



Confidential Close Call Reporting System

IDENTIFYING SAFETY RISKS IN RAILROAD OPERATION

The Bureau of Transportation Statistics Unveils Electronic Option for Reporting Confidential Close Call Incidents

The Confidential Close Call Reporting System (C³RS) is now accepting close call incident reports electronically through eSubmit, an online application developed by the Bureau of Transportation Statistics (BTS). eSubmit can be accessed at <http://www.c3rs.bts.gov>.

Employees at Union Pacific, Canadian Pacific, and New Jersey Transit can use eSubmit in place of mailing a close call incident report to BTS. An initial phone call to 1-888-LOV-C3RS (1-888-568-2377) is still required within 48 hours of the incident to receive a unique C³RS confirmation number that the employee can use to access eSubmit.

As with all steps of the C³RS process, eSubmit employs measures to ensure that employee information remains confidential. The application provides railroad employees with a convenient and secure electronic alternative to hand-writing and mailing close call incident reports. Users can also attach supporting documentation to accompany the report or download a copy of the written report for printing or archiving.

For more details about eSubmit, watch the video tutorial at <http://www.c3rs.bts.gov>.