

# General Price List

Casket and Urn Price List Outer Burial Container Price List

### Lakeshore Memorial Services, Inc.

11939 James Street, Holland, Michigan 49464 Phone: 616-395-3630 Fax: 616-395-3629 Toll Free: 1-866-395-3630 www.lakeshorememorial.com lms@lakeshorememorial.com

The prices listed are effective as of *April 28, 2010*, but thereafter are subject to change without notice.

### **PROFESSIONAL SERVICES**

The goods and services shown in this booklet are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

Basic Services of Funeral Director and Staff, and Overhead

Our fee for the basic services of funeral director and staff includes, but is not limited to, staff to respond to initial request for service; arrangement conference with family and responsible parties; arrangement of funeral; preparation and filing of necessary authorizations and permits; recording vital statistics; coordination with those providing other services of the funeral, e.g. cemetery, crematory, vault companies and others as required. Also included in this charge are overhead expenses relative to our facilities such as sheltering of remains, professional licensing, legal and accounting fees, insurance, building and utility expenses, parking lot and grounds, maintenance, taxes, equipment, furnishings, inventory costs, recordkeeping, and secretarial and administrative expenses. This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. (This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving of remains.)

Transfer from Place of Death (within 40 miles)\$ 400.00Embalming\$ 700.00

Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial.

Other Preparation of the Body

### STAFF AND FACILITIES FOR VISITATION

At LMS or other Facility

| One hour prior to ceremony | \$ 100.00 |
|----------------------------|-----------|
| Two hours                  | \$ 400.00 |
| Three hours                | \$ 500.00 |
| Four hours                 | \$ 600.00 |

### STAFF AND FACILITIES FOR CEREMONY

The Staff of Lakeshore Memorial Services will coordinate the family, clergy, and will usher guests at the ceremony. We will contact and provide honorariums to: clergy, organist, soloist, sound system operator, custodian and lunch providers. We order and deliver luncheon supplies, deliver and arrange floral pieces, all as directed by the family. We will list these items on the Statement of Goods and Services and they will be payable in full by the family.

| Funeral Service at LMS or other facility - Body Present             | \$ 600.00 |
|---|-----------|
| Memorial Service at LMS or other facility - Body not Present        | \$ 400.00 |
| Graveside Service at Cemetery or Crematory                          | \$ 200.00 |
| Family present at a burial (with family specified time/no ceremony) | \$ 100.00 |
| Reception at LMS following a service -1 additional hour             | \$ 100.00 |
| (Does not include refreshments.)                                    |           |

### AUTOMOTIVE EQUIPMENT

Transportation to and Supervision of Disposition within 40 Miles

| No procession to Cemetery or Crematory  | \$ 400.00 |
|---|-----------|
| Procession to Cemetery or Crematory (Includes hearse, limousine and additional staff) | \$ 800.00 |
| Additional Limousines   | \$ 400.00 |
| Service Vehicle   | \$ 150.00 |

\$1,100.00

\$150.00



## Cash Advance Items

Cash Advance items are items that you request Lakeshore Memorial Services to pay for. We will list these items on the Statement of Goods and Services and they will be payable in full. If you wish, you may pay these items as a family and not have them placed on the statement of goods and services with LMS.

Cemetery Charges: Opening and closing of grave Vault installation Graveside equipment City or Township fees

Crematory Fee: Rosedale Memorial Park and Crematory (located in Ottawa County)

County Medical Examiner Fee

Paid Newspaper Obituaries

Transportation Fee: \$2.00 per mile beyond 40 miles

Honorariums to:

Clergy Organist/Pianist/Musicians Soloist Custodian Sound System Technician Lunch Ladies Taps Player

Flowers

Lunch Supplies, as requested by family

Refreshments following service at LMS .50 per person (cookies, coffee, soda, paper products)

Certified copies of the Death Certificate

Hairdresser

Grave Markers

Date of Death Engraving

Michigan Sales Tax

Other items, as requested by family





Families may choose one of the following options or may itemize their selections for additional services or merchandise.

### PRIVATE FAMILY GATHERING \$4,195.00\*

1 Hour Private Family Time at LMS No Ceremony 20 Gauge Metal Casket (copper, blue, pink, silver or white) Concrete Grave Liner Memory Candle

### HONORING FAREWELL \$4,995.00\*

1 Hour Public Visitation prior to Service Funeral Service 20 Gauge Metal Casket (copper, blue, pink, silver or white) Concrete Grave Liner Register Book Memorial Folders Thank You Notes Memory Candle

### TRADITIONAL FAREWELL \$6,395.00\*

2 Hours of Public Visitation Funeral Service Poplar or 18 Gauge Metal Casket Monticello Burial Vault Register Book Memorial Folders Thank You Notes Memory DVD Production Memory Candle Many families select one of these options because of their simplicity of choice and substantial financial savings.

### All of the above options include:

Basic services of funeral director and staff Embalming and preparation of the body Automotive Equipment (not a procession) Transfer from place of death On-line Website Basic Free Obituary

\* Other charges may apply. See page 3 for a list of cash advance items not included in these options.



Families may choose one of the following options or may itemize their selections for additional services or merchandise.

### SIMPLE TRIBUTE \$1,195.00\*

Basic Services of Staff Transfer from Place of Death Select Automotive Equipment Cremation Tray Crematory Fee Plastic, Temporary Urn Basic free Obituary (Family submits all others) On-line Website

### REMEMBRANCE TRIBUTE \$1,795.00\*

Basic Services of Staff Transfer from Place of Death Select Automotive Equipment Cremation Tray Crematory Fee Engraved Memory Chest Urn (includes name and dates) Assistance with Paid Obituary On-line Website

### MEMORIAL TRIBUTE \$2,295.00\*

Basic Services of Staff Transfer from place of death Select Automotive Equipment Cremation Tray Crematory Fee Engraved Memory Chest Urn (includes name and dates) Memorial Candle Standard Printed Material Assistance with Paid Obituary On-line Website

Also, choose one of the following: 2 hours Memorial Visitation at LMS or Memorial Service at LMS

### PRIVATE FAMILY TRIBUTE \$3,195.00\*

Basic Services of Staff Transfer from Place of Death Select Automotive Equipment Embalming Cremation Casket Crematory Fee 1 Hour Private Family Time at LMS No Ceremony Engraved Memory Chest Urn Memory Candle Assistance with Paid Obituary On-line Website

\* Other charges may apply. See page 3 for a list of cash advance items not included in these options.

| Mansfield  | \$2,400.00 |
|--|------------|
| Brushed Stainless Steel with Velvet Interior                           | " 2        |
| Available in Platinum, Monarch Blue, Silver Rose Finishes              |            |
| Made by Matthews Casket Division in the U.S.A                          |            |
| Hamilton   | \$2,000.00 |
| 18 Gauge Steel with Pink Crepe Interior                                |            |
| White with Silver Rose Finish  |            |
| Made by Matthews Casket Division in the U.S.A                          |            |
| Sterling   | \$1,700.00 |
| 18 Gauge Steel with Crepe Interior                                     |            |
| Available in Ebony and Platinum, Empire Blue and Grecian Gold Finishes |            |
| Made by Matthews Casket Division in the U.S.A                          |            |
| Atlantic   | \$1,500.00 |
| 20 Gauge Steel with Crepe Interior                                     |            |
| Available in Russet Bronze and Silver Finishes                         |            |
| Made by Matthews Casket Division in the U.S.A                          |            |
| Hilton   | \$1,200.00 |
| 20 Gauge Steel with Crepe Interior                                     |            |
| Available in Blue, Silver and Colonial Bronze Finishes                 |            |
| Made by Matthews Casket Division in the U.S.A                          |            |

Bronze, Copper, Stainless Steel\$2,400.00 to \$8,300.0016 and 18 Gauge Steel\$1,700.00 to \$3,100.0020 Gauge Steel\$1,200.00 to \$1,700.0020 Gauge Non-Sealed\$ 800.00 to \$1,000.00

| Wood Caskets   |                   |
|--|-------------------|
| A . 1.1 1  | <b>#2 2</b> 00 00 |
| Ashland  | \$2,200.00        |
| Solid Ash with Crepe Interior - Corner Art Collection  |                   |
| Made by Matthews Casket Company in the U.S.A.  |                   |
| Livingston   | \$1,900.00        |
| Oak Veneer with Crepe Interior   |                   |
| Made by Matthews Casket Division in the U.S.A.   |                   |
| Meredith   | \$1,400.00        |
| Poplar Veneer with Crepe Interior  |                   |
| Made by Matthews Casket Division in the U.S.A.   |                   |
| At Lakeshore Memorial Services we have a large selection of American made caskets from each of our casket companies.<br>grouped various wood caskets into a broad price range. A complete selection of more than 100 caskets is available. | Below we have     |

| Mahogany, Cherry        | \$3,7000 to \$5,000.00   |
|-------------------------|--------------------------|
| Oak, Maple, Pecan, Ash  | \$2,800.00 to \$3,200.00 |
| Pine, Poplar, Hardwoods | \$1,200.00 to \$2,500.00 |
| Cloth Covered           | \$ 600.00                |



Cremation Caskets

Oversized caskets are available in wood or metal.

\$1,000.00 - \$3,900.00

Wooden Caskets Cremation Tray

\$600.00 - \$1,700.00 \$ 80.00

Burial Vaults and Grave Liners In most areas of the country, state or local law does not require that you buy a container to surround the casket in the grave. However, many cemeteries require that you have such a container so that the grave will not sink in. Either a grave liner or a burial vault will satisfy these requirements. \$3,000.00 **Bronze Triune** High-strength concrete reinforced with bronze and high-impact ABS Trilon® thermoplastic Lustrous bronze carapace and accent bars Special emblems and customized nameplate Brass Memorialization Plus<sup>TM</sup> capsule **Stainless Steel** \$2,250.00 High-strength concrete reinforced with stainless steel and high-impact ABS Trilon® thermoplastic Brilliant stainless steel carapace Special emblems and customized nameplate Brass Memorialization Plus<sup>TM</sup> Venetian \$1,575.00 High-strength concrete with premium ABS Marbelon<sup>TM</sup> plastic-reinforced cover and base Rich look of polished marble Monticello or Veteran Salute \$1,100.00 Concrete exterior with Strentex® plastic - reinforced cover and base Monarch \$ 975.00 Concrete Exterior **Concrete Grave Liner** \$ 875.00 Minimum requirement for cemeteries

| Register Books   |                            |
|--|----------------------------|
| Basic Tan or White Paper Book                          | \$ 15.00<br><b>*</b> 20.00 |
| Standard Maroon Book                                   | <b>\$</b> 30.00            |
| Scenic Designs   | <b>\$</b> 75.00            |
| Wooden Cover Books                                     | \$150.00                   |
| Memorial Folders (100)                                 | \$ 60.00                   |
| \$10.00 additional for each printed photo              |                            |
| I'hank You Notes (50)                                  | \$ 10.00                   |
| Prayer Cards   | \$ 70.00                   |
| Song Sheets (75)                                       | <b>\$ 15.</b> 00           |
| Printing of church provided handouts (100)             | \$ 30.00                   |
| Memory DVD Production (Family provides 30 photographs) | \$ 75.00                   |
| Additional DVDs  | \$ 10.00 each              |
| Personalized Candle                                    | \$ 20.00                   |
| Wooden Display Case for Veteran Flags                  | \$ 50.00                   |



| Bronze/Brass           |          | Urn Vaults for Burial   |          |
|------------------------|----------|---|----------|
| Remembrance Bronze 10" | \$380.00 | Universal Marbelon  | \$230.00 |
| Remembrance Bronze 5"  | \$210.00 | Regal/Tribute Marbelon Urn  | \$150.00 |
| Remembrance Bronze 3"  | \$130.00 | -   |          |
| Summit Bronze          | \$350.00 | Clocks  |          |
| Timeless Rose Keepsake | \$290.00 | Howard Miller Continuum   | \$300.00 |
| Etched Brass           | \$200.00 | Howard Miller Eternity  | \$200.00 |
| Tranquility            | \$190.00 | Howard Miller Dual Keepsake   | \$ 90.00 |
|                        |          | Howard Miller Book Keepsake   | \$ 70.00 |
| Wood                   |          | *   |          |
| Charleston Cherry 6"   | \$150.00 | Specialty   |          |
| Flora Maple Memento    | \$450.00 | Sundial/Birdbath  | \$950.00 |
| Walnut Memento         | \$260.00 | Mallard Decoy   | \$290.00 |
| Shaded Oak             | \$230.00 | Wind Chimes   | \$180.00 |
| Marble/Cloisonné       |          |   |          |
| Marble Cameo           | \$380.00 |   |          |
| Cameo Marble 5 inch    | \$150.00 |   |          |
| Cloisonné              | \$300.00 | Other urns with engravings and merchandis<br>A complete price list is available at the Fu |          |

For Honorably Discharged Veterans

At Lakeshore Memorial Services we are pleased to honor the service and dedication that members of the Armed Services have given to preserve our freedom. We assist families in providing a memorable and fitting salute to those honorable veterans. Upon receipt of DD214 Honorable Discharge papers, the staff of Lakeshore Memorial Services will assist in providing:

- An American Flag for Burial Purposes
- Free Headstone or Marker for a Veteran
- Presidential Memorial Certificate Form
- County Burial Assistance Form
- Scheduling of Military Honor Guard
- Information for Burial Allowance
- Display cases for Burial Flag
- Display cases for Medals
- Special military insignias for caskets, cremation urns and burial vaults
- Burial in a National Cemetery (Fort Custer National Cemetery in Augusta, Michigan is closest to West Michigan.)

Includes (at no cost to family):

- Full Military Honors for a Veteran
- Grave space for Veteran and spouse
- Opening and closing of grave for a Veteran and spouse
- Government provided grave liner for a Veteran and spouse
- Government headstone for a Veteran and spouse

As we express our gratitude, we must never forget that the highest appreciation is not to utter words, but to live by them. ~John Fitzgerald Kennedy

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# Mandatory Disclosures

### CASKET PRICE LIST - DISCLAIMER OF WARRANTIES

Lakeshore Memorial Services, Inc. makes no representations or warranties regarding the caskets listed. The only warranties, expressed or implied, granted in connection with caskets sold are the expressed written warranties, if any, extended by the manufactures thereof. Lakeshore Memorial Services, Inc. hereby expressly disclaims all warranties, expressed or implied, relating to the caskets, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose.

### OUTER BURIAL CONTAINER PRICE LIST - DISCLAIMER OF WARRANTIES

Lakeshore Memorial Services, Inc. makes no representations or warranties regarding the Outer Burial Containers listed. The only warranties, expressed or implied, granted with Outer Burial Containers sold are the expressed written warranties, if any, extended by the manufactures thereof. Lakeshore Memorial Services, Inc. hereby expressly disclaims any and all warranties, expressed or implied, relating to the Outer Burial Containers, including, but not limited to, the implied warranties of merchantability or fitness for a particular purpose.

### DIRECT CREMATION

The charge for a direct cremation includes: removal of remains; local transportation to the crematory; necessary authorizations and basic services of staff. This charge does not include the crematory fee, or the use of facilities and staff for any visitation or ceremony, public or private, prior to cremation. If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering). The containers we provide are unfinished wood boxes and fiberboard boxes.

Casket/container selected from the funeral home\$ 80.00 to \$7,400.00Container provided by purchaser\$ \_\_\_\_\_

### IMMEDIATE BURIAL

The charge for an immediate burial includes removal of remains, local transportation to the cemetery, necessary authorizations and basic services of staff. This charge does not include the use of facilities and staff for any visitation or ceremony, public or private, prior to burial.

Casket/container selected from the funeral home\$ 80.00 to \$9,000.00Container provided by purchaser\$ \_\_\_\_\_\_

### FORWARDING REMAINS TO ANOTHER FUNERAL HOME

This charge includes removal of remains, basic services of staff; embalming, necessary authorizations, and local transportation to airport. This charge does not include shipping charges, visitation, rites or ceremonies prior to forwarding of the body.

### RECEIVING REMAINS FROM ANOTHER FUNERAL HOME

This charges includes transportation of remains to cemetery or crematory, and basic services of funeral director and staff. This charge does not include visitation, rites or ceremonies.

### \$1,900.00

## \$1,500.00

\$2,750.00

### \$1,500.00

Holidays

LMS staff is not available to conduct ceremonies on the following holidays:

New Year's Day Independence Day Thanksgiving Day

Memorial Day Labor Day Christmas Day



Green Burial are becoming a very popular discussion in funeral service over the past year. At Lakeshore Memorial Services we are reviewing the future possibilities for offering Green Burials. The biggest challenge is to find a cemetery in our area that will allow a green burial. Please ask us for any additional information, and as the process continues, we will offer these special services and merchandise to our families that request it.

Cremation Authorization

A cremation authorization will need to be signed by family members FOLLOWING the death of an individual. All (or a majority) of individuals in a next-of-kin class must sign the authorization. If a person does not live locally, or will not be attending the arrangement conference, the family must provide a fax number that can be used to process the cremation authorization for that individual's signature. Families may go to www.lakeshorememorial.com to obtain a PDF cremation authorization form that may be faxed to our office.



Michigan law states that the right to control final disposition belongs to family members in the following order:

Spouse...Adult children (over 18 years old)...Adult grandchildren...Adult great-grandchildren...Parents... Brothers and sisters...Nieces and Nephews...Grandparents...Aunts and Uncles...Cousins

The final disposition decisions may be made by a majority of the individuals in a next-of-kin-class (50% + 1). If a family member cannot be located by reasonable efforts (last known address, phone number or email) by family members or personal representatives, the disposition may continue as long as there is a majority in the same degree of kinship.

If the majority decision does not yield a satisfactory result, a family member may petition the Probate Court for a possible resolution.



Payment terms are cash, check, credit card or insurance assignment at the time of arrangements. Approved financing is available through American General Financial Services.

Making Arrangements Our staff is available 24 hours a day to care for your family at the time of death. When making arrangements please bring in: \* Information from Birth Certificate \* Social Security Number \* Clothing (including under garments) \* A Photograph \* Veteran Discharge Papers \* Jewelry, Eyeglasses \* Names of family members for obituary \* Vital Statistics (see below)

| Vital Statistics                                  |  |  |
|---|--|--|
| Full Name:  | Spouse's Maiden Name:                        |  |
| Maiden Name:                                      | Father's Name:                               |  |
| Address:  | Mother's Maiden Name:                        |  |
| City: State:                                      | Highest Level of Education:                  |  |
| Zip: County:                                      | Ancestry:                                    |  |
| Phone: ()   |  |  |
| Date of Birth:                                    | Served during which war?                     |  |
| City and State of Birth:                          |  |  |
| Occupation:                                       | Informant (Person in Charge of Arrangements) |  |
| Most Recent Employer:                             | Name:            Address:                    |  |
| Social Security Number:                           |  |  |
| Marital Status: Married Divorced<br>Widowed Never | Zip: Phone:                                  |  |
| Married Spouse's Name:                            | Relationship:                                |  |
|   |  |  |

Why Choose Lakeshore Memorial Services?

## Our History

Lakeshore Memorial Services was founded in 1997 and has consistently provided this community with dignified funeral and cremation services. We understand that our most valuable asset is our reputation and we do our best to exceed our families' expectations.

## Our Professionalism

We are committed to supporting your family during their grief. We work along side families to create the most personal tribute to the loved one who has died. Meaningful ceremonies do not just happen. They are well-thought out events, that come together under the guidance of our experienced Funeral Directors.

We are also committed to helping make the journey of grief a little easier for those who remain. We acknowledge that we cannot make the pain go away, but we will do all we can to support families during this difficult time. Our professional services are always accompanied by genuine respect and compassion for each family member.

## Our Prices

The staff of Lakeshore Memorial Services believes funerals do not have to be expensive to be meaningful. We think you'll be pleasantly surprised by our attention to detail, comfortable facilities and personalized service... all at a reasonable price.

## Our Location

Lakeshore Memorial Services is located at 11939 James Street, in Holland, Michigan. The funeral home is 1/2 mile east of US-31 and the Westshore Mall. We are near the north-east corner of James and 120th Avenue.

## Our Facilities

Our chapel comfortably seats 140 relatives and friends for a memorial or funeral service. In addition, we have two large visitation rooms to allow for visiting and sharing of memories. Our handicapped accessible facility includes comfortable furnishings and advanced technology that allow families to design a meaningful ceremony.





### LICENSED FUNERAL DIRECTORS:

Michael P. Dozeman, David W. Vander Heide, Robert W. Hitesman

### FUNERAL AND VISITATION ATTENDANTS:

Glenn Aittama, Kyle Bruinsma, Mark DeBoer, Bob Geerlings, Glenn Geurink, Don Steeby, Robert Terpstra, Larry Veldheer

### FAMILY CARE AND OFFICE SUPPORT:

Karen Bruinsma, Linda Felder, Sue Dozeman

### Lakeshore Memorial Services, Inc.

Michael P. Dozeman, Owner and Manager 11939 James Street, Holland, Michigan 49464

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