



# Jewelry Warranty Claim Form

If you have questions while completing this form, please contact us at 1.800.854.7464

First Name and Middle Initial	Last Name	Date (mm/dd/yy)

Address Line 1

Address Line 2

City	State	Zip

Phone Number	Email Address
<i>Your phone number and email address will only be used to contact you with questions regarding this request.</i>	

School Name	School City	School State
<input type="checkbox"/> High School <input type="checkbox"/> College <input type="checkbox"/> Other		
		Graduation Year (if applicable)

### ADDITIONAL INFORMATION:

**Signature** - if your jewelry item has your personal signature for inside engraving, please sign your name between the brackets. { }

### ADJUSTMENTS:

Please specify the exact part of your jewelry item that needs to be corrected. Provide detailed instructions, including new information, if you are requesting changes.

### PAYMENT INFORMATION:

If charges apply for the warranty work on your jewelry item, we will contact you by phone or email. Payment must be received prior to any warranty work being started.

If paying by Check or Money Order: Payment must be received with the replacement order. DO NOT SEND CASH.

<b>Check</b> <input type="checkbox"/>	<b>Debit/Credit Card:</b>	<input type="checkbox"/> Visa <input type="checkbox"/> MasterCard <input type="checkbox"/> American Express <input type="checkbox"/> Discover
<b>Money Order</b> <input type="checkbox"/>	Card #	Expires
	Signature _____	(mm/yy)

### PAYMENT INFORMATION:

Return your jewelry item in a PADDED ENVELOPE, via INSURED MAIL\*, with this form to:  
**Warranty Service • 1900 Hartle Ave • Owatonna, MN 55060**

\*Please insure your jewelry item when shipping. Warranty coverage applies to the original item owner and items must be in repairable condition. If upon receiving your jewelry item, charges apply, Jostens will notify you prior to proceeding with your warranty request. Charges apply to customer changes.