April 8, 2002 Freight Force, Inc. will only honor Rate Quotes if the Quote is in writing and signed by both parties.

**In return for the extension of credit by Freight Force, Inc., you agree to its Service Conditions for all shipments as set forth at website <http://www.freightforce.com> including but not limited to:**

- 1. Application of the standard \$0.50/lb (fifty cents per pound) per article limit of liability**
- 2. Indemnification of Freight Force, Inc. and its carriers in the event your customer demands greater payment for claims, special or consequential damages**
- 3. Acceptance of Freight Force, Inc. Security and Safety Protocol**
- 4. Payment Terms and Conditions**

**Signature of Officer**

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**Print Name & Title**

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**Company Name**

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**Date**

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