

Short Term Disability Instructions for Filing Claims

PO Box 1650 Little Rock, AR 72203-1650

Dear Insured:

USAble Life is pleased to provide you coverage when you are unable to work due to a covered disability. We have included these instructions and the necessary forms to assist you in the event you need to file a claim for short term disability benefits. Please remember that all forms must be received within 90 days of the date you stop work.

Employee Statement

- 1. Complete the Employee Statement in full.
- 2. Answer all questions or state "not applicable".
- 3. Review the attached Fraud Statement as it applies to your state of residence, sign and date.
- 4. Sign and date the Authorization form.

Employer & Attending Physician Statements

- 1. Obtain the statement of your Attending Physician who will certify your disability.
- 2. Obtain the statement of your Employer.

Return All Forms to USAble Life:

Email: <u>claims@usablelife.com</u>

Facsimile: (501) 235-8417

Mail: PO Box 1650, Little Rock, AR 72203-1650

For Questions or Assistance Call or Contact USAble Life:

Telephone: (800) 370-5856 Email: <u>claims@usablelife.com</u>



Attention: Claims Department P.O. Box 1650 Little Rock, Arkansas 72203-1650 Telephone (800) 370-5856 Fax (501) 235-8417 E-mail: claims@usablelife.com

Statement of Claim Short Term Disability Income Benefits Employee's Statement

For H.O. Use Only						
Eff						
PTD						
Benefits						

Instructions

- 1. Please type or print in blue or black ink.
- 2. Please make sure all questions on Employee's Statement are completed in full.
- 3. Employer's and Physician's Statements must be completed.
- 4. Authorization and Fraud Notice must be signed and currently dated.
- 5. Email, fax or mail the completed form to USAble Life.

EMPLOYEE'S	STATEMENT								
Full Name (First, Middle, Last)	Social Security Number	Gender ☐ Male ☐ Female							
Street Address	Date of Birth	Occupation							
City, State, Zip	Telephone Numbers Home Work								
Claim is for ☐ Accident ☐ Sickness ☐ Pregnancy	Nature of Accident or Sickness								
Date of 1st Treatment Physician or Hospital First Treated By	First Full Day of Disability								
If accident, how did the accident occur?									
Accident Date Time A. M. [Was a third party responsible for accident? Yes No If Yes, third party's address	arty's name								
Identify other income sources and amount of income which you are re	eceiving or may be entitled to receive	e during this disability							
Sick Leave or Wage Continuation: Retirement: (normal, early or disability) State Disability Income: Unemployment: Yes No \$_ Yes No \$_ Yes No \$_ Yes No \$_	Mo. Worker's Compensation: Wk. Other Disability Coverage Mo. (identify) Wk. Include a copy of your a Wk. source in which one has	e: Yes No \$ Wk.							
Names and addresses of all doctors consulted for this condition (Use	separate sheet if necessary):								
Physician Date Treated/Consulter	d Address, City, Stat	e and Zip Code							
Have you ever had this or similar condition before?	No If yes, give particulars:	Date							
Names and addresses of all doctors seen for any condition in the pas	t five years (Lise senarate sheet if n	pecessary).							
Physician Date Treated/Consulted ———————————————————————————————————	Address, City, State and Zip Code								

CL-STD (4-10) Employee's Statement

== US<u>Able</u> Life

CL-FRAUD (4-10)

FRAUD NOTICE

P.O. Box 1650 ·Little Rock, Arkansas 72203-1650

For your protection, the laws of some states may require us to furnish you with the following notice:

Any person who knowingly and with the intent to defraud any insurance company or other person files an application for insurance or a statement of claim with materially false information or conceals for the purpose of misleading, information concerning any fact material thereto may be guilty of committing a fraudulent insurance act. Please see below for special notice required by state law.

AZ: For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of loss is subject to criminal and civil penalties.

AR, LA, MD, RI, and WV: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

CA: For your protection California law requires the following to appear on this form: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

CO: It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with respect to a settlement or award from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies to the extent required by applicable law.

DE: Any person knowingly and with the intent to injure, defraud or deactivate any insurer, files a statement of claim containing any false, incomplete or misleading information is guilty of a felony.

DC: WARNING: it is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and /or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

FL: Any person who knowingly and with intent to injure, defraud or deceive any insurer files a statement of claim or an application containing any false, incomplete or misleading information is guilty of a felony of the third degree.

HI: For your protection, Hawaii law requires you to be informed that presenting a fraudulent claim for payment of a loss or benefit is a crime punishable by fines or imprisonment, or both.

ID: Any person knowingly and with the intent to defraud or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information is guilty of a felony.

IN: A person knowingly and with intent to defraud an insurer files a statement of claim containing any false, incomplete or misleading information commits a felony.

KY: Any person who knowingly and with the intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

ME: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefits.

MN: A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

NH: A person who with a purpose to injure, defraud or deceive any insurance company, files a statement of claim containing false, incomplete or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638:20.

NJ: Any person who knowingly files a statement of claim containing false or misleading information is subject to criminal and civil penalties.

NM: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties.

OH: A person who with the intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing false or deceptive statement is guilty of insurance fraud.

OK: WARNING: any person who knowingly and with the intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

OR: A person who knowingly and with the intent to defraud an insurance company, files a claim containing false, incomplete or misleading information material to such claim, may be guilty of insurance fraud.

PA: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

TN, VA and WA: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

TX: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Date	Signature



Authorization to Disclose, Obtain and Use Personal Information

P.O. Box 1650 Little Rock, AR 72203-1650

In signing below, I represent the statements I may have provided for claim review are true, complete and correct. I hereby authorize third persons, including, without limitation: any financial institution, consumer reporting agency, insurance company or reinsurer, insurance service organization such as the Medical Information Bureau, benefit plan administrator, health plan, hospital, health care provider, pharmacy, laboratory, business associate, governmental entity (federal, state, or local), or any other organization or individual (collectively "Third Parties"); to disclose the minimum necessary personal, financial and health information, including physical, psychological, psychiatric, drug or substance use and communicable disease diagnosis or treatment information ("Personal Information") to USAble Life (the "Company"), its representatives or agents in connection with underwriting, claim evaluation or processing, medical or disability assessment and management, or treatment, payment, and operations related activities (the "Permitted Activities"). The Company may possess and further disclose Personal Information obtained from me, Third Parties, or developed by the Company to other Third Parties, claim or medical management organizations, investigative firms, agents, employees, consultants and others who have a legitimate business interest in obtaining the minimum necessary Personal Information in connection with the Permitted Activities. If any provision of this authorization is or becomes invalid or unenforceable pursuant to applicable Federal or State laws, it shall be ineffective only to the extent of such invalidity or unenforceability, and the remaining provisions of this authorization shall not be affected.

This authorization is valid for the lesser of: the period that my coverage from the Company remains in effect or; if this authorization is given in connection with the Company's consideration of a claim for benefits, for the duration of the Company's consideration of that claim. I have the right to revoke this authorization, in writing, at any time or to refuse to sign this authorization. I acknowledge that if I do so, that revocation may adversely affect the completion of the Permitted Activities, including the denial of a claim for benefits. Any written revocation of this authorization shall become effective upon receipt by the Company, but shall not apply retroactively as to Personal Information that has been previously disclosed, obtained or used in accordance with this authorization. A photocopy of this form is as valid as the original. A copy of this authorization will be provided to me or my authorized representative upon request.

I	nave	executed	tnis	authorization	intending	tnat	ΙŢ	WIII	be	епесиче	on	and	arter
		(Date)									
		S	ignati	ure					Pri	nted Nam	e		

Return original with your claim & retain a copy of this authorization and claim form for your records.



Attention: Claims Department P.O. Box 1650 Little Rock, Arkansas 72203-1650 Telephone (800) 370-5856 Fax (501) 235-8417 E-mail: claims@usablelife.com Statement of Claim Short Term Disability Income Benefits Attending Physician's Statement

Instructions

- 1. Physician certifying disability must complete all questions, sign and date this Attending Physician's Statement.
- 2. Email, fax or mail the completed form to USAble Life.

ATTENDING PHYSIC Neither the Employee nor the Employer should		nart of this statement				
Patient's Full Name (First, Middle, Last)	Date of Birth					
Diagnosis & Concurrent Conditions		ICD Codes				
1.		1.				
2.		2.				
Disability is due to ☐ Accident ☐ Sickness ☐ Pregnancy	Is Disability due to injury or sickness arising out of or in the course of patient's employment?					
If accident, provide how, when and where accident occurred	How long was or will patient be unable to work due to disability?					
	From	Through				
If Pregnancy,	Can return to work on Please list all treatment dates during the month in which the disability began					
Date of LMP Type of Delivery □ Vaginal □ C-section						
	Date of next doctor's appoin	ointment				
Date Symptoms First Appeared	List Restrictions and Limita	List Restrictions and Limitations				
Date Patient First Consulted You						
Dates & Surgical Procedures (if any)						
If hospitalized, Inpatient Outpatient	Has patient ever had same	e or similar condition?				
	☐ No ☐ Yes	Date				
Date Admitted Date Discharged	Describe any circumstance	es causing disability to be prolonged:				
Full Name of Hospital						
Address						
City, State, Zip Code						
Telephone # of Hospital Physician's Signature		Date				
Friysician's Signature		Date				
Physician's Name (Please Print/Type)		Degree				
Address		Telephone				
City State	Zip Cod	e Fax				
FRAUD WARNING: Any person who knowingly and with the intent to d insurance or a statement of claim with materially false information or comaterial thereto may be guilty of committing a fraudulent insurance act.						



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P.O. Box 1650
Little Rock, Arkansas 72203-1650
Telephone (800) 370-5856 Fax (501) 235-8417
E-mail: claims@usablelife.com

Statement of Claim
Short Term Disability Income Benefits
Employer's Statement

Instructions

- 1. Employer must complete all questions, sign and date this Employer's Statement.
- 2. Email, fax or mail the completed form to USAble Life.

EMPLOYER'S STATEMENT										
Employee Name (First, Middle, Last)	Date of Birth			Birth	Soc	Social Security Number				
Group Policy Number		Date of Hire			Covera	ge Effective Date	Wed	Weekly STD Benefit		
Last Day Worked	Day Worked Date Returned to W					Base Salary \$ _				
Date	☐ Full-	-Time		_	mls.					
# of Hours	t-Time		☐ Hourly ☐ Weekly	☐ Monthly ☐ Annually						
Employee Regularly Works Hours Per Week										
Check Days Normally Worked?	, [☐ Mon	☐ Tues		Wed	☐ Thurs		Fri	☐ Sat	
If on rotation, give number of days worked per wee	ek:									
Has a Workers' Compensation claim been filed or	is a claim	expected t	o be filed for this	disab	ility?] Yes No				
If yes, Status of claim? ☐ Pending ☐ Appr	roved	☐ Deni	ied 🗌 De	enial o	on Appeal	I				
Name of Worker's Compensation Carrier:										
Address of Worker's Compensation Carrier:										
Employee received: Salary continuation throug	h	Va	acation pay throu	gh		Sick pay	through	ı		
Employer Name		Email address			Tax ID					
Signature	Title			Date						
Name (Please print or Type)	Telephone			Fax						
Street Address		City				State			Zip Code	
FRAUD WARNING: Any person who knowingly and with the intent to defraud any insurance company or other person files an application for insurance or a statement of claim with materially false information or conceals for the purpose of misleading, information concerning any fact material thereto may be guilty of committing a fraudulent insurance act.										

CL-STD (4-10) Employer's Statement