



Jewelry Warranty Claim Form

If you have questions while completing this form, please contact us at 1.800.854.7464

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First Name and Middle Initial

Last Name

Date (mm/dd/yy)

Address Line 1

Address Line 2

City

State

Zip

Phone Number

Email Address

Your phone number and email address will only be used to contact you with questions regarding this request.

School Name

School City

School State

High School College Other

Graduation Year (if applicable)

ADDITIONAL INFORMATION:

Signature - if your jewelry item has your personal signature for inside engraving, please sign your name between the brackets.

(_____)

ADJUSTMENTS:

Please specify the exact part of your jewelry item that needs to be corrected. Provide detailed instructions, including new information, if you are requesting changes.

Large empty box for adjustments.

PAYMENT INFORMATION:

If charges apply for the warranty work on your jewelry item, we will contact you by phone or email. Payment must be received prior to any warranty work being started.

If paying by Check or Money Order: Payment must be received with the replacement order. DO NOT SEND CASH.

Check Debit/Credit Card: Visa MasterCard American Express Discover

Money Order

Card #

Expires

Signature _____

(mm/yy)

PAYMENT INFORMATION:

Return your jewelry item in a PADDED ENVELOPE, via INSURED MAIL*, with this form to either:

Warranty Service • P.O. Box 90224 • Denton, TX 76202 - OR - Warranty Service • 3500 South Interstate 35 East • Denton, TX 76210

*Please insure your jewelry item when shipping. Warranty coverage applies to the original item owner and items must be in repairable condition. If upon receiving your jewelry item, charges apply, Jostens will notify you prior to proceeding with your warranty request. Charges apply to customer changes.