

firsttechfed.com | 855.855.8805
 PO Box 2100 Beaverton, OR 97075-2100

Identity Theft & Credit Solutions Program

First Tech Federal Credit Union is committed to protecting your good name. That’s why we’ve partnered with IDT911® to offer Identity & Credit Theft Protection. This program is designed to provide comprehensive resources and solutions to help reduce your risk from becoming an identity or credit theft victim.

<p>Annual Subscription: \$44.99</p> <p>Note: Cost is withdrawn from your First Tech savings/checking account</p>	<ul style="list-style-type: none"> • Fraud Monitoring (weekly) • Credit Monitoring (daily) • Credit Report (annual) • Credit Score (annual) • Life Stages Identity Management Services* • Educational Support
<p>Eligibility</p>	<ul style="list-style-type: none"> • Active member • Age 18 and over • Valid Social Security Number • Access to the internet with valid email address

* Members with an Investment Service relationship **and** First Tech checking account (no minimum balance required) that become an identity or credit theft victim , are eligible for the Life Stages Identity Management Services at no cost.

<p>Fraud & Credit Monitoring</p>	<ul style="list-style-type: none"> • Fraud monitoring through IDT911® • Credit monitoring, reporting and scoring through TransUnion • Monitoring of millions of identity records and data sources to detect identity or credit fraud • Notification of any activity via member email • Step-by-step resolution guidance from a Fraud Specialist
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<p>Life Stages Identity Management Services</p>	<ul style="list-style-type: none"> • Assisted Living Fraud • Breach Assist • Break-In Recovery • Child Identity Theft • Disaster Recovery • Document Replacement • Email Compromise • Employment Identity Theft • Estate Identity Theft 	<ul style="list-style-type: none"> • Financial Fraud • Medical Identity Theft • Military Identity Theft • Phishing Scam Assist • Proactive Services • Social Media Compromise • System Protection Guidance • Travel Identity Theft • Tax Fraud
<p>Resolution Services</p>	<ul style="list-style-type: none"> • Unlimited access to personal fraud specialist • Assistance filing police reports and affidavits • Notifications to creditors, governmental agencies and any other relevant parties • Creation of comprehensive case file • Placement of fraud alerts • Fraud follow-up (6 months post-event) 	

Educational Support: Web-based identity theft education, tips and information.

The Identity Theft Solutions Program is available in all states and Puerto Rico.

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Identity & Credit Theft Protection Program Enrollment Form

First Name	
Last Name	
Street Address	
City	
State	Zip
Daytime Phone	Home Phone
Email Address	

<input type="checkbox"/> Savings Account Number
<input type="checkbox"/> Checking Account Number

By signing this form, I authorize First Tech Federal Credit Union to withdraw \$44.99 from the account indicated above. I also acknowledge that cancellations made within the first 30 days of enrollment are entitled to a full refund. Anytime thereafter, a refund does not apply.

Authorized Signature _____ Date _____

Submit the enrollment form through one of the following methods:

Mail: First Tech Insurance Services
Attn: Jackie Gillespie
PO Box 3010
Rocklin, CA 95677-8465

Email: jackie.gillespie@firsttechfed.com

Fax: 916.435.5561

Disclosures

Credit monitoring and fraud monitoring are available only to Members with online access to the Internet and valid email addresses, and who are at least 18 years old with a valid social security number. Availability of monitoring alerts, fraud alerts, and educational materials may require adjustment of the Member’s spam filter(s) to permit receipt of the communications. IDT911 services do not include (a) psychological counseling for Members, or (b) legal advice or other legal services.

Use of the services by a member is at the member’s sole risk. The services are provided on an “as is” and “as available” basis. IDT911® expressly disclaims all warranties of any kind, whether express or implied, including, but not limited to the implied warranties of merchantability, noninfringement, title and fitness for a particular purpose.

IDT911® makes no warranty that (i) past identity fraud will be resolved, in whole or in part, (ii) future identity fraud will be prevented, (iii) the services will meet requirements of First Tech or its members, (iv) the services will be uninterrupted, timely, secure, or error-free, (v) the results that may be obtained from the use of the services will be accurate or reliable, or (vi) the quality of any products, services, information, or other material purchased or obtained by First Tech or its members through the services or via IDT911® will meet the expectations of First Tech or its members

In no event shall IDT911® be liable for any direct damages or any punitive, consequential, incidental, special, or indirect damages, whether or not the parties have been advised of the possibility of such damage, in any action arising from or related to this agreement or from data losses, whether based in contract, tort (including negligence), intended conduct or otherwise, including without limitation, damages relating to the loss of income. These limitations will apply notwithstanding the failure of any essential purpose of any limited remedy.