

***** In order to activate direct debit for your account you will need to complete this mandate authorization form and send it via post mail per the contact information at the bottom of this form. *****

Instructions to your Bank or Building Society to pay by Direct Debit

Please fill in whole form and send to:

Service User Number

Citrix Online UK LTD	4	3	5	3	9	8
Chalfont Park House, Chalfont Park, Gerrards Cross						
Bucks SL90DZ UK						

Name's Of Account Holder(s)

Customer Account Number

C I T R I X O N L I N E U K

Bank/Building Society account number

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Branch Sort Code

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Name and full postal address of our Bank or Building Society:

Bank or Building Society:
Address:
Post Code:

Instructions to your Bank or Building Society:

Please pay Arvato Finance Services LTD re: Citrix Online UK LTD from the account detailed in this instruction. This includes recurring transactions and is subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Arvato Finance Services LTD re: Citrix Online UK LTD and if so, detail will be passed electronically to my Bank/Building Society.

Check this box if you also would like to receive your invoice by email only.

Signature(s)
Date

The payer should retain a copy for their records

The Direct Debit Guarantee

- This guarantee is offered by all Banks and Building Societies that take part in the Direct Debit Scheme. The efficiency and security of the Scheme is monitored and protected by your own Bank or Building Society.
- If the amounts to be paid or the payment dates change Arvato Finance Services Ltd re: Citrix Online UK LTD will notify you 10 working days in advance of your account being debited or as otherwise agreed.
- If an error is made by Arvato Finance Services LTD re: Citrix Online UK LTD or your Bank or Building Society, you are guaranteed a full and immediate refund from your Bank or Building Society of the amount paid. If you receive a refund you are not entitled to, you must pay back when Arvato Finance Services Ltd re Citrix Online UK LTD asks.
- You can cancel a Direct Debit at any time by writing to your Bank or Building Society. Please also send us a copy of your letter to us.

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Mail: Citrix Online UK LTD.
 Chalfont Park House
 Chalfont Park, Gerrards Cross
 Bucks, SL90DZ, UK
 Ph: 00- 800-4325-4325
 Web: <http://www.citrixonline.com/billing>