

## MY INFORMATION

ACTIVATION DATE: \_\_\_\_\_

MOBILE NUMBER : \_\_\_\_\_

TERM OF SERVICE:  2 Year  
 No Commitment Pricing

DEPOSIT REQUIREMENT: \_\_\_\_\_

ACTIVATION:  \$40 Upgrade  \$40

BILLING NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_

STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

HOME NUMBER: \_\_\_\_\_

WORK NUMBER: \_\_\_\_\_

## MOBILE EQUIPMENT INFORMATION

MANUFACTURER/MODEL: \_\_\_\_\_

IMEI: \_\_\_\_\_

## MY CALLING PLAN

\_\_\_\_\_  
 \_\_\_\_\_

See brochure for complete plan details.

## MY FEATURES (Feature Rates are subject to change)

### MESSAGING

\_\_\_\_\_

### DATA

\_\_\_\_\_

### MOBILE SHARE

\_\_\_\_\_

### STAY CONNECTED CELLPHONE REPLACEMENT SERVICE

\_\_\_\_\_

Declined

\_\_\_\_\_  
 (INITIALS)

### MISCELLANEOUS

\_\_\_\_\_

## WELCOME AND SERVICE AGREEMENT

By accepting this service please acknowledge:

- As with **all** wireless carriers, your wireless service will not be available at all locations at all times. This may include the location of your residence and/or business.
- If you are concerned about coverage we will be happy to offer a loaner handset for you to try before going under contract. Once under contract, if service is disconnected, handsets and accessories are non-refundable and early termination fees will apply.

\_\_\_\_\_ I understand coverage terms and decline the offer of a loaner phone.  
INITIALS

- Disconnection of all Sandhill **landlines** will terminate your Membership with the Cooperative. While you may receive other services from the Cooperative, you will not be eligible to earn Capital Credits on those services.
- I agree to the Customer Service Summary (CSS), Terms of Service, Rate Plan and features brochure for the services described in the CSS, all of which were presented to me prior to my signing below.
- If buying an iPhone, I agree that use of the iPhone acts as an acceptance of the Apple end user software license agreement and third party terms and conditions included with the iPhone.

\_\_\_\_\_

Customer Signature

\_\_\_\_\_

Date

**EARLY TERMINATION FEE** ▶ If I terminate this Agreement before the end of my Commitment, I will pay an ETF of up to \$325 if purchasing certain specified Equipment (e.g., Smartphones) OR up to \$150 for other Equipment for each telephone number associated with my service as indicated in the Terms of Service. **CARE AND MAINTENANCE** ▶ Keep your handset dry. Precipitation, humidity and liquids contain minerals that will corrode electrical circuits. Do not use the phone with a wet hand. Do not use or store the phone in dusty, dirty areas as its moving parts may be damaged. Refer to your user guide for more information about care and maintenance and health and safety information for your handset. **MY FIRST BILL** ▶ Your first bill will include: (1) A one-time activation fee per mobile number. (2) A one-time prorated Monthly Service Charge: Your partial monthly service billed from your first day of service to the end of your normal billing cycle. (3) Monthly Service Charge: Your monthly rate plan charge is billed one month in advance. (4) Any airtime, overages or other charges. (5) Your monthly minutes will be prorated along with your monthly service charge. (6) Airtime minutes are used for these types of calls: (Incoming Calls, Toll Free numbers (800,866, etc.), Outgoing Calls, Local and Long Distance Calls, International Calls, Circuit Switched Data Calls, Voice Mail Retrieval, Voice Connect Calls). (7) 411 (Directory Service) - \$1.99 per call plus airtime. (8) 611 (Customer Service) - Free call from your wireless handset (9) Text/Instant Messaging/MMS - Billed for sent and delivered messages whether read or unread. **MY MINUTES** ▶ Mobile to Mobile Minutes - Mobile to Mobile Minutes may be used when directly dialing or receiving calls from any other AT&T wireless phone number from within your calling area. Calls to AT&T voicemail and return calls from voicemail not included. Minutes will be depleted according to usage in the following order: Night and Weekend Minutes, Mobile to Mobile Minutes, Anytime Minutes and Rollover Minutes. AT&T charges a full-minute increment of usage for every fraction of the last minute on each wireless call. Airtime and other measured usage are billed in full-minute increments, and actual airtime and usage are rounded up to the next full increment at the end of each call for billing purposes. Unanswered outgoing calls of 30 seconds or longer incurs airtime. *Night & Weekend Minutes* - Nights are 9:00 p.m. to 6:00 a.m. Weekends are 9:00 p.m. Friday to 6:00 a.m. Monday. *Nationwide Long Distance included on all rate plans.* Included long distance calls can be made from the 50 United States, Puerto Rico and U.S. Virgin Islands to the 50 United States, Puerto Rico, U.S. Virgin Islands, Guam and Northern Mariana Islands. *Calling Area Coverage* - Coverage is not guaranteed due to factors such as terrain, weather, foliage, building obstructions and other factors. **ROLLOVER MINUTES** ▶ Rollover minutes are unused, accumulated Anytime Minutes that carry over from month to month. Rollover Minutes start accumulating after your first full billing period and expire after 12 rolling bill periods. Oldest Rollover Minutes are used first. They are not transferable or redeemable for cash or credit. If you change plans (including the formation of a FamilyTalk plan), or if an existing subscriber joins your existing FamilyTalk plan, any accumulated Rollover Minutes in excess of your new plan or the primary FamilyTalk line's included Anytime Minutes will expire. **PAY-PER-USE (PPU) CHARGES** ▶ Domestic Messaging Text Messages - 20¢/message, Picture/Video Messages 30¢/message. *Non Smartphone Data PPU* - Web Browsing \$2/MB. **UNLIMITED MESSAGING** ▶ Unlimited Text, Picture, Video, Instant Messages to any mobile number in the U.S. **NON-SMARTPHONE DATA** ▶ *Unlimited Data* - Unlimited Web, Search, Email Social Networking and more. Plus, get access to Apps, Music and More. Messaging Unlimited plan required with Family Plans. **SMARTPHONE DATA** ▶ *DataPlus 300MB* - Includes 300MB of wireless data for Apps, Email, Web, Social Networking and More. \$20/300MB add'l data. *DataPro 3GB* - Includes 3GB of wireless data for Apps, Email, Web, Social Networking and More. \$10/1GB add'l data. *DataPro 5GB* - Includes 5GB of data, PLUS the ability to use Mobile Hotspot. Take Wi-Fi with you, and share your Internet connection with any Wi-Fi capable device. Also includes tethering, so that your Smartphone can act as a router or modem to provide Internet Access for your other devices such as laptops, netbooks, tablets, gaming consoles, media players or other devices. \$10/1GB add'l data. *Mobile Share* plans include Mobile Hotspot and tethering at no additional cost for capable devices. If you exceed the amount of data in your plan during your billing period, and additional 1GB is automatically provided as specified in your

rate plan. Overage rate \$15/1GB is billed to primary line. **MOBILE SHARE VALUE PLANS** ▶ Up to ten devices per plan. Additional monthly charge per device. *Data*: If you exceed the amount of data in your plan during your billing period, an additional \$20/300MB on 300MB plan and \$15/1GB on all other plans is automatically provided as specified in your rate plan. All data allowances, including overages, must be used in the billing period in which the allowance is provided, or they will be forfeited. Tethering and Mobile Hotspot use are permitted with up to five (5) simultaneous devices. Additional deposits and other restrictions may apply. International use not included. *Unlimited Talk & Text*: For phones only. Includes unlimited domestic calls & messaging. *Unlimited International Messaging*: Includes unlimited messaging sent from the U.S., Puerto Rico and the U.S. Virgin Islands to more than 190 countries for text messages and 120 countries for picture & video messages. Messaging capabilities vary by country. AT&T may change countries at its discretion. Visit [att.com/text2world](http://att.com/text2world) for details. *Messaging*: Messaging applies only to AT&T's Short Messaging Service (SMS) and Multimedia Messaging Service (MMS) and not to any other messaging services or applications. Messages are for direct communication between phones and must originate from your phone. Messages sent to tablets, laptops, or other connected devices are excluded. Messages sent through applications may incur data charges. Service may be terminated or restricted for tethered messaging or misuse. *Wi-Fi*: Mobile Share Value Plans include access to AT&T Wi-Fi Basic. Wi-Fi enabled device required. Other restrictions apply. See [attwifi.com](http://attwifi.com) for details and locations. International Roaming not included. *Savings compares*: Mobile Share Value plan for a smartphone with no annual contract (bring your own device, out-of-contract or full retail price) to one on a 2-year agreement. **IPHONE AND CERTAIN OTHER DEVICES**: ▶ An eligible data plan is required for certain devices, including iPhones and other designated smartphones and PDA's. Eligible data plans cover data usage in the U.S. and do not cover international data usage and charges. If it is determined that you are using an iPhone or other designated smartphone or PDA without an eligible data plan, Sandhill Communications reserves the right to add an eligible data plan to your account and bill you the appropriate monthly fee. I agree that use of the iPhone acts as an acceptance of the Apple and third party terms and conditions included with the iPhone. **NOTICE TO DATA USERS** ▶ It is strongly recommended that users of data services visit [www.att.com/dataplans](http://www.att.com/dataplans). There is a "Data Calculator" tool that you can access. This Tool will allow you to enter planned usage by activity type in a daily and/or monthly format to estimate which data plan may be best. **MOBILE CONTENT** ▶ I understand that wireless devices can be used to purchase goods, content, and services (including subscription plans) like ringtones, graphics, games and news alerts from AT&T or other companies. I understand that I am responsible for all charges associated with such purchases from any device assigned to my account (including devices assigned to minors), that these charges will appear on my bill, and that such purchases can be restricted by use of parental controls or similar features. **MY FEATURES** ▶ *Early Nights & Weekends*: Nights are from 7p.m. to 7a.m. Weekends are 7p.m. Fri to 7a.m. Mon. *International Messaging PPU*: Text and Pic/Video messaging up to 50¢/message. Refer to an AT&T Calling Plan brochure for more information additional charges that may apply. *International Long Distance Messaging 100*: 100 International Long Distance Text and Picture/Video Messages. **STAY CONNECTED CELL PHONE REPLACEMENT SERVICE** ▶ Is available on all new phone purchases (including iPhone). Coverage is effective immediately upon enrollment. Coverage charge is billed on a month to month basis and can be cancelled at any time during the month. Charges will not be prorated. Plan covers: (1) Accident Damage/Breakdown, (2) Theft and (3) Loss. *Claim*: When a claim is submitted and accepted a loaner phone will be provided until a replacement phone exactly like the original one is issued, if available. If the original phone is no longer available, a replacement phone with comparable features and functions will be issued. A \$50 non-refundable deductible applies at the time the replacement phone is picked up. Deductible cannot be billed. Stay Connected Customer Service can be reached at 866-840-5725. **PERSONAL LOCALIZED ALERTING NETWORK (PLAN)** ▶ *Notice Regarding Transmission of Wireless Emergency Alerts (Commercial Mobile Alert Service)* AT&T has chosen to offer wireless emergency



# Wireless Service Agreement



alerts within portions of its service area, as defined by the terms and conditions of its service agreement, on wireless emergency alert capable devices. There is no additional charge for these wireless emergency alerts. Wireless emergency alerts may not be available on all devices or in the entire service area, or if a subscriber is outside of the AT&T service area. In areas in which the emergency alerts are transmitted, such alerts may not be received by a subscriber or user of AT&T's wireless service even though the subscriber has a device capable of receiving them. For details on the availability of this service and wireless emergency alert capable devices, please ask a sales representative, or go to [att.com](http://att.com) to the AT&T Regulatory and Legal Documents Page Notice required by FCC Rule 47 C.F.R. § **10.240** (Commercial Mobile Alert Service). In transmitting emergency alerts pursuant to federal law, AT&T, including its officers, directors, employees, vendors, and agents, shall not be liable to any subscriber to, or user of, AT&T's wireless service or equipment for any act or omission related to or any harm resulting from the transmission of, or the failure to transmit, an emergency alert; or the release to a government entity or agency, public safety, fire service, law enforcement official, emergency medical service, or emergency facility of subscriber information used in connection with delivering an emergency alert. **911** ► 911 calls are routed based on the wireless network's automatic location technology. For emergency calls, you may have to provide your location address to the 911 operator. Check coverage in your area at [wireless.att.com/coverageviewer](http://wireless.att.com/coverageviewer). Your phone's display does not indicate the rate you will be charged. Please review your coverage map for areas included in and out of plan.