Hewlett-Packard Company
3000 Hanover Street
Palo Alto, CA 94304

hp.com

April 1, 2014

Addressee's Name
Addressee's Title
Company Name
Street Address
City, State ZIP

Dear HP Software Customer,

Thank you for being a Hewlett-Packard (HP) Software customer and using the
HP Discovery & Dependency Mapping Inventory software.

HP recognizes that the vital business function that the DDMI software provides for your
company, and yet, because of the challenges you face, you have not been able to
complete the migration of HP DDMI to the HP Universal Discovery (UD) 10.0x software.

In response to customer feedback and in demonstration of our commitment to you, HP
will extend the End of Committed Support date of DDMI 9.3x to December 31, 2015. This
extension will allow you more time to stabilize your businesses and IT so that you can
realize the greatest return on investment when you transition to HP UD 10.0x.

This announcement supersedes the earlier announcement made for DDMI 9.3x End of
Support in July 2013. Please note that this does not change the end of support dates for
DDMI 7.6x & 7.7x announced in July 2013. With the extension of committed support,
DDMI 9.3x returns to normal support without price uplift, including:

- The availability of either 9x5 or 24x7 support
- Patches and hot fixes would be delivered as appropriate
- Premier support availability

To take advantage of standard support for DDMI 9.3x in 2015, please get in touch with
your HP renewal sales representative or HP software business partner for more
information.

For more information, go to hp.com/go/software

End of Support

The new End of Support time line is:

Date	Program Activity
December 31, 2015	End of Committed Support for DDMI 9.3x
December 31, 2017	End of Extended Support for DDMI 9.3x

While DDMI 9.3x may continue to meet your immediate needs, HP recommends that all customers upgrade to HP Universal Discovery. Please note that all DDMI 9.3x customers with active support contracts are eligible to upgrade to the latest version of Universal Discovery.

Please refer to attached Appendix A for definition of terms for product obsolescence and Appendix B for the list of affected DDMI 9.3x product numbers.

More information

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP sales representative or HP software business partner. When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

In addition, for technical assistance and information, please visit Software Support Online: hp.com/go/hpsoftwaresupport

We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,

HP Software Services

APPENDIX A: Definitions

This product version obsolescence is covered by version 4.4 of the HP Software Release & Support policy. Definitions of terms are provided by the HP Software product version obsolescence documented at:
hp.com/go/hpsoftwaresupport/support-lifecycle

Product Support
Product Support is the reactive engagement of regional support resources (Support Center) and division support resources (Lab), in accordance with your purchased support plan, for the resolution of product defects, plus product enhancements for a specific product version. This includes investigation of newly reported defects and if appropriate, development of defect fixes and making these available for customers via patches. The HP Software product teams (Lab) will review and either approve or deny requests for defect fixes and enhancements (including additional support for newly-released operating system versions).

While HP Software investigates all problems and issues raised for products covered under Product Support, customers may be required to install the most current version or patches as part of the troubleshooting process.

Version Maturity may apply to specific versions of HP Software products. Version Maturity means that, for a specific product version, no further enhancements or changes to functionality is planned, nor are any further platform refreshes planned in order to update that product version to support current or future operating systems, operating system versions or hardware platforms.

End-of-Support Date
End-of-Support Date is the last date Software maintenance, installation and configuration assistance, and other standard support services will be accepted for the specified product release (as specified by Major and Minor version numbering). EOS also means the last date Software Change Requests (SCRs) will be accepted for a specified Version of a Product. After the EOS date, all SCRs will be planned for future versions, as applicable. Current patches for the version of the HP Software reaching EOS will remain available for electronic download for a reasonable period of time.

Self-Help Support
Self-Help Support is an integral component of all HP Software Support contracts. Self-Help Support consists of web-based access to the online support Knowledge Base, which contains technical information for HP Software products including white papers, existing patches and known problems for a specific product version.

In some instances support for specific HP Software product(s) and/or version(s) may run longer than the support for underlying operating system(s), adjacent/integrated

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application(s) or version(s). In this event, it is HP's intent to communicate with affected HP Software product/product versions customers in a timely manner. However, there are cases where HP does not receive notification of the End-of-Support for these products (operating system(s) or adjacent/integrated application(s), or version(s)) in advance of the general public. In any case, should the underlying operating system(s), adjacent/integrated application(s) or version(s) become unsupported by its developer, support for the affected HP Software product/product versions will immediately be limited to self-solve support available through Software Support Online, and Telephone Support associated with questions concerning a product's/product version's functionality and/or interoperability in line with the said product's/product version's original parameters/requirements at the time of release. Any product updates and/or fixes will be limited to those already available. No additional updates, patches or fixes will be engineered. Should said product/product version operate or integrate with other still supported, underlying operating system(s), adjacent/integrated application(s) or version(s), support for said product/product version on any remaining supported platform(s), supported adjacent/integrated application(s), or supported version(s) will continue unaffected, or through the planned End-of-Support date, if one has been announced.

APPENDIX B: Affected Product SKUs

SKU	Product Description
T4625GAE	HP DDM Inventory 9.30 Eng SW E-Media
T4625GA	HP DDM Inventory 9.30 Eng SW Media
T4900AAE	HP DDM Inventory 100 SW E-LTU
T9329AAE	HP DDM Inventory 100+/100 SW E-LTU
T9330AAE	HP DDM Inventory 1k+/100 SW E-LTU
T9331AAE	HP DDM Inventory 5k+/100 SW E-LTU
T9332AAE	HP DDM Inventory 25k+/100 SW E-LTU
T9333AAE	HP DDM Inventory 50k+/100 SW E-LTU
T5599AAE	HP DDM Inventory 100 3 mo SW E-LTU
T9388AAE	HP DDMI Aggregation Server SW E-LTU
TB040AAE	HP DDM Inventory 100+/100 3 mo SW E-LTU
TB041AAE	HP DDM Inventory 5k+/100 3 mo SW E-LTU

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TB049AAE	HP DDM Inventory 1k+/100 3 mo SW E-LTU
T4194AAE	HP ED SW Utiliz 100+/100 SW E-LTU
T4195AAE	HP ED Software Utiliz 2,500+/100 E-LTU
T4196AAE	HP ED SW Utiliz 5,000+/100 SW E-LTU
T4197AAE	HP ED SW Utiliz 10,000+/100 SW E-LTU
T4198AAE	HP ED SW Utiliz 20,000+/100 SW E-LTU
T4199AAE	HP ED SW Utiliz 50,000+/100 SW E-LTU
T9334AAE	HP DDMI Topology 100+/100 SW E-LTU
T9335AAE	HP DDMI Topology 1k+/100 SW E-LTU
T9336AAE	HP DDMI Topology 5k+/100 SW E-LTU
T9337AAE	HP DDMI Topology 25k+/100 SW E-LTU
T9338AAE	HP DDMI Topology 50k+/100 SW E-LTU
TB313AAE	HP DDM Inventory Stand 100+/100 SW E-LTU
TB314AAE	HP DDM Inventory Stand 1k+/100 SW E-LTU
TB315AAE	HP DDM Inventory Stand 5k+/100 SW E-LTU
TB316AAE	HP DDM Inventory Stand 25k+/100 SW E-LTU
TB317AAE	HP DDM Inventory Stand 50k+/100 SW E-LTU

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