



Instruction to your

Bank or Building Society to pay by Direct Debit

Please fill in the whole form using a ball point pen and send it to:

BALPA FINANCIAL SOLUTIONS LTD	ncy R	equir	ed (ple	ase t	ick):							
BALPA HOUSE	Monthly Quarterly Annually											
5 HEATHROW BOULEVARD	Service User Number											
278 BATH ROAD	4 1 1 8 4 5											
WEST DRAYTON, UB7 ODQ	Reference Number (leave blank)											
Name(s) of Account Holder(s)		ice iva		leave								
	Instruction to your Bank or Building Society											
Bank/Building Society account number	Please pay BALPA FINANCIAL SOLUTIONS LTD Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with BALPA FINANCIAL SOLUTIONS LTD and, if so, details will be passed electronically to my Bank/Building Society.											
Branch Sort Code												
Name and full postal address of your Bank or Building Society	Signature(s)											
To the Manager Bank/Building Society												
Address												
Postcode	Dete											
Postcode	Date											
												•
Banks and Building Societies may not accept l	Direct Debit	Instru	ction	s for so	me ty	pes of ac	count	t				

This guarantee should be detached and retained by the Payer.



## The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit BALPA FINANCIAL SOLUTIONS LTD will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request BALPA FINANCIAL SOLUTIONS LTD to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit, by BALPA FINANCIAL SOLUTIONS LTD or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
- If you receive a refund you are not entitled to, you must pay it back when BALPA FINANCIAL SOLUTIONS LTD asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.