

## IMPORTANT MESSAGE

California Department of Public Health Immunization Branch Vaccines for Children (VFC) Program 850 Marina Bay Parkway Richmond, CA 94804 Toll Free Phone: 877-2GET-VFC (877-243-8832)

Toll Free Fax: 877-FAXX-VFC (877-329-9832)

April 5, 2012

## Limited Call Center Operation during the Week of April 9, 2012

Dear VFC Provider,

The VFC Program Office will be closed during the following dates for an annual all staff meeting.

- Wednesday and Thursday April 11-12, 2012
  - o Orders will continue to be accepted

## **On-line Order System Reminder**

With online ordering now available, VFC enrolled providers can benefit from an array of features the system has to offer. Never wonder again if the VFC office has received your vaccine request.

- Submit VFC vaccine requests
- Submit returns or transfers electronically
- Receive instant confirmation upon order submission
- Update the shipping and contact information for their practice
- > Look up vaccine order history and return and transfer history
- > Request vaccine return labels

To access your "MyVFCVaccines" account, follow these two simple steps:

- 1. Go to eziz.org and click on the MyVFCVACCINES button.
- 2. Enter your practice's VFC PIN and Zip Code to log- in.