

BILL FRONT



Gainesville Regional Utilities
301 S.E. 4 Avenue
Gainesville FL 32601
www.gru.com
352-334-3434

Account: 2000-1000-0001 Page 1 of 2
Bill Date: 6/10/2015

AMY I JONES
123 MAIN ST
GAINESVILLE FL 32601

PARTNER: 1090000001
ROUTE: 111135
RES

ACCOUNT SUMMARY

Current Month Charges:	\$ 301.18	DUE BY 6/30/2015
Adjustments & Service Charges	\$ 5.00	
Balance Forward:	\$ 0.00	
TOTAL PAYMENT DUE	\$ 306.18	

Cash Security Deposit on File is \$0.00

SUMMARY OF SERVICES

UTILITIES (See reverse for details about your utility charges.)

Electric	\$ 124.78
Gas	\$ 28.07
Water	\$ 45.80
Wastewater	\$ 56.80
Total Utility Charge	\$ 255.45

CITY OF GAINESVILLE

35 Gal Refuse Container	\$ 20.75
Stormwater Fee 1 ERU	\$ 8.56
Total City Charge	\$ 29.31

TAXES AND SURCHARGES

Florida Gross Receipts Tax	\$ 4.02
City of Gainesville Utility Tax	\$ 12.40
Total Taxes and Surcharges	\$ 16.42

TOTAL CURRENT MONTH CHARGES \$ 301.18

ADJUSTMENTS & SERVICE CHARGES

PROJECT SHARE	\$ 5.00
TOTAL ADJUSTMENTS & SERVICE CHARGES	\$ 5.00

PREVIOUS BILL ACTIVITY

Previous Balance	\$ 226.97
Payment (05/28/2015)	\$ -226.97
BALANCE FORWARD	\$ 0.00

AVERAGE DAILY CONSUMPTION

Service	Meter	This Month	Last Month	Last Year
ELECTRIC	E123456789	29.13	23.79	25.38
GAS	G12345	0.58	0.36	0.60
WATER	W12345678	0.39	0.36	0.56
AVERAGE TEMPERATURE (High/Low)		90/68	91/75	88/67
MONTHLY RAINFALL (inches)		1.35	0.15	0.04

SERVICE AGREEMENT: Use or consumption of services rendered by this City shall constitute an agreement by the consumer with the City to abide by the rules of the City with regard to its utility service, including, but not limited to prevailing ordinances and policies of this City and its departments.
A 1.5% late fee will be charged for new charges not paid by 7 P.M. on your due date. Service disconnection may result from past due balances.

MESSAGES

THANK YOU FOR YOUR PAYMENT

14

Please tear off this portion and return it with your payment in the enclosed envelope.

CHANGE OF MAILING ADDRESS

Street: _____
City: _____
State: _____ Zip: _____
Telephone: _____
Email: _____

000001



*****SINGLE-PIECE 1 T1:1 1 1 SP 0.440
AMY I JONES
123 MAIN ST
GAINESVILLE FL 32601



ACCOUNT# 2000-1000-0001

Please write account number on check and make check payable to: **GRU** Payment Amount

Or pay online at www.gru.com

A bank draft will be processed on or after due date 6/30/2015.

TOTAL PAYMENT DUE

\$ 301.18

15



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UNDERSTANDING YOUR BILL

A guide for residential and non-demand business customers

1 SERVICE ADDRESS

Physical location service is being provided.

2 SECURITY DEPOSIT

If you have a cash deposit on file with GRU, it will be listed here.

3 UTILITIES

Charges for GRU services used during the billing period.

4 CITY OF GAINESVILLE

Charges for City of Gainesville services such as garbage pickup and stormwater.

GRU assists the city in billing for these services as a convenience so customers can avoid the need to make a separate payment.

5 TAXES AND SURCHARGES

Various state, county and city taxes and surcharges assessed for utility services.

6 ADJUSTMENTS & SERVICE CHARGES

Any adjustments to your balance or other charges, such as late fees, rebates and interest earned on your security deposit.

7 PREVIOUS BILL ACTIVITY

Summary of previous balance, payments received and any outstanding balance forward.

8 ACCOUNT

Each service address has a unique 12-digit account number. Include it on all payments and correspondence.

9 BILL DATE

Date on which your bill was prepared and sent.

10 ACCOUNT SUMMARY

Summary of account balance, which includes current charges, adjustments and any balance forward.

11 DUE BY

Latest date to submit payment for new charges and avoid a late fee.

12 AVERAGE DAILY CONSUMPTION

Information helpful for understanding seasonal changes in your bill. Provides comparisons of the current month's usage with last month and last year for electricity, gas and water. Includes average temperature and rainfall data to show how weather may have affected usage.

13 MESSAGES

Important messages, including tips on how to lower your bill and save money.

14 PAYMENT STUB

Please detach and return with payment if paying by mail or in person. GRU offers several other convenient payment options. Go to www.gru.com or see the back of your envelope for details.

15 TOTAL AMOUNT DUE

Pay this amount to keep your account current.

A SERVICE DETAILS

In the header, find information about when and how meters were read and total consumption for that month.

B CUSTOMER CHARGE

Basic charge to cover costs of making electric, gas, water and wastewater services available when you need it.

C USE CHARGES

Calculated by multiplying usage by the appropriate rate.

Billing Tiers: You can lower your electric and water bill by paying close attention to this section. GRU's rates are tiered, which means the price per unit goes up for higher levels of usage to reflect the higher costs associated with providing that electricity or water.

D FUEL ADJUSTMENTS

The Electric Fuel Adjustment and Purchased Gas Adjustment are used to recover fuel costs. GRU makes no profit on fuel.

E GRAPH

Thirteen months of usage data to show seasonal trends and how changes in use affect the bill.

F ELECTRIC CONSUMPTION

Total amount of electricity used during the billing period measured in kilowatt hours (kWh).

Present reading: 74,573

Previous reading: -73,670

Difference: 903

Meter multiplier: x 1

Electric consumption: 903 kWh

G METER MULTIPLIER

Meters can measure usage differently depending on the manufacturer. The meter multiplier is used to calculate consumption.

For most residential electric and water customers, the multiplier is 1. For most residential natural gas customers, the multiplier is 1.017.

BILL BACK

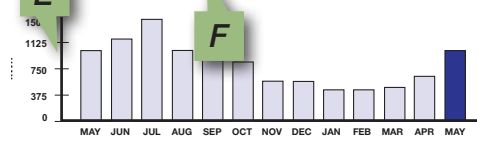
Account: 2000-1000-0001

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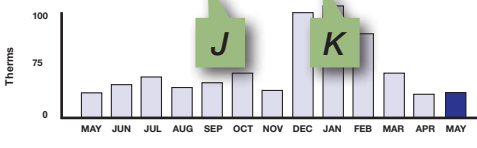
Electric Service Details

Meter Number	METER READING DATES	Meter Read Type	Days of Service	METER READINGS	Meter Multiplier	Electric Consumption	Peak Demand	Next Meter Read on or About
E1122	Previous 4/29/2015 Present 5/30/2015	ACTUAL	31	Previous 73670 Present 73670	1.00000	903 kWh	N/A	6/30/2015
Description				Usage	Rate	Amount Billed		
ELECTRIC CUSTOMER CHARGE					PER MONTH	\$ 12.75		
ELECTRIC USE, TIER 1 (1 - 250 kWh)				250	\$ 0.0310	\$ 7.75		
ELECTRIC USE, TIER 2 (251 - 750 kWh)				500	\$ 0.0420	\$ 21.00		
ELECTRIC USE, TIER 3 (OVER 750 kWh)				153	\$ 0.0840	\$ 12.85		
ELECTRIC FUEL ADJUSTMENT						\$ 70.43		
FLORIDA GROSS RECEIPTS TAX				903	\$ 0.0780	\$ 70.43		
GAINESVILLE REC UTIL TAX						\$ 3.20		
GAINESVILLE REC UTIL TAX						\$ 5.76		
Total for Electric Service Details						\$ 133.74		



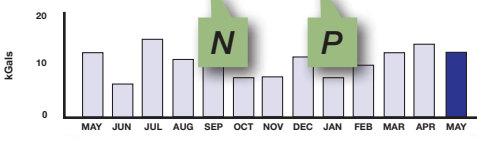
Gas Service Details

Meter Number	METER READING DATES	Meter Read Type	Days of Service	METER READINGS	Meter Multiplier	BTU Factor	Gas Consumption	Next Meter Read on or About
G223311	Previous 4/29/2015 Present 5/30/2015	ACTUAL	31	Previous 3204 Present 3221	1.01700	1.020	18 Therms	6/30/2015
Description				Usage	Rate	Amount Billed		
NATURAL GAS CUSTOMER CHARGE					PER MONTH	\$ 9.75		
NATURAL GAS USE				18	\$ 0.5020	\$ 9.04		
MANUFACTURED GAS PLANT REC				18	\$ 0.0556	\$ 1.00		
PURCHASED GAS ADJUSTMENT				18	\$ 0.4600	\$ 8.28		
FLORIDA GROSS RECEIPTS TAX						\$ 0.82		
GAINESVILLE REC UTIL TAX						\$ 2.06		
Total for Gas Service Details						\$ 30.95		



Water and Wastewater Service Details

Meter Number	METER READING DATES	Meter Read Type	Days of Service	METER READINGS	Meter Multiplier	Water Consumption	Wastewater Consumption	Next Meter Read on or About
W331122	Previous 4/29/2015 Present 5/30/2015	ACTUAL	31	Previous 1101 Present 1113	1.00000	12 kGals	8 kGals	6/30/2015
Description				Usage	Rate	Amount Billed		
WATER CUSTOMER CHARGE					PER MONTH	\$ 9.20		
WATER USE, TIER 1 (1 - 6 KGALS)				6	\$ 2.35	\$ 14.10		
WATER USE, TIER 2 (7 - 20 KGALS)				6	\$ 3.75	\$ 22.50		
WATER USE, TIER 3 (OVER 20 KGALS)				0	\$ 6.00	\$ 0.00		
GAINESVILLE WATER UTIL TAX						\$ 4.58		
WASTEWATER CUSTOMER CHARGE					PER MONTH	\$ 8.40		
WASTEWATER BILLING				8	\$ 6.05	\$ 48.40		



[Winter max is 8 kGals.]
A customer's winter maximum is reestablished each year in the January and February billing cycles.

Total for Water and Waste Service Details \$ 107.18

Customer Inquiries

Customer Service	(352) 334-3434	Nationwide Toll-free Number	1-800-818-3436
Emergencies or Outages	(352) 334-2871	Stormwater Service	(352) 334-5070
		Solid Waste Service	(352) 334-2330

Payment Information

Make checks payable to **GRU**; return stub and check to: P.O. Box 147051, Gainesville, FL 32614-7051. You may also pay your bill online, by phone at 1-866-269-2881 or at a convenient location in your neighborhood. Visit www.gru.com for details.

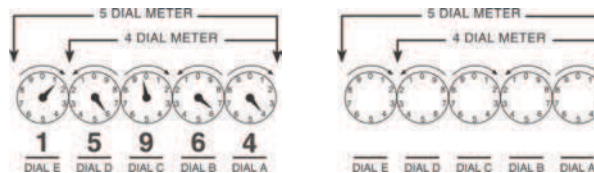
Lobby 8 AM - 5 PM: M, T, Th, F and 9 AM - 5 PM: W

Drive-thru 7:30 AM - 6 PM: M - F

Night depository payments will be posted the next business day if received after 3:30 PM weekdays.

HOW TO READ YOUR METER

Read the dials from right to left (A-E). If the dial hand is between two numbers, use the lower number.



H NEXT METER READ

Approximate date of next meter reading.

J BTU FACTOR

Monthly variable used to convert cubic feet to therms and calculate gas consumption; typical value is 1.020.

K GAS CONSUMPTION

Total amount of natural gas used during the billing period measured in therms.

Present reading: 3,221 Ccf

Previous reading: -3,204 Ccf

Difference: 17

Meter multiplier: x 1.017

17.289 Ccf

BTU Factor: x 1.020

Gas Consumption: 17.635
or 18 Therms

L METER READ TYPE

This will state "ACTUAL" if GRU was able to access the meter for reading. It will state "ESTIMATED" if GRU was unable to read the meter (For example, if access to the meter was blocked by a locked gate). GRU will adjust for actual consumption the next time the meter is read.

M DAYS OF SERVICE

The number of days in this billing period.

N WATER CONSUMPTION

Total amount of water used during the billing period measured in thousands of gallons (kGals).

Present reading: 1113 kGals

Previous reading: -1101 kGals

Difference: 12

Meter multiplier: x 1

Water Consumption: 12 kGals

P WASTEWATER CONSUMPTION

For most residential customers, wastewater is not a metered service. Instead, wastewater charges are based on the amount of water used during a particular month or a customer's "winter max." GRU uses whichever amount is lower. Winter max is determined by water consumption that appears on the January and February bills. Depending on when your meter is read, this consumption will be based on the amount of water you used in December, January or February.