



General Market Reach
Premium Placement
Premium Preferred
Contextual
Alloy Education Network
Site Retargeting
Search Retargeting

SHIFT Happens

Audience Retargeting & Development



Presented To:



IACAC Annual Conference May 3, 2012

Alloy Education

Print Publications

Celebrating 26 years as the premier marketing recruitment tool for higher education, 34+ editions reach 1.5 million targeted college bound students each year.

- Private Colleges & Universities
- American Colleges & Universities
- Public Colleges & Universities
- Careers and Colleges
- Minority Nurse



Online

Comprehensive websites for the college-bound audience.



- InsideCollege.com
- PrivateColleges.com
 - ACUinfo com
- CollegeXpress.com
- PrivateSchoolSearch.com
- Graduatingengineer.com
 - MinorityNurse.com

alloy meducation

Data and Guides

The largest direct mail and emarketing database of 38 million active teens and parents, and the most trusted source of college, scholarship and private school data.

- Wintergreen Orchard House
- Postal & E-mail
- SMS Text/Mobile
- Newsletter Outreach



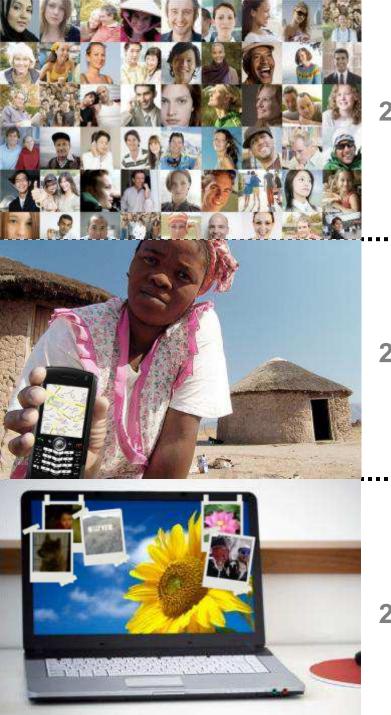
CARNEGIE

Carnegie Communications

Higher educations' best

partner in marketing communication services.

- Creative
- Brand Development
 - Public Relations
 - Digital
 - Market Research
 - Direct Mail



Internet users worldwide

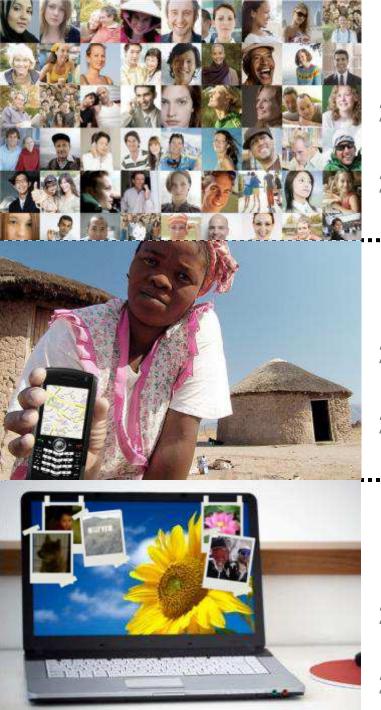
2010 **1.9** B

Mobile subscribers

2010 5 B

Digital information in the world – videos, photos, music, texts, etc.

2010 800 exabytes



Internet users worldwide

2010 **1.9** B

2020 5 B

Mobile subscribers

2010 5 B

2020 10 B

Digital information in the world – videos, photos, music, texts, etc.

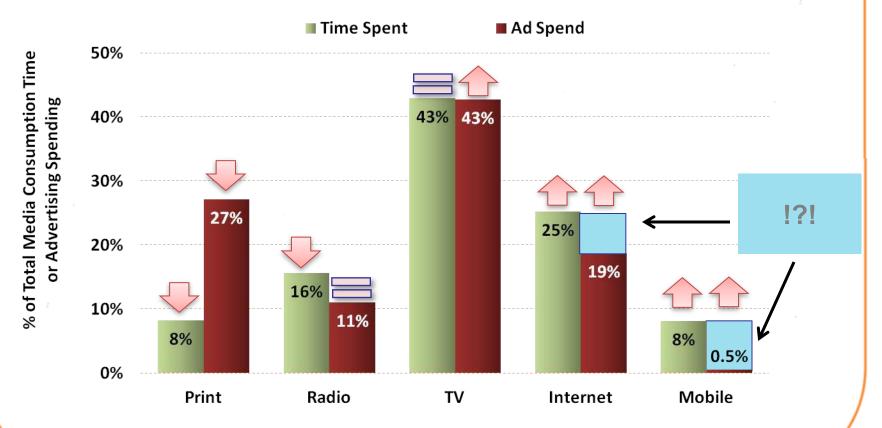
2010 800 exabytes

2020 53 zettabytes

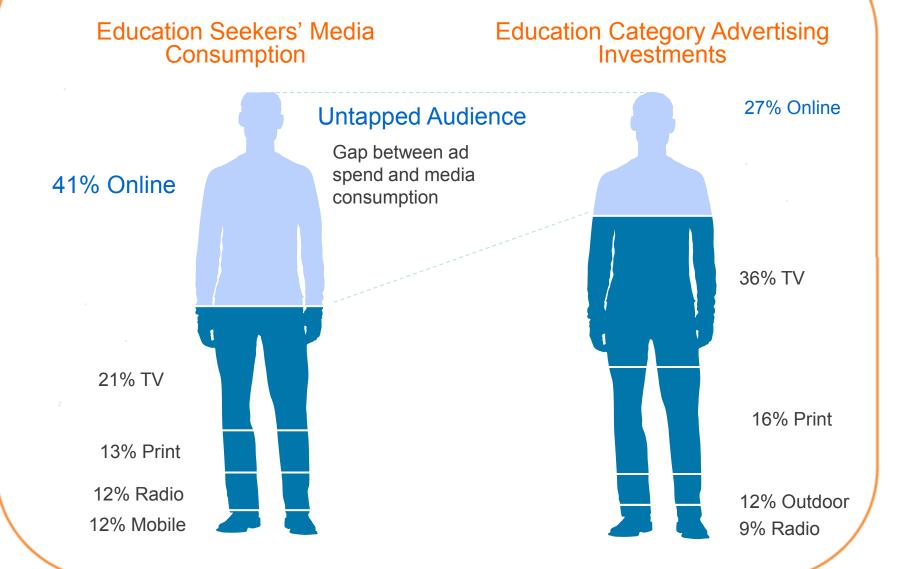
"Shift" Happens

The Audience Shifts Media Choice Ahead of Marketing Investment Internet / Mobile (upside...) vs. Print (downside...)

% of Time Spent in Media vs. % of Advertising Spending, USA 2010



"Shift" Happens In Higher Education Too. . .



What's Occurring Between Referral & Conversion?

Online & Offline Resources Most Used by Prospective Students During Research Process



College Website's Are An Information Destination

Carnegie Connect 2011 Study: The Digital Age Comes To College Search

"Where do you gather information on Colleges and universities?"

- 73% School Websites
- 55% Personal Search

Media Channel	Total	10th 🔽	11th 🔽	12th 🔽
School Website	73	77	75	72
Online Searches	55	62	60	53
Search Engine Homepage	35	42	36	33
Social Networking Sites	19	20	19	19
Broadcast News	13	18	14	12
Newspaper (Online)	12	17	15	11
Magazines (hard copy)	10	14	13	9
Newspaper (Hard Copy)	9	11	10	9
Magazines (Online)	7	9	9	6
Other	5	8	5	, 5
None	7	6	6	7

Carnegie Connect: The Digital Age Comes To College Search, 2011



Sources Students Trust In Search Process

Trustworthiness of Source	Total	10th 🔼	11th 💌	12th 🛂
Campus Visit	87	87	89	87
College Website	66	64	66	66
Recommendations - Friend / Relative	61	52	63	61
College Rankings	56	63	61	54
College Search Websites	47	50	53	45
School Marketing Material - Print	46	51	47	45
College Search Books	48	55	51	47
Print / TV / Radio	27	26	28	27
Social Networking Sites	12	11	11	12

Carnegie Connect 2011 Study: The Digital Age Comes To College Search:

"Seeing Is Believing" 87% Trust Campus Visits

"Next Best Thing To Being There" 66% Trust College Website

"Trust The One's You Love" 61% Trust Recommendations

Carnegie Connect: The Digital Age Comes To College Search, 2011



The Most Effective *Recruitment* Tool You Have





Display Provides New Audience Opportunity

Facebook and College Related sites normally purchased. Opportunity to reach new audience on other types of sites with little competitive "clutter".

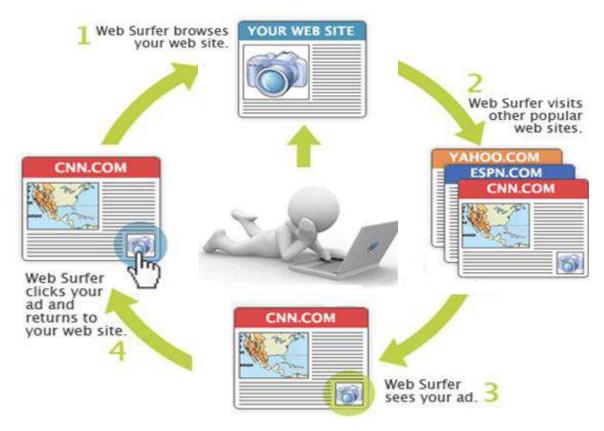


Site Type	Total	10 th	11 th	12 th
Facebook	53%	47%	50%	54%
College Related Sites	45%	53%	47%	43%
E-mail Site	37%	41%	42%	36%
Search Engine Site	26%	33%	29%	25%
You Tube	22%	20%	22%	22%
Entertainment Site	18%	21%	19%	17%
Weather, Sports Site	16%	22%	18%	15%
Shopping Site	7%	8%	8%	6%
Twitter	5%	5%	3%	5%
Gaming Site	4%	6%	5%	4%
Banking Site	2%	1%	2%	2%
Other Social Site	1%	1%	0%	1%
Other	1%	1%	1%	1%
No Ad Seen	18%	17%	18%	18%

Carnegie Connect: The Digital Age Comes To College Search, 2011



Retargeting



Your Most Important Marketing Data Your Already Have
Retargeting Overlooked As A Foundational Program



Websites Produce Audiences. . .



No different than magazines, newspapers, television and radio stations.



Retargeting Applies Frequency To Target Audience

And That's Important...

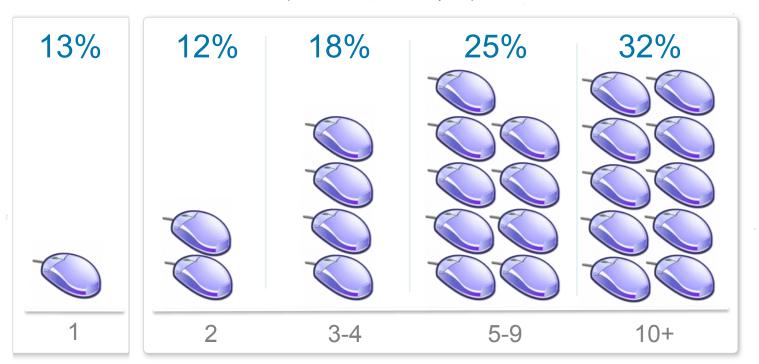
Because 98% of your web traffic will not do what you would like them to do, especially during their initial visits...

...visitors need to be brought back to convert.

One Site Visit Just isn't Enough

87% of converters visit an education site at least twice before converting

Frequency of Repeat Visits to Education Site Before Conversion (Converters, Jul – Sep 11)



Retargeting.....Case Study





33,770 Monthly Unique Visitors 2% success rate = 660+ Sales

98% drop-off of visitors equals 33,000 prospects

Re-capturing just 1% equals....

...330 additional sales providing

a nearly 50% increase in revenue.

Retargeting's Value.....

It is far less expensive, and far more efficient, to market to people who know you or have engaged with you already.

That 98% represents your best prospect pool;

People who already know you,

what you offer,

where you're located,

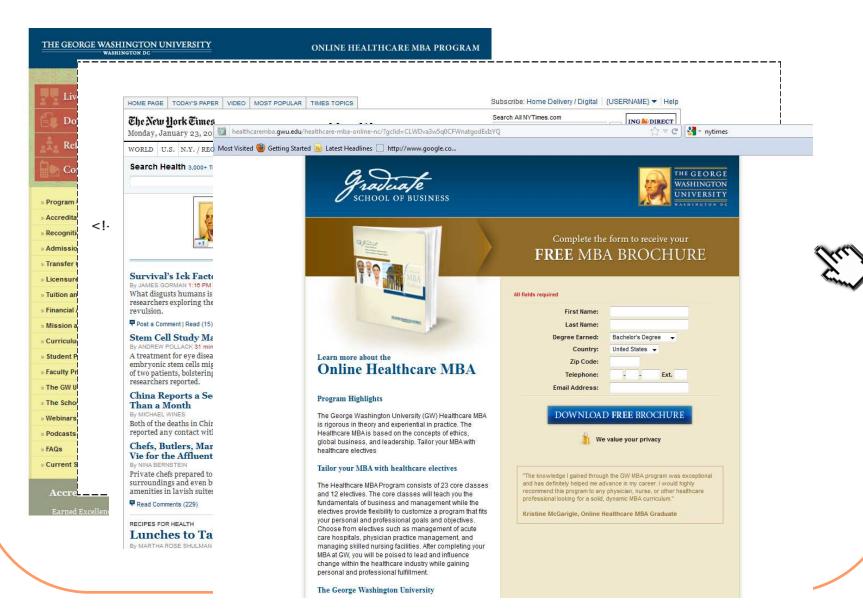
why your offerings are relevant,

how to contact you,

....demonstrate a level of intent, and desire, to engage with you.



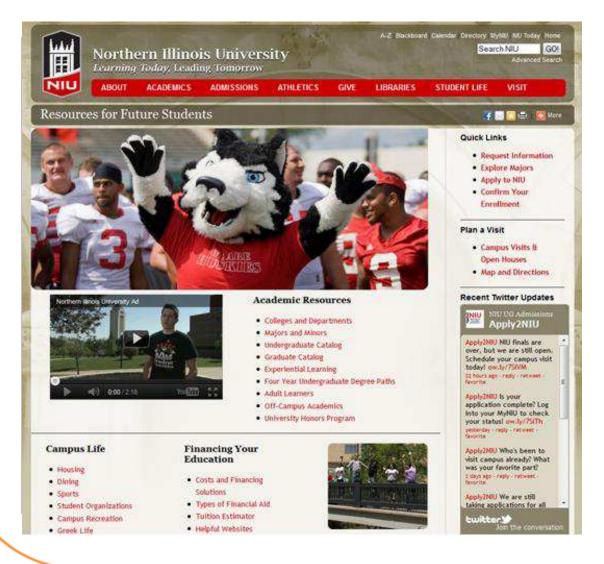
How Retargeting Works...



Site Retargeting......Create Audience Lists

TAG LOCATION	⇒ HIT COUNT ©
MBA page	9,000
School of Education page	29,000
School of Engineering page	8,000
Started Application page	< 1,000
Undergrad Gen. Interest page	162,000

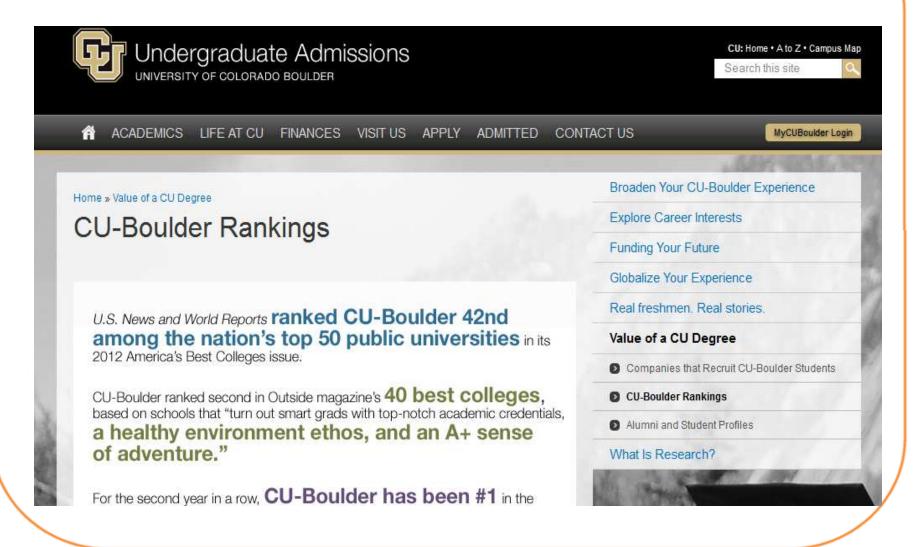
Retarget Visitors From Facebook



Use an application like a survey, video, etc, to drop a retargeting cookie on visiting computers.

Use the reach of Facebook and the frequency of retargeting to bring them back to your site.

Retarget Your Email Landing Pages





Outreach Programs To Drive Site Traffic

Site Retargeting: Look-Alike Modeling Networks

Birds of a Feather, Flock Together





Alloy pulls list of the top 500 sites that wpi.edu visitors go to most often

Top Sites:

Youtube.com Sparknotes.com Huffingtonpost.com Answers.com

RESULT: Find similar users to the retargeting audience group and drive broader awareness



Alloy runs a high volume campaign targeting ONLY those sites at low CPM prices







Site Examples of Alloy Higher Education Networks



Custom site list of Undergraduate sites builds reach

- Dictionary.com
- Britannica.com
- Collegeprowler.com
- Blearcherreport.com
- Sparknotes.com
- Careerbuilder.com
- Math.com
- Metrolyrics.com

















Custom site list of Graduate sites builds reach

- Zillow.com
- Realtor.com
- Nytimes.com
- Huffingtonpost.com
- Grooveshark.com
- Salary.com.com
- Homes.com
- Latimes.com
- Merriam-webster.com











The New York Times



nytimes.com











LIVEJOURNAL

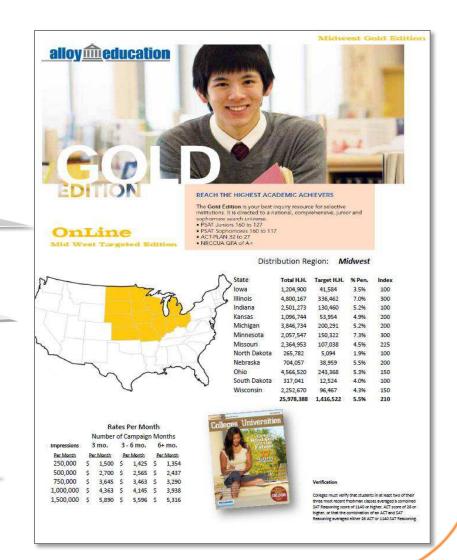
Student Select - A New Network

Deliver your message into zip code clusters segmented by test score range and GPA.

Customize your geography in order to reach your primary audience

All states delivered by zip codes indexing over 100 for score range and GPA

Multiple packages offered on Impressions and number of months



Creative Design & Development

Once you identify your audience, Communicate Effectively

- Focus on User Experience is the creative "entertaining"
- Relevancy
- Tell them what you want them to do
- Use landing pages that clearly deliver what the ad promised

For Retargeting,

- Ads should reflect the user is already engaged with you
- Include strong call-to-action to return them to your site
- Avoid ad fatigue, keep rotating ads with fresh creative





Landing Pages Deliver The Promise



Account: University of Texas EMBA

Campaign: Seasonal

Objectives: Build Awareness, Build Conversions

Reporting: All



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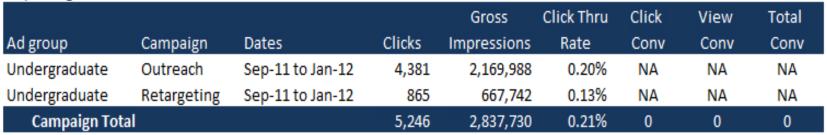
Ads That Communicate Well

Account: Caldwell College

Campaign: Seasonal

Objectives: Build Awareness, Build Quality Traffic

Reporting: All





	September	September
Metric	2010	2011
Overall Visits	2.54%	0.03%
Page Views	-1.35%	3.49%
Pages Per Visit	-3.80%	3.49%
Bounce Rate	8.74%	-9.21%
Avg. Time On Site	-4.97%	46.26%
% of New Visits	5.97%	14.99%

submit ON CAIVII OS DAT

November 10, 2011 - 11:00 am



How To Measure Online Advertising

Set Benchmarks Against 5 Key Measures

- 1. Brand Name Search are the number of searches by your school name increasing
- 2. Site Visits the number of visitors to your site should steadily increas
- 3. Quality Visits are your visitors spending more time on your site
- 4. One Click Conversions People who click on an ad and complete a conversion
- 5. View Thru Conversions People who have seen your ad and come back to your site through another channel.

Google Analytics Provides The Benchmarking Data You Need



Recent Client Example 1:

Small Private College in Northern New Jersey Heavy focus on Display to drive new, quality visitors The impact can be immediate!

Year over year performance:

Page Views	Prior to Program Implementation 8/26/10 - 1/17/11	After Program Implementation 8/26/11 - 1/17/12	% Increase
Homepage	433,668	634,081	46.21%
Admissions Page	6,521	20,437	213.40%
Academics/Majors Page	5,326	19,732	270.48%
Apply Now Page	9,077	13,532	49.08%
Contact Us Page	7,906	12,774	61.57%
Grad Programs Page	4,267	11,148	161.26%



AND...this is representative of quality visitors and traffic!...

Year over year performance:

Unique Page Views: Increase of 12.63%
Average Time On Site: Increase of 28.95%

Bounce Rate: Decrease of 19.44%



Recent Client Example 1:

Immediate Impact on **VISITS** from Brand Name Search

Year over year performance **following program implementation**: 8/26/2011 – 1/17/2012 compared to same period one year prior (8/26/2010-1/17/2011).

Keyword/Phrase on Google	Visits from Search PRIOR to program implementation:	to program AFTER program	
ABC College	70,835	99,646	40.67%
ABCCollege.edu	9,474	12,981	37.02%
ABC	7,544	11,453	51.82%
ABC College NJ	1,889	2,328	23.24%
Total	89,742	126,408	40.86%



Brand Name Search – are visits to your site from searches by your school name increasing?

Google Search I'm Feeling Lucky



Recent Client Example 2:

Small Private College in Oklahoma Heavy focus on Retargeting to re-engage visitors and combat Stealth Applicants

Year over year performance **PRIOR** to program implementation:

Overall Visits: **Decrease of 15.37%**Page Views: **Decrease of 17.11%**

% of Returning Visits: Decrease of 7.05%

Year over year performance **AFTER first** 3 months of program implementation:

Overall Visits: Increase of 47.40% Page Views: Increase of 18.57%

% of Returning Visits: Increase of 10.85%



What they wanted most!



Reporting....You Are What You Measure.

Ecommerce Measurement

- > Total Conversions
- > View-Through Conversions
- > Conversions by Traffic Source
- > Gross Conversions by Site
- > Control Group Conversion Rates
- > Investment Value per Prospect
- > Total Conversion Order Values





Marketing and Branding

Employing holistic approach strategy

Build & Segment Your Unique Audience

Segment your site visitors by the pages they visit, like Undergrad, Graduate, Financial Aid. Then direct unique messages only to them that are relevant to their interest.

- The Digital Mirroring Network Combines Retargeting and Online Display
 Reach and Frequency! Persuasively move this audience to your website from
 virtually any site they visit, and then reach them frequently *after* they've visited
 your website on the sites *they choose* to visit.
- Search Engine Optimization (SEO) & Pay-Per-Click (PPC) Optimizing your presence to this audience within specific searches on Google and other search engines and increasing your 'trademark search'.

Online Targeting Capabilities

- 1. Select Zip Code Clusters of best performing High Schools
- 2. Target Demographically by interest, age, gender, income, education level, etc.
- 3. Build County to State Coverage or run Nationally







