



## **Central Alarm General Information and Contact List**

Customer Name: \_\_\_\_\_

Account Number: \_\_\_\_\_

### **Monitoring Station (24 x 7) 1-800-827-3624**

- To cancel an alarm – you will need your account number and password
- When you need information about alarm signals: what time, who was called, dispatch time, and authority, etc

### **Technical Support (24 x 7) Las Cruces 521-7212, all others 1-888-592-5276**

- System not functioning properly,
- System keypad beeping, etc.

Billing questions and Customer Service (M-F 8am – 5pm) Las Cruces 521-7212, all others 1-888-592-5276

Testing (M-F 8am-5pm) Las Cruces 521-7212, all others 1-888-592-5276

Passwords:

\_\_\_\_\_

**Keep this in a safe and convenient place. This is for your reference.**

Thank you,

Central Alarm  
Customer Service Department  
125 West Boutz Rd  
Las Cruces NM 88005-3118

Mailing Address:  
PO Box 6040  
Las Cruces NM 88006

Albuquerque service & deliveries:  
9924 Bell Ave SE, Suite A  
Albuquerque, NM 87123  
505-243-8060  
505-213-0048 fax