



RICK SNYDER  
GOVERNOR

State of Michigan  
DEPARTMENT OF HUMAN SERVICES  
BUREAU OF CHILDREN AND ADULT LICENSING



MAURA D. CORRIGAN  
DIRECTOR

March 06, 2013

George Winn  
Children's Center Wayne County  
79 West Alexandrine  
Detroit, MI 48201

RE: Lic./Reg. #: DC820335984  
Investigation #: 2013D0913008  
The Children's Center Of Wayne County II

Dear Mr. Winn:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and feel free to contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please feel free to contact the local office at (313) 456-0380.

Per MCL 722.113g, this report and any related corrective action plans must be filed in your licensing notebook.

Sincerely,



Jacquelin Windham, Licensing Consultant  
Bureau of Children and Adult Licensing  
Cadillac Pl. Ste 11-350  
3026 W. Grand Blvd  
Detroit, MI 48202  
(313) 938-6526

enclosure

**MICHIGAN DEPARTMENT OF HUMAN SERVICES  
BUREAU OF CHILDREN AND ADULT LICENSING  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	DC820335984
<b>Investigation #:</b>	2013D0913008
<b>Complaint Receipt Date:</b>	01/22/2013
<b>Investigation Initiation Date:</b>	01/22/2013
<b>Report Due Date:</b>	03/23/2013
<b>Licensee Name:</b>	Children's Center Wayne County
<b>Licensee Address:</b>	79 West Alexandrine Detroit, MI 48201
<b>Licensee Telephone #:</b>	(313) 831-5535
<b>Administrator:</b>	N/A
<b>Licensee Designee:</b>	George Winn, Designee
<b>Name of Facility:</b>	The Children's Center Of Wayne County II
<b>Facility Address:</b>	19900 Evergreen Detroit, MI 48219
<b>Facility Telephone #:</b>	(313) 481-5114
<b>Original Issuance Date:</b>	09/25/2012
<b>License Status:</b>	PROVISIONAL
<b>Effective Date:</b>	09/25/2012
<b>Expiration Date:</b>	03/24/2013
<b>Capacity:</b>	224
<b>Program Type:</b>	CHILD CARE CENTER

## II. ALLEGATION(S)

The facility has no heat and children are present.

## III. METHODOLOGY

01/22/2013	Special Investigation Intake 2013D0913008
01/22/2013	Special Investigation Initiated - Telephone Interviewed Witness
01/22/2013	Inspection Completed On-site. Arrived 11:00 a.m.
01/23/2013	Contact - Telephone call made Call to licensee
01/29/2013	Contact - Document Sent Sent email to licensee requesting update on furnace
02/20/2013	Contact - Telephone call made  Call to Child A's Mother, Child B's Mother, Child C's Mother, Child D's Mother and Child E's Father.
02/20/2013	Contact - Telephone call made Interviewed Caregivers 3, 4, 5, 6, 7 and 8
02/22/2013	Interviewed Caregivers 3, 4, 6, 7 and 8
02/22/2013	Interviewed Child B's Mother, Child C's Mother and Child E's Father
02/26/2013	Exit Conference- Aminah Steele

**ALLEGATION:** The facility has no heat and children are present.

**INVESTIGATION:** On January 22, 2013, I received information from Witness who arrived at The Children's Center of Wayne County at approximately 08:00 a.m., and found the facility to be without heat. There were several children in the building and it was "very cold." Parents were told the building was "slow to heat up but children could stay." According to Witness some parents left with their child, but others left their children at the facility. No additional information was provided.

I immediately conducted an unannounced investigation at the facility. I arrived at approximately 11:00 a.m., and found the building to be cold and several children and caregivers were present. I checked the thermostat in one of the classrooms and it read 64 degrees. Office staff stated, Aminah Steele, program director was

not present and referred me to Caregiver 1. According to Caregiver 1, the boiler was not properly heating the building when they opened at approximately 07:00 a.m. that morning. Initially, maintenance assumed it was due to the boiler having been turned down too low over the weekend and it was taking a little longer to heat the building. After a few hours, the building was not warming up. Parents were calling back to check on their children and learned the building was still cold. They then began to arrive at the center to pick up their children. I instructed Caregiver 1 to have all remaining children sent home immediately. The facility was closed the following day to ensure the boiler was heating the building properly.

Caregiver 2 and Caregiver 3 did not have children present in their classrooms, and stated parents decided not to leave them. According to Caregiver 2, "we never received the ok to send children home, but it's too cold and they have children in this building."

On January 28, 2013, I conducted an unannounced investigation at the facility and found the heat to be working properly. The situation was resolved by turning up the temperature on the boiler.

On February 22, 2013, I interviewed Child B's Mother, Child C's Mother and Child E's Father. Child B's Mother and Child C's Mother arrived at the facility on January 22 between 07:30 and 8:00 to drop off their children. They remember the building was cold and the teachers explained, "it may take a while for the building to warm up and something was wrong with the heat." Child C's Mother was told the building was being closed the following day to ensure the boiler was operating properly. The facility informed all parents of the building closing the following day to ensure the boiler was working properly. On January 24, 2013, the facility reopened and the heat was working.

Child A's Mother and Child D's Mother have not returned my call as of this entry.

On February 22, 2013, I interviewed Caregiver 3, Caregiver 4, Caregiver 6, Caregiver 7 and Caregiver 8. They were informed of the heat not working by other co-workers. They don't recall a "supervisor" telling them anything specifically about the boiler not properly working. "Everyone thought it was just taking a little longer to heat since it was cold outside." As parents arrived between 7:30 and 8:30 and entered the classrooms, caregivers informed them of the heating situation and many turned around and left with their children. According to Caregiver 3 and Caregiver 4, they were given an option to stay, but were told children would have to leave their coats and hats on until the building warmed up. Caregiver 7 and Caregiver 8 stated "supervisors were informed of the cold classrooms between 7:15 and 7:30 but they refused to close the building or send children home immediately. They were waiting to see if the building became warmer before closing the facility. Caregivers were informed to send children home "after licensing showed up and told them the kids could not stay." The building was closed the following day for children only, but reopened on January 24, 2013. According to caregivers the building was warm when

children returned.

Caregiver 5 has not returned my call as of this entry.

<b>APPLICABLE RULE</b>	
<b>R 400.5910</b>	<b>Heating; temperature.</b>
	(1) The temperature in child use areas shall be maintained at a safe and comfortable level so that children do not become overheated, chilled, or cold.
<b>ANALYSIS:</b>	On January 22, 2013, children were present in the building for several hours without heat due to boiler problems.
<b>CONCLUSION:</b>	VIOLATION ESTABLISHED

#### IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend no change in the license status.



March 06, 2013

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Jacquelin Windham  
Licensing Consultant

Date

Approved By:



March 06, 2013

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Rose A. Rafferty-Aguirre  
Area Manager

Date