

Presenter:

Bill Malone, MSW, LISW is founder and Manager of Malone Counseling & Consulting LLC in West Chester, Ohio. Bill provides counseling services to a variety of clients and consults with companies about employee/employer relationships. Bill has been conducting workshops in Ohio and Kentucky for 20 years. Bill has presented workshops for Heisel and Associates, University of Cincinnati, Family Services Association and the Kentucky Women's Crisis Center, to just name a few. With 25 years experience as a LISW, director, lecturer and consultant, Bill will lead you through your workshop with Strategies, Solutions and Validation. You will be inspired, informed and entertained.

Participant's Quotes:

"Bill demonstrates a rare talent, a fine skill, a polished method of presentation."

"Frankly, I will attend any workshop that has his name on it."

"A sense that he lived what he taught."

"While I learned, I was entertained."

Continuing Professional Education:

Relieving the Pain in your Neck: Supervising/working with Difficult coworkers/People (MCST03085), Couples In Conflict: Issues, Anger and Affairs (MCST030804) have been approved for 6 CEU hours each by the State of Ohio Counselor, Social Worker & Marriage & Family Therapist Board for Counselors, Social Workers, Marriage & Family Therapist. The Ohio Board of Nursing states that "Nurses may use CEUs approved by other Boards". The Ohio Chemical Dependency Professionals Board has approved 6 RCH each for Relieving the Pain in Your Neck (08-043-S) and Couples in Conflict (08-044-R) for Dependency Counselors and Supervisors.

These workshops are powerpoint and handout supported.

LOCATIONS

Cincinnati
Holiday Inn North
3855 Hauck Rd
Cincinnati, OH
513-563-8330

Cambridge
Cambridge Holiday Inn
2248 Southgate Pkwy
Cambridge, OH
740-432-7313

Dayton
Holiday Inn Englewood
10 Rockridge Rd
Englewood, OH
937-832-1234

Cleveland
Plaza Hotel
7230 Engle Rd
Middleburg Heights, OH
440-243-4040

Columbus
Crowne Plaze North
6500 Doubletree Ave
Columbus, OH
614-885-1885

RELIEVING THE PAIN IN YOUR NECK: Supervising/Working with Difficult Coworkers/People

- 8:30-9:00 Registration
 9:00-10:15 Working definition of difficult employees
 Why are people difficult
 The goal of difficult people
 Why we avoid difficult employees
 Guideline for dealing with difficult employees
- 10:15-10:30 Break
- 10:30-Noon Number one strategy
 Thinking styles for understanding difficult coworkers/people
 Tools and recipes for survival
 Taking nothing personally
 Knowing when to hold'em and When to fold'em
- Noon-1:00 Lunch on your own
- 1:00-2:15 Working with toxic coworkers who have personality disorders
 What to do with:
 The Narcissist
 The Anti – Social
 The Borderline
 The Perfectionist
 The Dependent
 The Passive/Aggressive
 The Avoidant
- 2:15-2:30 Break
- 2:30-4:15 How to manage the non-personality types
 The Sherman Tanks
 The Bullies
 The Exploders
 The Complainer
 The Critics
 The Know It All
 The Silent Type
- 4:15-4:30 Wrap up, final recommendations, and evaluation

COUPLES IN CONFLICT: Issues, Anger and Affairs

- 8:30-9:00 Registration
- 9:00-10:15 The sources of conflict
 What you see is not what you get
 Bonding and attraction
 Romantic love vrs. Real love
- 10:15-10:30 Break
- 10:30-12:00 Assessment and Treatment
 Defining the want frame
 Couple skill building
 Working towards conflict resolution
- 12:00-1:00 Lunch on your own
- 1:00-2:15 Affairs
 Who has them
 The impact on the relationship
 Righting the wrong and turning the relationship around
- 2:15-2:30 Break
- 2:30- 4:15 Righting the wrong continued
 Working the stages of healing
 Talking about what happened
 Learning to forgive
 Writing a new martial contract
- 4:15-4:30 Discussion and Evaluation

Registration Form

Send workshop registration and payment by registration deadline to:
William Malone, MSW, LISW
7908 Cincinnati – Dayton Rd. Suite SA
West Chester, Ohio 45069

EACH PROGRAM APPROVED FOR SIX CEU/RCH

Cost:
• \$99 for 1 workshop
• \$89 each for 3 or more people when submitted together
• \$109 at door, dependent on seat availability
Deadline: One week before workshop date

	Date	Location
Relieving the Pain	_____	_____
Couples In Conflict	_____	_____

Please print clearly or type

Name _____

Address _____

City/State _____ Zip _____

Phone() _____ E-mail _____

To pay by credit card (Master Card or Visa) you may mail this form, fax this form to 513-779-4710 or email the information on this registration form and credit card information to bmalone12003@yahoo.com

MC ___ Visa ___ Expiration Date: _____

Card Number: _____

CVV # (3 digit code on back of card) _____

Billing Zip Code _____

PAYMENT POLICY/CANCELLATION POLICY

Payment is due with registration. Payment by check or money order should be made to William Malone.

If you are using a Purchase Order and payment is not received prior to a workshop you will not receive a CEU form until payment is received.

A confirmation postcard will be sent when registration is received.

Registrations cancelled on or before one week before the workshop will be refunded minus a \$25 processing charge. No refunds after the one week deadline; a substitute is welcome.

At each workshop, each paid participant will receive a signed CEU/RCH form.

**CEU/RCH
APPROVED FOR OHIO**

Social Workers, Counselors, Marriage
and Family Therapist, Nurses, Chemical
Dependency Specialists

**RELIEVING THE
PAIN IN YOUR NECK:
Supervising/Working With
Difficult Coworkers/People**

Cincinnati	3/10/08
Dayton	3/11/08
Columbus	3/12/08
Cambridge	3/13/08
Cleveland	3/14/08

**COUPLES IN CONFLICT:
Issues, Anger and Affairs**

Cincinnati	3/31/08
Dayton	4/1/08
Columbus	4/2/08
Cambridge	4/3/08
Cleveland	4/4/08

Presented By
WILLIAM MALONE, MSW, LISW

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Each Program Approved for 6 CEU/RCH