## **Job Description**

| <b>Date:</b> June 10, 2013        | Position Title: Director, Veterans Center                       | Job Grade: H          |
|-----------------------------------|---|-----------------------|
| Department: Enrollment Management | <b>Division/Subsidiary:</b> Financial & Administrative Services | 🗌 Non-Exempt 🛛 Exempt |
| Position Code: DVCE               | SOC Code:   | Salary Range:         |
| EEO Type: PR                      |   | \$33,384 - \$76,122   |

**POSITION SUMMARY:** Briefly describe what the position was created to accomplish.

Coordinate the functions of the Veteran Center, supervise and train the Center's staff, collaborate with internal and external entities to develop and implement department strategies. Develop advisement center events, veteran student advisement processes, student tracking and reporting, and provide College advisement resources.

| <b>ESSENTIAL FUNCTIONS:</b> List in order of importance, describe what must be accomplished, not how it must be done; include supervision or management responsibilities, and quality/quantity standards.                              | % Time:<br>Estimated time for<br>function. |
|--|--|
| Work collaboratively with the AVP Enrollment Management, Enrollment Management, Student Development and Instructional departments to ensure veteran student success.   | 20 %                                       |
| Develop and implement veteran center procedures to assist veteran students with the transition to college, life and career goal exploration, student confidentiality, and academic degree plan evaluation. Facilitate student success. | 25 %                                       |
| Schedule, supervise, and train the Center's staff. Maintain up to date knowledge of advising practices and develop the team's responsibilities and goals.  |  |
| Utilize technical skills and knowledge to prepare data reporting, develop on-line student advisement tools, and to advise students regarding assessment results, educational and career goals.   | 15%  |
| Provide referral services for tutoring, housing, financial, support services, counseling, and other personal and educational support services.   |  |
| Perform other duties as assigned.  | 5%   |

## MINIMUM REQUIREMENTS

| Education:  | Bachelor Degree in an appropriate field from an accredited college or university.  |  |
|---|--|--|
| Experience:   | Three years successful work experience with administrative responsibility. Experience working with educational and veteran entities and students. Previous veteran programs processing and reporting experience, preferred. Minimum 3 years supervision experience. Extensive knowledge and interpretation skills of laws relating to veterans programs, administration of technical and vocational programs, federal laws and regulations   |  |
| Knowledge/Skills/Abilities:   | <ul> <li>Knowledge of current veteran services and programs. Higher education experience, preferred.<br/>Ability to build and maintain collaborative relationships with college faculty and staff, administration, and students.<br/>Proficiency handling multiple responsibilities and priorities.<br/>Excellent organizational, problem solving, and decision making skills<br/>Strong verbal and written communication.<br/>Knowledge of veteran programs and academic policies and procedures preferred.<br/>Computer fluency, including the administrative software, reporting, and other office reporting and<br/>communication software.<br/>Appropriate background check.</li> </ul> |  |
| Certifications:   |  |  |
| PHYSICAL REQUIREMENTS   |  |  |
| $\boxtimes$ Sitting70% $\boxtimes$ Standing _15% $\boxtimes$ Walking _15% $\boxtimes$ Lifting Up to20_#'s,5_% of Time |  |  |
| Environment: 🗌 Heated 🖾 Air-Conditioned 🗌 Hazardous Chemicals:  |  |  |
| Equipment Used: 🖂 Computer 🛛 Copier 🖾 Fax 🖾 Phone 🗔 Fork Lift   |  |  |
| Production Equipment:   |  |  |

| ADDITIONAL COMMENTS   |       |  |
|---|-------|--|
| Security Sensitive Position   |       |  |
|   |       |  |
|   |       |  |
| APPROVALS   |       |  |
| Supervisor:   | Date: |  |
|   | Buto. |  |
| Next Level Approval:  | Date: |  |
|   | Date. |  |
| Human Resources:  | Date: |  |
|   |       |  |
| NOTE: Nothing in this job description restricts management's right to assign or reassign duties and responsibilities to this job at any time. |       |  |
|   |       |  |