

DIFINITI Warranty Form

DIFINITI in residential applications has a limited 10 year warranty from the date of installation. This warranty guarantees residential DIFINITI to be free from any manufacturing defects during this period. Damage caused by negligence, abuse, normal wear and or extreme heat is not covered under this warranty.

To register your DIFINITI purchase for warranty, please complete the form below and return to Terrazzo & Marble Supply (T&M) at the address below.

OWNER INFORMATION

NAME: _____
ADDRESS: _____
CITY: _____
STATE: _____
ZIP: _____
PHONE: _____
EMAIL: _____
HOW DID YOU HEAR ABOUT DIFINITI?: _____
WHY DID YOU SELECT DIFINITI?: _____
OTHER PRODUCTS YOU WERE CONSIDERING: _____

PRODUCT INFORMATION

PRODUCT NAME: _____
NUMBER OF SLABS PURCHASED: _____
DATE OF PURCHASE: _____
APPLICATION: ☐ KITCHEN ☐ BATHROOM ☐ OTHER _____

FABRICATOR/INSTALLER INFORMATION

FABRICATOR/INSTALLER NAME: _____
ADDRESS: _____
CITY: _____
STATE: _____
ZIP: _____
PHONE: _____
EMAIL: _____
DATE OF INSTALLATION: _____

SUBMIT DIFINITI WARRANTY FORM TO:

Terrazzo & Marble Supply Company
77 S. Wheeling Road
Wheeling, IL 60090
Ph: 877.TM.SLABS
Fx: 847.353.8001
Email: info@difinitiquartz.com
Web: www.difinitiquartz.com

DIFINITI 

Quartz To Suit Your Lifestyle.

WWW.DIFINITIQUARTZ.COM

WARRANTY TERMS & CONDITIONS

Terrazzo & Marble Supply (T&M), under the terms and conditions listed below warranty DIFINITI to be free from manufacturing defects for the period of 10 years from the original date of installation. Should the material be found to contain defects or to develop defects after the original installation, T&M will, at its sole option, repair or replace the product at no charge to the owner. Please note that warranty must be registered within 60 days of installation.

TERMS & CONDITIONS

1. This warranty is for material replacement only and does not include the cost of any labor to remove, fabricate or reinstall DIFINITI or any other costs associated with the repair and/or replacement of DIFINITI.
2. This warranty does not cover products that have not been paid in full.
3. This warranty is limited to the original owner of the installation. Warranty may be transferred if request is made in writing by new owner to T&M at the address below.
4. This warranty is limited to owner occupied residential properties located in the United States. Commercial use is not covered in this warranty. Commercial use is considered use in a store, office or place of business.
5. Exterior use of this product in any form is not warranted.
6. Owner must have proof of purchase such as sales receipt or invoice showing installation is a DIFINITI product. It must also show date of installation and name of installer.
7. Owner must allow a T&M representative to inspect the product and warranty will be available only once the T&M representative determines that the warrantable defect exists.
8. The product must be maintained according to terms of the Care & Maintenance directions available from T&M or from the source of installation purchase.
9. This warranty does not cover damages caused by abuse, accidents, acts of nature, job site conditions or abnormal use.
10. This warranty does not cover improper installation or damages caused by improper storage or handling by the installer or installation error.
11. This warranty does not apply to the product when used as floor covering.
12. T&M is not liable for incidental or consequential damages arising from use or inability to use this product as intended. Not all states allow limits on these damages so this may not apply.
13. T&M does not warrant this product for the merchantability or fitness for a particular purpose or use and other than the warranty made here no other express or implied representation or guarantee is made by T&M. Not all states allow limits on implied warranties so this may not apply.

Registration for this warranty should be made by the owner of the installation by returning the warranty form provided by the installer or by completing the online registration form. To obtain service under this warranty, please contact the source from which you purchased your product or T&M directly.

TERRAZZO & MARBLE SUPPLY COMPANY

77 S. Wheeling Road
Wheeling, IL 60090
Ph: 877.TM.SLABS
Fx: 847.353.8001
Email: info@difinitiquartz.com
Web: www.difinitiquartz.com

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