

WEB CONFERENCING PRODUCT COMPARISON

InterCall® offers a range of web conferencing solutions designed for use with different types of meetings: from less formal on-the-fly get-togethers to carefully structured company-wide conferences or training sessions.

Unified Meeting® 5

Unified Meeting 5 enhances the way you communicate by making meetings convenient and easy to manage. It is a web based tool that puts you in complete control of all aspects of your meeting – including scheduling, managing and securing your meetings. Whether you are collaborating online or simply using audio to meet, Unified Meeting 5 improves your meeting experience with intuitive and powerful productivity enhancements that are available to you with a click of your mouse.

Microsoft® Office® Live Meeting, offered by InterCall

Host interactive, collaborative meetings by showing presentations, software and web sites. Office Live Meeting offers unique features, such as muting lines and dialing additional participants from the web interface, Microsoft Office integration, custom slides, reporting tools, recording and printing to PDF. It's a flexible tool that can be configured to suit the needs of your conference—no matter what size or type

Microsoft® Lync Online, offered by InterCall

A next-generation cloud communications service that connects people in new ways, anytime, from anywhere. Lync Online provides intuitive communications capabilities across presence, instant messaging, audio/video calling and a rich online meeting experience including PC-audio, video and web conferencing.

Cisco WebEx™ Meeting Center, provided by InterCall

Engage your participants by sharing a PowerPoint presentation, demonstrating software, showing web site navigation, asking polling questions and transferring files. The integration with Reservationless-Plus® lets you control the audio portion of your meeting online. WebEx Meeting Center provides the ultimate collaborative platform for your day-to-day business communication needs.

Cisco WebEx Training Center, provided by InterCall

Deliver live, interactive training sessions with features specifically designed with the virtual classroom in mind. In addition to sharing presentations or demonstrating applications, you can conduct quizzes online, separate trainees into work groups for collaborative projects and host post-training tests for follow-up.

Cisco WebEx Event Center®, provided by InterCall

Get everything you need to manage your online marketing seminars. WebEx Event Center gives you tools to invite participants, manage their registrations, prepare for your event, share your presentation and follow-up with your attendees.

Cisco WebEx Support Center, provided by InterCall

Let your technical support team diagnose and resolve customer problems online, just as efficiently and effectively as they would on-site. Customer files can be transferred for off-line analysis or technicians can actually run customers' desktops and download patches or updates to the their computers.

Adobe® Connect™, offered by InterCall

Captivate your audience with interactive online meetings and virtual classroom experiences that are just a click away. Make your point with powerful multimedia tools, including integrated audio, interactive simulations and breakout rooms.

Comparison Matrix

FEATURES:	Unified Meeting 5	Live Meeting	Lync Online	WebEx Meeting Center	WebEx Training Center	WebEx Event Center	WebEx Support Center	Adobe Connect
PRE MEETING								
Concurrent participants	150	1250 (Pro version only)	1,000*	1,000	1,000	3,000	10	1500*
Custom content services	X	X		X	X	X		X
eCommerce					X			
Google Calendar integration	X							
Instant meetings and/or one-click meetings	Up to 125	Up to 1250 (Pro version only)	Up to 250	Up to 1,000	Up to 1,000		Up to 4	X
IBM® Lotus Notes® integration	X	X		X	X	X		X
Meeting calendar				X	X	X	X	X
Meeting invitations	X	X	X	X	X	X	X	X
Microsoft Office integration – launch from Microsoft® Word, Microsoft® Excel® or Microsoft® PowerPoint®		X	X	X	X	X	X	
Microsoft® Outlook® integration - no separate install required	X		X					
Microsoft Outlook integration – separate install required		X		X	X	X	X	X
Online scheduling		X		X	X	X	X	X
Practice session						X		X
Pre-call survey		X			X			X
Program management						X		X

FEATURES:	Unified Meeting 5	Live Meeting	Lync Online	WebEx Meeting Center	WebEx Training Center	WebEx Event Center	WebEx Support Center	Adobe Connect
Recurring meetings	X	X	X	X	X	X		X
Registration		X		X	X	X		X
Scheduling templates				X	X	X		X
IN MEETING								
Active Talker indicator	X		X [†] – with VoIP	X	X	X		X
Animation – Adobe® Flash®		X		X	X	X		X
Animation – Microsoft PowerPoint	X	X	X	X	X	X		X
Annotation - application share/web tour	X			X	X	X	X	X
Annotation - within slides	X	X	X	X	X	X		X
Application sharing/viewing	X	X	X	X	X	X	X	X
Attention indicator					X			
Audience view/seating chart	X	X	X	X	X	X		X
Audio broadcast		X [‡]				X		X
Audio conference controls	X	X	X	X	X	X		X
Audio play name and rename	X							
Breakout sessions	X	X ^{**}			X			X
Chat	X	X	X	X	X	X	X	X
Custom meeting URL	X							X
Dial-out to contacts from Outlook Address Book through web interface			X					
Dial-out to group	X							
Emoticons/raise hand	X		X		X	X		X
File transfer or handouts		X	X	X	X	X	X	X
Instant feedback			X		X	X		X
Instant messenger integration	X (Office Communication Server, Lync, MSN, Windows Live Messenger,)	X (Live Communication Server, Office Communication Server)	X Lync Online is an Instant Messenger client and can federate with MSN and Skype	X (MSN, Lotus Sametime, AIM®, WebEx Connect, Yahoo! Messenger, Google Talk™, Skype™)	X (MSN, Lotus Sametime, AIM, WebEx Connect, Yahoo! Messenger, Google Talk, Skype)	X (MSN, Lotus Sametime, AIM, WebEx Connect, Yahoo! Messenger, Google Talk, Skype)	X (MSN, Lotus Sametime, AIM, WebEx Connect, Yahoo! Messenger, Google Talk, Skype)	X (Microsoft Live Communications Server (LCS), Office Communicator)
Invite by text messaging (SMS)				X	X	X		

FEATURES:	Unified Meeting 5	Live Meeting	Lync Online	WebEx Meeting Center	WebEx Training Center	WebEx Event Center	WebEx Support Center	Adobe Connect
Moderated Q&A		X			X	X		X
Moderator interface customization	X	X		X	X	X	X	X
Multi-language support	X	X	X	X	X	X	X	X
Multiple presenters	X	X	X	X	X	X		X
Multipoint video via web camera	X	X	X	X	X	X		X
Note taking panel		X		X				X
Participant photo display	X	X	X					X
Participant search		X	X	X	X	X		X
Participant interface customization	X	X		X	X	X	X	X
No participant software download required	X	X (optional web-based version with no download)	X			X (optional Flash-based client with no download)		X
Password - attendee	X	X		X	X	X	X	X
Password - leader	X	X						X
Permissions-based help desk application		X					X	
Polling – on-the-fly	X	X	X	X	X	X		X
Polling – pre-planned		X			X	X		X
Presenter photo display	X	X	X					X
Print or save files		X	X	X	X		X	X
Profile management leader	X			X	X	X	X	X
Profile management participants	X							
Project Accounting Codes		X		X**	X**	X**	X**	X
Real-time meeting statistic monitoring		X						X
Reconcile audio and web participant	X			X	X	X		X
Record and playback	X	X		X	X	X	X	X
Relay Conference Captioning		X**†		X**†	X**†	X**†		X**†
Remote Desktop Control	X	X***	X				X	X
SSL encryption	X	X	X	X	X*	X*	X*	X
Smartphone web access	X (iPhone, Android, Blackberry)		X (iPhone, Android, Blackberry)	X (iPhone, BlackBerry)	X (Android)			X (iPhone, Android)
Social Media	X							

FEATURES:	Unified Meeting 5	Live Meeting	Lync Online	WebEx Meeting Center	WebEx Training Center	WebEx Event Center	WebEx Support Center	Adobe Connect
authentication	(LinkedIn, Facebook)							
Store dial-out numbers	X		X					X
Sub-conferences using Reservationless-Plus	X	X**			X			X
Supports 3D objects				X	X	X		X
Supports audio clips		X		X	X	X		X
Supports video clips		X		X	X	X		X
System summary reports								X
Tablet web access	X			X	X (Android only)			
Testing and grading		X**			X			X* (eLearning module)
Two-way VoIP	X	X**†	X†	X**	X**	X**	X**	X
Two-way VoIP/PSTN hybrid audio controls	X	X**†	X†	X (Windows & MAC)	X (Windows only)			X
Upload slide presentations on-the-fly	X	X	X	X	X	X		X
User card personalization	X (Name, title, e-mail, location, weather and image)							
Video Active Speaker	X			X				X
Video via webcam	X	X	X	X	X	X	X	X
Video via high definition web cam			X	X	X			
Web Waiting Room	X customizable							
Web touring		X		X	X	X	X	X
Whiteboard		X	X	X	X	X		X
POST MEETING								
Lead scoring						X		X
Meeting transcript				X	X	X		X
Post-event emails	X					X		X
Post-event survey		X**		X	X	X		X
Record and playback - CD		X		X*	X*	X*		X*
Record and playback - Zip	X							
Record and playback - hosted	X	X	X	X	X	X	X	X
			SharePoint					

FEATURES:	Unified Meeting 5	Live Meeting	Lync Online	WebEx Meeting Center	WebEx Training Center	WebEx Event Center	WebEx Support Center	Adobe Connect
integration								
Record and playback - end user editing				X	X	X	X	X
Reporting - archive tracking		X		X	X	X		X
Reporting - chat				X	X	X	X	X
Reporting - exportable	X	X		X	X	X	X	X
Reporting - participant list	X	X		X	X	X	X	X
Reporting - polling results		X		X	X	X		X
Reporting - survey and quizzes	X	X			X			X

[†] For meetings with more than 250 participants, presenters are restricted to a media mix of audio/video with PowerPoint only. Full sharing feature functionality is available for all meetings under 250 participants.

* Supports more with advance notice and planning.

** Available on customer dedicated sites only. Additional fees may apply for select features.

*** Available via Easy Assist feature for Professional version only

[‡] Available in certain countries and sites.

+ Representative of total capacity on the hosted Adobe Connect platform. Capacity is dictated by pricing model.