# Employee Support - ettain

General Account Information Reset Password	Page 1
Login issues	Pages 3-4
View Timesheet Status	Page 5
Reporting	Pages 6-8
Timesheet Questions	Pages 9-21
Expense Questions	Pages 21-31

#### General Account Information:

## How do I reset my password?

1. From the login screen, select "Forgot Password"

Username	
Password	
	Remember me on this computer
	Eorgot Password
	Log in ≫

2. Type your username and Select "Send Email Reminder"



An email will be sent to you with a new password.

3. Select "Back to Login"

Username	
	Back to Login
	Send Email Reminder >>>

#### Why can't I log into my account?

1. Invalid Login- this error message means you are entering your username or password incorrectly

Username	user
Password	•••••
	Remember me on this computer
	Forgot Password
	Log in »»

Select "Forgot Password" to have a new password sent to your email. If you still can't log in with the new password, call Christina Thomas at (704)731-8001, to make sure you are using the correct username.

2. No Current Assignments- if you do not have an active assignment in the system you will not be able to log in.

Username	Worker 1
Password	•••••
	Remember me on this computer
	Forgot Password
	Log in »»

If you believe this is an error, contact Christina Thomas at 704.731.8001 and her double check your Assignment end date.

### How do I view my current Timesheet status?

You can always view your timesheet status in the upper right hand corner of your timesheet.

Timeshe	ets		Expenses	Repo	rts			Timesheet Status: In Progres
limesheet Peri	iod 🚺	17	Hours for Mon (	3/19/2012				
03/18/2012 -	03/24/2	2012	Time In to	Fime Out	Hours Type	Tasks	Notes	
Date	Hours	Total Hours	8:00 am	12:00 pm	Normal 🚽	None		Ĩ
Sun 03/18/2012	0:00	00:00	12:00 pm	1:00 pm	Lunch 🛃	None	·	Ĩ
Mon 03/19/2012	8:00	16:00	1:00 pm	5:00 pm	Normal 🔹	None		<u> </u>
Tue 03/20/2012	0:00	08:00		1				
Wed 03/21/2012	0:00	08:00						
Thu 03/22/2012	0:00	08:00						
Fri 03/23/2012	0:00	08:00						
Sat 03/24/2012	0:00	00:00	Add Block	Copy Previo	us Day			

Remember when you save your timesheet the status is still In Progress. As soon as you select Submit, it will change to submitted and be sent to your approving Manager.

#### **Report Questions**

#### How do I print off my Timesheets and Expense Reports?

This lesson will demonstrate how to print off previous timesheets and expenses.

Once you are logged in as an Employee, click on the Reports Tab

Timesheets Expenses Reports
-----------------------------

Under the Report: heading, select the desired report type.

hoose a Report:
Timesheet History
Expense Reports
PTO History
Cincolnest History
Start Date:
03/04/2012
End Date:
03/10/2012

Select the date range of the period that you are looking for, and click Run Report.

Once you Run the Report, your results will appear in the results list. If you see a Status of Running, click on the (1) Orange icon to refresh the results. You will receive two files: a Zip file containing a copy of all the TImesheets or Expenses in that data range as well as an Excel file summarizing the data.

	Date Run	Report	Status	Oper
0	03/19/2012 12:10 pm	Timesheet History 03/04/2012 - 03/10/2012	Completed	
	03/07/2012 4:47 pm	Timesheet History 03/04/2012 - 03/10/2012	Completed	📑 181
0	03/07/2012 4:47 pm	Timesheet History 03/04/2012 - 03/10/2012	Completed	
	03/02/2012 3:27 pm	Expense Reports 03/04/2012 - 03/10/2012	Completed	3
0	02/23/2012 4:16 pm	Timesheet History 02/12/2012 - 02/18/2012	Completed	
	02/23/2012 4:14 pm	PTO History	Completed	IN:
	02/22/2012 6:12 pm	Timesheet History 02/17/2012 - 02/18/2012	Completed	

If you are looking to just print off a single Timesheet, the best option is to select the timeframe on the Timesheets tab and click the View TImesheet button at the bottom of the page. This will provide you with a PDF of the Timesheet.

Timeshe	0011		Expenses	Repo				
Timesheet Per	riod	17	Hours for Mon	03/19/2012				
03/18/2012	- 03/24/	2012	Time In to	Time Out	Hours Type	Tasks	Notes	
Date	Hours	Total Hours	8:00 am	12:00 pm	Normal 💌	None		Ē
Sun 03/18/2012	0:00	00:00	12:00 pm	1:00 pm	Lunch 📩	None		<u> </u>
Mon 03/19/2012	8:00	16:00	1:00 pm	5:00 pm	Normal 🔹	None	J	
Tue 03/20/2012	0:00	08:00		1				
Wed 03/21/2012	0:00	08:00						
Thu 03/22/2012	0:00	08:00						
Fri 03/23/2012	0:00	08:00						
Sat 03/24/2012	0:00	00:00	Add Block	Copy Previo	ous Day			

## Time Entry Questions

## 1. Why am I not able to make Edits?

Check your timesheet status. If it's Submitted, you must Unsubmit in order to make edits.

Timeshe	eets		Expenses	Repo	orts			Timesheet Status: Submitted
Timesheet Pe	riod	17	Hours					
02/26/2012	- 03/03/	2012	Time In	to Time Out	Hours Type	Tasks	Notes	
Date	Hours	Total Hours						
Sun 02/26/2012	9:55	09:55						
Mon 02/27/2012	0:00	33:59						
Tue 02/28/2012	0:00	24:00						
Wed 02/29/2012	0:00	25:52						
Thu 03/01/2012	0:00	16:00						
Fri 03/02/2012	0:00	16:00						
Sat 03/03/2012	0:00	00:00	Add Block	Copy Previo	ous Day			
		2				ubmit Times	heet View Ti	mesheet

Make sure to submit your timesheet when complete.

## 2.How do I enter a Timesheet Note?

Log in with your provided credentials. If you need assistance with your password click the "Forgot my password" link.

Select the calendar icon and then any day within the desired Timesheet period



Your Timesheet period will automatically become highlighted.

Some timesheet types give you the ability to enter notes for individual time blocks, while others only allow overall timesheet notes.

Timesheet Pe	riod	= 17	Hours for Mon	03/19/2012					
03/18/2012	- 03/24/	2012	Time In to	Time Out	Hours Type	Tasks		Notes	
Date	Hours	Total Hours	8:00 am	12:00 pm	Normal 💽	None	-		Ū
Sun 03/18/2012	0:00	00:00	12:00 pm	1:00 pm	Lunch 🔹	None	-	<b>R</b>	Ū
Mon 03/19/2012	8:00	16:00	1:00 pm	5:00 pm	Normal -	None	•	1	1
Tue 03/20/2012	0:00	08:00						9	
Wed	0:00	08:00							

If your timesheet type allows for entering notes per block then simply enter a note in the text field corresponding to that block.

To add an overall timesheet note, simply click "Add Note" and type your note in the pop up and then click Add Note on the popup to finish.

1 Irs	8 Add Note Close Close
0	1 Notes: 03/18/2012 - 03/24/2012
	1
0	
00	
00	Add Note
00	Cancel
0	

This note will apply to your entire timesheet.

## 3.How do I enter time on a Simple Hours Timesheet?

Once you log into the system, select the appropriate timeframe on the calendar. From there, you will be able to create a new timesheet.



"Blank Timesheet" - will create a standard timesheet that is not prepopulated.

"Copy Previous Timesheet " - will replicate the last timesheet that is available in the system from you.

"40 Hour Worked Timesheet" - will populate 8 hours per day Monday through Friday.

"No Hours" - will notify the Administrator that you had no hours that week.

Once you have selected the appropriate Timesheet scenario, click through the appropriate dates in the Timesheet.

Tim	eshe	eet I	Perio	d			Hours				
•		Ma	rch 2	012		×	Date	Hours	Minutes	Total Hours	
Su	Мо	Tu	We	Th 1		and the second se	Sun 03/25/2012	0	0	00:00	
4	5	6	7	8	9	10	Mon 03/26/2012	7	30	07:30	
11	12	13	14	15	16	17	03/20/2012	1920 77			
18			21			_	Tue 03/27/2012	8	0	08:00	
25			28				Wed 03/28/2012		30	07:30	
							Thu 03/29/2012	8	0	08:00	
							Fri 03/30/2012	8	0	08:00	
							Sat 03/31/2012	0	0	00:00	

In the upper right portion of the screen, you will see your Time Period, Total Hours and the Timesheet Status.

#### Time Period: 03/25/2012 - 03/31/2012

Total Hours: 39:00 Total Expenses: 0.00

Timesheet Status: In Progress

You can also enter a Timesheet note that you want your Manager to see. Please note that these Timesheet Notes are visible by the Manager and cannot be removed from the Timesheet, unless you completely delete the Timesheet and start over.



Once you are done, you may either "Submit your Timesheet," "View Timesheet," (PDF) or Delete the entire Timesheet and start over.



## How do I unsubmit my Timesheet?

Log in with your provided credentials. If you need assistance with your password click the "Forgot my password" link.

1. Select Payroll Period that you wish to unsubmit



Click the Calendar icon, and then the week. Selecting one day within that period will automatically highlight the entire period.

#### 2. Select Unsubmit

Timeshe	eets		Expenses	Rep	UTLS			Timesheet Status: Submitted
Timesheet Pe	riod	77	Hours					1
02/26/2012	- 03/03/	2012	Time In to	Time Out	Hours Type	Tasks	Notes	
Date	Hours	Total Hours						
Sun 02/26/2012	9:55	09:55						
Mon 02/27/2012	0:00	33:59						
Tue 02/28/2012	0:00	24:00						
Wed 02/29/2012	0:00	25:52						
Thu 03/01/2012	0:00	16:00						
Fri 03/02/2012	0:00	16:00						
Sat 03/03/2012	0:00	00:00	Add Block	Copy Previ	ous Day			
Sat 03/03/2012	0:00	00:00	Add Block	Copy Previ	ious Day			

Notice your Timesheet Status in the upper right corner.

3. Pop up will appear, Select "OK"



Timesheet status will now go from Submitted to In Progress

#### 4. Make any changes and Submit when complete

Timeshe	eets		Expenses	Reports		Times	heet Status: In Progress
Timesheet Pe	riod	17	Hours for Sun 0	2/26/2012			
02/26/2012	- 03/03/	2012	Time In to	Fime Out Hours Type	Tasks	Notes	
Date	Hours	Total Hours	8:00 am	5:55 pm Normal	None -		
Sun 02/26/2012	9:55	09:55					
Mon 02/27/2012	0:00	33:59					
Tue 02/28/2012	0:00	24:00					
Wed 02/29/2012	0:00	25:52					
Thu 03/01/2012	0:00	16:00					
Fri 03/02/2012	0:00	16:00					
Sat 03/03/2012	0:00	00:00	Add Block	Copy Previous Day			
			AT.	Add Note Su	omit Timesheet	View Timesheet	Delete Timesheet

# How do I enter time for multiple assignments?

It is important to understand that each Assignment / Placement that you have will involve it's own Timesheet. Each Timesheet will need to be Submitted on their own. In order to make sure that you are entering in time on the appropriate Timesheet, please follow the instructions below.

If you have been placed on multiple assignments, upon logging in you will be prompted to select the Timesheet that you will initially be entering time for.

Please choose an Project:	
Hours Standard (Citizens and Farmers Ba	
Hours Standard (Citizens and Farmers Bank - B	alagtas, Barbara)
Hours Simple (Albemarle Corporation – Wanger Time In/Out Simple (Alstom Power – Adeeb, Ad	rienne)
Time In/Out Standard (James River Insurance - Clocker (Bank of America - Wilson, Vicky)	Coleman, Craig)

At any point while in the application, you can move between multiple assignments and Timesheets. To do so, select the "Assignment" drop down on the left hand side of the Application and click on the appropriate Assignment.

Project: Hours Standa	rd (Citiz	zens and I	Farmers Bank	– Balagtas, Ba	rbara) 🔸
And the second se		1000	the second se	- Balagtas, Ba	
Time In/Out S Time In/Out S	imple ( tandard	Alstom Po d (James F	ower – Adeeb, River Insuranc	gensteen, Tim Adrienne) e – Coleman, (	
03/18/2012 -			lson, Vicky) Hours	Minutes	Hours T
Date	Hours	Total Hours			
Sun 03/18/2012	0:00	00:00			
Mon 03/19/2012	8:00	08:00			
Tue 03/20/2012	8:00	08:00			
Wed 03/21/2012	8:00	08:00			
Thu 03/22/2012	8:00	08:00			
Fri 03/23/2012	8:00	08:00			
Sat 03/24/2012	0:00	00:00	Add Block	Copy Previo	David

You can move between multiple assignments to log time respectively at any time by selecting the assignment in the drop down selector above the date picker.

You can also see how many hours you have across all Assignment / Project timesheets.

Timeshe	eets	1	Expenses	Repo	orts	
Timesheet Pe	riod	17	Hours for Mo	n 03/19/2012	1 -	
03/18/2012	- 03/24/	2012	Hours	Minutes	Hours Type	Tasks
Date	Hours	Total Hours	4	0	Normal 🗾	None
Sun 03/18/2012	0:00	00:00				
Mon 03/19/2012	4:00	08:00				
Tue 03/20/2012	8:00	08:00				
Wed 03/21/2012	8:00	08:00				
Thu 03/22/2012	8:00	08:00				
Fri 03/23/2012	8:00	08:00				
Sat 03/24/2012	0:00	00:00	Add Block	Copy Previo	Dout	

If you do have hours on multiple assignment / project timesheets you can see the total for the day in the Total Hours column.

Expense Entry Questions

#### How do I enter Expenses?

Log in with your provided credentials. If you need assistance with your password click the "Forgot my password" link.

1. Select the Expenses Tab



If your Timesheet status is "Not Created" you must Create a Timesheet so Expenses can be entered.

2. Add the details of the expense.

Date 03/17/2012	2 None	Category     Service	Description Food	5 23.00	Billable 6) ☑	40
03/17/2012	None		Miles: 100.00	\$55.50	3	Ø

First, select Add Expense...

1. Select Date

- 2. Select Project / Task
- 3. Select Service Category (if no category is available contact your firm)
- 4. Enter a description
- 5. Enter Amount
- 6. Select if the expense is Billable
- 3. Add Mileage (if available)

Date	Tasks	Category	Description	Amount	Billable	
03/17/2012	None <u>-</u>	Service -	Food	23.00		4
03/17/2012	2 None	Mileage 🗾	3 Miles: 100.00	\$55.50	<b>4</b> <i>⊲</i>	6

First, select Add Mileage (if available)...

- 1. Select Date
- 2. Select Project / Task
- 3. Add total Miles
- 4. Select if the expense is Billable

#### \*\*Adding Notes and Deleting

		Category	Description	Amount	Billable	
03/17/2012	None 📩	Service 📩	Food	23.00	2	4
03/17/2012	None 💽	Mileage 🔄	Miles: 100.00	\$55.50	I I	41

If you wish to add a note to the individual expense, click the "Pen and Paper" icon on the left. This icon will turn gold once a note has been saved.

If you wish to delete the individual line item expense, select the Trash Can icon to delete the line.

Remember to "Save" after making any changes.

4.Save when Complete. Once saved, you'll be able to see the Expense total for that period.

Times	Total H Total Expen heet Status: Ir	- Sector and the sector of the
Amount	Billable	// ####
23.00	2	¥ 0 ¥ 0

The Hours and Expense Totals will not be updated until you save.

5. Submit your Expenses with the Timesheet by clicking "Submit", or select "View" to see how the Expenses will appear on your Timesheet.

Timesheets	Expenses	Reports		Times	heet Status: In Pr	ogress
Expenses						
Date 03/17/2012 03/17/2012	Tasks None • None •	Category Service • Mileage •	Description Food Miles: 100	Amount 23.00 55.50		/ 1 / 1
Add Expense	Add Mileage				Cancel Save	
Receipts						
	Browse Uploa	d				
Date			Attachmen	t		
		Add Note	Submit Timesheet V	iew Timesheet	Delete Timeshee	t

The next lesson explains how to attach receipts to your expenses.

### How do I attach receipts to my Expenses?

- Log in with your provided credentials. If you need assistance with your password click the "Forgot my password" link.
- To add a receipt, first make sure you have scanned your receipts and saved them on your hard drive.
- 1. Select the Expenses Tab

Hours Simple (Albeman	ie Corporation – wang	ensteen, IIm) 📩	
Timesheets	Expenses	Reports	
Expenses	1		

#### 2. In the Receipts section, Select Browse

Timesheets	Expenses	Reports		Timesh	eet Status:	n Progress
Expenses						
Date 03/17/2012	Tasks None <u>·</u>	Category Service	Description Food	<b>Amount</b> 23.00	Billable ☑	2
03/17/2012	None 🔽	Mileage <u> </u>	Miles: 100	55.50	2	¥ 1
Add Expense	Add Mileage				Cancel	Save
Receipts						
	Browse Upload					
Date			Attachment			

\*If you have not entered and saved your expense data, please see the previous lesson.

3. A pop up will appear with all of your documents, Select the receipt image and Open

Receipts	000	File Upload
		<ul> <li>TimeshEASY logos \$</li> </ul>
/Users/jjefferson/Dropbox/ Browse Upload	FAVORITES	Name
Date	🗐 All My Files	Clock Icon.png
Para	EDPS Invoices	easysslictsheet, png
		timeshEASY blue with tagline
	Astyra Invoices	timeshEASY blue with tagline.jpg
	Verity Invoices	timeshEASY EPS
	Acture DAID Invoires	<ul> <li>timeshEASY logo New(03-11).jpg</li> </ul>

Please remember that this pop up will look different, based on the computer your using. When you scan receipts to your computer, make sure you save them in an easily accessible place, so you can quickly select them from this pop up.

4. Select Upload to Save this receipt image in your account

		7	
Users/jjefferson/Dropbo	x/ Browse	Upload	
Date			

5. If upload is successful, you will receive a confirmation pop up.



\*After uploading, you still have to link your receipt to your expense.

6. To attach the receipt to your Expense, Selet the paperclip icon

Users/jjefferson/Dropbox/Browse Upload		
Date	Attachment	
Mon 03/19/12	Clock Icon.png	IQ

7. Pop Up will appear, Link Receipt to the Expense

Expense lin	iks for Clock Icon		close
Link	Date 03/17/2012	Description Food	Amount \$23.00
	03/17/2012	Miles: 100	\$55.50
		Save	

This pop up allows you to select the specific expense that the receipt corresponds to. Once you have selected the link click "Save".

8. Once attached, the paperclip image will turn gold. Only Select "Submit" if you are ready to send your entire timesheet to your Manager.

Timesheets	Expenses	Reports		Time	esheet Status	: In Progre
penses						
Date 03/17/2012 03/17/2012	Tasks None 💽	Category Service 💽 Mileage 💽	Description Food	Amount 23.00	Billable I	0¥0 Vo
Add Expense	Add Mileage				Cancel	Save
Add expense	Auu Mileage					
ceipts	ny Rrowce	-				Jave
/Users/jjefferson/Dropbo	a dente	ad	A + 1	iment		Jave
/Users/jjefferson/Dropbo	Date 03/19/12	ad	Attack Clock is			Ē

\*\*By Selecting Submit, you are submitting both your expense and timesheet for approval. If you still need to make edits to your timesheet, select the "Timesheets" tab and submit, once you have completed.