



# The World's Largest Rugby Store

www.lovellrugby.co.uk | Freephone 0800 197 2855

Stadium House | Aspen Way | Yalberton Ind Est | Paignton | Devon | TQ4 7QR

## CUSTOMER RETURNS FORM

If for any reason you are not satisfied with any products purchased from Lovell Rugby, Lovell Soccer or any of our partner websites, you may return them to us within 28 days of purchase for a refund or exchange, provided that the products are returned to us in their original condition including all packaging, wrapping and swing tickets.

### 3 EASY STEPS FOR RETURNING YOUR ITEM(S) TO US:

- Fill in the returns form below.
- Repackage the item(s) securely and enclose the returns form.
- Attach the returns label (found on page 2) to your parcel, being sure to fill in the order number and return address before sending the parcel back to us.

**Lovell Rugby / Soccer cannot accept responsibility for any goods lost in transit. We recommend using a recorded service for greater security and assurance. We are unable to refund or exchange personalised products.**

### FREE EXCHANGES

Lovell Rugby and Lovell Soccer offer a FREE exchange service. If you would like to exchange your goods for a different size or item, simply fill in the returns form below, send the goods back to us and we will re-send the replacement items back to you on our standard delivery service at no extra cost. If speed is of essence, choose our Express Delivery option at just £5.99 (UK Orders Only).

**When returning an item for an exchange or refund we are unable to reimburse the return postage charge.**

Lovell Rugby: 0800 197 2855 / sales@lovell-rugby.co.uk | Lovell Soccer: 0800 804 8521 / sales@lovellsoccer.co.uk

Name: \_\_\_\_\_ Order Number: \_\_\_\_\_ Tel: \_\_\_\_\_

Address: \_\_\_\_\_

Post Code: \_\_\_\_\_

### RETURNS FORM: Please fill in this form if you would like to return any item(s)

Please note: Refunds are automatically credited back to the original payment method.

Code	Description	Size	Reason for return	Qty	Price	Action (please tick)
						Exchange <input type="checkbox"/> Refund <input type="checkbox"/>
						Exchange <input type="checkbox"/> Refund <input type="checkbox"/>
						Exchange <input type="checkbox"/> Refund <input type="checkbox"/>
						Exchange <input type="checkbox"/> Refund <input type="checkbox"/>
						Exchange <input type="checkbox"/> Refund <input type="checkbox"/>
						Exchange <input type="checkbox"/> Refund <input type="checkbox"/>

If items are being returned due to a fault, please give full details and location of the fault in the space below:

### EXCHANGES: If exchanging items, please list below the replacement items

Code	Description	Size	Qty	Price

- ☐ I enclose cash / cheque made payable to 'Lovell Rugby Ltd'
- ☐ Please debit my VISA / MASTERCARD / MAESTRO / SOLO

Card Number

□□□□□□□□□□□□□□□□

Expiry Date:

□□ / □□

Valid From:

□□ / □□

Issue No: □□

CVC No: □□□

(Last 3 digits on reverse of card)

Signed: \_\_\_\_\_

Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Sub Total

Please tick as required

Standard Delivery ☐

**FREE**

Express Delivery ☐  
(UK Orders Only)

**£5.99**

**Total**

**Lovell Rugby Returns Dept.**  
**Stadium House**  
**Aspen Way**  
**Yalberton Industrial Estate**  
**Paignton**  
**Devon**  
**TQ4 7QR**

Order Number: \_\_\_\_\_

Return address: \_\_\_\_\_