



MAY 15 2013

May 10, 2013

Mr. Cliff Guffey  
President  
American Postal Workers  
Union, AFL-CIO  
1300 L Street, NW  
Washington, DC 20005-4128

**Certified Mail Tracking Number:  
7012 2920 0002 1174 9371**

Dear Cliff:

As information, enclosed is a copy of the second and final Post Implementation Review for the Globe, Arizona Customer Service Mail Processing Center (CSMPC) Area Mail Processing (AMP).

In accordance with the Non-Disclosure Agreement dated February 11, 2013, the Postal Service is providing both redacted and unredacted copies of the PIR.

If you have any questions, please contact Rickey Dean at extension 7412.

Sincerely,

A handwritten signature in black ink, appearing to read "Patrick M. Devine".

for  
Patrick M. Devine  
Manager  
Contract Administration (APWU)

Enclosures

----- PIR Data Entry Page -----

1. Losing Facility Information

Type of Distribution Consolidated: Orig & Dest  
 Facility Name & Type: Globe CSMPC  
 Street Address: 1770 Highway 60-77  
 City: Globe  
 State: AZ  
 5D Facility ZIP Code: 85501  
 District: Arizona  
 Area: Western  
 Finance Number: 033515  
 Current 3D ZIP Code(s): 855  
 Miles to Gaining Facility: 84.4  
 EXFC office: Yes  
 Plant Manager: Susan Kulak  
 Senior Plant Manager: Clyde D Jones  
 District Manager: John DiPeri

2. Gaining Facility Information

Facility Name & Type: Phoenix P&DC  
 Street Address: 4949 E Van Buren Street  
 City: Phoenix  
 State: AZ  
 5D Facility ZIP Code: 85026  
 District: Arizona  
 Area: Western  
 Finance Number: 036065  
 Current 3D ZIP Code(s): 850,851,852,853  
 EXFC office: Yes  
 Plant Manager: Clyde D Jones  
 Senior Plant Manager: Clyde D Jones  
 District Manager: John DiPeri

3. Background Information

Approval Date: September 9, 2011  
 Implementation Date: Oct-01-2011  
 PIR Type: Final PIR  
 Date Range of Data: Oct-01-2011 : Sep-30-2012  
 Processing Days per Year: 310  
 Bargaining Unit Hours per Year: 1,745  
 EAS Hours per Year: 1,822

Date of HQ memo, DAR Factors/Cost of Borrowing/  
 New Facility Start-up Costs Update

June 16, 2011
04-09-2013 15:30

Date & Time this workbook was last saved:

4. Other Information

Area Vice President: Drew Aliperto  
 Vice President, Network Operations: David E. Williams  
 Area AMP Coordinator: Steve Murray  
 NAI Contact: Doris Billingslea / Sarah Grover

## Approval Signatures

**Losing Facility Name and Type:** Globa CSMPC  
**Facility ZIP Code:** 85501  
**Finance Number:** 033515  
**Current SCF ZIP Code(s):** 855  
**Type of Distribution Consolidated:** Orig & Dest  
**Gaining Facility Name and Type:** Phoenix P&DC  
**Facility ZIP Code:** 85028  
**Finance Number:** 038085  
**Current SCF ZIP Code(s):** 850,851,852,853  
**Implementation Date:** 10/01/11      **PIR Type:** Final PIR  
**Date Range of Data:** Oct-01-2011 to Sep-30-2012

**ACKNOWLEDGEMENT OF ACCOUNTABILITY** - I acknowledge that I am accountable for respecting and supporting the integrity of all official postal reporting systems, including financial reports and those relating to compliance with contracting, completion, or similar efforts involving the investment and expenditure of funds, as well as all systems to service to our customers.

**LOSING FACILITY:**

**Plant Manager:**  
Rodolfo Fuentes            11/16/2012  
Printed Name      Signature      Date

**Senior Plant Manager:**  
Clyde D Jones            11/9/12  
Printed Name      Signature      Date

**District Manager:**  
**(for)** John DiPari            11/13/12  
Printed Name      Signature      Date

**GAINING FACILITY:**

**Plant Manager:**  
Clyde D Jones            11/8/12  
Printed Name      Signature      Date

**Senior Plant Manager:**  
Clyde D Jones            11/8/12  
Printed Name      Signature      Date

**District Manager:**  
**(for)** John DiPari            11/13/12  
Printed Name      Signature      Date

**AREA OFFICE:**

**Area Vice President:**  
Drew Allports            12-3-12  
Printed Name      Signature      Date

**HEADQUARTERS:**

**Vice President, Network Operations:**  
David E. Williams            4/12/13  
Printed Name      Signature      Date

Comments: \_\_\_\_\_

# Executive Summary

PIR Type: Final PIR

Last Saved: April 9, 2013

Date Range of Data:

Oct-01-2011 - Sep-30-2012

<b>Losing Facility Name and Type:</b>	Globe CSMPC
<b>Street Address:</b>	1770 Highway 60-77
<b>City:</b>	Globe
<b>State:</b>	AZ
<b>Current SCF ZIP Code(s):</b>	855
<b>Type of Distribution Consolidated:</b>	Orig & Dest
<b>Gaining Facility Name and Type:</b>	Phoenix P&DC
<b>Street Address:</b>	4949 E Van Buren Street
<b>City:</b>	Phoenix
<b>State:</b>	AZ
<b>Current SCF ZIP Code(s):</b>	850,851,852,853

## Summary of Worksheets

### Savings/Costs

	Final PIR vs Pre AMP	Final PIR vs Approved	
Function 1 Workhour Savings	\$2,192,682	\$2,185,228	from Workhour Costs - Combined
Non-Processing Craft Workhour Savings (less Maint/Trans)	\$262,616	\$262,616	from Other Curr vs Prop
PCES/EAS Workhour Savings	(\$140,464)	(\$182,715)	from Other Curr vs Prop
Transportation Savings	\$625,694	\$625,694	from Transportation HCR and Transportation PVS
Maintenance Savings	(\$881,658)	(\$881,658)	from Maintenance
Space Savings	\$0	\$0	from Space Evaluation and Other Costs
<b>Total Annual Savings</b>	<b>\$2,058,871</b>	<b>\$2,009,165</b>	
<b>Total One-Time Costs</b>	<b>\$0</b>	<b>\$0</b>	from Space Evaluation and Other Costs
<b>Total First Year Savings</b>	<b>\$2,058,871</b>	<b>\$2,009,165</b>	

### Staffing

Craft Position Loss	(2)	(4)	from Staffing-Craft
PCES/EAS Position Loss	11	11	from Staffing-PCES/EAS

### Service

	Losing Current Qtr	Gaining Current Qtr	
First-Class Mail Service Performance (EXFC O/N)	98.89%	95.87%	from Service Performance & CSM
First-Class Mail Service Performance (EXFC 2 Day)	100.00%	96.44%	from Service Performance & CSM
First-Class Mail Service Performance (EXFC 3 Day)	95.57%	93.80%	from Service Performance & CSM
Customer Experience Measurement Overall Satisfaction Residential at PFC level	86.01%		from Service Performance & CSM
Customer Experience Measurement Overall Satisfaction Small Business at PFC level	80.42%		from Service Performance & CSM

## Calculation References

### Combined Losing and Gaining Facility Data:

	Pre AMP	Proposed	Final PIR
Function 1 Workhour Costs	\$58,047,158	\$58,039,704	\$55,854,476
Non-Processing Craft Workhour Costs (less Maintenance & Transportation)	\$3,893,320	\$3,893,320	\$3,630,704
PCES/EAS Workhour Costs	\$8,822,608	\$8,780,356	\$8,963,071
Transportation Costs	\$15,133,266	\$15,133,266	\$14,507,572
Maintenance Costs	\$21,103,260	\$21,103,260	\$21,984,918
Space Savings	\$0	\$0	\$0
<b>Total Annual Cost</b>	<b>\$106,999,612</b>	<b>\$106,949,906</b>	<b>\$104,940,741</b>
<b>Total One-Time Costs</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>
<b>Total First Year</b>	<b>\$106,999,612</b>	<b>\$106,949,906</b>	<b>\$104,940,741</b>

### Staffing

Craft Position Total On-Rolls	1,194	1,192	1,196
PCES/EAS Position Total On-Rolls	98	98	87

	Final PIR vs Pre-AMP	Final PIR vs Proposed (Approved) AMP	Approved AMP
Function 1 Workhour Savings	\$2,192,682	\$2,185,228	\$7,454
Non-Processing Craft Workhour Savings (less Maint/Trans)	\$262,616	\$262,616	\$0
PCES/EAS Workhour Savings	(\$140,464)	(\$182,715)	\$42,251
Transportation Savings	\$625,694	\$625,694	\$0
Maintenance Savings	(\$881,658)	(\$881,658)	\$0
Space Savings	\$0	\$0	\$0
<b>Total Annual Savings</b>	<b>\$2,058,871</b>	<b>\$2,009,165</b>	<b>\$49,705</b>
<b>Total One-Time Costs</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>
<b>Total First Year Savings</b>	<b>\$2,058,871</b>	<b>\$2,009,165</b>	<b>\$49,705</b>

### Staffing

Craft Position Loss	(2)	(4)	2
PCES/EAS Position Loss	11	11	0

# Summary Narrative

Last Saved: April 9, 2013

**Losing Facility Name and Type:** Globe CSMPC

**Current SCF ZIP Code(s):** 855

**Type of Distribution Consolidated:** Orig & Dest

**Gaining Facility Name and Type:** Phoenix P&DC

**Current SCF ZIP Code(s):** 850,851,852,853

## BACKGROUND

The Arizona District, with assistance from the Western Area Office, has completed the Area Mail Processing (AMP) Final (1-year) Post Implementation Review of the Globe CSMPC Area Mail Processing (AMP) initiative. The AMP Study called for the consolidation of both originating and destination mail from the Globe CSMPC (855) to the Phoenix P&DC (852) due to the significant decline in volumes and to increase efficiencies. Globe CSMPC last day of cancellations was Friday, September 30, 2011. The first day of processing all of Globe 855 mail at the Phoenix P&DC was Saturday October 1, 2011.

The 24 – hour clock target of 80% cancellations by 20:00 in Phoenix P&DC was adversely affected by the AMP, as the last collections do not arrive at Phoenix P&DC until 22:20 for processing. The Globe CSMPC is located 84.4 miles west of the Phoenix P&DC.

## FINANCIAL SUMMARY

The Final (1-year) PIR data is from the period October 1, 2011 – September 30, 2012. Financial savings identified during the first PIR study for the consolidation of originating and destinating operations are:

Total First Year Savings \$2,058,871

<i>Combined Losing and Gaining Facility Data:</i>	Pre AMP	Proposed	Final PIR
Function 1 Workhour Costs	\$58,047,158	\$58,039,704	\$55,854,476
Non-Processing Craft Workhour Costs (less Maintenance & Transportation)	\$3,893,320	\$3,893,320	\$3,630,704
PCES/EAS Workhour Costs	\$8,822,608	\$8,780,356	\$8,963,071
Transportation Costs	\$15,133,266	\$15,133,266	\$14,507,572
Maintenance Costs	\$21,103,260	\$21,103,260	\$21,984,918
Space Savings	\$0	\$0	\$0
<b>Total Annual Cost</b>	<b>\$106,999,612</b>	<b>\$106,949,906</b>	<b>\$104,940,741</b>
<b>Total One-Time Costs</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>
<b>Total First Year</b>	<b>\$106,999,612</b>	<b>\$106,949,906</b>	<b>\$104,940,741</b>

The PIR annualized savings of \$ 2,058,871 (Final PIR vs. Pre AMP base period) includes the impacts that can be attributed to the following concurrent events that occurred after completion of the AMP package and whose impacts are not reflected in the Pre-AMP Base or Proposed periods:

- The Non-AMP consolidations of the Phoenix North Valley DDC processing operations to Phoenix P&DC, implemented April 2, 2011, and the Phoenix East Valley DDC processing operations to the Phoenix P&DC, implemented August 13, 2011. The Non-AMP initiatives identified a Function 1 Workhour savings of **\$1,067,388** in Phoenix attributed to the consolidation of these operations.
- As AMP of Globe only impacted the Function 1 workhour costs at Phoenix, all variances in the other AMP categories in Phoenix are also attributable to the Non-AMP initiatives. Phoenix Final PIR vs. Pre AMP variances in these categories were: Non-Processing \$150,597 savings, PCES/EAS \$172,497 cost, PVS Transportation \$584,087 saving, and Maintenance \$866,755 costs.
- The implementation of the AMP of Flagstaff on August 27, 2011, and Show Low on October 1, 2011.

Adjusting for the above concurrent initiatives impacts that occurred impacting the Phoenix P&DC, the projected First Year Savings for the Globe AMP is **\$1,296,051**, exceeding the approved AMP expected savings of \$49,705.

**CUSTOMER & SERVICE IMPACTS**

With implementation of this AMP, there were eight 3-digit FCM and Priority Mail OND service pair upgrades, and two 3-digit FCM OND service pair downgrades. National Distribution and Labeling List changes were submitted as appropriate for Lists L002 and L005 and published in PB 22324 on November 17, 2011.

The BMEU and retail unit located at the Globe PO has not been impacted. There were no changes to retail or BMEU operations as a result of this AMP implementation. There have also been no changes to local mail collection box pick-up times due to AMP and a local Globe, AZ postmark is still available from local offices.

The EXFC First Class Mail Service performances from TTMS for the impacted ZIP Codes are shown in table below:

	Fiscal Quarter	Overnight Percentage	2 Day Percentage	3 Day Percentage
<b>Before AMP</b>	Q1 2011	96.78%	93.27%	90.87%
	Q2 2011	96.49%	94.82%	90.33%
	Q3 2011	96.72%	95.71%	94.26%
	Q4 2011	97.39%	96.19%	94.24%
<b>After AMP</b>	Q1 2012	95.62%	92.93%	90.02%
	Q2 2012	96.63%	95.67%	92.78%
	Q3 2012	97.28%	96.10%	95.29%
	Q4 2012	95.87%	96.44%	93.80%

**EMPLOYEE IMPACTS**

Projections from the AMP study identified that two craft and no EAS positions would be impacted at the Globe CSMPC with implementation of the AMP. Phoenix was not projected to have any change in craft or EAS staffing as a result of the AMP implementation.

The actual employee impact has been a net increase of two craft and reduction of 11 EAS positions. Globe craft staffing has been reduced by three positions and EAS positions reduced by one position that is currently vacant but authorized. Phoenix has increased by five craft positions over projected complement with Function 1 staffing decreasing by one. Function 3A Vehicle Services decrease of six position, Function 3B Maintenance increase of 15, and Function 67-69 decrease of three are all due to concurrent initiatives unrelated to the AMP of Globe. The Phoenix EAS complement has reduced by ten from the pre-AMP level due to vacant but authorized positions and other initiatives unrelated to the AMP of Globe.

The Postal Service ensures that its standard practices follow all applicable collective bargaining agreements and Postal Service policies and regulations.

Management and Craft Staffing Impacts									
	Globe AZ				Phoenix P&OC				Net Diff
	Pre-AMP On-Rolls	AMP Proposed	PIR On-Rolls	Difference to Pre-AMP	Pre-AMP On-Rolls	AMP Proposed	PIR On-Rolls	Difference to Pre-AMP	
Craft <sup>1</sup>	16	14	13	(3)	1,178	1,178	1,183	5	2
Management	2	2	1	(1)	96	96	86	(10)	(11)
<b>Total</b>	<b>18</b>	<b>16</b>	<b>14</b>	<b>(4)</b>	<b>1,274</b>	<b>1,274</b>	<b>1,269</b>	<b>(5)</b>	<b>(9)</b>

<sup>1</sup> Craft = FTR+PTR+PTF+Casuals

Mail Processing Management to Craft Ratio				
Management to Craft Ratios	Pre-AMP		PIR	
	SDOs to Craft <sup>1</sup> (1:25 target)	MDOs+SDOs to Craft <sup>1</sup> (1:22 target)	SDOs to Craft <sup>1</sup> (1:25 target)	MDOs+SDOs to Craft <sup>1</sup> (1:22 target)
Globe AZ	1 : 16	1 : 16	1 : 13	1 : 13
Phoenix P&DC	1 : 24	1 : 21	1 : 28	1 : 25

<sup>1</sup> Craft = FTR+PTR+PTF+Casuals  
<sup>2</sup> Craft = F1 + F4 at Losing; F1 only at Gaining

All affected employees that were reassigned to other postal facilities were subject to processes outlined in the National Labor Agreements. Pursuant to the Work Adjustment and Retraining Notification Act (WARN), the USPS is complying with the National Labor Agreements in reassigning employees.

**TRANSPORTATION**

Transportation supporting the Globe CSMPC involves only HCR service. Existing HCR routes were realigned and modified to accommodate transportation of originating mail to the Phoenix P&DC, but there were no operational costs associated with this AMP.

The transportation savings identified in the PIR of \$584,087 are in the PVS operations and a result of the concurrent Non-AMP initiatives to the consolidation of the Phoenix East Valley and North Valley DDC operations to the Phoenix P&DC and West Valley DDC.

The implementation of the Globe & Show Low AMPs allowed the elimination of one round trip on HCR 89510 that services both from Show Low/ and Globe from Phoenix on Saturdays at an annual savings of \$41,607.

**EQUIPMENT RELOCATION and MAINTENANCE IMPACTS**

There were no proposed Maintenance impacts identified in the approved AMP for Globe, AZ. The Final PIR projects a Maintenance Cost of \$881,658 of which \$14,903 is an increase in Globe non-personnel categories which includes contract cleaning, supplies, and utilities. The remaining increased cost of \$866,755 at Phoenix is primarily due to the concurrent Non-AMP initiatives to consolidate the Phoenix East Valley and North Valley DDC operations to the Phoenix P&DC and West valley DDC.

No additional equipment was required to handle the additional volumes transferred from Globe with AMP implementation. There were no equipment relocations, expansions, renovation projects, and/or other expenses associated with this AMP.

Vacant space freed up with AMP, this space at Annex is utilized to distribute and process Globe Main Office mail. Prior to AMP, Globe would set-up (*temporary*) all 855 zones, process the mail, and then tear equipment down to set up for Globe mail processing. Now there is a permanent set-up for 855 and Globe MO.

**CONCLUSION**

The approved AMP stated implementation would be in a single phase which was done on Saturday October 1, 2011, achieving the required timeframe for implementation.



The PIR annualized savings of \$ 2,058,871 (Final vs. Pre AMP base period) includes the impacts that can be attributed to concurrent events that occurred after completion of the AMP package and whose impacts are not reflected in the Pre-AMP Base or Proposed periods. Including the consolidations of the NVDDC, the EVDDC and the AMP implementations of Flagstaff and Show Low identified in the Financial Summary section.

Adjusting for the above concurrent initiatives impacts that occurred impacting the Phoenix P&DC, the projected First Year Savings for the Globe AMP is **\$1,296,051**, exceeding the approved AMP expected savings of \$49,705.

Impacts and savings quantified in this document encompass numerous activities not directly associated with the actual AMP and account for a significant portion of those savings identified.

# Service Performance and Customer Satisfaction Measurement

Last Saved: April 9, 2013

PIR Type:  
Implementation Date:

Final PIR  
10/01/11

Losing Facility: Globe CSMPC  
District: Arizona

		EXFC O/D		
		Overnight	2 Day	3 Day
		Percentage	Percentage	Percentage
Fiscal Quarter				
<b>Before AMP</b>	Q1 2011	97.22%	81.36%	95.97%
	Q2 2011	100.00%	93.45%	88.75%
	Q3 2011	100.00%	92.92%	93.21%
	Q4 2011	100.00%	100.00%	99.15%
<b>After AMP</b>	Q1 2012	95.80%	79.18%	100.00%
	Q2 2012	96.88%	89.38%	88.02%
	Q3 2012	86.73%	89.52%	94.47%
	Q4 2012	98.89%	100.00%	95.57%

Gaining Facility: Phoenix P&DC  
District: Arizona

		EXFC O/D		
		Overnight	2 Day	3 Day
		Percentage	Percentage	Percentage
Fiscal Quarter				
<b>Before AMP</b>	Q1 2011	96.78%	93.27%	90.87%
	Q2 2011	96.49%	94.82%	90.33%
	Q3 2011	96.72%	95.71%	94.26%
	Q4 2011	97.39%	96.19%	94.24%
<b>After AMP</b>	Q1 2012	95.62%	92.93%	90.02%
	Q2 2012	96.63%	95.67%	92.78%
	Q3 2012	97.28%	96.10%	95.29%
	Q4 2012	95.87%	96.44%	93.80%

(15) Notes: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

CEM Q3 2012		
Question #	Residential Top Two Box	Sm/Med Bus Top Two Box
Q1	86.01%	80.42%
Q4a	90.36%	84.41%
Q8a	92.25%	83.20%
Q12a	78.82%	73.35%
Q16a	60.57%	36.63%
Q19	81.44%	78.15%

Customer Satisfaction Measurement (CSM) became Customer Experience Measurement (CEM). Data reflects most recently completed quarter available in CEM.

Overall Satisfaction (Overall Experience)  
Satisfaction with Receiving (Experience with receiving)  
Satisfaction with Sending (Experience with sending)  
Satisfaction with most frequently visited PO (Experience with most frequently visited PO)  
Satisfaction with most recent contact with USPS (Experience with most recent contact with USPS)  
Likely to recommend the USPS

# Combined Facilities

## Workhour Costs - Combined Facilities

Last Saved: April 9, 2013

PIR Type\*: Final PIR

\*Data in PIR columns is annualized for First PIR

Type of Distribution Consolidated:                      Orig & Dest                     

Date Range of Data: Oct-01-2011 to Sep-30-2012

Final PIR Workhour Rate by LDC			
Function 1		Function 4	
11	L-NA /G42 15	41	L-NA /G-NA
12	L-NA /G-NA	42	L837 65 / G-NA
13	L-NA /G42 3	43	L836 39 / G-NA
14	L-NA /G344 01	44	L834 04 / G-NA
15	L-NA /G337 49	45	L830 15 / G-NA
16	L-NA /G-NA	46	L-NA /G-NA
17	L-NA /G42 1	47	L-NA /G-NA
18	L-NA /G40 27	48	L830 29 / G-NA

(1) Operation Numbers	(3) Annual FHP Volume			(6) Annual TPH or NATPH Volume			(9) Annual Workhours			(12) Annual Productivity			(15) Annual Workhour Costs		
	(2) Pre AMP	Proposed	(4) Final PIR	(5) Pre AMP	Proposed	(7) Final PIR	(8) Pre AMP	Proposed	(10) Final PIR	(11) Pre AMP	Proposed	(13) Final PIR	(14) Pre AMP	Proposed	(16) Final PIR
037 / A31													\$1,115,333	\$1,113,974	\$1,519,286
076 / 141													\$45,744	\$46,537	\$36,427
079 / 079													\$47,768	\$44,302	\$65,654
241 / 015													\$691,011	\$671,503	\$255,262
253 / 918													\$7,049,721	\$7,152,542	\$9,604,265
906 / 918dup													\$66,644	\$0	\$0
906 / 918dup													\$368	\$0	\$0
637 / 637													\$74	\$74	\$1,694
769 / 769													\$43,678	\$43,678	\$53,006
/ 002													\$15,534	\$15,534	\$8,663
/ 010													\$106,254	\$106,254	\$103,022
/ 012													\$1,333	\$1,333	\$434
/ 015dup													\$0	\$0	\$0
/ 017													\$1,675,758	\$1,675,758	\$1,790,613
/ 019													\$19,319	\$19,319	\$2,206
/ 020													\$268,107	\$269,107	\$0
/ 021													\$0	\$0	\$195,591
/ 022													\$0	\$0	\$0
/ 030													\$3,855,019	\$3,855,019	\$3,518,863
/ 035													\$3,088	\$3,088	\$0
/ 040													\$622,954	\$622,954	\$766,468
/ 043													\$15,597	\$15,597	\$68,739
/ 044													\$226,385	\$226,385	\$221,931
/ 060													\$31,892	\$31,892	\$109,746
/ 064													\$321,612	\$321,612	\$0
/ 066													\$0	\$0	\$0
/ 067													\$0	\$0	\$0
/ 070													\$495,729	\$495,729	\$0
/ 073													\$2,547	\$2,547	\$0
/ 074													\$525	\$525	\$0
/ 083													\$597,130	\$597,130	\$747,343
/ 084													\$714	\$714	\$1,010
/ 087													\$0	\$0	\$0
/ 088													\$0	\$0	\$0
/ 089													\$39,570	\$39,570	\$68,701
/ 090													\$196,272	\$196,272	\$25,211
/ 091													\$258,396	\$258,396	\$225,905
/ 092													\$224,989	\$224,989	\$226,363
/ 093													\$146,101	\$146,101	\$124,112
/ 094													\$33,442	\$33,442	\$34,218
/ 095													\$1,460	\$1,460	\$371
/ 096													\$1,850	\$1,850	\$1,315
/ 097													\$225,461	\$225,461	\$280,962
/ 098													\$122,535	\$122,535	\$106,771
/ 099													\$281,840	\$281,840	\$254,665
/ 110													\$261	\$251	\$278
/ 111													\$2,043	\$2,043	\$0
/ 112													\$1,847,213	\$1,847,213	\$1,105,591
/ 117													\$115,329	\$115,329	\$0
/ 120													\$146	\$0	\$518
/ 124													\$526,942	\$526,942	\$946,990
/ 125													\$334,070	\$334,070	\$0
/ 132													\$724,581	\$724,581	\$413,170
/ 150													\$235,971	\$235,971	\$234,017
/ 168													\$1,536,858	\$1,538,858	\$1,271,517
/ 169													\$426,020	\$426,020	\$311,000
/ 170													\$68	\$68	\$704
/ 178													\$306,137	\$306,137	\$248,620
/ 179													\$309	\$309	\$34,982
/ 185													\$188	\$0	\$0
/ 208													\$351	\$351	\$4,900
/ 209													\$960,377	\$960,377	\$815,663
/ 210													\$46,831	\$46,831	\$0
/ 211													\$430	\$430	\$0
/ 212													\$2,534,050	\$2,534,050	\$2,584,281
/ 229													\$4,727,036	\$4,727,036	\$3,755,087
/ 230													\$450,535	\$450,535	\$262,697
/ 231													\$2,348,193	\$2,348,193	\$2,266,573
/ 232													\$787,625	\$787,625	\$734,309

















(1) Operation Numbers	(3) Annual FHP Volume			(6) Annual TPH or NATPH Volume			(9) Annual Workhours			(12) Annual Productivity			(15) Annual Workhour Costs		
	(2) Pre AMP	(4) Proposed	(5) Final PIR	(8) Pre AMP	(7) Proposed	(10) Final PIR	(11) Pre AMP	(13) Proposed	(14) Final PIR	(16) Pre AMP	(17) Proposed	(18) Final PIR			
													\$0		\$0
													\$0		\$0
													\$0		\$0
													\$0		\$0
													\$0		\$0
													\$0		\$0
													\$0		\$0
Adj														0	
Totals	0	0	0	34,293,035	2,799,740	4,724,019	7,696	4,361	4,512	4,455	642	1,024	\$283,144	\$159,356	\$224,430

Variances Annual FHP Volume			Variances Annual TPH or NATPH Volume			Variances Annual Workhours			Variances Annual Productivity			Variances Annual Workhour Costs		
Change Analysis	(17) Final PIR vs Pre AMP	(18) Final PIR vs Proposed	Change Analysis	(19) Final PIR vs Pre AMP	(20) Final PIR vs Proposed	Change Analysis	(21) Final PIR vs Pre AMP	(22) Final PIR vs Proposed	Change Analysis	(23) Final PIR vs Pre AMP	(24) Final PIR vs Proposed	Change Analysis	(25) Final PIR vs Pre AMP	(26) Final PIR vs Proposed
Units	0	0	Units	(29,599,016)	1,924,278	Units	(3,084)	251	Units	(3,430)	382	Units	(\$58,715)	\$65,074
Percent	#DIV/0!	#DIV/0!	Percent	-86.2%	68.7%	Percent	-40.1%	5.8%	Percent	-77.0%	59.5%	Percent	-20.7%	40.8%

(27) NOTES:

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**Workhour Costs - Gaining Facility**

Last Saved: April 9, 2013

Gaining Facility: Phoenix P&DC

PIR Type\*: Final PIR

\*Date in PIR columns is annualized for First PIR.

Type of Distribution Consolidated: Orig & Dest

Date Range of Data: Oct-01-2011 to Sep-30-2012

Final PIR Workhour Rate by LDC			
Function 1		Function 4	
11	\$42.15	41	N/A
12	N/A	42	N/A
13	\$42.30	43	N/A
14	\$44.01	44	N/A
15	\$37.48	45	N/A
16	N/A	46	N/A
17	\$42.10	47	N/A
18	\$40.27	48	\$35.63

(1) Operation Numbers	(2) Annual FHP Volume			(5) Annual TPH or NATPH Volume			(8) Annual Workhours			(11) Annual Productivity			(14) Annual Workhour Costs		
	Pre AMP	Proposed	Final PIR	Pre AMP	Proposed	Final PIR	Pre AMP	Proposed	Final PIR	Pre AMP	Proposed	Final PIR	Pre AMP	Proposed	Final PIR
481													\$1,076,615	\$1,086,872	\$1,486,875
141													\$0	\$3,637	\$0
079													\$0	\$0	\$0
015													\$671,002	\$671,002	\$239,914
918													\$7,049,578	\$7,152,542	\$9,804,265
918dup													\$0	\$0	\$0
918dup													\$0	\$0	\$0
637													\$0	\$0	\$0
769													\$0	\$0	\$0
002													\$0	\$0	\$0
010													\$15,534	\$15,534	\$8,663
012													\$106,254	\$106,254	\$103,026
015dup													\$1,333	\$1,333	\$434
017													\$0	\$0	\$0
019													\$1,675,758	\$1,675,758	\$1,790,613
020													\$19,319	\$19,319	\$2,206
021													\$269,107	\$269,107	\$0
022													\$0	\$0	\$195,591
030													\$0	\$0	\$0
035													\$3,855,019	\$3,855,019	\$3,518,863
040													\$3,088	\$3,088	\$0
043													\$622,954	\$622,954	\$766,468
044													\$15,597	\$15,597	\$68,739
060													\$226,385	\$226,385	\$221,931
064													\$31,892	\$31,892	\$109,746
066													\$321,812	\$321,812	\$0
067													\$0	\$0	\$0
070													\$0	\$0	\$0
073													\$495,729	\$495,729	\$0
074													\$2,547	\$2,547	\$0
083													\$625	\$625	\$0
084													\$597,130	\$597,130	\$747,343
087													\$714	\$714	\$1,010
088													\$0	\$0	\$0
089													\$0	\$0	\$0
090													\$39,570	\$39,570	\$68,701
091													\$196,272	\$196,272	\$25,211
092													\$258,396	\$258,396	\$225,905
093													\$224,989	\$224,989	\$228,363
094													\$146,101	\$146,101	\$124,112
095													\$33,442	\$33,442	\$34,218
096													\$1,460	\$1,460	\$371
097													\$1,850	\$1,850	\$1,315
098													\$225,461	\$225,461	\$280,962
099													\$122,535	\$122,535	\$106,771
110													\$281,840	\$281,840	\$254,665
111													\$251	\$251	\$278
112													\$2,043	\$2,043	\$0
117													\$1,847,213	\$1,847,213	\$1,105,591
120													\$115,329	\$115,329	\$0
124													\$146	\$0	\$518
125													\$526,942	\$526,942	\$948,990
132													\$334,070	\$334,070	\$0
150													\$724,841	\$724,841	\$413,170
168													\$236,971	\$236,971	\$234,017
169													\$1,538,858	\$1,538,858	\$1,271,517
170													\$426,020	\$426,020	\$311,000
178													\$88	\$88	\$704
179													\$306,137	\$306,137	\$248,620
185													\$309	\$309	\$34,982
208													\$188	\$0	\$0
209													\$351	\$351	\$4,900
210													\$960,377	\$960,377	\$815,663
211													\$46,831	\$46,831	\$0
													\$430	\$430	\$0







(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)	(13)	(14)	(15)	(16)
Operation Numbers	Annual FHP Volume			Annual TPH or NATPH Volume			Annual Workhours			Annual Productivity			Annual Workhour Costs		
	Pre AMP	Proposed	Final PIR	Pre AMP	Proposed	Final PIR	Pre AMP	Proposed	Final PIR	Pre AMP	Proposed	Final PIR	Pre AMP	Proposed	Final PIR
Adj													\$0		\$0
Totals	1,964,648,819	1,964,648,819	2,007,841,104	5,205,744,070	5,237,227,364	4,847,972,833	1,364,247	1,366,994	1,319,903	3,816	3,831	3,673	\$57,764,014	\$57,880,348	\$55,630,046

Variances Annual FHP Volume			Variances Annual TPH or NATPH Volume			Variances Annual Workhours			Variances Annual Productivity			Variances Annual Workhour Costs		
Change Analysis	(17) Final PIR vs Pre AMP	(18) Final PIR vs Proposed	Change Analysis	(19) Final PIR vs Pre AMP	(20) Final PIR vs Proposed	Change Analysis	(21) Final PIR vs Pre AMP	(22) Final PIR vs Proposed	Change Analysis	(23) Final PIR vs Pre AMP	(24) Final PIR vs Proposed	Change Analysis	(25) Final PIR vs Pre AMP	(26) Final PIR vs Proposed
Units	43,192,285	43,192,285	Units	(357,771,237)	(389,254,531)	Units	(44,344)	(47,091)	Units	(143)	(158)	Units	(\$2,133,560)	(\$2,250,302)
Percent	2.2%	2.2%	Percent	-6.9%	-7.4%	Percent	-3.3%	-3.4%	Percent	-3.7%	-4.1%	Percent	-1.7%	-3.9%

(27) NOTES:

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# Staffing - Craft

Last Saved: April 9, 2013

PIR Type: Final PIR

Data Extraction Date: 10/12/12

**Losing Facility: Globe CSMPC**

**Finance #: 033515**

Craft Positions	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
	Casual/PSE On-Rolls		Part Time On-Rolls		Full Time On-Rolls		Total On-Rolls		
	Pre AMP	Final PIR	Pre AMP	Final PIR	Pre AMP	Final PIR	Pre AMP	Proposed	Final PIR
Function 1 - Clerk	0	0	0	0	0	0		0	0
Function 4 - Clerk	1	1	3	1	6	6	10	8	8
Function 1 - Mail Handler	0	0	0	0	0	0		0	0
Function 4 - Mail Handler	0	0	0	0	0	0		0	0
Function 3A - Vehicle Service	0	0	0	0	0	0		0	0
Function 3B - Maintenance	0	0	0	0	0	0		0	0
Functions 67-69 - Lmtd/Rehab/WC			0	0	0	0		0	0
Other Functions	0	0	0	1	4	4	6	6	5
<b>Total</b>	<b>1</b>	<b>1</b>	<b>3</b>	<b>2</b>	<b>10</b>	<b>10</b>	<b>16</b>	<b>14</b>	<b>13</b>

Variances Total On-Rolls		
Change Analysis	(10) 1st PIR vs Pre AMP	(11) 1st PIR vs Proposed
Positions	(3)	(1)
Percent	-19%	-7.1%

**Gaining Facility: Phoenix P&DC**

**Finance #: 036065**

Craft Positions	(12)	(13)	(14)	(15)	(16)	(17)	(18)	(19)	(20)
	Casual/PSE On-Rolls		Part Time On-Rolls		Full Time On-Rolls		Total On-Rolls		
	Pre AMP	Final PIR	Pre AMP	Final PIR	Pre AMP	Final PIR	Pre AMP	Proposed	Final PIR
Function 1 - Clerk	22	47	2	0	489	490	513	513	537
Function 1 - Mail Handler	12	26	5	0	224	190	241	241	216
Function 3A - Vehicle Service	13	19	0	0	176	164	189	189	183
Function 3B - Maintenance	0	0	0	0	224	239	224	224	239
Functions 67-69 - Lmtd/Rehab/WC			0	0	4	1	4	4	1
Other Functions	0	0	0	0	7	7	7	7	7
<b>Total</b>	<b>47</b>	<b>92</b>	<b>7</b>	<b>0</b>	<b>1,124</b>	<b>1,091</b>	<b>1,178</b>	<b>1,178</b>	<b>1,183</b>

Variances Total On-Rolls		
Change Analysis	(21) Final PIR vs Pre AMP	(22) Final PIR vs Proposed
Positions	5	5
Percent	0.4%	0.4%

**Total Craft Position Loss:**

(23) Final PIR vs Pre AMP	(24) Final PIR vs Proposed
<b>(2)</b>	<b>(4)</b>

(Above numbers are carried forward to the Executive Summary)

rev 4/5/10



## Staffing - PCES/EAS

Last Saved: April 9, 2013

PIR Type: Final PIR

Losing Facility: <u>Globe CSMPC</u>		Finance # <u>033515</u>					
Data Extraction Date: <u>10/12/2012</u>							
Line	PCES/EAS Positions		Authorized Staffing		On-Rolls		
	(1) Position Title	(2) Level	(3) Pre-AMP	(4) Final PIR	(5) Pre-AMP	(6) Proposed	(7) Final PIR
1	POSTMASTER	EAS-20	1	1	1	1	0
2	SUPV CUSTOMER SERVICES	EAS-17	2	2	1	1	1
3				0			0
4				0			0
5				0			0
6				0			0
7				0			0
8				0			0
9				0			0
10				0			0
11				0			0
12				0			0
13				0			0
14				0			0
15				0			0
16				0			0
17				0			0
18				0			0
19				0			0
20				0			0
21				0			0
22				0			0
23				0			0
24				0			0
25				0			0
26				0			0
27				0			0
28				0			0
29				0			0
30				0			0
31				0			0
32				0			0
33				0			0
34				0			0
35				0			0
36				0			0
37				0			0
38				0			0
39				0			0
40				0			0

Gaining Facility: Phoenix P&DC

Finance # 036065

Data Extraction Date:

10/12/2012

Line	PCES/EAS Positions		Authorized Staffing		On-Rolls		
	(19) Position Title	(20) Level	(21) Pre AMP	(22) Final PIR	(23) Pre AMP	(24) Proposed	(25) Final PIR
1	SR PLANT MANAGER (1)	PCES-01	1	1	1	1	1
2	MGR IN-PLANT SUPPORT	EAS-25	1	1	1	1	1
3	MGR MAINTENANCE (LEAD)	EAS-25	1	1	1	1	1
4	SR MGR DISTRIBUTION OPERATIONS	EAS-25	1	1	1	1	1
5	MGR DISTRIBUTION OPERATIONS	EAS-24	3	3	3	3	1
6	MGR MAINTENANCE OPERATIONS	EAS-23	4	4	4	4	4
7	MGR TRANSPORTATION/NETWORKS	EAS-23	1	1	1	1	1
8	OPERATIONS INDUSTRIAL ENGINEER (FI)	EAS-22	4	4	2	2	2
9	OPERATIONS INDUSTRIAL ENGINEER (FI)	EAS-21	1	1	1	1	1
10	MGR DISTRIBUTION OPERATIONS	EAS-20	1	1	1	1	1
11	MGR MAINT ENGINEERING SUPPORT	EAS-20	1	1	1	1	1
12	MGR MAINTENANCE OPERATIONS SUPPT	EAS-20	1	1	1	1	1
13	OPERATIONS SUPPORT SPECIALIST	EAS-20	1	1	1	1	1
14	MAINTENANCE ENGINEERING SPECIALIST	EAS-19	2	2	2	2	2
15	MGR FIELD MAINT OPRNS (LEAD)	EAS-19	1	1	1	1	1
16	MGR PVS OPERATIONS	EAS-19	1	1	1	1	1
17	NETWORKS SPECIALIST	EAS-18	1	1	1	1	0
18	OPERATIONS SUPPORT SPECIALIST	EAS-18	3	3	2	2	2
19	OPERATIONS SUPPORT SPECIALIST	EAS-17	11	11	11	11	9
20	SUPV DISTRIBUTION OPERATIONS	EAS-17	32	31	31	31	27
21	SUPV MAINTENANCE OPERATIONS	EAS-17	17	17	15	15	15
22	SUPV MAINTENANCE OPERATIONS SUPPOR	EAS-17	1	1	1	1	1
23	SUPV TRANSPORTATION OPERATIONS	EAS-17	9	9	9	9	8
24	NETWORKS SPECIALIST	EAS-16	2	2	2	2	2
25	SECRETARY (FLD)	EAS-12	1	0	1	1	0
26	ADMINISTRATIVE ASSISTANT (FLD)	EAS-12		1			1
27				0			0
28				0			0
29				0			0
30				0			0
31				0			0
32				0			0
33				0			0
34				0			0
35				0			0
36				0			0
37				0			0
38				0			0
39				0			0
40				0			0
41				0			0
42				0			0
43				0			0
44				0			0
45				0			0
46				0			0
47				0			0

**Transportation - PVS**

Last Saved: April 9, 2013

PIR Type: Final PIR

Date Range of Data: Oct-01-2011 -- to -- Sep-30-2012

Losing Facility: Globe CSMPC  
Finance Number: 033515

Gaining Facility: Phoenix P&DC  
Finance Number: 036065

	(1) Pre AMP	(2) Proposed	(3) Final PIR	(4) Variance Final PIR vs Pre AMP	(5) Variance Final PIR vs Proposed
<b>PVS Owned Equipment</b>					
Seven Ton Trucks	0	0			
Eleven Ton Trucks	0	0			
Single Axle Tractors	0	0			
Tandem Axle Tractors	0	0			
Spotters	0	0			
<b>PVS Transportation</b>					
Number of Schedules	0	0			
Total Annual Mileage	0	0			
<b>Total Mileage Costs</b>	\$0	\$0		\$0	\$0
<b>PVS Leases</b>					
Total Vehicles Leased	0	0	0		
<b>Total Lease Costs</b>	\$0	\$0	\$0	\$0	\$0
<b>PVS Workhour Costs</b>					
LDC 31 (617, 679, 764)	\$0	\$0	\$0		
LDC 34 (765, 766)	\$0	\$0	\$0		
<b>Total Workhour Costs</b>	\$0	\$0	\$0	\$0	\$0

	(6) Pre AMP	(7) Proposed	(8) PIR	(9) Variance Final PIR vs Pre AMP	(10) Variance Final PIR vs Proposed
<b>PVS Owned Equipment</b>					
Seven Ton Trucks	0	0			
Eleven Ton Trucks	0	0			
Single Axle Tractors	0	0			
Tandem Axle Tractors	0	0			
Spotters	0	0			
<b>PVS Transportation</b>					
Number of Schedules	0	0			
Total Annual Mileage	0	0			
<b>Total Mileage Costs</b>	0	\$0		\$0	\$0
<b>PVS Leases</b>					
Total Vehicles Leased	0	0	0		
<b>Total Lease Costs</b>	\$0	\$0	\$0	\$0	\$0
<b>PVS Workhour Costs</b>					
LDC 31 (617, 679, 764)	\$251,293	\$251,293	\$286,185	\$34,892	\$34,892
LDC 34 (765, 766)	\$14,881,973	\$14,881,973	\$14,262,994	(\$618,979)	(\$618,979)
<b>Total Workhour Costs</b>	\$15,133,266	\$15,133,266	\$14,549,179	(\$584,087)	(\$584,087)

(11) Total Final PIR vs Pre AMP Transportation-PVS Savings: (\$584,087)  
(This number added to the Executive Summary)

(12) Total Final PIR vs Proposed Transportation-PVS Savings: (\$584,087)  
(This number added to the Executive Summary)

(13) Notes:

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0	0			\$0				
0	0			\$0				
0	0			\$0				
0	0			\$0				
0	0			\$0				
0	0			\$0				
0	0			\$0				
0	0			\$0				
0	0			\$0				
0	0			\$0				
0	0			\$0				
0	0			\$0				
0	0			\$0				
0	0			\$0				
0	0			\$0				
0	0			\$0				
0	0			\$0				
<b>Totals</b>	0	0	0	\$0	\$0	\$0		

Variances Total Annual Costs		
Change Analysis	(11) Final PIR vs Pre AMP	(12) Final PIR vs Proposed
Dollars	\$0	\$0
Percent	0.0%	0.0%



0	0			\$0			
0	0			\$0			
0	0			\$0			
0	0			\$0			
0	0			\$0			
0	0			\$0			
0	0			\$0			
0	0			\$0			
0	0			\$0			
<b>Totals</b>	0	0	(26,044)	\$0	\$0	(\$41,607)	

Variances Total Annual Costs		
Change Analysis	(11) Final PIR vs Pre AMP	(12) Final PIR vs Proposed
Dollars	(\$41,607)	(\$41,607)
Percent	#DIV/0!	#DIV/0!

Summary HCR Losing & Gaining		
	(13) Final PIR vs Pre AMP	(14) Final PIR vs Proposed
Losing	\$0	\$0
Gaining	(\$41,607)	(\$41,607)

(13) Total Final PIR vs Pre AMP Transportation-HCR Savings: (\$41,607)  
(from losing and gaining facilities)

(14) Total Final PIR vs Proposed Transportation-HCR Savings: (\$41,607)  
(from losing and gaining facilities)

Total Transportation		
	(15) Final PIR vs Pre AMP	(16) Final PIR vs Proposed
HCR	(\$41,607)	(\$41,607)
PVS	(\$584,087)	(\$584,087)

(15) Total Final PIR vs Pre AMP Transportation (PVS & HCR): (\$625,694)  
(This number carried forward to the *Executive Summary*)

(16) Total Final PIR vs Proposed Transportation (PVS & HCR): (\$625,694)  
(This number carried forward to the *Executive Summary*)





# Maintenance

Last Saved: April 9, 2013

PIR Type\*: Final PIR

Date Range of Data: Oct-01-2011 : Sep-30-2012

Losing Facility: Globe CSMPC

Gaining Facility: Phoenix P&DC

Workhour Activity		(1) Pre AMP Costs	(2) Proposed Costs	(3) Final PIR Costs	(4) Variance Final PIR to Pre AMP	(5) Variance Final PIR to Proposed
LDC 36	Mail Processing Equipment	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
LDC 37	Building Equipment	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
LDC 38	Building Services (Custodial Cleaning)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
LDC 39	Maintenance Operations Support	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
LDC 93	Maintenance Training	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
	<b>Workhour Cost Subtotal</b>	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
<b>Parts and Supplies</b>						
Total	Maintenance Stockroom and Supplies	\$ 17,665	\$ 17,665	\$ 32,568	\$ 14,903	\$ 14,903
Non-Add	BDS Testing Consumables Only	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
	<b>Grand Total</b>	\$ 17,665	\$ 17,665	\$ 32,568	\$ 14,903	\$ 14,903

Workhour Activity		(6) Pre AMP Costs	(7) Proposed Costs	(8) Final PIR Costs	(9) Variance Final PIR to Pre AMP	(10) Variance Final PIR to Pre
LDC 36	Mail Processing Equipment	\$ 12,053,402	\$ 12,053,402	\$ 12,465,432	\$ 412,030	\$ 412,030
LDC 37	Building Equipment	\$ 1,844,633	\$ 1,844,633	\$ 2,037,879	\$ 193,247	\$ 193,247
LDC 38	Building Services (Custodial Cleaning)	\$ 2,701,632	\$ 2,701,632	\$ 3,202,644	\$ 501,012	\$ 501,012
LDC 39	Maintenance Operations Support	\$ 1,186,424	\$ 1,186,424	\$ 1,216,305	\$ 27,881	\$ 27,881
LDC 93	Maintenance Training	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
	<b>Workhour Cost Subtotal</b>	\$ 17,786,091	\$ 17,786,091	\$ 18,922,261	\$ 1,134,170	\$ 1,134,170
<b>Parts and Supplies</b>						
Total	Maintenance Stockroom and Supplies	\$ 3,297,504	\$ 3,297,504	\$ 3,030,089	\$ (267,415)	\$ (267,415)
Non-Add	BDS Testing Consumables Only	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
	<b>Grand Total</b>	\$ 21,085,595	\$ 21,085,595	\$ 21,952,350	\$ 866,755	\$ 866,755

(11) Final PIR vs Pre AMP - Maintenance Savings: \$881,658 (These numbers carried forward to the Executive Summary)

(12) Final PIR vs Proposed - Maintenance Savings: \$881,658 (These numbers carried forward to the Executive Summary)

(13) Notes: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\*Data in PIR columns is annualized for First PIR.

# Distribution Changes

Last Saved: April 9, 2013

**Losing Facility :** Globe CSMPC

**PIR Type:** Final PIR

**Type of Distribution Consolidated:** Orig & Dest

**Date Range of Data:** Oct-01-2011 -- to -- Sep-30-2012

Place a "X" next to the DMM labeling list(s) revised as result of the approved AMP.

Identify the date of the *Postal Bulletin* that contained DMM labeling list revisions.

(1)

<input type="checkbox"/> DMM L001	<input type="checkbox"/> DMM L011
<input checked="" type="checkbox"/> DMM L002	<input type="checkbox"/> DMM L201
<input type="checkbox"/> DMM L003	<input type="checkbox"/> DMM L601
<input type="checkbox"/> DMM L004	<input type="checkbox"/> DMM L602
<input checked="" type="checkbox"/> DMM L005	<input type="checkbox"/> DMM L603
<input type="checkbox"/> DMM L006	<input type="checkbox"/> DMM L604
<input type="checkbox"/> DMM L007	<input type="checkbox"/> DMM L605
<input type="checkbox"/> DMM L008	<input type="checkbox"/> DMM L606
<input type="checkbox"/> DMM L009	<input type="checkbox"/> DMM L607
<input type="checkbox"/> DMM L010	<input type="checkbox"/> DMM L801

(2) 11-17-11 PB 22324

**Was the Service Standard Directory updated for the approved AMP?**

(3) Yes

**(4) Drop Shipments for Destination Entry Discounts**

**FAST Appointment Summary Report**

Month	Losing / Gaining Facility	NASS Code	Facility Name	Total Schd	No-Show		Late Arrival		Open		Closed		Unschd Count
					Count	%	Count	%	Count	%	Count	%	
	<b>Losing Facility</b>	855SC	GLOBE	N/A									
	<b>Losing Facility</b>	855SC	GLOBE	N/A									
Aug 12	<b>Gaining Facility</b>	852	PHOENIX	564	189	33.51%	146	25.89%	0	0.00%	375	66.49%	6
Sept 12	<b>Gaining Facility</b>	852	PHOENIX	561	230	41.00%	117	20.86%	0	0.00%	331	59.00%	2

(5) **Notes:** \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

## Customer Service Issues

Last Saved: April 9, 2013

**Losing Facility:** Globe CSMPC

**5-Digit ZIP Code:** 85501

**Data Extraction Date:** 10/16/12

**1. Collection Points**

Number picked up before 1 p.m.  
 Number picked up between 1-5 p.m.  
 Number picked up after 5 p.m.  
 Total Number of Collection Points

3-Digit ZIP Code: 855				3-Digit ZIP Code:				3-Digit ZIP Code:				3-Digit ZIP Code:			
Pre AMP		PIR		Pre AMP		PIR		Pre AMP		PIR		Pre AMP		PIR	
Mon. - Fri.	Sat.	Mon. - Fri.	Sat.	Mon. - Fri.	Sat.	Mon. - Fri.	Sat.	Mon. - Fri.	Sat.	Mon. - Fri.	Sat.	Mon. - Fri.	Sat.	Mon. - Fri.	Sat.
5	37	5	37	0	0			0	0			0	0		
56	22	52	22	0	0			0	0			0	0		
0	0	4	0	0	0			0	0			0	0		
61	59	61	59	0	0	0	0	0	0	0	0	0	0	0	0

2. How many collection boxes are currently designated for "local delivery"?

3. How many "local delivery" boxes were removed as a result of AMP?

**4. Delivery Performance Report**

% Carriers returning before 5 p.m.

Pre AMP		Final PIR	
Quarter/FY	Percent	Quarter/FY	Percent
Q1 2011	58.7%	Q1 2012	55.6%
Q2 2011	67.6%	Q2 2012	63.2%
Q3 2011	66.4%	Q3 2012	60.1%
Q4 2011	61.5%	Q4 2012	55.6%

**5. Retail Unit Inside Losing Facility (Window Service Times)**

	Pre AMP		Proposed		Final PIR	
	Start	End	Start	End	Start	End
Monday	N/A	N/A	N/A	N/A	N/A	N/A
Tuesday	N/A	N/A	N/A	N/A	N/A	N/A
Wednesday	N/A	N/A	N/A	N/A	N/A	N/A
Thursday	N/A	N/A	N/A	N/A	N/A	N/A
Friday	N/A	N/A	N/A	N/A	N/A	N/A
Saturday	N/A	N/A	N/A	N/A	N/A	N/A

**6. Business (Bulk) Mail Acceptance Hours**

	Pre AMP		Proposed		Final PIR	
	Start	End	Start	End	Start	End
Monday	N/A	N/A	N/A	N/A	N/A	N/A
Tuesday	N/A	N/A	N/A	N/A	N/A	N/A
Wednesday	N/A	N/A	N/A	N/A	N/A	N/A
Thursday	N/A	N/A	N/A	N/A	N/A	N/A
Friday	N/A	N/A	N/A	N/A	N/A	N/A
Saturday	N/A	N/A	N/A	N/A	N/A	N/A

7. Can customers obtain a local postmark in accordance with applicable policies in the *Postal Operations Manual*?

8. Notes: \_\_\_\_\_

**Gaining Facility:** Phoenix P&DC

9. What postmark is printed on collection mail?

PHOENIX AZ 852  
DATE / TIME

## Space Evaluation and Other Costs

Last Saved: April 9, 2013

Losing Facility: Globe CSMPC

Date: 10/19/12

### Space Evaluation

**1. Affected Facility**

Facility Name: Globe CSMPC  
 Street Address: 1770 Highway 60-77  
 City, State ZIP: Globe AZ 85501

**2. One-Time Costs**

	Proposed	Final PIR	Difference Final PIR vs Approved
Enter any one-time costs:	\$0	\$0	\$0
		(These numbers shown below under One-Time Costs section.)	

**3. Savings Information**

	Proposed	Final PIR	Difference Final PIR vs Approved
Space Savings (\$):	\$0	\$0	\$0
		(These numbers carried forward to the Executive Summary)	

**4. Did you utilize the acquired space as planned? Explain.**

Workroom was reconfigured for more efficient operations

**5. Notes:**

### One-Time Costs

	Proposed	Final PIR	Difference (Final PIR vs Approved)
Employee Relocation Costs	\$0	\$0	\$0
Mail Processing Equipment Relocation Costs <small>(from MPE Inventory)</small>	\$0	\$0	\$0
Facility Costs <small>(from above)</small>	\$0	\$0	\$0
<b>Total One-Time Costs</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>
		PIR costs carried forward to Executive Summary)	

### Remote Encoding Center Cost per 1000

Losing Facility: Globe CSMPC

Gaining Facility: Phoenix P&DC

Pre-AMP: FY 2011

Range of Report

PIR: FY 2012 YTD

(1) Product	(2) Pre AMP Associated REC	(3) Pre AMP Cost per 1,000 Images	(4) Final PIR Associated REC	(5) Final PIR Cost per 1,000 Images
Letters	\$0.00	\$0.00		
Flats	\$0.00	\$0.00		
PARS COA	\$0.00	\$0.00		
PARS Redirects	\$0.00	\$0.00		
APPS	\$0.00	\$0.00		

(6) Product	(7) Pre AMP Associated REC	(8) Pre AMP Cost per 1,000 Images	(9) Final PIR Associated REC	(10) Final PIR Cost per 1,000 Images
Letters	\$0.00	\$0.00	Wichita	\$34.10
Flats	\$0.00	\$0.00	Wichita	\$34.65
PARS COA	\$0.00	\$0.00	Wichita	\$196.02
PARS Redirects	\$0.00	\$0.00	Wichita	\$24.12
APPS	\$0.00	\$0.00	Wichita	\$34.66

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