# MEMORANDUM OF UNDERSTANDING BETWEEN THE KERN COUNTY ASSESSOR-RECORDER AND SUBMITTER

THIS MEMORANDUM OF UNDERSTANDING (hereinafter "MOU") is made and executed as of this \_\_\_\_\_ day of \_\_\_\_\_\_, 20\_\_, by and between the KERN COUNTY ASSESSOR–RECORDER (hereinafter referred to as "RECORDER"), and \_\_\_\_\_\_, (hereinafter referred to as "SUBMITTER").

The purpose of this MOU is to outline the agreement and procedures required to record documents electronically in RECORDER's County. The responsibilities established by this MOU are intended to assure that the Electronic Recording Delivery System ("ERDS"), as implemented and maintained by the California Electronic Recording Transaction Network Authority ("CERTNA") is secure and that ERDS operating procedures are sufficient to assure the continuing security and lawful operation of the ERDS as provided for in the Electronic Recording Delivery Act of 2004 ("ERDA"), set forth at California Government Code section 27390 et seq., and regulations promulgated thereunder, set forth at California Code of Regulations ("CCR"), Title 11, Division 1, Chapter 18, Articles 1 through 9.

NOW, THEREFORE, RECORDER and SUBMITTER hereby agree as follows:

# ARTICLE I – DEFINITIONS

Terms defined in Government Code Section 27390 and/or California Code of Regulations Section 999.108 shall have the same meaning when used in this MOU.

# ARTICLE II - GENERAL DUTIES AND RESPONSIBILITIES

A. SUBMITTER acknowledges that it is a voluntary participant in ERDS.

B. If SUBMITTER is one of the types of entities described in Government Code section 27391(b), or an authorized agent of such an entity, then SUBMITTER is authorized under this MOU to deliver to RECORDER for recording, and return to the

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27 28 party requesting recording, a digitized electronic record that is an instrument affecting a right, title, or interest in real property.

C. If SUBMITTER is one of the types of entities described in Government Code section 27397.5(b), or an authorized agent of such an entity, then SUBMITTER is authorized under this MOU to deliver to RECORDER for recording, and return to the party requesting recording, a digital or digitized electronic record that is an instrument of reconveyance, substitution of trustee, or assignment of deed of trust.

D. SUBMITTER is wholly responsible for the scanning, transmission, and submission of documents. SUBMITTER agrees to abide by the procedures for ERDS as set forth by CERTNA and RECORDER, and by those regulations set forth at California Code of Regulations, Title 11, Division 1, Chapter 18, Articles 1 through 9. RECORDER shall provide a copy of the current Standard Operating Procedures related to the ERDS workstation to SUBMITTER. CERTNA and RECORDER each reserves the right to modify its own procedures at any time, and a copy of any revised procedures shall be provided to SUBMITTER.

E. SUBMITTER shall securely affix a copy of the first page of each electronically recorded document to the corresponding original document as a cover page thereto, and shall return said document to applicable parties at the address specified in the instructions for mailing in the document pursuant to Government Code 27361.6.

- F. All hardware and software used by SUBMITTER in the ERDS scanning and submitting process and any additional uses for the scan/submit stations must be approved by RECORDER prior to installation.
- G. SUBMITTER shall provide to RECORDER guidelines for any specifid software/hardware configuration required to install ERDS on SUBMITTER's network. The SUBMITTER shall provide, at no cost to RECORDER or CERTNA, any and all specific software/hardware identified as required by SUBMITTER.

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K. SUBMITTER shall provide CERTNA and RECORDER with physical access during normal business hours to all of SUBMITTER'S hardware and software

L. SUBMITTER shall provide first-level technical support to its users for the ERDS hardware and software. SUBMITTER agrees to perform basic maintenance of its hardware on a regular basis.

M. CERTNA retains ownership of the ERDS software and is responsible for any modifications, upgrades, or enhancements. RECORDER shall provide SUBMITTER access to ERDS on an as-is basis. SUBMITTER may remit suggestions for enhancements to CERTNA or RECORDER for consideration. CERTNA alone has final authority on the functionality, enhancements, or upgrades of the ERDS software.

- N. SUBMITTER is expressly prohibited from making anv software/hardware modification to the ERDS system without written consent of CERTNA.
- O. CERTNA or RECORDER may terminate access to ERDS, or any part thereof, or may terminate access of any authorized submitter, or any authorized staff, at

any time it deems it necessary to protect ERDS, to protect the public interest, to protect the integrity of public records, or to protect homeowners or real property owners from financial harm. No cause of action or liability against the RECORDER or CERTNA or any government agency shall arise from any decision of the RECORDER or CERTNA to terminate or deny access of any person or entity to ERDS.

P. SUBMITTER and Agent, if any, shall be limited to those privileges granted by RECORDER. The SUBMITTER and Agent, if any, are strictly prohibited from submitting ERDS payloads on behalf of another SUBMITTER or Agent, if any, except as provided for in this MOU. In no event shall shared user accounts be issued or ERDS authentication credentials be shared. In the event that RECORDER or CERTNA determines that any provisions or procedures have been or are imminently in danger of being violated, RECORDER or CERTNA may revoke immediately and without prior notice all electronic submission privileges of SUBMITTER and Agent, if any.

## <u>ARTICLE III – TECHNICAL REQUIREMENTS</u>

A. SUBMITTER and Agent, if any, hereby certify that all users, equipment (owned by SUBMITTER or Agent, if any), and software interacting with the ERDS shall meet all requirements as set forth in the ERDA and associated regulations, including but not limited to the followings:

- 1. Scanner Requirements
  - See county-specific requirements set forth in guidelines provided by RECORDER.
- 2. Payloads
  - i. Type 1 and Type 2 Instruments.
  - ii. The ERDA refers to two types of instruments that may be delivered and, when applicable, returned as digital electronic records and/or digitized electronic records. For the purposes of an ERDS, these instruments are categorized as "Type 1" and "Type 2." As defined

1	in Cal. Code of Regs. § 999.109(26), a "Type 1" instrument is an
2	instrument affecting a right, title, or interest in real property, and a
3	"Type 2" instrument is an instrument of reconveyance, substitution
4	of trustee, or assignment of deed of trust. Type 1 and Type 2
5	documents shall NOT be mixed within a single payload.
6	iii. The content of Type 1 and Type 2 instruments shall be as follows:
7	1. Type 1 Instruments: those affecting a right, title, or interest in
8	real property, shall be delivered as digitized electronic
9	records.
10	2. Type 2 Instruments: instruments of reconveyance,
11	substitution of trustee, or assignment of deed of trust, shall
12	be delivered as digitized electronic records or digital
13	electronic records.
14	B. Additional specifications shall be set forth in Attachment A hereto,
15	which is hereby incorporated by reference. SUBMITTER and Agent, if any, agree that
16	all users, equipment (owned by SUBMITTER or Agent, if any), and software interacting
17	with the ERDS shall meet all of the additional specifications set out in Attachment A.
18	Attachment A shall include specifications for the following:
19	1. File Type
20	2. DPI
21	3. Index Information
22	4. Priority Levels Available
23	5. Submission Cut-Off Times
24	6. Support Procedure and Contact Information
25	In the event Attachment A does not list File Type, the File Type is assumed to be TIFF.
26	In the event Attachment A does not list DPI, the DPI is assumed to be 300.

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A. Pursuant to CCR 999.138, RECORDER shall ensure that all endpoints are secure. Workstations used to submit, retrieve, or, when applicable, return ERDS payloads shall be protected from unauthorized use and access. At a minimum, SUBMITTER's and/or SUBMITTER's Agents' workstations shall meet all of the following requirements:

- 1. Anti-malware software configured to start on system boot-up.
- 2. Operating system software with the most up-to-date patches and hot-fixes.
- 3. Host-based firewall configured to restrict inbound and outbound connections.

Installed applications shall be limited to the purpose of performing the necessary operational needs of the recording process as defined by RECORDER. SUBMITTER shall ensure that all of SUBMITTER's Agents comply with the provisions of this paragraph A.

- B. Additional specifications shall be set forth in Attachment A hereto, which is hereby incorporated by reference. SUBMITTER and Agent, if any, agree that all users, equipment (owned by SUBMITTER or Agent, if any), and software interacting with the ERDS shall meet all of the additional specifications set out in Attachment A.
- C. Pursuant to CCR 999.131 and 999.146(b), SUBMITTER shall follow ERDS operating procedures established by RECORDER, and agrees to comply with them as currently constituted and as they may be amended from time to time in the sole discretion of RECORDER. A copy of the RECORDER's operating procedures will be provided to SUBMITTER upon executing this MOU.
- D. Pursuant to CCR 999.142, ERDS access shall be controlled by RECORDER using a role-based access control system. RECORDER shall also be responsible for controlling the assignment of user accounts and identity credentials.

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### ARTICLE V - GENERAL PROVISIONS

- A. In the performance of the MOU, SUBMITTER shall act in an independent capacity and not as an officer, employee, or agent of RECORDER or CERTNA.
- B. SUBMITTER or designee (AGENT) must respond to RECORDER or CERTNA inquiries within one (1) business hour.
- C. No AGENT shall be a computer security auditor or a vendor of ERDS or any other electronic recording delivery system.
- D. SUBMITTER shall notify the RECORDER in writing, of any change in mailing address within ten (10) business days of the change.
- E. SUBMITTER shall not enter into any subcontract for services covered by this MOU without first obtaining written approval from RECORDER. Any subcontract shall be subject to the same terms and conditions as this MOU. SUBMITTER shall be fully responsible for the performance and payment of any subcontractor's contract.
- F. Without the prior written consent of the RECORDER, this MOU shall not be assigned by SUBMITTER either in whole or in part.
- G. This MOU is intended by the parties hereto as a final expression of their understanding with respect to the subject matter hereof and supersedes any and all prior or contemporaneous MOUs or understandings or contracts. This MOU may be changed or modified only upon the written consent of the parties hereto. Any alteration, variation, modification, amendment or waiver of the provisions of this MOU shall be valid only when reduced to writing and signed by the parties hereto.
- H. SUBMITTER shall ensure that it has all necessary licenses and permits required by applicable federal, state, and local laws, ordinances, rules and regulations. The SUBMITTER shall maintain these licenses and permits in effect for the duration of this MOU. SUBMITTER shall notify RECORDER immediately of any loss or suspension of any such licenses and permits. Failure of SUBMITTER to maintain all required

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licenses and permits constitutes a material breach of this MOU and in the event of any such failure RECORDER may immediately terminate this MOU and pursue all other available remedies.

- I. In the event of a problem or potential problem that could impact the quality or quantity of work, services, or the level of performance under this MOU, the SUBMITTER shall notify the RECORDER within one (1) working day, in writing and by telephone.
- J. SUBMITTER shall not offer (either directly or through an intermediary) any improper consideration such as, but not limited to, cash, discounts, service, the provision of travel or entertainment, or any items of value to any officer, employee of agent of RECORDER or CERTNA in an attempt to secure favorable treatment regarding this MOU. The RECORDER, by written notice, may immediately terminate any MOU if it determines that any improper consideration as described in this paragraph was offered to any officer, employee or agent of the RECORDER or CERTNA with respect to the proposal and award process. This prohibition shall apply to any amendment, extension or evaluation process once an MOU has been awarded. SUBMITTER shall immediately report any attempt by a RECORDER officer, employed or agent to solicit (either directly or through an intermediary) improper consideration from SUBMITTER. The report shall be made to CERTNA or to the supervisor of manager charged with supervision of the employee or to the RECORDER's County Administrative Office.
- K. No news releases, advertisements, public announcements of photographs arising out of this MOU or the SUBMITTER's relationship with RECORDER may be made or used without prior written approval of the RECORDER.
  - L. This MOU shall be governed by the laws of the State of California.
- M. The RECORDER and CERTNA shall each have the absolute right to review and audit any aspect of the ERDS system, security, all records, books, papers,

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26 27 ordinances, rules and regulations, and other pertinent items as requested, and shall have absolute right to monitor the performance of SUBMITTER in the delivery of services provided under this MOU. SUBMITTER shall give full cooperation, in any auditing or monitoring conducted. SUBMITTER shall cooperate with RECORDER and CERTNA in the implementation, monitoring and evaluation of this MOU and comply with any and all reporting requirements established by RECORDER and CERTNA. records pertaining to services under this MOU shall be available for examination and audit by RECORDER and CERTNA representatives for a period of two (2) years. N. The SUBMITTER agrees to indemnify, defend and hold harmless

- RECORDER and CERTNA, their authorized officers, employees, agents and volunteers from any and all claims, actions, losses, damages and/or liability arising from SUBMITTER's acts, errors or omissions and for any costs or expenses incurred by RECORDER or CERTNA on account of any claim therefor, except where such indemnification is prohibited by law.
- O. SUBMITTER is responsible for the accuracy and completeness of the recording transactions. RECORDER and CERTNA are expressly not liable for damages resulting from the recording of ERDS transactions or processes.
- P. SUBMITTER shall carefully monitor and control use of the system, ensuring compliance with procedural safeguards. SUBMITTER assumes full responsibility for any malicious act that harms, damages or has a damaging effect to the RECORDER's system or databases. RECORDER and CERTNA assume no liability for electronically transmitted records that do not adhere to Government Code section 27201. RECORDER and CERTNA assume no liability for any information transmitted electronically by a SUBMITTER.
- Q. RECORDER and CERTNA assume no liability for any breach of security, fraud, or deceit as a result of ERDS. In the event of fraud impacting the value

1	of or title to real estate, SUBMITTER bea	rs the financial responsibility for transactions in				
2	which the SUBMITTER engages. Th	is responsibility lies with the SUBMITTER				
3	notwithstanding contrary waiver and/or d	isclaimer language that may be present in any				
4	title insurance policy, escrow instruction, or other document pertaining to the real estate					
5	transaction associated with said fraud.					
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7	ARTICLE VI – NO	TICES AND REPORTS				
8	Any notice or report desire	d to be served by either party upon the other				
9	shall be addressed, personally delivered,	or mailed to the respective parties as set forth				
10	below:					
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14	RECORDER:	KERN COUNTY ASSESSOR-RECORDER				
15		1655 CHESTER AVENUE				
16	I	BAKERSFIELD, CALIFORNIA 93301				
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19	SUBMITTER:	<del>-</del>				
20		CONTACT NAME				
21	-					
22		Company Name				
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24		Street/Mailing Address				
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26		City, State, Zip Code				
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Revised: December 15, 2009

1	AGENT (if any):
2	CONTACT NAME
3	Company Name
5	Company Name
6	Street/Mailing Address
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8	City, State, Zip Code
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12	ARTICLE VII – TERM AND TERMINATION
13	A. This MOU shall take effect on the date it is signed by the RECORDER
14	and shall continue in full force and effect until terminated hereunder.
15	B. Either party may terminate this MOU for any reason by serving the
16	other party with prior written notice of at least fifteen (15) business days.
17	C. Upon termination, all ERDS software and/or equipment owned by
18	RECORDER or CERTNA must be returned to its owner within thirty (30) days of
19	termination.
20	D. In addition to other termination provisions contained herein, in the event
21	that RECORDER determines that SUBMITTER'S performance of its duties or other
22	terms of this MOU are deficient in any manner, RECORDER may notify SUBMITTER of
23	such deficiency in writing or orally, provided written confirmation is provided five (5)
24	business days thereafter. SUBMITTER shall remedy any deficiency within forty-eight
25	(48) business hours of such notification, or RECORDER may, at its option, terminate
26	this MOU immediately upon written notice.
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1	IN WITNESS WHEREOF, the parties hereto have executed this MOU as
2	of the day and year first above written.
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5	RECORDER:
6	By:
7	JAMES W. FITCH, ASSESSOR-RECORDER
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10	SUBMITTER:
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14	Agent (if any):
15	Name of Agent:
16	BY:
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Revised: December 15, 2009

1	ATTACHMENT A					
2	ADDITIONAL SPECIFICATIONS					
3	All users, equipment (owned by SUBMITTER or Agent, if any), and software interacting					
4	with, and documents and/or files submitted through the ERDS in Kern County sha					
5	meet all of the follo	wing additional specifications:				
6	1.	FILE TYPE: All electronically submitted image file types shall b				
7		TIFF (Tagged Image File Format).				
8	2.	<b>DPI</b> : All TIFF images shall be scanned at 300 DPI (Dots Per Inch).				
9	3.	INDEX INFORMATION: The following index information fields sha				
10		be required to be completed on the CERTNA system:				
11		a) Primary Reference (Order Number)				
12		b) Dependency (Dependent or Independent)				
13		c) Document Type				
14		d) File Name				
15		e) Page Count				
16	4.	PRIORITY LEVELS AVAILABLE: The only priority level available				
17		shall be 8:00 AM.				
18	5.	SUBMISSION CUT-OFF TIMES: The cut-off time, or deadline for				
19		submitting electronic documents for "live" recording on the sam				
20		business day shall be 3:00 PM. After this time, all documents sha				
21		be either allocated, or recorded "live" on the following business day				
22		as specified by SUBMITTER.				
23	6.	SUPPORT PROCEDURE AND CONTACT INFORMATION:				
24		a) SUBMITTER and Agent, if any, must try to resolve ever				
25		recording and/or technical issue first within their own office.				
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- b) If the SUBMITTER and Agent, if any, is unable to resolve the issue, they may then contact the RECORDER for further assistance with the telephone numbers to be provided.
- c) If the issue must be further addressed by technical support, the RECORDER shall refer the call to the RECORDER's IT staff.
- d) If the RECORDER's IT staff are unable to resolve the issue, it shall contact CERTNA's staff directly on behalf of the RECORDER and/or SUBMITTER and Agent, if any.
- e) General recording questions and/or recording rejection questions should be directed to the RECORDER's Recording Clerks at the telephone numbers to be provided.

#### 7. **ELECTRONIC RECORDING HOURS**:

- a) Electronic Recording Hours shall be 8:00 AM to 3:00 PM on each business day.
- b) Manual Recording Hours shall be 8:00 AM, each business day, and from 8:00 AM until 2:00 PM on each final business day of the week and/or month.
- 8. **REDACTION**: SUBMITTER and Agent, if any, shall not submit any documents electronically which contain a Social Security Number (SSN), unless all SSN's have been truncated as required by Civil Code 1798.89.
- 9. RECORDING REQUIREMENTS: SUBMITTER and Agent, if any, shall only submit scans of original documents electronically which meet all of the same requirements for the submission of original paper documents. Every document submitted shall include a Preliminary Change of Ownership Report ("PCOR") when required by law or local ordinance. SUBMITTER and Agent, if any, shall

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either shred or return the original PCOR with the original document upon recording; the Kern County Assessor's Office ("ASSESSOR") will accept an electronic image of a PCOR through the ERDS in lieu of the original. At least once every business week, SUBMITTER and Agent, if any, shall deliver to ASSESSOR any exclusion or exemption form for all documents submitted electronically.

- 10. EQUIPMENT REQUIREMENTS: SUBMITTER and Agent, if any, shall be required to provide the following in order to participate in the ERDS with CERTNA and RECORDER:
  - a) A scanner that is able to produce 300 DPI TIFF images with good quality, as deemed acceptable by RECORDER.
  - b) Single purpose workstation—the workstation shall be dedicated to the sole use and function of submitting electronic documents to RECORDER.
  - c) The workstation shall be secured physically, as RECORDER deems acceptable.
  - d) The workstation operating system shall be Windows XP or later, with additional recommendations and requirements as provided by CERTNA and RECORDER.
  - e) RECORDER and CERTNA reserve the right to make additional recommendations and requirements of equipment as it deems necessary in the future.
- 11. **SECURITY REQUIREMENTS**: SUBMITTER and Agent, if any, shall implement the following security requirements on its ERDS workstation:
  - a) Anti-malware software configured to start on system boot-up.

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b)	Microsoft	operating	system	software	with	the	most	up-to-date
pa	tches and	hot-fixes.						

- c) Host-based firewall configured to restrict inbound and outbound connections.
- d) Internet Explorer, the version of which is to be determined by CERTNA and RECORDER.
- e) The workstation shall be scanned for security vulnerabilities with publicly available software, as recommended by RECORDER, and any issues shall be resolved.
- f) CERTNA requires Internet HTTP Ports 80 and 443 on the dedicated workstation.
- g) The workstation shall automatically lock the screen after ten (10) minutes of inactivity.
- h) All Tokens and passwords issued by CERTNA shall be kept strictly secure and shall not be shared.
- i) All passwords shall change every one (1) to thirty (30) days, with a history of ten (10), and shall be at least seven (7) characters with complexity, as required by CERTNA and RECORDER.
- j) The workstation shall be equipped with audit logging to track successful and failed log-ins for security purposes for a period of two (2) years.
- k) SUBMITTER and Agent, if any, shall follow all hardening rules provided by manufacturers of software allowed on its ERDS workstation for maximum security.
- I) SUBMITTER and Agent, if any, shall take any other steps to ensure the overall security of its ERDS workstation.

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- m) RECORDER and CERTNA reserve the right to make additional recommendations and requirements for security as it deems necessary in the future.
- 12. **REMITTANCE OF PAYMENT**: SUBMITTER and Agent, if any, agrees to and guarantees that it shall remit punctual payment in full for each recording day's fees by no later than the morning of the following business day. Recording fees include Documentary Transfer Tax fees, Copy fees, and any other fees incurred by SUBMITTER and Agent, if any, during the normal course of business with the RECORDER during each business day.
- 13. METHOD OF REMITTANCE OF PAYMENT: RECORDER and SUBMITTER and Agent, if any, shall establish by mutual consent the method of payment by SUBMITTER and Agent, if any, to the RECORDER for all recording fees; either by electronic payments, or by traditional means.
- 14. **CONTINGENCIES**: In the event that a catastrophe renders SUBMITTER and Agent, if any, unable to submit documents electronically due to a power outage, earthquake, or other unforeseen disaster, RECORDER shall accept original paper documents manually from SUBMITTER and Agent, if any, in lieu of electronic submission until such inability is remedied. SUBMITTER and Agent, if any, shall resume electronic submissions as soon as possible.

# **DECLARATION**

I,, de	o hereby acknowledge and declare that I have
reviewed the California statutes (copies of which an	re attached hereto as Exhibits "A", "B", "C" and
"D") that define a title insurer, an underwritten	title company, an institutional lender, and a
government entity and on that basis hereby rep	present and warrant that, to the best of my
knowledge and belief,	(Company
Name), on whose behalf authorization as a "Client"	is sought, falls within the statutory definition
indicated by my checkmark set forth below:	
[ ] a <b>title insurer</b> (Cal. Insurance C	Code Section 12340.4) or
[ ] an underwritten title company	(Cal. Insurance Code 12340.5) or
[ ] an institutional lender (Cal. Fir	nancial Code Section 50003) or
[ ] a government entity (Cal. Gove	ernment Code Section 27391).
The undersigned hereby declares under penalty	of perjury under the laws of the State of
California that the foregoing is true and correct.	
	(Company Name)
By:	
Name (Print or Type):	
Title (if applicable):	
Date:	

## **EXHIBIT 'A'**

## California Insurance Code Section 12340.4:

"Title insurer" means any company issuing title policies as insurer, guarantor or indemnitor.

"Domestic title insurer" means any title insurer organized under the laws of this state.

"Foreign title insurer" means any title insurer organized under the laws of any other jurisdiction.

# **EXHIBIT 'B'**

# **California Insurance Code Section 12340.5:**

"Underwritten title company" means any corporation engaged in the business of preparing title searches, title examinations, title reports, certificates or abstracts of title upon the basis of which a title insurer writes title policies.

#### **EXHIBIT 'C'**

#### California Financial Code Section 50003:

- (a) "Annual audit" means a certified audit of the licensee's books, records, and systems of internal control performed by an independent certified public accountant in accordance with generally accepted accounting principles and generally accepted auditing standards.
  - (b) "Borrower" means the loan applicant.
  - (c) "Buy" includes exchange, offer to buy, or solicitation to buy.
  - (d) "Commissioner" means the Commissioner of Business Oversight.
- (e) "Control" means the possession, directly or indirectly, of the power to direct, or cause the direction of, the management and policies of a licensee under this division, whether through voting or through the ownership of voting power of an entity that possesses voting power of the licensee, or otherwise. Control is presumed to exist if a person, directly or indirectly, owns, controls, or holds 10 percent or more of the voting power of a licensee or of an entity that owns, controls, or holds, with power to vote, 10 percent or more of the voting power of a licensee. No person shall be deemed to control a licensee solely by reason of his or her status as an officer or director of the licensee.
- (f) "Depository institution" has the same meaning as in Section 3 of the Federal Deposit Insurance Act, and includes any credit union.
- (g) "Engage in the business" means the dissemination to the public, or any part of the public, by means of written, printed, or electronic communication or any communication by means of recorded telephone messages or spoken on radio, television, or similar communications media, of any information relating to the making of residential mortgage loans, the servicing of residential mortgage loans, or both. "Engage in the business" also means, without limitation, making residential mortgage loans or servicing residential mortgage loans, or both.
- (h) "Federal banking agencies" means the Board of Governors of the Federal Reserve System, the Comptroller of the Currency, the National Credit Union Administration, and the Federal Deposit Insurance Corporation.
- (i) "In this state" includes any activity of a person relating to making or servicing a residential mortgage loan that originates from this state and is directed to persons outside this state, or that originates from outside this state and is directed to persons inside this state, or that originates inside this state and is directed to persons inside this state, or that leads to the formation of a contract and the offer or acceptance thereof is directed to a person in this state (whether from inside or outside this state and whether the offer was made inside or outside the state).
  - (j) "Institutional investor" means the following:
- (1) The United States or any state, district, territory, or commonwealth thereof, or any city, county, city and county, public district, public authority, public corporation, public entity, or

political subdivision of a state, district, territory, or commonwealth of the United States, or any agency or other instrumentality of any one or more of the foregoing, including, by way of example, the Federal National Mortgage Association and the Federal Home Loan Mortgage Corporation.

- (2) Any bank, trust company, savings bank or savings and loan association, credit union, industrial bank or industrial loan company, personal property broker, consumer finance lender, commercial finance lender, or insurance company, or subsidiary or affiliate of one of the preceding entities, doing business under the authority of or in accordance with a license, certificate, or charter issued by the United States or any state, district, territory, or commonwealth of the United States.
- (3) Trustees of pension, profit-sharing, or welfare funds, if the pension, profit-sharing, or welfare fund has a net worth of not less than fifteen million dollars (\$15,000,000), except pension, profit-sharing, or welfare funds of a licensee or its affiliate, self-employed individual retirement plans, or individual retirement accounts.
- (4) A corporation or other entity with outstanding securities registered under Section 12 of the federal Securities Exchange Act of 1934 or a wholly owned subsidiary of that corporation or entity, provided that the purchaser represents either of the following:
- (A) That it is purchasing for its own account for investment and not with a view to, or for sale in connection with, any distribution of a promissory note.
- (B) That it is purchasing for resale pursuant to an exemption under Rule 144A (17 C.F.R. 230.144A) of the Securities and Exchange Commission.
- (5) An investment company registered under the Investment Company Act of 1940; or a wholly owned and controlled subsidiary of that company, provided that the purchaser makes either of the representations provided in paragraph (4).
- (6) A residential mortgage lender or servicer licensed to make residential mortgage loans under this law or an affiliate or subsidiary of that person.
- (7) Any person who is licensed as a securities broker or securities dealer under any law of this state, or of the United States, or any employee, officer, or agent of that person, if that person is acting within the scope of authority granted by that license or an affiliate or subsidiary controlled by that broker or dealer, in connection with a transaction involving the offer, sale, purchase, or exchange of one or more promissory notes secured directly or indirectly by liens on real property or a security representing an ownership interest in a pool of promissory notes secured directly or indirectly by liens on real property, and the offer and sale of those securities is qualified under the California Corporate Securities Law of 1968 or registered under federal securities laws, or exempt from qualification or registration.
- (8) A licensed real estate broker selling the loan to an institutional investor specified in paragraphs (1) to (7), inclusive, or paragraph (9) or (10).
- (9) A business development company as defined in Section 2(a)(48) of the Investment Company Act of 1940 or a small business investment company licensed by the United States

Small Business Administration under Section 301(c) or (d) of the Small Business Investment Act of 1958.

- (10) A syndication or other combination of any of the foregoing entities that is organized to purchase a promissory note.
- (11) A trust or other business entity established by an institutional investor for the purpose of issuing or facilitating the issuance of securities representing undivided interests in, or rights to receive payments from or to receive payments primarily from, a pool of financial assets held by the trust or business entity, provided that all of the following apply:
  - (A) The business entity is not a sole proprietorship.
  - (B) The pool of assets consists of one or more of the following:
  - (i) Interest-bearing obligations.
  - (ii) Other contractual obligations representing the right to receive payments from the assets.
- (iii) Surety bonds, insurance policies, letters of credit, or other instruments providing credit enhancement for the assets.
  - (C) The securities will be either one of the following:
- (i) Rated as "investment grade" by Standard and Poor's Corporation or Moody's Investors Service, Inc. "Investment grade" means that the securities will be rated by Standard and Poor's Corporation as AAA, AA, A, or BBB or by Moody's Investors Service, Inc. as Aaa, Aa, A, or Baa, including any of those ratings with "+" or "—" designation or other variations that occur within those ratings.
  - (ii) Sold to an institutional investor.
- (D) The offer and sale of the securities is qualified under the California Corporate Securities Law of 1968 or registered under federal securities laws, or exempt from qualification or registration.
  - (k) "Institutional lender" means the following:
- (1) The United States or any state, district, territory, or commonwealth thereof, or any city, county, city and county, public district, public authority, public corporation, public entity, or political subdivision of a state, district, territory, or commonwealth of the United States, or any agency or other instrumentality of any one or more of the foregoing, including, by way of example, the Federal National Mortgage Association and the Federal Home Loan Mortgage Corporation.
- (2) Any bank, trust company, savings bank or savings and loan association, credit union, industrial loan company, or insurance company, or service or investment company that is wholly owned and controlled by one of the preceding entities, doing business under the authority of and in accordance with a license, certificate, or charter issued by the United States or any state, district, territory, or commonwealth of the United States.

- (3) Any corporation with outstanding securities registered under Section 12 of the Securities Exchange Act of 1934 or any wholly owned subsidiary of that corporation.
- (4) A residential mortgage lender or servicer licensed to make residential mortgage loans under this law.
  - (1) "Law" means the California Residential Mortgage Lending Act.
- (m) "Lender" means a person that (1) is an approved lender for the Federal Housing Administration, Veterans Administration, Farmers Home Administration, Government National Mortgage Association, Federal National Mortgage Association, or Federal Home Loan Mortgage Corporation, (2) directly makes residential mortgage loans, and (3) makes the credit decision in the loan transactions.
- (n) "Licensee" means, depending on the context, a person licensed under Chapter 2 (commencing with Section 50120), Chapter 3 (commencing with Section 50130), or Chapter 3.5 (commencing with Section 50140).
- (o) "Makes or making residential mortgage loans" or "mortgage lending" means processing, underwriting, or as a lender using or advancing one"s own funds, or making a commitment to advance one's own funds, to a loan applicant for a residential mortgage loan.
- (p) "Mortgage loan," "residential mortgage loan," or "home mortgage loan" means a federally related mortgage loan as defined in Section 3500.2 of Title 24 of the Code of Federal Regulations, or a loan made to finance construction of a one-to-four family dwelling.
- (q) "Mortgage servicer" or "residential mortgage loan servicer" means a person that (1) is an approved servicer for the Federal Housing Administration, Veterans Administration, Farmers Home Administration, Government National Mortgage Association, Federal National Mortgage Association, or Federal Home Loan Mortgage Corporation, and (2) directly services or offers to service mortgage loans.
- (r) "Nationwide Mortgage Licensing System and Registry" means a mortgage licensing system developed and maintained by the Conference of State Bank Supervisors and the American Association of Residential Mortgage Regulators for the licensing and registration of licensed mortgage loan originators.
  - (s) "Net worth" has the meaning set forth in Section 50201.
- (t) "Own funds" means (1) cash, corporate capital, or warehouse credit lines at commercial banks, savings banks, savings and loan associations, industrial loan companies, or other sources that are liability items on a lender's financial statements, whether secured or unsecured, or (2) a lender's affiliate's cash, corporate capital, or warehouse credit lines at commercial banks or other sources that are liability items on the affiliate's financial statements, whether secured or unsecured. "Own funds" does not include funds provided by a third party to fund a loan on condition that the third party will subsequently purchase or accept an assignment of that loan.

- (u) "Person" means a natural person, a sole proprietorship, a corporation, a partnership, a limited liability company, an association, a trust, a joint venture, an unincorporated organization, a joint stock company, a government or a political subdivision of a government, and any other entity.
- (v) "Residential real property" or "residential real estate" means real property located in this state that is improved by a one-to-four family dwelling.
- (w) "SAFE Act" means the federal Secure and Fair Enforcement for Mortgage Licensing Act of 2008 (Public Law 110-289).
- (x) "Service" or "servicing" means receiving more than three installment payments of principal, interest, or other amounts placed in escrow, pursuant to the terms of a mortgage loan and performing services by a licensee relating to that receipt or the enforcement of its receipt, on behalf of the holder of the note evidencing that loan.
  - (y) "Sell" includes exchange, offer to sell, or solicitation to sell.
- (z) "Unique identifier" means a number or other identifier assigned by protocols established by the Nationwide Mortgage Licensing System and Registry.
- (aa) For purposes of Sections 50142, 50143, and 50145, "nontraditional mortgage product" means any mortgage product other than a 30-year fixed rate mortgage.

### **EXHIBIT 'D'**

#### California Government Code Section 27391 (b):

(b) Upon system certification, a county recorder may enter into a contract with a title insurer, as defined in Section 12340.4 of the Insurance Code, underwritten title company, as defined in Section 12340.5 of the Insurance Code, institutional lender, as defined in paragraph (1), (2), or (4) of subdivision (j) of Section 50003 of the Financial Code, or an **entity of local, state, or federal government** for the delivery for recording, and return to the party requesting recording, of a digitized electronic record that is an instrument affecting a right, title, or interest in real property. The contract may provide for the delivery of documents by an agent. However, the agent shall not be a vendor of electronic recording delivery systems.