# AJA Newsiet



### April / May 2012 In This Issue:

2012 AJA C.A.R.A.T. Entry Form 2012 AJA Sponsors

2012 Nomination Form - Retailer & Traveler of the Year

2012 AJA Membership Form

# Mark Your Calendar For AJA's 75th Anniversary August 11-12, 2012



Doubletree Hotel - Little Rock, AR
Don't miss this milestone celebration for
the Arkansas Jewelers Association.
Book your hotel room today - special
rates will be available for the dates of
August 9 to August 12.
Doubletree Hotel #501-372-4371

Plan <u>now</u> for the **2012 AJA C.A.R.A.T. Award Design Competition**.

The awards ceremony will be held during the Saturday evening dinner on **August 11**.

(Entry forms can be found on pages 23 & 23.)

Educational seminars for **Bench and Sales Management** will take place on Sunday, **August 12.** Speakers to be announced soon.

Registration Forms for the **75th Anniversary Convention** will be sent out mid-June 2012. *Look for this form in your email inbox.* 

### **Arkansas Jewelers Association**

205 Main St - Crossett, AR 71635-2924 arkjlrsassn@aol.com www.arkansasjewelers.com

**AJA Newsletter** 

April / May 2012

# All AJA Membership Stores will receive

a 75th Anniversary ribbon.

Celebrate with a ribbon cutting on August 8, 2012 in your store. Invite your customers to participate in this milestone event. This is a great opportunity to promote your AJA membership. Contact your local newspaper or news stations to record this event.

Mark this date & start publicizing this event! Watch for more details to come regarding this event!



# **InStore's Work Smart Tips**

### **Build a discount into your prices.**

WHY? Jewelry is one of those businesses where everyone expects a deal, says sales guru Jeffrey Gitomer.

**HOW?** Include a small margin you can give away. Consider it a marketing strategy.

SOURCE: Jeffrey Gitomer

### Talk to customers from the "Point of YOU."

WHY? Customers don't care about you or your products, says SMART Show keynote speaker Jim Ackerman. They care about themselves and the people they're giving your jewelry to. When you speak to them from the "point of you," you'll always be in "benefit language" ... the language of WIIFM (What's In It For Me).

**HOW?** Speaking from the point of you is easy. Just start your sentences with the word "You" or "Your", or with a verb. For example, "Your wife will think you're incredible." "Enjoy the lasting benefits of an heirloom treasure." "You will be the belle of the ball." "Your friends will turn green with envy when they see this emerald." Sound cheesy? Maybe. But it resonates. And that is where jewelry-buying decisions are made.

SOURCE: Jim Ackerman

### Always greet customers first.

WHY? It's amazing how often you can go into a store — any store — walk around, touch things, look at prices, and walk out. All without anyone saying anything to you.

**HOW?** Make it a game, says Jeffrey Gitomer, keynote speaker at the upcoming SMART Jewelry Show Chicago. If a customer says "hello" first, you lose.

SOURCE: Jeffrey Gitomer

It's that time of year again to submit your vote for the AJA Retailer of the Year and the AJA Traveler of the Year.

This year's nomination forms can be found on pages 9 & 10.

# - It's Not Too Late -

A special "Thank You" to all the stores that have renewed their 2012 AJA membership. It is not too late to mail your check and completed membership form for this year. The application can be found on page 6.



Time is quickly approaching for the 2012 AJA C.A.R.A.T. Awards. The entry deadline is August 3, 2012. This year's entry form is on pages 7 & 8. Questions can be forwarded by email to David Holloway at hollowaydesigns@gmail.com

# The 75th AJA Anniversary Convention will acknowledge the following three founding Arkansas Jewelry Stores:

### Lauray's

Mark Fleischner (Established in 1924)

### Denman's Jewelers

Bill Denman (Established in 1934)

### Stanley's Jewelers & Gemologist

Loyd Stanley (Established in 1937)

Please join us to acknowledge these three stores during our 75th Anniversary celebration.

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### **Jewelers Mutual**

Sheri Ihde

24 Jewelers Park Drive, Neenah, WI 54956

P: 920-725-4326 F: 920-969-1208

sihde@iminsure.com

www.jewelersmutual.com

### Stuller

302 Rue Louis XIV, Lafayette, LA 70508-5735

P: 800-877-7777

F: 800-444-4741

sales@stuller.com

www.stuller.com

www.benchjeweler.com



### **Robert G. Carroll & Associates**

Robert G. Carroll

1000 N.W. Grand Blvd, Ste 120, Oklahoma City, OK 73118

P: 800-655-2728 or 405-842-2525 F: 405-843-2509

info@robertgcarroll.com www.robertgcarroll.com

### Shahar Diamonds, LLC

Alon Shahar

15 W. 47th Street, Ste 11205, New York, NY 10036

P: 212-840-9292

alon@shahardiamonds.com www.shahardiamonds.com





### The Smart Jewelry Show

1580 S. Milwaukee Ave, Suite 104; Libertyville, IL 60048

P: 847-918-9495 F: 847-918-9498

info@smartjewelryshow.com

www.smartjewelryshow.com

### **Hi-Tech Precious Metals & Refinery**

Dan Randall

13620 Gamma Road, Dallas, TX 75244

P: 972-239-0597 or 866-950-7528

F: 972-239-0598

drandall@hitechpmr.com www.hitechpmr.com





### Aiden Jewelry

PO Box 2063, Huntsville, AL 35804 513-237-8077 Eubinc@hotmail.com



### I. Starck Co., Inc.

Sol Starck
8 South Michigan Ave, Ste 2210
Chicago, IL 60603
P: 312-332-0265 F: 312-332-6153
www.istarck.com sol@istarck.com



### **Victor Corporation**

Stan Guin
37 West Seventh Street
Cincinnati, OH 45202
P: 800-543-1131 F: 513-421-8119
ww.victorcorporation.com
info@victorcorporation.com

# **VICTOR**

The Arkansas Jewelers Association is grateful for the continued support from our 2012 AJA Sponsors.

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### **Centurion Jewelry Show**

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Ste 5, Merrick, NY 11566
P: 516-377-5909 F: 413-683-1333
info@centurionjewelry.com
www.centurionjewelry.com
www.news.centruionjewelry.com



### Kabana, Inc.

Eric Anderson - Regional Sales Mgr 616 Indian School Rd Albequerque, NM 87102 P: 505-843-9330 F: 505-843-9624 eric@kabana.net



## Platinum Guild International

Kristyn Beausoleil
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New York, NY 10110
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kbeausoleil@pgiglobal.com
www.platinumguild.com



### Roseco, Inc.

Bob Rose 13740 Omega Road Dallas, TX 75244 P: 800-327-4490 F: 800-874-9436 www.roseco.com contact@roseco.com



### Cedar Trading Steve Rudoff

2425 West Loop # 585
Houston, TX 77027
P: 713-278-1495 F: 713-974-4189
www.cedartradinginc.com
steve@cedartradinginc.com



### <u>JCK</u>

Dave Bonaparte 383 Main, Norwalk, CT 06851 P: 203-840-5675 203-840-9675 www.jckshows.com dbonaparte@reedexpo.com



### Wilkerson Jewelers

Bobby Wilkerson
222 S. Main Street
Stuttgart, AR 72160-4355
P: 800-631-1999 F: 800-648-9182
bw@wilkersons.com
www.wilkersons.com





April / May 2012



# 2012 AJA Membership Application

Membership Calendar Year is Sept 1 to August 31

Membership with JA is

	Membership Category	not a requirement. AJA appreciates your support.
Arkansas	Student under 25 - \$20.00/year	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
Jewelers	Sales Associate / Bench Jeweler - \$20.00/year	Luculd like to leave more
Association	1 Store - \$95.00/year	I would like to learn more about volunteering at AJA
	2 Stores - \$145.00/year	in the following areas:
205 Main St Crossett, AR 71635-2924	3 Stores - \$195.00/year	Membership Programs
Arkjlrsassn@aol.com	Sustaining - \$200.00/year	Fundraising
www.arkansasjewelers.com	Life - \$2,000.00 per Retail Store	Other Areas:
Please contact us with any questions.	Benefactor - \$5,000.00 Retail Store	
with any questions.	Gift Donation - \$	
	<b>NOTE:</b> Donations & membership dues are tax-deductible to the Charitable donations are tax deductible only if you are able to its	
Circ	le one: New Membership Renewal	Membership
Today's Date	e:	
Member Name	e:	
Title	e:	
Store Name	e:	
Address	s:	
City/State/Zi <sub>l</sub>	o:	
Emai	ll:	
Website	e:	
Telephone	e:	
Fax	x:	
	members please initial here to give permisone number & email addresses in the AJA Dir	•
	e the names & email addresses of your staff none to receive copies of all AJA correspondence	
Staff Member Name	Staff Member Email Add	ress



Arkansas Jewelers Association ATTN: Membership 205 Main Street Crossett, AR 71635-2924

Please remit payment & completed application by mail to the address and fax or email application to:

Fax # 281-298-1732, arkjlrsassn@aol.com

# Hrkansas Jewelers Hssociation C.A.R.A.T.

CREATIVE ACHIEVEMENT RECOGNIZING ARKANSAS TALENT

### Hwards

- Payment must accompany entry & entry form.
- Please use one entry form for each entry.
- Print clearly and retain copies for your records.
- All entries must be from AJA Members
- Entries must be received by July 31, 2012

Designer:			
Store:			
Address:			
City:			
<b>State:</b>	Zip Code: _		
Telephone: _			
FAX:			
Email:			
Competition	n Category:		
C.A.R.A.T., (under \$1000.			_
C.A.R.A.T., (\$1000.00 to \$	Category II §3000.00 net co	ost)	_
C.A.R.A.T., 0 (over \$3000.0			_
Craftsmansl	nip Award _		
Design Awa	rd _		_
Type of	Ladies Ring	Gents Ring	
Jewelry:	Earrings	Pendant	
	Pin	Bracelet	
	Other		
Metal Type:			<del></del>
Stone Info: _			



### **Submit Entries to:**

CARAT AWARDS

ATTN: David Holloway 606 W. Lancashire Blvd, Bella Vista, AR 72715

479-790-2009

hollowaydesigns@gmail.com Entry Deadline: July 31, 2012

End y Dodding. July 21, 2012
Wholesale Value for Insurance:
<b>Description of design:</b>
I, The undersigned do hereby certify that the design is original and that there has been no use of preformed castings other than heads and minor findings. I understand that deviation from this restriction will result in disqualification. I understand that a representative from the company must be registered and attend the AJA Convention & Award Dinner for the entry to participate in the C.A.R.A.T. Award Contest.  Signature:
Date:
This contest is for designers of fine jewelry. Judging will be on design and craftsmanship of all pieces. Jewelry is insured from when we receive it until you pick it up at the Awards Dinner.

### **Application Fees**

\$55.00 for each jewelry Piece.

**\$20.00** for each jewelry Rendering.

Please make checks payable to: **Arkansas Jewelers Association** 

### Legal:

By signing the entry form, entrants agree to abide by the rules of the AJA C.A.R.A.T. Awards competition and the final decision of the judges. In submitting an entry for consideration, entrants agree to hold the AJA, its officers and directors, its staff and employees, its advertising and publicity agencies, and its members harmless from all claims, litigation and other legal proceedings. The entrants understand that AJA will be responsible only for the replacement value of the material and labor, payable in the event of a loss or theft of any entry while in the possession of AJA. The entrant understands that AJA insures the entry against loss, damage or theft, whether occasioned by negligence or not. Entrants also understand that AJA will take every reasonable precaution to ensure the safety and security of jewelry and gemstones submitted for judging.

The deadline for entry is August 3, 2012. Entries that arrive after the entry deadline will not be accepted unless prior arrangements have been made. Entries that do not meet these rules of entry will be disqualified. Disqualified entries will be returned to the entrant without being judged. If an entry is received that has been damaged during shipping, the entrant will be called immediately and the entry will be shipped back to entrant for repair and resubmission. AJA is not responsible for entries that are damaged during the shipping process. If this occurs, please contact your shipper. AJA reserves the right to photograph all gemstones and jewelry submitted for judging in the competition for promotional use without payment or royalty to the entrant for such use.

### **Stone Info:**

Entrants agree to clearly indicate, to the best of their knowledge, gemstone enhancement information for all gemstones or gemstone jewelry entered in the competition. Gemstones so commonly enhanced that they are considered ubiquitous in the trade (such as the heating of ruby or sapphire) will be assumed to be treated, unless otherwise noted by the entrant. If the entry form indicates an untreated gemstone where this is rare or unusual, the entry must be accompanied by a laboratory report verifying this. **No synthetic stones.** 

### C.A.R.A.T. Designs:

All jewelry designs must be original and must have been executed since the last C.A.R.A.T Awards competition in August 2011.

All designs will be judged on

- Overall Design
- Marketability
- Quality of manufacture
- Craftsmanship

The decision of the judges is final.

### **Craftsmanship Award:**

All Craftsmanship pieces **must** be original designs created and crafted buy the person whose name appears as the designer on the entry form. Craftsmanship is voted on by the craftsmen of the pieces at the AJA convention, each craftsman is given one vote, and may vote for any piece other than the one they made.

### **Design Award:**

Each entry must include an original rendering or concept drawing, size 8.5"x11".

### **Convention Choice:**

The Convention Choice will be voted on at the 2012 AJA Convention, with each store receiving 2 votes.

Please call AJA at 972-743-5406 with any questions.

### Jeweler of the Year

No minations Due by June 1, 2012

The Arkansas Jewelers Association is currently accepting nominations for the 2012 Jeweler of the Year. The criteria for this honor are listed below. If you are aware of a deserving member individual, now is the time to submit his orhername for consideration. Only two votes per traveler & AJA member store are allowed.

Je we ler of the Year is conferred to an individual for a significant contribution to the retail and je we lry community in Arkansas. The nominees should have made significant contributions to the jewe lry industry through service, industry, and charitable organizations.

RETAILER NO MINA'IIO N:	
Store Name	
Address	
Pho ne	FAX
Em a il	
Why do you feel this no minee	is deserving of AJA Je weler of the Year?
Submitted by	Pho ne

Please note only two votes pertraveler & AJA memberstone are allowed. The AJA Board of Directors retains the right to make the final decision.

Please fax completed forms to: 281-298-1732

### Traveler of the Year

No minations Due by June 1, 2012

The Arkansas Jewelers Association is currently accepting nominations for the 2012 Traveler of the Year. The criteria for this honor are listed below. If you are aware of a deserving member individual, now is the time to submit his or hername for consideration. Only two store employees perAJA memberstore may submit a traveler nomination form.

Retailer of the Year is conferred to an individual for a significant contribution to the retail and jewelry community in Arkansas. The nominees should have made significant contributions to the jewelry industry through service, industry, and charitable organizations.

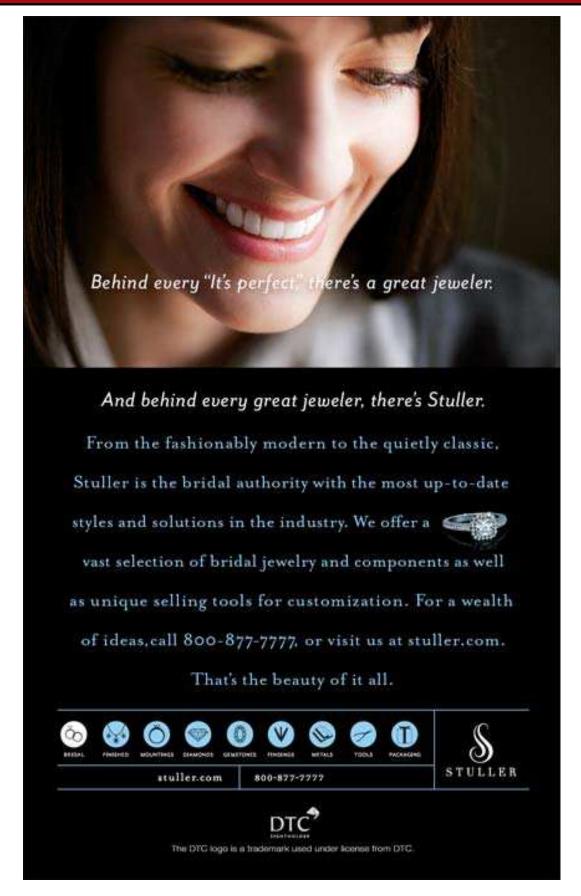
TRAVELER NO MINATIO N		
Company Name		
Add ress		
Pho ne	FAX	
Em a il		
•	ninee is deserving of AJA Traveler of the Year?	
Submitted by	Pho ne	

Please note that only two store employees perAJA memberstore may submit a traveler nomination form.

The AJA Board of Directors retains the right to make the final decision.

Please fax completed forms to: 281-298-1732





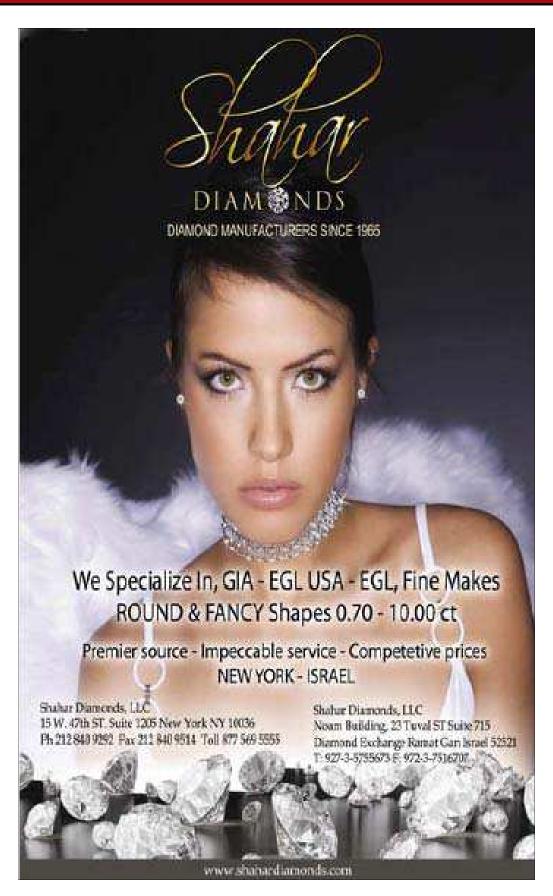


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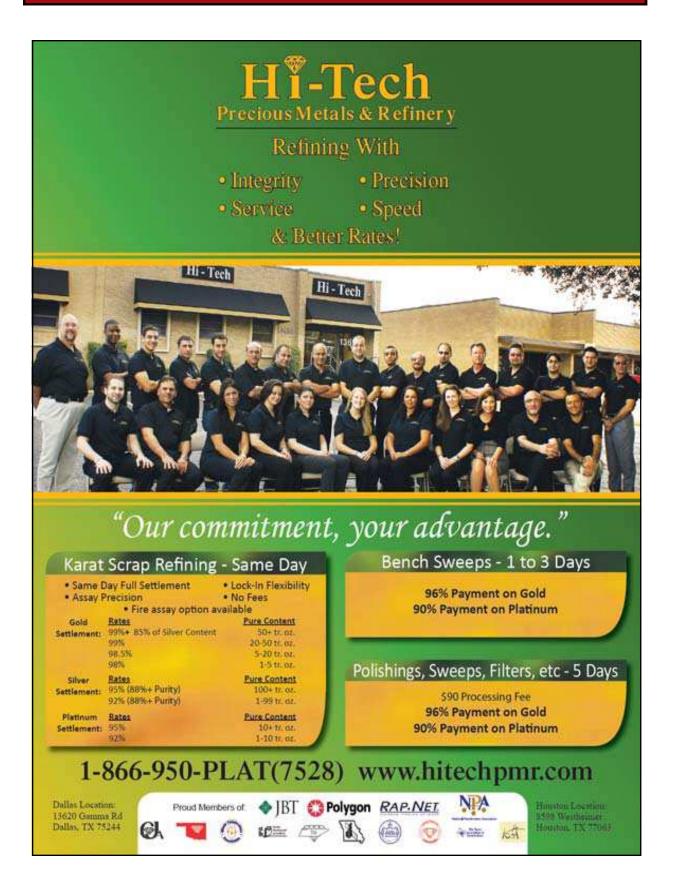


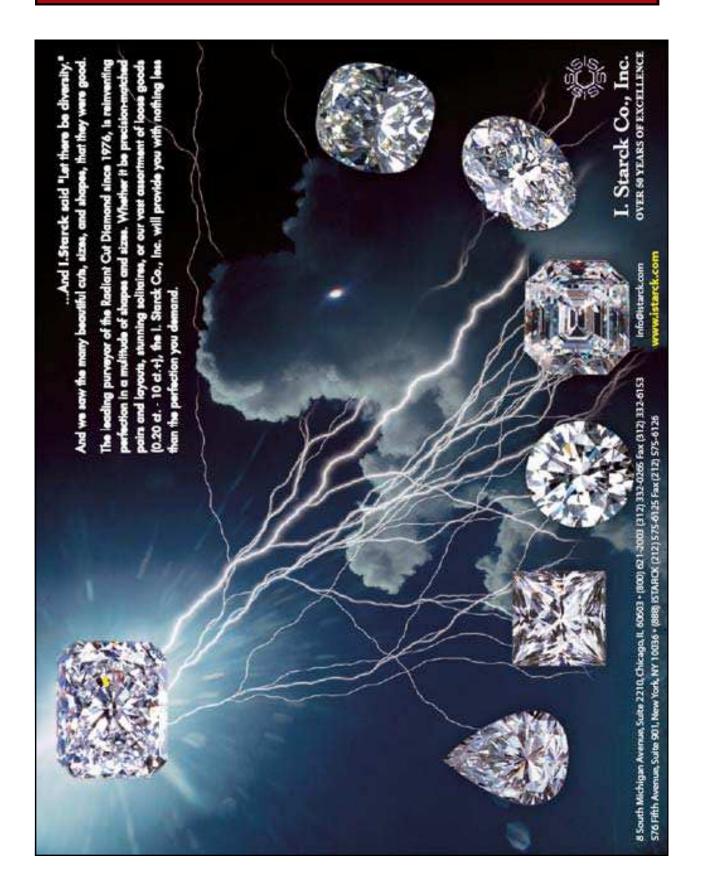
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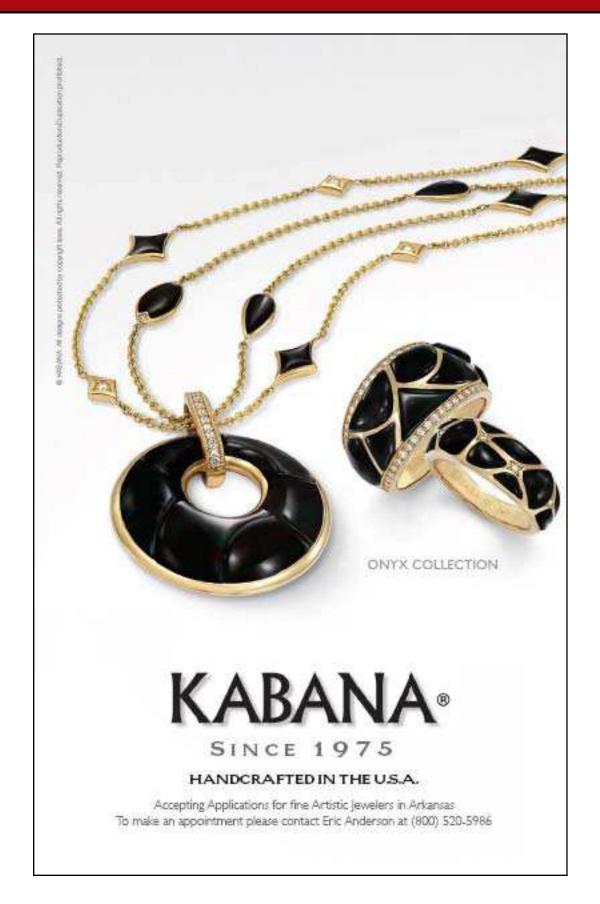


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JUNE 1-4, 2012 • LAS VEGAS, NV
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### KEEPING CURRENT WITH PLATINUM DESIGNS

To view the latest Entry Platinum product designs, go to the design gallery on PreciousPlatinum.com.

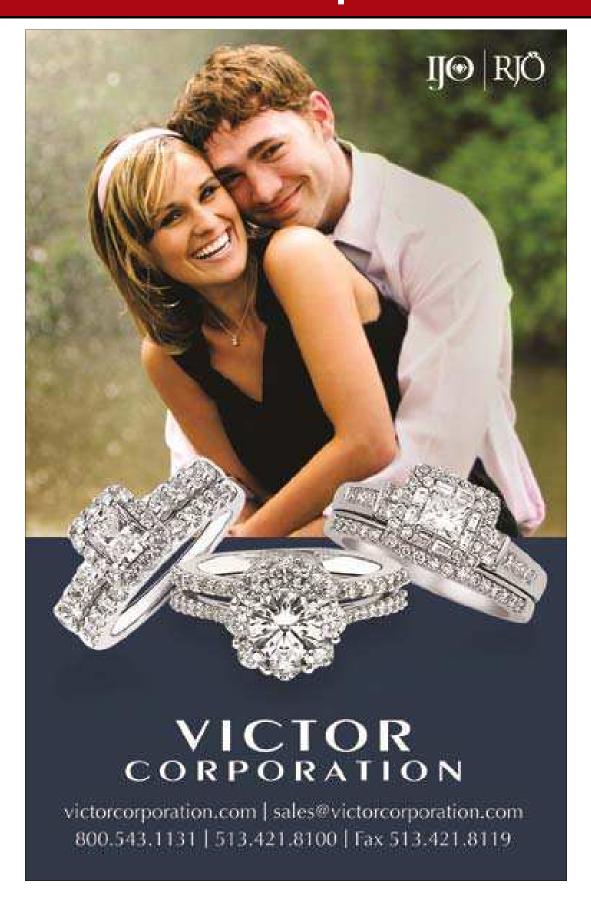


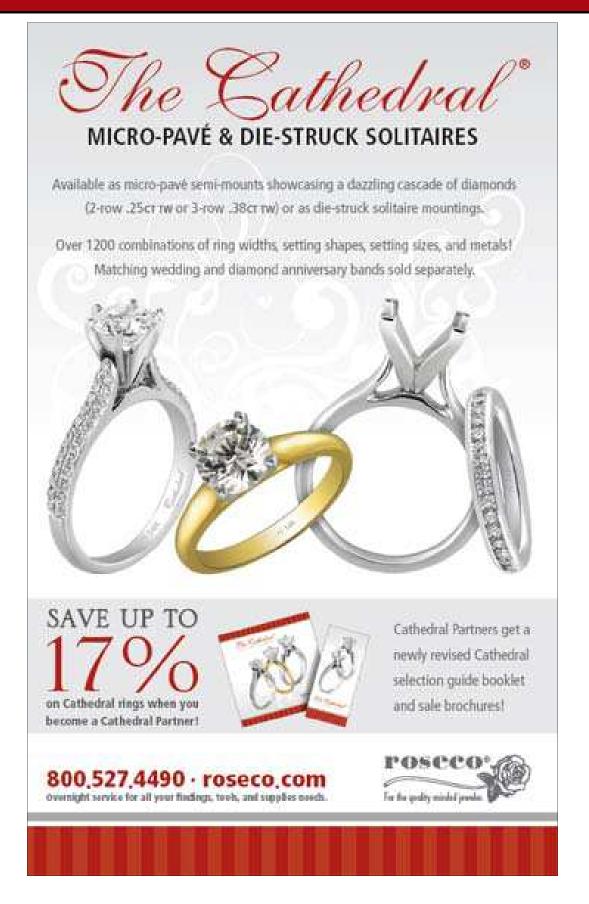
### SOLVING YOUR TECHNICAL ISSUES

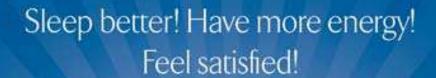
Our online technical training resource allows you to reference articles, download tip cards, order videos, and answer FAQ's designed to help bench jewelers, casters, and manufacturers work successfully in platinum.



PlatinumGuild.com – your ultimate online resource for Platinum sales success.

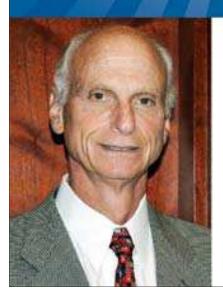








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