

Please return completed form to:

Hilti (Gt. Britain) Ltd, 1 Trafford Wharf Road, Trafford Park, Manchester, M17 1BY

Fax 0161 786 3867 or email gbnwaccounts@hilti.com

Your Business:

 Trading Name: Date Established:

 Trade/Nature of Business: No. of PAYE Employees:

 Business Type: Ltd Company Plc Other (please specify)

 Registered Name:(if different from above) Company Registration No.

 Sole Proprietor: Partnership: (if you tick either of these boxes we require the information below, if partnership we require all partners details. If more than 2 partners use separate sheet)

 First Name Surname First Name Surname

 Date of Birth: DD/MM/YY Date of Birth: DD/MM/YY

 Home Address:** Home Address:**

 Post Code Post Code

 Time at Address: From: DD/MM/YY To: DD/MM/YY Time at Address: From: DD/MM/YY To: DD/MM/YY

(if less than 3 years at above address, please supply previous address(s) to cover the last three years (attach separate sheet))

****For sole proprietor/partnership accounts photo ID (passport or driving licence) together with 3 utility bills dated in the last 3 months may be required**
Your Contact Details: NB: contact numbers must contain a land line telephone number

 Trading Address:

 Post Code:

 General Contact Name: General Contact's Position:

 General Contact email: General Contact Telephone No:

 Accounts Contact Name: Accounts Contact Position:

 Accounts Contact email: Accounts Contact Telephone No:

(this should be the contact details of someone we can contact in the event of any account enquiry or query)

 Tick here if you would like to receive information about Hilti products and services via e-mail
Your Requirements:

 Payment Terms: 30 days from date of invoice without Direct Debit
 30 days from end of month with Direct Debit (if you have selected to pay by direct debit please complete attached mandate)

 Invoice /Statement options: Do you require a monthly statement? Yes No

 Do you require invoices sent by: Post: EDI: Email: Email address:

(please tick one box) (if applicable)

IMPORTANT - READ & SIGN - By signing below you agree to the following terms:

The information above is, to the best of my/our knowledge, accurate and complete. I/We understand false information can lead to the withdrawal of credit facilities. I/We have read, and hereby agree to abide by, the Terms and Conditions of Sale as detailed overleaf. I/We further agree as follows:

In considering my/our application you will search my/our records with a credit reference agency who will add details of your search and my/our application to my/our records. You will also add details of this agreement to my/our records with that credit reference agency including the payment I/we make under it, my/our payment performance and/or any default including the payment I/we make under it, my/our payment performance and/or any default or failure I/we make in respect of its terms. I/We understand that you may use (only if relevant) a credit scoring or other automated decision making system when assessing my/our application.

I/We hereby agree that you may share my/our records with other credit reference organisations and that those records will be used to help make decisions about credit and credit related services for me/us and those with whom I/we have a financial relationship as well as to trace debtors, recover debt, prevent money laundering and fraud and to manage my/our account. I/We agree that you may undertake searches other than in connection with credit reference agencies and although these searches will be added to your records, they will not be shared with others.

Please note if partnership all signatures are required.

 Authorised Signature: Position:

 Name (print): Date: DD/MM/YY

 Authorised Signature: Position:

 Name (print): Date: DD/MM/YY

(if applicable)

For Internal Use Only

 Hilti Account Number:

 Trade Code:

1. GENERAL
1.1 In these Conditions the following words have the meanings shown:
"Business Day" means any day which is not a Saturday, a Sunday or a bank or public holiday in England;
"Buyer" means the person, firm, or company purchasing Goods and/or Services from the Goods and/or Services;
"Contract" means any agreement between Hilti and the Buyer for the sale of Goods and/or provision of Services, incorporating these Conditions;
"Goods" means goods agreed to be supplied by, under or in relation to the Contract (including any goods supplied without charge);
"Hilti" means Hilti (Gt. Britain) Limited (company no. 004979786) whose registered office is at 1 Trafford Wharf Road, Manchester M17 1Bf;

"Personnel" means the employees, servants, directors, agents, consultants or other personnel of Hilti or any of their subcontractors; and
"Services" means the services to be supplied by Hilti under or in relation to the Contract (including any services supplied without charge).
1.2 Headings do not affect the interpretation of these Conditions.

2. MAKING THE CONTRACT
2.1 The Buyer shall estimate and/or advertised price for the Goods shall be an invitation to treat and no binding contract shall be created by placing an order on Hilti's website or otherwise until Hilti has sent an acknowledgement of order to the Buyer or (if earlier) Hilti has accepted the Buyer's order, whereupon an order shall be formed in the event that Hilti has not provided an acknowledgement of order these Conditions, provided the Buyer shall have had prior notice of them, shall nonetheless apply to the Contract. Any order shall be accepted entirely at the discretion of Hilti.
2.2 Any quotation made by Hilti is given subject to these Conditions and is valid for 30 days from its date (or until any other date shown on the quotation), provided that Hilti has not previously received an order.
2.3 Unless agreed otherwise in writing, these Conditions shall be incorporated in the Contract to the exclusion of all other terms, conditions or other representations (including any terms and conditions which the Buyer may purport to apply under any order, confirmation of order, specification or other document whatsoever and whenever).
2.4 These Conditions shall prevail unless expressly varied in writing and signed by a Director for and on behalf of Hilti.

3. DESCRIPTION OF SERVICES
3.1 The quantity, quality, description of and any specification for the Goods shall be as set out in Hilti's acknowledgement of order or, in its absence, Hilti's quotation.
3.2 All descriptions and advertising issued by Hilti and any descriptions, details or illustrations contained in Hilti's catalogues or brochures are issued or published for the sole purpose of giving an approximate idea of the Goods or Services described in them and they will not form part of the Contract unless otherwise agreed in writing.
3.3 Hilti reserves the right, without liability to the Buyer, to make any changes in the specification of the Goods and/or Services which are required to conform with any applicable national and/or EU laws, regulations and safety requirements or which do not materially affect the quality or performance of the Goods and/or Services.
3.4 No statement, description, information, warranty, condition or restriction contained in any catalogue, price list, advertisement or communication or made verbally by any of the agents or employees of Hilti shall be construed to vary in any way any of these Conditions under this Contract.

4. PRICE
4.1 Subject to Condition 4.2 below, the price payable for Goods and/or Services shall, unless otherwise stated by Hilti in writing and agreed on its behalf by an authorised representative, be the price determined by Hilti current at the date of delivery or deemed delivery and in the event of multiple instalments the price payable for each instalment shall be Hilti's current price list at the date of the delivery or deemed delivery of each instalment.
4.2 Unless otherwise agreed in writing, Hilti's prices for the Goods and/or Services may be subject to variation to take account of variations in wages, materials or other costs of manufacture or supply since the date of Hilti's quotation or if no quotation is issued the Buyer's order. Hilti accordingly reserves the right at any time to vary the price payable by the amount of any increase or decrease in such costs after the price is quoted by Hilti or the Buyer's order without any liability on the part of Hilti. The invoice so adjusted shall be payable as if it were the original contract price.
4.3 The prices for the Goods and/or Services are exclusive of value added tax, other similar taxes and all other applicable duties. The Buyer shall be liable for all and any local taxes or charges as appropriate.

5. INVOICES
5.1 Hilti shall invoice the Buyer for the price of the Goods and/or Services in pounds sterling or euros.
5.2 Hilti has the right to invoice the Buyer for the costs of any packaging, transportation of the Goods or any additional costs resulting from any other terms of the Buyer's order or at the time of delivery or upon notification by Hilti that the Goods are awaiting collection. Any such additional costs shall be invoiced by Hilti in pounds sterling or euros.
6. CARRIAGE AND INSURANCE
6.1 The cost of the Goods shall be exclusive of carriage and insurance which shall be in accordance with the charges laid out in Hilti's current price list.
6.2 The charges for carriage and insurance shall be payable by the Buyer and according to the price of the Goods.

7. ADDITIONAL COSTS
7.1 The Buyer agrees to pay for any loss or extra costs above the quoted price for the Goods which are directly or indirectly incurred by Hilti through the Buyer's instructions or lack of instruction or through failure of delivery or through any act or default on the part of the Buyer, its servants or agents.
7.2 Without prejudice to any other rights and remedies which Hilti may have, if the Goods are submitted to Hilti or its agent for repair, Hilti shall be entitled to recover the invoice price of all debts owed by the Buyer to Hilti (including the costs of the repair), and if the Goods are not collected and paid for by the Buyer within 5 months of the Buyer being informed that the Goods are ready for collection, the Buyer shall be deemed to have accepted the Goods within 7 working days notice to the Buyer to dispose of the Goods as Hilti thinks fit.
8. TERMS OF PAYMENT
8.1 Unless agreed otherwise in writing by Hilti, all payments due under any Contract shall be in the currency stipulated in the invoice and must be made by the Buyer within 30 days of the date of the invoice sent by Hilti to the address provided by the Buyer. Time for payment shall be of the essence.
8.2 The Buyer shall be entitled to exercise any set off, lien or any other similar right or claim unless the Buyer has a valid court order requiring an amount equal to such deduction to be paid by Hilti to the Buyer. Hilti may set off any claim of any kind (whether or not payment shall be due to Hilti) against the Buyer's Contract or any other contract or otherwise howsoever against any sum which would otherwise be due from the Buyer to Hilti under the Contract or any other contract otherwise howsoever.
8.3 Notwithstanding any other provision all payments payable to Hilti under the Contract shall become due immediately upon termination of the Contract for whatever reason.
8.4 If the Goods are delivered in instalments, Hilti shall be entitled to invoice each instalment as and when delivery thereof has been made and payment shall be due in accordance with Condition 7.1 above in respect of each invoice.
8.5 Any failure by the Buyer to either pay any due instalment in accordance with this Contract or failure to give delivery instructions for Goods already manufactured at the time of such a default, to prompt payment shall be a condition precedent to future deliveries of the Goods due under any Contract.
8.6 Hilti shall be entitled to charge the Buyer an interest of 4% per annum above the current base rate of Citibank International plc on any unpaid invoices and/or any other overdue payments due from the Buyer.

9. DELIVERY AND ACCEPTANCE OF GOODS
9.1 Hilti shall deliver the Goods to the location set out in the order form or as the parties may agree in writing at any time after Hilti notifies the Buyer that the Goods are ready. Delivery of the Goods shall be completed on the Goods' arrival at the relevant location.
9.2 The period for delivery shall be calculated from the date of the Contract or the date of receipt of all necessary information to enable Hilti to manufacture or procure the manufacture of the Goods whichever shall be the later. If no period is stipulated by the Buyer, delivery will occur upon receipt of instructions from the Buyer as Hilti thinks reasonable.
9.3 All times or dates given for delivery of the Goods are intended to be estimates only and time for delivery shall not be of the essence. Hilti shall not be liable for any loss, costs, damages,

charges or expenses caused directly or indirectly by any delay in the delivery of the Goods (even if caused by Hilti's negligence).

9.4 If for any reason the Buyer does not accept delivery of the Goods in accordance with Condition 8.6, or Hilti is unable to deliver the Goods, the Buyer shall provide the necessary appropriate instructions, documents, licences or authorisations then the Goods will be deemed to have been delivered, risk passing to the Buyer (including for loss or damage caused by Hilti's negligence and any other cause) until such delivery and take all reasonable steps to safeguard and insure them at the cost of the Buyer, provided that the Buyer shall be immediately informed thereof; or
9.5 if the Goods at the best price readily obtainable and (after deduction of all reasonable storage and selling expenses) charge the Customer for any shortfall below the Contract price.
9.6 Hilti shall have the right to make delivery by instalments of the Goods if the Buyer has not provided the necessary appropriate instructions, documents, licences or authorisations. Any defect in any instalment shall not be a ground for cancellation of the remainder of the instalments and the Buyer shall be bound to accept further deliveries thereof.
9.7 Without prejudice to the warranties in Condition 12 below, the Buyer will be deemed to have accepted the Goods as being in accordance with the Contract and no liability for non-delivery, late delivery, loss or damage to the Goods occurring post delivery or for any claim that the Goods are not in accordance with the Contract shall be afforded an opportunity to inspect the Goods (including when returned by the Goods being returned to Hilti at the Buyer's cost) before any use is made thereof or any alteration is made to the Goods by the Buyer.

9.8 All requests for proof of delivery must be made within a period of 21 days following the date of the invoice.
9.9 Unless stated otherwise in the Contract export orders shall be free of duty and the Buyer shall be liable for import duties (Incoterms 2010) save that Hilti shall have no obligation to obtain any export licence or clearance required in relation to the Goods.
10. THE BUYER AGREES THAT Hilti shall be under no obligation to the Buyer to deliver the notices specified in section 32(3) of the Sale of Goods Act 1979.

11. RETURNS AND CANCELLATIONS
11.1 Subject to Condition 8.6 above, Goods supplied pursuant to the Contract cannot be returned without Hilti's prior written consent unless otherwise agreed in writing.
11.2 Hilti shall be subject to the Buyer's premises at the Buyer's expense. Hilti may be subject to a handling charge of £10 or 20% of the value of the Goods, whichever amount is the greater; and Hilti must be in the same condition as originally supplied to the Buyer.
11.3 The Buyer may not cancel an order of the Goods and/or Services including but without limitation to, any Goods and/or Services which have been ordered or accepted by the Buyer or an order has been inputted onto Hilti's ordering system, without the prior written consent of Hilti and then only on terms stipulated by Hilti in writing.

12. PASSING OF TITLE AND RISK
12.1 The Goods are at the risk of the Buyer from the time of delivery by Hilti, collection of the Goods by the Buyer, or receipt by the Company of payment in full for the Goods, whichever is earlier.
12.2 Full legal, beneficial and equitable title to and property in the Goods shall not pass to the Buyer until Hilti has received in full (in cash or cleared funds) all sums due to it in respect of:
12.2.1 the Goods; and
12.2.2 all other sums due to or which become due to Hilti from the Buyer and the Buyer's order.
12.2.3 Until full legal, beneficial and equitable title to and property in the Goods has passed to the Buyer, the Buyer shall:
12.2.4 hold the Goods on a fiduciary basis as Hilti's bailee;
12.2.5 ensure that the Goods do not pass in a proper manner in conditions which adequately protect and preserve the Goods;
12.2.6 keep the Goods separately from all other goods of the Buyer or any third party in such a way that they remain readily identifiable as Hilti's property;
12.2.7 not remove, deface or obscure any identifying mark or packaging on or relating to the Goods; and
12.2.8 maintain the Goods in satisfactory condition and keep them insured on Hilti's behalf for their full price against all risks to the extent that such insurance is requested by the Buyer. Hilti shall produce the policy of insurance to Hilti.
12.3 Hilti shall be entitled to examine any such Goods in storage at any time during normal business hours upon giving reasonable notice to the Buyer of its inspection and to inspect in a proper manner the Goods in the ordinary course of the Buyer's business before title has passed to it.
12.4 The Buyer's right to possession of the Goods shall terminate immediately upon the occurrence of any of the events specified in 12.2.1 to 12.2.8.
12.5 Hilti shall be entitled to recover payment for the Goods notwithstanding that title of any of the Goods has not passed from Hilti to the Buyer. The Buyer grants Hilti, its agents and subcontractors, an irrevocable licence to enter any premises where the Goods are or may be stored in order to inspect them, or where the Buyer's right to possession has terminated, to recover them, and the Buyer acknowledges that Hilti shall have the right to intercept and repossess Goods in transit where the Buyer's right to possession has terminated.
12.6 Where Hilti is unable to determine whether any Goods are the goods in respect of which the Buyer's right to possession has terminated, the Buyer shall be deemed to have sold all goods of the Buyer to Hilti and the Buyer in the order in which they were invoiced to the Buyer.
12.7 On termination of the Contract, however caused, Hilti's (but not the Buyer's) rights contained in this Condition shall remain in full force and effect until the Goods are returned to Hilti or are in addition lost and shall not in any way prejudice, limit or restrict any of Hilti's other rights or remedies under the Contract or in law or equity.

13. WARRANTY OF SERVICES
13.1 Hilti shall provide the Services to the Buyer in accordance with the Contract applying reasonable skill and care.
13.2 Hilti shall use its reasonable endeavours to meet any performance dates for the Services, but any such dates shall be of no effect insofar as they are not in accordance with the performance of the Services. Hilti shall not be liable for any loss whatsoever or howsoever arising caused by its failure to provide the Services on the due date.
13.3 Hilti shall be obliged to perform the Services at the Buyer's premises, the Buyer shall:
13.3.1 procure safe and unhindered access to the premises for all the Personnel to carry out the Services at all relevant times;
13.3.2 ensure that all consents, permissions, or licences required to enable the Services to be provided are in place;
13.3.3 ensure the provision of adequate power, lighting, heating and other such facilities or supplies required for the provision of the Services;
13.3.4 ensure the premises adjacent to where the Services are to be provided storage for the materials required for the Services;
13.3.5 ensure that the site where Services are to be provided are adequate for that purpose, clear and free from all health and safety hazards and possess such facilities for the Personnel to use as are required or necessary by applicable legislation and as Hilti shall reasonably require; and
13.3.6 be responsible for the Personnel's death or personal injury or damage to or loss of Hilti (and subcontractors) and the cost of any legal proceedings arising out of or from the extent any such death or personal injury results from the negligence of Hilti or its subcontractors.
13.4 The Services will be deemed to be completed and the Buyer shall be deemed to have accepted the Services on the date of the completion of the Contract price to be due and payable forthwith.
13.5 When Hilti issues a written notice to the Buyer confirming such completion; or
13.6 Hilti is available to perform the Services but is prevented from doing so by reason of:
(a) the lack of relevant assistance from the Buyer (such as lack of availability of test components or parts from the Buyer); or
(b) the condition of the Buyer's premises on the site at which the Services are to be provided, Hilti shall be deemed to have provided the Services at those premises at the time agreed for the provision of the Services; or
(c) the failure by the Buyer to comply with the Contract.

14. WARRANTY OF GOODS
14.1 Where Goods and/or Services are supplied with the benefit of a specific written warranty set out in another document provided by Hilti, such warranty shall apply instead of the warranty set out in Condition 12.2 below. The warranty in Condition 12.2 shall not apply to such Goods and/or Services supplied in relation to the Goods and/or Services. The exclusions

in Condition 12.3 shall apply to every such specific warranty except for the "manufacturer's lifetime warranty" set out in any operating instructions supplied with the Goods.
14.2 If the Buyer establishes to Hilti's reasonable satisfaction that the Goods do not conform to the description of the goods or performance of the Services that there is a defect in the materials or workmanship of the Goods or the Goods or Services are supplied not in accordance with the Contract then Hilti shall at its option, at the sole discretion and within a reasonable time after receipt of a repair or make good such defect, or failure in such Goods free of charge to the Buyer (including all costs of transportation of any Goods or materials to and from the Buyer for that purpose); or
14.2.1 replace such Goods with Goods which are in all respects in accordance with the Contract or re-perform such Services; or
14.2.2 issue a credit note to the Buyer in respect of the whole or part of the Contract price or such Goods or Services as appropriate having taken back such Goods or materials relating to the defect in question; or
14.2.3 in the event that the Buyer elects to exercise any of the provisions of this Condition 14 provided that the liability of Hilti under this Condition 14 shall in no event exceed the purchase price of such Goods or services and performance of any one of the above options shall constitute an entire discharge of Hilti's liability under this Contract.
14.3 Hilti shall not be liable for breach of the warranty at Condition 14.2 above or any other warranty, guarantee or condition arising from any defect in Goods arising from any drawing, design or specification supplied by the Buyer; or
14.3.1 arising from any acts, omissions, negligence or default of the Buyer or arising from installation, unsuitable storage, handling, use, abuse, modification, maintenance, repair, or alteration, abnormal use or use other than normal conditions; or
14.3.2 arising from any non-compliance with the safety, training, usage and maintenance requirements (including, but not limited to, excessive or heavy use), method statements, data sheets, instructions or recommendations, whether oral or in writing) communicated to the Buyer by Hilti and/or any of its employees, agents, suppliers or subcontractors; or
14.3.3 arising from incorporation, alteration, modification or use of the Goods with any other goods, products or systems outside the intended purpose of the Goods, or as a result of non-compatibility of the Goods with any other goods, products or systems or use of consumables, components or spare parts other than those manufactured by Hilti without Hilti's prior written consent; or
14.3.4 if the total price for the Goods and/or Services has not been paid by the due date for payment; or
14.3.5 unless any claim by the Buyer which is based on any defect in the Goods, or the Goods and/or Services or their failure to correspond with their description or specification shall (whether or not delivery is refused by the Buyer) be notified to Hilti within 7 days after the Buyer discovers or ought to have discovered the defect in question; or
14.3.6 unless Hilti is given a reasonable opportunity of examining such Goods or location at which the Services were performed and the Buyer (if asked to do so by Hilti) returns such Goods or materials relating to the Services to Hilti's place of business, instructions or recommendations, whether oral or in writing) expressly provided in these Conditions, all warranties, conditions, guarantees or other terms implied by statute, common law, custom usage or otherwise are excluded to the extent that they conflict with the Buyer.

15. BUYER'S RESPONSIBILITY
15.1 The selection of the Goods and/or Services suitable for the Buyer's purposes depends on a range of factors. These factors are not intended to restrict, limit or reduce the scope or circumstances of the proposed application of the Goods and/or Services to the Buyer. The Buyer is solely responsible for satisfying itself that the data supplied to Hilti on which information or recommendations made by Hilti are based is correct and that any such information is Hilti to supplement that data are suitable for the Buyer's purposes.
15.2 Any advice, representation or recommendation given by Hilti or its Personnel to the Buyer or its employees or agents as to the suitability of the Goods and/or Services for the Buyer's incorporation or compatibility of the Goods with other goods; therefore followed or acted upon entirely at the Buyer's own risk and the Buyer acknowledges that it does not rely on and waives any claim for breach of any such representation. Accordingly, the Buyer shall be responsible for its own selection and use of the Goods and/or Services and shall be liable for any loss or damage resulting therefrom.
15.3 The required level of ongoing maintenance for the Goods; and
15.3.1 the adequacy of the premises in which the Goods are to be used.
15.4 The Buyer acknowledges that it is responsible for ensuring it and its employees, agents, contractors and end-users of the Goods:
15.4.1 store, handle, use, construct, maintain, and repair the Goods in a safe manner in accordance with good practice and in accordance with the Goods' method statements and data sheets, as well as all other relevant safety, training, usage and maintenance instructions and guidelines supplied to the Buyer from time to time by Hilti, its employees, agents or contractors;
15.4.2 ensure the necessary training in respect of Goods supplied;
15.4.3 in connection with the hiring of the Goods or the Goods being otherwise used by third parties, that the Goods are supplied in accordance with the Goods' method statements and data sheets, labelling and warnings as are supplied with the Goods by Hilti;
15.4.4 use the Goods with the recommended safety equipment and in accordance with applicable method statements and data sheets, and other relevant Company safety, training, usage and maintenance instructions and guidelines supplied from time to time; and
15.4.5 comply at all times with Health and Safety at Work, etc. Act 1974, and all other relevant legislation in respect of the Goods and their use.

16. LIMITATION OF LIABILITY
16.1 In an effort to keep the Contract price as low as possible, all claims for loss or damage in excess of the amount which it may suffer from a breach of contract and to insure accordingly, the Buyer agrees that the provisions of Conditions 12 (Warranties) and this Condition 14 which set out the entire agreement between the Buyer and Hilti in respect of the Goods or omissions of its employees, agents and sub-contractors) to the Buyer and the exclusive remedies of the Buyer against Hilti in respect of:
16.1.1 any breach of these Conditions;
16.1.2 any use made by the Buyer of any of the Goods; and
16.1.3 any representation (unless fraudulent), statement or tortious act or omission including negligence and breach of statutory duty arising under or in connection with the Contract or arising from any such matter or thing whatsoever under or in relation to the Contract.
16.2 Hilti shall not be liable to the Buyer for any economic loss of whatever nature (direct or indirect), including without limitation, consequential loss, loss of profit, loss of revenue, loss of production or opportunity, loss of data, depletion of goodwill or otherwise.
16.3 Hilti shall not be liable for any indirect, special or consequential loss (including consequential loss) or damage.
16.4 Notwithstanding any other provision contained in these Conditions, Hilti does not in any manner whatsoever exclude or limit its liability if and to the extent that such liability:
16.4.1 arises out of the fraud or fraudulent misrepresentation of Hilti; or
16.4.2 is in respect of death or personal injury caused by negligence of Hilti; or
16.4.3 cannot legally be excluded or limited; or
16.4.4 cannot be excluded under the Consumer Protection Act 1987 or the General Product Safety (GPS) Regulations 2005; or
16.4.5 is in respect of Hilti's implied undertakings as to title.
16.5 Subject to Conditions 14.1 to 14.4 (inclusive) above the Buyer agrees to indemnify Hilti in respect of any loss or damage or performance or contemplated performance of the Contract whether for negligence or breach of contract or any case whatsoever shall in no event exceed one hundred per cent (100%) of the price of the Goods and/or Services under the Contract.

17. BUYER'S INDEMNITY
17.1 The Buyer shall be liable for and indemnifies Hilti and shall keep Hilti indemnified in respect of all damage or injury to any person or loss of or damage to any property and against all costs and expenses (including legal costs), charges, expenses or other loss suffered by Hilti arising:
17.1.1 at common law under the statutes and regulations detailed in Condition 14.4 or otherwise under statute; and/or
17.1.2 in respect of any negligence, negligence and/or breach of the terms of these Conditions or otherwise through the default of the Buyer; and/or
17.1.3 in respect of any infringement or alleged infringement of any patent, registered design, copyright, trademark or other intellectual property rights of Hilti or any third party which are asserted by Hilti or the Buyer's instructions whether express or implied.
17.2 Where Goods supplied by Hilti are used by a third party (including the Buyer's employees, agents, contractors) in a manner which may be asserted by Hilti to be such that the third party is liable in a manner not in accordance with these Conditions, including (but

not limited to) Condition 13.3, Hilti shall not be liable for any costs, loss, damage, liability or expenses suffered or incurred by the Buyer or any third party arising directly or indirectly from or in respect of such Goods or such use (including for loss of revenue, profits, or other losses) and the Buyer shall indemnify and keep indemnified Hilti and against all such costs, loss, damage, liability or expenses suffered or incurred by Hilti as a result of any claim or demand in respect thereof by any third party.

18. TERMINATION
18.1 Without prejudice to any rights that have accrued under the Contract or any other rights or remedies, Hilti may immediately suspend performance of the Contract, cancel any outstanding delivery of Goods and/or the supply of Services, stop any Goods in transit or by notice in writing to the Buyer terminate the Contract without liability to Hilti in the event that:
18.1.1 the Buyer fails to pay any sum payable under the Contract or fails to comply with any other agreement between the Buyer and Hilti within 7 days of its due date; or
18.1.2 the Buyer commits a material breach of any of its obligations under the Contract which is incapable of remedy; or
18.1.3 the Buyer commits a material breach of its obligations under the Contract which is capable of remedy and fails to remedy or persists in such breach after 30 days of having been required in writing to remedy or desist; or
18.1.4 the Buyer suspends or threatens to suspend, payment of its debts (whether principal or interest) or is deemed to be unable to pay its debts within the meaning of section 123 of the Insolvency Act 1986; or
18.1.5 the Buyer calls a meeting, gives notice, passes a resolution to file a petition, or an order is made, in connection with the winding up of that party (save for the sole purpose of a solvent voluntary reconstruction or amalgamation); or
18.1.6 the Buyer has an application to appoint an administrator made or a notice of intention to appoint an administrator filed or an administrator is appointed in respect of all or any part of its assets; or
18.1.7 the Buyer has a receiver or administrative receiver appointed over all or any part of its assets or a person becomes entitled to appoint a receiver or administrative receiver over such asset; or
18.1.8 the Buyer takes any steps in connection with proposing a company voluntary arrangement or a company voluntary arrangement is passed in relation to it or it commences any proceedings with any of its creditors with a view to rescinding any of its debts; or
18.1.9 the Buyer (if an individual) becomes bankrupt, or initiates proceedings to become bankrupt, or has a bankruptcy petition presented against him or offers to make any voluntary arrangements with creditors; or
18.1.10 the Buyer has any steps taken by a secure lender to obtain possession of the property on which it has security or a charge; or
18.1.11 the Buyer has any distress, execution or seizure or other such process levied or enforced on any of its assets; or
18.1.12 the financial position of the Buyer has become impaired in the opinion of Hilti; or
18.1.13 the Buyer has any proceeding taken, with respect to it in any jurisdiction to which it is subject, or any event happens in any jurisdiction that has an effect equivalent or similar to any of the events in this Condition.

19. INTELLECTUAL PROPERTY
19.1 Any intellectual property created by Hilti in the course of the performance of the Contract or otherwise in the design, manufacture or supply of or otherwise in relation to the Goods or any provision of the Services shall remain the property of Hilti. Notwithstanding these Conditions shall be deemed to have been given the Buyer a licence or any other right to use any of the intellectual property of Hilti.
19.2 All logos, trade name or trademarks ('Marks') owned or used by Hilti in the course of its business are the property of Hilti. Hilti reserves all intellectual property rights in relation to the use of such Marks. The Buyer may not use, or permit the use of, such Marks or any similar Marks without the prior written permission of Hilti.
20. FORCE MAJEURE
20.1 Hilti shall not be in breach of the Contract or otherwise be liable for any failure or delay to deliver the Goods and/or supply the Services arising from circumstances outside Hilti's reasonable control, including but not limited to, war, epidemic, pestilence, acts of terrorism, protests, riot, civil commotion, strikes, lock-outs, other labour disputes (whether or not relating to either party's workforce), fire, explosion, flood, epidemic, pestilence, reactor failure, unavailability of power at manufacturing plant, breakdown of plant or machinery, shortage or unavailability of raw materials from normal source of supply, or restraints or delays affecting contracts.
20.2 Should Hilti be prevented from delivering the Goods or supplying the Services in the circumstances at Condition 18.1, it shall be entitled to delay or cancel the supply of the Services or cancel delivery or to reduce the amount of the Goods delivered.
21. WAIVER
21.1 The waiver by Hilti of any right or the failure by Hilti to exercise any right or to insist on the strict performance of any provision of this Contract shall not operate as a waiver of, or prevent any further exercise or enforcement of any other right or provision of this Contract.
22. SEVERABILITY
22.1 Each provision of this Contract is severable and distinct from the others. The parties intend that every such provision shall survive in the case of the termination of the Contract to the fullest extent permitted by law. If in any particular case any of these conditions shall be held to be invalid or shall not apply to this Contract, the other conditions shall continue in full force and effect.
23. ASSIGNMENT
23.1 A person who is not a party to this Contract has no right under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of the Contract but this does not affect any right or remedy of a third party which exists or is available apart from that Contract.
24. NOTICE
24.1 Any notice required to be served under the Contract shall be served on Hilti at its registered offices in the UK or such other address as the Buyer may in writing notify Hilti to in writing and on the Buyer at the address notified to Hilti in its registration application by personal delivery, first class post, registered air mail or by email. The Buyer is responsible for notifying Hilti in writing of any change of address, email address from those in the Buyer's registration application.
24.2 Any such notice shall be deemed to have been served:
24.2.1 in the case of a destination in the UK 9am on the second Business Day after the date of posting;
24.2.2 in the case of a destination outside the UK, or where the notice is posted outside the UK 9am on the seventh Business Day after the date of posting;
24.2.3 in the case of service by email, when the email is sent in plain text and in pdf format to Hilti; and
24.2.4 in the case of personal delivery of delivery provided delivery is between 9am and 5pm on a Business Day.
25. ENTIRE AGREEMENT
25.1 This Contract sets out the entire agreement and understanding between the Buyer and Hilti in connection with the sale of Goods and the provision of Services and shall supersede and replace all documentation previously issued by Hilti purporting to set out its terms and conditions of sale of Goods and/or Services, including but not limited to, any terms and conditions, promises or representations which have been or may be made by Hilti or on its behalf other than as expressly set out in the Contract. The Buyer agrees that the only rights and remedies available to it arising from this Contract are those expressly stated in the Contract, promises or representations which have been or may be made for breach of contract and irrevocably and unconditionally waives any right it may have to any claim, rights or remedies including any right to rescind the Contract which might otherwise be available to it.
26. LAW & JURISDICTION
26.1 The Contract and any issues, disputes or claims arising out of or in connection with it (whether contractual or non-contractual) shall be governed by and construed in accordance with English law and the courts to which the parties irrevocably submit.



Instruction to your Bank or Building Society to pay by Direct Debits



Please fill in the whole form and send it to:

Hilti (Great Britain) Ltd.
1 Trafford Wharf Road
Trafford Park
Manchester
M17 1BY

Originators Identification Number

6	9	1	3	2	4
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Name(s) of Account Holder(s)

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Bank/Building Society account number

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Branch Sort Code

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Name and full postal address of your Bank or Building Society

To: The Manager	Bank/Building Society
Address	
Postcode	

Reference Number

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For Hilti (Great Britain) Ltd. Official Use Only
This is not part of the Instruction to your Bank or Building Society

Instruction to your Bank or Building Society

Please pay Hilti (Great Britain) Ltd. Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Hilti (Great Britain) Ltd. and, if so, details will be passed electronically to my Bank/Building Society.

Signature(s)

Banks and Building Societies may not accept Direct Debit Instructions for some types of account.

✂ This guarantee should be detached and retained by the Payer

The Direct Debit Guarantee

- This Guarantee is offered by all Banks and Building Societies that take part in the Direct Debit Scheme. The efficiency and security of the Scheme is monitored and protected by your own Bank or Building Society.
- If the amounts to be paid or the payment dates change Hilti (Great Britain) Ltd. will notify you 10 working days in advance of your account being debited or as otherwise agreed.
- If an error is made by Hilti (Great Britain) Ltd. or your Bank/Building Society, you are guaranteed a full and immediate refund from your branch of the amount paid.
- You can cancel a Direct Debit at any time, by writing to your Bank or Building Society. Please also send a copy of your letter to us.

