



Business Member Form

Arizona Non-Medical Home Care Association Member Profile

Member Information

Registered Business Name

RJP Investments, LLC

Name known to Customers

Golden Heart Senior Care

Street Address

17220 N. Boswell Boulevard, Suite 129E

City, State, Zip

Sun City, AZ 85373

Telephone

623-748-3301

Available After Hours?

☒ Yes

☐ No

After Hours Business Phone

623-910-4312

Fax

623-748-3144

Email

info@goldenheartaz.com

Website URL

www.goldenheartaz.com

Counties of Service

Maricopa

Weekly Operational Schedule

Days

- ☒ Monday
- ☒ Tuesday
- ☒ Wednesday
- ☒ Thursday
- ☒ Friday
- ☒ Saturday
- ☒ Sunday

Hours

24/7

Office Staff Availability Other than Above

8:00 AM - 6:00 PM M-F

Other Business Locations

N/A

Business Information

Name(s) of Owner/ Officer(s)/ Director(s) Followed by Title

Robert Pratt, Partner
Judy Pratt, Partner
Golden Kennedy, Partner

Operating as a Business Since

07/01/2004

AZNHA Member Since

11/01/2012

Services Offered

Housekeeping or Home Management

☒ Yes

☐ No

Light House Cleaning

☒ Yes

☐ No

Sweeping, vacuuming, mopping

☒ Yes

☐ No

Laundry

☒ Yes

☐ No

Ironing

☒ Yes

☐ No

Washing dishes and utensils

☒ Yes

☐ No

Bagging garbage and taking it out

☒ Yes

☐ No

Making beds and changing linens

☐ Yes

☐ No

Assisting client organizing household routines

☒ Yes

☐ No

Assisting with reading and writing tasks as requested (not financially related)

☒ Yes

☐ No

Assisting with organizing

☒ Yes

☐ No

Meal Preparation

☒ Yes

☐ No

Assisting with menu planning where appropriate

☒ Yes

☐ No

Preparing and serving meals using sanitary meal preparation practices

☒ Yes

☐ No

Transportation/Shopping

☒ Yes

☐ No

Accompanying a client on trips to obtain health care services or other necessary items or services.

☒ Yes

☐ No

Caregiver drives **client's** vehicle for such trips

☒ Yes

☐ No

Caregiver drives **personal vehicle** for such trips

- ☒ Yes
☐ No

Are those Caregivers who drive on behalf of your clients required to have clean driving records?

- ☒ Yes
☐ No

Are those Caregivers' driving records verified via a DMV report?

- ☒ Yes
☐ No

How do Caregivers assist in the following Home Care Aide Tasks:

- Bathing/Showering/Bed Baths
- Dressing/Undressing
- Personal Hygiene
- Toileting/Peri Care
- Transfers
- Ambulation
- Medication Monitoring

- ☒ Complete Hands-On assistance
☒ Limited Hands-On assistance
☒ No Hands-On assistance

Other Services (check all that apply)

- ☒ Registered Nursing Services
☐ Hospice Services
☐ Medical Social Services
☐ Licensed Practical Nursing Services
☒ Nutritional Services by a Dietitian
☐ Occupational Therapy
☐ Speech Therapy
☐ Physical Therapy
☒ Respiratory Therapy
☒ Medical Supplies and Equipment

Are any of your employees Registered or Licensed for the above services?

- ☒ Yes
☐ No

If Yes, Please prove the name followed by the license or registration type, and number

Catherine Turcotte, RN175551, expires 4/1/2016

Member's Employment Information and Practices

Does the business have and perform criminal background checks for all individuals who have direct contact with clients in their homes or in the community?

☒ Yes

☐ No

Does the Member have and perform criminal background checks for all managerial officials, supervisors, office personnel and volunteers?

☒ Yes

☐ No

Does the business obtain at least two positive references from two previous employers in the past five years for each Caregiver applicant?

☒ Yes

☐ No

Does the Member validate home making and home care skills of Caregivers through demonstration and written questionnaires?

☒ Yes

☐ No

Does the Member require all caregivers to read, write, and communicate in English?

☒ Yes

☐ No

Does the Member require its Caregivers to maintain current First Aide certification and have policies in place to ensure these are updated on a timely basis?

☒ Yes

☐ No

Does the Member require its Caregivers to maintain current CPR certification and have policies in place to ensure these are updated on a timely basis?

☒ Yes

☐ No

☒ Yes

☐ No

☒ Yes

☐ No

☒ Yes

☐ No

☒ Yes

☐ No

☐ Yes

☒ No

- ☐ Set-up/Start-up fees
- ☐ Administrative fees
- ☐ Cancellation fees
- ☐ Client Visit fees
- ☐ Managerial fees

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☒ Yes

☐ No

If Yes, please elaborate below

2 hour minimum

Does the applicant have a business policy regarding a client cancelling services?

☐ Yes

☒ No

If Yes, elaborate Below

We are an at-will care provider - no contracts regarding length of service.