



Claim# _____ (if previously provided)

Bedding Claim

Name: _____

Best Contact number: _____

Phone number (s) we would have on your account: _____

Address: _____

City: _____ State: _____ Zip: _____

Please explain your concern with your mattress:

In order to process your claim we will need pictures illustrating your concerns. If your concerns are body impressions, place a straight edge (like a yardstick or broom handle) across the area. Using a ruler, measure the depth of the depressed area, without applying any pressure and then photograph the measurements. Please be sure to measure in the middle of the quilted area, not the stitching.



Please notate the deepest depression measurements here: _____

What brand is the mattress? _____

What brand is the box spring? _____

Has either been ever been replaced? _____



Are mattress and or box spring soiled or stained in any way? _____

If yes, please describe the source and size of stains: _____

Please choose the number that best represents your support system:



If frame has slats how many? _____

What type of slats? _____

Please email pictures, claim form, and proof of purchase if available to Bedding.claims@nfm.com. Please limit the size of each email to no larger than 9 megabytes. If multiple emails are sent please be sure to clearly reference your information on each one.

If you are unable to email this information please mail it to

Nebraska Furniture Mart

Dept 02352

700 s 72nd st

Omaha, Ne 68114

If neither of these options work for you please give our Customer Care department a call at

1-800-359-1200 and we will be more than happy to help!