

Employee Information	
Name	Review Date
Position Title	Reviewer Signature

RATING SCALE					
Not Observed 0	Development Required 1 2	Competent 3 4 5	Role Model 6 7		
I. Key Executive Responsibilities:					
 Board Support Ensures board materials from branch are developed without errors and within the agreed upon timeframes. Gives active assistance to board members who may need additional education on issues. Presentations and written materials are prepared in such a manner to give board members adequate information to weigh the risks and benefits of a decision. Presentations and written materials provide an adequate balance of detail and simplicity to maximize the efficiency of the meetings yet fully inform the board. Utilizes experts as needed to present issues or opinions. Gains legal review of information as needed 					
 2. Balanced Scorecard Actively communicates the value and importance of the balanced scorecard to all branch employees Constructs measurable activities for the Scorecard that directly relate to the organization's priorities Regularly reviews the progress of the scorecard with branch management team Proactively supports executive and branch management growth in scorecard and performance measurement concepts Demonstrates use of agency-wide metrics to produce high-level action plans with executive and branch management Models collaborative leadership of agency strategies through the ongoing use of cross-functional management teams 					
 3. Executive Team Part Works collaboration Keeps discussion responsibilities Openly shares is accountability and Participates in and Actively participation weekly meetings 	ticipation tively with other execs to on focused on key prioritie ssues/problems and active nd responsibility manner to engender trus ates, add constructive ene	s and those aspects relate ely commits to taking appr t among the team ergy and brings relevant id	opriate		

II.	Cultural Dimensions:	
1.	Customer Connected	
	Understands/responds to the needs of the customer	
	Actively solicits views of internal/external customers	
	Develops action strategies in response to customer data	
2.	Results Oriented	
	Knows what results are needed	
	Links short-term actions and long-term goals	
	Drives for results (with attention to budgetary constraints)	
•	Strives for continuous improvement	
3.	Action Oriented	
	Quick response/strong sense of urgency	
	Sets clear priorities and able to effectively execute	
	Acts decisively including when tough decisions are necessary	
	Strives for timely implementation	
	Takes calculated risks	
	Reallocates time/resources quickly in response to changed circumstances	
4.	Line Driven	
	Assumes responsibility for decisions/results	
	Resists excessive bureaucracy	
5.	Translates strategy/objectives into clear measurable actions Team Oriented	
5.		
	Seeks solutions to conflict	
	Fosters open discussion	
	Builds relationships across work groups and organizations	
6	Understands when to use teams and when to use individual contribution	
0.	 Empowered People Avoids decisions which could be handled better at a lower level 	
	 Coaches and supports people Actively solicits the opinions of employees through formal (survey) and informal 	
	means – takes clear action in response to input.	
	 Actively recognizes achievement informally and formally 	
	 Delegates authority and resources as appropriate 	
7	Open and Honest Communication	
	Sensitive to the concerns and feelings of others	
	 Does not treat disagreement as disloyalty 	
	 Encourages feedback, dialogue and information sharing 	
	 Fosters openness and trust through personal behavior 	
	Confronts conflict openly	
8.	Organization Reflection and Learning	
	Sees problems as learning opportunities	
	 Role model in self-development 	
	 Encourages others to learn from success and failures 	
	 Treats new ideas with respect 	
	 Encourages sharing of knowledge 	
	 Redirects action based on learning from past experiences 	
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III. Managing Diversity:

- Recruits, hires and develops individuals who are different by ethnicity, culture, gender, sexual orientation, disability, age, etc.
- Ensures equity is applied across all human resource practices
- Creates an environment where each individual has the opportunity to achieve his/her full potential
- Demonstrates a commitment to all employees

IV. Leadership Attributes:

1. Strategic Thinking	
Takes a long-range perspective	
 Understands major trends affecting the business/function 	
 Seeks and interprets competitive benchmarks 	
 Develops strategic alternatives consistent with strategic intent Identifies opportunities for applying strategic advantage 	
2. Strategic Implementation	
 Converts strategic intent into meaningful work objectives and plans 	
 Allocates resources effectively to meet objectives 	
Creates appropriate processes for strategy formulation, implementation and	
assessment	
 Designs and staffs organization to meet strategic requirements 	
3. Inspiring a Shared Vision and Supporting our Core Values	
Communicates a clear and inspiring vision	
Regularly communicates the importance of CalSTRS core values with employees	
Ensures that branch activities and actions are consistent with CalSTRS core	
values	
Achieves the commitment of others	
4. Decision Making	
Makes decisions in a timely manner	
Wherever possible manages by fact	
Uses best sources of information available as a basis for decisions in uncertain	
situations	
Gains appropriate legal review as needed	
Assumes responsibility for the results of decisions made	
Takes calculated risks to seize opportunities	
5. Managing Organizational Risks/Costs	
• Attentive to assessing areas of risk and making improvement to internal controls.	
Identifies areas for improvement for information security and implements changes	
 Prioritizes, organizes and controls resources effectively 	
Regularly reviews budget and expenditures	
 Ensures expenditures within branch are fully compliant with CalSTRS policies and 	
constraints	
Continually reaches for more cost-efficient practices	
6. Staffing for High Performance	1
Understands the skills and experience of his/her people	
Recruits talented people	
 Values diversity in the work place 	
 Regularly assesses the performance of the branch management team to ensure 	
its execution meets organization's goals, priorities and timing	
 Actively breaks down silos to bring greater collaboration among operating units 	
Actively breaks down slibs to bring greater collaboration among operating units	

	 Effectively manages vacancies to ensure resources are adequate to work load demands 	
	 Diverts resources accordingly to manage peak/seasonal workflows 	
7.	Developing Organization Talent	
	 Recognizes the importance of development to the organization's success 	
	 Encourages and serves as a role model for personal and professional growth 	
	 Devotes time to development activities 	
8.	Openness to Change	
	Open to new ideas/experiment	
	 High tolerance for change/ambiguity 	
	 Seeks information from others, using input to make change occur 	
	 Willing to change plans/strategies when circumstances warrant 	
9.	Interpersonal Empathy & Understanding	
	 Recognizes the impact of his/her behavior on others 	
	 Sensitive to the moods/feelings/motivations of others 	
	 Encourages effective behavior in others 	
	 Genuine commitment to the well-being of others 	
10.	Personal Drive	
	 Demonstrates a deep-seated need for achievement and excellence 	
	 Consistently exceeds expectations 	
	Perseveres	
11.	Personal Strength and Maturity	
	Resilient to stress	
	 Keeps a realistic, but optimistic outlook for the future when faced by adversity 	
	 Accepts the consequences of difficult decisions 	
	Learns from mistakes	
12.	Personal Consistency	
	 Behaves with openness and predictability 	
	 Maintains consistency between words and actions 	
	Actions support CalSTRS values	
13.	Overall Technical Knowledge	
	 Understands the portfolio of products and services, how they integrate and are used 	

FY 2005-2006 Incentive Pay Recommendation: _____%

Executive Signature/Date (acknowledgement of evaluation and award)

Reviewer Signature/Date

Supporting Documentation:

FY 2005-06 Achievements (see attachments)