

Who should use this form

Assurers who have provided a Bank Guarantee to secure an Assurance of Support and are requesting to have their Assurance of Support Bank Guarantee released.

The Assurance of Support period starts from the date the visa applicant arrives in Australia, or the date that the appropriate visa is granted, whichever happens later. For Contributory Parent visa categories, the Assurance of Support remains in force for 10 years from this date. For all other visa categories, the Assurance of Support remains in force for 2 years.

Note: The Bank Guarantee **cannot** be released until the Assurance of Support period has ended.

For more information

Go to our website humanservices.gov.au/assurance or call us on **132 850** or visit one of our Service Centres.

If you need a **translation** of any documents for our business, we can arrange this for you free of charge.

To speak to us in languages other than English, call **131 202**.

Note: Call charges apply – calls from mobile phones may be charged at a higher rate.

If you have a hearing or speech impairment, you can contact the **TTY service** on Freecall™ **1800 810 586**. A TTY phone is required to use this service.

What else you will need to provide

A copy of the **Acknowledgement of Deposit** and **Bank Guarantee** issued by the Commonwealth Bank (if available).

Filling in this form

- **Please use black or blue pen.**
- Print in BLOCK LETTERS.
- Mark boxes like this with a ✓ or ✗.

Returning your form

You can return pages 3 and 4 of this form and your Acknowledgement of Deposit and Bank Guarantee (if available):

- online – submit your documents online. For more information about how to access an Online Account or how to lodge documents online, go to humanservices.gov.au/submitdocumentsonline
- by post – return your documents by sending them to:

Department of Human Services
PO Box 7800
CANBERRA BC ACT 2610

- in person – if you are unable to submit this form and any supporting documents online or by post, you can provide them in person to one of our Service Centres.
- by fax to **1300 786 102**

Please allow **14 days** for your application to be processed.

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Assurance of Support Bank Guarantee Release

1 Your name

Mr Mrs Miss Ms Other

Family name

First given name

Second given name

2 Your date of birth

3 Your permanent address

Postcode

4 Your postal address (if different to above)

Postcode

5 Your Centrelink Reference Number (if known)

 - - -

6 Your contact details

Home phone number ()

Is this a silent number? No Yes

Mobile phone number

Work phone number ()

7 Did you apply to provide the Assurance of Support jointly with other assurers?

No

Yes

8 Details of **primary visa applicant**

Family name

First given name

Second given name

Date of birth

Sex

Male

Female

Subclass of visa the primary applicant applied for

Date visa was issued to primary applicant

Date primary applicant arrived in Australia

9 Details of **second visa applicant** (if applicable)

Family name

First given name

Second given name

Date of birth

Sex

Male

Female

Date second visa applicant arrived in Australia

10 Were there any children (aged under 18 years) in the visa application?

No

Yes



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11 Give details of term deposits you have lodged as security for the Bank Guarantee.

Note: If you provided an Assurance of Support for 2 adults, you may have been asked to provide 2 separate term deposits. You should provide details of both accounts.

1 Branch number (BSB)

Account number

Amount \$

Account held in the name(s) of

2 Branch number (BSB)

Account number

Amount \$

Account held in the name(s) of

12 **IMPORTANT INFORMATION**

Privacy and your personal information

Your personal information is protected by law, including the *Privacy Act 1988*, and is collected by the Australian Government Department of Human Services for the assessment and administration of payments and services. This information is required to process your application or claim.

Your information may be used by the department or given to other parties for the purposes of research, investigation or where you have agreed or it is required or authorised by law.

You can get more information about the way in which the Department of Human Services will manage your personal information, including our privacy policy at **humanservices.gov.au/privacy** or by requesting a copy from the department.

13 **Your statement**

I declare that:

- the information I have provided in this form is complete and correct and that the documents provided are genuine.

I understand that:

- giving false or misleading information is a serious offence.
- the Australian Government Department of Human Services can make relevant enquiries to establish whether there is a relevant Bank Guarantee which can be released.

Your signature



Date