

Patient Satisfaction Survey Form

Chart # :		Clinic :	Select Clinic ▼
Audit Date :	Wednesday, April 05, 2006 ▼	Reviewer :	Select Reviewer ▼
Last Visit Date :	Null ▼	Clinician :	Select Clinician ▼

SNo	Parameters	Options	Comments
1.	The amount of help given to you by the front desk staff in answering your questions, was	<input type="radio"/> Excellent <input type="radio"/> Very Good <input type="radio"/> Average <input type="radio"/> Poor <input type="radio"/> Very Poor	
2.	The way the doctor explained things to you so that you could understand, was	<input type="radio"/> Excellent <input type="radio"/> Very Good <input type="radio"/> Average <input type="radio"/> Poor <input type="radio"/> Very Poor	
3.	The care you received, was	<input type="radio"/> Excellent <input type="radio"/> Very Good <input type="radio"/> Average <input type="radio"/> Poor <input type="radio"/> Very Poor	
4.	The courtesy and respect shown to you by our clinic staff , was	<input type="radio"/> Excellent <input type="radio"/> Very Good <input type="radio"/> Average <input type="radio"/> Poor <input type="radio"/> Very Poor	
5.	The number of days you had to wait between making an		

	appointment for regular or routine care and actually seeing a doctor, was	<input type="radio"/> Same day <input type="radio"/> 1-7 days <input type="radio"/> 8-14 days <input type="radio"/> 15-30 days <input type="radio"/> 31 days or longer	
6.	After arriving at the clinic, the amount of time you waited in the waiting room before seeing the person you went to see, was	<input type="radio"/> 10-15 minutes <input type="radio"/> 15-30 minutes <input type="radio"/> 30-45 minutes <input type="radio"/> 1 hour <input type="radio"/> Over 1 hour	
7.	Your overall satisfaction with the clinic was	<input type="radio"/> Excellent <input type="radio"/> Very Good <input type="radio"/> Average <input type="radio"/> Poor <input type="radio"/> Very Poor <input type="radio"/> No Comment	
8.	Would you tell your family and friends to come to our clinic?	<input type="radio"/> Yes <input type="radio"/> No	

Final Comments