

Program	Adoption Counseling Center of WNY	
<i>Other / Former ID</i>		
<i>Address</i>	82 High Park Blvd. Egbertsville NY 14226	
<i>Admin Contact</i>	Britta Hausmann, Program Director	<i>Phone</i> 834-8424
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 834-8424
<i>Services Provided</i>	<ul style="list-style-type: none"> • Preventive Services for Pre+Post Adoptive Families • Family And Child Counseling • Support Groups • Birth Mother Counseling (pre - post adoption) 	
<i>Eligibility</i>	Open to all in need of service.	
<i>Intake</i>	Phone for appointment or leave message	
<i>Hours</i>	Monday - Friday 9:00 am - 5:00 pm (some evenings)	
<i>Fees</i>	Insurance and Sliding Scale	
<i>Area Served</i>	WNY	

Program	Adult Learning Center	
<i>Other / Former ID</i>		
<i>Address</i>	389 Virginia Street @ Elmwood Avenue Buffalo NY 14201	
<i>Admin Contact</i>	Carol Laclarr, Supervisor	<i>Phone</i> 888-7088 Fax: 888-7097
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 888-7088
<i>Services Provided</i>	<ul style="list-style-type: none"> • TOEFL (foreign students tutoring assists them to prepare for school entrance exam) • Computer Training Classes • Job Readiness Training • English as a second language • High-school equivalency preparation • GED applications & examinations • Remedial Reading Course & Remedial Math Course 	
<i>Eligibility</i>	18+yrs. and officially withdrawn from regular school (4 locations for 16-17 yr olds)	
<i>Intake</i>	Phone or walk in	
<i>Hours</i>	Mon. - Fri.: 8:30 am - 3:30 pmclosed: 11:30 - 12:30 pm	
<i>Fees</i>	none	
<i>Area Served</i>	Buffalo School District (each Board of Edctn. handles their own school district)	

Program	African American Cultural Center	
<i>Other / Former ID</i>		
<i>Address</i>	350 Masten Avenue Buffalo NY 14209	
<i>Admin Contact</i>	Agnes M. Bain, Executive Director	<i>Phone</i> 884-2013 Fax: 885-2590
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 884-2013 & 2014
<i>Services Provided</i>	<ul style="list-style-type: none"> • African World Studies Archives • Tutoring in Math & Reading • Classes in African Based Arts, Drama and Theater 	
<i>Eligibility</i>	6 yrs - adult	
<i>Intake</i>	Phone or walk-in	
<i>Hours</i>	Monday - Friday: 10:00 am - 9:00 pm & Saturday's: 10:00 am - 6:00 pm	
<i>Fees</i>	\$10.00 registration fee - every 6 months - covers cost of classes	
<i>Area Served</i>	Erie County	

Program	Agape Parents Fellowship, Inc.	
<i>Other / Former ID</i>		
<i>Address</i>	P.O. Box 2205 Blasdell NY 14219	
<i>Admin Contact</i>	Donna Robbers, Executive Director	<i>Phone</i> 827-5407 Fax: 827-5913
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 827-5407
<i>Services Provided</i>	<ul style="list-style-type: none"> • Services for Traumatic Brain Injury (TBI Waiver) • In-home Respite • Educational Advocacy for disabled children • Parent Support Meetings • Crisis Intervention • Hospital Visits • Sibling Support • HCBS (Medicaid Waiver) 	
<i>Eligibility</i>	Person(s) in need of services	
<i>Intake</i>	Phone or walk-in	
<i>Hours</i>	Monday - Friday: 8:00 am - 4:30 pm	
<i>Fees</i>	none	
<i>Area Served</i>	Western New York	

Program	AIDS Alliance of WNY	
<i>Other / Former ID</i>		
<i>Address</i>	367 Delaware Avenue Buffalo NY 14202	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	Walter Carrick, Director Staff	<i>Phone</i> 852-6778 Fax: 852-6791 <i>Phone</i> 852-6778
<i>Services Provided</i>	Services: <ul style="list-style-type: none"> • Drop-in Center • Counseling Services • Support Groups • Hospital Visitation • Referrals • Client Advocacy • Legal Counsel 	
<i>Eligibility</i>	Open to all HIV positive individuals	
<i>Intake</i>	Phone - walk-in - or referred	
<i>Hours</i>	Monday - Friday: 10:00 am - 4:00 pm	
<i>Fees</i>	none	
<i>Area Served</i>	Western New York	

Program	AIDS Community Services of WNY, Inc.	
<i>Other / Former ID</i>		
<i>Address</i>	206 South Elmwood Avenue Buffalo NY 14201	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	Mr. Ronald Silverio, Executive Director Staff	<i>Phone</i> 847-2441 Fax: 0337 <i>Phone</i> 847-2441
<i>Services Provided</i>	<ul style="list-style-type: none"> • Evergreen Health Services (2nd floor) • Counseling Services • Referral Services • Crisis Intervention & Support Groups • Nutritional Programs • Educational Programs for HIV/AIDS Prevention & Treatment 	
<i>Eligibility</i>	Anyone in need of service	
<i>Intake</i>	call for appointment	
<i>Hours</i>	Monday - Friday: 9:00 am - 5:00 pm	
<i>Fees</i>	Free for HIV positive patients	
<i>Area Served</i>	Western New York	

Program	AIDS Family Services	
<i>Other / Former ID Address</i>	40 Gates Circle Buffalo NY 14209	
<i>Admin Contact Apptmnt. Contact</i>	Dr. Robert Perelli, CJM, Executive Director General Office	<i>Phone</i> 881-4612 Fax: 881-4618 <i>Phone</i> 881-4612
<i>Services Provided</i>	<ul style="list-style-type: none"> • 11 Support Groups • Educational Programs - limited • Counseling (individual, couples and/or family) • Grief Counseling & Support • Pastoral Counseling & Care • Support Group (for women in a relationship with gay/bisexual man) • Permanency Planning Program (HIV+ women - pregnant or has children) • Positive Women Support Group (for HIV+ women) 	
<i>Eligibility Intake Hours</i>	Anyone infected with or affected by HIV/AIDS Call Dr. Perelli for appointment @ 881-4612 - General office/other call: 881-4612 Monday - Friday: 9:00 am - 9:00 pm	
<i>Fees</i>	Sliding Scale - No Insurances	
<i>Area Served</i>	8 counties of Western New York	

Program	AIDS Network of Western New York, Inc.	
<i>Other / Former ID Address</i>	366 Elmwood Avenue Buffalo NY 14222	
<i>Admin Contact Apptmnt. Contact</i>	Andrew Keiner, Executive Director Bernice Burgos, Program Assistant	<i>Phone</i> 882-7840 Fax: 882-2139 <i>Phone</i> 882-7840
<i>Services Provided</i>	<ul style="list-style-type: none"> • Information & Referral Services • Coordination and communications networking with service providers in the WNY area, who are involved in direct client care and education to persons and families affected by HIV/AIDS. 	
<i>Eligibility Intake Hours</i>	Open to any interested agency or individual Phone Monday - Friday: 9:00 am - 5:00 pm	
<i>Fees</i>	None - Donations Welcome	
<i>Area Served</i>	New York State	

Program	Al-anon Family Groups	
<i>Other / Former ID Address</i>	Alateen & ACOA-Adult Children of Alcoholics P.O. Box 37 Cheektowaga NY 14225	
<i>Admin Contact Apptmnt. Contact</i>	None Answering service only	<i>Phone</i> <i>Phone</i> 856-2520
<i>Services Provided</i>	<ul style="list-style-type: none"> • Supportive Meetings • Self Help Groups • Al-anon Family • Alateens • Adult Children of Alcoholics 	
<i>Eligibility Intake Hours</i>	Anyone affected by someone else's drinking Phone 24 hour answering service - meeting times vary	
<i>Fees</i>	none	
<i>Area Served</i>	Western New York - mainly Erie & Niagara Counties	

Program	Alcoholic & Drug Dependency Services, Inc.	
<i>Other / Former ID Address</i>	291 Elm Street Buffalo NY 14203	
<i>Admin Contact Apptmnt. Contact</i>	Richard J. Gallagher, Executive Director Staff	<i>Phone</i> 854-2997 Fax: 854-1223 <i>Phone</i> See below
<i>Services Provided</i>	<ul style="list-style-type: none"> • Treatment for alcohol & drug dependent people and their partners • Casa Di-Vita Residential Women (200 Albany - 24 hr service - 882-8898) • Inpatient Rehab Services. (291 Elm - 24 hr service - 845-2997) • Stepping Stones (adolescents 12 - 20 yrs. - 920 Harlem - 24 hr service - 821-9220) • Renaissance House (residence/adoles. 12-18 yrs - 920 Harlem - 24 hrs - 821-0391) • Detox Crisis Center a.k.a. Emergency Services (291 Elm - 24 hr service - 854-2997) • Family Addiction Outpat. Svcs. (Statler Towers - 8:30 am - 6:00 pm - 855-0163) • Ivy House Residential Men (2025 Broadway - 24 hr service - 892-7401) <p><i>Pregnant women accepted</i></p> <p><i>Spanish bilingual-bicultural services</i></p>	
<i>Eligibility Intake Hours</i>	Adolescents, adults & families depending on programs Phone - walk-ins accepted @ 291 Elm Street location See individual entries above	
<i>Fees</i>	Insurance, Medicaid & Sliding Scale	
<i>Area Served</i>	Western New York	

Program	Alcoholics Anonymous	
<i>Other / Former ID</i>	AA	
<i>Address</i>	295 Main Street - Ellicott Square Building Suite 845 Buffalo NY 14203	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	Terry Bateman, Executive Secretary Staff	<i>Phone</i> 853-0388 Fax: 853-0389 <i>Phone</i> 853-0388 - 24 hr ans. srvc
<i>Services Provided</i>	<ul style="list-style-type: none"> • Assistance in achieving & maintaining sobriety. • Call for location of next meeting. 	
<i>Eligibility</i>	Anyone with a desire to stop drinking	
<i>Intake</i>	Call for meeting location - walk-ins at meetings	
<i>Hours</i>	Monday - Friday: 9:00 am - 5:00 pm (office hours)	
<i>Fees</i>	none	
<i>Area Served</i>	Western New York	

Program	Alcoholism Council in Niagara County, Inc.	
<i>Other / Former ID</i>		
<i>Address</i>	41 Main Street - Lockview Plaza Lockport NY 14094	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	Don Daumen, Director Staff	<i>Phone</i> 433-3846 Fax: 433-3780 <i>Phone</i> 433-3846
<i>Services Provided</i>	<ul style="list-style-type: none"> • Serves all substance abuse patients • Outpatient Alcoholism Clinic • Alcoholism prevention education for youths (elementary school - college) • Drinking Driver Program (for DWI convictions) • Employee Assistance Program (provides counseling, referrals & follow-up) • Other Clinic: 800 Main Street- Niagara. Falls, NY (282-1228) • Crisis Services - 24 hr line - "First Step" - Residential Detox Program (285-3421) 	
<i>Eligibility</i>	Open	
<i>Intake</i>	Phone - walk ins - referrals	
<i>Hours</i>	Monday - Friday: 9:00 am - 8:30 pm	
<i>Fees</i>	Insurance, Medicaid & Sliding Scale	
<i>Area Served</i>	Western New York	

Program	Alden Medical Center	
<i>Other / Former ID Address</i>	Sisters of Charity Hospital's - Alden Medical Center 12835 Broadway Alden NY 14004	
<i>Admin Contact Apptmnt. Contact</i>	Dr. Richard Vienne, Medical Director Staff	<i>Phone</i> 937-3316 Fax: 937-4202 <i>Phone</i> 837-3316
<i>Services Provided</i>	<ul style="list-style-type: none"> • Internal Medicine • OB/GYN (1x weekly on Tuesday's call: 937-4188) • Counseling & Psychiatric Srvcs. w/ Dr. Tan (836-0503) every other Thursday • <i>For Psychiatric Services (836-0503) make sure to request Alden office appointment</i> 	
<i>Eligibility Intake Hours</i>	Open to all Phone - Dr. Referrals (Mon: 7 am - 7 pm) (Tue., Wed. & Thu.: 8 am - 8 pm) (Fri.: 8 am - 4 pm) (Sat. = 8am - 1 pm)	
<i>Fees</i>	Insurances, Medicaid & Sliding Scale	
<i>Area Served</i>	Western New York	

Program	American Red Cross (Niagara Falls Chapter) - KISS Program	
<i>Other / Former ID Address</i>	Car Seat Program: KISS Program 719 Ashland Avenue Niagara Falls NY 14301	
<i>Admin Contact Apptmnt. Contact</i>	Barbara Jesz, RN, Director of Health & Safety Jennifer Lamoy	<i>Phone</i> 731-4030 Fax: 731-4040 <i>Phone</i> 731-4030
<i>Services Provided</i>	<ul style="list-style-type: none"> • Car Seat Loan Program for infants and children. • Infant - Child - Adult CPR Classes (must meet income guidelines) 	
<i>Eligibility Intake Hours</i>	Open classes - WIC Income Guidelines for car seat eligibility Phone calls only Monday - Friday: 9:00 am - 4:30 pm	
<i>Fees</i>	\$10.00 refundable deposit for car seats	
<i>Area Served</i>	Niagara County	

Program	American Rescue Workers, Inc.	
<i>Other / Former ID Address</i>	1230 Genesee Street Buffalo NY 14211	
<i>Admin Contact Apptmnt. Contact</i>	Al Edwards, Interim Superintendent Intake Staff	Phone 852-3328 Fax 852-2585 Phone 852-3328 & 895-4226
<i>Services Provided</i>	<ul style="list-style-type: none"> • Free Clothing - Tuesday's noon-2 pm • Evening Meal - Mon. - Fri. & Sun. @ 4:00 pm (must be there by 4 pm for meal) • Food Basket Pantry (families only) • Do not need referral for food - must bring valid proof of income, address & parent's must bring child's birth certificate + live in zip codes 14201,14202, 14203 & 14211. • <i>Preparing to begin Legal Services just waiting for State Bar Association to approve.</i> • <i>Legal Services Program will be provided by interns (i.e. UB Student's) and supervised by an attorney, (one of our Board Members).</i> 	
<i>Eligibility Intake Hours</i>	Must live in zips 14201, 14202, 14203 & 14211 - also see Food Basket Pantry Call 1st (have referral from Soc. Svcs. Agency for emrgncy. assist. if out of zip codes) Clothes: Tu. - Noon - 2:00 pm & Evening meal @ 4 pm - no late arrivals see entry	
<i>Fees</i>	None	
<i>Area Served</i>	Zip Code Areas 14201, 14202, 14203 & 14211	

Program	Aspire of Western New York	
<i>Other / Former ID Address</i>	United Cerebral Palsy Association of Western New York, Inc. 2356 North Forest Road Getzville NY 14068	
<i>Admin Contact Apptmnt. Contact</i>	Tom Sy, Executive Director Staff	Phone 505-5500 Fax: 894-9257 Phone 505-5500
<i>Services Provided</i>	<p>Adult Services: 7 Community Drive (505-5530) or 2356 North Forest Rd. (505-5720)</p> <ul style="list-style-type: none"> • Day Treatment • Developmentally Disabled Services <p>Children's Services (Birth - 21 yrs): 4635 Union Road - Cheektowaga, N.Y. 14225 (633-4440)</p> <ul style="list-style-type: none"> • Developmentally Disabled Services • Day Treatment • Educational Therapy • Day Care Services 	
<i>Eligibility Intake Hours</i>	Must be in need of service Self referral by phone or referral by school or social/health services worker Mon. - Fri. 8:00 am - 4:30 pm	
<i>Fees</i>	Medicaid or S.S.I.	
<i>Area Served</i>	Western New York	

Program	Aurora Home Care	
<i>Other / Former ID</i> <i>Address</i>	3527 Harlem Road Cheektowaga NY 14225	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	Michael Reda, Administrator Staff	<i>Phone</i> 833-9000 Fax: 833-9037 <i>Phone</i> 833-9000-24 hr ans. srvc.
<i>Services Provided</i>	<ul style="list-style-type: none"> • New: Special Pediatric Home Nursing Services • Cerebral Palsy Treatment Services • Rare Diseases Services (resulting from genetic defects) • Home Nurse Care for pediatric patients requiring services • High-risk maternity care • General pediatric nursing care • Pediatric care - technology dependent children • Toxemia Assessment Care • High tech high-risk care - Specialize in AIDS & infants born to drug addicted moms 	
<i>Eligibility</i> <i>Intake</i> <i>Hours</i>	Open to all in need of services Phone for appointment & information Monday - Friday: 8:30 am - 5:00 PM	
<i>Fees</i>	Most Insurance, Medicaid & Sliding Scale	
<i>Area Served</i>	Western New York	

Program	Bailey Delavan Community Services, Inc.	
<i>Other / Former ID</i> <i>Address</i>	2056 Genesee Street Buffalo NY 14211	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	Simmons Washington, Executive Director Staff	<i>Phone</i> 896-1325 Fax: 892-2080 <i>Phone</i> 896-1325 Fax: 892-7469
<i>Services Provided</i>	<ul style="list-style-type: none"> • Bethel Head Start • After School Tutoring • Free Lunch (summer) 	
<i>Eligibility</i> <i>Intake</i> <i>Hours</i>	Resident of Bailey-Delavan, Schiller Park, or Walden-Bailey areas Phone - walk in Monday - Friday: 7:30 am - 6:00 pm	
<i>Fees</i>	Vary depending on service - see above	
<i>Area Served</i>	Buffalo	

Program	Baker Victory Services	
<i>Other / Former ID</i>	Baker Hall Preventative Services	
<i>Address</i>	780 Ridge Road Lackawanna NY 14218	
<i>Admin Contact</i>	Jim Casion, CEO / Daryle Mayer, Dir. Med. Oprtns	<i>Phone</i> 828-9500 Fax: 828-9526
<i>Apptmnt. Contact</i>	Key Receptionists	<i>Phone</i> above & 1-888-BVS-1160
<i>Services Provided</i>	<ul style="list-style-type: none"> • Domestic & International Adoption Services • Early Childhood & Toddler Development Programs • ICF's & IRA's for the Developmentally Disabled • Internal Medicine/Pediatric/Dental Clinics • Outpatient Counseling - Outpatient & Residential Maternity Programs • Preventative Services • Residential: Care Facilities, Services for Youth and Day Treatment Ed. Programs • Also: Case Management, Full Family Medicine, Parenting Skills Education & Maternity Residential Home Care Facility 	
<i>Eligibility</i>	Varies by program - basically open to those in need	
<i>Intake</i>	Phone	
<i>Hours</i>	Monday - Friday: 8:30 am - 4:30 pm (evening hours arranged only for Dental Clinic)	
<i>Fees</i>	Insurances, Medicaid & Sliding Scale	
<i>Area Served</i>	Western New York	

Program	Be A Friend Program	
<i>Other / Former ID</i>	Big Brother - Big Sister Program of Erie County	
<i>Address</i>	1300 Elmwood Avenue Buffalo NY 14222	
<i>Admin Contact</i>	Robert F. Moss, Executive Director	<i>Phone</i> 878-4337 Fax: 878-3070
<i>Apptmnt. Contact</i>	Kathleen McIntyre, Senior Case Worker	<i>Phone</i> 878-4337
<i>Services Provided</i>	<ul style="list-style-type: none"> • Program places carefully screened adult volunteers with children from broken and troubled homes. <p><i>e-mail address: baf@buffnet.net</i></p>	
<i>Eligibility</i>	Age 6-16 years of age in need of adult role model & resident of Buffalo area	
<i>Intake</i>	Phone 878-4337	
<i>Hours</i>	Monday - Friday: 9:00 am - 5:00 pm	
<i>Fees</i>	none	
<i>Area Served</i>	Buffalo, Amherst, Cheektowaga, Hamburg and Town of Tonawanda	

Program	Beacon Center	
<i>Other / Former ID</i>		
<i>Address</i>	2440 Sheridan Drive Tonawanda NY 14150	
<i>Admin Contact</i>	Jackie Nicastro, Director	<i>Phone</i> 831-1937 Fax: 831-8837
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 831-1937
<i>Services Provided</i>	<ul style="list-style-type: none"> • Program for women with substance abuse problems - involved in a domestically violent relationship. • Program for Chemically Dependent Prostitutes (male or female). • Evaluations & Assessments • Outpatient Alcoholism & Substance Abuse Services • Individual, Family & Group Counseling • Intensive Treatment Program • Specialized Women's Programs <p>Additional location: - Ellicott Square Building (853-0243)</p>	
<i>Eligibility</i>	All in need of services are welcome	
<i>Intake</i>	Phone for appointment or walk-in	
<i>Hours</i>	Monday - Friday: 9:00 am - 9:00 pm	
<i>Fees</i>	Insurances, Medicaid & Sliding Scale only after 2nd visit	
<i>Area Served</i>	Western New York	

Program	Benedict House of Western New York, Inc.	
<i>Other / Former ID</i>		
<i>Address</i>	2211 Main Street Buffalo NY 14214	
<i>Admin Contact</i>	Diane Bennett, Executive Director	<i>Phone</i> 834-4940 Fax: 834-7064
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 834-4940
<i>Services Provided</i>	<ul style="list-style-type: none"> • Center for persons with AIDS & their loved ones. • Housing • Counseling Services <p><i>Pregnant women are accepted</i> However. . . NOT accepting children</p>	
<i>Eligibility</i>	Person with AIDS - homeless or becoming homeless - must be 18 yrs or older	
<i>Intake</i>	Phone: Tiffany Primosch, Case Manager @ 834-4940	
<i>Hours</i>	24 Residential Facility	
<i>Fees</i>	Social Services Assistance & Sliding Scale	
<i>Area Served</i>	All of Western New York	

Program	Bob Lanier Center for Educational, Physical & Cultural Development	
<i>Other / Former ID</i>		
<i>Address</i>	157 Hempstead Avenue Buffalo NY 14215	
<i>Admin Contact</i>	Elaine T. Blyden, Executive Director	<i>Phone</i> 834-2052 Fax: 835-7726
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 834-2052
<i>Services Provided</i>	<ul style="list-style-type: none"> • Tutoring & Homework Assistance Program (emphasis on Math & English) • Individual & group counseling • Cultural activities • Organized sports & group activities • Linkages for youth & families to human service agencies <p>Additional Locations:</p> <ul style="list-style-type: none"> - Kensington High School (Mon.-Fri.: 4:00 pm - 7:00 pm) - School 11 (Grades K - 4th: 4 pm - 7 pm) 	
<i>Eligibility</i>	Children & teens in grades 2 through 12	
<i>Intake</i>	Apply at individual center or call 834-2052.	
<i>Hours</i>	Program Hrs: Mon. - Fri. 4:00 pm - 7:00 pm Office Hrs: M-F 8:00 am - 7:00 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Buffalo	

Program	Bornhava, The Specialized Early Childhood Center	
<i>Other / Former ID</i>		
<i>Address</i>	Specialized Early Childhood Center 25 Chateau Terrace Buffalo NY 14226	
<i>Admin Contact</i>	Barbara Jo Hard, Executive Director	<i>Phone</i> 839-1655 Fax: 839-1656
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 839-1655
<i>Services Provided</i>	<ul style="list-style-type: none"> • Preschool Program for Children with Developmental Disabilities (birth - 5 years) • Home and Center Based Infant Program (birth - 2 years) • Children Center Based Prog. - Children w/Developmental Disabilities (3 - 5 years) • Before & After School Program Respite • Service Coordination • Comprehensive Multidisciplinary Evaluations for Early Intervention • Comprehensive Multidisciplinary Evals. - Committee for Preschool Special Edctn. 	
<i>Eligibility</i>	Children (birth - 5 years) with measurable developmental disabilities	
<i>Intake</i>	No walk-ins. Phone for appointment and/or assessment	
<i>Hours</i>	Mon. - Fri. 9:00 am - 2:30 pm	
<i>Fees</i>	Sliding scale (Respite only) for those that qualify - others \$1.50 per hour.	
<i>Area Served</i>	Erie and Niagara Counties.	

Program	Brylin Hospitals, Inc.	
<i>Other / Former ID</i>		
<i>Address</i>	1263 Delaware Avenue Buffalo NY 14209	
<i>Admin Contact</i>	Eric Pleskow, CEO	<i>Phone</i> 886-8200 Fax: 885-4379
<i>Apptmnt. Contact</i>	Admissions	<i>Phone</i> 886-8200 x 2265 & 2266
<i>Services Provided</i>	<ul style="list-style-type: none"> • MICA Program • Family Treatment Program • Adult & Adolescent Services • Substance Abuse Diagnosis & Evaluations • Free Home Screenings • Alcoholism Treatment & Detoxification (inpatient & outpatient services) • Primary Psychiatric - Secondary Substance Abuse Addiction Program • Women's Outpatient Chemical Dependency Program • Adolescent Programs (Acute Psychiatric Inpatient) (Substance Abuse Outpatient) <p><i>Pregnant women accepted</i></p>	
<i>Eligibility</i>	Open to those in need of services	
<i>Intake</i>	Self referral by phone, Dr. referral or intake through affiliated physician	
<i>Hours</i>	24 hours	
<i>Fees</i>	Most Ins., Sliding Fee (for Mcd. under 21/over 65, or for subs abuse trtmnt)	
<i>Area Served</i>	Western New York	

Program	Buffalo Access Center	
<i>Other / Former ID</i>		
<i>Address</i>	290 Main St. Room 425 Buffalo NY 14202	
<i>Admin Contact</i>	James Ervolino, Director	<i>Phone</i> 851-3763 Fax: 851-3766
<i>Apptmnt. Contact</i>	Staff/ Shannon Young , Case Mgr.	<i>Phone</i> 851-3763
<i>Services Provided</i>	<ul style="list-style-type: none"> • Testing, Career Counsel + Job Search Assist • Day care (Mon.-Fri. 6:30am-Midnight) • Skills Training (basic& occup.) • Young Parent Program • GED Prog. <p style="text-align: center;">Affiliated Agencies:</p> <ul style="list-style-type: none"> • Buffalo Public Schools • Erie Ct. BOCES • Erie Co. Dept. of Soc. Svcs. • NY State Dept. of Labor • Clarkson Center • Everywoman Opportunity Ctr. • UB Educational Opportunity Ctr. • Erie Community College • NY State Vocational & Educational Services for the Disabled <p><i>Buffalo AccessCenter is an Alternative EductionCenter providing services to those 16yrs & older if student has finished school year in which he or she turned 16.</i></p>	
<i>Eligibility</i>	Varies	
<i>Intake</i>	Phone	
<i>Hours</i>	Mon.- Fri. 8:00 am- 4:00 pm	
<i>Fees</i>	none	
<i>Area Served</i>	Erie County	

Program	Buffalo Adolescent Pregnancy Prevention Services (BAPPS)	
<i>Other / Former ID</i>		
<i>Address</i>	1225 Main Street Buffalo NY 14209	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	Ellen Trautman, Program Director Staff	<i>Phone</i> 885-1455 Fax: 885-1470 <i>Phone</i> 885-1455
<i>Services Provided</i>	<ul style="list-style-type: none"> • Teen oriented Programs & Services • FACES Program • Baby Think-it-Over Dolls • Counseling & Referrals • Educational Outreach • Case management • Parenting workshops • Housing assistance • Parent Support Groups & Employment Opportunities <p><i>Various participating BAPPS agencies -- call 885-1455 for location of nearest site.</i></p>	
<i>Eligibility</i>	Resident of Buffalo 10-21 years old	
<i>Intake</i>	Phone only	
<i>Hours</i>	Mon. - Fri. 8:30 am - 4:30 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Buffalo	

Program	Buffalo (City) Division of Substance Abuse Services	
<i>Other / Former ID</i>		
<i>Address</i>	Buffalo City Hall Buffalo NY 14202	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	Jesse J. Carmichael, Asst. Deputy Commissioner Staff	<i>Phone</i> 851-4016 Fax: 851-5042 <i>Phone</i> 851-4280
<i>Services Provided</i>	<ul style="list-style-type: none"> • Drug and Substance Abuse Counseling • Crisis Intervention • Individual, group, family, and vocational counseling <p><i>Pregnant women accepted</i></p> <p>Additional Sites:</p> <ul style="list-style-type: none"> - Elmwood Counseling Clinic: 656 Elmwood Ave. (886-3982) - Central Park Plaza (834-3272) - Genesee Moselle Clinic: 1532 Genesee St. (891-8334) 	
<i>Eligibility</i>	Drug abusers in need of services age 13 and over (8 - 13 years need parental consent)	
<i>Intake</i>	Referred, self-apply, walk-ins, or phone	
<i>Hours</i>	Mon.-Fri: 8:30 am - 4:30 pm (evening hours are planned)	
<i>Fees</i>	Most insurance. Sliding scale.	
<i>Area Served</i>	Primary the City of Buffalo	

Program	Buffalo (City) Fair Housing	
<i>Other / Former ID</i>	Fair Housing	
<i>Address</i>	218 City Hall Buffalo NY 14202	
<i>Admin Contact</i>	Frank Perez, Fair Housing Officer	<i>Phone</i> 851-4212 Fax 851-4018
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 851-4212
<i>Services Provided</i>	<ul style="list-style-type: none"> • Tenants and landlords rights • Information on discrimination • Implementation of the city's Fair Housing Laws 	
<i>Eligibility</i>	City of Buffalo resident	
<i>Intake</i>	Self-apply by phone, writing, or walk-in	
<i>Hours</i>	Mon. - Fri. 8:30 am - 4:30 pm (Summer hours. July-August 8:30am - 4:00pm)	
<i>Fees</i>	None	
<i>Area Served</i>	City of Buffalo	

Program	Buffalo (City) - Municipal Housing Authority (BMHA)	
<i>Other / Former ID</i>	Housing Authority	
<i>Address</i>	300 Perry Street (Main Office) Buffalo NY 14202	
<i>Admin Contact</i>	Sharon M. West, Executive Director	<i>Phone</i> 855-6711 Fax: 881-2343
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 855-6711
<i>Services Provided</i>	<ul style="list-style-type: none"> • Public housing. • Alcohol and Substance Abuse Prevention and Education- must be a resident. • Health Education. • Family Support Services to promote Resident Self-sufficiency. <p>27 Sites in the City of Buffalo: - call 855-6774 for information & the closest location.</p>	
<i>Eligibility</i>	Low-income, handicapped, or disabled	
<i>Intake</i>	Phone for information or walk-in	
<i>Hours</i>	Mon. - Fri. 8:30 am - 4:30 pm	
<i>Fees</i>	No application fee. Rent based on income.	
<i>Area Served</i>	City of Buffalo.	

Program	Buffalo Federation of Neighborhood Centers, Inc.	
<i>Other / Former ID</i>		
<i>Address</i>	76 Orange Street or 97 Lemon Street Buffalo N.Y. 14204	
<i>Admin Contact</i>	Jan Peters, Executive Director	<i>Phone</i> 856-0363 Fax: 856-1432
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> see below
<i>Services Provided</i>	<ul style="list-style-type: none"> • Neighborhood House Association (856-0363) • Westminster Community House (852-5065) • Fruitbelt Towers (881-1196) • Moot Senior Citizens Center (882-4637) • 775 Main Street, Suite 319 (853-0600) • New Options ICM (884-2903) • Youth Advocacy Program (853-0600) • After School Program (856-0363) • Developmentally Disabled Services (856-0363) 	
<i>Eligibility</i>	Depends on program	
<i>Intake</i>	Self apply by phone, or referred	
<i>Hours</i>	Vary per program contact individual site	
<i>Fees</i>	Varies; most are free	
<i>Area Served</i>	Primarily Erie County	

Program	Buffalo Hearing and Speech Center	
<i>Other / Former ID</i>		
<i>Address</i>	50 East North Street Buffalo NY 14203	
<i>Admin Contact</i>	Janet Maher, Executive Director	<i>Phone</i> 885-8318 Fax: 885-4229
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 885-8318
<i>Services Provided</i>	<ul style="list-style-type: none"> • Early Childhood Program (only for speech, language, and hearing impaired children.) • Audiometric Evaluations • Audiology Services • Speech-language pathology diagnostic and treatment services <p>Other location: 420 Evan Street - Williamsville 14221 Phone: 505-2000 - Fax: 505-2002</p>	
<i>Eligibility</i>	Open to those in need of services	
<i>Intake</i>	Self apply by phone or referred	
<i>Hours</i>	Mon. - Fri.: 8 am - 6 pm	
<i>Fees</i>	Insurance, Sliding fee scale, or Medicaid	
<i>Area Served</i>	Western New York	

Program	Buffalo Prenatal-Perinatal Network	
<i>Other / Former ID</i>		
<i>Address</i>	625 Delaware Avenue Suite 410 Buffalo NY 14202	
<i>Admin Contact</i>	Constance Schweitzer, Executive Director	<i>Phone</i> 884-6711 Fax: 884-0513
<i>Apptmnt. Contact</i>	Staff - Millie Hall, Network Coordinator ext 207	<i>Phone</i> 884-6711
<i>Services Provided</i>	<ul style="list-style-type: none"> • Community Health Workers Program • Lead-Safe Interim Housing Program • Community Action for Prenatal Care (CAPC) • Buffalo Home Visiting Program <p><i>For more detailed program information, please refer to individual entries for the selections above.</i></p>	
<i>Eligibility</i>	Based on service needed	
<i>Intake</i>	By phone or through referral.	
<i>Hours</i>	Mon.- Fri. 8:30 am - 4:30 pm (Administration)	
<i>Fees</i>	None	
<i>Area Served</i>	City of Buffalo	

Program	Buffalo Prenatal-Perinatal Network - Community Action for Prenatal Care	
<i>Other / Former ID</i>	CAPC	
<i>Address</i>	625 Delaware Avenue - Suite 410 Buffalo N.Y. 14202	
<i>Admin Contact</i>	Ida Parker, Program Manager	<i>Phone</i> 884-6711 ext. 204
<i>Apptmnt. Contact</i>	Staff @ ext 212 or toll-free @ 1-800-439-4055	<i>Phone</i> Fax: 882-1046
<i>Services Provided</i>	<p>Community collaboration project designed to create a system of care for the very highest risk pregnant women in Buffalo.</p> <ul style="list-style-type: none"> • Street and neighborhood outreach • Provider education • Community collaboration • Navigation/enhanced outreach services for eligible women <p><i>Priority given to pregnant women who are substance users, homeless, adolescent or refugee immigrant.</i></p>	
<i>Eligibility</i>	must live or "hang out" in target zip codes & be at risk of receiving late or no prenatal care.	
<i>Intake</i>	Telephone	
<i>Hours</i>	Monday - Friday: 8:30 am - 4:30 pm (24 hr. hotline available)	
<i>Fees</i>	Free	
<i>Area Served</i>	target zip codes: 14201, 14204, 14208, 14211, 14212, 14213, 14214, 14215	

Program	Buffalo Prenatal-Perinatal Network - Community Health Workers Program	
<i>Other / Former ID</i>	CHWP	
<i>Address</i>	625 Delaware Avenue Suite 400 Buffalo N.Y. 14202	
<i>Admin Contact</i>	Marixsa Sanchez, Program Manager	<i>Phone</i> 884-6711 Fax: 885-5248
<i>Apptmnt. Contact</i>	Senior CHW - Lynique Murray	<i>Phone</i> 884-6711 ext. 219
<i>Services Provided</i>	Community Health Workers help pregnant women & babies get the health care & other services they need to stay healthy by: <ul style="list-style-type: none"> • Visiting you in your home. • Teaching you how to care for yourself when you are pregnant. • Helping you and your baby receive consistent medical check-ups. • Assist you in obtaining other services such as: WIC, Medicaid and PCAP <i>Spanish-English bilingual staff members are provided as needed.</i>	
<i>Eligibility</i>	Pregnant or parenting a young child(ren) and in need of services	
<i>Intake</i>	By phone or referred	
<i>Hours</i>	Monday - Friday: 8:30 am - 4:30 pm	
<i>Fees</i>	Free	
<i>Area Served</i>	Primarily Buffalo - many areas of Erie and Niagara Counties	

Program	Buffalo Prenatal-Perinatal Network - Home Visiting Program	
<i>Other / Former ID</i>	Buffalo Home Visiting Program	
<i>Address</i>	625 Delaware Avenue - Suite 412 Buffalo N.Y. 14202	
<i>Admin Contact</i>	Ann Marie Correa, Program Manager	<i>Phone</i> 884-6711 ext. 240
<i>Apptmnt. Contact</i>	Assessment Workers	<i>Phone</i> 884-6711 Fax: 884-7734
<i>Services Provided</i>	Family Support Workers (FSW) can: <ol style="list-style-type: none"> 1. Ensure that the families basic need are met. 2. Provide families with weekly home visits by home educators (FSW). 3. Promote positive parent child interactions. 4. Enhance healthy childhood growth & development. 5. Strengthen the family support system. 6. Empower and educate families to enable self advocacy. <i>Family Support Workers can also help with housing problems, finding health care and other services, speak Spanish and English and provide outreach referrals.</i>	
<i>Eligibility</i>	Must be pregnant, or have a newborn up to 3 months old, at the time of intake.	
<i>Intake</i>	By phone or referral	
<i>Hours</i>	Monday - Friday: 8:30 am - 4:30 pm.	
<i>Fees</i>	All services are free	
<i>Area Served</i>	East Side, West Side & Upper West Side of Buffalo	

Program	Buffalo Prenatal-Perinatal Network - Lead Safe Interim Housing Program	
<i>Other / Former ID</i>	Lead Safe House	
<i>Address</i>	625 Delaware Avenue - Suite 400 Buffalo N.Y. 14202	
<i>Admin Contact</i>	Lisa Thomas, Program Manager	<i>Phone</i> 884-6711 Fax: 885-5248
<i>Apptmnt. Contact</i>	Case Managers	<i>Phone</i> 884-6711 ext. 225 & 227
<i>Services Provided</i>	<p>The Lead Safe Housing Program's goals are to:</p> <ul style="list-style-type: none"> • Provide 45 days of Lead Safe Housing for children with lead poisoning and their families, while lead is being removed from their home. • Help clients find affordable permanent Lead Safe Housing. • Provide education about lead testing, the effects of lead has on children and how to prevent lead poisoning. • Offer support groups to parents of lead poisoned children. • In order to be eligible for services, the home must be inspected for lead hazards by the ECDOH and have a child with lead level of 20 or higher. 	
<i>Eligibility</i>	Child with lead poisoning & their families in need of Lead Safe Housing (see above)	
<i>Intake</i>	By phone or referral	
<i>Hours</i>	Monday - Friday: 8:30 am - 4:30 pm.	
<i>Fees</i>	Free	
<i>Area Served</i>	Primarily Buffalo - Erie County	

Program	Buffalo Urban League	
<i>Other / Former ID</i>		
<i>Address</i>	15 East Genesee Street Buffalo NY 14203	
<i>Admin Contact</i>	Brenda McDuffie, President	<i>Phone</i> 854-7625 Fax: 854-8960
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 854-7625
<i>Services Provided</i>	<ul style="list-style-type: none"> • Housing assistance • Youth Education & Job Placement Program including Literacy, Basic Skills and High School Prep • Welfare to Work Program • Principals Alphabet Literacy Scheme (PALS) • Scholarship Programs • Community Alliance Minority Adoption Program (CMAP) • Seniors in Community Service Program <p>Call 854-7625 for listing of closest locations and programs</p>	
<i>Eligibility</i>	Call for details	
<i>Intake</i>	Phone, walk-in	
<i>Hours</i>	Mon.- Fri. 8:30 am - 4:30 pm	
<i>Fees</i>	No fee for eligible clients call for details	
<i>Area Served</i>	Erie County	

Program	Canaan House	
<i>Other / Former ID Address</i>	1140 Walden Avenue (Mail: P.O. Box 2661 Buffalo 14241) Cheektowaga NY 14225	
<i>Admin Contact Apptmnt. Contact</i>	Rev. Shirley Trail, Director Staff	<i>Phone</i> 892-1563 Fax: 892-1563 <i>Phone</i> 892-1563 - 24hr ans. srvc
<i>Services Provided</i>	<ul style="list-style-type: none"> • 6 Month Residential program for addicted women • Referral Services • Resident Services • GED Classes • Computer Literacy Training • Parenting Classes • Networking 	
<i>Eligibility Intake Hours</i>	Must be referred by Human, Social, Legal Services Provider Phone for information must have referral for application to be mailed 24 hour	
<i>Fees</i>	Rent (approx. \$500.00 a month) usually paid by Welfare	
<i>Area Served</i>	Erie County ONLY	

Program	Cantalician Center for Learning	
<i>Other / Former ID Address</i>	3233 Main Street Buffalo NY 14214	
<i>Admin Contact Apptmnt. Contact</i>	Sister Mary Patricia Tomasek, CSSF Exec. Director Staff	<i>Phone</i> 833-5353 Fax: 833-0108 <i>Phone</i> 833-5353
<i>Services Provided</i>	<ul style="list-style-type: none"> • Shelter Workshop • Preschool & School Age programs & education for youths with disabilities • Parenting program for developmentally delayed young parents • School (ages 5-21 yrs) <p><i>Bilingual Program</i></p>	
<i>Eligibility Intake Hours</i>	Autistic, multi-handicapped and mental retardation ages 0-21 Referred by schools, Social Services, Dr. or parent Mon.- Fri. 8:00 am- 2:00 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Erie and Niagara Counties	

Program	Cantalcian Center for Learning (North)	
<i>Other / Former ID</i>		
<i>Address</i>	1360 Eggert Road Amherst NY 14226	
<i>Admin Contact</i>	Susan Nealon, Director	<i>Phone</i> 835-0417 Fax: 835-2648
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 835-0417
<i>Services Provided</i>	<ul style="list-style-type: none"> • Preschool only. • Programs: blind-visually impaired, autistic, multiple handicap & mentally retarded • Specialized family programs • Programs for infants, toddlers, and preschoolers with disabilities • Mom's Day - (All other Teen programs are gone) call 835-0417 • Home Based Program <p><i>NOTE: "Teen Programs are at Main Street (833-5353)</i></p>	
<i>Eligibility</i>	Preschoolers with disabilities	
<i>Intake</i>	Referred by schools, social services, courts, doctors, and/or parents	
<i>Hours</i>	Mon.- Fri. 7:30 am - 2:00 pm	
<i>Fees</i>	None	
<i>Area Served</i>	WNY	

Program	Catholic Charities - Central Intake	
<i>Other / Former ID</i>		
<i>Address</i>	525 Washington Street Buffalo NY 14203	
<i>Admin Contact</i>	Kathryn Heavey, Supervisor	<i>Phone</i> 856-4494 Fax: 855-1312
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 856-4494
<i>Services Provided</i>	<ul style="list-style-type: none"> • Information, Referrals & Advocacy • Assess, Evaluate & Provide Emergency Financial Assistance 	
<i>Eligibility</i>	Department of Social Services client must have referral, all others are assessed	
<i>Intake</i>	Self-apply by phone, writing, walk-in.	
<i>Hours</i>	Mon.- Fri. 8:45 am - 4:45 pm	
<i>Fees</i>	Sliding Scale	
<i>Area Served</i>	Erie County	

Program	Catholic Charities of Buffalo - Mental Health Clinic	
<i>Other / Former ID</i>	Catholic Charities of Buffalo - Clinical Services	
<i>Address</i>	76 West Humboldt Parkway Buffalo NY 14214	
<i>Admin Contact</i>	Brian O'Herron, Supervisor	<i>Phone</i> 835-9745 Fax: 835-6785
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 835-9745
<i>Services Provided</i>	<ul style="list-style-type: none"> • Substance Abuse Counseling and Prevention • Mental Health Counseling <p><i>Pregnant Women Accepted</i></p>	
<i>Eligibility</i>	Open	
<i>Intake</i>	Self-apply by phone.	
<i>Hours</i>	Mon. - Fri. 8:45 am - 4:45pm . . . <i>Evenings: Mon., Tue., & Thu. until 9 pm</i> <i>Summer: Mon - Fri: 8 am - 4 pm</i>	
<i>Fees</i>	Sliding Scale	
<i>Area Served</i>	Erie County	

Program	Catholic Charities of Buffalo - Niagara County Office	
<i>Other / Former ID</i>		
<i>Address</i>	345 Third Street Niagara Falls NY 14303	
<i>Admin Contact</i>	Kathleen Hall, Niagara County Director	<i>Phone</i> 282-2351 Fax: 282-7015
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 282-2351
<i>Services Provided</i>	<ul style="list-style-type: none"> • Counseling: individual, marital, and family • Adoption and foster care placements • Emergency assistance - food and shelter • Support groups for pregnant teens and young mothers • WIC Program - See entry entitled: WIC Program - Catholic Charities <p>Satellite locations:</p> <ul style="list-style-type: none"> - North Tonawanda: 74 Webster Street (692-1440) - Lockport: 39 East Avenue (433-0246) 	
<i>Eligibility</i>	Open to all	
<i>Intake</i>	Phone (appointment only)	
<i>Hours</i>	Mon.- Fri. 8:45 am - 4:45 pm (no evening hours)	
<i>Fees</i>	Sliding Scale	
<i>Area Served</i>	Niagara County	

Program	Catholic Charities of Buffalo - Young Parents Program	
<i>Other / Former ID</i>		
<i>Address</i>	525 Washington Street Buffalo NY 14203	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	Gail Sunshine-May, Program Supervisor Staff	<i>Phone</i> 856-4494 Fax: 856-2005 <i>Phone</i> 856-4494
<i>Services Provided</i>	<ul style="list-style-type: none"> • Prenatal and Parenting Classes (for parenting classes ask for Aimee Neri) • Short term counseling • Home visits • Referrals to other resources • Transportation money available 	
<i>Eligibility</i>	Pregnant or parenting women and fathers	
<i>Intake</i>	Phone	
<i>Hours</i>	Mon.- Fri. 8:45 am - 4:45 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Western New York, primarily Erie County	

Program	Center for Handicapped Children	
<i>Other / Former ID</i>	CHC	
<i>Address</i>	1 Nagel Drive Cheektowaga NY 14225	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	Timothy Sember, Director of Services Staff	<i>Phone</i> 204-0355 Fax: 204-0354 <i>Phone</i> 204-0355
<i>Services Provided</i>	<ul style="list-style-type: none"> • Educational, therapeutic and family services for children with multiple disabilities • Occupational, physical and speech therapy • Nursing services • Family resource program • Alternative communications systems • Adapted computer education program 	
<i>Eligibility</i>	Orthopedic disability or developmental delay in two or more areas	
<i>Intake</i>	Phone for assessment/information	
<i>Hours</i>	Office (Mon.- Fri. 8:30 am - 4:00 pm) School (Mon.- Fri. 9:00 am- 2:30 pm)	
<i>Fees</i>	None	
<i>Area Served</i>	Western New York	

Program	Child Advocacy Center	
<i>Other / Former ID</i> <i>Address</i>	556 Franklin Street Buffalo NY 14202	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	Ed Suk, Director Staff	<i>Phone</i> 886-5437 Fax 886-5888 <i>Phone</i> 886-KIDS (886-5437)
<i>Services Provided</i>	Multidisciplinary program providing support and protection for sexually abused children and their families in a "child-friendly" environment. <ul style="list-style-type: none"> • Child & family interviews • Mental Health Services • Medical services • Pre & Post Placement Medical Exams-(on children entering Erie Co.. Foster Care) • Family support • Case management • Victim advocacy • Investigation Services & Prosecution • Public Educatioun 	
<i>Eligibility</i> <i>Intake</i> <i>Hours</i>	Infants through 18 years, in need of services referred by police, social workers & doctors Mon: 8 am - 6 pm; Tue. 8 am - 8 pm; Wed. 8 am - 5 pm; Thu. 8 am - 4:30 pm; Fri. 8 am - 4 pm	
<i>Fees</i>	Sliding scale, Insurance, Medicaid	
<i>Area Served</i>	Erie County	

Program	Child and Adolescent Treatment Services	
<i>Other / Former ID</i> <i>Address</i>	Child and Adolescent Psychiatric Clinic 3350 Main Street Buffalo NY 14214	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	Bonnie Glazer, Executive Director Intake Program	<i>Phone</i> 835-4011 Fax: 835-0253 <i>Phone</i> 835-7807
<i>Services Provided</i>	<ul style="list-style-type: none"> • Individual, Group & Family Psychotherapy <p>Satellite Offices in:</p> <ul style="list-style-type: none"> - Buffalo @ 1437 Main Street (881-2405) - Buffalo @ 556 Franklin (886-5437) - West Side @ 430 Niagara (853-1335) - Hamburg @ 46 Main Street (646-4991) - Lancaster @ 11 West Main Street (681-6611) 	
<i>Eligibility</i> <i>Intake</i> <i>Hours</i>	Resident of Erie County up to 18 years of age Apply by calling Intake Program @ 834-7807 Mon. - Wed.: 8:00 am - 8:00 pm; Th.: 8:00 am - 4:00 pm Fri.: closed for treatment (Intake only) 8:00 am - 4:30 pm	
<i>Fees</i>	Third-Party Insurances. Medicaid & Sliding Scale	
<i>Area Served</i>	Erie County	

Program	Child and Family Services - Administration	
<i>Other / Former ID</i>		
<i>Address</i>	330 Delaware Avenue Buffalo NY 14202	
<i>Admin Contact</i>	Eugene Meeks, President/CEO	<i>Phone</i> 842-2750 Fax: 842-0668
<i>Apptmnt. Contact</i>	Intake worker	<i>Phone</i> 842-2750
<i>Services Provided</i>	<ul style="list-style-type: none"> • Counseling (individual, couple, parent-child, family group) • Domestic Violence Treatment Program • Parenting Groups • Teenage Pregnancy Services (prevention/referrals) • Family Mental Health Unit • Information and Referrals <p>Call 842-2750 to speak to an intake worker who will review needs and refer to closest location.</p>	
<i>Eligibility</i>	Persons in need of services.	
<i>Intake</i>	Phone, referral, walk-in	
<i>Hours</i>	Mon.- Fri.: 9:00 am - 5:00 pm <i>Evening appointments available</i>	
<i>Fees</i>	Sliding fee scale, Insurance & Medicaid	
<i>Area Served</i>	Erie County	

Program	Child and Family Services - Children's Services Department	
<i>Other / Former ID</i>		
<i>Address</i>	Children's Services Department (of Child and Family Services) 844 Delaware Avenue Buffalo NY 14209	
<i>Admin Contact</i>	Kevin Burke, Director	<i>Phone</i> 882-0555 Fax: 882-1451
<i>Apptmnt. Contact</i>	Intake Worker	<i>Phone</i> 882-0555
<i>Services Provided</i>	<ul style="list-style-type: none"> • Foster Care (child placement, and certification of foster homes) • Adoption (infant and special needs) • Problem Pregnancy Services • Therapeutic Foster Care Services • Family based Treatment Programs 	
<i>Eligibility</i>	Erie County resident	
<i>Intake</i>	Apply by phone, referral	
<i>Hours</i>	Mon.- Fri.: 9:00 am - 5:00 pm & Evenings by appointment	
<i>Fees</i>	None	
<i>Area Served</i>	Erie County	

Program	Child and Family Services - Mary Talbert Clinic	
<i>Other / Former ID Address</i>	Friendship House of Western New York 923 Main Street Buffalo NY 14203	
<i>Admin Contact Apptmnt. Contact</i>	Dr. Msuku Staff	<i>Phone</i> 881-2591 Fax: 881-0652 <i>Phone</i> 881-2591
<i>Services Provided</i>	Mental Health Counseling (ages 3-18)	
<i>Eligibility Intake Hours</i>	open to all in need - ages 3-18 Phone or referred Monday - Friday 8:30 AM - 4:30 PM	
<i>Fees</i>	Insurances, Medicaid & Sliding scale	
<i>Area Served</i>	Western New York	

Program	Child and Family Services - Reach Out Program (Perry Street)	
<i>Other / Former ID Address</i>	Reach Out Program - Perry Street 344 Perry Street Buffalo NY 14204	
<i>Admin Contact Apptmnt. Contact</i>	Kathy Evans-Brown, Director Staff	<i>Phone</i> 852-7396 Fax: 852-0476 <i>Phone</i> 852-7396
<i>Services Provided</i>	<ul style="list-style-type: none"> • Emergency Food Pantry (referrals only) • Van transportation (for disabled and/or elderly) • Counseling • Clothing (in intervals) 	
<i>Eligibility Intake Hours</i>	Open Apply by phone, walk-in. (Referral for emergency food pantry) Mon.- Fri. 9:00 am - 5:00 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Buffalo's East Side	

Program	Child Care Coalition of the Niagara Frontier, Inc.	
<i>Other / Former ID</i>		
<i>Address</i>	2635 Delaware Avenue Buffalo NY 14216	
<i>Admin Contact</i>	Valerie Cooley, Executive Director	<i>Phone</i> 877-6666 Fax: 877-6205
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 877-6666
<i>Services Provided</i>	<ul style="list-style-type: none"> • Child Care Resource & Referrals • Educational Programs (childcare providers & those wanting to become provider) • Food Program (food assistance to childcare providers to meet nutritional needs) • Mobile Toy Lending Library (part of-Early Intervention Program-free to members) • Child Care Provider Grants (for cots, mats, & cribs) 	
<i>Eligibility</i>	Open to those in need	
<i>Intake</i>	Phone for appointment & information preferred	
<i>Hours</i>	Mon.- Fri. 8:00 am - 5:00 pm	
<i>Fees</i>	\$30 Individual Membership & Fee schedule depending on workshop	
<i>Area Served</i>	Erie County	

Program	Citizens Community Development Corporation	
<i>Other / Former ID</i>	Community Development	
<i>Address</i>	134 William Street Buffalo NY 14204	
<i>Admin Contact</i>	Marie Brown, Program Coordinator	<i>Phone</i> 852-2324
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 852-2324
<i>Services Provided</i>	<ul style="list-style-type: none"> • Information & Referrals • IT13 Tax Forms (rent rebate) • Income Tax - State & Federal • Community Food Pantry (Tuesday's & Wednesday's between 10:00 am - 2:00 pm) • Crime Victim's Program • Surplus Food Program (once monthly) 	
<i>Eligibility</i>	Resident of Ellicott District in need	
<i>Intake</i>	Walk-ins and referrals	
<i>Hours</i>	Monday - Friday 8:30 am - 4:30 pm; all other services except food panty not available on Wednesday.	
<i>Fees</i>	None	
<i>Area Served</i>	Ellicott District	

Program	City Mission	
<i>Other / Former ID</i>		
<i>Address</i>	100 East Tupper Street Buffalo NY 14203	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	Thomas McLaughlin, Director Staff	<i>Phone</i> 854-8181 Fax: 854-7334 <i>Phone</i> 854-8181
<i>Services Provided</i>	<ul style="list-style-type: none"> • Nursing Services • Clothing and Household Items • Educational Opportunities • Emergency Shelter (for men, women, and women with children) • Three free meals per day 	
<i>Eligibility</i>	Those in need based on assessment	
<i>Intake</i>	Walk-in or referral	
<i>Hours</i>	Office hours 8:00 am - 4:30 pm (24 hour shelter)	
<i>Fees</i>	None	
<i>Area Served</i>	Western New York	

Program	Community Action Organization of Erie County, Inc.	
<i>Other / Former ID</i>	CAO	
<i>Address</i>	70 Harvard Place Buffalo NY 14209	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	L. Nathan Hare, Executive Director Staff	<i>Phone</i> 881-5150 Fax: 881-2927 <i>Phone</i> 881-5150
<i>Services Provided</i>	<ul style="list-style-type: none"> • Food Program - Housing Assistance • Child Care - Family Day Care • Nutrition: advocacy, food pantry (pantry Tues., Thurs., & Fri. from 10-2) • Head Start Program • Adult Education Classes • Administration of Youth Development • Employment, Education, Counseling & Tutoring (ages 14 - 25) <p><i>Referrals also given from our several centers located throughout Erie Country. Call 881-5150 for information.</i></p>	
<i>Eligibility</i>	Referral for food pantry. Must meet income guidelines.	
<i>Intake</i>	Referrals, phone for information. Walk-in.	
<i>Hours</i>	Mon.- Fri. 9:00 am - 5:00 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Erie County	

Program	Community Action Organization of Erie County, Inc. - DART	
<i>Other / Former ID</i>	DART - Drug Abuse Research and Treatment	
<i>Address</i>	1237 Main Street Buffalo NY 14209	
<i>Admin Contact</i>	Kenneth Boffert, Director	<i>Phone</i> 884-9101 Fax: 884-7703
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 884-9101
<i>Services Provided</i>	<ul style="list-style-type: none"> • Rehabilitation Service (counseling) to drug/opiate dependent clients • Group & Individual Counseling • Methadone & Medical Treatment <p><i>Currently a Primary Care Physician(PCP) with "Gold Choice"</i></p>	
<i>Eligibility</i>	Must have one year history of addiction. Mainly opiate addiction.	
<i>Intake</i>	Self-apply: walk-in and referrals.	
<i>Hours</i>	Mon. - Fri.: 7 am - 4 pm (Sat & Sun: 7 am-12 pm) Methadone Dispensed (Mon. thru Fri.) 7:30 am - 12 pm	
<i>Fees</i>	Sliding Scale	
<i>Area Served</i>	Erie County	

Program	Community Action Organization of Erie County, Inc. - Early Head Start	
<i>Other / Former ID</i>	CAO Early Head Start	
<i>Address</i>	2422 Delaware Avenue Buffalo NY 14216	
<i>Admin Contact</i>	Jacquelyn J. Jones	<i>Phone</i> 871-1873 Fax: 871-1875
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 871-1873
<i>Services Provided</i>	<ul style="list-style-type: none"> • Support group for fathers • Services for pregnant teens • Child care for adolescent parent's children • Comprehensive child development and family support services • Family Day Care for adolescent parent's children 	
<i>Eligibility</i>	Must meet income requirements. Children 0-3 years and their parent(s) up to 21 years of	
<i>Intake</i>	Phone or walk-in.	
<i>Hours</i>	Monday - Friday: 8:00 am - 4:30 pm	
<i>Fees</i>	None	
<i>Area Served</i>	City of Buffalo residents	

Program	Community Action Organization of Erie County, Inc. - Ellicott Center	
<i>Other / Former ID</i>	Ellicott Neighborhood Service Center - CAO	
<i>Address</i>	608 William Street Buffalo NY 14206	
<i>Admin Contact</i>	Claira McCoy, Center Manager	<i>Phone</i> 856-8866
<i>Apptmnt. Contact</i>	Staff - Linda Jones	<i>Phone</i> 856-8866
<i>Services Provided</i>	<ul style="list-style-type: none"> • Referrals (to services nearest the client) • Youth After School Study Program • Counseling • GED Classes • AA Program • AIM Program • Tax-filing Assistant (State and Federal) • Family Case Management 	
<i>Eligibility</i>	Varies with the service provided. Documents may be required.	
<i>Intake</i>	Phone or walk-ins.	
<i>Hours</i>	Mon.- Fri. 9:00 am - 5:00 pm	
<i>Fees</i>	None	
<i>Area Served</i>	East of Main St. - So. of Cherry St. to City Line & East to County Line	

Program	Community Action Organization of Erie County, Inc. - Head Start	
<i>Other / Former ID</i>	Head Start Program - CAO	
<i>Address</i>	70 Harvard Place Buffalo NY 14209	
<i>Admin Contact</i>	Ellen O' Callaghan - Sheldon	<i>Phone</i> 881-5150 ext. 316
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 881-5150 ext. 316
<i>Services Provided</i>	<ul style="list-style-type: none"> • Head Start is a child development program designed to serve educational, nutritional, and special needs of income eligible preschool children 3-4 years. • Program also available for children with disabilities. 	
<i>Eligibility</i>	Free - Must meet income guidelines.	
<i>Intake</i>	Contact CAO for referral to Center in caller's area	
<i>Hours</i>	Office 8:30 am - 5:00 pm	
<i>Fees</i>	Free. Must meet income guidelines.	
<i>Area Served</i>	Erie County - based on Client's Residence.	

Program	Community Action Organization of Erie County, Inc. - Homeless Prevention	
<i>Other / Former ID</i>	Homeless Prevention Program	
<i>Address</i>	70 Harvard Place Buffalo NY 14209	
<i>Admin Contact</i>	Carole Monaco - Director of New Venture Housing	<i>Phone</i> 881-5150 ext. 406
<i>Apptmnt. Contact</i>	Jeannette Priester, Case Manager	<i>Phone</i> 881-5150
<i>Services Provided</i>	<ul style="list-style-type: none"> • First Time Home Buyers Program (low-moderate income) • Relocation Housing Assistance Program • Federal Disaster Program (housing assistance) • Homeless Clients Assistance (with rental assistance, information and referrals) • Application Assistance & Intervention • Priority Families (those with children and mentally handicapped are priorities) 	
<i>Eligibility</i>	Homeless or facing court eviction	
<i>Intake</i>	Phone 881-5150 ext. 359 for appointment, information, assessment of needs	
<i>Hours</i>	Mon.- Fri. 9:00 am - 6:00 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Erie County	

Program	Community Action Organization of Erie County, Inc. - Masten Neighborhood	
<i>Other / Former ID</i>	Masten Neighborhood Service Department - CAO	
<i>Address</i>	118 East Utica Buffalo NY 14209	
<i>Admin Contact</i>	James L. Jackson, Senior Advocate	<i>Phone</i> 882-2272
<i>Apptmnt. Contact</i>		<i>Phone</i>
<i>Services Provided</i>	<ul style="list-style-type: none"> • JUSENDO (Jr./Sr. Drop out Program) • Block Club Coalition • IT 214 (income tax preparation) 	
<i>Eligibility</i>	Resident of Erie County	
<i>Intake</i>	No appointment needed, call or walk-in.	
<i>Hours</i>	Mon.- Fri. 9:00 am- 5:00 pm	
<i>Fees</i>	None	
<i>Area Served</i>	East of Main Street: County Line-North, County Line- East, Best Street -South	

Program	Community Health Center of Buffalo	
<i>Other / Former ID Address</i>	462 Grider St. Buffalo NY	
<i>Admin Contact Apptmnt. Contact</i>	CEO Sandra DiPasquale, DrPH, FACHE, CEO Staff	<i>Phone</i> 898-5335 <i>Phone</i> 898-4449 Fax: 898-5443
<i>Services Provided</i>	<ul style="list-style-type: none"> • Family General Medical Care Services • Comprehensive Physical Examinations for FAA/INS • Dental Services • Pediatric Services • Immunizations • Lead Screening • OB-GYN Specialty Services • Prenatal Services • Health Education / WIC / Nutritional Services • Family Planning • HIV Pre-Post test Counseling • Mental Health Counseling and Services • Social Work Services • Referrals to Specialist and Community Agencies • On-site Laboratory Services • On-site Pharmacy 	
<i>Eligibility Intake Hours</i>	Open Call for appt. (for sliding fee, must bring proof of income at time of appt.) Mon., Wed. & Fri.: 8:00 am – 5:00 pm Tue. & Thu.: 8 am – 8 pm	
<i>Fees</i>	Insurance, Medicaid, Medicare, Sliding Fee Scale	
<i>Area Served</i>	Western New York, Primarily City of Buffalo	

Program	Compass House - Resource Center	
<i>Other / Former ID Address</i>	1451 Main Street Buffalo NY 14209	
<i>Admin Contact Apptmnt. Contact</i>	Silvia Nadler, Executive Director Staff	<i>Phone</i> 886-1351 Fax: 886-8387 <i>Phone</i> 884-3066
<i>Services Provided</i>	<ul style="list-style-type: none"> • Case management assistance to secure housing • Employment services • Educational services • Basic skills training • Referral and Linkage Advocacy • Limited Parenting Education 	
<i>Eligibility Intake Hours</i>	Male of female ages 16-21 yrs (homeless or at risk of being homeless) Phone or walk-in Mon.- Fri. 9:00 am - 5:00 pm	
<i>Fees</i>	None	
<i>Area Served</i>	WNY	

Program	Compass House - Shelter	
<i>Other / Former ID</i>		
<i>Address</i>	370 Linwood Avenue Buffalo NY 14209	
<i>Admin Contact</i>	Silvia Nadler, Executive Director	<i>Phone</i> 886-1351 Fax: 886-8386
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 886-0935
<i>Services Provided</i>	<ul style="list-style-type: none"> • Family and crisis counseling • Emergency shelter for runaways and homeless • Advocacy for youth 	
<i>Eligibility</i>	Children 12-17 yrs. (runaway or at risk of being homeless)	
<i>Intake</i>	Phone, walk-in, referrals	
<i>Hours</i>	24 hour service (office hours Mon. - Fri. 9-5)	
<i>Fees</i>	None	
<i>Area Served</i>	WNY	

Program	Concerned Ecumenical Ministry	
<i>Other / Former ID</i>	CEM	
<i>Address</i>	286 Lafayette Avenue Buffalo NY 14213	
<i>Admin Contact</i>	Catherine Riley-Goddard, Executive Director	<i>Phone</i> 882-2442 Fax: 882-2477
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 882-2442
<i>Services Provided</i>	<ul style="list-style-type: none"> • Summer Day Camp (5 - 13yrs) • After School Program (5 - 13yrs) Mon. - Fri.: 2:30 pm - 6:00 pm. • GED Class Assistance Program / ESL <p>Other location: - 875 Elmwood Ave (882-1861)</p>	
<i>Eligibility</i>	West Side residents	
<i>Intake</i>	Phone for information/appointment	
<i>Hours</i>	Mon.- Fri. 8:00 am - 4:00 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Zip Codes 14201, 14209, 14213 & 14222	

Program	Coram Health Care	
<i>Other / Former ID Address</i>	375 North French Suite 108 Amherst NY 14228	
<i>Admin Contact Apptmnt. Contact</i>	Mary Ann Nowicki, RN Nurse Manager Staff	<i>Phone</i> 691-3000 Fax: 691-5093 <i>Phone</i> 691-3000 on call 24 hrs
<i>Services Provided</i>	<ul style="list-style-type: none"> • High tech home infusion therapy • Home uterine monitor & antibiotics (pregnant women in need of infusion therapy) • High risk pregnancy program • Nutritionist services • Nursing follow-up • Case management • Home delivery of products including routine meds through Coram Prescription Plan • Provides pharmacy services • Care for bone marrow transplant patients 	
<i>Eligibility Intake Hours</i>	Anyone in need of services (HIV positive patients accepted) By referrals. Phone for information. Mon.- Fri. 8:30 am - 5:00 pm	
<i>Fees</i>	Private Insurance, Medicaid - Sliding Fee Scale Program	
<i>Area Served</i>	Western New York	

Program	Cornell Cooperative Extension	
<i>Other / Former ID Address</i>	Family Life Program ECMC 462 Grider St. AB-DD Building Buffalo N.Y. 14215	
<i>Admin Contact Apptmnt. Contact</i>	Marcia Scheideman Carrie Scharmach	<i>Phone</i> 652-5400 ext. 128 <i>Phone</i> 824-8793
<i>Services Provided</i>	<ul style="list-style-type: none"> • Series of 6-10 sessions, 60-90 minutes in length, teaching parents of young children how to provide proper nutrition for their children with the following lessons: • Nutrition • Food Preparation • Food Safety • Budgeting • Some Parenting Skills 	
<i>Eligibility Intake Hours</i>	Low income household with young children Self apply by phone, or referrals Monday - Friday: 8:00 a.m. - 3:30 p.m.	
<i>Fees</i>	None	
<i>Area Served</i>	Erie County	

Program	Corner Stone Manor	
<i>Other / Former ID</i>	City Mission Women's Shelter	
<i>Address</i>	45 Carlton Street Buffalo NY 14203	
<i>Admin Contact</i>	Dr. Lora Warkentin, Executive Director	<i>Phone</i> 852-0761 Fax: 852-5428
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 852-0761
<i>Services Provided</i>	<ul style="list-style-type: none"> • Shelter for women and children (including victims of domestic violence) • Pregnant women are linked services • Positive parenting classes • Spiritual counseling • Recovery Support Groups (substance abuse) • School K-6 	
<i>Eligibility</i>	Homeless women and children in need of shelter	
<i>Intake</i>	Call, walk-in, referred.	
<i>Hours</i>	24 hour service	
<i>Fees</i>	None	
<i>Area Served</i>	Western New York	

Program	Crisis Service, Inc.	
<i>Other / Former ID</i>		
<i>Address</i>	2969 Main Street Buffalo NY 14214	
<i>Admin Contact</i>	Frank P. Mittin, Executive Director	<i>Phone</i> 834-3131 Fax: 834-9881
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 834-3131
<i>Services Provided</i>	<ul style="list-style-type: none"> • Family Violence Program • Homeless Hot Line • Domestic Violence Hotline • 24 hour Help Line 834-3131 Crisis Intervention/Counseling & Referrals • Professional outreach workers - for mental health emergency (adults, adolescents & children) • Advocate program for victims of sexual assault and their families • Hospital and Court Programs (for rape, sexual assault, and domestic violence) • Kids Help Line: 24 hr 834-1144 (for latch key kids-problem solving help & referrals) • Critical Incident - Stress Debriefing & Trauma Response 	
<i>Eligibility</i>	Resident Erie County	
<i>Intake</i>	Telephone	
<i>Hours</i>	24 hours	
<i>Fees</i>	None	
<i>Area Served</i>	Erie County	

Program	Down Syndrome Parent Group of Western New York, Inc.	
<i>Other / Former ID</i>		
<i>Address</i>	547 Englewood Avenue Buffalo NY 14223	
<i>Admin Contact</i>	Carol Hetzelt, President (Erie Co. contact)	<i>Phone</i> 832-9334
<i>Apptmnt. Contact</i>	Andrea Cliffe, Board Member (Niagara Co. contact)	<i>Phone</i> 731-4210
<i>Services Provided</i>	<ul style="list-style-type: none"> • Public Awareness Outreach • Support - Families with Down's Syndrome Child(ren) • Monthly Meetings • Hospital Visits • Erie County call: 832 - 9334 or 685 - 8876 • Niagara County call: 731 - 4210 • Prenatal Counseling (if family knows ahead of time that the baby has Down Syndrome) 	
<i>Eligibility</i>	Any in need of Down's Syndrome Support Services	
<i>Intake</i>	Phone calls for information	
<i>Hours</i>	24 hour service	
<i>Fees</i>	\$10.00 annual dues	
<i>Area Served</i>	Erie and Niagara Counties	

Program	Early Childhood Direction Center	
<i>Other / Former ID</i>		
<i>Address</i>	936 Delaware Avenue Buffalo NY 14209	
<i>Admin Contact</i>	Vickie Ruben, Project Director	<i>Phone</i> 878-7282 Fax: 888-3834
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 878-7282
<i>Services Provided</i>	<p>Information and referral service for children birth - 5 years with special needs 1-800-462-7653 - refers caller to center in their area.</p> <p>Overall the Centers provide case coordination linkage to:</p> <ul style="list-style-type: none"> • Family Programs • Day care • Parent support groups • Transportation • Parent Education Training • Spanish Bilingual: Coming in September 1999 	
<i>Eligibility</i>	At risk or developmentally disabled children birth - 5 years	
<i>Intake</i>	Phone for information or by professional referral	
<i>Hours</i>	Mon.- Fri. 8:30 am - 4:30 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Western New York	

Program	Educational Opportunity Center - University at Buffalo	
<i>Other / Former ID</i>	EOC-UB	
<i>Address</i>	465 Washington Street Buffalo NY 14203	
<i>Admin Contact</i>	Sheryl Weems, Director	<i>Phone</i> 849-6727 Fax: 849-6755
<i>Apptmnt. Contact</i>	Admissions Staff	<i>Phone</i> 849-6727
<i>Services Provided</i>	<ul style="list-style-type: none"> • Basic Education • Job Placement & Assistance Program • GED Program (preparation & testing) • College Preparation Program • Job Readiness Program • English (as a second language) • Training programs in: Business Technology, Bank Teller, Customer Service, Dental Assistant, Nursing Assistant, E.M.T., Business Program & Computer Technology 	
<i>Eligibility</i>	17 years or older, educationally & economically disadvantaged (16 -17 yrs for GED)	
<i>Intake</i>	Self-apply by phone	
<i>Hours</i>	Mon. - Fri. 9:00 am - 5:00 pm	
<i>Fees</i>	Free	
<i>Area Served</i>	Western New York	

Program	Elmwood Health Center	
<i>Other / Former ID</i>		
<i>Address</i>	2128 Elmwood Avenue Buffalo NY 14207	
<i>Admin Contact</i>	Kathy DiGaudio, Director of Clinical Services	<i>Phone</i> 874-4500 Fax: 874-8145
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 874-4500
<i>Services Provided</i>	<ul style="list-style-type: none"> • Primary Care for Children and Adults • OB/GYN Services • Psychiatric Services • Social work and case management • Nutritional services • Occupational, physical, and speech therapy • Prenatal care • Family planning • Podiatry • Audiology <p><i>Staff receives specialized training in working with disabilities</i></p> <p><i>Staff Spanish Speaking</i></p>	
<i>Eligibility</i>	Anyone in need of services	
<i>Intake</i>	Phone for appointment. No walk-ins.	
<i>Hours</i>	Mon. and Fri. 8:00 am - 4:30 pm & Tues., Wed., Thurs. 8:00 am - 8:00 pm	
<i>Fees</i>	Most Insurances, Medicaid. (No sliding fee scale. Std. Office visit \$50)	
<i>Area Served</i>	Erie County	

Program	Episcopal Church Home & Affiliates - Christine Apartments		
<i>Other / Former ID</i>	Christine Apartments		
<i>Address</i>	526 Niagara Street Buffalo N.Y. 14201		
<i>Admin Contact</i>	Alana Parisi - Weeks, Director of Housing	<i>Phone</i>	884-3800
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i>	884-3800
<i>Services Provided</i>	• Low-income Housing		
<i>Eligibility</i>	Single person or small family that meets income guidelines		
<i>Intake</i>	Phone or write for application		
<i>Hours</i>	Office: Monday - Friday: 9:00 a.m. - 5:00 p.m.		
<i>Fees</i>	None		
<i>Area Served</i>	West Side of Buffalo		

Program	Episcopal Church Home & Affiliates - Home Care		
<i>Other / Former ID</i>	AIDS/HIV Home Care Program		
<i>Address</i>	24 Rhode Island Street Buffalo N.Y. 14213		
<i>Admin Contact</i>	Janet Thomas, Director	<i>Phone</i>	883-7911 Fax: 884-2061
<i>Apptmnt. Contact</i>	Janet Thomas	<i>Phone</i>	883-7911
<i>Services Provided</i>	<ul style="list-style-type: none"> • AIDS In-home Program • Health Education • In-home Skilled Nursing • Physical, Occupational & Speech Therapies • Nutritional Guidance • Medical & Social Services • Blood Glucose Monitoring • Health - Physical Assessments & Evaluation of Complications 		
<i>Eligibility</i>	Must be in need of skilled nursing services		
<i>Intake</i>	Self apply by phone or referred		
<i>Hours</i>	Office: Monday - Friday: 8:00 a.m. - 4:30 p.m. & 24 hour Residential Services		
<i>Fees</i>	Insurances, Medicaid & Medicare		
<i>Area Served</i>	Erie County		

Program	Episcopal Church Home & Affiliates - Manhattan Square Apartments	
<i>Other / Former ID</i>	Manhattan Square Apartments	
<i>Address</i>	190-202 Manhattan Avenue Buffalo N.Y. 14214	
<i>Admin Contact</i>	Alana Parisi-Weeks, Director of Housing	<i>Phone</i> 833-1264
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 833-1264
<i>Services Provided</i>	• Low-income Housing	
<i>Eligibility</i>	Single person or small family that meets income guidelines	
<i>Intake</i>	Phone or write for application	
<i>Hours</i>	Office: Monday - Friday: 9:00 a.m. - 5:00 p.m.	
<i>Fees</i>	None	
<i>Area Served</i>	West Side of Buffalo	

Program	Episcopal Church Home & Affiliates - Saint Mark's Manor Apartments	
<i>Other / Former ID</i>	Saint Mark's Manor Apartments	
<i>Address</i>	120 Albemarle Street Buffalo N.Y. 14207	
<i>Admin Contact</i>	Alana Parisi-Weeks, Director of Housing	<i>Phone</i> 871-0219
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 871-0219
<i>Services Provided</i>	• Low-income Subsidized Housing	
<i>Eligibility</i>	Single person or small family that meets income guidelines	
<i>Intake</i>	Phone or write for application	
<i>Hours</i>	Office: Monday - Friday: 9:00 a.m. - 5:00 p.m.	
<i>Fees</i>	None	
<i>Area Served</i>	West Side of Buffalo	

Program	Erie County Dept. of Health	
<i>Other / Former ID Address</i>	95 Franklin Street Buffalo NY 14202	
<i>Admin Contact Apptmnt. Contact</i>	Anthony Billittier, IV, M.D., Commissioner Staff	<i>Phone</i> 858-7660858-8701 <i>Phone</i> 858-7690
<i>Services Provided</i>	<ul style="list-style-type: none"> • Pediatrics-Well Child Clinics (see: Erie County Dept. of Health-Perry Valley Clinic) • WIC (see entry: Erie County Dept. of Health - WIC Program) • Women's Health (also see: Erie County Dept. of Health - Women's Health Services) • Tuberculosis Control Program • STD Clinics (confidential treatment and contact) • HIV Testing & Counseling & AIDS Education Program • Lead Poison Prevention Program • School Dental Program • Free Medical Clinic (based on income/needs) 	
<i>Eligibility Intake Hours</i>	Resident of Erie County Phone, walk-in and referred Mon. - Fri. 8:30 am - 4:30 pm (<i>July & August 8:30 am - 4:00 pm</i>)	
<i>Fees</i>	Insurances, Medicaid & Sliding Scale	
<i>Area Served</i>	Erie County	

Program	Erie County Dept. of Health - ICHAP Program	
<i>Other / Former ID Address</i>	ICHAP (Infant-Child Health Assessment Program) Erie County Office Building 95 Franklin Street Buffalo NY 14202	
<i>Admin Contact Apptmnt. Contact</i>	Maria Gambino, Program Coordinator Staff	<i>Phone</i> 858-8575 Fax: 858-6825 <i>Phone</i> 858-6977
<i>Services Provided</i>	<ul style="list-style-type: none"> • Identifies and screens infants and toddlers at risk of developmental delay • Home visit assessment by nurse • For children 6 months - 3 years 	
<i>Eligibility Intake Hours</i>	Open to all children of screening age (6 months - 3 years) Phone for home visit appointment Mon.- Fri. 8:30 am - 4:30 pm (<i>July & August: Mon. - Fri. 8:30 am - 4:00 pm</i>)	
<i>Fees</i>	Free service.	
<i>Area Served</i>	Erie County	

Program	Erie County Dept. of Health - Physically Handicapped Children's Program	
<i>Other / Former ID</i>		
<i>Address</i>	95 Franklin Street, Rath Building Buffalo NY 14202	
<i>Admin Contact</i>	Maria Gambinom, Program Coordinator	<i>Phone</i> 858-7685 Fax # 858-6825
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 858-7685
<i>Services Provided</i>	<ul style="list-style-type: none"> • Case management • Medical bills assistance (birth-21 years) 	
<i>Eligibility</i>	Income guidelines vs. family size. Must meet physically handicapped requirements.	
<i>Intake</i>	Phone for information/referrals.	
<i>Hours</i>	Mon.- Fri. 8:00 am - 5:00 pm (July & August 8:30 am - 4:30 pm)	
<i>Fees</i>	None. Some co-pays for higher income families.	
<i>Area Served</i>	Erie County	

Program	Erie County Dept. of Health - WIC Program	
<i>Other / Former ID</i>	WIC	
<i>Address</i>	120 West Eagle Street Buffalo NY 14202	
<i>Admin Contact</i>	Sharon Thayer, Program Director	<i>Phone</i> 858-7715 Fax: 858-8121
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 858-7715
<i>Services Provided</i>	<ul style="list-style-type: none"> • Food supplement program to prevent nutritional deficiencies for pregnant/breast feeding women, infants and children under 5. • Various sites throughout Erie County. • Must attend an orientation class to receive food checks. • Nutritional Counseling 	
<i>Eligibility</i>	Resident of New York State at nutritional risk and meet income guidelines.	
<i>Intake</i>	Must have medical referral: mail to WIC & WIC sends orientation appt. to patient	
<i>Hours</i>	Office hours: Mon.- Fri. 8:30 am- 4:30 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Erie County	

Program	Erie County Dept. of Health - Women's Health Services - East Side Health Ctr.	
<i>Other / Former ID</i>	East Side Health Center	
<i>Address</i>	1500 Broadway Avenue Buffalo NY 14212	
<i>Admin Contact</i>	Carole Galbreath, Supervisor (858-8261)	<i>Phone</i> 858-8572 Fax: 891-2032
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 891-2006
<i>Services Provided</i>	<p><i>All Erie Co. MIC's are now called Women's Health Services</i></p> <p>Women's Health Services:</p> <ul style="list-style-type: none"> • Family Planning • Prenatal Care • HIV Test & Counseling • Free Pregnancy Tests (make appointment please) <p>Pediatric Services:</p> <ul style="list-style-type: none"> • Immunizations • Pediatric Services • Lead Screening & Follow-up • ECMC Allergy Services: 858-8572 (for information) • Administrative Head Office: 95 Franklin 858-8572 	
<i>Eligibility</i>	Open to all in need of services.	
<i>Intake</i>	Self-apply by phone for appointment.	
<i>Hours</i>	Mon.- Fri. 8:30 am - 4:30 pm	
<i>Fees</i>	Varies and Sliding Scale	
<i>Area Served</i>	Erie County	

Program	Erie County Dept. of Health - Women's Health Services - Hamburg Health Clinic	
<i>Other / Former ID</i>	Hamburg Health Clinic	
<i>Address</i>	5444 Camp Road Hamburg NY 14075	
<i>Admin Contact</i>	Carol Galbreath, Supervisor	<i>Phone</i> 858-8572 Fax: 858-8563
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 858-8422
<i>Services Provided</i>	<p><i>All Erie Co. MIC are now called Women's Health Services</i></p> <ul style="list-style-type: none"> • Family Planning Clinic - (on the 1st & 3rd Thursday of every month) • Free Pregnancy Testing • STD Testing & Treatment • HIV Testing & Counseling 	
<i>Eligibility</i>	Resident of Erie County (at reproductive age)	
<i>Intake</i>	Call Jesse Nash for appointment (858-8422)	
<i>Hours</i>	8:30 am- 4:30 pm (on the 1st & 3rd Thursday of every month)	
<i>Fees</i>	Sliding fee scale.	
<i>Area Served</i>	Erie County	

Program	Erie County Dept. of Health - Women's Health Services - Jesse Nash Health Ctr.	
<i>Other / Former ID Address</i>	Jesse Nash Health Center 608 William Street Buffalo NY 14206	
<i>Admin Contact Apptmnt. Contact</i>	Carol Galbreath, Supervisor Staff	<i>Phone</i> 858-8572 <i>Phone</i> 858-8422
<i>Services Provided</i>	<i>All Erie Co. MIC are now called Women's Health Services</i> <ul style="list-style-type: none"> • Immunizations • Family Planning • Prenatal Care • OB/GYN • Dental Services • Free Pregnancy Tests • STD Tests & Treatment • HIV Tests & Counseling 	
<i>Eligibility Intake Hours</i>	Resident of Erie County - (at reproductive age) Call for appointment. Mon.- Fri. 8:30 am - 4:30 pm (Wednesday's 2:30 pm - 7:00 pm)	
<i>Fees</i>	Sliding Scale	
<i>Area Served</i>	Erie County	

Program	Erie County Dept. of Health - Women's Health Services - Lackawanna Health Ctr.	
<i>Other / Former ID Address</i>	Lackawanna Health Center 609 Ridge Road Lackawanna NY 14218	
<i>Admin Contact Apptmnt. Contact</i>	Carol Galbreath, Supervisor Staff	<i>Phone</i> 858-8572 <i>Phone</i> 823-0131
<i>Services Provided</i>	<i>All Erie Co. MIC are now called Women's Health Services</i> <ul style="list-style-type: none"> • Women's Health Services only... no longer have Pediatric Services • STD Testing & Treatment • Free Pregnancy Testing • Family Planning • WIC Screening • On Site Blood Lab • HIV Testing & Counseling • Podiatry Services • Immunizations 	
<i>Eligibility Intake Hours</i>	Open to all in need. Phone for appointment. Some walk-ins. Appointments preferred. (Tuesday's: 8:30 am - 4:30 pm) (Friday's: 8:30 am - 12:30 pm)	
<i>Fees</i>	Sliding Scale	
<i>Area Served</i>	Primarily Erie County	

Program	Erie County Dept. of Health - Women's Health Services - West Side Health Ctr.	
<i>Other / Former ID Address</i>	Roberto Clemente West Side Health Center 104 Maryland Street Buffalo NY 14201	
<i>Admin Contact Apptmnt. Contact</i>	Carol Galbreath, Supervisor Staff (<i>Bilingual - English/Spanish</i>)	<i>Phone</i> 858-8572 Fax: 858-7891 <i>Phone</i> 858-8655
<i>Services Provided</i>	<p><i>All Erie Co. MIC are now called Women's Health Services</i></p> <p>Women's Health Services:</p> <ul style="list-style-type: none"> • OB/GYN • Free Pregnancy Tests • Family Planning • Prenatal Care • WIC Screening • Dental • HIV Testing & Counseling <p>Pediatrics: (<i>Primary pediatrics tel. 858-7794</i>)</p> <ul style="list-style-type: none"> • Pediatric Care • Immunizations • Lead Screening & Follow-up • Dental • Spanish Spoken 	
<i>Eligibility Intake Hours</i>	All in need. Call for appointment (preferred) Mon.- Fri. 8:30 am - 4:30 pm	
<i>Fees</i>	Sliding Scale	
<i>Area Served</i>	Primarily Erie County	

Program	Erie County Dept. of Social Services - Adult and Specialized Services	
<i>Other / Former ID Address</i>	Adult and Family Services 478 Main Street Buffalo NY 14202	
<i>Admin Contact Apptmnt. Contact</i>	Marianne Schmidt, Director Staff	<i>Phone</i> 858-7867 Fax: 858-1501 <i>Phone</i> 858-7867
<i>Services Provided</i>	<p>Adult & Specialized Services:</p> <ul style="list-style-type: none"> • Adult Protection Svcs. (up to 59 yrs. call: 858-6901) & (over 59yrs. call: 858-6877) • Protective Svcs. & Preventive Svcs. • Adult Residential Placement • Information and Referrals • Homemaking & Housing Improvements <p>Adult & Family Services:</p> <ul style="list-style-type: none"> • Unmarried Parents Services • Maternity Home Care • Family Planning • Homemaker & Home Management Svcs. <p>Other Sites: Jesse Nash Health Center (608 William Street, Tel. 858-8422) East Side Health Center (1500 Broadway, Tel. 891-2006)</p>	
<i>Eligibility Intake Hours</i>	Must meet income guidelines (low / moderate income) Except for Adult Protection Phone or walk-in Mon.- Fri. 9:00 am - 5:00 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Erie County	

Program	Erie County Dept. of Social Services - Child Protection Services	
<i>Other / Former ID</i>	CPS	
<i>Address</i>	478 Main St. Buffalo NY 14202	
<i>Admin Contact</i>	Mr. Robert Deisz, Director	<i>Phone</i> 858-6691 Fax: 858-1501
<i>Apptmnt. Contact</i>	Staff at NY State 24 Hour Hotline	<i>Phone</i> 1-800-342-3720
<i>Services Provided</i>	<ul style="list-style-type: none"> • Provides counseling and other services to abusing and neglecting families • New York State Hotline: 1-800-342-3720 • Mandated Reporters: 1-800-635-1522 	
<i>Eligibility</i>	None	
<i>Intake</i>	Hotlines (See appropriate phone numbers above)	
<i>Hours</i>	Mon. - Fri. 9 am - 5 pm (NY State Hotline is available 24 hours a day - 7 days a week)	
<i>Fees</i>	None for most services	
<i>Area Served</i>	Erie County	

Program	Erie County Dept. of Social Services - Children's Services	
<i>Other / Former ID</i>	Children's Services	
<i>Address</i>	478 Main Street Buffalo NY 14202	
<i>Admin Contact</i>	Roshelle Lewis, Director	<i>Phone</i> 858-6436 Fax: 858-1501
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 858-8737
<i>Services Provided</i>	Foster Care Services Adoption Prevention Foster Care Services Independent Living Services (for children already in foster care)	
<i>Eligibility</i>	Open to all in need (usually not parent's decision, however)	
<i>Intake</i>	Referred by Child Protection Services, or parent's may call 858-8737 on their own	
<i>Hours</i>	Monday - Friday: 9:00 am - 5:00 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Erie County	

Program	Erie County Dept. of Social Services - Financial Assistance	
<i>Other / Former ID</i>	Public Assistance	
<i>Address</i>	158 Pearl Street (Rath Building) Buffalo NY 14202	
<i>Admin Contact</i>	Call Information Line	<i>Phone</i> 858-8000
<i>Apptmnt. Contact</i>	Phone ONLY if home call/visit needed	<i>Phone</i> 858-8000
<i>Services Provided</i>	<ul style="list-style-type: none"> • Financial Assistance (monthly living allowance) • Medicaid (See: Erie County Dept. of Social Services - Medicaid Division) • Food Stamps (See: Erie County Dept. of Social Services - Food Stamp Division) <p>• Most phone lines have voice mail pick-up. For best results, walk-in to apply, unless a doctor states applicant is not medically able to come in for a face-to-face interview.</p>	
<i>Eligibility</i>	Based on income/assets/compliance with work rules if employable.	
<i>Intake</i>	Apply in person (Home calls must be medically verified)	
<i>Hours</i>	New applications: 8:30 am - 2:30 pm (all others, appointments or walk-ins between 9 am - 3 pm)	
<i>Fees</i>	None	
<i>Area Served</i>	Erie County	

Program	Erie County Dept. of Social Services - Food Stamps Division	
<i>Other / Former ID</i>	Food Stamps	
<i>Address</i>	158 Pearl Street Buffalo NY 14202	
<i>Admin Contact</i>	Judy Tutuska, Chief Social Welfare Examiner	<i>Phone</i> 858-6279 Fax: 858-2156
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 858-6279
<i>Services Provided</i>	• Food Stamp program provides funds (food voucher stamps) to low income persons/families to enable them to meet their nutritional needs.	
<i>Eligibility</i>	Depends on family size, income and resources.	
<i>Intake</i>	Phone for information. Walk-in and emergency walk-in applications.	
<i>Hours</i>	Mon.- Fri. 9:00 am - 5:00 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Erie County	

Program	Erie County Dept. of Social Services - Home Energy Assistance Program	
<i>Other / Former ID</i>	HEAP	
<i>Address</i>	158 Pearl Street Buffalo NY 14202	
<i>Admin Contact</i>	Kevin Duggan, Director of Energy	<i>Phone</i> 858-7644
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 858-7944
<i>Services Provided</i>	<ul style="list-style-type: none"> • Assistance toward household heating costs (*One time benefit). • Electric bills paid only if heat related and final shut off notice has been received. <p>ONLY if you are a Social Service Agency representing clientsCall Barb Schenck, Supervisor directly at 858-6270</p>	
<i>Eligibility</i>	Family size vs. income (Low-moderate income)	
<i>Intake</i>	Referred, call, walk-in (for interview) If on Pub. Assist. just drop off shut-off notice.	
<i>Hours</i>	Mon.- Fri. 8:30 am - 4 pm Fiscal year (depends on funds) Nov. 15th - Sept. 30th	
<i>Fees</i>	None. Federal Funding.	
<i>Area Served</i>	Erie County and Cattaraugus County (if living on reservation)	

Program	Erie County Dept. of Social Services - Information and Referral Center	
<i>Other / Former ID</i>		
<i>Address</i>	478 Main Street Buffalo NY 14202	
<i>Admin Contact</i>	William Graham, Supervisor	<i>Phone</i> 858-8000
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 858-8000
<i>Services Provided</i>	<ul style="list-style-type: none"> • General information • Referrals to appropriate person or Social Services Division 	
<i>Eligibility</i>	Varies per service / must meet income guidelines	
<i>Intake</i>	Phone	
<i>Hours</i>	Mon.- Fri. 9:00 am- 5:00 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Erie County	

Program	Erie County Dept. of Social Services - Managed Health Care	
<i>Other / Former ID Address</i>	Erie County Dept. of Social Services -Physician Case Management 95 Franklin Street Buffalo NY 14202	
<i>Admin Contact Apptmnt. Contact</i>	Mr. J. Steffan, Director Staff	<i>Phone</i> 858-6105 Fax: 858-6993 <i>Phone</i> 858-6105
<i>Services Provided</i>	<ul style="list-style-type: none"> • Offers personal physicians to eligible Medicaid recipients • Applicants are enrolled in a managed care program or referred directly to insurance plan depending on plan they are interested in. <p>Social Agencies/Workers call: Debbie May @ 858-6295</p>	
<i>Eligibility Intake Hours</i>	Medicaid recipient Phone for information Monday - Friday 8:00 am - 4:00 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Erie County	

Program	Erie County Dept. of Social Services - Medicaid Division	
<i>Other / Former ID Address</i>	Medicaid 158 Pearl Street Buffalo NY 14202	
<i>Admin Contact Apptmnt. Contact</i>	Dave Wilbur, Chief Social Welfare Examiner Staff	<i>Phone</i> 858-6243 Fax: 858-2156 <i>Phone</i> 858-8659
<i>Services Provided</i>	<ul style="list-style-type: none"> • To enable low income person/families to meet health costs 	
<i>Eligibility Intake Hours</i>	All person meeting eligibility based on income and family size Self apply by phone, writing, walk-in and emergency walk-in Mon. - Fri. 8:30 am - 5:00 pm	
<i>Fees</i>	None in most cases	
<i>Area Served</i>	Erie County	

Program	Erie County Dept. of Social Services - Stride Office	
<i>Other / Former ID</i>		
<i>Address</i>	609 Ridge Road Lackawanna NY 14218	
<i>Admin Contact</i>	Dennis Long & Robert Hernst, Managers	<i>Phone</i> 827-4886 Fax: 825-0981
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 827-4885
<i>Services Provided</i>	<ul style="list-style-type: none"> • Intake for Public Assistance, Medicaid & Food Stamps • Employment Counselor <p><i>NOTE: No longer have: Child Support Workers</i></p>	
<i>Eligibility</i>	Call for guidelines	
<i>Intake</i>	Phone or walk-in	
<i>Hours</i>	Mon., Tue., Thu., Fri., 8:00 am - 4:00 pm (Interviews) Wed.: application pick up only (<i>routine business deferred</i>)	
<i>Fees</i>	None	
<i>Area Served</i>	Zip areas 14218, 14219	

Program	Erie County Dept. of Social Services - Young Parents Program	
<i>Other / Former ID</i>		
<i>Address</i>	Young Parents Program 290 Main Street Room 503 Buffalo NY 14202	
<i>Admin Contact</i>	Barbara Zipp, Project Manager	<i>Phone</i> 858-1348 Fax: 858-1065
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 858-1348 or 858-1343
<i>Services Provided</i>	• Case Management for pregnant - parenting teens, on Public Assistance, ages 13-20	
<i>Eligibility</i>	Must be on Public Assistance & pregnant or parenting teen (13-20 years)	
<i>Intake</i>	Call for information (Mainly referral from Social or Health Services Agencies)	
<i>Hours</i>	Office Hrs.: Mon.- Fri. 8:30 am - 4:30 pm Calling Hrs. Mon.- Fri. 8:30 am - 4 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Erie County	

Program	Erie County Medical Center - Adult, Child and Family Clinic	
<i>Other / Former ID</i>		
<i>Address</i>	462 Grider Street Buffalo NY 14215	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	Ken Kollmer, Program Director Staff	<i>Phone</i> 898-3255 Fax: 898-3658 <i>Phone</i> 898-3255
<i>Services Provided</i>	Children's Psychiatric Program <ul style="list-style-type: none"> • Family and Individual Therapy • Sexual Abuse Treatment • Physical Abuse Treatment Adult Psychiatric Program <ul style="list-style-type: none"> • Outpatient Services (including diagnosis) • Individual and Group Therapy • Mood Disorders Clinic 	
<i>Eligibility</i>	Diagnosable mental illness	
<i>Intake</i>	Phone for assessment, referred & phone for appointment: 898-3790	
<i>Hours</i>	Mon. - Fri. 8:30 am - 4:30 pm (Evenings limited by appointment only)	
<i>Fees</i>	Insurances, Mcd. & sliding fee scale	
<i>Area Served</i>	Western New York	

Program	Erie County Medical Center - Alcoholism Detoxification Unit	
<i>Other / Former ID</i>		
<i>Address</i>	462 Grider Street Buffalo NY 14215	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	Dr. Rick Washousky, Executive Director Staff	<i>Phone</i> 898-3415 <i>Phone</i> See Below
<i>Services Provided</i>	<ul style="list-style-type: none"> • Alcohol Detoxification • Alcohol Rehabilitation • Referrals • Emergency Assessments (898-3471) • Ambulatory Detoxification Program - 1280 Main Street only (883-4517) • Rehabilitation Intake (898-4628) • Inpatient Rehabilitation Supervisor (898-3929) <i>Pregnant Women Accepted</i>	
<i>Eligibility</i>	None	
<i>Intake</i>	Emergency room, walk-in, referrals	
<i>Hours</i>	24 hours daily	
<i>Fees</i>	Insurance or Sliding Scale	
<i>Area Served</i>	Western New York	

Program	Erie County Medical Center - Alcoholism Residential Program	
<i>Other / Former ID</i>		
<i>Address</i>	462 Grider Street 9th floor Buffalo NY 14215	
<i>Admin Contact</i>	Dr. Robert Witney, Director	<i>Phone</i> 898-3415 Fax: 898-4424
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 898-3415
<i>Services Provided</i>	<ul style="list-style-type: none"> • Variable length stay for alcohol and drug rehabilitation and detoxification <i>Pregnant Women Accepted</i>	
<i>Eligibility</i>	Over 18 yrs., and in need of residential alcohol and/or drug treatment	
<i>Intake</i>	Phone for screening appointment	
<i>Hours</i>	Mon. - Fri. 8:30 am - 4:30 pm	
<i>Fees</i>	Insurances & Sliding Scale	
<i>Area Served</i>	Western New York	

Program	Erie County Medical Center - Immunodeficiency Clinic	
<i>Other / Former ID</i>	ECMC -Women's HIV Clinic	
<i>Address</i>	462 Grider Street Buffalo NY 14215	
<i>Admin Contact</i>	Dr. Ross Hewitt, Medical Director	<i>Phone</i> 898-4119 Fax: 898-3187
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 898-4119
<i>Services Provided</i>	<ul style="list-style-type: none"> • Walk-in HIV Testing Clinic • HIV Detoxification and Treatment Services for Women (in-patient and outpatient) • Psychiatric and Social Work Services • Support Groups • Drug Counseling • Child Care and Free Lunch Program (for clients) <i>Pregnant women accepted</i> <i>Spanish spoken</i>	
<i>Eligibility</i>	Open to HIV Positive	
<i>Intake</i>	Phone, referrals	
<i>Hours</i>	Mon.- Fri. 8:30 am - 4:30 pm	
<i>Fees</i>	Insurances & Sliding Scale	
<i>Area Served</i>	Western New York	

Program	Erie County Medical Center - OB/GYN Clinic	
<i>Other / Former ID</i>		
<i>Address</i>	462 Grider Street Buffalo NY 14215	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	Dr. Joanne Arnold, Medical Director Staff	<i>Phone</i> 898-3410 Fax: 898-5237 <i>Phone</i> 898-3411
<i>Services Provided</i>	<ul style="list-style-type: none"> • OB/GYN Services • Prenatal Clinic • Prenatal Care Assistance Program (PCAP) • Family Planning • Colposcopy Services • HIV Testing & Counseling 	
<i>Eligibility</i>	Open	
<i>Intake</i>	Phone for appointment, referrals	
<i>Hours</i>	Mon. - Fri. 8:30 am - 4:30 pm	
<i>Fees</i>	Insurances , PCAP & Sliding Scale	
<i>Area Served</i>	Erie County	

Program	Erie County Medical Center - Outpatient Services	
<i>Other / Former ID</i>		
<i>Address</i>	Downtown Alcoholism Clinic 1280 Main Street Buffalo NY 14209	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	Joseph Saeva, Program Manager Staff	<i>Phone</i> 858-7206 Fax: 881-3963 <i>Phone</i> 883-4517
<i>Services Provided</i>	<ul style="list-style-type: none"> • Chemical Dependence Assessments/Counseling • Adolescent Treatment Serviced. (874-5536) • Individual & Group Counseling • Poly-substance Group • Substance Intervention Unit • Ambulatory Detox Unit • Intensive Rehabilitation and Intervention Services (IRIS) • Northern Erie Clinical Services, 2282 Elmwood Ave., Kenmore, Tel. 874-5536 • Southern Erie Clinical Services, 517 Sunset Drive, Hamburg, Tel. 648-3700 • ECMC- West Eagle Clinical Services, 134 West Eagle, Buffalo, Tel. 858-2921 • Vocational Rehabilitation, 923 Sycamore, Buffalo, Tel. 896-2080 	
<i>Eligibility</i>	Open	
<i>Intake</i>	Phone for information, appointment, assessment	
<i>Hours</i>	Mon. - Fri. 9:00 am - 8:00 pm Sat. 8:00 am - 4:00 pm	
<i>Fees</i>	Insurance & Sliding Scale (no refusal due to inability to pay)	
<i>Area Served</i>	Erie County	

Program	Erie County Medical Center - Western New York Lead Resource Center	
<i>Other / Former ID Address</i>	462 Grider Street Buffalo NY 14215	
<i>Admin Contact Apptmnt. Contact</i>	Dr. Melinda Cameron, Director Staff	<i>Phone</i> 898-3363 Fax: 898-3051 <i>Phone</i> 898-3363
<i>Services Provided</i>	<ul style="list-style-type: none"> • Educational Outreach • Lead screening, testing and treatment and mobilization • Treatment for patients with elevated lead levels • Phone consultations • Resource center - providing general information regarding lead poisoning 	
<i>Eligibility Intake Hours</i>	Information to all in need (Lead Treatment for infants- children: birth - 12 years old) Phone or referral Mon.- Fri. 9:00 am- 4:00 pm	
<i>Fees</i>	Most Insurances	
<i>Area Served</i>	Erie County	

Program	Erie County of Council for the Prevention of Alcohol & Substance Abuse	
<i>Other / Former ID Address</i>	Greater Buffalo Council on Alcoholism and Substance Abuse 1625 Hertel Avenue Buffalo NY 14216	
<i>Admin Contact Apptmnt. Contact</i>	Janet Duffy, Executive Director Staff	<i>Phone</i> 831-2298 Fax: 831-9580 <i>Phone</i> 831-2298
<i>Services Provided</i>	<ul style="list-style-type: none"> • Alcohol and Substance Abuse Referral Services • Education and Prevention Services • Fetal Alcohol and Drug Effects Project • Education and Awareness • Lifestyle Risk Reduction • Resource Center • Prevention, Education & Referral Center (no treatment) • School Prevention & Intervention Program <p><i>Pregnant Women accepted</i></p>	
<i>Eligibility Intake Hours</i>	Person with alcohol or substance abuse problem Walk-in or phone Mon. - Fri. 8:30 am - 4:30 pm <i>Emergency/Crisis please call ECMC at 898-3471</i>	
<i>Fees</i>	Fees vary depending on program	
<i>Area Served</i>	Erie County	

Program	Even Start Family Literacy Program	
<i>Other / Former ID</i>		
<i>Address</i>	Holy Cross Head Start, 150 Maryland Street Buffalo NY 14201	
<i>Admin Contact</i>	Steven Knopfke	<i>Phone</i> 852-8373 ext. 19
<i>Apptmnt. Contact</i>	Sonaly Pagan	<i>Phone</i> 852-8373 ext. 223
<i>Services Provided</i>	<ul style="list-style-type: none"> • Adult Education (ABE, Pre-GED, GED and ESL) both classroom and home based. • Supplemental Tutoring • Supplemental Parenting • Early Childhood Education Classroom • Home based parent-child interactive time • Home Visiting Services (minimum 1x per week - maximum 1x per week) • Referrals for other services as needed 	
<i>Eligibility</i>	Open to all	
<i>Intake</i>	Phone or walk-in for services	
<i>Hours</i>	Monday - Friday: 9:00 am - 5:00 pm & Evenings available	
<i>Fees</i>	none	
<i>Area Served</i>	Erie County - Lower West Side of Buffalo	

Program	Every Person Influences Children	
<i>Other / Former ID</i>	EPIC	
<i>Address</i>	1000 Main Street Buffalo NY 14202	
<i>Admin Contact</i>	Vito Borrello, President	<i>Phone</i> 332-4100 Fax: 332-4101
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 332-4100
<i>Services Provided</i>	<ul style="list-style-type: none"> • Discussion Groups - Parents & Guardians • Parenting Education 	
<i>Eligibility</i>	Open to all in need of service	
<i>Intake</i>	Self-apply by phone, walk-in and agency referrals	
<i>Hours</i>	Office Mon.- Fri. 8:30 am - 4:30 pm *Workshops: various times & places	
<i>Fees</i>	None	
<i>Area Served</i>	Western New York	

Program	Everywoman Opportunity Center, Inc.	
<i>Other / Former ID Address</i>	Displaced Homemaker Center of Western NY 237 Main St., Suite 330 Buffalo NY 14203	
<i>Admin Contact Apptmnt. Contact</i>	Dorothy Carey-Mattar, Deputy Executive Director Joanne Brown	<i>Phone</i> 847-1120 Fax: 847-1550 <i>Phone</i> 847-1120
<i>Services Provided</i>	<ul style="list-style-type: none"> • Career Readiness Training • Individual Career Counseling • Job Placement Assistance & Job Retention Services <p>Other Sites located at:</p> <ul style="list-style-type: none"> - 583 Niagara Street - Buffalo (886-2050) - 800 Main Street 3rd floor - Niagara Falls (282-8472) - 2440 Sheridan Drive - Tonawanda (837-2260) - 265 North Union Street - Olean (373-4013) - 10825 Bennet Road - Dunkirk (366-7020) 	
<i>Eligibility Intake Hours</i>	Indiv. caring for home/family that lost major source of income & TANF recipients Self apply by phone or Referrals Mon. - Fri. 9:00 am - 5:00 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Erie, Niagara , Cattaraugus and Chautauqua Counties	

Program	Family and Children's Service of Niagara, Inc.	
<i>Other / Former ID Address</i>	Family Service Agency - Niagara County 826 Chilton Avenue Niagara Falls NY 14301	
<i>Admin Contact Apptmnt. Contact</i>	Ken Sass, CEO or Clarice McClure, VP Staff	<i>Phone</i> 285-6984 Fax: 285-0831 <i>Phone</i> 285-6984
<i>Services Provided</i>	<ul style="list-style-type: none"> • Counseling Services (family, individual., & marriage) • 24 hr Crisis Services & Emergency. Shelter • Shelter Services (abused women & runaway youth) • Case Management • Ongoing - Follow-up Services & Support Group for victims of domestic violence • Edctn & Therapy Grps. for men who use violence against/abuse women + children • Outreach Social Work to: (emotionally disabled individuals and their families) • Family Life Education Group & Seminars on: parenting, assertiveness, coping with stress, death & dying, etc. <p>Satellite Locations:</p> <ul style="list-style-type: none"> - Lockview Plaza, 41 Main St. # 202, Lockport (433-6019) - 89-B River Road, North Tonawanda (693-9961) 	
<i>Eligibility Intake Hours</i>	Live or work in Niagara County Phone or walk-in Mon. - Fri. 8:30 am - 5:00 pm (evenings by appt.) 24 hour Crisis Services	
<i>Fees</i>	Sliding Scale on fees for Family Counseling & Mental Health Clinic	
<i>Area Served</i>	Niagara County	

Program	Fellowship House, Inc.	
<i>Other / Former ID</i>		
<i>Address</i>	P.O. Box 606 Niagara Falls NY 14302	
<i>Admin Contact</i>	Husnara Sundram, Executive Director	<i>Phone</i> 282-8510 Fax: 282-8546
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 282-8510
<i>Services Provided</i>	<ul style="list-style-type: none"> • 2 Half-Way houses for men and women with alcohol-related problems • Supportive living & shelter care for persons that graduate from the half-way house • Will soon open residence for women only • <i>Pregnant women accepted</i> <p>Satellite agencies located at:</p> <ul style="list-style-type: none"> - Fellowship Manor, Prog. Dir. Shawn O'Neil (431 Memorial Pkwy. @ 284-6228) - Somerset House, Prog. Dr. Donald Schultz (7379 Lake Rd., Somerset, @ 795-3719) 	
<i>Eligibility</i>	Referral from program counselors, 18 and older or emancipated minor	
<i>Intake</i>	Must be referred (social worker, health services counselor)	
<i>Hours</i>	24 hours per day Office Mon.- Fri. 9:00 am - 5:00 pm	
<i>Fees</i>	Social Services SSI, Sliding Scale	
<i>Area Served</i>	Western New York	

Program	Fillmore Leroy Area Residents, Inc.	
<i>Other / Former ID</i>	FLARE	
<i>Address</i>	307 Leroy Avenue Buffalo NY 14214	
<i>Admin Contact</i>	Felicia Beard, Executive Director	<i>Phone</i> 838-6740 Fax: 838-6919
<i>Apptmnt. Contact</i>	Yvonne McCray	<i>Phone</i> 838-6740
<i>Services Provided</i>	<ul style="list-style-type: none"> • After School Youth Program (ages 6 - 12 yrs from 3:00 p.m. - 6:00 p.m.) • Bethel Head Start Program (878-0232 & 878-0233) • Comprehensive Housing Counseling • Summer Program (for 6-12 yrs. from 10:00 a.m. - 3:00 p.m. @ \$40.00 per child) • Athletics & Exercise Program • TRY Program: Teaching & Restoring Youth (a safe haven for young women between the ages of 16 - 25, who desire to escape abuse, violence & victimization) 	
<i>Eligibility</i>	Must be a neighborhood resident.	
<i>Intake</i>	Self apply by phone	
<i>Hours</i>	Mon. - Fri. 9 am - 5 pm . . . Evenings by appointment (June - August 8 am - 4 pm)	
<i>Fees</i>	Varies	
<i>Area Served</i>	Zip Codes 14214 & 14215	

Program	Founders Health	
<i>Other / Former ID</i>	Migrant Clinic	
<i>Address</i>	6507 Wheeler Road Lockport NY 14094	
<i>Admin Contact</i>	Donna Wilson, Director of Services	<i>Phone</i> 439-0477 Fax: 439-0067
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 439-0477
<i>Services Provided</i>	<ul style="list-style-type: none"> • Full Primary Health Care Facility (Mon.-Fri. 9 am - 5 pm) • OB/GYN (Thursdays 10:00 am - Noon) • Dental Care (Monday - Friday 9:00 am - 5:00 pm) • Low cost medical services to migrant seasonal farm workers and their families as well as to other medically indigent and medically underserved persons. 	
<i>Eligibility</i>	Open	
<i>Intake</i>	Phone for appointment	
<i>Hours</i>	Mon.- Fri. 9:00 am - 5:00 pm	
<i>Fees</i>	Insurance, Medicaid, sliding fee scale-with Mcd denial & proof of income	
<i>Area Served</i>	Niagara County	

Program	Friends of Night People	
<i>Other / Former ID</i>		
<i>Address</i>	394 Hudson Street Buffalo NY 14201	
<i>Admin Contact</i>	Darrin M. Strickland, Executive Director	<i>Phone</i> 884-5375 Fax: 884-7882
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 884-5375
<i>Services Provided</i>	<ul style="list-style-type: none"> • Drop-in Center for homeless, poor and working poor • Daily Meals • Clothing & Food Distribution • Referrals • Eye Clinic, Podiatrist & Health Clinic: 5 pm - 7 pm, every 1st & 3rd Tues. each month <p><i>Donations and volunteers always needed and welcomed!</i></p>	
<i>Eligibility</i>	Open to all in need	
<i>Intake</i>	Phone or walk-in at 394 Hudson Street	
<i>Hours</i>	Dinner: 5:00 pm - 7:00 pm, 7 days a week	
<i>Fees</i>	None	
<i>Area Served</i>	City of Buffalo	

Program	Gateway - Youth and Family Services	
<i>Other / Former ID Address</i>	Gateway - Longview 6350 Main Street Williamsville NY 14221	
<i>Admin Contact Apptmnt. Contact</i>	Charles W. Nelson, President and CEO Staff	<i>Phone</i> 633-7266 Fax: 633-7395 <i>Phone</i> 633-7266
<i>Services Provided</i>	<ul style="list-style-type: none"> • Counseling • Residential Treatment • Referrals • Day School/Treatment (Timothy Girard, 633-7266 ext. 265) • Foster Care • Supervised Independent Living Mother / Baby program • Therapeutic Preschool (Pam Rouse, 686-8670 ext. 30) • A non-profit organization helping children and families who, because of abuse and/or neglect, are or have children in need of / at risk for placement outside the home 	
<i>Eligibility Intake Hours</i>	Referrals from: Courts, Social Services - Mental Health Agencies Phone for information. Agency referrals for placement 24 hour Residential (Office: Mon.- Fri. 8:00 am - 5:00 pm)	
<i>Fees</i>	Funded by County	
<i>Area Served</i>	Western New York Website: www.gateway-longview.org	

Program	Gay and Lesbian Youth Services of Western NY, Inc.	
<i>Other / Former ID Address</i>	GLYS - Sexual Minority Youth Services Program 190 Franklin Street - Lower Level Buffalo NY 14202	
<i>Admin Contact Apptmnt. Contact</i>	Marvin L. Henchbarger, Executive Director Staff	<i>Phone</i> 855-0221 Fax: 855-0661 <i>Phone</i> 855-0221
<i>Services Provided</i>	<ul style="list-style-type: none"> • Drop-in Center: structured programming includes recreational, supportive and educational activities • Individual Support Program: includes short-term counseling and referral services • Outreach Program: youth reach out to other youth via community speaking engagements, theater programs, street outreach activities and through a newsletter-<i>The Outsider</i> Web-site: www.glyswny.org 	
<i>Eligibility Intake Hours</i>	The program is open to any youth, ages 14-22. Walk-in or phone Monday - Friday: 3:30 pm - 8:30 pm (some weekends, please call)	
<i>Fees</i>	There are no fees	
<i>Area Served</i>	Western New York	

Program	Greater Buffalo Counseling Centers, Inc.	
<i>Other / Former ID</i>	GBCC	
<i>Address</i>	3334 Main Street Buffalo NY 14214	
<i>Admin Contact</i>	Sylvia Haendiges, Director	<i>Phone</i> 833-5993
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 833-5993
<i>Services Provided</i>	<ul style="list-style-type: none"> • Individual & Couple Counseling (Thursday evenings) • Emergency - call Crisis Services at 834-3131 	
<i>Eligibility</i>	21 years or older	
<i>Intake</i>	Self apply by phone or referred	
<i>Hours</i>	Office: Monday - Friday 8:00 am - 4:00 pm (counseling Thurs.: 7 pm - 9 pm)	
<i>Fees</i>	Sliding fee scale only (donations welcome)	
<i>Area Served</i>	Erie County	

Program	GROUP Ministries	
<i>Other / Former ID</i>		
<i>Address</i>	1333 Jefferson Avenue Buffalo NY 14208	
<i>Admin Contact</i>	Karen Caver	<i>Phone</i> 883-4367 Fax: 883-4449
<i>Apptmnt. Contact</i>	Karen Caver	<i>Phone</i> 883-4367
<i>Services Provided</i>	<ul style="list-style-type: none"> • Emergency Needs • Empowerment Group(Monday) • Religious Study Groups (Wednesdays) • Teen Awareness Group (TAG) Thursdays (Education & Preventive Services) • Alcoholics Anonymous - 12 Step Meetings (Fridays) • FEDCO (Feeding & Clothing Program) referral needed. (M&W 9am - 11:30am) <p>AIDS Leadership Coalition Services including:</p> <ul style="list-style-type: none"> • Community Organizing • Peer Education • Community Based Outreach & Education • Community Based Service Liaison 	
<i>Eligibility</i>	Open	
<i>Intake</i>	Phone and walk-in. Referral for Food Program	
<i>Hours</i>	Mon.- Fri. 9:00 am - 5:00 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Buffalo & Vicinity	

Program	Hamburg Counseling Service, Inc.	
<i>Other / Former ID</i>		
<i>Address</i>	97 South Buffalo Street Hamburg NY 14075	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	David Isbell, CSW, Executive Director Staff	<i>Phone</i> 648-0650 Fax: 648-0666 <i>Phone</i> 648-0650
<i>Services Provided</i>	<ul style="list-style-type: none"> • Outpatient Mental Health Services • Individual and Group Counseling • Case management (through Lake Shore) • New Programs • Eating Disorder Program • Domestic Violence Program 	
<i>Eligibility</i>	18 years and older in need of mental health screening or services	
<i>Intake</i>	Phone for appointments preferred. Referrals.	
<i>Hours</i>	(Mon., Tues. & Fri.: 9:00 am - 5:00 pm) (Wed. & Thurs. 9:00 am - 9:00 pm)	
<i>Fees</i>	Insurance, sliding fee scale	
<i>Area Served</i>	Mainly 14075, 14057, 14219, 14085 (will see other zip code areas)	

Program	Hamilton B. Mizer - Primary Care Center (Family Practice)	
<i>Other / Former ID</i>		
<i>Address</i>	501 10th Street Niagara Falls NY 14301	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	Dr. Melvin Dyster, Medical Director Staff	<i>Phone</i> 278-4620 Fax: 285-8992 <i>Phone</i> 278-4418 & 4419
<i>Services Provided</i>	<ul style="list-style-type: none"> • Family - General - Pediatric Medical Care Services • Prenatal Care - PCAP Provider • HIV Pre/Post Testing & Counseling • Social Work Services • Dental (285-2993) 	
<i>Eligibility</i>	Open	
<i>Intake</i>	Phone for appointment, referrals from medical or social service agency	
<i>Hours</i>	Mon. - Fri. 9:00 am - 5:00 pm	
<i>Fees</i>	Insurances, Medicaid, PCAP & Sliding Scale	
<i>Area Served</i>	Niagara County	

Program	Haven House	
<i>Other / Former ID Address</i>	Coalition for Victims of Domestic Violence P.O. Box 451, Ellicott Station Buffalo NY 14201	
<i>Admin Contact Apptmnt. Contact</i>	Katey Joyce, Director Staff	Phone 884-6002 <i>Office</i> Phone 884-6000 <i>Hotline</i>
<i>Services Provided</i>	<ul style="list-style-type: none"> • Member of the Coalition for Victims of Domestic Violence on Staff • Family court resource project (helps victim of domestic violence through court process) • Counseling and legal advisement for victims of domestic violence • Community education about family violence • Shelter for abused women and their children <p>• 24 hour Hotline 884-6000</p>	
<i>Eligibility Intake Hours</i>	Women and children that are victims of domestic violence Phone for information and assistance 24 hours a day, 7 days a week	
<i>Fees</i>	Sliding fee scale for counseling and shelter	
<i>Area Served</i>	Unlimited	

Program	Heritage Centers	
<i>Other / Former ID Address</i>	101 Oak Street Buffalo NY 14203	
<i>Admin Contact Apptmnt. Contact</i>	Michael Gross, Executive Director Staff	Phone 856-4201 Fax: 856-3312 Phone 856-4201 24 hr line
<i>Services Provided</i>	<ul style="list-style-type: none"> • Long term residence care for developmentally disabled or mentally retarded persons • Legal and Advocacy Services. (856-4201) • LASS: pregnancy prevention program • Children's Services Education Program -- 1 Delaware Rd. (876-3901) • Home and center based infant program • Home training preschool, elementary & secondary education. • Call for closest location : <i>No fee; state funded</i> • Family Support Services: 1451 Main Street (883-7144) -- <i>no fee</i> • Individual & Family Counseling • Early intervention • Case Management • Screening of children w. suspected delays • Social skills • Parent support groups 	
<i>Eligibility Intake Hours</i>	Developmentally disabled, mentally retarded or at risk of MR/DD Self apply by phone, walk-in, referrals Main Office 8:00 am - 4:30 pm call individual site for their programs +hrs.	
<i>Fees</i>	Sliding fee scale. limited fees for some - see individual service.	
<i>Area Served</i>	Erie County	

Program	Hispanics United for Buffalo	
<i>Other / Former ID</i>	HUB	
<i>Address</i>	254 Virginia Street Buffalo NY 14201	
<i>Admin Contact</i>	TBA, Executive Director	<i>Phone</i> 856-7110 Fax: 856-9617
<i>Apptmnt. Contact</i>	Rosalba Agudelo - Spanish Bilingual Staff	<i>Phone</i> 856-7110
<i>Services Provided</i>	<ul style="list-style-type: none"> • HIV/AIDS Testing, Case Management & Support Groups • Adolescent - Teen Pregnancy Prevention Program • Teen Remedial & Academic Services • Counseling (group & individual) • Court Advocacy • Domestic Violence Program • Social Services - Housing Services - Vocational Services - Food Pantry Services • Developmentally Disabled Prog. (case management, recreation & family support) 	
<i>Eligibility</i>	Open to those in need of services	
<i>Intake</i>	Self apply by phone, writing, walk-in service or referred	
<i>Hours</i>	Mon. - Fri. 8:30 am - 5:00 pm	
<i>Fees</i>	None, Donations Welcome	
<i>Area Served</i>	Primarily Buffalo	

Program	Homespace Corp.	
<i>Other / Former ID</i>		
<i>Address</i>	P.O. Box 462 Buffalo NY 14209	
<i>Admin Contact</i>	Thelma Roberts, Executive Director	<i>Phone</i> 881-4600 Fax: 881-4604
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 881-4600
<i>Services Provided</i>	<ul style="list-style-type: none"> • Basic and Intermediate Parenting Classes • Transitional Housing (for single parents and their children) • On-site Support Groups, Counseling, and Educational Seminars • Case Management • Life Skills <p><i>Pregnant women accepted in 3rd trimester - unless she has child(ren) under 6</i></p>	
<i>Eligibility</i>	Single parent 18-25 years of age	
<i>Intake</i>	Referral. Phone for information.	
<i>Hours</i>	Office: Mon. - Fri. 8 am - 5 pm + Residence: 24 hours a day, 7 days a week	
<i>Fees</i>	No fee for residents services; Rent paid by Social Services/sliding scale for low income	
<i>Area Served</i>	Erie County	

Program	Horizon Health Services - Administration	
<i>Other / Former ID Address</i>	3020 Bailey Avenue 2nd floor Buffalo NY 14215	
<i>Admin Contact Apptmnt. Contact</i>	Ann Constantino, President Staff	<i>Phone</i> 831-1800 Fax: 831-1818 <i>Phone</i> 831-1800
<i>Services Provided</i>	<ul style="list-style-type: none"> • HIV Day Treatment Program • Mental Health Counseling • Primary Medical Care • Outpatient Drug/Alcohol Abuse Trtmnt. • Vocational Program 	
	<p>Other Locations:</p> <ul style="list-style-type: none"> - Niagara County Ctr.: 283-2000 or 831-1840 (Erie County) - Central Park Counseling Ctr. (East Amherst Site) 834-6401 - Bailey-LaSalle Counseling Ctr.: 833-6322 - Boulevard Counseling Ctr.: 833-3708 - Holden St. Site (Medical Unit) 834-0282 - Bailey-Kensington Counseling Ctr. - Blackrock Counseling Ctr.: 831-1977 - Lockport Addictions: 836-1767 or 433-2484 	
<i>Eligibility Intake Hours</i>	Varies with program (refer to individual listings) Call for appointment Mon.- Fri. 9:00 am - 5:00 pm; also note that clinic times vary	
<i>Fees</i>	Insurances & Sliding Scale	
<i>Area Served</i>	Western New York	

Program	Horizon Health Services - Bailey-Kensington Site	
<i>Other / Former ID Address</i>	Bailey - Kensington Counseling Center 3020 Bailey Avenue Buffalo NY 14215	
<i>Admin Contact Apptmnt. Contact</i>	Ann Constantino, President Staff	<i>Phone</i> 831-1800 Fax: 831-0206 <i>Phone</i> 831-0200
<i>Services Provided</i>	<ul style="list-style-type: none"> • Mental Health • Day Treatment Program • Vocational Program <p><i>No adolescent program</i></p>	
<i>Eligibility Intake Hours</i>	18 years of age and older Call for appointment. Referrals. (Call intake at 831-1800) Mon.- Fri. 9:00 am - 5:00 pm ; Some evening hours.	
<i>Fees</i>	Most insurances & Sliding Scale	
<i>Area Served</i>	Western New York	

Program	Horizon Health Services - Bailey-LaSalle Counseling Center	
<i>Other / Former ID</i>	Bailey-LaSalle Counseling Center	
<i>Address</i>	3297 Bailey Avenue Buffalo NY 14215	
<i>Admin Contact</i>	Ann Constantino, President	<i>Phone</i> 831-1800 Fax: 834-4557
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 833-3622
<i>Services Provided</i>	<ul style="list-style-type: none"> • HIV Testing & Counseling • Adult Primary Medical Care • Outpatient Substance Abuse Treatment (rehab & counseling: <i>Individual & family</i>) • Addictions Treatment Program • Outpatient Mental Health Treatment and Counsel (<i>Forensic only</i>) • Psychiatric Treatment Program (<i>Day treatment and continuing</i>) • Crisis Intervention and Outreach <p><i>NOTE: Pregnant Women Not Accepted</i></p>	
<i>Eligibility</i>	18 years of age and older for addictions. 16 years of age and older for mental health.	
<i>Intake</i>	Call for appointment	
<i>Hours</i>	Mon.- Fri. 9:00 am - 5:00 pm	
<i>Fees</i>	Insurance & Sliding Scale	
<i>Area Served</i>	Western New York	

Program	Horizon Health Services - Blackrock Site	
<i>Other / Former ID</i>	Blackrock Counseling Center	
<i>Address</i>	699 Hertel Avenue Buffalo NY 14207	
<i>Admin Contact</i>	Ann Constantino, President	<i>Phone</i> 831-1800
<i>Apptmnt. Contact</i>	Diana Russo	<i>Phone</i> 831-1977
<i>Services Provided</i>	<ul style="list-style-type: none"> • Adult Medical Primary Care • MRLD Program (<i>Mentally Retarded Learning Disabled</i>) • Outpatient Substance Abuse Treatment and Counseling • Outpatient Mental Health Treatment and Counseling (<i>Individual and group</i>) • Crisis Intervention and Outreach • HIV Testing and Counseling • Mental Health Programs - Pain Management and Stress Reduction 	
<i>Eligibility</i>	18 years of age and older	
<i>Intake</i>	Call for appointment. Referred	
<i>Hours</i>	Mon.- Fri. 9:00 am- 5:00 pm ; Some evening hours	
<i>Fees</i>	Insurance & Sliding Scale	
<i>Area Served</i>	Western New York	

Program	Horizon Health Services - East Amherst Street Site	
<i>Other / Former ID</i>	Central Park Counseling Center	
<i>Address</i>	60 East Amherst Buffalo NY 14214	
<i>Admin Contact</i>	Ann Constantino, President	<i>Phone</i> 831-1800 Fax: 834-6782
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 834-6401
<i>Services Provided</i>	<ul style="list-style-type: none"> • Addiction Counseling Center • Adolescent Program • Maternal Program - Addicted Pregnant Women • Multiple Disabilities Day Treatment Program (MELD Program) <p><i>Pregnant women accepted</i></p>	
<i>Eligibility</i>	16 yrs & older (All ages for drug/alcohol prg.) Parental consent for under 16 yrs	
<i>Intake</i>	Call for appointment. Referred	
<i>Hours</i>	Mon.- Fri. 9:00 am- 5:00 pm (some evenings)	
<i>Fees</i>	Most insurance & Sliding Scale	
<i>Area Served</i>	Western New York	

Program	Horizon Health Services - Holden Street Site (Medical Unit)	
<i>Other / Former ID</i>		
<i>Address</i>	158 Holden Street Buffalo NY 14214	
<i>Admin Contact</i>	Ann Constantino, President	<i>Phone</i> 831-1800 Fax: 834-1613
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 834-0282
<i>Services Provided</i>	<ul style="list-style-type: none"> • Adult Primary Medical Care Center • GYN : Pap-smears & Referrals • Psychiatric Treatment Program (<i>day treatment and continuing treatment</i>) • HIV Testing & Counseling 	
<i>Eligibility</i>	All ages for drug/alcohol prog. (Parental consent under 16 yrs) 16 +yrs for other services	
<i>Intake</i>	Call for appointment.	
<i>Hours</i>	Mon.- Fri. 9:00 am - 4:00 pm	
<i>Fees</i>	Insurances & Sliding Scale	
<i>Area Served</i>	Western New York	

Program	Horizon Health Services - Niagara County Center	
<i>Other / Former ID Address</i>	6560 Niagara Falls Blvd. Niagara Falls NY 14304	
<i>Admin Contact Apptmnt. Contact</i>	Ann Constantino, President Staff	<i>Phone</i> 831-1800 <i>Phone</i> 283-2000 or 831-1840
<i>Services Provided</i>	<ul style="list-style-type: none"> • Adult Primary Medical Care • Outpatient Substance Abuse Trmnt., Rehab. & Counseling (Individual + Family) • Addictions Treatment Program • Adolescent Addictions Program • HIV Counsel Program • Outpatient Mental Health Treatment and Counsel (Individual, Group + Family) Primary Medical Care NOTE: <i>No day treatment/continuing psychiatric treatment program at this site</i>	
<i>Eligibility Intake Hours</i>	16 yrs & older (All ages for drug/alcohol prg.) Parental consent for under 16 yrs Call for appointment. Mon., Tue., Thu. (9 a.m. - 8 p.m.), Wed., Fri. (9 a.m. - 5 p.m.)	
<i>Fees</i>	Insurance & Sliding Scale	
<i>Area Served</i>	Niagara & Erie Counties	

Program	Horizon Health Services - Niagara Falls Boulevard Site	
<i>Other / Former ID Address</i>	Boulevard Counseling Center 1370 Niagara Falls Blvd. Tonawanda NY 14150	
<i>Admin Contact Apptmnt. Contact</i>	Ann Constantino, President Staff	<i>Phone</i> 831-1800 <i>Phone</i> 833-3708
<i>Services Provided</i>	<ul style="list-style-type: none"> • Substance Abuse Counseling • Adolescent Groups • Narcotics Anonymous Meetings 	
<i>Eligibility Intake Hours</i>	16 yrs & older (All ages for drug/alcohol prog.) Parental consent for under 16 yrs Call for appointment. Referrals. Mon.- Fri. 9:00 am - 5:00 pm (Some evening hours)	
<i>Fees</i>	Insurances & Sliding Scale	
<i>Area Served</i>	Western New York	

Program	Housing Opportunities Made Equal	
<i>Other / Former ID</i>	HOME	
<i>Address</i>	700 Main St., 3rd Floor Buffalo NY 14202	
<i>Admin Contact</i>	Scott W. Gehl, Executive Director	<i>Phone</i> 854-1400 Fax: 854-1140
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 854-1400
<i>Services Provided</i>	<ul style="list-style-type: none"> • Investigation & Counseling for Victims of Discrimination • Tenant & Landlord Counseling • Housing & Human Services Referrals • Database of Government Assisted Housing • Educational Presentations & Publications • Mobility Counseling & Services for Section 8 Participants 	
<i>Eligibility</i>	Any in need	
<i>Intake</i>	Self apply by: phone, writing and walk-in service	
<i>Hours</i>	Office: Mon. - Fri. 9 am - 5 pm (Tenant - Landlord Counseling: 9 am - 5 pm)	
<i>Fees</i>	None - donations are appreciated	
<i>Area Served</i>	Erie and Niagara Counties	

Program	Jewish Family Service of Buffalo and Erie County	
<i>Other / Former ID</i>	JFS	
<i>Address</i>	70 Barker St. Buffalo NY 14209	
<i>Admin Contact</i>	Marlene Schillinger, Executive Director	<i>Phone</i> 883-1914 Fax: 883-7637
<i>Apptmnt. Contact</i>	Staff (Donna Possenti, Clinical Director)	<i>Phone</i> 883-1914
<i>Services Provided</i>	<ul style="list-style-type: none"> • Individual, Marriage and Family Counseling Services • Rape/Trauma Counseling • Outpatient Psychiatric Treatment (including eating disorders) • Self-Help Groups: Grief, Loss (widows & widowers) • Vocational and Job Placement Counseling & Job Search - Referral Assistance • Traumatic Brain Injury Respite • Russian Resettlement Programs • Gambling Recovery Program 	
<i>Eligibility</i>	Open	
<i>Intake</i>	Self apply by phone, writing and walk-in service	
<i>Hours</i>	Mon., Tues. 8:00 am - 9:00 pm + Wed., Thurs., Fri. 8:00 am - 5:00 pm	
<i>Fees</i>	Health Insurances & Sliding Scale	
<i>Area Served</i>	All surrounding counties	

Program	Joan A. Male Family Support Center	
<i>Other / Former ID Address</i>	Parent's Anonymous of Buffalo and Erie County 60 Dingens Buffalo NY 14206	
<i>Admin Contact Apptmnt. Contact</i>	Joan Male, Executive Director Staff	<i>Phone</i> 892-2172 Fax: 822-5098 <i>Phone</i> 892-2172
<i>Services Provided</i>	<ul style="list-style-type: none"> • Respite Child Care • In - home Family Support • Domestic Violence Support Group • Referrals - Linkages made to meet families special needs • Weekly Youth Groups • 24 Hour Parent Help Line • Crisis Intervention & Weekly Support Meetings • Family Crisis Intervention and Support Services • Transportation to & from group meetings & in emergencies • Weekly Parent Support Groups with companion Child Care 	
<i>Eligibility Intake Hours</i>	Services provided to families with children of all ages Call or walk-in Office: Sunday - Saturday 9:00 a.m. - 9:00 p.m. Help Line 24 hours - 7 days	
<i>Fees</i>	None	
<i>Area Served</i>	Erie County and surrounding areas	

Program	Job Corps	
<i>Other / Former ID Address</i>	77 Goodell St. Second Floor Buffalo NY 14203	
<i>Admin Contact Apptmnt. Contact</i>	Marcy Mychaskiw, Project Director Staff	<i>Phone</i> 852-0092 Fax # 852-0218 <i>Phone</i> 852-0092
<i>Services Provided</i>	<ul style="list-style-type: none"> • Residential and nonresidential training program • Academic and vocational training • GED preparation • Resume counseling for students of programs • Job Placement <p><i>Additional Locations in Syracuse and Rochester</i></p>	
<i>Eligibility Intake Hours</i>	Males & females 16-24 years of age; low income Self apply by phone, writing, or walk-in Mon. - Fri. 8:00 am - 5:00 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Western New York, primarily City of Buffalo	

Program	Kaleida Health - BGH - Deaconess Family Medicine Division	
<i>Other / Former ID Address</i>	Deaconess Family Medicine Center 1001 Humboldt Parkway Buffalo NY 14208	
<i>Admin Contact Apptmnt. Contact</i>	Jennifer Hamilton, Supervisor Staff	<i>Phone</i> 887-8200 Fax: 887-8238 <i>Phone</i> 887-8200
<i>Services Provided</i>	<ul style="list-style-type: none"> • Family - General Medical Care (for children and adults) • Prenatal Care • Pediatric Services - Immunizations • Lead Screening • HIV pre/post Testing & Counseling 	
<i>Eligibility Intake Hours</i>	Open Phone for appointment Mon.- Fri. 9:00 am - 4:00 pm	
<i>Fees</i>	Insurances, Medicaid & Sliding Scale approved by BGH	
<i>Area Served</i>	Erie County	

Program	Kaleida Health - Buffalo General - Behavioral Health Services	
<i>Other / Former ID Address</i>	BGH's - Community Mental Health Center 80 Goodrich Street Buffalo NY 14203	
<i>Admin Contact Apptmnt. Contact</i>	Mary C. Meacham, AVP See below	<i>Phone</i> 859-2658 <i>Phone</i> See below
<i>Services Provided</i>	<ul style="list-style-type: none"> • Inpatient Psychiatric Services : 859-2915 • Acute Treatment Services (ACT) 859-2119 (formerly known as "Walk in Clinic") • 24 hour Emergency Psychiatric Service: 859-7100 • Adult Outpatient Clinic: 859-2935 (Satellite @ 6525 Sheridan Drive 859-2935) • Continuing Day Treatment: 859-2919 • Case Management: 859-2133 • Mentally Ill Chemical Abuser Admission Diversion Program (MICAID) 859-2133 • Home Based Crisis Intervention Program: 859-1508 • Alcoholism Treatment Clinics - 3 Sites: <ul style="list-style-type: none"> - 80 Goodrich St. 859-1576 - Deaconess 887-8105) - Lancaster Clinic 681-4957) 	
<i>Eligibility Intake Hours</i>	Open Phone, walk-in or referral Office 8:30 am - 4:30 pm Emergency Room 24 hours	
<i>Fees</i>	Third Party & Self Pay	
<i>Area Served</i>	Erie County	

Program	Kaleida Health - Buffalo General - Women's Health Center	
<i>Other / Former ID</i>	Buffalo General Hospital's - Women's Health Center	
<i>Address</i>	100 High Street Buffalo NY 14203	
<i>Admin Contact</i>	Michelle Ambor, Clinic Coordinator	<i>Phone</i> 859-2218 Fax: 859-2250
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 859-2517
<i>Services Provided</i>	<ul style="list-style-type: none"> • OB/GYN Clinic: Women's Health • Prenatal • Adolescent Prenatal Clinic • Family Planning Services - <i>also see entry - Deaconess Family Planning Program</i> 	
<i>Eligibility</i>	Open	
<i>Intake</i>	Phone, walk-in, and physician referral	
<i>Hours</i>	Mon.- Fri. 8:30 am - 4:30 pm	
<i>Fees</i>	Sliding scale dependent on service, insurance, ability to pay, etc.	
<i>Area Served</i>	Western New York	

Program	Kaleida Health - Children's Hospital - Dept. of Child & Adolescent Psychiatry	
<i>Other / Former ID</i>	A Child's Place	
<i>Address</i>	888 Delaware Avenue Buffalo NY 14202	
<i>Admin Contact</i>	Lisa Glinski	<i>Phone</i> 878-1207
<i>Apptmnt. Contact</i>		<i>Phone</i> 878-1207
<i>Services Provided</i>	<ul style="list-style-type: none"> • Counseling to children age 2 through 19 years of age. • Sexual Abuse Trauma Counseling • Family Violence Counseling 	
<i>Eligibility</i>	Children & adolescents age 2 through 18	
<i>Intake</i>	Self-apply by phone	
<i>Hours</i>	Intake hours - Mon. - Fri. 8:00 am - 4:00 pm Clinic hours - Mon. - Fri. 9:00 am - 5 pm	
<i>Fees</i>	All insurances including Child Health Plus - no sliding scale	
<i>Area Served</i>	Erie County	

Program	Kaleida Health - Children's Hospital - Division of Human Genetics	
<i>Other / Former ID Address</i>	Children's Hospital of Buffalo - Division of Human Genetics 936 Delaware Avenue Buffalo NY 14209	
<i>Admin Contact Apptmnt. Contact</i>	Richard W. Erbe, M.D., Division Chief Clinical Secretary	<i>Phone</i> 878-7530 Fax: 878-1351 <i>Phone</i> 878-7532
<i>Services Provided</i>	<ul style="list-style-type: none"> • Prenatal Diagnosis • Genetic Counseling • Chromosome Analysis • Birth Defects Evaluation • Genetic causes of Developmental Delay • Evaluation in management of Inherited Metabolic Diseases 	
<i>Eligibility Intake Hours</i>	Persons having or at risk for genetics disorders Phone for appointment Mon.- Fri. 8:00 am - 5:00 pm	
<i>Fees</i>	Sliding Scale	
<i>Area Served</i>	Western New York	

Program	Kaleida Health - Children's Hospital - Hodge Pediatrics	
<i>Other / Former ID Address</i>	Hodge Pediatrics 125 Hodge Avenue Buffalo NY 14222	
<i>Admin Contact Apptmnt. Contact</i>	Pat Volker Staff	<i>Phone</i> 878-7000 <i>Phone</i> 878-7488 Fax: 888-3951
<i>Services Provided</i>	<ul style="list-style-type: none"> • Pediatric Primary Medical Care • Social Worker • Immunizations • Lead Screening • Physicals <p>Additional Site: Jessie Nash Health Center, 608 William Street, 858-7372</p>	
<i>Eligibility Intake Hours</i>	Birth - 21 years of age Phone for appointment. Referrals. (Mon., Wed., Thurs., & Fri.: 8:30 am - 4:00 pm) (Tuesday's hours: 8 am -9 pm)	
<i>Fees</i>	Medicaid, Insurances and Sliding Scale	
<i>Area Served</i>	Western New York	

Program	Kaleida Health - Children's Hospital - PACT Program	
<i>Other / Former ID Address</i>	Pact Clinic 239 Bryant Street Buffalo NY 14222	
<i>Admin Contact Apptmnt. Contact</i>	Kim Donoghue, Program Coordinator Staff	<i>Phone</i> 878-7908 Fax: 888-3868 <i>Phone</i> 878-7908 24 hr service
<i>Services Provided</i>	<ul style="list-style-type: none"> • Pediatric HIV/AIDS Primary & Specialty Care • Case Management • HIV Testing with Pre/Post Counseling • Health Care Services for Children of Substance Abusing Mothers • Supportive Counseling • Developmental Screening • Co-location Clinic (moms can receive their HIV care from ECMC at PACT Prog.) 	
<i>Eligibility Intake Hours</i>	Anyone in need of treatment Phone or referral Mon.- Fri. 8:30 am- 4:30 pm 24 hour phone service for emergencies	
<i>Fees</i>	All Insurances - Medicaid	
<i>Area Served</i>	Western New York	

Program	Kaleida Health - Children's Hospital - Sickle Cell Center of WNY	
<i>Other / Former ID Address</i>	Sickle Cell Center at Children's Hospital 219 Bryant Street Tanner 8 Buffalo NY 14222	
<i>Admin Contact Apptmnt. Contact</i>	Dr. Mauro Grossi, Director Staff	<i>Phone</i> 878-7349 Fax: 888-3801 <i>Phone</i> 878-7349
<i>Services Provided</i>	<ul style="list-style-type: none"> • Genetic Counseling & Education for persons with sickle cell trait and their families. • Comprehensive care for patients with sickle cell disease. 	
<i>Eligibility Intake Hours</i>	For patients from birth & up, affected with sickle cell trait & sickle cell disease Phone for appointment, referral Mon. - Fri. 8:30 am- 4:30 pm	
<i>Fees</i>	Most insurance, Medicaid, no sliding fee	
<i>Area Served</i>	Western New York	

Program	Kaleida Health - Children's Hospital - West Side Health Center	
<i>Other / Former ID Address</i>	West Side Health Center - Pediatrics 300 Niagara Street Buffalo NY 14201	
<i>Admin Contact Apptmnt. Contact</i>	Pat Volker Staff	<i>Phone</i> 859-4180 Fax: 859-4219 <i>Phone</i> 859-4180
<i>Services Provided</i>	<ul style="list-style-type: none"> • Pediatric Primary Care • Social Worker • Immunizations • Lead Screening • Physicals <p><i>Spanish bilingual staff</i></p>	
<i>Eligibility Intake Hours</i>	Birth to 21 years of age Phone for appointments, referrals (24 hour answering service) (Mon. & Wed. 9 am - 9 pm) (Tue., Thu., Fri. 9 am - 5 pm) (Sat. 8:45 am - 11:15 am)	
<i>Fees</i>	Medicaid, Child Health Plus, Insurances & Sliding Scale	
<i>Area Served</i>	West Side of Buffalo	

Program	Kaleida Health - Children's Hospital - Women's Health Center	
<i>Other / Former ID Address</i>	Children's Hospital of Buffalo - Women's Health Center 239 Bryant Street Buffalo NY 14222	
<i>Admin Contact Apptmnt. Contact</i>	Julie Polka, Coordinator of Women's Services Staff	<i>Phone</i> 878-7023 Fax: 888-3805 <i>Phone</i> 878-7737
<i>Services Provided</i>	<ul style="list-style-type: none"> • OB/GYN Services • Prenatal Care (including PCAP) • High-risk Pregnancy Services • HIV/AIDS Counseling and confidential testing • Family Planning • Walk-in Pregnancy Tests • WIC/Nutritional Counseling & Breast Feeding Classes <p><i>Charity Care call: 878-7017 or 878-7720</i></p>	
<i>Eligibility Intake Hours</i>	Open Phone for appointment or Dr. referral Mon.- Fri. 8:30 am - 4:30 pm Evening hours: Mon.: 4:00 pm- 7:00 pm	
<i>Fees</i>	Varies (all insurance accepted), Charity care , PCAP, Sliding Scale	
<i>Area Served</i>	Erie County	

Program	Kaleida Health - Children's Hospital - Women's West Side Health Center	
<i>Other / Former ID Address</i>	West Side Health Center 327 Niagara Street Buffalo NY 14201	
<i>Admin Contact Apptmnt. Contact</i>	Daniela Hager-Carbonara, Supervisor ext. 231 Staff	<i>Phone</i> 853-7900 Fax: 853-7907 <i>Phone</i> 853-7900 or 853-7910
<i>Services Provided</i>	<ul style="list-style-type: none"> • OB/GYN Services • Prenatal Care • Family Planning • WIC/Nutritional Counseling • Walk-in pregnancy tests • Monday's: Dr. Koritz (<i>Spanish bilingual</i>) OB/GYN (9 am - Noon & 1 pm - 4 pm) • Wednesday's: Nurse Practitioners - OB/GYN (1:00 pm - 4:00 pm) • Friday's: Dr. Intengen (<i>Spanish Bilingual</i>) OB/GYN (1 pm - 4 pm) <p><i>Spanish bilingual staff</i></p> <p><i>Also see: Kaleida Health - Children's Hospital - Children's West Side Health Center</i></p>	
<i>Eligibility Intake Hours</i>	Open Phone for appointment or doctor referral (Mon.: 9:00 am - 12:00 pm & 1:00 pm - 4:00 pm) (Wed. & Fri.: 1:00 pm - 4:00 pm)	
<i>Fees</i>	All Insurance - Medicaid - Sliding Scale	
<i>Area Served</i>	Mainly West side (all welcome)	

Program	Kaleida Health - Deaconess Family Planning Program	
<i>Other / Former ID Address</i>	Deaconess Family Planning Program 590 Riley Street Buffalo NY 14208	
<i>Admin Contact Apptmnt. Contact</i>	Laurie Gilbert, Executive Director Staff	<i>Phone</i> 887-8252 Fax: 887-8282 <i>Phone</i> 887-8272
<i>Services Provided</i>	<ul style="list-style-type: none"> • HIV & STD Testing & Counseling - STD Treatment (male and female) • Women's Medical Services • Birth Control (information and supplies) • Preventative Health Screening • Counseling, Education & Referral Services • Educational Programs (Human Sexuality & Parent Education) 	
<i>Eligibility Intake Hours</i>	Male or female of child-bearing age Phone for appointment. No walk-ins. Office hours: Mon.- Fri. 8:00 am - 4:00 pm	
<i>Fees</i>	Medicaid & Sliding Scale - Teenagers Free	
<i>Area Served</i>	Erie County (mainly Buffalo)	

Program	Kaleida Health - Millard Fillmore - Hertel Elmwood Internal Medicine	
<i>Other / Former ID</i>	Hertel Elmwood Internal Medicine	
<i>Address</i>	900 Hertel Avenue Buffalo NY 14216	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	Pat Bartolotta, Supervisor Staff	<i>Phone</i> 871-1571 Fax: 871-1580 <i>Phone</i> 871-1571
<i>Services Provided</i>	<ul style="list-style-type: none"> • Internal Medicine • Social Worker • On-site Blood Draw Lab • Medical Care • Podiatry <p><i>Spanish Bilingual</i></p>	
<i>Eligibility</i> <i>Intake</i> <i>Hours</i>	Those 18 years of age or older - 17 yrs. with adult family member, parent or guardian Phone for appointment Monday - Friday: 8:30 am - 4:30 pm	
<i>Fees</i>	All Insurances - Medicaid & Sliding Scale	
<i>Area Served</i>	Black Rock, Riverside & North Buffalo	

Program	Kaleida Health - Millard Fillmore - Louis Lazar Family Medicine Center	
<i>Other / Former ID</i>	Louis Lazar Family Medicine Center	
<i>Address</i>	1542 Maple Rd., Suite 31 Williamsville NY 14221	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	Lynn Knop, Suprvsr. of Ambly. Care - N. Region Staff	<i>Phone</i> 568-3401 Fax: 568-3022 <i>Phone</i> 568-3400
<i>Services Provided</i>	<ul style="list-style-type: none"> • Family/General Medical Care Services • Podiatry • Dietitian & WIC Referrals • Prenatal Care - PCAP • Pediatrics: Immunizations - Lead Screening • Colposcopy - Sigmoidoscopy • Family Planning - Birth Control 	
<i>Eligibility</i> <i>Intake</i> <i>Hours</i>	Open Phone for an appointment Mon. & Wed. 8:30 am - 8:00 pm Tue., Thu. & Fri. 8:30 am - 4:00 pm	
<i>Fees</i>	Most Insurances, Medicaid & Uninsured Financial Assistance Program	
<i>Area Served</i>	Erie County and surrounding areas	

Program	Kaleida Health - Millard Fillmore - Niagara Family Health Center	
<i>Other / Former ID Address</i>	Niagara Family Health Center 300 Niagara Street Buffalo NY 14201	
<i>Admin Contact Apptmnt. Contact</i>	Jennifer Mastrobattista, Supervisor Staff	<i>Phone</i> 859-4110 Fax: 859-4179 <i>Phone</i> 859-4110
<i>Services Provided</i>	<ul style="list-style-type: none"> • Adult Services • Pediatric Services • Immunizations • Lead Screening • HIV Testing • Well Child Visits 	
<i>Eligibility Intake Hours</i>	Open Phone for an appointment Mon. & Wed: 9:00 am - 7:00 pm - Tues. & Thurs.: 9:00 am - 4:00 pm	
<i>Fees</i>	Insurance, Medicaid & Child Health Plus	
<i>Area Served</i>	Western New York	

Program	Kaleida Health - Project Reach	
<i>Other / Former ID Address</i>	Project Reach 777 Main Street Buffalo NY 14203	
<i>Admin Contact Apptmnt. Contact</i>	Raymond Ganoë, Project Director Staff	<i>Phone</i> 845-0172 Fax: 845-0219 <i>Phone</i> 845-0172
<i>Services Provided</i>	<ul style="list-style-type: none"> • Outreach • Confidential Services • Free HIV Tests, Counseling & Education • Individual & Group Counseling for "HIV positive" • Free Condoms • Educational Services • Harm Reduction Program • Prevention Case Management • Counseling (for drug users & their sexual partners) <p><i>Spanish bilingual staff</i></p>	
<i>Eligibility Intake Hours</i>	Present or previous history of drug abuse or sexual partner of same Walk-in or call for information Monday - Friday: 8:30 am - 4:00 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Western New York	

Program	Kaleida Health - Robert Warner Rehab Center of Children's Hospital	
<i>Other / Former ID</i>	Robert Warner Rehab Center of Children's Hospital	
<i>Address</i>	936 Delaware Ave. Buffalo NY 14209	
<i>Admin Contact</i>	Kathleen DiGaudio, Director	<i>Phone</i> 878-7440 Fax: 888-3834
<i>Apptmnt. Contact</i>	Intake Staff - New referrals call 878-7557	<i>Phone</i> 878-7440
<i>Services Provided</i>	<ul style="list-style-type: none"> • Medical rehabilitation services for children with developmental disabilities Call for information . . . however, a referral is <u>needed</u> (doctor, hospital, health dept.) for an appointment	
<i>Eligibility</i>	0-21 years of age	
<i>Intake</i>	Must have medical referral	
<i>Hours</i>	Mon. - Fri. 8:30 am - 5:00 pm *Evening Hours By Appointment Only	
<i>Fees</i>	Insurances - Medicaid - Sliding Scale	
<i>Area Served</i>	Western New York, Northern Pennsylvania & Southern Ontario	

Program	Ken-Ton Family Care	
<i>Other / Former ID</i>		
<i>Address</i>	300 Two Mile Creek Road Tonawanda NY 14150	
<i>Admin Contact</i>	Lynn Sigeti, Director	<i>Phone</i> 447-6450 Fax: 447-6486
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 447-6450
<i>Services Provided</i>	<ul style="list-style-type: none"> • Family (general medical) • OB/GYN....(Babies delivered at Sister's Hospital) • Prenatal - Postnatal Care & PCAP (Tue. - Thu. 9 am - 12 pm) • Pediatrics (Immunizations, Lead Screening) • Lab Site (blood draw & x-ray) • Podiatry • HIV Pre/Post Testing & Counseling • Rheumatology • Social Work Services • WIC Site/ Nutritional Counseling • Early Friday Parenting Classes (provided on site by Catholic Charities) 	
<i>Eligibility</i>	Open to all in need	
<i>Intake</i>	Phone for appointment	
<i>Hours</i>	Mon.- Fri. 8 am - 4 pm (Evenings: Pediatrics & Family Medicine ONLY no prenatal)	
<i>Fees</i>	Insurance, Medicaid and Health Care Assistance Program	
<i>Area Served</i>	Erie & Niagara Counties	

Program	La Leche League International		
<i>Other / Former ID</i>			
<i>Address</i>			
<i>Admin Contact</i>	Staff	<i>Phone</i>	1-800-LaLeche
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i>	1-800-525-3243
<i>Services Provided</i>	<ul style="list-style-type: none"> • Mother to mother breast feeding support group <p>Call 1-800-La-Leche for information and/or location of closest support or meeting</p>		
<i>Eligibility</i>	Anyone interested in breast feeding		
<i>Intake</i>	Phone		
<i>Hours</i>	24 hours		
<i>Fees</i>	None		
<i>Area Served</i>	International		

Program	Lake Shore Behavioral Health - Administration Office		
<i>Other / Former ID</i>	Lake Shore Community Mental Health Centers		
<i>Address</i>	254 Franklin Street Buffalo NY 14202		
<i>Admin Contact</i>	Howard K. Hitzel, PsyD, President	<i>Phone</i>	842-0440 Fax: 4069
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i>	842-0440
<i>Services Provided</i>	<p>Lake Shore Behavioral Health, Inc. promotes self-sufficiency, mental wellness and recovery, and an enhanced quality of life for all individuals with mental illness and chemical abuse disorders by providing effective, accessible and culturally sensitive services.</p> <p>Refer to other Lake Shore Behavioral Health entries for a listing of all sites.</p>		
<i>Eligibility</i>	Open to all in need (ages 15 or older depending on the program)		
<i>Intake</i>	Phone, walk-ins or referred		
<i>Hours</i>	Mon. - Fri. 9:00 am - 5:00 pm (Evening hours by appointment)		
<i>Fees</i>	Insurances & Sliding Scale		
<i>Area Served</i>	Erie County		

Program	Lake Shore Behavioral Health - Continuing Day Treatments	
<i>Other / Former ID Address</i>	see individual sites below	
<i>Admin Contact Apptmnt. Contact</i>	John Flynn, CSW-R. Dir. of Treatment Services. Staff	<i>Phone</i> 842-0440 ext. 13 <i>Phone</i> See Below
<i>Services Provided</i>	<p>Persons disabled by serious mental illness benefit from professional support, education and treatment. Lake Shore Behavioral Health's continuing day treatment programs use the most current rehabilitation methods to help clients manage their illness and attain satisfaction in their lives. Treatment is focused and individualized to meet each persons specific rehabilitation needs.</p> <p>Transportation is available.</p> <ul style="list-style-type: none"> • Niagara Skills Center - 510 Niagara St., 856-9835 - Fax: 856-5614 • North Collins Mental Health - 10538 Main St., 337-3706 - Fax: 337-2327 • Parkview Center - 2600 South Park Ave., 822-2117 - Fax: 822-8165 	
<i>Eligibility Intake Hours</i>	<p>Open to those in need Phone, walk-in or referred Monday - Friday: 9 am - 5 pm (Evening hours by appointment)</p>	
<i>Fees</i>	Insurances & Sliding Scale	
<i>Area Served</i>	Erie County	

Program	Lake Shore Behavioral Health - Drug Abuse Services Program	
<i>Other / Former ID Address</i>	<p>DASP 951 Niagara Street Buffalo NY 14213</p>	
<i>Admin Contact Apptmnt. Contact</i>	Barbara Hicks, CASAC, Clinical Supervisor Staff	<i>Phone</i> 842-0440 ext 14 <i>Phone</i> 883-5344 Fax: 884-1758
<i>Services Provided</i>	<p>Lake Shore Behavioral Health offers confidential outpatient treatment to individuals who are experiencing problems related to their abuse of alcohol or other drugs. Services include assessment, as well as individual, family and group counseling. The program also operates a specialized program for pregnant and parenting women. the staff represents a variety of professional backgrounds and function as a team in order to assure high quality, individualized treatment.</p> <p><i>specialized program for pregnant and parenting women</i></p>	
<i>Eligibility Intake Hours</i>	<p>Open to all in need (ages 18 or older depending on the program) Phone, walk-in or referred Monday - Friday: 9 am - 5 pm (Evening hours by appointment)</p>	
<i>Fees</i>	Insurances & Sliding Scale	
<i>Area Served</i>	Erie County	

Program	Lake Shore Behavioral Health - Homeless Services Program	
<i>Other / Former ID</i>		
<i>Address</i>	1280 Main Street Buffalo NY 14209	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	Barbara Hicks, CASAC, Clinical Supervisor Staff	<i>Phone</i> 842-0440 ext. 14 <i>Phone</i> 856-9711 Fax: 856-2863
<i>Services Provided</i>	The Lake Shore Homeless Services Program provides a range of support and treatment services to homeless persons with mental health problems, who are not currently in treatment. Services include outreach, crisis intervention, short term mental health and substance abuse counseling, housing assistance and linkage for other needed services. Through the use of a mobile mental health outreach team, the agency is able to offer services on-site at homeless shelters. The program also operates 98 Shelter Plus Care housing units and provides ongoing support to residents.	
<i>Eligibility</i>	Have active mental health diagnosis and homeless/living in shelter	
<i>Intake</i>	Phone, walk-in or referred.	
<i>Hours</i>	Mon.- Fri. 9:00 am - 5:00 pm (Evening hours by appointment)	
<i>Fees</i>	Free Service	
<i>Area Served</i>	Erie County	

Program	Lake Shore Behavioral Health - Lackawanna Drug Abuse Services Program	
<i>Other / Former ID</i>		
<i>Address</i>	2600 South Park Avenue Buffalo NY 14218	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	Barbara Hicks, CASAC, Clinical Supervisor Staff	<i>Phone</i> 842-0440 ext. 14 <i>Phone</i> 822-2117 Fax: 822-8165
<i>Services Provided</i>	Lake Shore Behavioral Health offers confidential outpatient treatment to individuals who are experiencing problems related to their abuse of alcohol or other drugs. Services include assessment, as well as individual, family and group counseling. The program also operates a specialized program for pregnant and parenting women. The staff represents a variety of professional backgrounds and function as a team in order to assure high quality, individualized treatment. <i>specialized program for pregnant and parenting women</i>	
<i>Eligibility</i>	Open to all in need (ages 18 or older depending on the program)	
<i>Intake</i>	Phone, walk-in or referred	
<i>Hours</i>	Monday - Friday: 9 am - 5 pm (Evening hours by appointment)	
<i>Fees</i>	Insurances & Sliding Scale	
<i>Area Served</i>	Erie County	

Program	Lake Shore Behavioral Health- Maternal Support Program	
<i>Other / Former ID Address</i>	951 Niagara St. Buffalo NY 14213	
<i>Admin Contact Apptmnt. Contact</i>	Barbara Hicks, CASAC, Clinical Supervisor Staff	Phone 842-0400 ext. 14 Phone 883-5344 Fax: 884-1758
<i>Services Provided</i>	<p>Lake Shore Behavioral Health offers confidential outpatient treatment to individuals who are experiencing problems related to their abuse of alcohol or other drugs. Services include assessment, as well as individual, family and group counseling. The program also operates a specialized program for pregnant and parenting women. The staff represents a variety of professional backgrounds and function as a team in order to assure high quality, individualized treatment.</p> <p><i>specialized program for pregnant and parenting women</i></p>	
<i>Eligibility Intake Hours</i>	<p>Open to all in need (ages 15 or older depending on the program) Phone, walk-in or referred Mon. - Fri. 9:00 am - 5:00 pm (Evenings by appointment)</p>	
<i>Fees</i>	Insurances & Sliding Scale	
<i>Area Served</i>	Erie County	

Program	Lake Shore Behavioral Health - Mental Health Services	
<i>Other / Former ID Address</i>	951 Niagara Street Buffalo N.Y. 14213	
<i>Admin Contact Apptmnt. Contact</i>	John Flynn, PsyD, President Staff	Phone 842-0440 ext 13 Phone see individual site below
<i>Services Provided</i>	<p>Lake Shore Behavioral provides individual and group counseling for people experiencing a wide range of difficulties including stress, relationship and family problems, anxiety and depression.</p> <ul style="list-style-type: none"> • Lower West Side Counseling - 951 Niagara St., 884-0700 - Fax: 884-0631 • North Collins Mental Health - 10538 Main St., 337-3706 - Fax: 337-2723 • Counseling - 2600 South Park Ave., 822-2117 - Fax: 822-8165 • Linwood Community Services - 625 Delaware Ave., 882-3151 - Fax: 886-4002 	
<i>Eligibility Intake Hours</i>	<p>Open to all in need (ages 18 or older depending on the program) Phone, walk-in or referred Monday - Friday: 9:00 am - 5:00 pm (Evening hours by appointment)</p>	
<i>Fees</i>	Insurances & Sliding Scale	
<i>Area Served</i>	Erie County	

Program	Lamaze International	
<i>Other / Former ID Address</i>	Lamaze - Niagara Frontier ASPO P.O. Box 1182 Buffalo NY 14226	
<i>Admin Contact Apptmnt. Contact</i>	Patti Matlock, President Staff / 24 hour answering machine	<i>Phone</i> 835-9828 no fax # <i>Phone</i> 835-9828
<i>Services Provided</i>	<ul style="list-style-type: none"> • Small classes for individual attention. • Lamaze children education. • Mother-infant exercise classes. • Parenting and child care techniques. • Referrals for breast feeding classes. • Refresher classes. • Doula Referrals <p style="text-align: center;">Nationally trained & certified instructors with classes in:</p> <p style="text-align: center;">Buffalo - Williamsville - Amherst - Niagara Falls Orchard Park - Hamburg - Springville</p>	
<i>Eligibility Intake Hours</i>	Expectant parents. Apply by phone. 24 hour answering service. Classes vary nightly.	
<i>Fees</i>	Sliding fee, all Blue's, discount for IHA members, NO MEDICAID	
<i>Area Served</i>	WNY	

Program	Langston Hughes Institute	
<i>Other / Former ID Address</i>	Center For Cultural History & Arts Education 25 High Street Buffalo NY 14203	
<i>Admin Contact Apptmnt. Contact</i>	Dorothy Hill, Executive Director Staff	<i>Phone</i> 881-3266 Fax: 881-2372 <i>Phone</i> 881-3266
<i>Services Provided</i>	• Cultural Arts & History Education	
<i>Eligibility Intake Hours</i>	Open Self apply by phone, writing, walk-in service or agency referral Mon. - Fri. 9:00 am - 8:00 pm	
<i>Fees</i>	Free	
<i>Area Served</i>	Western New York	

Program	League for the Handicapped, Inc. - Preschool Learning Center	
<i>Other / Former ID</i>	Preschool Learning Center	
<i>Address</i>	393 North Street Springville NY 14141	
<i>Admin Contact</i>	Christine Lewis, Executive Director	<i>Phone</i> 592-9331 Fax: 592-4683
<i>Apptmnt. Contact</i>	Rhonda Hoppel, Administrative Assistant	<i>Phone</i> 592-9331
<i>Services Provided</i>	<ul style="list-style-type: none"> • Psychologist provides counseling for in-house & home-based children. • Therapeutic Therapy: occupational - physical - speech @ home-community-Center • Infant Stimulation Program • Parent Support Groups • Parent Workshops: Parenting Skills & Stress Management • Home, Community and Center based Educational Services 	
<i>Eligibility</i>	Open to: Handicapped children 0-7 years of age and their parents	
<i>Intake</i>	Self apply by phone, writing, walk-in and/or referral: Health Care Professional	
<i>Hours</i>	Mon. - Fri. 8:00 am - 4:00 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Open to all County neighbors	

Program	Legal Aid Bureau of Buffalo, Inc.	
<i>Other / Former ID</i>		
<i>Address</i>	237 Main St. Buffalo NY 14203	
<i>Admin Contact</i>	Linda Reynolds, Executive Attorney	<i>Phone</i> 853-9555 Fax: 853-3129
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 853-9555
<i>Services Provided</i>	<ul style="list-style-type: none"> • Legal representation and advice 	
<i>Eligibility</i>	Determined by income relative to size of family	
<i>Intake</i>	Phone for appointment	
<i>Hours</i>	Mon. - Fri. 8:30 am - 4:30 pm	
<i>Fees</i>	Free advice. Court filing fees to be paid by client.	
<i>Area Served</i>	Erie County	

Program	Legal Aid Society of Niagara County	
<i>Other / Former ID</i>	Niagara County Legal Aid Society	
<i>Address</i>	775 Third Street Niagara Falls NY 14302	
<i>Admin Contact</i>	Mary Ann Oliver, Esq., Executive Director	<i>Phone</i> 284-8831 Fax: 284-8040
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 284-8831
<i>Services Provided</i>	Legal services and advocacy of a non-criminal nature including: <ul style="list-style-type: none"> • Bankruptcy • Adoption and Guardianship • Family Abuse • Divorce • Welfare • Tenant - Landlord Disputes and Evictions • Social Security • Medicaid • Utility Shutoffs 	
<i>Eligibility</i>	Niagara County resident, low income	
<i>Intake</i>	Phone or Walk-in	
<i>Hours</i>	Mon. - Fri. 8:30 am-5:00 pm Intake Hours Mon. & Tue. 9 am - Noon; Wed. 1 pm - 5 pm	
<i>Fees</i>	None. Court filing fees must be paid by client.	
<i>Area Served</i>	Niagara County	

Program	Lesbian, Gay, Bisexual Alliance	
<i>Other / Former ID</i>		
<i>Address</i>	650 Student Union, State University at Buffalo (North Campus) Amherst NY 14260	
<i>Admin Contact</i>	Rachael Parino, VP	<i>Phone</i> 645-3063 Fax: 645-2112
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 645-3063
<i>Services Provided</i>	<ul style="list-style-type: none"> • Support group for gays, lesbians and bisexuals in the University as well as the Western NY community. • Resource center • Educational programs • Political action • Social activities • Peer support groups • Coming Out Support Group (COSG) meets twice per week 	
<i>Eligibility</i>	Anyone in need of services	
<i>Intake</i>	Phone for specific information on programs	
<i>Hours</i>	Office Hours: Mon.- Fri. 9:00 am - 5:00 pm (during school year)	
<i>Fees</i>	None	
<i>Area Served</i>	WNY	

Program	Life Management Program	
<i>Other / Former ID Address</i>	BVTC - Buffalo Vocational Technical Center 820 North Hampton Street Buffalo NY 14211	
<i>Admin Contact Apptmnt. Contact</i>	Kenneth Nies, Supervisor Staff	<i>Phone</i> 897-8021 Fax: 897-8022 <i>Phone</i> 897-8021
<i>Services Provided</i>	<ul style="list-style-type: none"> • General Life Management • Nutrition & Dieting • Parenting • Relationships - Communication • Money Management • Conflict Resolution 	
<i>Eligibility Intake Hours</i>	16 years (out of school) and older Phone, walk-in, referral. <i>Call for schedule indicating time, sites and courses offered.</i> Mon. - Fri. 8:00 am - 4:00 pm (Times vary @ Centers & for Outreach)	
<i>Fees</i>	None	
<i>Area Served</i>	City of Buffalo & surrounding areas	

Program	Life Transition Center & Hospice Bereavement Services	
<i>Other / Former ID Address</i>	3580 Harlem Road Buffalo NY 14215	
<i>Admin Contact Apptmnt. Contact</i>	Mary Jane Sledz, Executive Director Staff	<i>Phone</i> 836-6460 Fax: 836-1578 <i>Phone</i> 836-6460
<i>Services Provided</i>	<ul style="list-style-type: none"> • Grief Counseling • Support Groups • Individual Counseling for Adults & Children Facing Life Threatening Illness • Referral Center for Community Support Groups • Compassionate Friends • Bereavement Parent of USA • SHARE: <i>for parents who have experienced a miscarriage, stillbirth, or infant death.</i> • 766 Ellicott St. site (881-1238; Fax: 883-3048) for Indv. & Family Counseling Only <i>(will be moving, date TBA)</i> 	
<i>Eligibility Intake Hours</i>	Open Self apply by phone or by referral Mon. - Fri. 9:00 am - 5:00 pm <i>Evening Hours Available</i>	
<i>Fees</i>	Insurance and/or Sliding Fee Scale (No Medicaid)	
<i>Area Served</i>	WNY	

Program	Literacy Volunteers of America / Buffalo & Erie County	
<i>Other / Former ID</i>		
<i>Address</i>	2635 Delaware Ave. Buffalo NY 14216	
<i>Admin Contact</i>	Tracy Diina, Executive Director	<i>Phone</i> 876-8991 Fax: 876-5036
<i>Apptmnt. Contact</i>	Linda Velazquez, Asst. Executive Director	<i>Phone</i> 876-8991
<i>Services Provided</i>	<ul style="list-style-type: none"> • Basic English • English as Second Language • Reading - Tutoring (to adults and persons over 18 who are no longer in school) • English Language Conversation Tutoring (to foreign-born adults) 	
<i>Eligibility</i>	Must be functionally illiterate below the 5th grade level	
<i>Intake</i>	Self-apply by phone, writing and agency referral, or walk-in	
<i>Hours</i>	Mon., Tue. & Thu. 8:30 am - 8:30 pm; Wed. 8:30 am - 5 pm; Fri. 8 am - 4:30 pm Sat. 9 am - 3:30 pm No Saturdays in July & August	
<i>Fees</i>	None	
<i>Area Served</i>	Erie County	

Program	Lockport Memorial Hospital's - Reflections Recovery Center	
<i>Other / Former ID</i>		
<i>Address</i>	Reflections Recovery Center 521 East Avenue Lockport NY 14094	
<i>Admin Contact</i>	Mary Ann Chunco, Director	<i>Phone</i> 434-9111 Fax: 514-5763
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 439-8713
<i>Services Provided</i>	<ul style="list-style-type: none"> • Inpatient Residential Alcohol & Chemical Abuse Rehabilitation (21-28 days) • Assessments • Group & Family Therapy • Medical Services • Detoxification • Psychological Evaluations • Dietary Counseling • Young Adult Inpatient Program 	
<i>Eligibility</i>	18 yrs. or older in need of services (17 yrs old with parental consent)	
<i>Intake</i>	Phone for appointment or referral	
<i>Hours</i>	Inpatient 24 hours	
<i>Fees</i>	Insurances, & Medicaid	
<i>Area Served</i>	Western New York & surrounding areas - all welcome	

Program	LOVEJOY - St. Vincent Health Center	
<i>Other / Former ID</i>	St. Vincent's Health Center	
<i>Address</i>	1595 Bailey Avenue Buffalo NY 14212	
<i>Admin Contact</i>	Deborah Olejniczak, Nurse Coordinator	<i>Phone</i> 893-8550 Fax: 893-4020
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 893-8550
<i>Services Provided</i>	<ul style="list-style-type: none"> • General Medical Services (Mon. 8am - 11am, Tue. 9am - 7pm, Wed. 8am - 11am, Thu. 9am - 5pm) • OB/GYN Services (Tues. 9:00 a.m. - 7:00 p.m. & Fri. 8:00 a.m. - 12:30 p.m.) • Pediatric Services (Mon. & Thurs. 9:00 a.m. - 5:00 p.m.) • Podiatry Services (every other Wednesday: 1:00 p.m. - 3:00 p.m.) • Social Worker (Friday mornings only) • Dietitian (Friday mornings only) • Referral to in-house STAR Program (893-9350) • Free walk-in pregnancy & HIV testing (Wednesdays Only: 10:00 a.m. - 2:00 p.m.) • Physician on call (893-8550) 24 hours - 7 days 	
<i>Eligibility</i>	Open to those in need	
<i>Intake</i>	Phone for appointment or referred - NO walk-ins	
<i>Hours</i>	(Mon. 8:00 am - 5:00 pm) (Tue. 8:30 am - 7:00 pm) (Wed. 8:00 am - 4:00 pm) (Thu. 9:00 am - 5:00 pm) (Fri. 8:00 am - 1:00 pm)	
<i>Fees</i>	Insurance, Medicaid & Sliding Scale through Sister's Hospital	
<i>Area Served</i>	Western New York	

Program	Lutheran Service Society of New York	
<i>Other / Former ID</i>		
<i>Address</i>	6680 Main Street Williamsville NY 14221	
<i>Admin Contact</i>	Susan Lichtenthal, Executive Director	<i>Phone</i> 631-9212 Fax: 631-9209
<i>Apptmnt. Contact</i>	Michael R. Caballero, RCSW	<i>Phone</i> 631-9212
<i>Services Provided</i>	<ul style="list-style-type: none"> • Adoption and Adoption Counseling • Children and Youth Counseling • Marriage and Divorce Counseling • Single Mother Services • Parenting Services • Alcoholic Services • PTSD Counseling & Group Counseling 	
<i>Eligibility</i>	Open	
<i>Intake</i>	Call for appointment and/or information	
<i>Hours</i>	Office hours: Mon.- Fri. 8:00 am - 5:00 pm (General info: Hours vary per service)	
<i>Fees</i>	Insurances & Sliding Scale	
<i>Area Served</i>	Western New York	

Program	Mercy Hospital of Buffalo - OB/GYN Center	
<i>Other / Former ID Address</i>	515 Abbott Road, Suite 304, Marion Professional Center Buffalo NY 14220	
<i>Admin Contact Apptmnt. Contact</i>	Maureen Fecio, RNC, NP, Clinical Coordinator Staff	<i>Phone</i> 828-3520 Fax: 828-3550 <i>Phone</i> 828-3520
<i>Services Provided</i>	<ul style="list-style-type: none"> • PCAP/Medicaid (applications on site) • OB/GYN (choice of physicians) • Prenatal Care (including PCAP) • Natural Family Planning (free walk-in pregnancy tests) • Childbirth Classes • Certified Lactation Consultant (on site) • HIV pre/post Testing & Counseling • Nutritionist/WIC Referrals • Social Worker - Counseling 	
<i>Eligibility Intake Hours</i>	Open Self-apply by phone, referrals Phone for apt. : Mon.- Fri. 7:30 am - 4:00 pm	
<i>Fees</i>	Insurances, Medicaid and Sliding Scale	
<i>Area Served</i>	Erie, Chautauqua and Cattaraugus Counties	

Program	Mercy Hospital of Buffalo - Pediatric Services	
<i>Other / Former ID Address</i>	Mercy Pediatric Services 515 Abbott, Suite 204, Marion Professional Building Buffalo NY 14220	
<i>Admin Contact Apptmnt. Contact</i>	Thomas Dew, Director Staff	<i>Phone</i> 828-2775 Fax: 828-3473 <i>Phone</i> 828-2775
<i>Services Provided</i>	<ul style="list-style-type: none"> • Pediatric Services (well and sick care) • Parenting Education (Baby talk) • Sibling Classes • Immunizations • Lead Screening 	
<i>Eligibility Intake Hours</i>	Birth up to and including 17 years Apply by phone or referrals Mon., Wed & Fri. 7:30 am - 4:30 pm / Tues. & Thurs. until 8:00 pm	
<i>Fees</i>	Insurance, Medicaid and Mercy Free Care	
<i>Area Served</i>	Erie County	

Program	Mid Erie Counseling and Treatment Center - 1520 Walden Ave. Site	
<i>Other / Former ID Address</i>	1526 Walden Avenue, Suite 400 Buffalo NY 14225	
<i>Admin Contact Apptmnt. Contact</i>	Sarlyn Tate, Interim Executive Director Staff	<i>Phone</i> 895-6700 Fax: 895-0436 <i>Phone</i> 895-6700
<i>Services Provided</i>	<ul style="list-style-type: none"> • Adult & Child Mental Health Services • Mental Health Counseling • Drug Abuse Counseling • Alcoholism Counseling <p><i>Pregnant Women Accepted</i></p>	
<i>Eligibility Intake Hours</i>	A diagnosable mental health need or substance abuser Phone or referral. No walk-ins Mon. - Fri. 9:00 am - 5:00 pm (Evening hours by appointment)	
<i>Fees</i>	Insurances, Medicaid, Sliding Scale	
<i>Area Served</i>	Erie County	

Program	Mid Erie Counseling and Treatment Center - 463 William St. Site	
<i>Other / Former ID Address</i>	463 William Street Buffalo NY 14204	
<i>Admin Contact Apptmnt. Contact</i>	Wendy Ehrenfeld, Site Team Leader Staff	<i>Phone</i> 852-0383 Fax: 852-0385 <i>Phone</i> 852-0383
<i>Services Provided</i>	<ul style="list-style-type: none"> • Mental Health Counseling • Continuing Day Treatment • MICA • Crisis Intervention 	
<i>Eligibility Intake Hours</i>	Must be in need mental health treatment Referred, self apply by phone and walk-in service Mon. - Fri. 9:00 am - 5:00 pm	
<i>Fees</i>	Insurances, Sliding Scale	
<i>Area Served</i>	Erie County	

Program	Mid Erie Counseling and Treatment Center - 608 William St. Site	
<i>Other / Former ID</i>		
<i>Address</i>	608 William Street Buffalo NY 14204	
<i>Admin Contact</i>	Maura Beres, Site Supervisor	<i>Phone</i> 885-1384 Fax: 855-1386
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 885-1384
<i>Services Provided</i>	<ul style="list-style-type: none"> • Children's Mental Health Services Only • Child & Family Mental Health • Programs for severely emotionally disturbed children & their families 	
<i>Eligibility</i>	Must be in need of services	
<i>Intake</i>	Self apply by phone, walk-in service, and referrals	
<i>Hours</i>	Mon. - Thu. 8:00 am - 8:00 pm	
<i>Fees</i>	Medicaid only	
<i>Area Served</i>	Erie County	

Program	Mid Erie Counseling and Treatment Center - Lancaster Site	
<i>Other / Former ID</i>		
<i>Address</i>	11 West Main Street Lancaster NY 14086	
<i>Admin Contact</i>	Elizabeth Mauro, Site Supervisor	<i>Phone</i> 681-5077 Fax: 681-5079
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 681-5077
<i>Services Provided</i>	<ul style="list-style-type: none"> • Group Counseling • Supportive Counseling • Individual Counseling • Crisis Intervention • Mental Health Services only (substance abuse treatment call 852-0383 & 895-6700) <p><i>No day treatment at this site (Call 896-7350)</i></p>	
<i>Eligibility</i>	Must have diagnosable mental illness	
<i>Intake</i>	Phone or walk-in for assessment	
<i>Hours</i>	Mon. - Thu.: 8:30 am - 7:00 pm (Evenings by appointment)	
<i>Fees</i>	Insurances (Limited-Sliding Scale)	
<i>Area Served</i>	Erie County	

Program	Mid Erie Counseling and Treatment Services - 1131 Broadway Site	
<i>Other / Former ID</i>		
<i>Address</i>	1131 Broadway Buffalo NY 14212	
<i>Admin Contact</i>	Sophia Miller, Supervisor	<i>Phone</i> 896-7350 Fax: 896-7717
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 896-7350
<i>Services Provided</i>	<ul style="list-style-type: none"> • Intensive Psychiatric Rehabilitation Training (IPRT) • Day Treatment • Case Management • Group Counseling • Daily Living Activities • Chemical Dependency Program 	
<i>Eligibility</i>	Must have mental illness diagnosis & be in need of alcohol/substance abuse treatment	
<i>Intake</i>	Call for assessment	
<i>Hours</i>	Mon. - Fri. 9:00 am - 5:00 pm	
<i>Fees</i>	Insurances (Sliding Scale)	
<i>Area Served</i>	Erie County	

Program	Mid Erie Counseling and Treatment Services - 1500 Broadway Site	
<i>Other / Former ID</i>		
<i>Address</i>	1500 Broadway Buffalo NY 14212	
<i>Admin Contact</i>	Jan Wrzer, Site Supervisor	<i>Phone</i> 893-0062 Fax: 893-0070
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 893-0062
<i>Services Provided</i>	<ul style="list-style-type: none"> • Psychotropic Chemotherapy • Individual Counseling • Crisis Intervention • Couples, Family & Group Counseling <p><i>For drug/alcohol refer to: 1520 Walden Ave & 1131 Broadway entries</i></p>	
<i>Eligibility</i>	Must be diagnosed in need of mental health	
<i>Intake</i>	Phone / walk-in for assessment	
<i>Hours</i>	Mon. - Thu. 9:00 am - 5:00 pm (Evening by appointment)	
<i>Fees</i>	Medicaid, Medicare	
<i>Area Served</i>	Erie County	

Program	Monsignor Carr Institute	
<i>Other / Former ID</i>		
<i>Address</i>	76 W. Humboldt Parkway Buffalo NY 14214	
<i>Admin Contact</i>	Brian O' Herron, V.P. of Clinical Services	<i>Phone</i> 835-9745 Fax: 835-6785
<i>Apptmnt. Contact</i>	Intake	<i>Phone</i> 835-9745
<i>Services Provided</i>	<ul style="list-style-type: none"> • Children's Prevention Unit • Crisis Intervention • Mental Health Counseling • Step-family Support Services • Substance Abuse Treatment • St. Joseph Day Training Center • Case Management • School based Substance Abuse Prevention & Pregnancy Prevention • Counseling (families-developmentally disabled) • Individual & Group Counseling • Parenting Courses • Stress Management • Supportive Counseling • Senior Outreach & Case Management • Marriage Counseling <p><i>Satellite Office: 359 Grider Street - Buffalo, N.Y. 14215 (895-7715)</i></p>	
<i>Eligibility</i>	Anyone over 5 years of age	
<i>Intake</i>	Self apply by phone or referred	
<i>Hours</i>	Mon., Tues. & Thu.: 8:45 am - 9:00 pm Wed. & Fri.: 8:45 am - 4:45 pm	
<i>Fees</i>	Medicaid, Insurances & Sliding Scale	
<i>Area Served</i>	Erie County; primarily City of Buffalo	

Program	Muscular Dystrophy Association	
<i>Other / Former ID</i>	MDA	
<i>Address</i>	5500 Main St., Suite 343 Williamsville NY 14222	
<i>Admin Contact</i>	Johnita K. Hairston, Healthcare Service Coor.	<i>Phone</i> 626-5560 Fax: 626-4229
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 626-0035
<i>Services Provided</i>	<ul style="list-style-type: none"> • Provision of selected Durable Medical Equipment • Genetic counseling • Support groups • Diagnostic services and Follow-up care • Summer Camp (ages 3 yrs. - 21 yrs.) • Clinics located at the Erie Co. Medical Ctr. & Children's Hospital of Buffalo 	
<i>Eligibility</i>	Doctor statement listing a neuromuscular disease	
<i>Intake</i>	Call for appt. -- <u>Must have referral</u> from a "M.D.A. certified" or affiliated physician	
<i>Hours</i>	Mon. - Fri. 9:00 am- 5:00 pm	
<i>Fees</i>	None (for those already registered)	
<i>Area Served</i>	Western New York	

Program	Narcotics Anonymous	
<i>Other / Former ID</i>	NA	
<i>Address</i>	P.O. Box 64 Buffalo NY 14207	
<i>Admin Contact</i>	Staff	<i>Phone</i> 878-2316
<i>Apptmnt. Contact</i>		<i>Phone</i> 878-2316
<i>Services Provided</i>	• Self-help Group (for recovering addicts)	
<i>Eligibility</i>	Anyone with the desire to stop using.	
<i>Intake</i>	Self apply by phone	
<i>Hours</i>	24 hrs a day - 7 days a week (Meeting times vary)	
<i>Fees</i>	None	
<i>Area Served</i>	Erie County	

Program	Native American Community Services of Erie & Niagara Counties, Inc.	
<i>Other / Former ID</i>		
<i>Address</i>	1005 Grant Street Buffalo NY 14207	
<i>Admin Contact</i>	Michael Martin, Interim Executive Director Staff	<i>Phone</i> 874-4460 Fax: 874-1874
<i>Apptmnt. Contact</i>		<i>Phone</i> 874-4460
<i>Services Provided</i>	<ul style="list-style-type: none"> • Elders Services • Crime Victims Assistance • HIV Referrals & Counseling • Pregnancy Prevention Plan (for teens) • Job Training & Employment Services • Youth Program • Family Services • Alcohol - Substance Abuse Services • Educational & Awareness Programs • Counseling & Treatment Referrals • E. A. G. L. E (crises intervention, parent advocacy for children K-8) <i>Pregnant Women accepted</i>	
<i>Eligibility</i>	Native American residents of Erie Co. or Niagara Co. not on reservation.	
<i>Intake</i>	Self apply by phone and walk-in service	
<i>Hours</i>	Mon. - Fri. 8:30 am - 5:00 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Erie and Niagara Counties	

Program	Neighborhood Information Center	
<i>Other / Former ID</i>		
<i>Address</i>	1170 Broadway Buffalo NY 14212	
<i>Admin Contact</i>	Stanley Wrobel, Executive Director	<i>Phone</i> 897-4100 Fax: 897-5483
<i>Apptmnt. Contact</i>	Dennis Mitchell, Outreach Coordinator	<i>Phone</i> 897-4100
<i>Services Provided</i>	<ul style="list-style-type: none"> • Application assistance • Translation assistance (Polish-English) • Crime victims assistance program • Food pantry (Mon.- Fri. 9:00 AM - 12:30 PM). Referrals only 	
<i>Eligibility</i>	Open to all	
<i>Intake</i>	Phone, walk-in, referral	
<i>Hours</i>	Mon. - Fri. 8:30 am - 4:30 pm July 1st - Labor Day: 8:30 am - 4:00 pm	
<i>Fees</i>	None (donations welcome)	
<i>Area Served</i>	East side	

Program	Neighborhood Legal Services	
<i>Other / Former ID</i>		
<i>Address</i>	Legal Services Ellicott Square Building, 295 Main Street Buffalo NY 14203	
<i>Admin Contact</i>	William J. Hawkes, Executive Director	<i>Phone</i> 847-0650 Fax: 847-0227
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 847-0650
<i>Services Provided</i>	<p style="text-align: center;">Legal Assistance in:</p> <ul style="list-style-type: none"> • Handicapped Rights: legal advice & representation to develop. disabled and others • Family Problems (child-snatching, domestic violence, etc.) • Housing Problems (discrimination, landlord & tenant disputes) • All Public Assistance matters (Medicaid, S.S.I., Food Stamps, utilities, etc.) • Protection Advocacy for the Mentally Ill (PAMI) 	
<i>Eligibility</i>	Developmentally Disabled and/or meet income guidelines	
<i>Intake</i>	Apply by phone	
<i>Hours</i>	Mon. - Fri. 9:00 am - 5:00 pm	
<i>Fees</i>	Free Counseling. Client is responsible for court costs and filing fees.	
<i>Area Served</i>	Buffalo (Erie County)	

Program	Network of Religious Communities	
<i>Other / Former ID Address</i>	Council of Churches of Buffalo and Erie County 1272 Delaware Avenue Buffalo NY 14209	
<i>Admin Contact Apptmnt. Contact</i>	Rev. G. Stanford Bratton, Executive Director Staff	<i>Phone</i> 882-4793 Fax: 882-3797 <i>Phone</i> 882-4793
<i>Services Provided</i>	<ul style="list-style-type: none"> • Emergency Food Pantry • Bundles for Babies (Clothes, etc.) • Food For All (advocacy program) • Intra-Religious Conversations 	
<i>Eligibility Intake Hours</i>	Referral from Social Services, clergy or other agency Phone for info. Must have referral for food Public food pick-up 9:30 am - 1:00pm Office Hours and Information 8:30am - 4:00 pm	
<i>Fees</i>	None	
<i>Area Served</i>	WNY	

Program	Network of Religious Communities - Food For All	
<i>Other / Former ID Address</i>	Food For All 1272 Delaware Ave. Buffalo NY 14209	
<i>Admin Contact Apptmnt. Contact</i>	Patricia Griffin, Program Director Staff	<i>Phone</i> 882-7705 Fax: 882-7671 <i>Phone</i> 882-7705
<i>Services Provided</i>	<ul style="list-style-type: none"> • Provide information on food stamps • Assist in food stamp application process • Advocates to identify and help resolve problems with food stamps • Provide guide to area food pantries. <i>Call for copy.</i> • Information on Summer Food Service (<i>a summer lunch program for kids served at schools and parks</i>) • Public Policies Advocacy (organizes grass roots policies re: upcoming elections) 	
<i>Eligibility Intake Hours</i>	Open Phone Mon. - Fri. 9:00 am - 4:30 pm <i>Summer 9:00 am - 4:00 pm</i>	
<i>Fees</i>	None	
<i>Area Served</i>	Erie County	

Program	New York State Department of Health	
<i>Other / Former ID</i>		
<i>Address</i>	584 Delaware Avenue Buffalo NY 14202	
<i>Admin Contact</i>	Salvatore W. Page, Assoc. Commissioner	<i>Phone</i> 847-4302 Fax: 847-4333
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 847-4530
<i>Services Provided</i>	<ul style="list-style-type: none"> • Public Health Information (<i>call: 847-4500</i>) • Family Health Services (<i>call: 847-4530</i>) • Anonymous HIV/AIDS testing and counseling (<i>call: 847-4520</i>) <i>Testing Hot line # (call: 1-800-541-2437)</i> • AIDS Drug Assistance Program (<i>call: 1-800-542-2437</i>) • AIDS prevention/education - (<i>call: 847-4511</i>) • Environmental Health • Immunizations 	
<i>Eligibility</i>	Open	
<i>Intake</i>	Self apply by phone, writing, referral	
<i>Hours</i>	Mon. - Fri. 8:00 am - 4:45 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Western NY	

Program	New York State Department of Labor - Regional Office	
<i>Other / Former ID</i>		
<i>Address</i>	Division of Employment Services 284 Main Street Buffalo NY 14203	
<i>Admin Contact</i>	Sam Drago, Regional Director	<i>Phone</i> 851-2600
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 851-2600
<i>Services Provided</i>	<ul style="list-style-type: none"> • Services to all job seekers and employers (including public assistance recipients) • Vocational & Aptitude Testing • Labor Exchange Services (for job seekers & employers) • Technical Assistance (for employers) • Employment Services (job listings, counseling and training) <p><i>Call for information or location nearest you.</i></p>	
<i>Eligibility</i>	Open	
<i>Intake</i>	Phone for information or walk-in	
<i>Hours</i>	Mon.- Fri. 8:30 am - 4:30 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Erie, Niagara, Allegany, Cattaraugus and Chautauqua Counties	

Program	New York State Division of Alcoholism & Alcohol Abuse - Stutzman Center	
<i>Other / Former ID</i>	Stutzman Alcoholism Addiction Center	
<i>Address</i>	360 Forest Avenue Buffalo NY 14213	
<i>Admin Contact</i>	Susan Lisker, Director	<i>Phone</i> 882-4900 Fax: 882-4426
<i>Apptmnt. Contact</i>	Admission Team	<i>Phone</i> 882-4900
<i>Services Provided</i>	<ul style="list-style-type: none"> • Residential Rehabilitation Program • Chemical Dependency Program • Inpatient Rehabilitation • Family Education Program <p><i>Pregnant Women (accepted, encouraged & given priority)</i></p> <p><i>Future Services:</i> <i>within the year will have child care services for women clients with children</i></p>	
<i>Eligibility</i>	Primary alcohol dependency diagnosis	
<i>Intake</i>	Client must be referred by an alcoholism program	
<i>Hours</i>	Residential Care: 24 Hours a Day (Office: Mon - Fri 8:30 am - 4:30 pm)	
<i>Fees</i>	Insurances, Medicaid & Sliding Scale	
<i>Area Served</i>	Western New York	

Program	New York State Office of Alcoholism and Substance Abuse Services	
<i>Other / Former ID</i>	New York State Division of Substance Abuse Services	
<i>Address</i>	1021 Main Street Buffalo NY 14203	
<i>Admin Contact</i>	Dave Polley, Regional Coordinator	<i>Phone</i> 885-0701 Fax: 887-3355
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 885-0701
<i>Services Provided</i>	<ul style="list-style-type: none"> • Information and Referral Center • No Patients (seen at site) • On-site Employee of the Bureau of Women and Children 	
<i>Eligibility</i>	Open to all in need	
<i>Intake</i>	Phone for information	
<i>Hours</i>	Mon. - Fri. 8:30 am - 5:00 pm	
<i>Fees</i>	No fee	
<i>Area Served</i>	Western New York	

Program	New York State Office of Children & Family Services - Buffalo Regional Office	
<i>Other / Former ID</i>		
<i>Address</i>	295 Main Street, Ellicott Square Building - Room 838 Buffalo N.Y. 14203	
<i>Admin Contact</i>	Linda C. Brown, Regional Director	<i>Phone</i> 847-3145 Fax: 847-3742
<i>Apptmnt. Contact</i>		<i>Phone</i>
<i>Services Provided</i>	<ul style="list-style-type: none"> • Responsible for state supervisory oversight of a large number of services and programs administered by private providers, voluntary agencies, local county departments of social services & youth bureaus. 	
<i>Eligibility</i>	Open to those in need	
<i>Intake</i>	Phone	
<i>Hours</i>	Monday - Friday: 9:00 a.m. - 5:00 p.m.	
<i>Fees</i>	None	
<i>Area Served</i>	Western New York	

Program	New York State Office of Children & Family Services - Commission for the Blind	
<i>Other / Former ID</i>		
<i>Address</i>	Commission for the Blind and Visually Handicapped 295 Main St. (Ellicott Square Building). . . Room 1000 Buffalo NY 14203	
<i>Admin Contact</i>	Lydia Brown,CBVH District Manager	<i>Phone</i> 847-3516 Fax: 847-3983
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 847-3516
<i>Services Provided</i>	<p><i>Provides Advocacy & Consultative Services for children - families such as:</i></p> <ul style="list-style-type: none"> • Education, Social, Recreational Orientation and Mobility • Vocational Rehabilitation • Counseling, Training, Job Save and Placement Services • Blind Children's Services and Referrals • Adult's & Children's Services • Business Enterprise Program (847-3518 - Supervisor: Deborah Jauch) 	
<i>Eligibility</i>	Must be visually impaired or legally blind, all ages served	
<i>Intake</i>	Self apply by phone, writing, and walk-in service	
<i>Hours</i>	Mon. - Fri. 8:30 am - 5:00 pm	
<i>Fees</i>	Some services require meeting income guidelines	
<i>Area Served</i>	Western New York	

Program	Niagara Community Action Program, Inc.	
<i>Other / Former ID</i>	NIACAP	
<i>Address</i>	1521 Main Street Niagara Falls NY 14305	
<i>Admin Contact</i>	Suzanne Shears, Director	<i>Phone</i> 285-9681 Fax: 285-9693
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 285-9681
<i>Services Provided</i>	<ul style="list-style-type: none"> • Need assess & refer to appropriate svcs.(health or legal or social) • Application assistance for svcs.(advocacy) • Emergency food & clothes • Emergency shelter for homeless • Fair Housing advocacy & assistance • Weatherization & home repair (low-income households) • Childcare Resource Referral & Training • Food Stamps application & referral <p>Off-site locations:</p> <ul style="list-style-type: none"> • 1364 Center Ave., Niagara Falls (287-9818) • 460 Wheatfield St. (694-9727) • 2808 Niag. Falls Blvd., Wheatfield (694-6773) • 564-19th St. (282-4375) • 95 Locust Street, Lockport (433-6632) 	
<i>Eligibility</i>	Niagara County residents (and meet income criteria)	
<i>Intake</i>	Apply by phone or walk-in. Referrals for emergency food and clothes.	
<i>Hours</i>	Mon. - Fri. 8:30 am - 4:30 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Niagara County	

Program	Niagara Community Center Association, Inc.	
<i>Other / Former ID</i>		
<i>Address</i>	1364 Center Avenue Niagara Falls NY 14305	
<i>Admin Contact</i>	Eddie Tabb, Executive Director	<i>Phone</i> 285-2920 Fax: 285-8237
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 285-2920
<i>Services Provided</i>	<ul style="list-style-type: none"> • Youth Social Development Program • Teen Pregnancy Prevention Program • Informal and Supplementary Education • Vocational Training & Employment • Summer Youth Day Camp (ages 3 -18; July - October with breakfast & lunch) • Soup Kitchen (Wednesday's from 4:30 p.m. - 6:00 p.m.: walk-in service) • Food Pantry (every 2nd & last Thursday of the month from 11:00 a.m. - 1:00 p.m.) 	
<i>Eligibility</i>	Open to those in need	
<i>Intake</i>	Walk-in or call & referred	
<i>Hours</i>	Mon. - Fri. 9:00 am - 8:00 pm	
<i>Fees</i>	Membership Fee: \$1.00 for ages 17 and under and \$5.00 for ages 18-21	
<i>Area Served</i>	Niagara County	

Program	Niagara County Adult Mental Health	
<i>Other / Former ID</i> <i>Address</i>	5467 Upper Mountain Road - Shaw Building, Suite 200 Lockport NY 14094	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	Charles DiMartino, Assistant to Administration Staff	<i>Phone</i> 439-7410 Fax: 439-7521 <i>Phone</i> 439-7400
<i>Services Provided</i>	<ul style="list-style-type: none"> • Emergency Rape Counseling (on referral basis) • Domestic Violence (no marital counseling - individual therapy only) • Psychiatric Evaluation & Psychiatric Medication • Individual Therapy • Outpatient Diagnostic & Treatment Clinics • Depression Group, Domestic Violence Group & Sexual Offender's Group <p><i>Pregnant Women Welcome</i></p> <p>Additional Sites call: 278-1940 & 278-1940</p>	
<i>Eligibility</i> <i>Intake</i> <i>Hours</i>	Niagara County residents 18 and older Self apply by phone or referred Mon. - Fri. 9:00 am - 5:00 pm <i>July & August:</i> Mon., Wed., Thu., Fri.: 8:30 am - 4:30 pm; Tues. 9am - 8pm	
<i>Fees</i>	Insurance, Medicaid and Sliding Scale	
<i>Area Served</i>	Niagara County	

Program	Niagara County Department of Social Services	
<i>Other / Former ID</i> <i>Address</i>	301 10th Street Niagara Falls NY 14302	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	Anthony Restaino, Commissioner Staff	<i>Phone</i> 278-8400 Fax: 278-8600 <i>Phone</i> 278-8400
<i>Services Provided</i>	<ul style="list-style-type: none"> • Employment Unit • Medicaid • Food Stamps • Housing Assistance, Public Assistance & Emergency Assistance • Children & Family Services • Child Welfare (protective - preventive svcs., foster home & institutional placement) • HEAP: Home Energy Assistance Program (no HEAP at 11th Street) <p>Additional Sites: - 1001 11th Street, Niagara Falls (278-8400) - 20 East Avenue, Lockport (439-7600)</p>	
<i>Eligibility</i> <i>Intake</i> <i>Hours</i>	Niagara Co. resident; based on financial need except for child welfare services Apply in person, phone, or referred Mon. - Fri. 8:00 am - 4:00 pm	
<i>Fees</i>	None, in most cases	
<i>Area Served</i>	Niagara County	

Program	Niagara County Drug Abuse Program	
<i>Other / Former ID</i>		
<i>Address</i>	Trott Access Center, 1001 Eleventh Street Niagara Falls NY 14301	
<i>Admin Contact</i>	Timothy Deeks, Supervisor of Clinical Services	<i>Phone</i> 278-8110 Fax: 278-8111
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 278-8110
<i>Services Provided</i>	<ul style="list-style-type: none"> • Methadone Maintenance Program • Drug Free Outpatient Program • Individual, Group & Family Counseling (for drug - alcohol abusers & their families) <p><i>Pregnant Women Accepted</i></p>	
<i>Eligibility</i>	Resident of Niagara County in need of service	
<i>Intake</i>	Phone for appointment & referred	
<i>Hours</i>	Mon., Wed., Fri. 9 am - 5 pm, Tue. & Thu. 9 am - 8 pm	
<i>Fees</i>	Insurances, Medicaid & Sliding Scale	
<i>Area Served</i>	Niagara County	

Program	Niagara County Head Start, Inc. - Head Start (Administration)	
<i>Other / Former ID</i>		
<i>Address</i>	Head Start Program (Niagara Co.) 460 Wheatfield Street No. Tonawanda NY 14120	
<i>Admin Contact</i>	Geraldine Donovan, Executive Director	<i>Phone</i> 694-5127
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> See Below
<i>Services Provided</i>	<ul style="list-style-type: none"> • Preschool - Child Development Program serving educational and nutritional needs of low-income children (age 3 - 4 years) & handicapped children. <p>Locations:</p> <ul style="list-style-type: none"> - Niagara South: 1112 South Ave. (285-1974) - Lockport Center: Grace Episcopal Church (433-1055) - Newfane Center: Newfane Early Childhood Ctr. (778-5802) - North Tonawanda Center: Colonel Payne Community Center (693-7660) 	
<i>Eligibility</i>	Meet income guidelines determined by U.S. Dept. of Health and Human Services	
<i>Intake</i>	Phone for appointment, additional information, etc.	
<i>Hours</i>	Mon. - Fri. 8:30 am - 4:00 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Niagara County	

Program	Niagara County Health Department	
<i>Other / Former ID</i>	NCHD	
<i>Address</i>	5467 Upper Mountain Road, Suite 100 Lockport N.Y. 14094	
<i>Admin Contact</i>	Paulette M. Kline, Public Health Director	<i>Phone</i> 439-7430
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 439-7430
<i>Services Provided</i>	<ul style="list-style-type: none"> • Referral to appropriate Health Department Division (see below) • Nursing Division (439-7470) • Environmental Division (439-7444) • Speech & Hearing Division (439-7460) • Physically Handicapped Children's Division (278-8485) • See entries entitled Niagara County Health Department: Nursing Division, Children with Special Needs Program & Speech, Hearing & Language Center 	
<i>Eligibility</i>	Contact individual division	
<i>Intake</i>	Varies - contact division	
<i>Hours</i>	General office: Mon. - Fri.: 8:00 am - 4:00 pm	
<i>Fees</i>	Generally none - contact program for details	
<i>Area Served</i>	Lockport - Niagara County	

Program	Niagara County Health Department - Nursing Division	
<i>Other / Former ID</i>		
<i>Address</i>	5467 Upper Mountain Road, Suite 100 Lockport NY 14094-1894	
<i>Admin Contact</i>	Shirley A. Sampson, Deputy Public Health Director	<i>Phone</i> 439-7432 Fax: 439-7440
<i>Apptmnt. Contact</i>	Staff - Supervisor @ any location below	<i>Phone</i> See Below
<i>Services Provided</i>	<ul style="list-style-type: none"> • Home Health Care (all offices) • Maternal & Child Health Education and Guidance (all offices) • MOMS Program (Lockport Office - address above - 439-7470) • Lead Screening Program (439-7513) • Immunization Clinics (278-1903) • Tuberculosis Control Clinic (Niag. Falls Office: 1001-11th St., Trott Ctr. 278-1900) • Sexually Transmitted Disease Clinic (Niagara Falls Office 278-1900) • AIDS Testing & Counseling (Niagara Falls Office 278-1903) 	
<i>Eligibility</i>	Residents of Niagara County (for STD clinic residential restrictions do not apply)	
<i>Intake</i>	Phone for appointment (STD's may walk-in)	
<i>Hours</i>	Mon. - Fri. 8:00 am - 4:00 pm	
<i>Fees</i>	None except for Home Health Care	
<i>Area Served</i>	Niagara County	

Program	Niagara County Health Department - Speech, Hearing and Language Center	
<i>Other / Former ID</i>		
<i>Address</i>	5467 Upper Mountain Road Lockport NY 14094	
<i>Admin Contact</i>	Stacy Lampman, Director	<i>Phone</i> 439-7460 Fax: 439-7440
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 439-7460
<i>Services Provided</i>	<ul style="list-style-type: none"> • Committee on Preschool Special Education (evaluations & therapy) • Diagnostic Evaluations • Hearing Aid Dispensing • Audio Logical and Hearing Aid Assessment • Speech & Reading Services • Speech & Language Therapy • Outreach to: (homebound, infants, preschool programs, etc.) • Early Intervention Program 	
<i>Eligibility</i>	Any person in need of speech or language services	
<i>Intake</i>	Self apply by phone, walk-in, referrals, etc.	
<i>Hours</i>	Mon. - Fri. 8:00 am - 4:00 pm	
<i>Fees</i>	Insurance, Medicaid, no sliding fee scale	
<i>Area Served</i>	Niagara County	

Program	Niagara Falls Community Education Center	
<i>Other / Former ID</i>		
<i>Address</i>	561 Portage Road Niagara Falls NY 14301	
<i>Admin Contact</i>	Ralph Penale, Coordinator	<i>Phone</i> 284 -3341 Fax: 284 -3026
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 284 -3338
<i>Services Provided</i>	<ul style="list-style-type: none"> • School to Work Transition Program (with job developer) • High School Equivalency (GED) • Adult Basic Education • English - Second Language (for foreign born) • Consumer Homemaking - Home Economics • Business Education • Vocational Courses • Children's Programs • GRASP- Crossroads Cafe & EDP- Computer Training 	
<i>Eligibility</i>	Open	
<i>Intake</i>	Phone or walk-in	
<i>Hours</i>	Mon. - Fri. 9:00 am - 3:00 pm (Evenings: Mon. - Thurs.: 6:00 pm- 9:00 pm)	
<i>Fees</i>	Many are free - some have a small charge	
<i>Area Served</i>	Niagara Falls, Western Niagara County	

Program	Niagara Falls Community Mental Health Center	
<i>Other / Former ID</i> <i>Address</i>	621 10th Street Niagara Falls NY 14302	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	Jin Soo Rhee, M.D., Psychiatric Director Staff	<i>Phone</i> 278-4541 Fax: 278-4544 <i>Phone</i> 278-4541
<i>Services Provided</i>	<ul style="list-style-type: none"> • Inpatient treatment for psychiatric disorders • Day treatment program • Clinic/outpatient treatment programs • Child/adolescent unit • Counseling • Rehabilitation • Social work <p><i>Pregnant Women Accepted</i></p> <p>24-hour emergency care (278-4405)</p>	
<i>Eligibility</i> <i>Intake</i> <i>Hours</i>	Open Phone for appointment, referrals, emergency room walk-ins. Mon. - Fri. 8:00 am - 4:00 pm . . . <i>Some evening hours</i> 24 Hour Emergency Service	
<i>Fees</i>	Insurances, Medicaid, sliding fee scale	
<i>Area Served</i>	Niagara County	

Program	Niagara Falls Housing Authority	
<i>Other / Former ID</i> <i>Address</i>	744 10th Street Niagara Falls NY 14301	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	Stephanie Cowart, Executive Director Staff	<i>Phone</i> 285-6961 Fax: 285-3407 <i>Phone</i> 285-6961 <i>see below</i>
<i>Services Provided</i>	<ul style="list-style-type: none"> • Low-cost Public Housing for Niagara Falls Residents <p>Additonal Locations:</p> <ul style="list-style-type: none"> - Center Court - Center Ave., Niagara Falls (285-4440) - NFHA Family Resource (education & medical program) 300 19th St., Niag. Falls (285-5374) - Packard Court - 4700 Pine Avenue, Niagara Falls (285-6111) - Harry S. Jordan Gardens - Highland Avenue at Easton Drive (285-5381) 	
<i>Eligibility</i> <i>Intake</i> <i>Hours</i>	Must meet financial guidelines Phone or walk-in Mon. - Fri. 8:30 am - 4:30 pm	
<i>Fees</i>	Based on income	
<i>Area Served</i>	Niagara Falls	

Program	Niagara Frontier Vocational Rehabilitation Center, Inc.	
<i>Other / Former ID</i>		
<i>Address</i>	100 Leroy Avenue Buffalo NY 14214	
<i>Admin Contact</i>	Jack Manganello, President/CEO	<i>Phone</i> 833-3231 Fax: 833-3343
<i>Apptmnt. Contact</i>	Evaluation Department	<i>Phone</i> 833-3231
<i>Services Provided</i>	<ul style="list-style-type: none"> • Diagnostic Vocational Evaluation • TBI Services • Skills Enrichment • Placement Services • Vocational Counseling • Personal Adjustment Training • Work Adjustment Training • Supported Employment • Management (CBVH) • Occupational Training • Residential Habilitation • Service Coordination • Day Habilitation/Structured Day Services • Facility-based Employment • Business Enterprise Dry Stand Training and Cafeteria • Food Service Training • Janitorial/Maintenance Training • DMV Drinking Driver Program 	
<i>Eligibility</i>	Must be disabled and over 18 years of age	
<i>Intake</i>	Phone, walk-in	
<i>Hours</i>	Mon. - Fri. 8:00 am - 4:00 pm	
<i>Fees</i>	Varies (depending on service) Sliding Scale	
<i>Area Served</i>	Western New York	

Program	North Buffalo Community Development Corporation	
<i>Other / Former ID</i>		
<i>Address</i>	North Buffalo Community Center 203 Sanders Road Buffalo NY 14216	
<i>Admin Contact</i>	Deborah Cielencki, Executive Director	<i>Phone</i> 874-6133 Fax: 874-1647
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 874-6133
<i>Services Provided</i>	<ul style="list-style-type: none"> • Referrals & Information • Youth Recreation 	
<i>Eligibility</i>	Varies with service	
<i>Intake</i>	Phone, walk-in	
<i>Hours</i>	Mon.- Fri. 8:00 am - 4:00 pm (Programs vary)	
<i>Fees</i>	Depends on service	
<i>Area Served</i>	Zip codes 14214, 14216	

Program	North Tonawanda Housing Authority	
<i>Other / Former ID</i>		
<i>Address</i>	33 Spruce Street No. Tonawanda NY 14120	
<i>Admin Contact</i>	Genevieve DePaolo, Director	<i>Phone</i> 693-0400 Fax: 693-1435
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 693-0400
<i>Services Provided</i>	<ul style="list-style-type: none"> • Low- cost Public Housing (North Tonawanda residents take priority) • Low-income Housing • Tenant's Budgeting Assistance • Tenant Food Shopping Assistance 	
<i>Eligibility</i>	Must meet financial guidelines	
<i>Intake</i>	Phone or walk-in for application	
<i>Hours</i>	Mon. - Fri. 9:00 am - 5:00 pm (<i>Closed between Noon & 1:00 PM</i>)	
<i>Fees</i>	Rent based on Income	
<i>Area Served</i>	North Tonawanda	

Program	North Tonawanda Inter-Church Clothes Closet	
<i>Other / Former ID</i>		
<i>Address</i>	Twin Cities Community Outreach North Presbyterian Church, 100 Ridge Rd. No. Tonawanda NY 14120	
<i>Admin Contact</i>	Laurie Fleischman, Executive Director	<i>Phone</i> 693-6010
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 693-6010
<i>Services Provided</i>	<ul style="list-style-type: none"> • Provides clean clothing, curtains, bedding, linen, and small household items to persons in need • Accepts donations of clean clothing and household items 	
<i>Eligibility</i>	Referral from clergy, social service or health agency	
<i>Intake</i>	Walk-in with referral	
<i>Hours</i>	Mon. & Thu.: 10:00 am - 1:00 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Zip codes 14120 & 14150	

Program	Northwest Buffalo Community Health Care Center	
<i>Other / Former ID Address</i>	155 Lawn Ave. Buffalo NY 14207	
<i>Admin Contact Apptmnt. Contact</i>	Keith Boeheim, Executive Director Staff	<i>Phone</i> 875-3488 Fax: 875-5346 <i>Phone</i> 875-2904
<i>Services Provided</i>	<ul style="list-style-type: none"> • Family /General Medical • Pediatrics • Family Planning • Counseling/WIC • HIV (pre/post test & counsel) • Ultrasound • Van transportation for eligible • Reach Out & Read (child literacy Program) • OB/GYN • Immunizations • Dental services • Health Education • Sister's Hospital Blood Draw Lab on site • Prenatal care & PCAP • Lead screening • Nutrition • Social work services <p>Other OB/GYN Site: - Southtowns Women's Group; 3674 Commerce Place, Hamburg (648-4345)</p>	
<i>Eligibility Intake Hours</i>	Open Call for appointment (for sliding fee must bring proof of income to appointment) Mon. & Wed. 8:30 am - 7:30 pm; Tue. & Thu. 8:30 am - 4:30 pm Sat. 8:30 am - 11:30 am	
<i>Fees</i>	Insurances, Medicaid, PCAP & Sliding fee scale w. proper proof of income	
<i>Area Served</i>	Western New York	

Program	Northwest Community Mental Health Center	
<i>Other / Former ID Address</i>	1300 Niagara Street Buffalo NY 14213	
<i>Admin Contact Apptmnt. Contact</i>	Frank L. Noyes, Ph.D., Executive Director Staff	<i>Phone</i> 882-2127 Fax: 882-9277 <i>Phone</i> 882-5959
<i>Services Provided</i>	<ul style="list-style-type: none"> • Case Management • Referrals • Family Support Grp. • Counseling Services (Individual, Group and Marital) • Day Program • Advocacy • MICA Treatment Ctr. • Substance Abuse Counseling • Community Outreach <p>Additional Locations: - 2495 Elmwood Ave., Kenmore: M-W-F: 9 am - 5 pm; Tu.& Th.: 9 am - 9 pm (887-6763) - Etaria Rehabilitation Center (Residence & Day Treatment MICA Clients) 406 Vulcan Street 7 days a week - 24 hours a day (871-7092)</p>	
<i>Eligibility Intake Hours</i>	Open Self apply: Phone or Walk-in Mon., Wed., Fri. 9:00 am - 5:00 pm & Tue. & Thu. 9:00 am - 9:00 pm Saturdays: Noon - 9:00 pm	
<i>Fees</i>	Insurance, Medicaid and Sliding Scale	
<i>Area Served</i>	Northwest Buffalo, Grand Island, Kenmore, and Town of Tonawanda	

Program	Orleans-Niagara BOCES	
<i>Other / Former ID</i>		
<i>Address</i>	3181 Saunders Settlement Road Sanborn NY 14132	
<i>Admin Contact</i>	Dr. Clark-Godshall, Superintendent	<i>Phone</i> 731-4176 Fax: 731-5931
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 731-4176
<i>Services Provided</i>	<ul style="list-style-type: none"> • Adult Basic Education • High School Equivalency Program (GED) • Vocational Assessment • Vocational Courses • Single Parent Counseling Center • ESL Program (English as a Second Language) • Vocational Secondary Courses <p>Medina site: - 4232 Shelby Basin Road (1-800-836-7510)</p>	
<i>Eligibility</i>	High school age or older	
<i>Intake</i>	Self apply by phone	
<i>Hours</i>	Mon. - Fri. 8:00 am - 4:00 pm	
<i>Fees</i>	None for Adult Basic Education and GED; Tuition for other courses	
<i>Area Served</i>	Western New York; primarily Orleans and Niagara Counties	

Program	Parents and Friends of Lesbians and Gays	
<i>Other / Former ID</i>	PFLAG	
<i>Address</i>	P.O. Box 861 Buffalo NY 14225	
<i>Admin Contact</i>	Mary Hewitt, Board of Directors	<i>Phone</i> 883-0384 no fax #
<i>Apptmnt. Contact</i>	Staff/answering machine	<i>Phone</i> 883-0384
<i>Services Provided</i>	<ul style="list-style-type: none"> • Newcomers group • Support group for families and friends of gays and lesbians • Group meetings - Buffalo (3rd Sunday of the month 2:30 - 5:00 pm, Westminster Presbyterian Church) • Group meetings - Niagara Falls (on the first Wednesday of each month at 7:00 pm) Call 297-5785 for details • Newsletter of books videos & audio tapes are available at the Westminster Church 	
<i>Eligibility</i>	None	
<i>Intake</i>	Phone for appointment or information	
<i>Hours</i>	See above	
<i>Fees</i>	Optional membership fee, donations welcome	
<i>Area Served</i>	Western New York	

Program	People Services to the Developmentally Disabled, Inc.	
<i>Other / Former ID</i>	People, Inc. (Headquarters)	
<i>Address</i>	1219 North Forest Road Buffalo NY 14209	
<i>Admin Contact</i>	James M. Boles, Ed.D., Executive Director	<i>Phone</i> 634-8132 Fax: 634-3889
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 634-8132,
<i>Services Provided</i>	<ul style="list-style-type: none"> • Developmentally disabled treatment center for rehabilitative and clinical services • Treatment Services <ul style="list-style-type: none"> • Early Intervention • Home Health Care <ul style="list-style-type: none"> • Disabilities Prevention Services • Primary Health Care Center <ul style="list-style-type: none"> • Day Programs • Residential Services <ul style="list-style-type: none"> • Guardianship Program • Family Support Services <ul style="list-style-type: none"> • Case Management • Resource Services <ul style="list-style-type: none"> • Vocational Services • Thrift Store <ul style="list-style-type: none"> • Travel & Vacation Services 	
	Call 634-8132 for closest location	
<i>Eligibility</i>	Resident of Western New York in need of services	
<i>Intake</i>	Self apply by phone, writing; special central intake services	
<i>Hours</i>	Mon. - Fri. 8:30 am - 4:00 pm Residential is 24 hr service	
<i>Fees</i>	None for most services, sliding fee scale for others	
<i>Area Served</i>	Western New York	

Program	Planned Parenthood of Buffalo and Erie County	
<i>Other / Former ID</i>		
<i>Address</i>	2697 Main Street Buffalo NY 14214	
<i>Admin Contact</i>	Laura Meyers, CEO	<i>Phone</i> 831-2200
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 831-2200
<i>Services Provided</i>	<ul style="list-style-type: none"> • Birth Control - Family Planning Services - Information - Education • Gynecological Care • Menopausal Services • Diagnosis & treatment of sexually transmitted infections for men & women • Comprehensive Physical Exams • Colposcopy • Cryosurgery • Education & Outreach Programs • Counseling Services • Confidential HIV Testing & Counseling <p>Additional location: - 240 Center Road @ Wimbledon Plaza in West Seneca (675-1012)</p>	
<i>Eligibility</i>	Open	
<i>Intake</i>	Self-apply by phone or walk-in	
<i>Hours</i>	Mon. & Wed. 10 am - 7 pm; Tue. & Thu. 9:00 am - 5 pm; Fri. 9:00 am - 4:30 pm	
<i>Fees</i>	Most Insurances, Medicaid & Sliding Scale	
<i>Area Served</i>	Erie County - surrounding areas	

Program	Planned Parenthood of Niagara County								
<i>Other / Former ID Address</i>	6951 Williams Road Niagara Falls NY 14301								
<i>Admin Contact Apptmnt. Contact</i>	Shelly Stuchell, Executive Director Staff	<i>Phone</i> 205-0704 <i>Phone</i> Specific #'s listed below							
<i>Services Provided</i>	<ul style="list-style-type: none"> • Birth Control/Family Planning Services • Complete gynecological care • Pediatric services (<i>not at N. Tonawanda site</i>) • Comprehensive Physical Examinations • STD testing (male/female) • Education and Outreach Prgms • Prenatal care • General health care • Menopausal services • Counseling services • Confidential HIV testing & counseling (male/female) <p>Additional Locations:</p> <table style="width: 100%; border: none;"> <tr> <td style="text-align: center;">Niagara Falls</td> <td style="text-align: center;">Lockport</td> <td style="text-align: center;">No. Tonawanda</td> </tr> <tr> <td style="text-align: center;">732 Portage Rd. (282-1221)</td> <td style="text-align: center;">38 Heritage Rd. (433-4464)</td> <td style="text-align: center;">15 Webster St. (694-6454)</td> </tr> </table>			Niagara Falls	Lockport	No. Tonawanda	732 Portage Rd. (282-1221)	38 Heritage Rd. (433-4464)	15 Webster St. (694-6454)
Niagara Falls	Lockport	No. Tonawanda							
732 Portage Rd. (282-1221)	38 Heritage Rd. (433-4464)	15 Webster St. (694-6454)							
<i>Eligibility Intake Hours</i>	All females of childbearing age, males for STD/HIV testing Self-apply by phone, writing, walk-in, referrals Call location nearest you for details.								
<i>Fees</i>	Insurance, Medicaid & Sliding Scale								
<i>Area Served</i>	Niagara County								

Program	Poison Control Center		
<i>Other / Former ID Address</i>	Western New York Regional Poison Control Center 219 Bryant Street Buffalo NY 14222		
<i>Admin Contact Apptmnt. Contact</i>	Medical Director: Dr. Prashanti Joshia Staff	<i>Phone</i> 878-7657 Fax: 878-7857 <i>Phone</i> 878-7654,	
<i>Services Provided</i>	<ul style="list-style-type: none"> • 24 Hour telephone service providing information on poison & poisonous exposure • Poison Prevention Outreach Education Program • <i>Affiliated with Children's Hospital (Kaleida Health)</i> 		
<i>Eligibility Intake Hours</i>	Open Phone for information 24 hours a day - 7 days a week		
<i>Fees</i>	None		
<i>Area Served</i>	Western New York		

Program	Prevention Focus	
<i>Other / Former ID</i>	Women Focus	
<i>Address</i>	625 Delaware, Suite 210 Buffalo NY 14202	
<i>Admin Contact</i>	Tony E. Abram, Executive Director	<i>Phone</i> 884-3256 Fax: 884-4210
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 884-3256
<i>Services Provided</i>	<ul style="list-style-type: none"> • Alcohol and Drug Prevention Programs • Pregnancy Prevention • Crime / Violence Protection • Group Counseling (no individual sessions) • Support Groups • Life Skills Workshop • In-school Programs K-12 <p>Call for location and information regarding Outreach Community Programs</p> <p>Pregnant women accepted</p>	
<i>Eligibility</i>	Open to all in need of service	
<i>Intake</i>	Self apply by phone, referrals	
<i>Hours</i>	Office: Mon.- Fri. 9:00 am - 4:00 pm Workshops - Days and Evenings: call for locations	
<i>Fees</i>	Sliding Scale, 60 years and over 20% off - Medicaid patients \$10	
<i>Area Served</i>	Erie County	

Program	Rental Assistant Corporation of Buffalo	
<i>Other / Former ID</i>	Section 8 Office	
<i>Address</i>	470 Franklin St. Buffalo NY 14202	
<i>Admin Contact</i>	Mary Shine, Executive Director	<i>Phone</i> 882-0063 Fax: 882-9512
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 882-0063
<i>Services Provided</i>	• Rental assistance for low income Erie County residents.	
<i>Eligibility</i>	Low income	
<i>Intake</i>	Walk-in or phone for application	
<i>Hours</i>	Mon. - Fri. 8:00 am - 5:00 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Erie County	

Program	Research Institute on Addictions	
<i>Other / Former ID</i>	Clinical Research Center	
<i>Address</i>	1021 Main St. Buffalo NY 14203	
<i>Admin Contact</i>	Paul Stasiewicz, PhD, Clinical Director	<i>Phone</i> 887-2387 Fax: 887-2250
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 887-2387
<i>Services Provided</i>	Outpatient alcoholism & substance abuse treatment programs that include: <ul style="list-style-type: none"> • Assessment Services • Relapse Prevention • Individual Counseling • Group Therapy • Family Counseling • Brief Treatment Program (12-16 sessions) 	
<i>Eligibility</i>	18 years of age and older in need of services	
<i>Intake</i>	Referral, Phone, walk-in initial screens/assessment appointment	
<i>Hours</i>	Mon. - Fri. 9:00 am - 8:00 pm	
<i>Fees</i>	Insurance, Medicaid & Sliding Scale (<i>Initial Screening is Free</i>)	
<i>Area Served</i>	Western New York	

Program	Riverside - Black Rock Family Care	
<i>Other / Former ID</i>	McAuley Family Health Care Center	
<i>Address</i>	500 Ontario St. Buffalo NY 14207	
<i>Admin Contact</i>	Lynn Sigeti, Regional Manager	<i>Phone</i> 447-6650 Fax: 447-6655
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 447-6650
<i>Services Provided</i>	<ul style="list-style-type: none"> • Pediatric Care (including immunizations & lead screening) • Family - General Medical Care Services • Diabetic Teaching • Lab (collection site) <p><i>Prenatal Care - call Ken-Ton Family Care at 447-6450</i></p>	
<i>Eligibility</i>	Open	
<i>Intake</i>	Phone for appointment. Referred to Kenmore Mercy Hospital doctors	
<i>Hours</i>	(Mon. & Thu.: 9:00 am - 5:00 pm; Tue. & Wed.: 8:00 am - 8:00 pm Fri.: 9:00 am - 6:00 pm)	
<i>Fees</i>	Insurances, Medicaid & Hospital's Uninsured Program	
<i>Area Served</i>	Erie and Niagara Counties	

Program	Saint Augustine's Center, Inc.	
<i>Other / Former ID</i>		
<i>Address</i>	1600 Fillmore Avenue Buffalo NY 14211	
<i>Admin Contact</i>	Calvin P. Waller, Executive Director	<i>Phone</i> 897-4110
<i>Apptmnt. Contact</i>	Individual Program Sites & Staff	<i>Phone</i> 897-4110
<i>Services Provided</i>	<ul style="list-style-type: none"> • Adoption • Senior Services • Community Education & Outreach • In-Home Health Care - 1622 Fillmore (897-0832) • Intensive Case Management / Family Preservation • Reading & Arts After School Program • Non-Secure Youth Detention: Diamonds in the Rough • Project STRIVE (employment) 41 Tower Street (862-8124) • Child & Adolescent Mental Health Counseling - 923 Main Street (881-2591) • Day Care: Precious Jewels - 390 Emslie Street (854-1845) 	
<i>Eligibility</i>	Varies by Programs	
<i>Intake</i>	Telephone for information, walk-ins & agency referrals	
<i>Hours</i>	Mon. - Fri.: 8:00 am - 5:00 pm (evenings and some weekends)	
<i>Fees</i>	Dependent upon service - some are no cost or utilize Sliding Scale	
<i>Area Served</i>	Erie County	

Program	Saint Christopher Parish Outreach	
<i>Other / Former ID</i>		
<i>Address</i>	2660 Niagara Falls Blvd. Tonawanda NY 14150	
<i>Admin Contact</i>	Coordinators	<i>Phone</i> 694-7078
<i>Apptmnt. Contact</i>	Coordinators	<i>Phone</i> 694-7078
<i>Services Provided</i>	<ul style="list-style-type: none"> • Children's Clothing • Food Pantry • Small Furniture 	
<i>Eligibility</i>	Low income family in need, must have referral from social or human services agency	
<i>Intake</i>	Phone with referral	
<i>Hours</i>	Mon. & Thurs.: 9:00 am - 1:00 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Surrounding areas in zip code 14150	

Program	Saint Louise West Side Health Care Center	
<i>Other / Former ID Address</i>	Sisters of Charity Hospital - Saint Louise 209 Niagara Street Buffalo NY 14201	
<i>Admin Contact Apptmnt. Contact</i>	Dr. Horacio Capote Staff	<i>Phone</i> 856-9026 <i>Phone</i> 856-8411
<i>Services Provided</i>	<ul style="list-style-type: none"> • Methadone Maintenance Treatment Program • Referrals to appropriate Substance Abuse Agencies <p><i>All previous services (i.e.: OB, GYN & Dietary) have been discontinued</i></p>	
<i>Eligibility Intake Hours</i>	Those in need of Methadone Maintenance Treatment Self apply in person or referral from MD etc. Mon. - Fri.: 6:30 am - 2:30 pm.	
<i>Fees</i>	All insurance plans including Medicaid & Sliding Scale	
<i>Area Served</i>	Erie County	

Program	Saint Mary's School for Deaf	
<i>Other / Former ID Address</i>	2253 Main St. Buffalo NY 14214	
<i>Admin Contact Apptmnt. Contact</i>	Dr. Bill Johnson, President Staff	<i>Phone</i> 834-7200 Fax: 834-2720 <i>Phone</i> 834-7200
<i>Services Provided</i>	<ul style="list-style-type: none"> • Audiology • Community Outreach • Psychological Services Counseling (for students only) • Resource on the Deaf • Pre-Nursery - School Age Services <p><i>Ages served: Birth to 21 years of age</i></p>	
<i>Eligibility Intake Hours</i>	NYS Resident (age: birth - 21 yrs) with severe hearing loss & meet state guidelines Call for information/ appointment/assessment, or by referrals Mon. - Fri. 8:00 am - 4:00 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Western New York	

Program	Saint Vincent De Paul Center	
<i>Other / Former ID</i>		
<i>Address</i>	1110 Niagara Street Niagara Falls NY 14305	
<i>Admin Contact</i>	Brother Steven Kennedy, Director	<i>Phone</i> 284-7193
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 284-7193
<i>Services Provided</i>	<ul style="list-style-type: none"> • Clothing and furniture distribution <p><i>Emergency food pantry is gone</i></p>	
<i>Eligibility</i>	Anyone in need of clothing and/or furniture in emergency situations	
<i>Intake</i>	Phone	
<i>Hours</i>	24 hours daily - seven days per week	
<i>Fees</i>	All services are free	
<i>Area Served</i>	Niagara Falls and Niagara County	

Program	Saint Vincent De Paul Society - Buffalo Office	
<i>Other / Former ID</i>		
<i>Address</i>	1298 Main Street Buffalo NY 14209	
<i>Admin Contact</i>	Mark Zirnheld, Director	<i>Phone</i> 882-3360 Fax: 882-3556
<i>Apptmnt. Contact</i>	Central Intake Staff	<i>Phone</i> 882-3360 ext. 3
<i>Services Provided</i>	<ul style="list-style-type: none"> • Lunch Distribution - "Noon Meal" (Dining room open Fri. - Tu.: 11 am - 12:30 pm) • Store (Mon. - Fri.: 9:30 am - 4:30 pm) (Saturday: 9:30 am - 3:00 pm) • Summer Camp (for underprivileged boys & girls 8-13 years of age) • Clothing & Furniture Assistance Program (available through discount store with accompanying mandatory referral & picture I.D.) 	
<i>Eligibility</i>	Open for lunch & store - for camp and clothing and furniture see above	
<i>Intake</i>	Central Intake Department @ 822-3360 ext. 3 (Mon. - Fri.: 9:00 a.m. - 3:30 p.m.)	
<i>Hours</i>	See Above	
<i>Fees</i>	\$75 Summer Camp (per session - per child)	
<i>Area Served</i>	Western New York; primarily City of Buffalo	

Program	Salvation Army - Buffalo/Erie County	
<i>Other / Former ID</i>		
<i>Address</i>	960 Main Street Buffalo NY 14202	
<i>Admin Contact</i>	Major Arthur W. Carlson, Area Coordinator	<i>Phone</i> 888-6201
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 883-9800
<i>Services Provided</i>	<ul style="list-style-type: none"> • Emergency Family Assistance (food, clothes & basic needs, fuel fund, Xmas toys) • SAFE: Salvation Army Family Education (parenting education) • Youth & Family Counseling (for teens & their families) • Family Court Visitation (supervised visitation) • New Beginnings (Welfare to Work Program) • Hispanic Services (counseling, youth workshops) • Kids Kingdom: After School Program (school aged childcare & Summer Day Camp) • Spouse Abuse Education & Treatment Workshops (for perpetrators & Victims) • Golden Age Center (nutrition & social programs for seniors) 	
<i>Eligibility</i>	Dependent upon service requested	
<i>Intake</i>	Self apply or referred	
<i>Hours</i>	Mon. - Fri. 8:30 am - 4:30 pm <i>hours may vary per service</i> Sunday Worship-locations vary	
<i>Fees</i>	Income verification required - eligibility dependent on income & program	
<i>Area Served</i>	Buffalo & Erie County	

Program	Salvation Army - Emergency Shelter	
<i>Other / Former ID</i>		
<i>Address</i>	960 Main St. Buffalo NY 14202	
<i>Admin Contact</i>	Major Arthur W. Carlson, Area Coordinator	<i>Phone</i> 888-6201
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 884-4798
<i>Services Provided</i>	<ul style="list-style-type: none"> • Provide short-term Emergency Shelter for families who are homeless & in crisis • Will accommodate couples with or without children • Will accommodate single women 18 years and older • Will accommodate single parent families 	
<i>Eligibility</i>	Families/single women 18 or older who are homeless if other criteria are met	
<i>Intake</i>	Through intake staff by calling or other agency referral	
<i>Hours</i>	24 hours a day - 7 days a week	
<i>Fees</i>	None - to Sliding Scale	
<i>Area Served</i>	Western New York; Will also provide services to out-of-towners	

Program	Salvation Army - Lockport/Niagara County	
<i>Other / Former ID</i>		
<i>Address</i>	44 Cottage Street Lockport NY 14094	
<i>Admin Contact</i>	Major Raymond & Sheila Patrick	<i>Phone</i> 434-1276
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 434-1276
<i>Services Provided</i>	<ul style="list-style-type: none"> • Food Pantry • Soup Kitchen • Clothing & Furniture (limited) • Counseling • Sunday Worship Services • Family Activities 	
<i>Eligibility</i>	Meet federal poverty guidelines with discretionary adjustments	
<i>Intake</i>	Self apply by walk-in and emergency service	
<i>Hours</i>	Mon. - Fri. 10:00 am - 3:00 pm (closed Thursdays) 24 Hour Emergency Service	
<i>Fees</i>	None	
<i>Area Served</i>	City of Lockport and some surrounding areas	

Program	Salvation Army - Niagara Falls/Niagara County Office	
<i>Other / Former ID</i>		
<i>Address</i>	7018 Buffalo Avenue Niagara Falls NY 14304	
<i>Admin Contact</i>	Captain Gregory Hartshorn	<i>Phone</i> 283-7697
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 283-7697
<i>Services Provided</i>	<ul style="list-style-type: none"> • Counseling • Summer Recreation Camp (7 weeks, Mon. - Fri.: 9:00 am -5:00 pm) • Community Center (during school year, Mon. - Thu.: 3:30 pm - 9:00 pm) • Family Worship Services (Sundays: 10:00 am & 11:00 am) • Emergency Assistance (food, clothing & furniture) • Food Pantry: Mon. - Fri. 8:00 am - 5:00 pm (closed Noon - 1:00 pm) • S.A.F.E. - Family Education Program • Holiday Assistance Program (provides Thanksgiving & Christmas baskets - toys) 	
<i>Eligibility</i>	Meet federal poverty guidelines with discretionary adjustments	
<i>Intake</i>	Phone for information/appointment	
<i>Hours</i>	Mon. - Fri.: 8:00 am - 12:00 pm ; 1:00 pm - 5:00 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Zip codes 14107, 14092, 14301, 14302, 14303, 14304, and 14305	

Program	Salvation Army - Tonawandas & Grand Island	
<i>Other / Former ID</i>		
<i>Address</i>	46 Broad Street Tonawanda NY 14150	
<i>Admin Contact</i>	Lieutenants: William & Heather Garrett	<i>Phone</i> 693-3110 Fax: 743-0373
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 693-3545
<i>Services Provided</i>	<ul style="list-style-type: none"> • Emergency Assistance - food & clothing • Counseling • Sunday Worship Services • Senior Citizen Programs (social & nutritional) 	
<i>Eligibility</i>	Meet federal poverty guidelines w/ discretionary adjustments (60 years of age-older)	
<i>Intake</i>	Self apply by phone, writing, walk-in and emergency service	
<i>Hours</i>	Mon. - Fri.: 9:00 am - 12:00 pm; 1:00 p.m. - 4:00 p.m.	
<i>Fees</i>	None	
<i>Area Served</i>	Zip codes 14150, 14120; Grand Island	

Program	Seventy-Eight Restoration Corp.	
<i>Other / Former ID</i>		
<i>Address</i>	Job Readiness Training Program 730 Fillmore Ave. Buffalo NY 14212	
<i>Admin Contact</i>	Deborah Turner, Executive Director	<i>Phone</i> 856-7151 Fax: 856-5900
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 856-7151
<i>Services Provided</i>	<ul style="list-style-type: none"> • Tutoring • Counseling • Computer training • Nurses assistant training: <ul style="list-style-type: none"> • 120 hour programs (with experience + certificate) • 240 hour programs (no experience or certificates) <p>Call for information on stipends & uniform/clothing allowances for 240 hr program</p> <p>Additional site: - 38 Emerson Place (housing only) 884-0815</p>	
<i>Eligibility</i>	18 years and older	
<i>Intake</i>	Walk-in, phone for information	
<i>Hours</i>	Mon. - Fri. 8:30 am - 3:30 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Western New York; primarily Erie County	

Program	Sheehan Memorial Hospital - City View	
<i>Other / Former ID</i>	City View Treatment Center	
<i>Address</i>	425 Michigan Avenue, 5th floor Buffalo NY 14203	
<i>Admin Contact</i>	Alfreda Banks, Program Manager	<i>Phone</i> 848-2222
<i>Apptmnt. Contact</i>	Intake Office	<i>Phone</i> 848-2000 ext. 2226
<i>Services Provided</i>	<ul style="list-style-type: none"> • Inpatient Substance Abuse Rehabilitation <i>Pregnant women accepted, up to seven months</i>	
<i>Eligibility</i>	Substance abusing person, 18 years or older	
<i>Intake</i>	Call or referred	
<i>Hours</i>	Mon. - Sun. 24 hrs. Intake Hours: 8:30 am - 8:00 pm	
<i>Fees</i>	Insurances, Medicaid & Sliding Scale	
<i>Area Served</i>	Western New York	

Program	Sheehan Memorial Hospital - Family Care Center	
<i>Other / Former ID</i>		
<i>Address</i>	425 Michigan Avenue Buffalo N.Y. 14203	
<i>Admin Contact</i>	Don Lyles, MD, President & CEO	<i>Phone</i> 848-2289
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 848-2202
<i>Services Provided</i>	Family & General Medical Care for Adults & Children's Pediatrics <ul style="list-style-type: none"> • Emerson Young Family Care Center 305 Perry Street (848-2099) Mon. - Fri.: 8:30 am - 4:30 pm • Specialty Care Center 425 Michigan Avenue (848-2177) Mon. - Fri.: 9:00 am - 5:00 pm • Dental Care Center 211 E. Eagle (848-2395) Mon. - Fri.: 9:00 am - 5:00 pm (summer hrs. vary) 	
<i>Eligibility</i>	Open	
<i>Intake</i>	Phone or referred	
<i>Hours</i>	See individual listing	
<i>Fees</i>	Insurances, Medicaid & Sliding Scale	
<i>Area Served</i>	Buffalo	

Program	Sickle Cell Disease Association of America - Buffalo & Western NY Chapter	
<i>Other / Former ID Address</i>	Niagara Frontier Association For Sickle Cell Disease 1048 Kensington Ave. Buffalo NY 14215	
<i>Admin Contact Apptmnt. Contact</i>	Grace E. Taylor, Executive Director Staff	<i>Phone</i> 832-3044 Fax: 832-0619 <i>Phone</i> 832-3044
<i>Services Provided</i>	<ul style="list-style-type: none"> • Public Sickle Cell Disease Education • Public & Professional Referrals • Outreach • Affiliated with Sickle Cell Clinic at Children's Hospital and ASCD, Inc. • Free screening 	
<i>Eligibility Intake Hours</i>	Those who have sickle cell trait or are at risk for sickle cell disease Self apply by phone, walk-in or referred Mon. - Fri. 9:00 am - 4:00 pm	
<i>Fees</i>	None	
<i>Area Served</i>	8 Counties of Western New York	

Program	Sisters of Charity Hospital - Methadone Maintenance Treatment Program	
<i>Other / Former ID Address</i>	Pathways - Methadone Clinic Sister's of Charity - Methadone Maintenance Treatment @ 2157 Main Street Buffalo NY 14214	
<i>Admin Contact Apptmnt. Contact</i>	Patrick Isenhart, CASAC Clinical Coordinator Staff	<i>Phone</i> 862-1331 Fax: 862-1877 <i>Phone</i> 862-1330
<i>Services Provided</i>	<ul style="list-style-type: none"> • Prenatal Care & PCAP (only at 2157 Main Street location) • Methadone Dispensing (established patients can receive weekend dispensings) • Drug (Opiates) Evaluation, Treatment & Rehabilitation • Counseling Services: Group, Individual & Family • Medical - General Health Monitoring • Continuing Care • Educational - Vocational Services <p>Additional location: - Saint Louise Methadone Clinic, 209 Niagara St. (856-8411)</p>	
<i>Eligibility Intake Hours</i>	Persons over 18 years with verified opiate addiction for at least 1 year Self apply by phone or referred - No walk ins Mon. - Fri.: 6:30 am - 2:30 pm (209 Niagara: Mon. - Fri.: 7:00 am- 2:30 pm)	
<i>Fees</i>	Insurances, Medicaid & Sliding Scale	
<i>Area Served</i>	Western New York (expanded from Erie County)	

Program	Sisters of Charity Hospital - Outpatient Family Health Care Program	
<i>Other / Former ID Address</i>	Family Health Center (Sister's Hospital) 2157 Main Street Buffalo NY 14214	
<i>Admin Contact Apptmnt. Contact</i>	Pat Pirrami, PCAP Coordinator Staff	<i>Phone</i> 862-1984 Fax: 862-1891 <i>Phone</i> 862-1984
<i>Services Provided</i>	<ul style="list-style-type: none"> • Obstetrics and gynecology Services • Pediatrics - Immunizations, Lead screening • Family/general medical care services • HIV pre/post testing and counseling • ENT services • Podiatry • Social work services <ul style="list-style-type: none"> • Menopausal Services • Prenatal Care including PCAP • Outpatient Surgery • Natural Family planning • Endocrinology • Dietitian & Nutritionist 	
<i>Eligibility Intake Hours</i>	Open to all those in need of services Self-apply by phone, or by referral Mon. - Thu. 8 am - 7 pm; Fri. 8 am - 4 pm Alternating Saturdays (OB/GYN only) 8:30 am -1:00 pm	
<i>Fees</i>	Insurance, Medicaid, PCAP, sliding fee scale	
<i>Area Served</i>	Erie County	

Program	Sisters of Charity Hospital - S.T.A.R. Program	
<i>Other / Former ID Address</i>	STAR - Substance Abuse Treatment and Recovery Program 4949 Harlem Road Amherst NY 14226	
<i>Admin Contact Apptmnt. Contact</i>	John Guyette, Director Staff	<i>Phone</i> 839-8060 Fax: 839-8069 <i>Phone</i> 839-8060
<i>Services Provided</i>	<ul style="list-style-type: none"> • Outpatient Chemical Dependency Program for Pregnant & Postpartum Women • Counseling: Group, Individual & Family • Community Education Programs <p>Additional Location: - 1595 Bailey Avenue - Buffalo (893-9350)</p>	
<i>Eligibility Intake Hours</i>	Persons over 18 years of age Phone, referrals or walk-ins All offices open Monday - Friday: 8:30 am - 4:30 pm Some evenings by appointment	
<i>Fees</i>	Insurance, Medicaid & Sliding Scale	
<i>Area Served</i>	Erie and Niagara County	

Program	Spectrum Human Services - Administrative Office	
<i>Other / Former ID Address</i>	227 Thorn Ave. (P.O. Box: 631) Orchard Park NY 14127-0631	
<i>Admin Contact Apptmnt. Contact</i>	Jeanne Figurel, Executive Director Staff	<i>Phone</i> 662-2040 <i>Phone</i> See site listings below
<i>Services Provided</i>	<ul style="list-style-type: none"> • Blvd. Trtmnt Svcs: 831-1856; Mental Hlth Clinic (youths) adult referrals from HMG (<i>Tue & Wed: 9am-7pm</i>) (<i>Thur: 3pm-7pm</i>) <i>Appointments: 828-0560</i> • Psychosocial Club: Sites: 823-6999 & 592-9301-has social club activities for adults • ACS Mental Hlth Clinic (Wed: 9a -1p; 847-0212) Mental Hlth; adults & children • Black Rock Trtmnt Svcs: child/teens (831-1853; Tu + W: 2-7pm)(appt's 565-0273) • Quality Behavioral Health (vocational svcs for adults) 831-1800 (M-F 9am -5pm) • Quality Behavioral: Addictions Case Mgt. Prgm: (adults) 842-6785; M-F: 9-5 • See all Spectrum entries listing: Alcohol/Subs. Abuse & Mental Hlth Trtmnt. Svcs. <p><i>All after hour emergencies . . . call crisis services at 834-3131</i></p>	
<i>Eligibility Intake Hours</i>	Depends on site Call for appointment, referrals, walk-ins Call individual listings above & also see additional separate entries that follow	
<i>Fees</i>	Medicaid, Medicare, Third Party Insurance & sliding fee scale	
<i>Area Served</i>	Surrounding areas of individual sites (See above)	

Program	Spectrum Human Services - Intensive Psychiatric Rehabilitation	
<i>Other / Former ID Address</i>	Cross Roads - IPRT Program 326 Orchard Park Road, Suite 4 West Seneca NY 14224	
<i>Admin Contact Apptmnt. Contact</i>	Jeanne Figurel, Executive Director Staff	<i>Phone</i> 662-2040 <i>Phone</i> 823-6741, Fax: 823-0808
<i>Services Provided</i>	<ul style="list-style-type: none"> • Intensive psychiatric rehabilitation for individuals with psychiatric disabilities <p><i>After hours emergencies call Crisis Services at 834-3131</i></p>	
<i>Eligibility Intake Hours</i>	18 yrs and older with designated mental health diagnosis Referrals Mon. - Fri. 8:30 am - 4:30 pm	
<i>Fees</i>	Sliding fee, Medicaid + Insurance	
<i>Area Served</i>	Buffalo	

Program	Spectrum Human Services - MICA Program	
<i>Other / Former ID Address</i>	New Alternatives MICA Program 1235 Main Street (Station C, P.O. Box 424) Buffalo NY 14209-0424	
<i>Admin Contact Apptmnt. Contact</i>	Jeanne Figurel, Executive Director Staff	<i>Phone</i> 662-2040 <i>Phone</i> 884-5797, Fax: 884-4938
<i>Services Provided</i>	<ul style="list-style-type: none"> • Intensive Outpatient services for Mentally Ill Chemical Abusers (MICA) • Continuing Day Treatment • Chemical (drug and alcohol) abuse treatment, rehabilitation and counseling <p><i>After hours emergencies . . . call Crisis Services at 834-3131</i></p>	
<i>Eligibility Intake Hours</i>	18 years of age and older with mental illness & chemical abuse problems Call for appointment, referral Mon., Tue., Wed., Fri. 8:30 am - 4:00 pm; Thu. 8:30 am - 5:00 pm	
<i>Fees</i>	Medicaid	
<i>Area Served</i>	Surrounding	

Program	Spectrum Human Services - South Buffalo Site	
<i>Other / Former ID Address</i>	South Buffalo Counseling Center 2040 Seneca Street Buffalo NY 14210	
<i>Admin Contact Apptmnt. Contact</i>	Jeanne Figurel, Executive Director Staff	<i>Phone</i> 662-2040 <i>Phone</i> 828-0560 Fax: 828-1522
<i>Services Provided</i>	<ul style="list-style-type: none"> • Outpatient services for Mentally Ill Chemical Abusers (MICA) • Continuing day treatment <p><i>Pregnant Women Accepted</i></p> <p><i>After hours emergencies call Crisis Services at 834-3131</i></p>	
<i>Eligibility Intake Hours</i>	Mentally Ill Chemical Abuser Call for appointment/information, referrals Mon., Thu. 9 a.m. - 8 p.m.; Tue. 9 a.m. - 8:30 p.m.; Wed., Fri. 9 a.m. - 5 p.m.	
<i>Fees</i>	Sliding Fee, Medicaid and/or Insurance	
<i>Area Served</i>	Surrounding	

Program	Spectrum Human Services - Southtowns Site	
<i>Other / Former ID Address</i>	Southtowns Counseling, Mental Health.& Chemical Dependency Services 227 Thorn Ave. (P.O. Box 631) Orchard Park NY 14127-0631	
<i>Admin Contact Apptmnt. Contact</i>	Jeanne Figurel, Executive Director Staff	<i>Phone</i> 662-2040 <i>Phone</i> 662-6638, Fax: 662-2404
<i>Services Provided</i>	<ul style="list-style-type: none"> • Outpatient drug and/or alcohol abuse treatment, rehabilitation and counseling • Children, adolescent, and adult programs <p><i>Pregnant Women Accepted</i></p> <p><i>After hours emergencies call Crisis Services at 834-3131</i></p>	
<i>Eligibility Intake Hours</i>	Anyone with drug/alcohol abuse or diagnosable mental health problems Call for information/appointment/assessment, and/or referrals Mon., Tue. 9 am - 7 pm; Wed. 9 am - 8 pm; Thur. 9 am - 5 pm; Fri - closed	
<i>Fees</i>	Sliding fee, Medicaid and/or Insurances	
<i>Area Served</i>	Surrounding	

Program	Spectrum Human Services - Springville Site	
<i>Other / Former ID Address</i>	Springville Human Services Center 27 Franklin St. (P.O. Box 319) Springville NY 14141-0319	
<i>Admin Contact Apptmnt. Contact</i>	Jeanne Figurel, Executive Director Staff	<i>Phone</i> 662-2040 <i>Phone</i> 592-9301, Fax: 592-9376
<i>Services Provided</i>	<ul style="list-style-type: none"> • Children, adolescent and adult programs • Outpatient drug and/or alcohol abuse treatment, rehabilitation and counseling • Outpatient mental health treatment and counseling • Outpatient services for mentally ill chemical abusers (MICA) • Continuing day treatment <p><i>Pregnant Women Accepted</i></p> <p><i>After hours emergencies . . . call Crisis Services at 834-3131</i></p>	
<i>Eligibility Intake Hours</i>	Those in need of drug/alcohol abuse or mental health trtmnt. (Children if able to talk) Call for appointment/assessment, referral (Mon., Tues., Thu. 9:00 am - 8:00 pm; Wed. 9:00 am - 5:00 pm; Fri - closed	
<i>Fees</i>	Sliding fee, Medicaid + Insurance	
<i>Area Served</i>	Surrounding	

Program	Speech, Language and Hearing Clinic - Buffalo State College	
<i>Other / Former ID</i> <i>Address</i>	1300 Elmwood Ave., Caudell Hall 150 Buffalo NY 14222	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	Karen Bailey-Jones, Clinic Director Staff - Nancy	<i>Phone</i> 878-3083 Fax: 878-5711 <i>Phone</i> 878-5502
<i>Services Provided</i>	<ul style="list-style-type: none"> • Diagnostic & Remedial Services in Speech, Language and Hearing Disorders • Audiology Evaluation and Testing • Preschool Language Disorders 	
<i>Eligibility</i> <i>Intake</i> <i>Hours</i>	Anyone with communication disorders Self apply by phone, writing, walk-in or referred Mon. - Thurs. 8:30 am - 6:00 pm; Friday: 8:30 am 12 noon & 1 pm - 4:30 pm	
<i>Fees</i>	Free if Buffalo State student or call for fees	
<i>Area Served</i>	Western New York	

Program	Speech, Language and Hearing Clinic - University at Buffalo	
<i>Other / Former ID</i> <i>Address</i>	UB Speech & Hearing Clinic 3435 Main Street, Biomedical Education Bldg. Rm. 50 Buffalo NY 14214	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	Susan T. Roberts, Clinic Director Staff	<i>Phone</i> 829-3980 Fax: 829-3974 <i>Phone</i> 829-3980
<i>Services Provided</i>	<ul style="list-style-type: none"> • Cleft-Palate Services • Voice Training Therapy • Hearing Aids • Speech, Language, Hearing Evaluations & Therapy (for children and adults) • Referrals - Physicians 	
<i>Eligibility</i> <i>Intake</i> <i>Hours</i>	Anyone who feels they may have a communication disorder Phone for appointment/assessment Mon. - Fri. 9:00 am - 5:00 pm	
<i>Fees</i>	Most insurances, Sliding Scale	
<i>Area Served</i>	New York State and Canada	

Program	State University College at Buffalo - Career Development Center	
<i>Other / Former ID</i>	Career Development Center (Buffalo State College)	
<i>Address</i>	1300 Elmwood Avenue, Cleveland Hall, Room 306 Buffalo NY 14222	
<i>Admin Contact</i>	Stephanie Zuckerman-Aviles, Director	<i>Phone</i> 878-5811
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 878-5811
<i>Services Provided</i>	<ul style="list-style-type: none"> • Career Counseling Svcs. (career changes, initial job search & reentering work force) • Free Workshops - Resume Writing and Interviewing Assistance • Limited Seating - Call in Advance 	
<i>Eligibility</i>	Open to all with at least a High School Diploma	
<i>Intake</i>	Call for information/registration	
<i>Hours</i>	Mon.- Fri. 8:30 am - 4:30 pm	
<i>Fees</i>	Fees for individual counseling services, free to BSC Students & Alumni discounts	
<i>Area Served</i>	Buffalo, Erie County	

Program	State University of New York at Buffalo - Legal Assistance Program	
<i>Other / Former ID</i>	Legal Assistance Program	
<i>Address</i>	UB Law School, O'Brian Hall (Room 507) Buffalo NY 14260	
<i>Admin Contact</i>	Anthony Szczygiel, Director of Clinical Education	<i>Phone</i> 645-2167 Fax: 645-2900
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 645-2167
<i>Services Provided</i>	<p style="text-align: center;">Legal Assistance in:</p> <ul style="list-style-type: none"> • Special Education Law • Community Economic Development • Low-Income Housing Development (Groups ONLY - not evictions or individuals) • Domestic Violence (policy, development and consultation) • Referral Services (Education Advocacy for Parents of Children with Disabilities) • Securities - educ. & some representation (small investors) w/ Government Agencies 	
<i>Eligibility</i>	Open	
<i>Intake</i>	Call (Services are limited) No Walk-in's	
<i>Hours</i>	Mon.- Fri. 8:00 am - 4:00 pm	
<i>Fees</i>	Sliding Scale - call for additional information	
<i>Area Served</i>	Western New York	

Program	State University of New York - Empire State College	
<i>Other / Former ID Address</i>	Empire State College 617 Main Street Buffalo NY 14203	
<i>Admin Contact Apptmnt. Contact</i>	Dr. Nan DiBello, Dean Staff at information office	<i>Phone</i> 853-7700 Fax: 853-7713 <i>Phone</i> 853-7700
<i>Services Provided</i>	<ul style="list-style-type: none"> • Individualized Education Program • Associate, Bachelors & Masters Degree Programs • Assessment of prior learning • New: Work Course Training Program (non-credit training) arranged by employer 	
<i>Eligibility Intake Hours</i>	High school diploma or GED Phone for information Mon.- Thu. 8:30 am - 6:00 pm; Fri. 8:30 am - 5:00 pm	
<i>Fees</i>	SUNY Tuition & Fees	
<i>Area Served</i>	Western New York	

Program	Suburban Adult Services, Inc. (Executive Office)	
<i>Other / Former ID Address</i>	SASI 960 West Maple Court Elma NY 14059	
<i>Admin Contact Apptmnt. Contact</i>	Thomas Becker, Executive Director Staff	<i>Phone</i> 496-5551 Fax: 496-5234 <i>Phone</i> 496-5551
<i>Services Provided</i>	<ul style="list-style-type: none"> • Physical, Occupational & Speech Therapy • Comprehensive Medicaid Case Management for MR/DD adults • Sheltered Employment Program • Supported Employment Placement • <i>Mobile Clinic Services (Call: 496-5551 for information)</i> • Vocational Mental Health Svcs. • Vocational Training Svcs. • Day Habilitation & Recreation Respite 	
<i>Eligibility Intake Hours</i>	<p>Locations:</p> <ul style="list-style-type: none"> - East Aurora: 118 King St., 14052 (652-1620)...Mon. - Fri.: 8am-3pm - W. Seneca: 441 Indian Church Rd., 14224 (826-1959)...Mon - Fri.: 8am - 3 pm - Southgate: 950A Union Rd., 14224 (674-6582) Mon. - Fri.: 8am - 3pm - Sardina- P.O.Box 526, Route 39 (496-5551) <p>18 years of age and older with developmental disability or chronic mental illness Referrals by agency or professional (Self apply- call for information) Mon. - Fri. 8:30 am - 4:00 pm (some evenings)</p>	
<i>Fees</i>	Insurance, Mcd. & Sliding Fee Scale for clinics (call for further details)	
<i>Area Served</i>	WNY	

Program	Teratology Information Service	
<i>Other / Former ID</i>	TIS	
<i>Address</i>	Elmwood Health Center, 2128 Elmwood Avenue Buffalo NY 14207	
<i>Admin Contact</i>	Sandra Gangell, Coordinator	<i>Phone</i> 874-4747 ext 406
<i>Apptmnt. Contact</i>	Service Contact Staff	<i>Phone</i> 874-4747 ext. 477
<i>Services Provided</i>	<ul style="list-style-type: none"> • Confidential telephone service providing information regarding the effects that drugs, chemicals, viruses & physical agents may have on the developing fetus. • Free examination for babies born to mothers enrolled in the TIS Follow-up Program 	
<i>Eligibility</i>	Anyone in Western New York interested in information regarding prenatal exposures	
<i>Intake</i>	Phone	
<i>Hours</i>	Mon. - Fri. 8:30 am - 4:00 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Western New York	

Program	Urban Christian Ministries	
<i>Other / Former ID</i>	UCM	
<i>Address</i>	967 Jefferson Ave. Buffalo NY 14204	
<i>Admin Contact</i>	Rev. William Coplin, Executive Director	<i>Phone</i> 882-9472 Fax: 882-9489
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 882-9472
<i>Services Provided</i>	<ul style="list-style-type: none"> • Food pantry • Youth Services • Tutoring • Bible Club • Summer Camp • Block Club Basketball • Aviation Group Program (young teens learn to fly airplanes) • Teenage Alternative Group (mentors) 	
<i>Eligibility</i>	Must live in zip code 14204 (for food only) and have an established need	
<i>Intake</i>	Self apply by phone, writing or walk-in, referrals	
<i>Hours</i>	Mon. - Fri. 10:00 am - 6:00 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Zip code 14204 for food; all welcome for youth services	

Program	Visiting Nursing Association of WNY- Advance Home Care of WNY	
<i>Other / Former ID</i>	VNA	
<i>Address</i>	2100 Wehrle Drive Buffalo NY 14221	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	Larry Zielinski, Vice-President of Clinical Services Staff	<i>Phone</i> 630-8000 Fax: 630-8660 <i>Phone</i> 862-4663 - Central Intake
<i>Services Provided</i>	<ul style="list-style-type: none"> • Infusion Therapy • Rehabilitation Services • Durable Medical Equipment • Nursing, Social Services and Homemaker Home Health Aides • AIDS Case Management • MOMS Program 	
<i>Eligibility</i>	Skilled Nursing, Rehab & Social Svcs (be homebound & in need of skilled health care)	
<i>Intake</i>	Phone for information or Referred	
<i>Hours</i>	24 hour - 7 day Service (1-800-439-5444) Office: Mon.- Fri.: 8:30 am - 4:30 pm	
<i>Fees</i>	Insurance, Medicaid, Charity care & Sliding Scale	
<i>Area Served</i>	Western New York	

Program	West Side Community Services	
<i>Other / Former ID</i>		
<i>Address</i>	161 Vermont Street Buffalo NY 14213	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	Lucy A. Candelario, Executive Director Staff	<i>Phone</i> 884-6616 Fax: 884-6639 <i>Phone</i> 884-6616
<i>Services Provided</i>	<ul style="list-style-type: none"> • Youth program (Computers, arts & crafts, homework) • Neighborhood revitalization • Block club organizing • Crime prevention • Case management • Senior Citizens Program 	
<i>Eligibility</i>	West Side resident	
<i>Intake</i>	Phone or walk-in	
<i>Hours</i>	Mon.- Fri. 8:30am - 4:30pm (Saturdays in the summer) Youth programs run until 9:00 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Zip codes 14213, 14201 & 14222	

Program	Western New York Children's Psychiatric Center - Day Treatment Center	
<i>Other / Former ID</i>		
<i>Address</i>	1653 Kensington Ave. Buffalo NY 14215	
<i>Admin Contact</i>	David Heffler, Acting Agency Director	<i>Phone</i> 835-5792 Fax: 837-6256
<i>Apptmnt. Contact</i>	Essentino Lewis, CSW Program Coordinator	<i>Phone</i> 835-5792
<i>Services Provided</i>	<ul style="list-style-type: none"> • Psychiatric Day Treatment and Counseling Center • Joint Education • Therapy Facility • Individual Therapy • Family Therapy • Occupational Therapy • Recreational Therapy <p>Outpatient Clinic: 148 Cleveland Drive (836-4251)</p>	
<i>Eligibility</i>	(Bflo.: 7 - 18yrs)(Erie-1 Boces: 14 - 18yrs) with severe mental or emotional disorders	
<i>Intake</i>	Buffalo: referred by anyone (Erie-1 Boces referred by Special Eductn. Supervisor only)	
<i>Hours</i>	Office: Mon. - Fri. 8:30 am- 5:00 pm Program Hours: Mon.- Fri. 8:30 am - 2:30 pm	
<i>Fees</i>	Insurances, Medicaid., & Sliding Scale	
<i>Area Served</i>	City of Buffalo & Erie 1 Boces	

Program	Western NY Regional Comprehensive School Health and Wellness Center	
<i>Other / Former ID</i>	Erie 1 BOCES	
<i>Address</i>	1050 Maryvale (Erie/BOCES IEEC) Cheektowaga NY 14225	
<i>Admin Contact</i>	Jane Ogilvie, Director of Community Youth	<i>Phone</i> 630-4250 Fax: 630-4251
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 630-4250
<i>Services Provided</i>	<ul style="list-style-type: none"> • AIDS - Awareness Education & Reference-Resource Center • Provides proper Nutrition Education through information and resources • Staff In-Service Training • Information Clearing House for School Based program • Linkage with media & community services to promote health model of home, school and community • Violence Prevention • Pregnancy Prevention • Asset Building Services • Effective Drug Prevention Program 	
<i>Eligibility</i>	Open to those in need of services	
<i>Intake</i>	Call first	
<i>Hours</i>	Mon.- Fri. 8:00 am - 4:00 pm	
<i>Fees</i>	No fees (some supply costs)	
<i>Area Served</i>	Western New York	

Program	WIC Program - Catholic Charities	
<i>Other / Former ID</i> <i>Address</i>	237 Fourth Street Niagara Falls NY 14303	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	Joan Ward Staff	<i>Phone</i> 285-0975 Fax: 282-7015 <i>Phone</i> 285-0975
<i>Services Provided</i>	<ul style="list-style-type: none"> • Special food supplement program to prevent nutritional deficiencies for pregnant/breast feeding women, infants and children under five. • Nutritional Counseling <p>Additional Locations:</p> <ul style="list-style-type: none"> - 3200 Elmwood Ave, Kenmore: 874-9530 - Brewley Bldg. (Market @ Main St.) Lockport: 439-4712 	
<i>Eligibility</i> <i>Intake</i> <i>Hours</i>	Resident of Niagara or Northern Erie Co. at nutritional risk & meet income guidelines Referred by MD, RN, or Registered Dietitian Mon. - Fri. 8:45 am - 4:45 pm (<i>Call for evening hours information</i>)	
<i>Fees</i>	None	
<i>Area Served</i>	Niagara County, Tonawandas and Kenmore	

Program	Women for Human Rights and Dignity, Inc.	
<i>Other / Former ID</i> <i>Address</i>	Women's Residential Resource Center 2528 Main St. Buffalo NY 14214	
<i>Admin Contact</i> <i>Apptmnt. Contact</i>	Eddie Dean Watson, Director Vondolyn Lane-Salters	<i>Phone</i> 831-9825 Fax: 831-9828 <i>Phone</i> 831-9825
<i>Services Provided</i>	<ul style="list-style-type: none"> • Center provides structured residential environment for women in conflict w/the law • Human Services • Counseling • Educational & Vocational Services • Job Training and Job Readiness 	
<i>Eligibility</i> <i>Intake</i> <i>Hours</i>	Women 18 and older who are in conflict with the law Phone or referred: Erie County Holding Center & Buffalo City Court 24 hrs a day - 7 days per week	
<i>Fees</i>	None	
<i>Area Served</i>	Erie County	

Program	Workforce Development Consortium	
<i>Other / Former ID Address</i>	Buffalo & Erie County Private Industry Council 77 Goodell Buffalo NY 14202	
<i>Admin Contact Apptmnt. Contact</i>	Sam LaGreca, Admin. Director Staff	<i>Phone</i> 885-9840 Fax: 885-9849 <i>Phone</i> 885-9840
<i>Services Provided</i>	<ul style="list-style-type: none"> • Vocational guidance • Training & services for displaced workers • Summer employment opportunities for economically disadvantaged youth. • Vocational guidance • Training & services for displaced workers • Summer employment opportunities for economically disadvantaged youth. <p>Additional Locations:</p> <ul style="list-style-type: none"> - Tonawanda Office: Police Building @ 1835 Sheridan Drive (877-6523) - Hamburg Office: Abbott Commerce Center @ 3176 Abbott Rd. (825-2525) - Cheektowaga Office: Alexander Community Ctr. @ 275 Alexander St. (897-7220) 	
<i>Eligibility Intake Hours</i>	Low income or displaced workers call site nearest you. Phone for information Mon.-Wed: 8:30 am - 6 pm; Thu: 8:30 am - 7:30 pm; Friday: 8:30 - 4:30 pm	
<i>Fees</i>	None	
<i>Area Served</i>	Erie County	

Program	Young Women's Christian Association of Niagara	
<i>Other / Former ID Address</i>	YWCA of Lockport 32 Cottage Street Lockport NY 14094	
<i>Admin Contact Apptmnt. Contact</i>	Kathleen Granchelli, Executive Director Staff	<i>Phone</i> 433-6714 Fax: 433-1929 <i>Phone</i> 433-6714
<i>Services Provided</i>	<ul style="list-style-type: none"> • Preschool Program • Women's Support Groups • Transitional Housing • Fitness Center (438-5534) • "Encore" Support Group for women with mastectomies • Direct Services/Counseling for victims of domestic violence (Free Service) • Our Friend's Closet (free clothes for those in need, nominal fee for others) • Children's Therapy Svcs (for victim's of domestic & or sexual abuse) • Multi Media KID Center: tutoring, Microsoft classes & birthday parties • Latch-key Program for children of working parents 	
<i>Eligibility Intake Hours</i>	Open Walk-in, phone, referrals Mon. - Fri. 9:00 am - 5:00 pm (No longer have Saturday)	
<i>Fees</i>	\$35 Membership fee	
<i>Area Served</i>	Lockport and all Niagara County	

Program	Young Women's Christian Association of the Tonawandas and Niagara Frontier	
<i>Other / Former ID</i>	YWCA of Niagara Frontier	
<i>Address</i>	49 Tremont Street No. Tonawanda NY 14120	
<i>Admin Contact</i>	Jill Townson, Executive Director	<i>Phone</i> 692-5580 Fax: 694-4550
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 692-5580
<i>Services Provided</i>	<ul style="list-style-type: none"> • Services and counseling for victims of domestic violence • Domestic Abuse Hotline: 692-5643 (24 hours) • Preschool (September- June: 9 am-11:30 am on Mon., Wed. and Fri.) • Latch-key program (for children before & after school at Thomas Edison E.S.) • Nursery School (for 3yr olds on Tues.& Thurs. from 9 am -11:30 am: Sept.-June) • Supervised Visitation Center • Adult Fitness Center (Summit Park Mall) • Free Teen Parenting Program (Fri. 1 pm - 2:30 pm: 8 week session) • Mom's & Tot's Program (8 week session on Mondays at 10 am until 11:30 am.) 	
<i>Eligibility</i>	Open to all in need of service	
<i>Intake</i>	Walk-in, phone, referral	
<i>Hours</i>	Mon. - Fri. 8:00 am - 6:00 pm; Saturday 9:00 am - 4:00 pm	
<i>Fees</i>	Annual fee \$25, \$20 for senior citizens, \$15 for children ages 5-12 yrs)	
<i>Area Served</i>	Erie and Niagara County	

Program	Young Women's Christian Association of Western New York	
<i>Other / Former ID</i>	YWCA of Buffalo and Erie County	
<i>Address</i>	190 Franklin Street Buffalo NY 14202	
<i>Admin Contact</i>	Tanya Perrin-Johnson, CEO	<i>Phone</i> 852-6120 Fax: 852-1629
<i>Apptmnt. Contact</i>	Staff	<i>Phone</i> 852-6120
<i>Services Provided</i>	<ul style="list-style-type: none"> • Latch Key Kids After School Child Care • Preschool • Fitness • Swimming • Teen Pregnancy Prevention • Displaced women and children transitional housing (no emergency shelter) • Mary Carroll: Director of Children's Services <p>Kenmore location: - 2844 Delaware Ave. (875-3111)</p>	
<i>Eligibility</i>	Open: although some age requirements exist and may vary with program	
<i>Intake</i>	No walk-ins: apply by phone or referrals	
<i>Hours</i>	Monday - Friday: 7:00 am - 8:00 pm Some Saturdays: 9:00 am - 3:00 pm	
<i>Fees</i>	Call for information	
<i>Area Served</i>	WNY	

Program	Young Women's Christian Association Residence	
<i>Other / Former ID Address</i>	245 North St. Buffalo NY 14201	
<i>Admin Contact Apptmnt. Contact</i>	Toni Mc Nerney, Residence Director Counselors	<i>Phone</i> 884-4761 Fax: 884-4765 <i>Phone</i> 884-4761
<i>Services Provided</i>	<ul style="list-style-type: none"> • Cottage (for homeless single women) • Teenage Housing Program (for homeless teens) • Outside property Community Apartment Program • Transitional Housing Program: Homeless Women & Children (provides up to 18 months residence for homeless women w/ families, as well as; counseling, referrals and assistance with housing and job search. <p><u>New Programs</u></p> <ul style="list-style-type: none"> • Teenage Housing Program (for homeless teens) • Adult Care Facility (Mental Health Services - men & women) 	
<i>Eligibility Intake Hours</i>	Mainly women 18 years and older (Men 4th floor) Self apply by phone. No walk-ins. (Transitional housing not emergency shelter) (Office: Mon. - Fri. 8:30 am - 5:00 pm) + (Services: 24 hours/day, 7 days/week)	
<i>Fees</i>	Fees Vary - No Sliding Scale	
<i>Area Served</i>	Erie County	