

# **GHAREF Hospital Engagement Network GHAREF HEN**

## **Root Cause Analysis Workshop**

**Sponsored by  
Georgia Hospital Association Research and Education Foundation  
Alliant | GMCF Learning and Action Network**

**GHA Education Center  
Marietta, Georgia  
August 29, 2012**

### **GHAREF Hospital Engagement Network Program**

GHAREF has been awarded a Centers for Medicare and Medicaid Services (CMS) Hospital Engagement Network (HEN) through the Center for Medicare and Medicaid Innovation (CMMI). The GHAREF HEN will receive funding to coordinate the implementation of projects under the CMS Partnership for Patients initiative. Based on the Institute for Healthcare Improvement's (IHI) model, the Partnership for Patients is a public-private partnership aimed at reducing hospital injuries and complications by 40% and hospital readmissions by 20% over a three-year period.

Based upon our successful proposal, CMMI has contracted with GHAREF to support Georgia hospitals' efforts to achieve the goals of the Partnership for Patients: improving the quality of care and patient safety while lowering costs. As a Hospital Engagement Network, GHAREF will:

- Design intensive programs using nationally recognized consultants to teach and support Georgia hospitals in making care safer;
- Conduct training for Georgia hospitals and care providers;
- Provide technical assistance for Georgia hospitals and care providers; and
- Establish and implement a system to track and monitor Georgia hospital progress in meeting quality improvement goals.

### **Purpose**

This workshop will focus on how to implement a root cause analysis to facilitate rapid cycle improvement in your hospital. Participants will learn about methods to simplify the process, how to conduct an RCA, and will work in groups to go through a Root Cause Analysis on identified issues.

### **Dates and Location**

August 29, 2012  
GHA Education Center  
1675 Terrell Mill Road  
Marietta, GA 30067  
770-249-4500

## **Who Should Attend**

This conference is designed for the quality improvement professionals in GHAREF participating hospitals.

## **Objectives**

Upon completion of this conference, participants should be able to:

- Explain the basics of Root Cause Analysis (RCA)
- Discuss methods to simplify the process
- Use the RCA for quality improvement

## **Registration Information**

Participants from GHAREF HEN hospitals may participate in this program at no charge. Participants from a non- GHAREF HEN hospital may participate at a fee of \$85.00 per person.

The deadline for registration is August 17, 2012. Registrations postmarked after August 17, 2012 will be subject to a \$25.00 late registration fee. Registration fees less a \$25.00 cancellation fee are refundable if notice is received no less than five working days prior to the conference.

If you have any special needs which should be considered in order for you to attend this meeting please call the GHA Education Department at (770) 249-4500.

## **Distance Learning Registration / Webcast Information**

GHA member hospitals may participate in this program utilizing GHA's distance learning technology and watch it live via GHA's web site. The technology is able to capture audio and video of the program and display the presenter's Power Point slides. A computer with an Internet connection download speed of at least 512KB, Windows Media Player, ability to stream videos, a sound card and speaker(s) are required.

To participate, fill out the registration form on this flyer, note that you will watch via GHA's web site, and return it to GHA. There is no cost for GHAREF HEN hospitals to participate via live Webcast. The fee for non-GHA HEN hospitals to participate via Webcast is \$85.00.

## **Continuing Education Credits**

GHAREF is accredited by the Medical Association of Georgia to provide continuing medical education to physicians. GHAREF designates this educational activity for a maximum of 4 *AMA Physician's Recognition Award Category 1 Credit(s)*<sup>TM</sup>. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

The Georgia Hospital Association is an approved provider of continuing nursing education by the Georgia Nurses Association, an accredited approver by the American Nurses Credentialing Center's COA.

4 contact hours

## Accommodations

There are three hotels located near our office that have given GHA special rates. They are:

1. The Courtyard by Marriott Windy Hill  
2045 South Park Place  
Atlanta, Georgia 30339  
(770) 955-3838.  
When making reservations, be sure to ask for the special Georgia Hospital Association rate, GHAY or GHAX.
2. Doubletree Hotel Atlanta at Windy Hill  
2055 South Park Place  
Atlanta, GA 30339  
770-272-9441  
The hotel provides a complimentary van shuttle between the GHA office and the hotel.
3. Hyatt Regency Suites Atlanta Northwest  
2999 Windy Hill Road  
Marietta, Georgia, USA 30067  
770-956-1234  
770-956-9479 (fax)  
1-800-233-1234  
Ask for corporate code GAHA. The hotel provides a complimentary shuttle between the GHA office and the hotel.

## Tentative Agenda

### Wednesday, August 29, 2012

9:30 a.m. - 10:00 a.m.	Registration
10:00 a.m. - 10:45 a.m.	Root Cause Analysis: Tools for Quality Improvement
10:45 a.m. - 11:00 a.m.	Break
11:00 a.m. - 11:30 a.m.	Simplifying the Process
11:30 a.m. - 12:15 p.m.	Lunch
12:15 p.m. - 2:30 p.m.	Group exercises: Conducting an RCA
2:30 p.m. - 3:00 p.m.	Conclusions & wrap up
3:00 p.m.	Adjourn

## REGISTRATION

Register on-line at [www.gha.org](http://www.gha.org) or return this form no later than **August 17, 2012** to:

Martha Harrell  
Georgia Hospital Association  
1675 Terrell Mill Road  
Marietta, Georgia 30067  
(770) 249-4500 (Phone)  
(770) 249-4593 (Fax)  
[mharrell@gha.org](mailto:mharrell@gha.org) (e-mail)

The following person will attend the "Root Cause Analysis Workshop" August 29, 2012 at the GHA Education Center, Marietta, Georgia:

_____			
Name	Nickname for Badge		
_____			
Title			
_____			
Organization Name			
_____			
Street			
_____			
City/State/Zip			
_____			
Telephone Number & Ext.	Address	Fax Number	E-Mail

Registration choices:

_____	No fee for participants from a GHAREF HEN Participating Hospital
_____	\$85.00 per person participants from a non-GHAREF HEN hospital
_____	\$ 25.00 per person late fee if postmarked after August 17, 2012
_____	Total

**PLEASE NOTE: For personal security, do not put your credit card information on this form if you are going to send it to GHA via e-mail or fax. If sending via e-mail or fax call GHA, 770-249-4500, and ask to speak to Bess, Britney or Martha and give them your credit card information verbally.**

_____	
Credit card type (Am Ex, Visa or MasterCard) and Number	Expiration Date
_____	
Name as it appears on card	Signature

**-Please Return by August 17, 2012-**

