



# *Hardin County*

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**2014**

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# RESOURCE DIRECTORY

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## ALCOHOL AND DRUG PREVENTION

### **Fireside IF**

11241 Highway 65, Iowa Falls, IA 50126  
Offers: Alcohol and Drug Prevention

**Phone: 641-648-6708**

### **Iowa Valley Continuing Education**

Contact: Debra Sabin  
1100 College Avenue, Iowa Falls, IA 50126  
<http://www.iavalley.edu/ivce>  
[Deb.Sabin@iavalley.edu](mailto:Deb.Sabin@iavalley.edu)

**Phone: 641-648-8621**  
Fax: 641-648-8791

*We will serve our communities as the essential catalyst for educational and economic vitality.*

Offers: Iowa Valley Continuing Education offers the Driving Unimpaired (DUI) 12 hour program that meets the State of Iowa court-required mandates. Classes are offered in Marshalltown and Iowa Falls each month.

### **SATUCI**

Contact: Shannon Chyma  
Box 248, Eldora, IA 50627  
[www.satuci.com](http://www.satuci.com)

**Phone: 641-939-7280**

*SATUCI offers prevention/counseling and evaluation for alcohol, tobacco and other drugs. We serve all ages and are open on Thursdays and Fridays in Eldora.*

Offers: Alcohol and Drug Prevention, Family Services, Counseling/Support

### **Washington House**

1714 Washington Ave, Iowa Falls, IA 50126  
Offers: Alcohol and Drug Prevention

**Phone: 641-648-9478**

## ABUSE – CHILD AND ADULT

**To report Child or Dependent Adult Abuse call the Abuse Hot Line:**  
(Accepts reports of Child or Dependent Adult Abuse)

**Phone: 1-800-362-2178**

### **C.A.S.A. (Court Appointed Special Advocates)**

PO Box 683, Ames, IA 50010-0683  
*Assists children going through the court system.*  
Offers: Abuse - Child and Adult

**Phone: 515-233-2961**

### **Child Abuse Prevention Services, Inc.**

Contact: Jana Enfield, Executive Director  
811 East Main Street, Marshalltown, IA 50158  
[www.capsonline.us](http://www.capsonline.us)  
[caps@capsonline.us](mailto:caps@capsonline.us)

**Phone: 641-752-1730**  
Fax: 641-753-1336

*Care for Kids sexual abuse prevention program for preschool through second grade children, are provided free of charge through preschools and elementary schools. Provides adult education of normal sexual development of children.*

Offers: Education/Special Needs, Family Services, Emergency Services

### **Children and Families of Iowa**

111 Ave O West, Fort Dodge, IA 50501

*Individual, couple and family counseling of all crime victims. Grief counseling. Domestic and sexual assault, child & adult.*

Offers: Abuse - Child and Adult

**Phone: 515-573-2193**

**Child Welfare Treatment Services**

**Phone: 515-832-9555**

Hamilton County Department of Human Service  
Court House, 2300 Superior St, Webster City, Ia. 50595  
[chamil01@dhs.state.ia.us](mailto:chamil01@dhs.state.ia.us)

**Crisis Intervention Service**

**Phone: 641-939-8186**

1201 14<sup>th</sup> Ave. Eldora, IA  
Jodie Stupp-Domestic Violence Advocate [Jodie@cishelps.org](mailto:Jodie@cishelps.org)  
Olivia Guerrero-Sexual Assault Advocate [Olivia@cishelps.org](mailto:Olivia@cishelps.org)  
*Free & Confidential services for victims of abuse*

Offers: Abuse - Child and Adult, Emergency Services, Family Services, Counseling/Support, Crisis Services, domestic violence, sexual assault

**Iowa Legal Aid**

**Phone: 800-722-0039**

Contact: (Waterloo Regional Office)  
607 Sycamore St, Ste. 708, PO Box 2673, Waterloo, IA 50703  
*Free civil legal service to people meeting low income guidelines.*

**Lutheran Social Services**

**Phone: 515-232-7262**

Contact: Beloit Family Counseling Program  
1323 Northwestern, Ames, IA 50010  
[www.lssia.org](http://www.lssia.org)

*Mental Health Counseling. Child emotional/physical/sexual assault, short-term therapy for adults and children abused, post-traumatic stress disorder.*

Offers: Abuse - Child and Adult

**Youth & Shelter Services, Inc.**

**Phone: 515-233-3141**

Contact: Ames Office  
PO Box 1628, Ames, IA 50010

**Fax: 515-233-3310**

*Short term emergency shelter for abused children or runaways. Chemical dependency treatment, independent living & young persons program.*

Offers: Abuse - Child and Adult

**AMBULANCE SERVICE**

**American Medical Response**

**Phone: 641-648-5105**

317 Oak St, Iowa Falls, IA 50126  
Offers: Ambulance Service

**ANIMAL WELFARE**

**Greenbelt Humane Society**

**Phone: 515-859-7770**

Contact: Carolyn Crosser, President  
Box 208, 1124 Water St., Alden, IA 50006  
<http://www.petfinder.com/shelters/ia16>  
[greenbelthumane@hotmail.com](mailto:greenbelthumane@hotmail.com)

*Enable the adoption of strays & unwanted animals, trap-neuter-release for feral cats, advice in reference to pet problems, shelter animals, pet therapy, and referral to veterinarian services.*

Offers: Animal Welfare

**H.E.A.R.T (Hardin Eldora Animal Rescue Team)**

**Phone: 641-939-2620**

Contact: Amy Gray

Eldora, IA 50627

*We promote spay and neuter, educate the public, practice trap-neuter-release for feral cats, rescue and rehome abandoned and unwanted animals, reunite lost pets with owners and prevent cruelty and neglect. State licensed and 501(c)(3) non-profit.*

<http://www.petfinder.com/shelters/IA145.html>

[ameow2002@yahoo.com](mailto:ameow2002@yahoo.com)

Offers: Animal Welfare

**BIRTH DEFECT SUPPORT GROUP**

**Spina Bifida Association of Iowa**

**Phone: 515-964-8810**

<http://spinabifidaia.com/>

[spinabifidaiowa@yahoo.com](mailto:spinabifidaiowa@yahoo.com)

*Promotes the prevention of spina bifida and to enhance the lives of all affected.*

Offers: Birth Defect Support Group

**CHILD CARE**

**Child Care Resource and Referral of Central Iowa**

**Phone: 800-722-7619**

Contact: Cathy Wheatcraft, Regional Director

808 5<sup>th</sup> Ave., Des Moines, IA 50309

[www.iowaccrr.org](http://www.iowaccrr.org)

**Local Consultant:** Deborah Wineinger

**Phone: 515-802-8016**

[dwineinger@orchardplace.org](mailto:dwineinger@orchardplace.org)

**Consultant Coordinator:** Leslie Stonehocker

**Phone: 515-309-5726**

[lstonehocker@orchardplace.org](mailto:lstonehocker@orchardplace.org)

**Child Care Consultant:** ZoeAnn Wignall

**Phone: 641-670-1532**

[zwignall@orchardplace.org](mailto:zwignall@orchardplace.org)

*The Center for Child Care Resources provides resources, education, and advocacy to support quality child care.*

Offers: Child Care, Education/Special Needs

**Cougar's Den Childcare and Preschool Center**

**Phone: 641-847-2699**

Contact: Amy Sill or Amy Weichers

**Fax: 641-847-2612**

413 State St., Ackley, IA 50601

[www.agwsr.k12.ia.us](http://www.agwsr.k12.ia.us)

[cougarsden@agwsr.org](mailto:cougarsden@agwsr.org)

*We are a QRS Level III childcare center serving children 6 weeks and older. We also offer 3 preschool classes: 3- and 4-Year-Old Class, 4- and 5-Year-Old Class, and Pre-Kindergarten, as well as early childhood special education.*

Offers: Child Care, Preschool, Education/Special Needs

**Eldora Children's Center**

**Phone: 641-939-3926**

Contact: Krystal Davidson

1111 10th St., Eldora, IA 50627

[kdauidson@eldora-np.k12.ia.us](mailto:kdauidson@eldora-np.k12.ia.us)

*Provides quality child care to children 6 weeks through age 7. Rich learning experiences that encourage discovery, creativity, and exploration. Children are supported in their social and emotional development.*

Offers: Child Care/Preschool

**Eldora Tiger Den**

2002 15th Ave, Eldora, IA 50627  
Offers: Child Care/Preschool

Phone: 641-858-2273

**Riverbend Child Care**

Contact: Kelly Feeney  
817 River Street, Iowa Falls, IA 50126  
[riverbendchildcare@yahoo.com](mailto:riverbendchildcare@yahoo.com)

Phone: 641-939-3926

*Licensed for children 2 weeks old through 12 years old. Offers preschool from 9:00-11:30 five days a week. Before and after school programs, summer programs, transportation to and from school is available.*

\*Offers: Child Care/Preschool

**CHILD SUPPORT**

**Child Support Recovery Unit**

204 1/2 W. State St., Marshalltown, IA 50158-5842  
<http://www.iowachildsupport.gov>

Phone: 641-753-6408

Offers: Child Support

**State of Iowa Child Support Information Center**

Contact: Collection Services Center  
PO Box 9125, DesMoines, IA 50306  
Offers: Child Support

Phone: 888-229-9223

**CLOTHING**

**Goodwill Industries**

676 Oak St, Iowa Falls, IA 50126  
Offers: Clothing

Phone: 641-648-3494

**Thrift Store**

2 River Hills Mall, Iowa Falls, IA 50126  
Offers: Clothing

Phone: 641-648-4709

**COMMUNITY & COUNTY WELLNESS**

**Alden Newsletter**

Contact: Greg Lascheid/Lorae Baker  
P.O. Box 278, Alden, IA 50006  
[alden.newsletter@gmail.com](mailto:alden.newsletter@gmail.com)

Phone: 515-859-7379

Fax: 515-859-3345

*Provides community information to all residents with a "50006" zip code at no charge.*

Offers: Community Wellness

**City of Eldora Office of Economic Development**

Contact: Deb Crosser, Executive Director  
1442 Washington, Eldora, IA 50627  
[www.eldoraiowa.com](http://www.eldoraiowa.com)

Phone: 641.939.3241

Fax: 641.939.7555

[eldoraecondev@heartofiowa.net](mailto:eldoraecondev@heartofiowa.net)

*Community and Business Development*

Offers: Community Wellness

**Dale Howard Family Activity Center**

Contact: Eric Knoblock  
1021 River St, Iowa Falls, IA 50126  
[www.dhfac.com](http://www.dhfac.com)

**Phone: 641-648-8711**  
Fax: 641-648-3128

**Greenbelt Home Care**

2411 Edgington Ave., Eldora, IA 50627  
Offers: Gambling and Tobacco cessation, see also Family Health

**Phone: 641-939-8444**  
Fax: 641-939-8450

**Hardin County Circle of Life**

Contact: Darwin Miller  
524 Lawler, Iowa Falls, IA 50126  
[darwinm@iastate.edu](mailto:darwinm@iastate.edu)

**Phone: 641-648-4850**

*Collaboration of organizations that want to assist in improving the quality of life among Hardin County residents.*

**CONSUMER**

**National Consumers League**

1701 K Street NW, Suite 1200, Washington, DC 20006  
<http://nclnet.org/>

**Phone: 202-835-3323**

*NCL provides government, businesses, and other organizations with the consumer's perspective on concerns including child labor, privacy, food safety, and medication information. NCL is home to the Life Smarts program.*

Offers: Consumer

**COUNSELING**

**Achieve Mental Health**

Contact: Alison Brennan or Tracie Self  
814 Railroad Ave, Iowa Falls, IA 50126

**Phone: 641-648-4010**

*Private Practice for Mental Health Counseling - We see kids, adults, couples, and families.*

**Affiliated Counseling of Ames**

113 Colorado Ave., Ste. 105, Ames, IA 50014  
[trulylyn@aol.com](mailto:trulylyn@aol.com)

**Phone: 515-292-4403**

*Counseling, information, personal advocacy.*

**Behavioral Health Services (formerly known as Freedom House)**

322 ½ College Avenue, Iowa Falls, IA 50126

**Phone: 641-648-6491**

*Behavioral Health Services offers psychiatric medication management, individual (children and adults) therapy, family therapy, mental health wellness, and marriage and family counseling.*

**Catholic Charities**

2210 Lincoln Way, Ames, IA 50010  
Offers: Counseling

**Phone: 515-296-2759**

**Center Associates**

Contact: Marshalltown Office  
Nine North 4th Ave, Marshalltown, IA 50158  
[www.centerassoc.com/contactuss.php](http://www.centerassoc.com/contactuss.php)  
[info@centerassoc.com](mailto:info@centerassoc.com)

**Phone: 641-752-1585**  
Fax: 641-752-8467

**Center Associates**

Contact: Iowa Falls Office  
110 Rocksylvania, Iowa Falls, IA 50126  
Offers: Counseling

**Phone: 641-648-4631**

**Central Iowa Juvenile Dention Services**

2317 Rick Collins Way, Eldora, IA 50627  
[www.cijdc.com](http://www.cijdc.com)  
[cijdc@cijdc.com](mailto:cijdc@cijdc.com)

**Phone: 641-858-3852**

**MICA Living With HIV Program**

Contact: Helen Baker  
226 SE 16<sup>th</sup> St Ames, IA 50010  
[www.micaonline.org](http://www.micaonline.org)  
[helen.benker@micaonline.org](mailto:helen.benker@micaonline.org)

**Phone: 515-956-3333**

*Free case management program; assists clients with locating infectious disease specialist and prescription coverage*  
Offers: Counseling

**Peace of Mind Counseling**

Contact: Deginesh Workj  
814 Railroad Ave, Iowa Falls, IA 50126

**Phone: 641-648-4010**

*Private Practice for Mental Health Counseling - We see kids, adults, couples, and families.*

**Quakerdale**

Contact: Peg DeArmond  
26866 Co. Hwy S55, New Providence, IA 50206  
[www.quakerdale.org](http://www.quakerdale.org)  
[info@quakerdale.org](mailto:info@quakerdale.org)

**Phone: 641-497-5294**

Fax: 641-497-5220

*Quakerdale is a statewide, private, not-for-profit family and children service agency.*

Offers: Family Services, Abuse - Child and Adult, Counseling/Support, Crisis Services

**Well Spouse Association**

Contact: Donna McQuade  
63 West Main Street, Suite H, Freehold, NJ 07728  
[www.wellspouse.org](http://www.wellspouse.org)  
[info@wellspouse.org](mailto:info@wellspouse.org)

**Phone: 732-577-8899**

Fax: 732-577-8644

*Well Spouse Association provides peer to peer support for caregivers whose spouses/partners are chronically ill/disabled.*

Offers: Counseling

**COURT SYSTEM**

**Hardin County Clerk of Court**

Pioneer Plaza, PO Box 495, Eldora, IA 50627  
Offers: Court System

**Phone: 641-858-2328**

Fax: 641-858-2320

**United State Attorney's Office**

Contact: Northern District of Iowa  
Hach Bldg, Suite 400, 401 1st St SE, Cedar Rapids, IA 52401-1825  
*Provides assistance to federal victims and witnesses.*  
Offers: Court System

**Phone: 319-363-0091**

Fax: 319-286-1990



**Vocational Rehabilitation**

Contact: Denise Hubert, Supervisor  
1525 Airport Road, Suite 102, Ames, Iowa 50010  
<http://www.ivrs.iowa.gov/>  
Offers: Court System

**Phone: 515-233-5753**  
Fax: 515-233-3024

**DEAF SERVICES**

**Deaf Services Commission of Iowa**

Dept. of Human Rights, 2nd Floor, Lucas State Office Building, Des Moines, Iowa 50319  
<http://www.humanrights.iowa.gov/ds/index.html>  
Offers: Deaf Services

**Phone: 888-221-3724**

**DENTAL SERVICES**

**Anderson Family Dentistry**

726 Main, Ackley, IA 50601  
Offers: Dental

**Phone: 641-648-2330**

**Anderson Family Dentistry**

1906 Edgington, Eldora, IA 50627  
Offers: Dental

**Phone: 641-939-7900**

**Dean R Stickrod (Dentistry)**

1310 Washington, Eldora, IA 50627  
Offers: Dental

**Phone: 641-939-3214**

**Dr. David Gimer**

922 Washington Ave, Iowa Falls, IA 50126  
Offers: Dental

**Phone: 641-648-4237**

**Doctors Hoversten, Hoversten & Colwell**

1907 Washington, Iowa Falls, IA 50126  
Offers: Dental

**Phone: 641-648-9364**

**Iowa Falls Family Dentistry**

Contact: Gladyce Lathrop  
701 Washington Ave. , Iowa Falls, IA 50126  
[www.iffamilydentistry.com](http://www.iffamilydentistry.com)  
[iffd@iffamilydentistry.com](mailto:iffd@iffamilydentistry.com)

**Phone: 641-648-4293**  
Fax: 641-648-3784

**Primary Health Care, Inc. Dental Clinic**

Contact: Jessica Campbell, Dental Program Director  
112 East Linn St., Marshalltown, IA 50158  
[www.phcinc.net](http://www.phcinc.net)

**Phone: 641-844-6230**  
Fax: 641-844-6235

*Comprehensive Exams/X-Rays/Checkups, Cleanings, Fillings, & Extractions, Early Child Cavity, Prevention, Prenatal Dental Care, Treatment for Pain/Swelling, Specialty Services*

Offers: Dental, Family Health, Family Services, Medical Care, Prescription Assistance

**Story County Dental Clinic**

Contact: Gloria Symons  
1001 S 18<sup>th</sup> Ave, Marshalltown, IA 50158  
[www.micaonline.org](http://www.micaonline.org)  
[gloria.symons@micaonline.org](mailto:gloria.symons@micaonline.org)  
*Dental clinic serving only Medicaid-eligible and low income uninsured individuals*  
Offers: Dental

**Phone: 641-752-7162**  
Fax: 641-752-9724

**DISABILITY SERVICES**

**Easter Seals Iowa**

Contact: Renee Bell  
401 NE 66th Ave. Des Moines, Iowa 50313  
[www.eastersealsia.org](http://www.eastersealsia.org)  
[info@eastersealsia.org](mailto:info@eastersealsia.org)  
*Easter Seals Camp Sunnyside; Summer Camp and respite camp through out the year. On-site rural rehabilitation services.*  
Offers: Disability Services

**Phone: 515-309-1300**  
Fax: 515-289-1281

**Iowa Department for the Blind**

Contact: Carolyn Hicklin  
524 Fourth St., DesMoines, IA 50309  
[www.IDBonline.org](http://www.IDBonline.org)  
[information@blind.state.ia.us](mailto:information@blind.state.ia.us)  
*Vocational Rehabilitation, Independent Living, Library for the Blind and Physically Handicapped*  
Offers: Disability Services

**Phone: 800-362-2587**  
Fax: 515-281-1263

**National MS Society**

Contact: Mark B Davis  
8187 University Blvd. , Suite B, Clive, IA 50325  
[www.MyMSSociety.org](http://www.MyMSSociety.org)  
[mark.davis@nmss.org](mailto:mark.davis@nmss.org)  
*For people living with MS we provide a wide continuum of programs and services.*

**Phone: 515-270-6369**  
Fax: 515-270-0337

**United Cerebral Palsy**

Contact: Lara Terrell  
1660 L Street NW, Suite 700, Washington, DC 20036  
[www.ucp.org](http://www.ucp.org)  
[info@ucp.org](mailto:info@ucp.org)  
Offers: Disability Services, Information and Referral

**Phone: 800-872-5827**

**Faith In Action/Friendship Club**

Contact: Kathy Vitasek  
602 S Oak St, Iowa Falls, IA 50126  
[kvitasek@hardincountyia.gov](mailto:kvitasek@hardincountyia.gov)  
*Educational, skill-building, and socialization center for persons with mental illness or intellectual disabilities.*  
Offers: Disability Services

**Phone: 641-648-7500**

## EDUCATION AND SPECIAL NEEDS

### **Alden Horizons Group**

P.O. Box 26, Alden, IA 50006

*Alden Horizons Group is a community betterment committee, with goals of creating a better community for those who are underprivileged or in need. They provide educations and support for many services.*

**Phone: 515-859-3344**

Fax: 515-859-3345

### **Autism Speaks**

Contact: Jennifer Smith

[www.autismspeaks.org](http://www.autismspeaks.org)

[iowa@autismspeaks.org](mailto:iowa@autismspeaks.org)

*Funds research into the causes, prevention, treatments and a cure for autism; increasing awareness of autism spectrum disorders; and advocating for the needs of individuals with autism and their families.*

**Phone: 913-991-2659**

### **HiSED (High School Equivalency Diploma, formerly GED) and English as a Second Language (ESL) Phone: 641-648-8644**

Contact: Sherilyn Hitch

Trades and Industries Building, the corner of River & Elm St., room 104

Ellsworth Community College, Iowa Falls, IA 50126

<http://www.iavalley.edu/ivce>

[Sherilyn.Hitch@iavalley.edu](mailto:Sherilyn.Hitch@iavalley.edu)

*Classes offered by Iowa Valley Continuing Education for High School Equivalency Diploma (HiSED), ESL, keyboarding, basic computer use, and citizenship.*

### **Greenbelt Home Care**

2411 Edgington Ave., Eldora, IA 50627

Offers: Pregnancy testing, Early Childhood Home Visitation, see also Family Health

**Phone: 641-939-8444**

Fax: 641-939-8450

### **Hardin County ISU Extension**

Contact: Darwin Miller, Administrator

524 Lawler Street, Iowa Falls, IA 50126

[www.extension.iastate.edu/hardin](http://www.extension.iastate.edu/hardin)

[xhardin@iastate.edu](mailto:xhardin@iastate.edu)

*Iowa State University research based information and educational services in the areas of agriculture, youth, family life, communities, business and industry, and continuing education.*

Offers: Education/Special Needs

**Phone: 641-648-4850**

Fax: 641-648-4862

### **Iowa River Valley Adolescent Pregnancy Prevention Coalition**

Contact: Jana Enfield, Executive Director

811 East Main Street, Marshalltown, IA 50158

[jana@capsonline.us](mailto:jana@capsonline.us)

*To promote adolescent sexual health, prevent adolescent pregnancy and gain support for adolescent parents.*

Offers: Education/Special Needs

**Phone: 641-752-1730**

### **Iowa Valley Continuing Education**

Contact: Debra Sabin

1100 College Avenue, Iowa Falls, IA 50126

<http://www.iavalley.edu/ivce>

[Deb.Sabin@iavalley.edu](mailto:Deb.Sabin@iavalley.edu)

*We will serve our communities as the essential catalyst for educational and economic vitality.*

Offers: Education/Special Needs, Abuse - Child and Adult , Education/Special Needs, Employment, Family Health, Education for divorcing parents and DUI Classes.

**Phone: 641-648-8621**

Fax: 641-648-8791

**Iowa Valley Community College District**

Contact: Molly Larsen Pathway Navigator  
1100 College Avenue, Iowa Falls, IA 50126  
<http://www.iavalley.edu/ivce>  
[Molly.Larsen@iavalley.edu](mailto:Molly.Larsen@iavalley.edu)

**Phone: 641-648-8511**

Fax: 641-648-3128

Provide funding assistance to students taking Continuing Education courses and credit courses through both Marshalltown Community College and Ellsworth Community College. Assistance can be for tuition, books, fees along with assistance to help students overcome barriers that keep them from attending class and furthering their education.

**Iowa River Valley Early Childhood Area**

Contact: ECI Director  
524 Lawler, Iowa Falls, IA 50126  
<http://iowarivervalleyeca.com>

**Phone: 641-648-6575**

Fax: 641-648-6575 or 641-3525090

*Enables local citizens to lead collaborative efforts involving education, health, and human service programs in Marshall and Hardin Counties. The goal is to have its activities improve the quality of life for families with young children.*  
Offers: Grant funds to Early Childhood programs

**MICA Maternal Health Education Program**

Contact: Nicole Dudley  
1001 S 18<sup>th</sup> St, Marshalltown, IA 50158  
[www.micaonline.org](http://www.micaonline.org)  
[nicole.dudley@micaonline.org](mailto:nicole.dudley@micaonline.org)

**Phone: 641-752-7162**

Fax: 641-752-9724

*Free prenatal education program for low income women which includes services from dietitian, dental hygienist, registered nurse, and case manager. Clinics in Eldora and Iowa Falls.*

**NAMI IOWA (National Alliance on Mental Illness - Iowa)**

Contact: Margaret Stout, Executive Director  
5911 Meredith Drive, Suite E, DesMoines, IA 50322  
[www.namiiowa.com](http://www.namiiowa.com)  
[info@namiiowa.com](mailto:info@namiiowa.com)

**Phone: 515-254-0417**

Fax: 515-254-1103

*We offer support through affiliate groups in the state, education programs, and promote awareness of mental illness.*  
Offers: Education/Special Needs, Counseling/Support

**Promise Academy – Quakerdale**

Contact: Cheryl Tanis  
26866 Co. Hwy S55, New Providence, IA 50206  
[www.promiseacademy.net/](http://www.promiseacademy.net/)  
[info@quakerdale.org](mailto:info@quakerdale.org)

**Phone: 641-497-5294**

Fax: 641.497.5220

*The Promise Academy is a private Christian residential education program designed for youth and families seeking an alternative, faith-based education tailored to fit their individual needs.*

Offers: Residential education for middle school and high school aged boys.

**Youth to Restore – CCC/POW Building**

Contact: Becky Rose  
12331 305<sup>th</sup> St, Conrad, IA 50621  
[iowashiddentreasures.blogspot.com](http://iowashiddentreasures.blogspot.com)  
[gbehrose@heartofiowa.net](mailto:gbehrose@heartofiowa.net)

**Phone: 641-486-5364**

Offers: Civil War Education

## ELDERLY CARE

### **Alzheimer's Association**

Contact: Carol Sipfle  
1730 28th Street, West Des Moines, IA 50266  
[www.alz.org/greateriowa](http://www.alz.org/greateriowa)

*Support groups for caregivers of persons with Alzheimer's; family and professional education; 24/7 Helpline and Medic Alert + Safe Return.*

Offers: Elderly Services

Phone: 800-272-3900

Fax: 515-440-6385

### **American Lung Association in Iowa**

Contact: Janelle Thier  
2530 73rd Street, Urbandale, IA 50322  
[www.lungia.org](http://www.lungia.org)  
[info@lungia.org](mailto:info@lungia.org)

*The American Lung Association offers a variety of services to patients and individuals with lung disease*

Offers: Elderly Services, Education/Special Needs, Medical Care, Counseling/Support, Disability Services, Prescription Assistance

Phone: 515-309-9507

Help Line at 1-800-LungUSA

### **American Association for Retired Persons (AARP)**

601 E Street NW, Washington, DC 20049  
[www.aarp.org](http://www.aarp.org)  
[member@aarp.org](mailto:member@aarp.org)

Offers: Elderly Care

Phone: 888-687-2277

### **Arthritis Foundation**

Contact: Julie Dalrymple  
2600 72nd Street, Suite D, Des Moines, Iowa  
[www.arthritis.org](http://www.arthritis.org)  
[info.iowa@arthritis.org](mailto:info.iowa@arthritis.org)

*General arthritis information services, aquatics and exercise programs*

Offers: Elderly Services, Education/Special Needs, Counseling/Support

Phone: 515-278-0636

### **Ashbrook Assisted Living**

Contact: Julie Feeney, Director  
1121 N. Fremont St., Iowa Falls, IA 50126  
[jfeeney@slcif.com](mailto:jfeeney@slcif.com)  
[www.slcif.com](http://www.slcif.com)

*Ashbrook Assisted Living, a part of the continuum of care available at Scenic Living Communities, is designed for seniors that need individually assessed supportive services and plans in order to live independently providing peace of mind with 24 hour staffing.*

Phone: 641-648-8080

Fax: 641-648-8078

### **Cedar Ridge Independent Living**

Contact: Stacey Anderson  
1221 N. Fremont St., Iowa Falls, IA 50126  
[sanderson@slcif.com](mailto:sanderson@slcif.com)  
[www.slcif.com](http://www.slcif.com)

*Cedar Ridge Independent Living, a part of the continuum of care available at Scenic Living Communities, is designed for active seniors that want the freedom of independent living without the daily house and yard maintenance allowing them more leisure time for the activities they love.*

Phone: 641-648-8014

Fax: 641-648-8027

**Congregate Meals/Meals on Wheels**

**Phone: 641-858-5152**

Contact: Dorothy's Senior Center  
1306 17th Ave, Eldora, IA 50627

*Congregate and home delivered meals (Meals on Wheels) offered through Northeast Iowa Area Agency on Aging (NEI3A)*

Offers: Elderly Care, Food

**Eldora Nursing and Rehab**

**Phone: 641-939-3491**

1510 22nd Street, Eldora, IA 50627-1566

Offers: Elderly Care

**Genesis Place Independent Living**

**Phone: 641-847-3531**

Contact: Heidi Baker, Services Director

502 Butler Street, Ackley, IA 50601

[www.presbyterianvillage.com](http://www.presbyterianvillage.com)

*Carefree and comfortable retirement living is available at Genesis Place, a part of the continuum of care available at The Presbyterian Village. Genesis Place offers a spacious and homey environment in a small community with easy access to a variety of services.*

**Greenbelt Home Care**

**Phone: 641-939-8444**

2411 Edgington Ave., Eldora, IA 50627

Fax: 641-939-8450

Offers: Care for residents over age 60

**Northeast Iowa Area Agency on Aging (NEI3A)**

**Phone: 877-538-0508**

Contact: LifeLong Links

2101 Kimball Ave, Ste. 320, Waterloo, IA 50702

[www.hvaaa.org](http://www.hvaaa.org)

*Services are provided to persons 60 years of age or older and persons 18 years and older with a disability who wish to remain independent and in their own homes. Home-delivered and congregated meals, assistance and referral services, caregiver program, options counseling, case management, elder abuse intervention, health programs.*

Offers: Elderly Services, Food, Transportation, Respite Services, Consumer Protection

**Hubbard Care Center**

**Phone: 641-864-3264**

403 State St, Hubbard, IA 50122

Offers: Elderly Care

**Iowa Falls Senior Center**

**Phone: 641-648-9311**

218 South River St, Iowa Falls, IA 50126

*Congregate and home delivered meals (Meals on Wheels) offered through Northeast Iowa Area Agency on Aging (NEI3A)*

Offers: Elderly Care

**The Lofts Assisted Living**

**Phone: 641-847-3531**

Contact: Jackie Jass, DON or Heidi Baker, Services Director

502 Butler Street, Ackley, IA 50601

[www.presbyterianvillage.com](http://www.presbyterianvillage.com)

*The Lofts Assisted Living a part of the continuum of care available at The Presbyterian Village is designed for seniors with customized care plan for your unique needs. Give you and your family peace of mind and let us help you stay as independent as possible.*

**The Presbyterian Village**

Contact: Julie Hinders, CEO  
502 Butler Street, Ackley, IA 50601  
[www.presbyterianvillage.com](http://www.presbyterianvillage.com)  
[thevillage@presvillage.com](mailto:thevillage@presvillage.com)

*A continuum of care health care facility that offers campus, community based and outreach services to the region. Campus services: independent living, assisted living, certified memory care, skilled care, long term care (Medicare and Medicaid certified) and Hospice Family Suite. Community services: home health; wireless emergency response system, community transportation, home delivered meals, wellness center, outpatient therapy and in-home therapy in Ackley. Outreach services: foot clinic, hearing aid clinic, SHIP counselor, blood pressure clinics, educational programs, speaker's bureau and hospital visitation program.*

**Phone: 641-847-3531****Fax: 641-847-3428****Scenic Living Communities**

Contact: Lora Juhl, Executive Director  
1409 Fremont St., Iowa Falls, IA 50126  
[lora@slcif.com](mailto:lora@slcif.com)  
[www.slcif.com](http://www.slcif.com)

*Provides choices for seniors that maintain their independence, comfort, security and peace of mind.*

**Phone: 641-648-4671****Fax: 641-648-8016****Scenic Manor Health Care Facility**

Contact: Lisa Hoodjer, Administrator  
1409 N. Fremont St., Iowa Falls, IA 50126  
[lhoodjer@slcif.com](mailto:lhoodjer@slcif.com)  
[www.slcif.com](http://www.slcif.com)

Scenic manor Health Care Facility, a part of the continuum of care available at Scenic Living Communities, provides Medicare and Medicaid certified 24 hour skilled nursing and long term care. Compassionate care, comprehensive services and comfortable accommodations are provided in a home-like setting.

**Phone: 641-648-4671****Fax: 641-648-8016****Scenic Therapy**

1221 N. Fremont St., Iowa Falls, IA 50126  
[www.slcif.com](http://www.slcif.com)

*Scenic Therapy, part of Scenic Living Communities, provides customized physical, occupational and speech therapy plans to meet the individual needs of the residents in Iowa Falls and the surrounding communities.*

**Phone: 641-648-8021**

## EMERGENCY SERVICES

**City of Alden**

Contact: Lorrie Watts  
P.O. Box 26 1018 Water Street, Alden, Iowa 50006  
[lorriecityofaldenia@hotmail.com](mailto:lorriecityofaldenia@hotmail.com)

*City Hall 515-859-3344, City Clerk Lorrie Watts*

*Mayor Jeff Fiscus, 641-751-0052*

*Fire Chief, Leonard Baker 515-859-3344, 911*

Offers: Emergency Services, Government

**Phone: 515-859-3344****Fax: 515-859-3345****Hansen Family Hospital**

920 South Oak St, Iowa Falls, IA 50126  
[www.hansenfamilyhospital.com](http://www.hansenfamilyhospital.com)

*Healthcare you can count on. Entirely new hospital and clinics opened in April 2014.*

Offers: Emergency Services, Family Health, Medical Care

**Phone: 641-648-4631**

**Hardin County Community Services**

Contact: Linn Adams, Director  
1201 14th Ave., Eldora, Ia. , 50627  
[www.co.hardin.ia.us](http://www.co.hardin.ia.us)  
[ladams@co.hardin.ia.us](mailto:ladams@co.hardin.ia.us)

**Phone: 641-939-8167**  
Fax: 641-939-8247

*Short term emergency financial assistance (General Assistance), funding for adults with disabilities (Mental Health & Developmental Disabilities), Targeted Case Management Services, substance abuse detox services.*  
Offers: Emergency Services, Financial, Food, Housing, Rent/Utility Assistance, Crisis Services, Disability Services

**Red Cross**

Contact: Iowa River Chapter  
709 S. Center St., Marshalltown, IA 50158  
Offers: Emergency Services

**Phone: 877-792-3808**

**EMPLOYMENT**

**Ellsworth Community College Job Training & Retaining Program**

1100 College Ave, Iowa Falls, IA 50126  
Offers: Employment

**Phone: 641-648-4611**

**Promise Jobs (Job Training Partnership Act)**

Contact: Iowa Valley Employment & Training  
3405 S Center St, Marshalltown, IA 50158  
Offers: Employment

**Phone: 800-284-4838**

**Iowa Works**

Locate the office nearest you at: <http://www.iowaworkforce.org/centers/files/offices.htm>  
*Employment opportunities with job leads by mail or e-mail; resume assistance, electronic resume, skills assessments, unemployment insurance assistance, and labor market information.*  
Offers: Employment, Counseling/Support, Government  
Virtual Access Points available at: Ellsworth Community College, Hardin County Armory and the following libraries:  
Ackley, Eldora, Hubbard, Radcliffe, and Steamboat Rock.

**FAMILY HEALTH**

**Early ACCESS**

Contact: Gina Greene  
3675 University Ave., Waterloo, IA 50701  
[www.EarlyACCESSIowa.org](http://www.EarlyACCESSIowa.org)  
[gina.greene@episervice.org](mailto:gina.greene@episervice.org)

**Phone: 319-833-0064**

*Early ACCESS provides an assessment to help meet the needs of both child and family. Includes speech and language, special instruction, audiology, family training, and health services.*  
Offers: Family Health, Education/Special needs

**Greenbelt Home Care**

2411 Edgington Ave., Eldora, IA 50627  
[www.greenbelthomecare.com](http://www.greenbelthomecare.com)

**Phone: 641-939-8444**  
Fax: 641-939-845

*Public Health Services, Immunizations, Family Health, Family Support Services, Pregnancy Testing, Certified Nurses Aide Services, Homemaking, Nursing, Hospice, Health Promotions, Elderly Care, Food/Meals, Food Pantry, and Hardin County Partnership for Youth.*



**Hansen Family Hospital - Community Health**

Contact: Julie Carolus

920 South Oak St., Iowa Falls, IA 50126

[www.hansenfamilyhospital.com](http://www.hansenfamilyhospital.com)[carolusj@mercyhealth.com](mailto:carolusj@mercyhealth.com)

American Heart Association CPR; healthcare provider and heart saver. American Heart Association first aid; general and pediatric American Heart Association ACLS; new and renewal Childbirth classes

**Phone: 641-648-7014**

Fax: 641-648-7088

**Hardin County Community Services**

Contact: Linn Adams, Director

1201 14th Ave., Eldora, Ia. , 50627

[www.co.hardin.ia.us](http://www.co.hardin.ia.us)[ladams@co.hardin.ia.us](mailto:ladams@co.hardin.ia.us)

Short term emergency financial assistance (General Assistance), funding for adults with disabilities (Mental Health & Developmental Disabilities), Targeted Case Management Services, substance abuse detox services.

Offers: Emergency Services, Financial, Food, Housing, Rent/Utility Assistance, Crisis Services, Disability Services

**Phone: 641-939-8167**

Fax: 641-939-8247

**Home Care Plus**

3 South 4th Ave, Marshalltown, IA 50158

[www.everydaychampions.org](http://www.everydaychampions.org)

Nursing, Physical and Occupational and Speech Therapies, Home Health Aide, Social Work and dietary services. Services range from high risk maternal health, to newborn, high tech premie care to services for the elderly.

Offers: Family Health, Elderly Services, Medical Care, home health services for acute and chronic illness

**Phone: 641-754-6353**

Fax: 641-754-6106

**Lead Based Control Program**

Contact: Deb Crosser

1442 Washington, Eldora, IA 50627

[www.eldoraiowa.com](http://www.eldoraiowa.com)[eldoracondev@heartofiowa.net](mailto:eldoracondev@heartofiowa.net)

Assistance to reduce or eliminate lead hazards in housing to qualified applicants. For landlords and homeowners.

Offers: Lead Prevention

**Phone: 641-939-3241****Life at Home, LLC**

Contact: Jen Spieker

2112 15<sup>th</sup> St, Eldora, IA 50627<http://www.lifeathomeservices.com>[jspieker@lifeathomeservices.com](mailto:jspieker@lifeathomeservices.com)

In-home Health Care, Medical and Non-Medical assistance for clients of all ages.

Offers: Family Health, Medical Care

**Phone: 648-485-5622**

Fax: 641-752-9724

**Mid-Iowa Community Action**

Contact: Berenice Sanchez (hawk-i)

1001 S 18th Ave, Marshalltown, IA 50158

[www.micaonline.org](http://www.micaonline.org)[berenice.sanchez@micaonline.org](mailto:berenice.sanchez@micaonline.org)

Contact for MICA when it comes to all things hawk-i

Offers: Family Health, Family Services, Medical Care

**Phone: 641-752-7162 ex 103**

Fax: 641-752-9724

**Mid-Iowa Community Action \* i-smile Dental Program**

Contact: Carlie Beem, RDH (I-Smile)  
1001 S 18th Ave, Marshalltown, IA 50158  
[www.micaonline.org](http://www.micaonline.org)  
[carlie.beem@micaonline.org](mailto:carlie.beem@micaonline.org)

Offers: Family Health, Education/Special Needs, Family Services, Dental

**Phone: 641-752-7162 ex 150**

Fax: 641-752-9724

**Primary Health Care, Inc. Medical Clinic**

Contact: Kerry Watkins, Clinic Director  
412 East Church Street, Marshalltown, IA 50158  
[www.phcinc.net](http://www.phcinc.net)

*We are a nonprofit community health center dedicated to serving the medically insured, uninsured and underinsured.*

Offers: Family Health, Family Services, Dental, Prescription Assistance

**Phone: 6417534021**

Fax: 6417534025

**PROTEUS**

409 Kenyon Rd, Fort Dodge, IA 50510  
Offers: Family Health

**Phone: 1-800-798-8225**

**Mid-Iowa Community Action \* Childhood Lead Poisoning Prevention Program**

Contact: Jennifer Matters  
1001 S 18th Ave, Marshalltown, IA, 50158  
[www.micaonline.org](http://www.micaonline.org)  
[jennifer.matters@micaonline.org](mailto:jennifer.matters@micaonline.org)

*Includes blood lead testing.*

Also Offers: Child Care Nurse Consultant

**Phone: 641-754-5336**

Fax: 641-752-9724

**FAMILY PLANNING**

**Central Iowa Family Planning**

Contact: Kathy Dooley  
704 May St., Marshalltown, IA 50158  
[kdooley@cifp.org](mailto:kdooley@cifp.org)

**Phone: 641-752-7159**

**Greenbelt Home Care**

Contact: Nancy C. Bunt  
2411 Edgington Ave., Eldora, IA 50627  
[www.greenbelthomecare.com](http://www.greenbelthomecare.com)  
[ncbunt@greenbelthomecare.com](mailto:ncbunt@greenbelthomecare.com)  
Offers: Pregnancy Prevention, see also Family Health

**Phone: 641-939-8444**

Fax: 641-939-8450

**Planned Parenthood**

Contact: Ames Office  
2530 Chamberlain St., Ames, IA 50010  
Offers: Family Planning

**Phone: 1-877-811-7526**

**Team APP**

C/O Child Abuse Prevention Services  
Contact: Jana Enfield  
811 E Main Street, Marhsalltown, IA 50158  
[jana@capsonline.us](mailto:jana@capsonline.us)

Offers: Adolescent Pregnancy and Prevention information and resources.

**Phone: 641-752-1730**

## FAMILY SERVICES

### **Iowa KidsNet**

Contact: Amanda Tome  
925 East 4<sup>th</sup> St., Waterloo, IA 50703  
*Information on becoming a foster parent.*  
Offers: Family Services, Clothing/Second Hand Shops, Food, Counseling/Support

Phone: 319-430-1736

### **Lighthouse Center of Hope**

Contact: Candace Twedt  
409 Washington Ave., Iowa Falls, IA 50126  
[www.thelighthousecenter.com](http://www.thelighthousecenter.com)  
[lighthouse@yahoo.com](mailto:lighthouse@yahoo.com)

*Free pregnancy testin, decision counseling. Physical, emotional, and spiritual support, parenting and budgeting classes.*  
Offers: Family Services, Clothing/Second Hand Shops, Food, Counseling/Support

Phone: 641.648.4198

Fax: 641.648.4198

### **Mid-Iowa Community Action, Inc.**

Contact: Stacy Mulford  
637 S. Oak Street, Iowa Falls, IA 50126  
[smulford@micaonline.org](mailto:smulford@micaonline.org)

*MICA offers a wide variety of crisis intervention and long-term programs for low income families.*

Offers: Family & Crisis Services, Child Care/Preschool , Education/Special Needs, Financial, Food, Rent/Utility Assistance

Phone: 641-648-5036

Fax: 641-648-9202

### **Quakerdale**

Contact: Peg DeArmond  
26866 Co. Hwy S55, New Providence, IA 50206  
[www.quakerdale.org](http://www.quakerdale.org)  
[info@quakerdale.org](mailto:info@quakerdale.org)

*Quakerdale is a statewide, private, not-for-profit family and children service agency.*

Offers: Family Services, Abuse - Child and Adult, Counseling/Support, Crisis Services

Phone: 641.497.5294

Fax: 641.497.5220

## FINANCIAL

### **Ackley State Bank**

650 Main Street, Ackley, IA 50601  
[www.ackleystatebank.com](http://www.ackleystatebank.com)  
Locations: Ackley, Iowa Falls, Geneva and Story City

Phone: 641-847-2651

### **Great Western Bank**

Contact: Carrie Noe  
1402 Washington Ave., Eldora, IA 50627

Phone: 641-858-5411

### **Green Belt Bank**

616 Washington Ave, Iowa Falls, IA 50126  
[www.greentbeltbank.com](http://www.greentbeltbank.com)  
Locations: Ackley, Eldora, Iowa Falls, and Grundy Center

Phone: 641-648-2544

### **Hardin County Savings Bank**

1202 Edginton Ave, Eldora, IA 50627  
[www.hardincsb.com](http://www.hardincsb.com)  
Locations: Eldora, Liscomb and Union

Phone: 641-939-3407

**Iowa Falls State Bank**

601 Washington Ave, Iowa Falls, IA 50126

[www.ifsbank.com](http://www.ifsbank.com)

Locations: Iowa Falls and Williams

**Phone: 641-648-5171**

**Eric J. Brunsen, CPA**

Contact: Eric Brunsen

703 South Oak, Iowa Falls, IA 50126

[ebrunsencpa@mchsi.com](mailto:ebrunsencpa@mchsi.com)

*Full service accounting firm offering Tax Preparation and Bookkeeping.*

Offers: Financial Assistance, Tax Preparation

**Phone: 641-648-6600**

Fax: 641-648-7881

**Union Taxes and Books**

Contact: Ann L Bracy

201 Chapin St. Union, IA 50258

[annbracy@hotmail.com](mailto:annbracy@hotmail.com)

Offers: Year-round bookkeeping services and Income Tax preparation

**Phone: 641-750-6343**

**FOOD**

**Greenbelt Home Care**

2411 Edgington Ave., Eldora, IA 50627

[www.greenbelthomecare.com](http://www.greenbelthomecare.com)

Offers: Food, see also Family Health

**Phone: 641-939-8444**

Fax: 641-939-8450

**Marshall County Child Care Services - HP**

Contact: Deb Oline, CACFP Director

713 South 12 Street, Marshalltown IA 50158

[hpmcccs@marshallnet.com](mailto:hpmcccs@marshallnet.com)

*Sponsor of the Child & Adult Care Food Program (CACFP) offering nutrition education and cash reimbursement to registered home child care providers in Hardin County.*

Offers: Financial Assistance, Technical Assistance for Child Care Providers

**Phone: 641-754-1715**

Fax: 641-754-1715

**Pine Lake Produce**

Contact: Curt Lambertsen

22110 County HWY S56, Eldora, IA 50627

[www.pinelakeproduce.com](http://www.pinelakeproduce.com)

[pinelakeproduce@live.com](mailto:pinelakeproduce@live.com)

Offers: Locally grown produce and primitive camping.

**Phone: 817-874-0215**

**Senior Farmers' Market Nutrition Program (SFMNP)**

Contact your local Hawkeye Valley Area Agency on Aging Healthy Lifestyles Coordinator at:

- Iowa Falls Healthy Lifestyles Senior Center located at 1217 College St or by phone **641-648-9311**.
- Dorothy's Healthy Lifestyles Senior Center located at 1306 17<sup>th</sup> Ave in Eldora or phone **641-858-5152**.

*Provides qualified seniors aged 60 and over with coupons (checks) that can be exchanged for eligible foods (at farmers' markets, roadside stands, and community supported agriculture programs). The coupons (checks) can be used from June 1<sup>st</sup> to October 31<sup>st</sup> at participating vendors.*

**Women, Infants & Children (WIC)**

Contact: Sierra Meyer  
226 SE 16th, Ames IA 50010 \* Clinics in Eldora and Iowa Falls.  
[www.micaonline.org](http://www.micaonline.org)  
[sierra.meyer@micaonline.org](mailto:sierra.meyer@micaonline.org) WIC is a free nutrition program that provides pregnant women & children ages 0-5 vouchers for food and baby formula.

**Phone: 515-956-3312**  
Fax: 515-956-3310

**GOVERNMENT**

**City of Ackley**

Contact: Mike Nuss, City Administrator  
208 State Street, Ackley, IA 50601  
[www.ackleyiowa.net](http://www.ackleyiowa.net)  
[ackley@mchsi.com](mailto:ackley@mchsi.com)  
Offers: Government

**Phone: 641-847-2214**  
Fax: 641-847-3204

**City of Alden**

Contact: Lorrie Watts, City Clerk  
1018 Water Street, Alden, Ia 50006  
[lorriecityofaldenia@hotmail.com](mailto:lorriecityofaldenia@hotmail.com)  
Offers: Government

**Phone: 515-859-3344**

**City of Hubbard**

323 E Maple St, Hubbard, IA 50122  
<http://www.hubbardiowa.com/>  
Offers: Government

**Phone: 641-864-3187**

**City of Iowa Falls**

315 Stevens St, Iowa Falls, IA 50126  
<http://www.cityofiowafalls.com/>  
[bweuve@cityofiowafalls.com](mailto:bweuve@cityofiowafalls.com)  
Offers: Government

**Phone: 641-648-2527**

**City of Steamboat Rock**

Contact: Marcia Frerichs  
512 Market, Steamboat Rock, IA 50672  
[srcityhall@heartofiowa.net](mailto:srcityhall@heartofiowa.net)  
Offers: Government

**Phone: 641-868-2240**  
Fax: 641-868-2240

**City of Union**

Contact: Ann Bracy, Clerk  
308 Center St Union, Ia 50258  
[www.unioniowa.com](http://www.unioniowa.com)  
[unioncity@heartofiowa.net](mailto:unioncity@heartofiowa.net)

**Phone: 641-486-2302**  
Fax: 641-486-2310

**Hardin County Auditor's Office**

Contact: Jessica Lara  
1215 Edgington Ave., Ste. 1, Eldora, IA 50627  
[www.co.hardin.ia.us](http://www.co.hardin.ia.us)  
[jlara@hardincountyia.gov](mailto:jlara@hardincountyia.gov)  
Offers: Government

**Phone: 641-939-8108**  
Fax: 641-939-8245

**Hardin County Treasurer**

Contact: Machel Eichmeier  
1215 Edgington Ave. Eldora, IA 50627  
<http://hardincountyia.gov>  
[meichmeier@hardincountyia.gov](mailto:meichmeier@hardincountyia.gov)

Phone: 641-939-8230

Fax: 641-939-8245

*Collects property, special assessment, drainage and mobile home taxes, register and title motor vehicles, and issue ID and Driver's Licenses.*

Offers: Government

**Social Security Administration**

Phone: 1-888-456-9554, TTY number, 1-800-325-0778

Contact: Office of Public Inquiries  
3121 Greyhound Dr., Waterloo, IA 50701  
[www.socialsecurity.gov](http://www.socialsecurity.gov)

Offers: Government

**HOUSING**

**Habitat for Humanity of Hardin County**

Verl Duncan \* 27375 US HWY 65, Hubbard, IA 50122 \* [jasper\\_j\\_kitty@hotmail.com](mailto:jasper_j_kitty@hotmail.com)  
Curtis Schwartz \* 17647 220<sup>th</sup> St, Hubbard, IA 50122 \* [curtischwartz@gmail.com](mailto:curtischwartz@gmail.com)

Phone: 641-864-2420

Phone: 641-864-3569

*Habitat for Humanity of Hardin County has been working in partnership with people in need to build simple, decent, and affordable house since 2004 for people who have lived or worked in Hardin County for the past six months.*

**(HUD) Hill Top Village**

Phone: 515-859-7871

1501 Hardin Street, Alden, Iowa 50006

**Housing/Zoning Department (HUD)**

Phone: 641-754-5756

24 N Center St, Marshalltown, IA 50158  
Offers: Housing

**Pheasant Run Apartments**

Phone: 641-648-2044

1440 Georgetown Rd, Iowa Falls, IA 50126  
Offers: Housing

**Cedar Ridge Independent Living**

Phone: 641-648-6657

Contact: Jill Scott, Marketing Coordinator  
1221 N Freemont, Iowa Falls, Iowa 50126

**Ashbrook Assisted Living**

Phone: 641-648-8080

Contact: Julie Feeney  
1221 N Freemont, Iowa Falls, Iowa 50126

**LAW ENFORCEMENT**

**Hardin County Sheriff's Office**

Phone: 641-939-8189

Contact: Dave McDaniel  
1116 14th Ave Eldora, Iowa 50627  
[dmcdaniel@hardincountyia.gov](mailto:dmcdaniel@hardincountyia.gov)

Fax: 641-939-8249

*24 Hour Law Enforcement services, E-911 Communications services, Civil Process and operation of the county jail.*

Offers: Law Enforcement

## LEGAL

### **Hardin County Attorney's Office**

Hardin County Courthouse, Box 129, Eldora, IA 50627  
[randy@hardincoatty.org](mailto:randy@hardincoatty.org)  
Offers: Legal

Phone: 641-939-8118

### **Iowa Legal Aid**

607 Sycamore Street Suite 206, Waterloo, Iowa 50703  
<http://www.iowalegalaid.org/>

*Provides FREE CIVIL legal assistance to low-income Iowans and their families.*

Hours for Telephone intakes are 9 to 11 AM and 1:30-3:30 PM Monday through Friday except Thursday afternoons.

To Apply: Call 1-800-532-1275

### **Legal Hotline for Older Iowans**

1111 9th St, Ste 230, Des Moines, IA 50314

[www.lawhelp.org/program/898](http://www.lawhelp.org/program/898)

*Free legal service to people meeting low income guidelines.*

Offers: Legal

Phone: 800-992-8161

## LIBRARY

### **Ackley Public Library**

Contact: Jan Miller  
401 State St, Ackley, IA 50601  
<http://www.ackley.lib.ia.us/>  
[ackleypl@mchsi.com](mailto:ackleypl@mchsi.com)

Phone: 641-847-2233

Fax: 641-847-2233

### **Alden Public Library**

1012 Water St, Alden, IA 50006  
<http://www.aldenlibrary.org/>  
[aldenlibrary@wmtel.net](mailto:aldenlibrary@wmtel.net)

Phone: 515-859-3820

### **Eldora Public Library**

Contact: Dan Ghering  
1202 10th St., Eldora, IA 50627  
<http://www.eldora.lib.ia.us/>  
[dgehring@eldora.lib.ia.us](mailto:dgehring@eldora.lib.ia.us)

Phone: 641-939-2173

Fax: 641-939-7563

### **Hardin County Library Association**

Contact: Terry Tikovitsch  
921 Washington Ave., Iowa Falls, IA 50126  
[terryt@iowafall.lib.ia.us](mailto:terryt@iowafall.lib.ia.us)

Phone: 641-648-2872

*Hardin County Libraries provide books, music, movies, programs, meeting rooms, computers, and internet access.*

### **Hubbard Public Library**

323 E Maple St, Hubbard, IA 50122

Phone: 641-864-2771

### **Robert W. Barlow Memorial Library (Iowa Falls)**

Contact: Terry Tikovitsch  
921 Washington Ave., Iowa Falls, IA 50126  
<http://www.iowafalls.lib.ia.us/>  
[terryt@iowafalls.lib.ia.us](mailto:terryt@iowafalls.lib.ia.us)

Phone: 641-648-2872

Fax: 641-648-2872

**Steamboat Rock Public Library**

Contact: Lois Luiken  
511 Market St., Steamboat Rock, IA 50672  
[www.youseemore.com/nilc/steamboatrock](http://www.youseemore.com/nilc/steamboatrock)  
[ljluiken@steamboatrock.lib.ia.us](mailto:ljluiken@steamboatrock.lib.ia.us)

Phone: 641-868-2300  
Fax: 641 868 2345

**Union Public Library**

Contact: Nancy Hausler  
406 Commercial St. Box 146, Union, Iowa 50258  
[www.union.lib.ia.us](http://www.union.lib.ia.us)  
[director@union.lib.ia.us](mailto:director@union.lib.ia.us)

Phone: 641-486-5561  
Fax: 641-486-2284

**MEDICAL**

**Ackley Medical Center**

1000 10th Ave, Ackley IA, 50601  
<http://www.emhia.com>  
Medical Services  
Offers: Medical

Phone: 641-847-2625

**American Cancer Society**

8364 Hickman Rd Suite C, DesMoines, IA 50325  
[www.cancer.org](http://www.cancer.org)  
Offers: Medical

Phone: 515-253-0541

**American Diabetes Association**

2600 72nd St., Suite O, Urbandale, IA 50322  
Offers: Medical

Phone: 515-276-2237

**American Heart Association**

1111 Ninth Street, Suite 280, Des Moines, IA 50314  
[www.americanheart.org](http://www.americanheart.org)  
Offers: Medical

Phone: 515-244-3278

**Brown Family Practice**

1250 Washington St., Eldora, IA 50627  
Family Medicine.  
Offers: Medical

Phone: 641-939-7777

**Central Iowa Family Planning**

Contact: Kathy Dooley  
704 May St., Marshalltown, IA 50158  
[kdooley@cifp.org](mailto:kdooley@cifp.org)  
Offers: Family Planning

Phone: 641-752-7159

**Ellsworth Family Medicine**

322 1/2 College Ave., Iowa Falls, IA  
[www.hansenfamilyhospital.com](http://www.hansenfamilyhospital.com)

Phone: 641-648-3202  
Fax: 641-648-3203

Family Practice, Infant through elderly medical services, minor surgeries, vasectomies and nasopharyngoscopy  
Offers: Medical



**Hansen Family Hospital - Obstetrics Department**

Contact: Marcy Liittschwager, RN  
920 South Oak St., Iowa Falls, IA 50126  
[www.hansenfamilyhospital.com](http://www.hansenfamilyhospital.com)

*New L.D.R.P rooms offers mom and baby the comforts of staying in one room.*

Offers: One-on-one care for new moms. Family-friendly atmosphere. Classes to help prepare and care for your baby.

**Phone: 641-648-7032**

Fax: 641-648-7092

**Hansen Family Hospital – Women’s Health Clinic**

920 South Oak St., Iowa Falls, IA 50126  
[www.hansenfamilyhospital.com](http://www.hansenfamilyhospital.com)

*OB/GYN and well woman care for women of child bearing age*

**Phone: 641-648-7032**

Fax: 641-648-7092

**Greenbelt Home Care**

2411 Edgington Ave., Eldora, IA 50627  
[www.greenbelthomecare.com](http://www.greenbelthomecare.com)

Offers: Vaccines, wellness checks, see also Family Health

**Phone: 641-939-8444**

Fax: 641-939-8450

**Hubbard Medical Clinic, LLC**

Contact: Kendra Veld  
324 E Maple St., Hubbard, IA 50122

**Phone: 641-864-3301**

Fax: 641-864-3304

**Hospice of North Iowa**

1 2nd Ave NW, Hampton, IA 50441  
Offers: Medical

**Phone: 641-456-2000**

**Iowa Falls Clinic**

Contact: Darla Nederhoff  
920 South Oak St., Iowa Falls, IA 50126  
Offers: Medical

**Phone: 641-648-4233**

Fax: 641-648-7095

**Iowa River Hospice**

502 Plaza Heights RD, Marshalltown, IA 50158

**Phone: 641-753-1197**

**Long Term Medical Supply**

612 Washington Ave, Iowa Falls, IA 50126  
[www.ltms.com](http://www.ltms.com)  
Offers: Medical

**Phone: 866-574-4100**

**McFarland Clinic**

701 Washington Ave, Iowa Falls, IA 50126  
[www.mcfarlandclinic.com](http://www.mcfarlandclinic.com)  
Offers: Medical

**Phone: 641-648-2586**

**McFarland Clinic**

2411 Edgington Ave, Eldora, IA 50627  
[www.mcfarlandclinic.com](http://www.mcfarlandclinic.com)  
Offers: Medical

**Phone: 641-939-7160**

**Medicap Pharmacy of Iowa Falls**

**Phone: 641-648-4263**

Contact: Jane McClellan, RPh  
516 South Oak Street, Iowa Falls, IA 50126  
[www.medicap.com/8325](http://www.medicap.com/8325)

Offers : *Traditional Prescription Pharmacy services. Visit our website for more extensive information on our pharmacy care and services.*

**Medic Alert Foundation**

**Phone: 888-633-4298**

PO Box 1009, 2323 Colorado Ave, Turlock, CA 95382  
[www.medicalert.org](http://www.medicalert.org)  
Offers: Medical

**National Stroke Association**

**Phone: 800-STROKES**

9707 E Easler Ln, Suite B, Centennial, CO 80111  
[www.stroke.org](http://www.stroke.org)  
[info@stroke.org](mailto:info@stroke.org)  
Offers: Medical

**Young Women's Resource Center**

**Phone: 515-244-4901**

705 E 2nd St, DesMoines, IA 50309  
Offers: Medical

**MEDICARE**

**Senior Health Insurance Information Program (SHIIP)**

**Phone: 800-351-4664**

Two Ruan Center - 4th floor, 601 Locust Street, Des Moines, IA 50309-3738  
<http://www.therightcalliowa.gov>  
[shiip@iid.iowa.gov](mailto:shiip@iid.iowa.gov)

*SHIIP is a free, confidential service that helps lowans make informed decisions about Medicare and other health coverage*  
Offers: Medicare

**Senior Medicare Patrol (SMP)**

**Phone: 800-423-2449**

Contact: Deb Yankey, Iowa SMP Coordinator  
SMP, Hawkeye Valley Area Agency on Aging, P.O. Box 388, Waterloo, IA 50704-0388  
<http://www.StopMedicareScams.org>

**Fax: 319-272-2459**

*Iowa SMP is dedicated to empowering older citizens to prevent healthcare fraud by informing them about how to protect their personal information, and how to detect and report Medicare payment errors, fraud, and abuse.*

Offers: Medicare

**PRESCHOOL**

**Alden Preschool**

**Phone: 641-859-3393**

Contact: Kim Nelson: Principal  
209 Center Street, Alden, IA, 50006  
[knelson@ifacadets.net](mailto:knelson@ifacadets.net)

*Alden Preschool is a program that offers classes for students 3-5 years old. 4-5 years old have two classes to choose from: M-W-F 8:15 until 11:45 or M-T-TH-F 12:45 until 3:30. Students 3-4 years old T-TH 8:15 -11:00.*

Offers: Child Care/Preschool

**Christian Edu-Care Nursery School**

**Phone: 641-648-5573**

Contact: Sherry Barbadillo, Director  
113 Indiana Ave., Iowa Falls, IA 50126  
[christianeducare@gmail.com](mailto:christianeducare@gmail.com)

*Christian Edu-Care Nursery School is an established private, non-profit preschool. The Christian emphasis is nondenominational. We are an academic focused preschool, giving our students the foundation to be successful.*  
Offers: Child Care/Preschool

**Cougar's Den Childcare and Preschool**

Contact: Michelle Hunt  
413 State St., Ackley IA 50601  
[mhunt@agwsr.org](mailto:mhunt@agwsr.org)

*3 preschool classes: 3- and 4-Year-Old Class, 4- and 5-Year-Old Class, and Pre-Kindergarten, early childhood special education. We use the Creative Curriculum and Teaching Strategies GOLD Assessment System. We participate in the Statewide Voluntary Preschool Program and are meeting Iowa's Quality Preschool Program Standards.*

Offers: Child Care, Preschool, Education/Special Needs

**Phone: (641)847-2699**

Fax: (641)847-2612

**Good Shepherd Preschool**

Contact: Karen Ritter (641-858-6757)  
1105 Washington St., Eldora, IA 50627  
[gspeldora@gmail.com](mailto:gspeldora@gmail.com)

*We offer a Christian Preschool experience for children aged 3-5 to Eldora and surrounding communities. We have a play-based curriculum that allows children to learn in 10 different learning areas. We use the Creative Curriculum, which helps children learn as they play.*

Offers: Child Care/Preschool

**Phone: 641-858-5928**

Fax: 641-858-2464

**Hubbard-Radcliffe CSD**

Contact: Dena Zoske  
200 Chestnut, Hubbard, IA 50122  
[www.hubbard.k12.ia.us](http://www.hubbard.k12.ia.us)  
[dzoske@hub-rad.k12.ia.us](mailto:dzoske@hub-rad.k12.ia.us)

*We are a PK-8 school district.*

Offers: Child Care/Preschool, Education/Special Needs, Employment, Food, Counseling/Support

**Phone: 641-864-2211**

Fax: 641-864-2422

**Mid-Iowa Community Action, Inc. Head Start – Iowa Falls**

Contact: Stacy Mulford  
637 S. Oak Street, Iowa Falls, IA 50126  
[www.micaonline.org](http://www.micaonline.org)  
[smulford@micaonline.org](mailto:smulford@micaonline.org)

*MICA operates Early Head Start programs in Hardin County*

Offers: Child Care/Preschool, Education/Special Needs, Financial, Food, Rent/Utility Assistance, Family & Crisis Services

**Phone: 641-648-5036**

Fax: 641-648-9202

**Pineview Inclusive Preschool**

Contact: Ryan Robison, Principal  
1510 Washington Ave., Iowa Falls, IA 50126  
[www.ifacadets.net](http://www.ifacadets.net)  
[rrobison@ifacadets.net](mailto:rrobison@ifacadets.net)

*We offer Early Childhood Education services for students preschool services for 3-5 year old students.*

Offers: Child Care/Preschool, Education/Special Needs

**Phone: 641-648-6410**

Fax: 641-648-6411

## RECREATION

### **Alden Swimming Pool**

1408 Hardin Street, Alden, Iowa 50006

Phone: 515-859-7535

### **Calkins Nature Area**

Contact: Sarah Beckman

18335 - 135th Street , Iowa Falls, IA 50126

[http://www.hardincountyconservation.com/contact\\_us.php](http://www.hardincountyconservation.com/contact_us.php)

Phone: 641-648-9878

### **Camp Pine Lake**

Contact: Betsy Kuecker

23008 W Ave., Eldora, IA 50627

<http://www.camppinelake.com/>

[campinelake@heartofiowa.net](mailto:campinelake@heartofiowa.net)

*Camping facilities in a natural environment where groups can experiences God's creation. K-12 Camps are in the summer.*

Offers: Recreational

Phone: 641-939-5334

### **Daisy Long Park**

Hwy D65, Union, Ia

Offers: Complete hookup Camping Facilities, Shelter house, Shower House

### **Hardin County Conservation**

15537 S Avenue, Ackley, IA 50601

<http://www.hardincountyconservation.com/>

Phone: 641-648-4361

### **Iowa Loft Stormer**

Contact: Bill Halter

12993 T Ave., Ackley, IA 50601

[bluebar1@hotmail.com](mailto:bluebar1@hotmail.com)

*Learn to race homing pigeons as affordable hobby for the participation of all.*

Offers: Recreational

Phone: 641-373-6079

### **Iowa River Greenbelt Day Camp**

Contact: Dennise Smith

30281 185th Street, Steamboat Rock, Iowa 50672

[dsmith@ifacadets.net](mailto:dsmith@ifacadets.net)

[www.greenbeltcamp.com](http://www.greenbeltcamp.com)

Phone: 641-858-3190

### **Union Municipal Pool**

Contact: Deb Sams, CPO

601 Chapin St Union, IA 50258

[www.unioniowa.com](http://www.unioniowa.com)

[unioncity@heartofiowa.net](mailto:unioncity@heartofiowa.net)

Offers: Recreation

Phone: 641-486-5500

### **University of Tumbling and Trampoline**

Contact: Steve or Vickie Wilson

2009 Washington Ave., Iowa Falls, IA 50126

<http://www.universityoftumblingandtrampoline.com/>

[univoftumbling@yahoo.com](mailto:univoftumbling@yahoo.com)

*Provides instruction on the sport of tumbling and trampoline.*

Phone: 641-648-3718

## SHELTER

### **Youth & Shelter Services, Inc.**

Contact: Marshalltown Office  
11 East State Street, Marshalltown, IA 50158-4938  
<http://www.yss.ames.ia.us/>  
Offers: Shelter

Phone: 641-752-2300

## TRANSPORTATION

### **Community Transportation at The Presbyterian Village**

Contact: Business Office  
502 Butler Street, Ackley, IA 50601  
[www.presbyterianvillage.com](http://www.presbyterianvillage.com)  
[thevillage@presvillage.com](mailto:thevillage@presvillage.com)

Phone 641-847-3531

Fax: 641-847-3428

*Transportation is provided for medical appointments or personal errands. This service is provided on a per mile/per hour fee basis. A lift van and wheelchair accessible bus is available if necessary.*

### **Region 6 Planning - Peoplerides**

Contact: LeAnn Lynch  
903 E Main Street, Marshalltown, IA 50158  
[www.region6planning.org](http://www.region6planning.org)  
[llynch@region6planning.org](mailto:llynch@region6planning.org)  
Dispatch group email is: [Peoplerides@region6planning.org](mailto:Peoplerides@region6planning.org)  
Housing group email is: [Region6@region6planning.org](mailto:Region6@region6planning.org)

Phone: 888-616-4298

Fax: 641-752-9857

*Public transit service for all residents of Hardin County. Services available within the county and to some adjoining counties. Housing assistance.*

Offers: Transportation, Housing

## VETERAN'S AFFAIRS

### **Hardin County Veterans Affairs**

Contact: Rex Heard  
PO Box 173, 1201 14th Avenue, Eldora, IA 50627  
[rheard@co.hardin.ia.us](mailto:rheard@co.hardin.ia.us)

Phone: 641-939-8240

Fax: 641-939-8137

*Provide assistance to veterans in applying for assistance at the county, state, and federal level*

Offers: Veteran's Services, Transportation, Rent/Utility Assistance

## UTILITY

### **Mid-Iowa Community Action, Inc. (MICA) Low Income Home Energy Assistance (LIHEAP)**

Contact: Andrea O'Neal  
637 S. Oak Street, Iowa Falls, IA 50126  
[www.micaonline.org](http://www.micaonline.org)  
[andrea.oneal@micaonline.org](mailto:andrea.oneal@micaonline.org)

Phone: 641-648-5036

Fax: 641-648-9202

*LIHEAP provides a one-time payment made to the heating or fuel vendors of income-eligible families. Individuals age 60 or over and disabled individuals may apply beginning October 1. All other individuals may apply beginning November 1. The program ends on April 30.*

Offers: Utility

## YOUTH SERVICES

### **Hardin County 4-H Program**

Contact: Emily Scott, County Youth Coordinator  
524 Lawler Street, Iowa Falls, IA 50126  
[www.extension.iastate.edu/hardin](http://www.extension.iastate.edu/hardin)  
[emscott@iastate.edu](mailto:emscott@iastate.edu)

Phone: 641-648-4850  
Fax: 641-648-4862

*4-H is the nation's largest youth development organization. Empowering youth to reach their full potential through youth-adult partnerships and research-based experiences.*

### **Hardin County Partnership for Youth**

2411 Edgington Ave. Eldora, IA 50627  
[ncbunt@greenbelthomecare.com](mailto:ncbunt@greenbelthomecare.com)

Phone: 641-939-8444

*Focused on improving the health and well-being of youth and families within Hardin County through collaboration with service organizations, citizens, and other community groups.*

### **Iowa River Greenbelt Day Camp**

Contact: Dennise Smith  
30281 185th Street, Steamboat Rock, Iowa 50672  
[dsmith@ifacadets.net](mailto:dsmith@ifacadets.net)

Phone: 641-858-3190-home  
515-681-3611-cell

[www.Greenbeltcamp.com](http://www.Greenbeltcamp.com)

*Attend summer day camps in June. Features outdoor education for grades K-6, 20 Indian Burial Mounds, hikes, crafts, special speakers, and environmental education.*

### **Kiwanis**

Contact: Deb Priske  
P.O. Box 125, Eldora, IA 50627  
[kiwaniseldora@gmail.com](mailto:kiwaniseldora@gmail.com)  
[www.nikiwanisd7.org](http://www.nikiwanisd7.org)

Phone: 641-751-6554

Offers: Youth and Community Sponsored Services

## FOOD PANTRIES

### **Ackley Food Pantry**

Serving Ackley and surrounding rural area  
Contact: St John's United Church of Christ  
716 3<sup>rd</sup> Ave, Ackley, IA 50601

*Call one of the three listed phone numbers to set up appointment for pick up.*

Irvin Klahsen 641-847-2862  
Bob and Laveda Hinton 641-847-3839  
Linda Woodley 641-847-2403

### **Alden Food Pantry**

Contact: Georgia Mourlam  
[lorriecityofaldenia@hotmail.com](mailto:lorriecityofaldenia@hotmail.com)

*Alden Food Pantry offers food once per month for those in need and is available by appointments on: Monday from 9-11am, Friday 4-6:30 PM, and Saturday 1:00 -3:00 PM.*

Phone: 515-859-3344  
Fax: 515-859-7290

### **Eldora Food Shelf**

Serving Eldora, New Providence, Steamboat Rock  
Referrals Only By: DHS of Hardin County 641-939-8141

### **Greenbelt Home Care Food Bank**

2411 Edgington Avenue, Eldora, IA 50627  
Hours 8:00 – 4:00  
Appointment necessary with a short application required

Phone: 641-939-8444

### **Hubbard Pantry**

Serving Hubbard and surrounding rural area  
Contact: Salem United Methodist Church  
301-311 East Chestnut Street, Hubbard, IA 50122

Phone: 641-864-2625

### **Hardin County Emergency Food Pantry**

Serving all of Hardin County  
Contact: Mid-Iowa Community Action Center (MICA)  
637 S Oak St, Iowa Falls, IA 50126  
*Services accessible once every three months after initial use*

Phone: 641-648-5036 or 877-290-5587 (Mon-Fri 8:30-4:30pm)

### **Radcliffe Food Shelf**

Serving the Radcliffe area  
Contact: Pastor Brian McMamara  
St. John's United Methodist Church  
207 Amanda, Radcliffe, IA 50230  
*Emergency food help for "Former Radcliffe School District" once a month*

Phone: 515-859-2327 (Tuesday and Thursday mornings)

### **The Ruth Project**

Food pantry is located in the Church of the Open Bible Church at the corner of College & Estes in Iowa Falls. We are open 2 Saturdays a month, 9-1. Families may come once a month for groceries, lunch meats and bakery products. Call for open days: Church 641-648-3594, Director, Marlys Williams 641-648-6617. The days vary each month.

### **Union Community Food Outreach**

Serving Union and surrounding rural area  
Contact: Community Church  
402 3<sup>rd</sup> St, Union, IA 50258  
*Call number to make appointment for food pick up*

Phone: 641-486-2394 or 641-858-3077

## DEPARTMENT OF HUMAN SERVICES INFORMATION

*Serving Hardin and Marshall County*

**Marshall County DHS** \* 206 W. State St. Marshalltown, IA 50158

Phone: 641-752-6741 Fax: 641-753-9478

Email: [cmarsh01@dhs.state.ia.us](mailto:cmarsh01@dhs.state.ia.us)

Income Maintenance Supervisor - James Hines [jhines@dhs.state.ia.us](mailto:jhines@dhs.state.ia.us)

**Phone: 641-352-5605**

### **APPLYING FOR ASSISTANCE**

- Households can apply for Food Assistance (FA), Family Investment Program (FIP), Medicaid (including Nursing Facility), and Child Care Assistance online at: [www.dhs.state.ia.us](http://www.dhs.state.ia.us)
  - (Note: this is the fastest way to file an application.)
- Households can contact the local office to obtain an application for the above programs:
  - Completed applications can be filed in the local office or mailed/faxed to:  
Iowa Department of Human Services  
Imaging Center 2  
PO Box 11000  
Waterloo, IA 50704  
Fax # 515-564-4015

**Food Assistance (FA), Family Investment Program (FIP), and Medicaid (TXIX)** Applications (other than Nursing Facility assistance) for residents of the counties listed above are assigned to/processed by Income Maintenance (IM) workers on the Northern Service Area Application Team. The IM worker assigned to an application may be located in any of the 9 full-time DHS offices in the Northeast corner of Iowa, not just in Marshall County. The assigned worker will contact the applicant household by phone or mail to conduct an interview and request needed information to determine eligibility.

**Child Care Assistance and Child Care Registration Applications** are processed by:

Centralized Child Care Assistance Eligibility: Phone: 1-866-448-4605 Fax: 1-515-564-4032

Email: [ccaapps@dhs.state.ia.us](mailto:ccaapps@dhs.state.ia.us)

Centralized Child Care Registration/Payment: Phone: 1-866-448-4605

**Nursing Facility Applications** are processed by:

Centralized Nursing Facility Eligibility Unit: Phone: 1-877-344-9628 Fax: 1-515-564-4040

Email: [Facilities@dhs.state.ia.us](mailto:Facilities@dhs.state.ia.us)

### **ONGOING FA/FIP/TXIX ASSISTANCE**

REPORTING CHANGES (ex. Changes in address, income/deductions, household members):

Contact the IM Customer Service Call Center: Phone: 1-877-347-5678 Fax: 1-515-564-4041

Email: [IMCustomerSC@dhs.state.ia.us](mailto:IMCustomerSC@dhs.state.ia.us)

### **FA/FIP/TXIX REVIEWS/RECERTIFICATIONS**

Once an application has been approved, reviews for eligible households will be processed by the Marshall County Ongoing Team. *(Note that eligible households will no longer have a specific case worker.)*

### **Other Helpful Contact Information**

**Centralized Service Intake Unit (CSIU)** to Report Suspected Child/Adult Abuse.....1-800-362-2178

**Access2Care** for Medical Transportation questions/scheduling .....1-866-572-7662

**Food Assistance Card (EBT)** activation/report lost, damaged, stolen cards .....1-800-359-5802

**FIP Electronic Access Card (EAC)** activation/report lost, damaged, stolen cards .....1-866-899-5611

**Iowa Medicaid Enterprise (IME)** for Medicaid billing and covered services .....1-800-338-8366

**Child Support Recovery Unit** .....1-641-753-6408



## Hardin County Resource Directory - Handy Toll Free Numbers

<b>State Government</b>	
Attorney General (Child Support Awareness Project)	1-800-374-5437
Blind (Department for the)	1-800-362-2587
Child Abuse/Dependent Adult Hotline	1-866-474-5366
Child Support Recovery Unit (Specialized Customer Service Unit)	1-888-229-9223
Civil Rights Commission	1-800-457-4416
Citizens Aide/Ombudsman	1-888-426-6283
Collections Service Center (Child Support)	1-800-223-1302
Commission on the Status of Women	1-800-558-4427
Crime Victim Assistance Division	1-800-373-5044
Gambling Treatment Hotline	1-800-238-7633
Health Facilities Division (Home Health Hotline')	1-800-383-4920
Human Services (Department of)	1-800-972-2017
Inspections and Appeals (Department of)	1-800-831-1394
Investigations Division Iowa Client Assistance Program	1-800-652-4298
(advocacy for clients of Vocational Rehabilitation and Blind Commission)	
Iowa COMPASS (Information and Referral for Iowans with Disabilities)	1-800-779-2001
Iowa Concerns Hotline	1-800-447-1985
Iowa Mortgage Help Hotline	1-877-622-4866
Iowa Waste Reduction Center	1-800-422-3109
Legal Hotline	1-800-992-8161
Long Term Care Residents Advocate Inquiries about Nursing Facilities	1-800-532-3213
Narcotic Division	1-800-532-0052
Prison Control	1-800-222-1222
Radon Line	1-800-383-5992
Revenue and Finance (Department of)	1-800-367-3388
Senior Health Insurance Information Program (SHIP)	1-800-351-4664
Senior Help Line	1-871-538-0508
Small Business Development	1-800-532-1216
Small Business Liaison for Air Quality	1-800-351-4668
Social Security Office	1-800-772-1213
State Fair (Number Active only from June to End of Fair)	1-800-545-3247
State Patrol Highway Emergency Help Line	1-800-525-5555
Tourism Information	1-800-345-4692
Transportation (Department of)	1-800-532-1121
Utilities Board Consumer Services	1-877-565-4450
Vocational Rehabilitation Division	1-800-532-1486
Workforce Development Department (TTY: 1-800-831-1399 )	1-800-562-4692
<b>Food</b>	
Meals on Wheels/Dorothy Nutrition Center	641-648-9311

<b>ISU Extension Hotlines</b>	
Iowa Concern (Stress Counseling, Money Problems, Legal Questions and Other Areas)	1-800-447-1985
Healthy Families (Questions and Referrals) on Maternity Health Services	1-800-369-2229
Home Economics (Questions about Home and Family Issues)	1-800-262-3804
Teen Line (Information and Referrals for Teens)	1-800-443-8336
<b>Home Repair/Weatherization</b>	
Weatherization	641-752-7162
USDA Rural Development	641-648-2533
Region 6 Housing	641-752-0717
<b>Miscellaneous</b>	
Ad Care Hospital	1-800-252-6465
AIDS Hotline	1-800-445-2437
Alcohol and Drug Abuse Help Line	1-800-821-4357
Assault Care Center	1-800-203-3488
Bets-Off Gambling Hotline	1-800-238-7633
Better Business Bureau	1-800-222-1600
Child & Dependent Adult Abuse Reporting	1-800-362-2178
Child Pornography Tip Line	1-800-843-5678
ChildhelpUSA - Child Abuse Hotline	1-800-4-A-CHILD
Childhood Lead Poisoning Prevention Program	1-800-972-2026
Crisis Child Care	1-800-470-7658
Domestic Abuse	1-800-942-0333
Domestic Violence & Sexual Assault Hotline for Deaf, Hard-of-Hearing, and Deaf-Blind Persons	1-877-244-0875 TTY
Family Answer Line	1-800-262-3804
Federal Information Hotline	1-800-688-9889
FHA Housing	515-332-4411
Habitat for Humanity	515-232-8815
Hawk-I (Health Kids in Iowa Lost Cost Insurance)	1-800-257-8563
Iowa Coalition Against Domestic Violence	1-800-942-0333
Iowa Compass	1-800-779-2001
Iowa Domestic Abuse Hotline	1-800-942-0333
Iowa Missing Persons Hotline	1-800-346-5507
Iowa Protection and <i>Advocacy</i> (For People with Disabilities and Mental Illness)	1-800-779-2502
Iowa Sexual Abuse Hotline	1-800-284-7821
Iowa Statewide Poison Control Center	1-800-222-1222
Iowa Teen Line	1-800-443-8336
Lawyer Referral Service (Iowa State Bar Association)	1-800-532 -1108
Legal Hotline for Older Iowans	1-800-992-8161
Legal Service Corporation of Iowa	1-800-532-1503
Low Rent Housing (Ackley, Alden, Iowa Falls)	641-373-1316
Low Rent Housing (Hubbard & New Providence)	641-444-4075
Low Rent Housing (Radcliffe)	641-899-2118
Low Rent Housing (Snr. Citizen/Physically Challenged)	641-858-3871

Low Rent Housing (Steamboat Rock)	641-868-5560
Low Rent Housing (Union)	641-486-5560
Maternal & Child Health Services	1-800-390-5293
National Child Abuse Hotline	1-800-422-4453
National Domestic Violence/Abuse Hotline	1-800-799-SAFE
National Runaway Switchboard	1-800-RUNAWAY
National Suicide Hotline	1-800-SUICIDE
National Teen Dating Abuse Helpline	1-866-331-9474
Nutrition Site Senior Center (Tama, IA)	1-800-779-8707
Persons Using English as a Second Language/Se Hable Espanol	1-800-272-0008
Pregnancy Hotline	1-800-467-8466
Rape, Abuse, & Incest National Network (RAINN)	1-800-656-HOPE
Red Cross, Iowa River Chapter	1-877-792-3808
Report Child Abuse in Iowa	1-800-362-2178
Share Program	641-648-4376
United Way 211	515-264-6555
Women Infant Children (WIC)	1-800-890-8230
Women Infant Children (WIC) - Ackley	1-641-751-1209
Women Infant Children (WIC) - Eldora	1-515-291-0394
Women Infant Children (WIC) - Iowa Falls	1-515-291-0394
Youth Law Center	1-800-728-1172
Youth Law Hotline - For Iowa youth, age 18 and under	1-800-728-1172

- Please add my organization to Hardin County Resource Directory
- Please update my organization's current listing within the Hardin County Resource Directory

**Agency Name:** \_\_\_\_\_ **Agency Contact Person:** \_\_\_\_\_

**Agency Address:** \_\_\_\_\_  
 \_\_\_\_\_ (Street) \_\_\_\_\_ (City) \_\_\_\_\_ (State) \_\_\_\_\_ (Zip Code)

**Agency Phone Number:** \_\_\_\_\_ **Agency Fax:** \_\_\_\_\_

**Agency Website:** \_\_\_\_\_ **Agency E-mail:** \_\_\_\_\_

**Type of Service** \_\_\_\_\_

**Description of Services:** \_\_\_\_\_

**E-Mail To:** Carrie Kube at [carriekube@qwestoffice.net](mailto:carriekube@qwestoffice.net)

**Thank you to the following businesses and organizations for their financial support, which made it possible for families across Hardin County to receive a free copy of the Resource Directory.**

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