

Employer: Sears Holdings Corporation

Job Title: Cashier Reference Code: 293776BR

City: Newport News State: VA Zip Code: 23605 FEIN#: 361750680

Description: Responsible for providing excellent customer service, efficiently and accurately completing sales and service transactions at the cash wraps, as well as handle customer issues that may arise on the sales floor.

- Takes ownership for enhancing the customer experience
- Partners with selling and sales support associates to provide superior customer service (i.e., assist customers, answer phones)
- Leverages technology in order to facilitate the customer experience
- Completes customer transactions accurately and efficiently at point-of-sale
- Executes consistent operational and selling processes (i.e., credit application process, ratchet repair program)
- Optimizes credit, gift card, Shop Your Way Rewards and multi-channel opportunities (and, where applicable, Protection Agreements, Merchandise Replacement Agreements, and other miscellaneous income opportunities)
- Educates customers on our Satisfaction Guaranteed return policy;
- Assists in resolving customer issues
- Assists with merchandise support tasks (i.e., fitting room maintenance, straightening merchandise) during non-peak hours
- Adheres to merchandise protection standards
- Uses basic internet navigation to access and print information/reports
- Performs other duties as assigned
- Basic reading, arithmetic, writing and oral communication skills
- Basic internet navigation

Application Website: <http://client.maxoutreach.com/Jobs/Job.aspx?Job=4875399>

Employer: Kmart Corporation

Job Title: Cashier Reference Code: 294752BR

City: Yorktown State: VA Zip Code: 23693 FEIN#: 380729500

Description: Responsible for providing excellent customer service, efficiently and accurately completing sales and service transactions at the cash wraps, as well as handle customer issues that may arise on the sales floor.

Application Website: <http://client.maxoutreach.com/Jobs/Job.aspx?Job=4903198>

Employer: Kmart Corporation

Job Title: Softlines Merchandiser Reference Code: 294758BR

City: Yorktown State: VA Zip Code: 23693 FEIN#: 380729500

Description: Provides World Class Member Service by surprising and delighting our members every day. Ensures basic and seasonal replenishment and merchandising and operational programs are established and maintained to improve sales and profitability in one or more department(s). Works in conjunction with the Department Lead in maintaining merchandise assortments and pricing integrity.

- Ensures customer care and selling are #1 priority
- Knows the store, services and location of merchandise. Tours area of responsibility and maintains visual appearance of department
- Makes eye contact, smiles and greets all customers that come within 10 feet. Demonstrates take the customer to the merchandise policy. Assists in handling and solving customer needs, issues or complaint
- Demonstrates strong skill set in suggestive selling techniques
- Ensures that promotional programs and Ads are maintained, signed and replenished for the entire event or ad
- Checks discounted clearance merchandise weekly and ensure that items are properly ticketed
- Supports all pricing, signing and display guidelines set by the pricing team
- Supports all layouts and unit integrity as set by the Data Integrity team
- Meets or exceeds the daily and hourly sales goals established for the department
- Supports Counter Detail Program
- Uses visual merchandising presentation to drive sales and maximize gross margin dollars
- Maintains unit integrity and pricing accuracy to prevent waste
- Keeps up to date on product knowledge, trends and seasonality that impacts assortment and merchandising
- Understands basic apparel standards in regards to rack and wall merchandising, colors, styles and signing
- Processes inbound freight and organizes per instructions
- Strong reading, writing, verbal, and arithmetic skills

- Ability to lift and move merchandise, typically a minimum of 20lbs., but could be as much as 100lbs.
- Ability to understand and follow verbal and written instructions
- Repetitive bending, lifting, stretching and reaching
- Positive and friendly demeanor Ability to be cross trained

Application Website: <http://client.maxoutreach.com/Jobs/Job.aspx?Job=4903263>